

Attachment D – Other Council Approaches

Council	Activity/Team Name	Resources	Hours of service	Responsibilities
Wellington City Council	Local Hosts	12 Local hosts Day-time team Supervisor with three staff Night-time team Supervisor with seven staff	Two shifts – day-time and a night team. Day-time: 7 days Monday – Sunday 8.30am – 4pm Night team: Wednesday – Friday 4pm – 2am and Saturday 6pm – 4am	<p>CBD based and some suburbs to engage with the street community, retailers, local and overseas tourists. They work closely with the police and external partners i.e. NGOs etc. They also attend city events and local community events.</p> <p>When complaints or requests received from the community through our Contact Centre then we task the hosts to attend and ensure they give feedback to the callers.</p> <p>On top of these “local hosts” Wellington City Council has also agreed to fund social agencies to provide services that will address street homelessness and begging. This is associated with The Housing First initiative and designed to (not duplicate) services already in place.</p> <p>Wellington City Council agreed to support this approach and fund to deliver an assertive street outreach service that would identify, proactively engage, and collaborate with people sleeping rough and/or begging. An assertive outreach service is one that proactively engages with our street community to ascertain their needs. It works on case management theory and provides clear action plans developed with individuals to achieve positive outcomes. DCM is their lead agency and are funded to deliver this programme of work</p>
Hamilton City Council	City Safety Officers	20 full time equivalent role of which 2 are Team Leaders.	Two shifts – day and a night team. 7 days a week including night work Thursday, Friday and Saturday.	<p>Role includes: Litter enforcement including issuing infringements Nuisance behavior Bylaw enforcement Liquor ban Smoke free</p> <p>Regularly meetings with Police, support agencies, business associations.</p>
Dunedin City Council	City Safety Officers	Contracted security company. Six staff (part-time) rostered plus their own administration support	Fri 1600 – 0400 Sat 2200 - 0400	<p>The primary requirements of a City Safety Officer are:</p> <ul style="list-style-type: none"> - Promote the image of Dunedin as a safe city - Assist members of the public - Deter crime through visibility - Provide additional eyes and ears for Police - Identify hazards within public areas - Provide feedback to Council and other organisations. <p>This is not an enforcement role and issues are reported to Police.</p>