
















Elizabeth Street Enhancement Project – Key Stakeholder Workshops + and BOP Regional Council Staff workshop

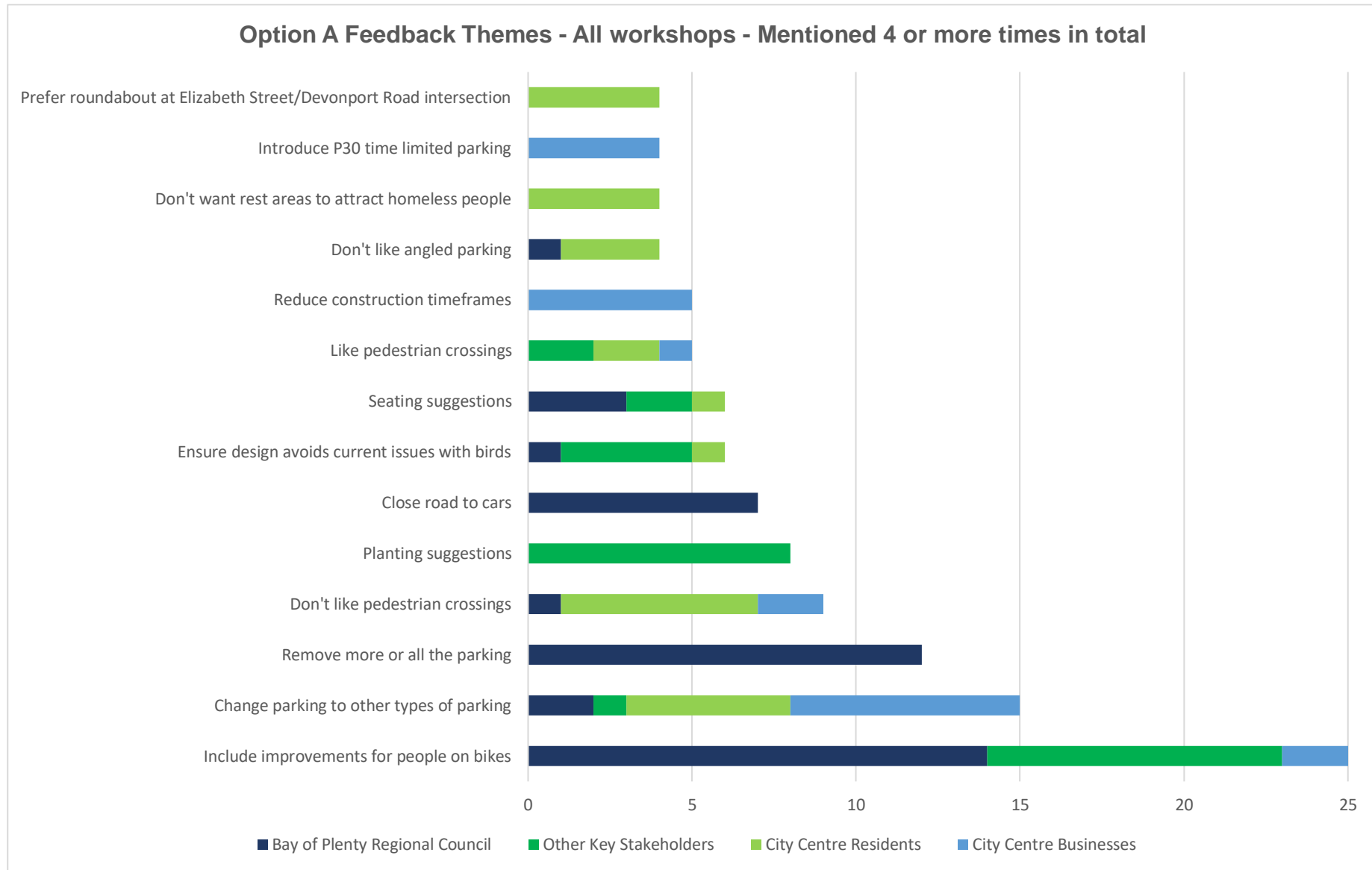
Stakeholder Group	All Workshops <ul style="list-style-type: none">• City Centre Residents and Property Owners• City Centre Businesses• Bay of Plenty Regional Council• Other Key Stakeholders
Date and Time	March 2020
Total attendees	94

1. All workshops – Summary of feedback

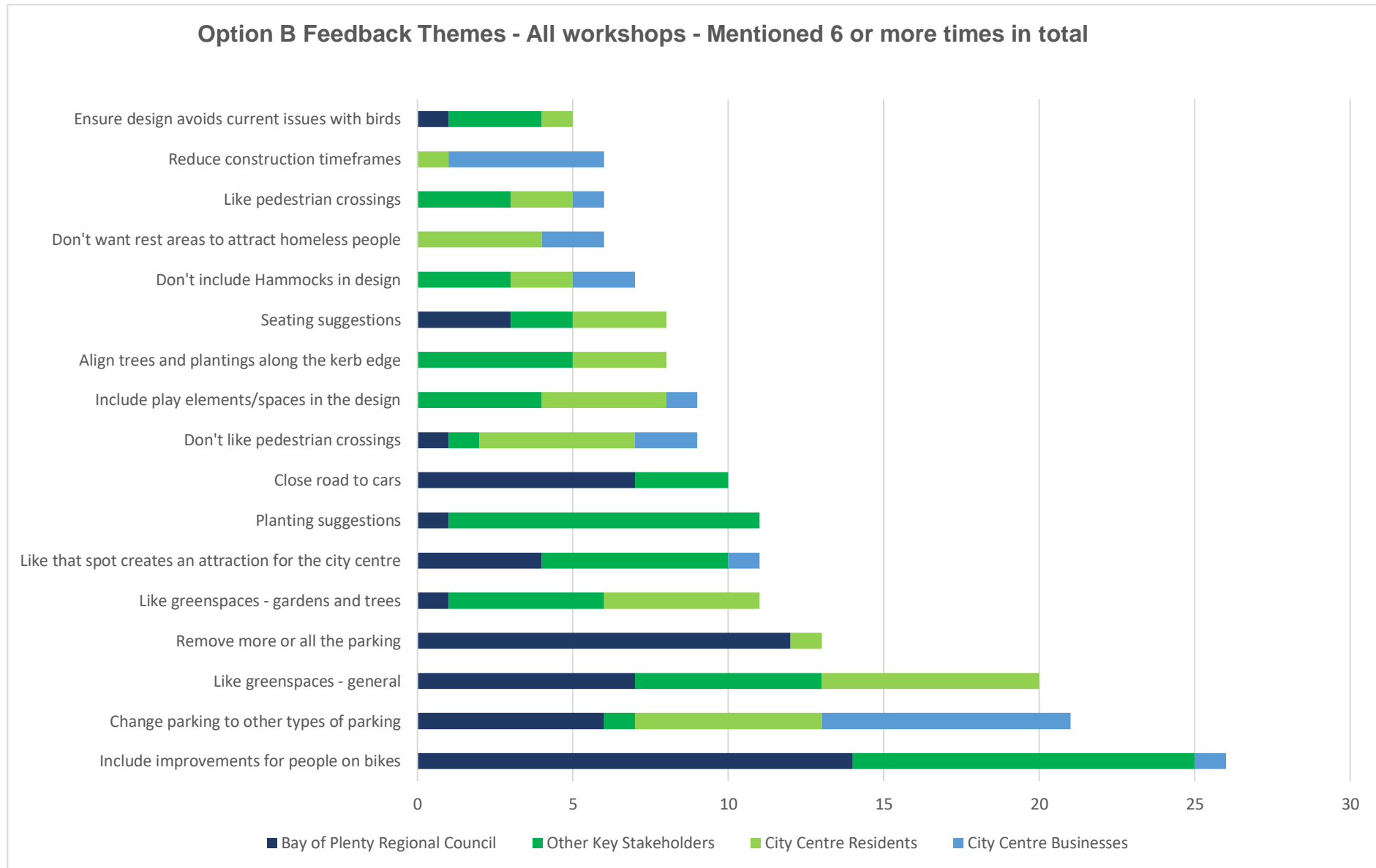
Which design option is preferred?	If funding is available, should we extend the upgrades along Elizabeth Street to create a linear park?	If funding is available, should we progress further improvements to 1 st Ave and Devonport Road?															
<p>No. of votes</p> <table border="1"> <caption>Design Option Preference Data</caption> <thead> <tr> <th>Option</th> <th>BOPRC</th> <th>Residents</th> <th>Other Key Stakeholders</th> <th>Businesses</th> </tr> </thead> <tbody> <tr> <td>Option A - Do Minimum</td> <td>7</td> <td>5</td> <td>5</td> <td>10</td> </tr> <tr> <td>Option B - Do More</td> <td>30</td> <td>12</td> <td>10</td> <td>1</td> </tr> </tbody> </table> <p>Legend: ■ BOPRC ■ Residents ■ Other Key Stakeholders ■ Businesses</p>	Option	BOPRC	Residents	Other Key Stakeholders	Businesses	Option A - Do Minimum	7	5	5	10	Option B - Do More	30	12	10	1	<p>Yes 40</p> <p>No 0</p> <p><i>Data does not include BOPRC staff</i></p>	<p>Yes 35</p> <p>No 0</p> <p><i>Data does not include BOPRC staff</i></p>
Option	BOPRC	Residents	Other Key Stakeholders	Businesses													
Option A - Do Minimum	7	5	5	10													
Option B - Do More	30	12	10	1													

Top feedback themes on design options	Mentions	Favourite elements for footpath space	Mentions
 <p>Include improvements for people on bikes</p>	26	 <p>Seating – general</p>	53
 <p>Change parking to other types of parking</p>	21	 <p>Lawn areas</p>	48
 <p>Like greenspaces – general</p>	20	 <p>Playful elements – general</p>	47
 <p>Remove more or all of the parking</p>	13	 <p>Gardens and low-level planting</p>	46
 <p>Upgrade the 1st Avenue/Devonport Road intersection</p>	11	 <p>Drinking fountain</p>	45
 <p>Like that spot creates an attraction for the city centre</p>	11	 <p>Trees – general</p>	43
 <p>Like greenspaces – gardens and trees</p>	11	 <p>Bike stands</p>	34
<p>Planting suggestions</p>	11	 <p>Dining space</p>	29

2. All workshops – Themes – Elizabeth Street Design Option A (Do Minimum)



3. All workshops – Themes – Elizabeth Street Design Option B (Do More)



4. All workshops – Themes – Elizabeth St

Feedback Themes – mentioned 4 or more times <u>or</u> of particular interest		Mentions
General themes		
General	Reduce construction timeframes <ul style="list-style-type: none"> • Would rather a small window with lots of disruption, than a longer window with ongoing minor/moderate disruption. Longer window of disruption is worse for customers. • Generally, want construction timeframes reduced. 	6
	Extend upgrades to include cul-de-sac end of Elizabeth Street.	4
General – Option B	Like that spot creates an attraction for the city centre <ul style="list-style-type: none"> • Create space for families and shoppers to come to the city. • Open spaces for kids like the Viaduct in Auckland. • Good location for congregation point as the Strand is a bit far away. • Design creates an experience that will attract people. • Design makes it safer for pedestrians that will attract people. • Design creates a space for people to chill out. 	11
	Like design	4
Design elements related themes		
Landscaping Option B	Like greenspaces <ul style="list-style-type: none"> • Like wide greenspaces. • Like greenspaces in the city. • Less concrete jungle. • Like that green spaces are attractive and will attract people to eat lunch. 	20
	Like gardens and trees <ul style="list-style-type: none"> • Maximise seating over gardens. • Like trees and plantings. • Like natives. 	11

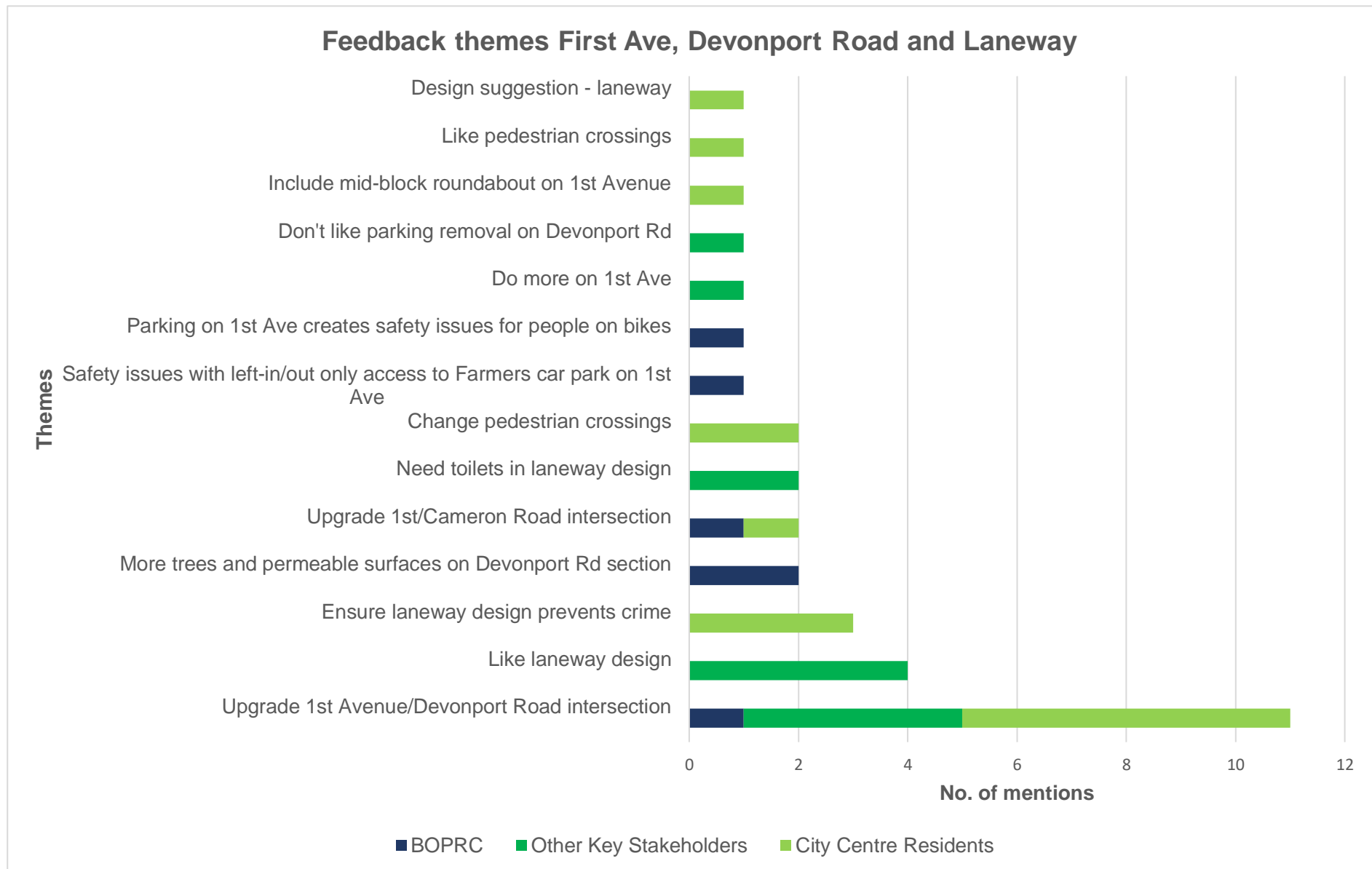
Feedback Themes – mentioned 4 or more times <u>or</u> of particular interest		Mentions
	Include play elements/spaces in the design <ul style="list-style-type: none"> • Create space for families and shoppers to come to the city. Open spaces for kids like the Viaduct in Auckland. • In-ground tramps. • Shade sail over play area. • Generally like space allocated play elements. 	9
	Don't include Hammocks in design. Hammocks may encourage undesirables	7
Landscaping - General	Planting suggestions <ul style="list-style-type: none"> • Plant trees in clusters as they will grow better, last longer and look nicer / more natural. • Don't use leaf shedding / messy trees. • Use leaner tree species. • Use low level planting to improve visibility into retail/hospitality from across the road. • Plant native trees and plants for biodiversity and to help achieve national planting targets. 	11
	Seating suggestions <ul style="list-style-type: none"> • Providing seating/areas that work in all seasons. • Lots of seating is required for city centre workers. • Provide seating on footpath. • Provide board seating. • Seating needs to be age friendly – have hand rails. 	8
	Align trees and plantings along the kerb edge <ul style="list-style-type: none"> • Creates a barrier between footpath and road which improves safety, especially for children. • Creates a barrier between footpath and road to create cleaner air in footpath area. • Move planting to kerb line and widen footpath alongside buildings. 	8
	Ensure design avoids current issues with birds <ul style="list-style-type: none"> • Are there any varieties of tree that birds don't like to roost in overnight? 	6

Feedback Themes – mentioned 4 or more times <u>or</u> of particular interest		Mentions
	<ul style="list-style-type: none"> • Ensure design avoids current issues with birds. • Place outdoor furniture clear of bird droppings. 	
	Don't want rest areas to attract homeless people <ul style="list-style-type: none"> • Homeless people will enjoy the rest areas. 	6
	Provide shade <ul style="list-style-type: none"> • Manmade shade instead of trees – provides year-round cover. • Need shade in summer. 	3
	Paving suggestions <ul style="list-style-type: none"> • Don't use light coloured tiles. • Use coloured paving that links to other streets in CBD. 	3
	Large planting areas create safety issues (crime)	1
	Provide protection from the westerly wind, such as using greenery.	1
Lighting	Avoid light spill at night time <ul style="list-style-type: none"> • Avoid light pollution. • Use down lights. 	3
	Make the night lighting an attraction.	1
Transport and parking related themes		
Providing for people on bikes	Include improvements for people on bikes <ul style="list-style-type: none"> • There's enough space to include improvements for people on bikes. • Lack of cycleway will mean many people ride on the footpath. • Provide off-road cycle lane. • Remove parallel parks to provide space for bikes. Put sharrows on the street.	26
Parking	Change parking to other types of parking <ul style="list-style-type: none"> • Parallel parking could cause delays to traffic, make it taxi parking instead. • Provide parking only for service vehicles. 	21

Feedback Themes – mentioned 4 or more times <u>or</u> of particular interest		Mentions
	<ul style="list-style-type: none"> • Prefer Option B parking configuration • Parking/drop-off only for taxis. • Make parking outside movies a pick-up/drop-off zone. • Include loading zones. • Include mobility parking. • Introduce P30 time limited parking (or less). 	
	<p>Remove more or all the parking</p> <ul style="list-style-type: none"> • Remove all parking. • Only allow parking for 1-2 service vehicles. • Remove all parking as plenty of parking will be available at Farmers and Elizabeth Street buildings. • Use space for cycle lanes instead. 	13
	<p>Don't like angled parking</p> <ul style="list-style-type: none"> • Backing out of angled parking disrupts traffic flow. 	4
	<p>Like angled parking</p> <ul style="list-style-type: none"> • Angle parking is better. 	2
	<p>Change angle parking to reverse in, drive out forwards.</p>	1
De-prioritise cars	<p>Close road to cars</p> <ul style="list-style-type: none"> • Remove vehicle access except for buses and service vehicles, make a fully pedestrian/cycle friendly space. <p>Get rid of cars in this zone, focus on people and bikes.</p>	10
Pedestrian crossings	<p>Don't like pedestrian crossings</p> <ul style="list-style-type: none"> • Move them away from roundabout, so they don't hold up traffic. • Crossings near roundabout are not safe. 	9
	<p>Like pedestrian crossings</p> <ul style="list-style-type: none"> • Love pedestrian facilities leading straight to Event Cinema. • Pedestrian crossings makes walking around safer and makes the city centre a more attractive destination. 	6

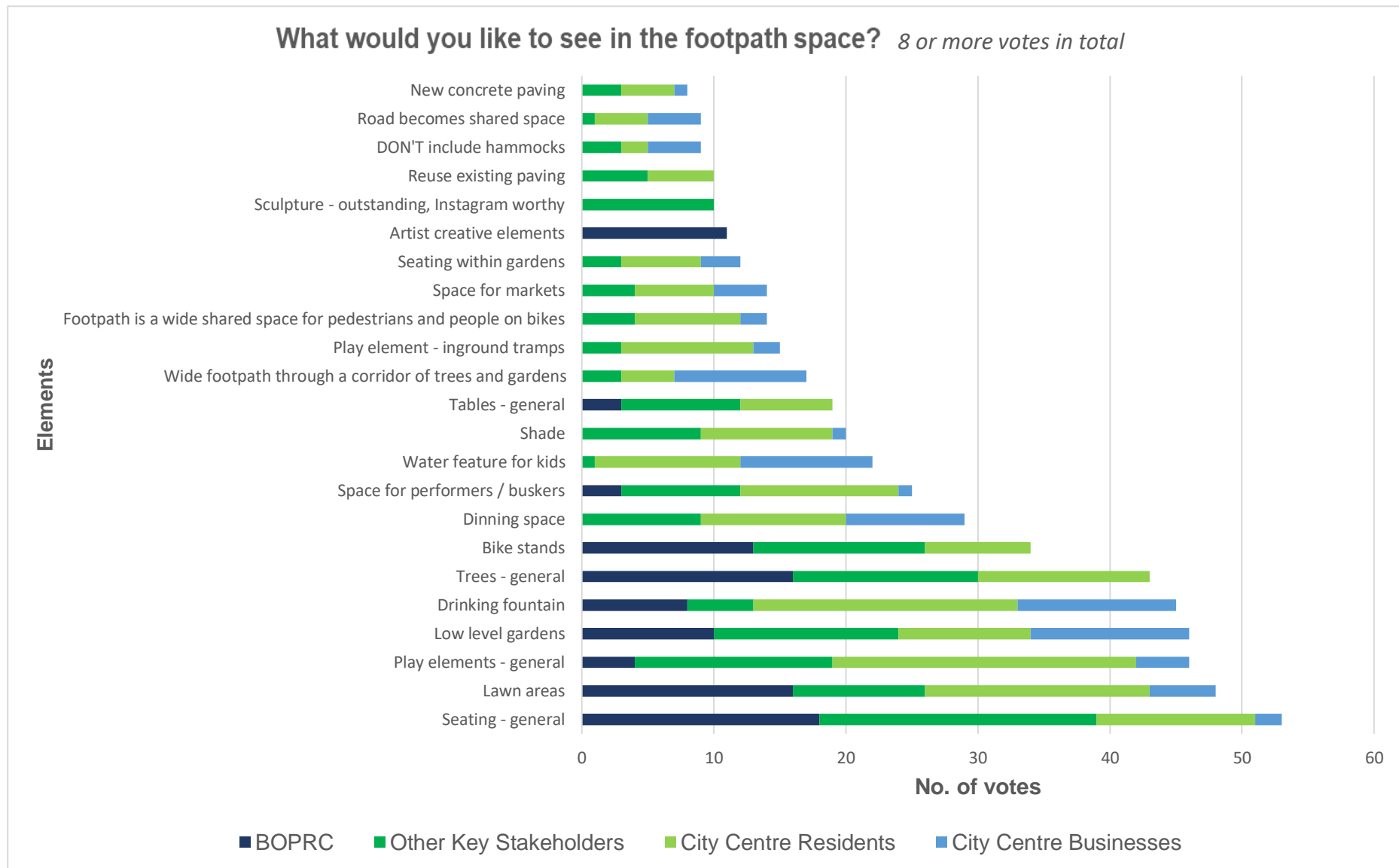
Feedback Themes – mentioned 4 or more times <u>or</u> of particular interest		Mentions
	<ul style="list-style-type: none"> Generally, like pedestrian crossings. 	
	Farmers residential car park entry/exit onto Elizabeth Street is dangerous for pedestrians <ul style="list-style-type: none"> Mixing high use vehicle access with area of high pedestrian activity is dangerous. 	3
Intersections	Prefer roundabout at Elizabeth Street/Devonport Road intersection <ul style="list-style-type: none"> Change lights to a roundabout. 	4
	Install right-turn arrows at lights at Devonport Road/Elizabeth Street intersection.	3
	Option A roundabout is better than Option B	1

5. All workshops – Themes – First Avenue, laneway and Devonport Road



Feedback Theme	Mentions
First Avenue	
Upgrade 1st Avenue/Devonport Road intersection <ul style="list-style-type: none"> • Signalise intersection. • Put in roundabout at intersection. • Improve safety of intersection. 	11
Upgrade 1st/Cameron Road intersection <ul style="list-style-type: none"> • Signalise intersection. 	2
Include mid-block roundabout on 1st Avenue	1
Change pedestrian crossings <ul style="list-style-type: none"> • Provide lights at pedestrian crossings. • Offset pedestrian crossings to enable cars to wait. 	2
Like pedestrian crossings	1
1st Ave - left in and left out of Farmers will force people to do U turns on 1st Ave creating safety issues. Like idea of roundabouts.	1
Make parking on 1 st Avenue parallel parking as its safer for people on bikes.	1
Do more on 1st Avenue	1
Laneway	
Like laneway design	4
Ensure laneway design prevents crime	3
Need toilets in laneway design	2
Install green walls with lights down laneway.	1
Devonport Road	
Provide more trees and permeable surfaces on Devonport Road section	2
Don't like parking removal on Devonport Road <ul style="list-style-type: none"> • Parking removal is bad for business. 	1

6. All workshops – Elements to include in the footpath space*



Elements to include in footpath space	Mentions	Elements to include in footpath space	Mentions
Seating - general	53	Road becomes shared space	9
Lawn areas	48	New concrete paving	8
Play elements - general	46	Play element - fixed balls/stepping stones	6
Low level gardens	46	Funky seating	5
Drinking fountain	45	Gathering / chill out areas	5
Trees - general	43	Modern Paving	5
Bike stands	34	Maori representation	4
Dining space	29	Bike lanes physically separated from traffic	4
Space for performers / buskers	25	Cabbage Trees and Nikau Palms	2
Water feature for kids	22	Bean bags	2
Shade	20	Umbrellas	2
Tables - general	19	DON'T include space for street performers	2
Wide footpath through a corridor of trees and gardens	17	DON'T include play elements	2
Play element - inground tramps	15	Play elements - hop scotch	2
Footpath is a wide shared space for pedestrians and people on bikes	14	Raingardens	1
Space for markets	14	Seating - large bench seats	1
Seating within gardens	12	Seating - moveable seats	1
Artist creative elements	11	Tables - small	1
Sculpture - outstanding, Instagram worthy	10	Sculptures - general	1
Reuse existing paving	10	Quality paving	1
DON'T include hammocks	9	Pavement that stays clean	1

*** Please note:**

- At the workshops some participants placed sticky dots on both pictures and word circles. Because some pictures displayed the same element(s) as the word circle(s), there was likely some double counting of features.
- If a sticky dot was placed on a picture displaying more than one element, then that dot counted as a vote towards both elements.
- There was some confusion as to whether one picture was a drinking fountain or a water play element. Sticky dots placed on this picture were counted as votes towards both elements.
- Despite these 'disclaimers' there is high confidence that the information in this section provides a good comparison between the relative popularity of each element.

Elizabeth Street Enhancement Project – Public Drop-in Session

Stakeholder Group	Public Drop-in Session
Date and Time	Friday, 20 March
Number of attendees	50

7. Summary of feedback

Which design option is preferred?	Should we extend the upgrades along Elizabeth Street to create a linear park?	Should we progress further improvements to 1 st Ave and Devonport Road?									
<p>A pie chart illustrating the preference for two design options. Option A, 'Do Minimum', is represented by a light green slice and accounts for 6 responses (16%). Option B, 'Do More', is represented by a dark green slice and accounts for 31 responses (84%). A legend at the top left identifies the colors for each option.</p> <table border="1"><thead><tr><th>Option</th><th>Count</th><th>Percentage</th></tr></thead><tbody><tr><td>Option A - Do Minimum</td><td>6</td><td>16%</td></tr><tr><td>Option B - Do More</td><td>31</td><td>84%</td></tr></tbody></table>	Option	Count	Percentage	Option A - Do Minimum	6	16%	Option B - Do More	31	84%	<p>Yes 17</p> <p>No 0</p>	<p>Yes 7</p> <p>No 0</p>
Option	Count	Percentage									
Option A - Do Minimum	6	16%									
Option B - Do More	31	84%									

8. Comments/themes – Elizabeth Street

Feedback Theme	Mentions	
Design elements related themes	Provide seating <ul style="list-style-type: none"> Put bench seats in lawn area in shade, not on concrete area. Paved area with shaded seating. Don't have seating too close to the road (like it is in Grey Street), as it's too close to moving traffic 	3
	Provide shade <ul style="list-style-type: none"> Trees give shade. Paved area with shaded seating. 	2
	Like greenspaces - gardens and trees <ul style="list-style-type: none"> Create a more park like feel, rather than footpath. Palm Trees 	2
	Planting suggestions Palm trees / palm trees only.	2
	Reduce trees or greenspaces <ul style="list-style-type: none"> Not too many trees as needs maintenance, leaves, bird poop etc, and height. 	1
	Provide rubbish bins <ul style="list-style-type: none"> Provide lots of bins. 	1
	Accommodate dogs <ul style="list-style-type: none"> Dog friendly please and a dog watering tap. 	1
	Ensure design avoids current issues with birds <ul style="list-style-type: none"> Not too many trees as needs maintenance, leaves, bird poop etc, and height. 	1
Transport and parking related themes	Like that design slows traffic <ul style="list-style-type: none"> Include speed tables to slow traffic. 	1
	Suggestions to further slow traffic Include speed tables to slow traffic.	1
	Like angled parking Angled parking is better.	1
	Lights to have right-turn arrows at Elizabeth Street/Devonport Road intersection Need green right turn arrow from Devonport Road into Elizabeth Street East.	1
Other comments	<ul style="list-style-type: none"> Can we take the best of both options? Provide a public toilet in Elizabeth Street East open-air car park. Don't forget our strand extension plus the stairs/ramp to Elizabeth Street. We can't go back on our word to Farmers. If you don't show good faith you are going to turn off every developer in this town. Concerned about ethics of commitment to Farmers. 	7

Feedback Theme		Mentions
	<ul style="list-style-type: none"> • Why do this when there is a proposed rate increase? • Upgrade the Elizabeth Street/Devonport Road intersection. • Upgrade the eastern/cul-de-sac end of Elizabeth Street. 	

9. Elements to include in the footpath space*

Elements to include in footpath space	Mentions	Elements to include in footpath space	Mentions
Lawn areas	18	Maori culture	5
Trees - general	18	Footpath is a wide shared space for pedestrians and people on bikes	4
Low level gardens	17	Wide footpath through a corridor of trees and gardens	4
Seating - general	16	Tables	3
Drinking fountain	10	Space for performers / buskers	2
Bike stands	7	Hammocks	2
Shade	7	Seating within gardens	2
Play elements - general	6	Reuse existing paving	2
Dog drinking fountain	6	Continuous wide cover for all weather walking around town	2
New concrete paving	5	Dining space	1
Artwork and cultural elements	5	Water feature for kids	1

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