

**Tauranga City Council**

**Draft Annual Plan 2020/21**

**Submissions 001 to 100**

**Hearings: 2 July - 7 July 2020**

**Attachment 2**

**Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 001

**Full Name:** Julie White

**Organisation:** Hospitality New Zealand

**Suburb:**

**Wish to speak to submission:** N

**Time Preference:**

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**Q1. Which infrastructure investments are most important to you, and why?**

Comment:

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**Q2. What is your view on the proposed rates increase for 2020/21?**

Comment:

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**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment:

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**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment:

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**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment:

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**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment:

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment:

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment:

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: See Attachment

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**Attachment:** Yes

1 April 2020

To all Regional councils

City Councils

District Councils



## **ANNUAL PLANS AND COVID-19**

Dear Council

Hospitality New Zealand (“HNZ”) is writing to all councils under these extraordinary times to seek urgent assistance to combat COVID-19, and to provide further suggestions for much need relief as they draft annual plans for 2020/21.

The Hospitality industry has been significantly affected during alert levels 2, 3, and 4, resulting in reduced operations and then full closure of premises, putting these businesses at peril.

Central Government has taken substantial measures to help limit the damage inflicted to business and to ensure New Zealanders will have jobs moving forward. Most of the initiatives from Central Government have been focused on the employment relationship.

Further support is required for Hospitality businesses (especially small and medium businesses) who are adversely affected by Covid-19, who cannot operate during levels 3 and 4, and who can only operate at severely reduced capacity during level 2. The Hospitality industry is for most councils, the heart of the community, offering our communities social and economic wellbeing, employing hundreds of thousands of New Zealand's.

We acknowledge that draft annual plans have been developed well before COVID-19, however as these are unprecedented times, unprecedented action is required.

### **1. No Rate Increases**

It is alarming that some councils across the country are considering proceeding with large rate increases, some in excess of 10%. In the current climate, we strongly urge all councils to consider no increases for the next twelve months at a minimum.

### **2. Temporary Rates Remissions**

Councils should consider rate remissions or rebate options for business adversely affected by COVID-19, including delaying rate instalments and waiving late payment fees – these should be timebound, we suggest up to six-months.

### **3. Alcohol Licencing**

Businesses with Alcohol Licences have been significantly affected by the COVID-19 restrictions and HNZ requests the following actions from Local Government.

- a) Decrease in licencing fees:** Licenced premises are currently unable to operate under Alert Level 3 and 4, and will face significant restrictions even at lower levels, however



their standard associated fees still apply. We request that Council's provide financial relief in the form of a reduction in this years licencing fees relative to the effective shutdown period.

- b) **No Increases to Licencing fees:** Currently licenced businesses are carefully managing their heavily decreased funds to ensure that they are able to keep their staff employed. For this reason, we request that any Council's considering increases to licencing fees, hold off on pursuing these for the foreseeable future.
- c) **Licencing Extensions:** Licenced businesses will be hindered in their ability to complete their licence renewals due to the restrictions currently in place. Once the restrictions are lifted and business may reopen, operators may still be left unable to trade due to now lapsed licences. We request that Council's issue an automatic renewal or extension to those licences due for renewal during this crisis to ensure they may operate once the restrictions are lifted.
- d) **Temporary Off Licences:** With On-Licence holders unable to operate under the restrictions, we have seen other countries in similar situations issue temporary off-licences to current on-licence holders to allow for the online sale and contactless delivery of alcohol. Under the New Zealand determinations for essential businesses, this is permitted under the following conditions:
  - a. You must hold an off-licence with an endorsement for remote sales under the Sale and Supply of Alcohol Act. You must comply with requirements of your license
  - b. The agreed quantity for spirits purchased must be no more than the customs/duty free allowance which is 3 bottles (or other containers) of spirits or liqueur (each bottle or container can hold a maximum of 1.125 litres) per order.Many operators are able to quickly pivot their business during this time to meet these requirements, with the only restriction being the issue of the off-licence itself. We request that Council's allow current on-licence holders to apply for temporary off-licences (for remote contactless sale) for the duration of the COVID-19 crisis, preferably without the associated off-licence fees and reduced processing times.

In addition, we encourage and support the establishment of a Local and Central Government COVID-19 response team. Working alongside industries to address key topics that councils are challenged with from, finance and recovery, community wellbeing, governance and coordination – all forming and shaping decision-making of councils over the coming weeks and months.

Yours sincerely



Julie White  
Chief Executive – Hospitality New Zealand

**Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 002

**Full Name:** James Kennelly

**Organisation:** Property Council New Zealand

**Suburb:**

**Wish to speak to submission:** N

**Time Preference:**

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**Q1. Which infrastructure investments are most important to you, and why?**

Comment:

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**Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: See Attachment

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**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment:

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**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment:

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**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment:

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**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment:

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment:

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment:

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment:

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**Attachment:** Yes

25 March 2020

To Mayors, Chairs, Councillors and Chief Executives  
All Regional, City and District Councils

**Re. Local Government Annual Plans 2020/21**

On behalf of Property Council New Zealand, I urge all local authorities to delay their proposed rates increases from 1 July 2020, and to instead adjust rate increases to the level of inflation for the 2020/21 financial year.

The global pandemic has created uncertainty, and financial instability for both families and businesses alike. Local government proposed rates increases will not only affect our members but New Zealanders as a whole. We wish to see Local Government adapt and adjust also. Particularly, given ratepayers are facing a time of unprecedented uncertainty.

Property Council New Zealand is a member-led, not-for-profit organisation offering a collective voice for the property industry. Our membership is broad and includes some of the largest commercial and residential property developers and owners in New Zealand.

At this time of uncertainty, we must balance the requirement for councils to exercise fiscal responsibility with the need to continue to invest in key infrastructure projects.

Initially we expect local government will focus on essentials such as core infrastructure upgrades to water services and roads during the lockdown. However, we ask that it be prepared to kick start projects once the restrictions are eased. This includes identifying and supporting private sector programmes and projects that can be fast tracked.

Local authorities should also consider taking on more debt, especially for capital expenditure. We hope that by doing this it will ensure that key infrastructure projects continue to progress in order to maintain the workforce that will be needed in the long term. Local authorities should also make use of the depreciating on buildings which was recently introduced by the Government to help free up further funding for capital expenditure.

Local authorities should also investigate rates relief or rebate options such as waving late payment fees and allowing delayed rates instalments. This will provide property owners with the ability to provide rent relief to their tenants. The property industry is willing to take the lead in supporting businesses in these tough times however local authorities need to support this.

I believe that we can work closely with Local Government to ensure we build a fairer and more equitable rating system during this time of uncertainty. We look forward to hearing from you.

Yours sincerely,



Leonie Freeman  
Chief Executive

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**Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 003

**Full Name:** Jordan Williams

**Organisation:** New Zealand Taxpayers Union

**Suburb:**

**Wish to speak to submission:** Yes

**Time Preference:**

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**Q1. Which infrastructure investments are most important to you, and why?**

Comment:

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**Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: See Attachment

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**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment:

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**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment:

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**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment:

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**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment:

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment:

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment:

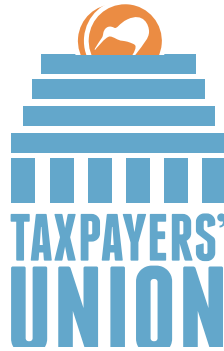
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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment:

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**Attachment:** Yes



20 March 2019

Attn: The Mayor / Chair

Dear Your Worship,

### **Pandemic response: 12 month rates freeze**

This letter is being sent to every New Zealand mayor and regional council chair seeking your commitment to respond to the economic challenges every community must face in relation to the current pandemic.

COVID-19 looks set to be the biggest health and economic event in our lifetime. In terms of employment alone, without dramatic intervention, tens or perhaps even hundreds of thousands of New Zealanders will lose their jobs or businesses in the coming months.

The Government is currently prioritising economic relief for businesses and households facing economic calamity.

But rate hikes at this time of economic turmoil will serve to exacerbate immediate financial stresses and undermine the Government's relief strategy. Any economist will tell you that a recession is the most damaging time to hike taxes.

Households and businesses are cutting costs and it is only fair that your council does the same — we must all cut our cloth to fit the new economic reality.

We ask you to commit to:

1. a rates freeze for the next 12 months; and
2. identifying and cutting low-priority spending to redeploy into local civil defence efforts, or rates relief.

We understand some councils are already considering such moves. A group of Christchurch City Councillors have written to their Mayor requesting a rates freeze, Wellington City Council has deferred a vote on rate hikes until April, and Marlborough District Council will vote on replacing a planned 4.86% hike with a near-freeze.

Councils are not well placed to provide economic stimulus compared to central government. It is economic lunacy to use council spending to stimulate the local economy when the primary tax local government relies on (rates on land) is unrelated to the ability of the property owner to pay.

An economic crisis is no time for a business-as-usual approach to rates. We trust that you understand the seriousness of the economic crisis facing your ratepayers and ask that you provide assurance on this matter as soon as possible.

**LOWER TAXES, LESS WASTE, MORE TRANSPARENCY**

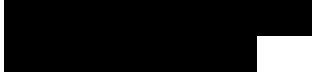
**[WWW.TAXPAYERS.ORG.NZ](http://WWW.TAXPAYERS.ORG.NZ)**

We look forward to your response.

Yours sincerely,



**Jordan Williams**  
Executive Director





## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 005

**Full Name:** Chris Longman

**Organisation:**

**Suburb:** Welcome Bay

**Wish to speak to submission:** N

**Time Preference:**

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### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: Building more indoor sports facilities, the current ones do not provide for the existing community with key growth sports such as Basketball being limited by court space being insufficient.

This doesn't even take into account future population growth

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### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: Needs to be readjusted to reflect the reality of Covid 19 impacting on our communities. No business could justify a price increase at a time when jobs are being lost, what make council different?

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#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: As above

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#### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: Manage within baseline, even if it means charging more in contribution fees.

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#### **Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: Transport planning of TCC has been a joke for years. If you don't believe that statement, take a look at any social media feed on a traffic issue relating to TCC.

Show us you can do something well before asking for more funding.

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**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: Museums, Art Galleries, Libraries, Elizabeth St upgrade and anything related to reviving the dying CBD

---

**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: I support this

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: I support this

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: Please reconsider the impact of Covid 19 on the economy of Tauranga, it is going to put us back years economically and it is not realistic to ask the community for more funding at a time of heightened fear and uncertainty for the future.

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**Attachment:** No

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 006

**Full Name:** Scott Pearson

**Organisation:**

**Suburb:** Matua

**Wish to speak to submission:** N

**Time Preference:**

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### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: Growth is most likely to slow from covid-19, so previous estimates are our the window. Let's provide resilience to our existing infrastructure.

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### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: Unfair at this time. Unemployment will go up, discretionary income will drop for most, growth will likely slow. Why put more pain on everyone struggling than absolutely necessary. Review it in a year's time. 8% is a lot for people who are struggling. Covid-19 Will reduce the growing pains.

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#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: It's significantly higher than inflation.

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#### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: This us a nationwide issue and central government aren't helping!

---

#### **Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: Hold it off for a year

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#### **Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: Anything not essential right now

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: Seems ok.

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: Businesses will struggle over the next year. Why now?

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: No. Be realistic about the current situation

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**Attachment:** No

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 007

**Full Name:** Megan Barker-Brown

**Organisation:**

**Suburb:** Papamoa Beach

**Wish to speak to submission:** N

**Time Preference:**

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**Q1. Which infrastructure investments are most important to you, and why?**

Comment:

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**Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: Don't be idiots, the government is attempting to bail out the whole country at the moment on one hand and local council is trying to take it with the other. This is not the time for increasing rates!!

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**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: Don't be idiots, the government is attempting to bail out the whole country at the moment on one hand and local council is trying to take it with the other. This is not the time for increasing rates!!

---

**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: Don't be idiots, the government is attempting to bail out the whole country at the moment on one hand and local council is trying to take it with the other. This is not the time for increasing rates!!

---

**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: Don't be idiots, the government is attempting to bail out the whole country at the moment on one hand and local council is trying to take it with the other. This is not the time for increasing rates!!

---

**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: Don't be idiots, the government is attempting to bail out the whole country at the moment on one hand and local council is trying to take it with the other. This is not the time for increasing rates!!

---

**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: Don't be idiots, the government is attempting to bail out the whole country at the moment on one hand and local council is trying to take it with the other. This is not the time for increasing rates!!

---

**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: Don't be idiots, the government is attempting to bail out the whole country at the moment on one hand and local council is trying to take it with the other. This is not the time for increasing rates!!

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: Nobody in the private sector can afford this at the moment, just cool your jets, have some mercy and help Tauranga get through this!

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**Attachment:** No

**Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 009

**Full Name:** Ian Trow

**Organisation:**

**Suburb:** Pyes pa

**Wish to speak to submission:** N

**Time Preference:**

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**Q1. Which infrastructure investments are most important to you, and why?**

Comment:

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**Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: Any rate increase will be to much under the circumstances with incomes going out the window

---

**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment:

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**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment:

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**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment:

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**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment:

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment:

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment:

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment:

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**Attachment:** No



## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 010

**Full Name:** Jane Register

**Organisation:**

**Suburb:** Greerton

**Wish to speak to submission:** N

**Time Preference:**

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**Q1. Which infrastructure investments are most important to you, and why?**

Comment: None at the moment. Everything should be at a stand still until this virus has been eradicated from NZ. The health and safety of residents should be our number one priority as well as keeping as much money in thier own pockets.

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**Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: Same as above.

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**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: Shouldn't be any increase due to slow down of economy.

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**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: Shouldn't be any at this stage due to virus.

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**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: Shouldn't be any due to the slow down. Unless this virus is erradicated, lockdowns will continue and people will continue to struggle.

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**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: Sell commercial land, buildings and council flats.

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: Property rates should be based on income.

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: None

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: Fees are too high..For instance, why would it cost over \$400 for a basic fireplace inspection?

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**Attachment:** No

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 011

**Full Name:** Andrew Sommerville

**Organisation:**

**Suburb:** Bethlehem

**Wish to speak to submission:** N

**Time Preference:**

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**Q1. Which infrastructure investments are most important to you, and why?**

Comment: Cycling infrastructure, bus infrastructure, wastewater infrastructure, library, civic building, museum.

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**Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: Does not go far enough needs to be higher and commercial differential increased to match other cities

---

**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: Should increase further, is a soft option

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**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: Should increase further, is a soft option

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**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: Should increase further, is a soft option

---

**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: Should be higher and include transformative projects that make the city somewhere people want to come work, play and invest not just come to retire and pay the bare minimum.

---

**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: Makes sense as it allows for greater rates increase without disproportionately effecting those living (either renting or owning) lower value properties.

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: Needs to greatly increase to be in line with other cities. Businesses make money off their premises and should carry far more of the rates burden than owners of residential properties.

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: No

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**Attachment:** No

**Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 012

**Full Name:** Alex Zilionis

**Organisation:**

**Suburb:** Mount Maunganui

**Wish to speak to submission:** N

**Time Preference:**

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**Q1. Which infrastructure investments are most important to you, and why?**

Comment: Water, waia water

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**Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: Reasonable. Much needs to be done on infrastructure.

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**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: If it could be reduced it would be good because it's going to be tough for SME's after the lockdown.

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**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: Needed.

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**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: Needed.

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**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: N/a

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: Good

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: OK, again everything needs to be done to reduce costs for SME's.

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: Make it more expensive to take your car into the city centers and reduce the cost of public transport to the center of city areas.

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**Attachment:** No

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 013

**Full Name:** Dan Boswell

**Organisation:**

**Suburb:** Brookfield

**Wish to speak to submission:** N

**Time Preference:**

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### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: The Waiari Water Treatment plant. Resilience.

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### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: The rates proposal increase is ok but I think that the commercial rate ratio needs to change to be in line with other big cities. 1:1.2 is nothing. Yes- we have COVID-19 to deal with but there will be some other reason why this shouldn't go up next year and so on... rates for residential could then come down a bit and be more reasonable. I think that they should be at 1:1.5,

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#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: OK

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#### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: OK

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#### **Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: OK

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#### **Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: n/a

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: Great idea, I think that it should be reduced further.

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: This should be increased to 1.5. Getting it in line with other major cities.

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: No - just the commercial differential.

---

**Attachment:** No



**Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 014

**Full Name:** Nicki Goodwin

**Organisation:** Tauranga Community Foodbank

**Suburb:** Parkvale

**Wish to speak to submission:** Y

**Time Preference:** Daytime

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**Q1. Which infrastructure investments are most important to you, and why?**

Comment: Community Services

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**Q2. What is your view on the proposed rates increase for 2020/21?**

Comment:

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**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment:

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**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment:

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**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment:

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**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment:

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment:

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment:

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment:

11 March, 2020

Submission to the Regional Plan by the Tauranga Community Foodbank

The Tauranga Community Foodbank provides a vital service to the Tauranga community. Last year (2019) we issued 5,572 food parcels feeding 15,724 people, of which 8626 were children. A few important facts about the foodbank:

- We only provide parcels to resident of the greater Tauranga area
- We encourage people to seek budget assistance to help them be more self-reliant. In fact, we only issue 4 parcels to a family or individual and after that they will not get further assistance unless they commence budget advice with a registered Budget Service.
- Demand for our services has gone up nearly 20% in the last year.
- The food parcels contain a well-balanced source of food and also includes basic toiletries and sanitary items.

From 1991 to 2015 we were provided a building free of rent by the city on Dive Crescent. We had to relocate as the building had asbestos related issues. Since that time we have had to lease a space at commercial rates.

The foodbank relies entirely on community assistance receiving grants from Lotto that pay the salary of our two part time employees and from TECT that provides money towards rent. We get tremendous support from various trusts, local schools and the Bay of Plenty Times and of course the rest of the community are very supportive. We do not get any support from government.

Our current leased accommodation is too small to accommodate our current demand let alone the ever-increasing demand. It is also very hot in the summer making it uncomfortable for the many volunteers who work there every day. The lease cost will increase nearly 10% this year.

The Tauranga Community foodbank provides a vital service to this area and without it many more families would be unable to meet their basic needs. We believe the Foodbank approach of helping people and forcing them to help themselves with budget assistance is a very good one and appropriate in the current environment of homelessness and begging.

This approach should be encouraged and supported by the city of Tauranga. The Foodbank would appreciate greater support from the city especially in finding and funding more suitable accommodation.

Larry Bilodeau

Chairman

Nicki Goodwin

Manager

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**Attachment:** No

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 015

**Full Name:** Caroline Henry

**Organisation:**

**Suburb:** papamoa

**Wish to speak to submission:** N

**Time Preference:**

---

**Q1. Which infrastructure investments are most important to you, and why?**

Comment:

---

**Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: I am a lone parent and the sole income earner for my family. I am a professional however cannot keep up with the rates now as they exist let alone another increase. You are actually driving people out of home ownership, the rates were never this high when I moved here 6 years ago, and the cheek to have to pay on top of this for Rubbish collection with 'council bags' and water too.

---

**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: As above!!

---

**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: As above!!

---

**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: As Above. Living with the road works on Domain road for several months with a massive inconvenience to my household makes me think you should be offering rate payers compensation for longstanding roadwork inconvenience and the inability to enjoy their own home.

---

**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: Your Salaries!!

---

**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: Doesn't mean anything when one income is coming in for a higher valued property. I do not for one second believe my latest C.V that are on your records.

---

**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment:

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment:

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**Attachment:** No

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 016

**Full Name:** Tony Bell

**Organisation:**

**Suburb:** Mount Maunganui

**Wish to speak to submission:** N

**Time Preference:**

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### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: The new water treatment plant.

This is important to get right.

We can not afford to have our water supply compromised through lack of investment.

If we do not act now the cost will escalate and we all know where kicking the can down the road leads.

---

### **Q2. What is your view on the proposed rates increase for 2020/21 ?**

Comment: Should go ahead but obviously most will not be able to afford a 12 percent increase.

It will have to be reduced down a fair bit.

Increase it just enough to cope with absolutely essential infrastructure .

---

#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: Put it on hold, as no one is in a position to pay for it right now.

---

#### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: Needed. See above

---

#### **Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: Put it on hold, as no one is in a position to pay for it right now.

---

**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: Anything to do with growth in Tauranga should be reviewed imo. We are about to enter a recession and it may last a very long time.

Growth will be slowing down considerably.

No one can afford to expand in a time of slow growth.

The rate payers should not be expected to pay for anything related to the cities expansion plans.

---

**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: Not a good idea at the moment. House prices will start to fall so who is going to benefit!

---

**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment:

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment:

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**Attachment:** No

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 017

**Full Name:** Dawn Hampton

**Organisation:**

**Suburb:** Mayfield

**Wish to speak to submission:** N

**Time Preference:**

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**Q1. Which infrastructure investments are most important to you, and why?**

Comment: the basics - not fancy like to have ideas

---

**Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: high enough

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**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: could be reduced further if business's starting paying a fairer amount - we have had enough subsidising them

---

**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: ok

---

**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: ok

---

**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: forget about beautifying Elizabeth Street - just so unnecessary

---



**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: leave as is

---

**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: not good - they should be paying more, us less - they have been subsidised far too long by home owners

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: maybe it is time for more user pay charges - especially developers

---

**Attachment:** No

## **Tauranga City Council – Revised Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 017

**Full Name:** Dawn Hampton

**Organisation:**

**Suburb:**

**Wish to speak to submission:** No

**Time Preference:**

---

**Q1. How strongly do you agree or disagree with an overall rates rise of 4.7%?**

Response: Neither agree nor disagree

Further Comment: should be reduced further due to the corona virus impact on everyone

---

**Q2. How strongly do you agree or disagree with the proposed changes to operational budget?**

Response:

Further Comment:

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**Do you agree or disagree with the following temporary changes to reduce costs?**

<b>Change</b>	<b>Response</b>
Cut \$200,000 from events framework funding budget	Agree
Cut \$100,000 from council-organised events budget	Agree
Cut \$40,000 from the Historic Village functions and events budget. (note non-rates funded)	Disagree
Cut \$45,000 from the Emergency Management community education budget	Disagree
Cut \$50,000 from the budget to reduce harbour encroachments	Agree
Cut \$45,000 from the Waterline education programme budget.	Agree

Further Comment:

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**Do you agree or disagree with the following permanent change to reduce costs?**

<b>Change</b>	<b>Response</b>
Closure of the Our Place site (city centre container village)	Agree

Further Comment:

---

**Do you agree or disagree with keeping the following permanent costs in the budget?**

<b>Change</b>	<b>Response</b>
Keep \$444,000 budget for New Year's Eve event funding	Disagree
Keep \$61,000 to maintain tropical display house in Robbins Park	Disagree
Keep the \$89,000 budget to maintain hanging flower baskets in the city centre	Agree

Further Comment:

---

**Do you agree or disagree with adding the following permanent costs to the budget?**

<b>Change</b>	<b>Response</b>
Council proposes to include \$200,000 towards the creation and implementation of a sustainable framework led by an independent sustainability advisory board.	Agree
Council proposes to add an additional \$130,000 for Priority One, to support economic development.	Disagree

Further Comment:

---

**Do you agree or disagree with not adding this cost to the budget?**

<b>Change</b>	<b>Response</b>
Council proposes to not add \$200,000 to the Memorial Park to The Strand Coastal Cycle/Walkway Project, so no further work is progressed this year	Agree

Further Comment:

---

**Q3. How strongly do you agree or disagree with the proposed list of capital projects for 2020/21?**

Response: Neither agree nor disagree

Further Comment:

---

**Q4. Do you have any comments on**

**Fees and Charges Yes**

Further Comment: developers to pay all fees relating to new subdivision development -all infrastructure

**Revenue and Finance Policy No**

Further Comment:

**2020/21 Development Contributions Policy Yes**

Further Comment: same as above

---

**Q5. Do you have any other feedback on the contents of the annual plan?**

Further Comment:

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**Attachment:**

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 018

**Full Name:** Andrew Ball

**Organisation:**

**Suburb:** Tauriko

**Wish to speak to submission:** N

**Time Preference:**

---

### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: Pedestrian and cycle facilities that actually get commuters out of cars and enable safe journeys. Some recent development isn't useable - for example cycle link from K-valley to westridge isn't suitable (Steel) for most cyclists.

Off-road pedestrian facilities are in need of improvement on Cambridge Rd. Most dangerous location for children is the school bus stop at Plane Tree Lane, which desperately needs to be relocated or upgraded.

---

### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: Ok

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#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: Ok

---

#### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: Ok

---

#### **Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: Ok

---

#### **Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: N/a

---

**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: Ok

---

**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: Ok

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: Development contributions policy. Current policy penalises intensification by charging full contributions where existing dwellings are modified into an increased number of dwelling units. We should encourage this form of intensification which puts insignificant additional demand on infrastructure.

---

**Attachment:** No

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 019

**Full Name:** Scott McLeod

**Organisation:**

**Suburb:** Bayfair Estate

**Wish to speak to submission:** N

**Time Preference:**

---

**Q1. Which infrastructure investments are most important to you, and why?**

Comment: Three waters investment to support development.

Much of our city works in the building sector.

To stop this sector will only pass further pain in a downturn to the residence of Tauranga.

---

**Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: I agree with the increase

---

**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: I would like to see further investment in partnership with central govt. I support this increase.

---

**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: I support.

---

**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: I support.

---

**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment:

---

**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: I support.

---

**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: I support the 1:1.3 option.

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: I would like to see a reduction in salaries reflective of the new environment created by COVID-19.

Council should be resetting the balance of salaries to the new economic reality outside the public service. In example reductions of up to 20%.

I don't think it's acceptable that Council roles and cost don't have a reflection of what's happening outside of the Council bubble.

---

**Attachment:** No



## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 020

**Full Name:** Mee Shepply

**Organisation:**

**Suburb:** Papamoa

**Wish to speak to submission:** N

**Time Preference:**

---

**Q1. Which infrastructure investments are most important to you, and why?**

Comment:

---

**Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: I think you are a bunch of heartless people already an increase last year. No need for another 12.6 or 7.6. Absolutely disgusting move and Tenby Powell will not ever got my vote again. Bringing to city to its knees. Appalling!

---

**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: Shocking

---

**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: [REDACTED] about water restrictions, all the money you've wasted on [REDACTED] that no one wants or needs. We all know that you've not upgraded the pipes since god know when and trying to supply more and more houses with the same size pipes. That's why every year you tell us we have to have bans.

---

**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: [REDACTED]  
[REDACTED]

---

**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: This council is worse than the [REDACTED] you got rid of.

---

**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment:

---

**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment:

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment:

---

**Attachment:** No

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 021

**Full Name:** Alison Lusby

**Organisation:**

**Suburb:** Maungatapu

**Wish to speak to submission:** N

**Time Preference:**

---

**Q1. Which infrastructure investments are most important to you, and why?**

Comment: Water storage and roading. They are essential for our growing city

---

**Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: ABSOLUTELY RIDICULOUS

---

**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: Rates go up, rent goes up, cost of services goes up. businesses cant afford to stay in business

---

**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: This is a necessary service but if money wasn't spent on other unnecessary projects these might not need to go up

---

**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: Same as above

---

**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: city centre upgrade

Cameron road future proofing ( for empty buses?)

Kulim Park upgrade There are enough parks

## RATES FUNDED KERBSIDE COLLECTION

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: Do not agree

---

**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: Do not agree

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: This form needs to be e-mailed to all ratepayers. Not everybody reads the paper or goes into Sunlive or council websites.

Most important THE PEOPLE NEED TO BE LISTENED TO.

We are sick of councils that say they will and then go ahead with projects anyway.

Rate payers PAY YOUR WAGES.

STOP WASTING OUR MONEY.

---

**Attachment:** No

## **Tauranga City Council – Revised Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 021

**Full Name:** Alison Lusby

**Organisation:**

**Suburb:** Maungatapu

**Wish to speak to submission:** No

**Time Preference:**

---

### **Q1. How strongly do you agree or disagree with an overall rates rise of 4.7%?**

Response: Strongly disagree

Further Comment: At a time when everybody is under pressure only the most essential things need to be done. Council needs to cut back unnecessary spending. The Mayor and councilors should be taking a pay cut

---

### **Q2. How strongly do you agree or disagree with the proposed changes to operational budget?**

Response: Strongly disagree

Further Comment:

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### **Do you agree or disagree with the following temporary changes to reduce costs?**

<b>Change</b>	<b>Response</b>
Cut \$200,000 from events framework funding budget	Agree
Cut \$100,000 from council-organised events budget	Agree
Cut \$40,000 from the Historic Village functions and events budget. (note non-rates funded)	Disagree
Cut \$45,000 from the Emergency Management community education budget	Agree
Cut \$50,000 from the budget to reduce harbour encroachments	Agree
Cut \$45,000 from the Waterline education programme budget.	Agree

Further Comment:

---

### **Do you agree or disagree with the following permanent change to reduce costs?**

<b>Change</b>	<b>Response</b>
Closure of the Our Place site (city centre container village)	Agree

Further Comment:

---

**Do you agree or disagree with keeping the following permanent costs in the budget?**

<b>Change</b>	<b>Response</b>
Keep \$444,000 budget for New Year's Eve event funding	Disagree
Keep \$61,000 to maintain tropical display house in Robbins Park	Disagree
Keep the \$89,000 budget to maintain hanging flower baskets in the city centre	Disagree

Further Comment:

---

**Do you agree or disagree with adding the following permanent costs to the budget?**

<b>Change</b>	<b>Response</b>
Council proposes to include \$200,000 towards the creation and implementation of a sustainable framework led by an independent sustainability advisory board.	Disagree
Council proposes to add an additional \$130,000 for Priority One, to support economic development.	Disagree

Further Comment:

---

**Do you agree or disagree with not adding this cost to the budget?**

<b>Change</b>	<b>Response</b>
Council proposes to not add \$200,000 to the Memorial Park to The Strand Coastal Cycle/Walkway Project, so no further work is progressed this year	Agree

Further Comment:

---

**Q3. How strongly do you agree or disagree with the proposed list of capital projects for 2020/21?**

Response: Strongly disagree

Further Comment:

---

**Q4. Do you have any comments on**

**Fees and Charges**

Further Comment:

**Revenue and Finance Policy**

Further Comment:

**2020/21 Development Contributions Policy**

Further Comment:

---

**Q5. Do you have any other feedback on the contents of the annual plan?**

Further Comment: The waste management proposal DOES NOT NEED TO HAPPEN. Every house hold should be asked do they want it. If this does go ahead it HAS TO BE OPTIONAL. We need a council that will listen to the people that pay their wages

---

**Attachment:**

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 022

**Full Name:** Heather Clark

**Organisation:**

**Suburb:** Tauranga

**Wish to speak to submission:** N

**Time Preference:**

---

### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: Necessary infrastructure expenditure is all that should be undertaken until debt is reduced. It should not be a case of what we would like but what is needed

---

### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: Tauranga is one of the highest rated areas in the country, we simply cannot continue increasing rates. Spending has been out of control for some time, hence the predicament we find ourselves in

---

#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: Business as usual..... is to be avoided at all cost, as I have already stated "Business as usual is what has got us into this mess

---

#### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: Rates should be spent on infrastructure

---

#### **Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: As above

---

#### **Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: As already stated rates are for what we need, not what we would like to have



---

**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: It a very unfair system, and should be better spread across the community

---

**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: Commercial rates in Tauranga are some of the lowest in the country, why is that?  
Commercial rates should increase

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: Lets get back to what Tauranga needs for the future, road maintenance and better flow, storm water and sewage infrastructure to cope with increasing population,etc. Core infrastructure, not replacing Libraries building fancy parks and walkways etc until we can afford them

---

**Attachment:** No

**Tauranga City Council – Revised Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 022

**Full Name:** Heather Clark

**Organisation:**

**Suburb:** Tauranga

**Wish to speak to submission:** No

**Time Preference:**

---

**Q1. How strongly do you agree or disagree with an overall rates rise of 4.7%?**

Response:

Further Comment:

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**Q2. How strongly do you agree or disagree with the proposed changes to operational budget?**

Response:

Further Comment:

---

**Do you agree or disagree with the following temporary changes to reduce costs?**

<b>Change</b>	<b>Response</b>
Cut \$200,000 from events framework funding budget	
Cut \$100,000 from council-organised events budget	
Cut \$40,000 from the Historic Village functions and events budget. (note non-rates funded)	
Cut \$45,000 from the Emergency Management community education budget	
Cut \$50,000 from the budget to reduce harbour encroachments	
Cut \$45,000 from the Waterline education programme budget.	

Further Comment:

---

**Do you agree or disagree with the following permanent change to reduce costs?**

<b>Change</b>	<b>Response</b>
Closure of the Our Place site (city centre container village)	

Further Comment:

---

**Do you agree or disagree with keeping the following permanent costs in the budget?**

<b>Change</b>	<b>Response</b>
Keep \$444,000 budget for New Year's Eve event funding	
Keep \$61,000 to maintain tropical display house in Robbins Park	
Keep the \$89,000 budget to maintain hanging flower baskets in the city centre	

Further Comment:

---

**Do you agree or disagree with adding the following permanent costs to the budget?**

<b>Change</b>	<b>Response</b>
Council proposes to include \$200,000 towards the creation and implementation of a sustainable framework led by an independent sustainability advisory board.	
Council proposes to add an additional \$130,000 for Priority One, to support economic development.	

Further Comment:

---

**Do you agree or disagree with not adding this cost to the budget?**

<b>Change</b>	<b>Response</b>
Council proposes to not add \$200,000 to the Memorial Park to The Strand Coastal Cycle/Walkway Project, so no further work is progressed this year	Agree

Further Comment:

---

**Q3. How strongly do you agree or disagree with the proposed list of capital projects for 2020/21?**

Response:

Further Comment:

---

**Q4. Do you have any comments on**

**Fees and Charges**

Further Comment:

**Revenue and Finance Policy**

Further Comment:

**2020/21 Development Contributions Policy**

Further Comment:

---

**Q5. Do you have any other feedback on the contents of the annual plan?**

Further Comment:

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**Attachment:**

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 023

**Full Name:** Angela Wallace

**Organisation:** Awhina House

**Suburb:** Tauranga

**Wish to speak to submission:** Y

**Time Preference:** Daytime

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### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: Land supply and housing: intensification of housing in Tauranga and more provision for 1/2 bedroom units including apartments. Increase supply of lower-cost housing to provide housing solutions for our most vulnerable - homeless, elderly, people with disabilities.

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### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: Do what needs to be done to continue to fund vital infrastructure and services. Rates for Commercial properties should be increased in a larger proportion than residential rates.

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#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment:

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#### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment:

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#### **Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment:

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#### **Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment:

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: Support - will provide relief for our most vulnerable communities

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: Support this increase in current climate. Commercial differential should increase to 1:1:3 after effects of Covid-19 have been overcome and business returns to usual operation

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment:

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**Attachment:** Yes

# He Kaupapa Kotahitanga Trust Tauranga

## AWHINA HOUSE



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### Submission to the Tauranga City Council Annual Plan 2020

Prepared April 2020

He Kaupapa Kotahitanga Trust Tauranga

CC55827

Registered office: 4 Cameron Rd, Tauranga



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# Introduction

Tēnā Koutou to the Elected Members and Tauranga City Council Team from He Kaupapa Kotahitanga Trust Tauranga.

We recently presented you with our 6-monthly report which illustrated the work that we are doing at Awhina House and the support our organisation is providing for homeless women in Tauranga. We would like to take this opportunity to make a submission to the Annual Plan.

We are honoured to have Tauranga City Council as a financial and strategic partner for this mahi. We support Tauranga City Council's community outcomes and are working to make Tauranga a city that is inclusive, safe, resilient and healthy.

The \$40,000 that was paid out under the previous Annual Plan enabled us to get on with the work of supporting homeless women in Tauranga. We have now been in operation for 1 year. Our service is reliant on funding from Tauranga City Council and ongoing funding is essential for the continuation of our service. **It is our request from Tauranga City Council that \$40,000 funding be granted to Awhina House to continue our service to the Tauranga community** and partner with TCC to support the most vulnerable members of our community.

We are yet to gain any funding from Central Government and while negotiations are underway we are reliant on philanthropic donations, grants and funding from Tauranga City Council. This report summarises the services offered by Awhina House and demonstrates how Awhina House is meeting the need of short-term housing and support for Tauranga's homeless women. We have delivered on the KPIs outlined in our Funding Agreement and this report provides data and comment on the outcomes.

We welcome the opportunity to participate in strategy and planning around solving homelessness in Tauranga Moana. We commend Tauranga City Council and the Community Development Team for the work you are doing to engage with Housing and Support agencies and to ensure that our most vulnerable have a voice in the Long Term Planning Process.

Ngā mihi nui

Angela Wallace  
General Manager  
Awhina House

April 2020

# Opportunity

## Problem & Solution

### Problem Worth Solving

In recent years Tauranga has seen a marked rise in homelessness. Women's homelessness in Tauranga has increased and homeless women are particularly vulnerable. The visibility of women's homelessness is less than men's for several reasons and this has led to the widely-held perception that there are no homeless women in Tauranga.

Homeless women resort to different ways of coping - keeping out of sight, looking out for each other, forming relationships (sometimes unhealthy) with males for protection, not asking for help to avoid being judged, relying on drugs and alcohol to numb the pain, sometimes having a dog for protection and couch hopping between friends and family.

While there are support services for homeless men (Tauranga Moana Night Shelter), chronic homeless of 1 year or more (People's Project) women and families displaced by domestic violence (Tauranga Women's Refuge) and mothers and families with children (Te Tuinga Whānau/TCHT/Salvation Army) up until Awhina House opened in 2019 there was a gap in support for single homeless women.

Tauranga's 'hidden homeless' women need a place to be safe and supported and as a city who prides itself in being a place where no one is left behind Tauranga's homeless women should have equity of support.

### Our Solution

He Kaupapa Kotahitanga Trust was established to nurture, support and advocate for homeless women. Our vision is that no woman in Tauranga wakes up without hope for her future.

Awhina House was opened in April 2019 by He Kaupapa Kotahitanga Trust as a part of the community-wide response to the multi-faceted issue of homelessness. At Awhina House homeless women are nurtured, supported and advocated for.

The team at Awhina House are dedicated to supporting and valuing homeless women in an environment of manaakitanga. We work collaboratively with our referring agencies to support each woman from homelessness into housing. Our service is underpinned by our values of Awhi, Aroha, Manaakitanga, Rangatiratanga and Whanau.

## Awhina House



### **What we offer:**

#### **Accommodation for 12 homeless women**

We have 12 beds with 10 single rooms and one double room. Residents share the kitchen and living space and participate in the running of the house. This includes cooking shared meals, caring for the vege garden and taking pride in looking after the home. Our 24/7 staff team offers round-the-clock support.

#### **Opportunity for homeless women to transform their lives**

Awhina House is a place where women can be safe, supported and find their path forward. We offer a break from the pressures of day-to-day survival and an opportunity to reflect and make a new start.

#### **Individualised care plans, created with each woman**

Our team work closely with each woman to discover her aspirations and together create a plan so that she is empowered achieve her goals.

#### **We work with our referring agencies to weave a support network for each woman**

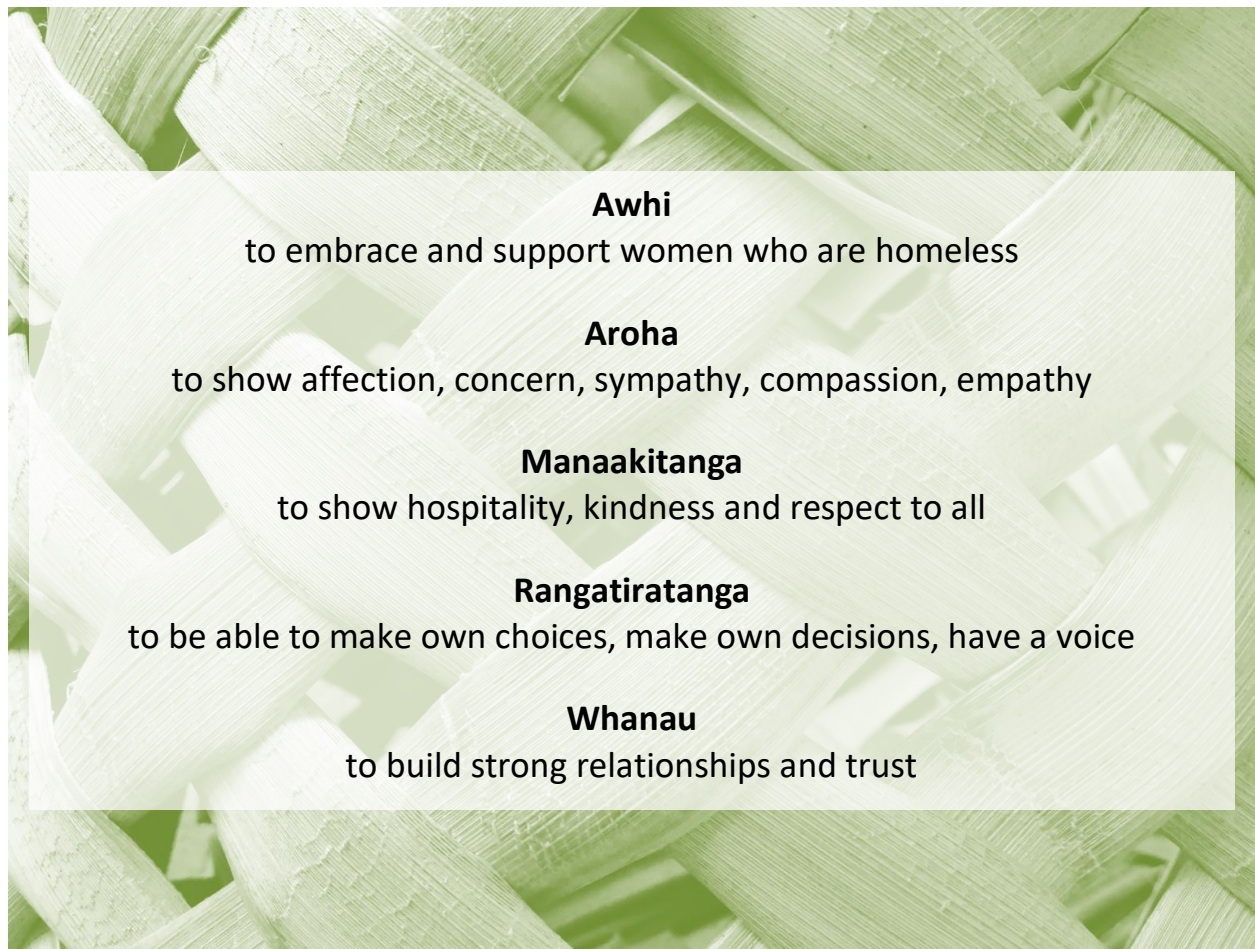
We collaborate with the agencies already linked to each woman and build a strong support network which will continue to support her in the community when independently housed

### **Housing-focused, supporting women into their own homes**

Our goal is to see homeless women housed in their own homes and thriving as members of their community. We want to end homelessness for each woman who comes to Awhina House.

We are not a band aid solution to homelessness. We want to see homeless women transform their lives and make long-term change. We want to break the cycle of homelessness and we are committed to supporting women into their own independent housing

### **Our Core Values**



## Our referral criteria

The team at Awhina House are dedicated to supporting and valuing homeless women in an environment of awhitanga, aroha, manaakitanga, rangatiratanga and whanau. We work collaboratively with our referring agencies to support each woman from homelessness into housing.

To meet the criteria, each individual homeless individual woman are required to be referred by a registered social support service agency, then reviewed by the Awhina House intake staff in a timely manner.

Our core demographic are:

- Individual women
- 18 years and over
- currently homeless in Tauranga Moana
- willing to engage in programmes to support rangatiratanga (self-determination) with a goal to secure permanent housing
- with low to moderate mental health and addictions issues

On arrival, women receive a welcome pack and information about Awhina house. Women are shown to their room that is beautifully furnished ready for their first night to settle in and relax. Our women are offered support from the moment they arrive at Awhina House.





## Street Retreat

Street Retreat is a very deliberate and strategic part of our overall long-term plan. Alongside Awhina House we provide a weekly Wednesday drop in centre at Holy Trinity church hall. This enables us to engage with potential residents and gives us an “on the ground” insight into what is happening on the streets, who is moving into our community, who we can refer to and a tangible way to help those most vulnerable. It provides a welcoming space for people who are homeless to share kai and non-judgmental conversation with our volunteers. Street Retreat is a community-based initiative staffed entirely by volunteers with food and supplies donated by individuals and some funding provided by Curate Church.



We support Tauranga City Council's community outcomes and are working to make Tauranga a city that is inclusive, safe, resilient and healthy.

We aim to support Tauranga City Council's commitments by enhancing the quality of life for current and future residents, in particular for women who are experiencing homelessness.

We aim to work in partnership with Tauranga City Council and the local community to support homeless women and to make Tauranga a city where no one is left behind.



# Awhina House Target Market

## Market Size & Segments

Our service is for homeless women who we will call our Residents.

Our service is funded by local philanthropic trusts, local government, local businesses, our donors and friends of Awhina House.

### Ministry of Social Development

Government agency responsible for nationwide social housing, supporting individuals and families in need

### Ministry of Housing and Urban Development

HUD works to deliver more public housing, transitional housing, and services to tackle homelessness in New Zealand. HUD also monitor community housing providers. HUD partner with Kāinga Ora – Homes and Communities, community housing providers, developers, social services, councils and other agencies

### Funding organisations

TECT, Bay Trust, Acorn Foundation, Legacy, Lotteries Commission, Gaming Trusts, Lion Foundation

### Local government

We are grateful for the support of Tauranga City Council and their allocation of funding. We value the ongoing support of TCC and look to Tauranga Moana Nightshelter as our example of Tauranga doing the right thing for our homeless. Western Bay District Council and BOP Regional Council contributions are also being sought.

### Local businesses

Gifts in kind of goods and services from local businesses play a big part in our setup. There are many generous local business owners who are more than happy to support Awhina House

### Donors

Private individuals, philanthropists, bequests, clubs. He Kaupapa Kotahitanga Trust have a loyal supporters network on Facebook 'Community Angels Tauranga'

### Friends of Awhina House

We are building a network of supporters and contributors who will be engaged with Awhina House updates and activities



## Execution

## Operations

### Location & Facilities

Awhina House is a 12-bed residential facility located in the central Avenues. The building is ideally configured for use as short-term housing for women in a supported living environment. The premises are fully secure and private with a central garden area, communal vege garden and shared living areas, kitchen, bathrooms and activities room. Offices are on site and secure including a private meeting room for client consultations. CCTV and a secure entry/exit system were installed by Nutech Security.

### Technology

Safety and security for our residents and staff is our priority. All external areas and shared indoor spaces at Awhina House are covered by CCTV, linked to staff devices and a central hub in the office. A shared desktop computer is provided for residents in the living area. This is used regularly for job searches, accommodation searches, working on CVs etc.

We use Recordbase as our secure Client Management System. Client files are securely maintained using the CMS which also allows for targeted reporting and gives us valued insight into the impact of our service.



## Milestones & Metrics

### Milestones

He Kaupapa Kotahitanga Trust are proud to have opened Awhina House within one year of committing to establish a place of safety for Tauranga's homeless women. We opened on 8 April 2019 and have had women who were homeless under our roof since then.

Our milestones include

- June 2018 Hikoi for Homeless: bringing together the community in support and solidarity
- June 2018 'Community Angels Tauranga' formed and began planning for a women's shelter and drop in centre for homeless
- 22 August 2018 He Kaupapa Kotahitanga Trust incorporated as a charitable trust
- 31 October 2018 Street Retreat drop in centre began weekly on Wednesdays at Holy Trinity Church started with 9 streeties attending and 4 volunteers, has now grown to 20+ in attendance weekly.
- 1 January 2019 lease commenced at Awhina House, set up began
- 3 April 2019 key stakeholder event with local support services in attendance
- 7 April 2019 Opening event with MP Jan Tinetti cutting the ribbon
- 8 April 2019 Awhina House opens

Our goals for the next 1-3 years:

- We aim to support 30 women into their own independent housing within our first year of operations
- Gaining MHUD contract with multi-year funding
- Continuing to establish programs to support women's wellbeing
- Launch Awhina House website and implement marketing plan including regular email updates to our supporters
- Continue to build our community of support including 'Friends of Awhina House' membership programme
- The ultimate goal is to end homelessness in Tauranga and support the vulnerable women of our community into wellbeing and independent living

### Key Metrics

Awhina House will be successful when:

- 12 women are housed safely in a supportive and nurturing environment at any time - no woman should wake up without hope for her future
- Awhina House has supported women who transitioned into their own permanent housing within 12 weeks of arrival
- Women leave Awhina House with hope for their future, goals that they are working towards and increased confidence in themselves

- Women who are housed in the community continue to be supported by Awhina House community support team for 12 weeks. Tenancies are maintained successfully
- Any woman who finds herself homeless in Tauranga and seeks help is referred to Awhina House



# Organisation

## Overview

He Kaupapa Kotahitanga Trust is a registered Charitable Trust CC55827. We are governed by a Board of Trustees consisting of 6 members. Our board members bring a diverse range of skills and experience to our governance team. Our Kaumatua Tai Taikato of Ngaiterangi iwi guides our organisation in Te Ao Maori and links us to local iwi.

## Our Board Members

### **Tania Lewis-Rickard** Chairperson

Tania has a wide experience of working closely with homeless whānau and is the founder of 'Kai Aroha: Feeding our Hungry Community'. Tania is an Artist and High School Art Teacher

### **Colleen Spiro** Treasurer

Colleen is a community advocate and runs 'Street Retreat' weekly drop-in centre for homeless. Colleen has experience with housing advocacy, she is active in the community and runs several community Facebook forums

**Patricia McMeeken:** Family Lawyer

**Lorraine Miller:** Business Owner

**Soi Pearson:** Whānau mentor at Salvation Army

**Matemoana McDonald:** Bay Of Plenty Regional Councilor



He Kaupapa Kotahitanga Trust Board members, Board supporters and General Manager

## Team

### Staff Team

**Angela Wallace:** General Manager

Angela is a founding member of He Kaupapa Kotahitanga Trust and brings her experience and passion for supporting vulnerable homeless whānau to the role. Angela has an extensive network in the social services sector. Angela was instrumental in developing Awhina House. Her skills in fundraising, collaboration, leadership as well as her passion for the safety and wellbeing of Tauranga's homeless women are a driving force for the establishment of Awhina House. Angela is growing her leadership capacity and leading a united team. With the support of the Board, Angela has navigated the organisation of opening Awhina House, recruiting staff and ensuring referring agencies are engaged.

**Delwyn Rowan:** Lead Support Worker

Delwyn is an experienced social worker who specialises in homeless support. She has worked with The Peoples Project Tauranga providing support to the homeless community and helping chronically homeless men and women into independent housing. Delwyn has also worked at St Peter's House and ran a drop-in centre that focused on feeding a number of homeless/socially excluded people. Delwyn brings her wide local knowledge of social support networks and proven relationships with social service providers to Awhina House.



L-R Awhina House staff Delwyn, Angela, Liz: Awhina House Christmas

### **Atawhai / House Support Person**

Awhina House employs two Atawhai who work on a rostered basis to ensure the house is run well and the needs of the women are met.

### **Tauranga and Katikati Maori Wardens**

Awhina House is supported by the Tauranga and Katikati Maori wardens who are rostered on at nights to ensure the safety and security of our residents.



Katikati Maori Warden Huhana Tukaki



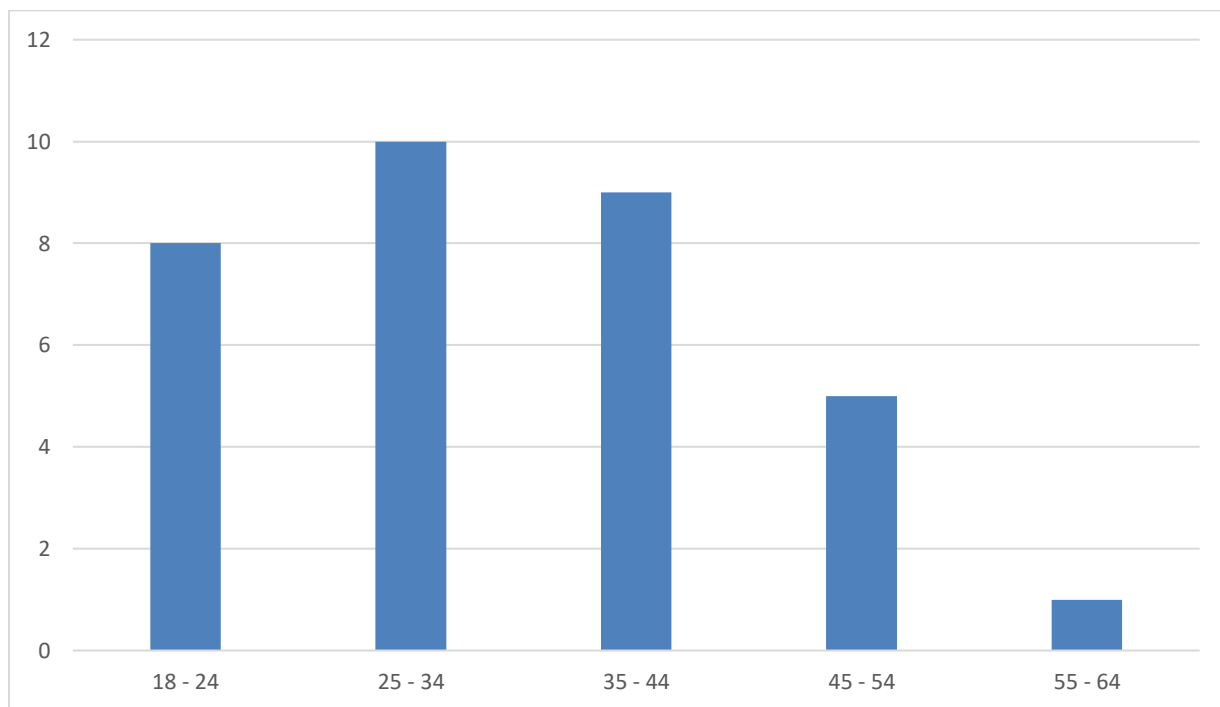
## Outcomes

### Our women

From 1 August 2019 – 1 February 2020  
33 women were accommodated at Awhina House.  
We currently have a full house with a waiting list of 7 women.

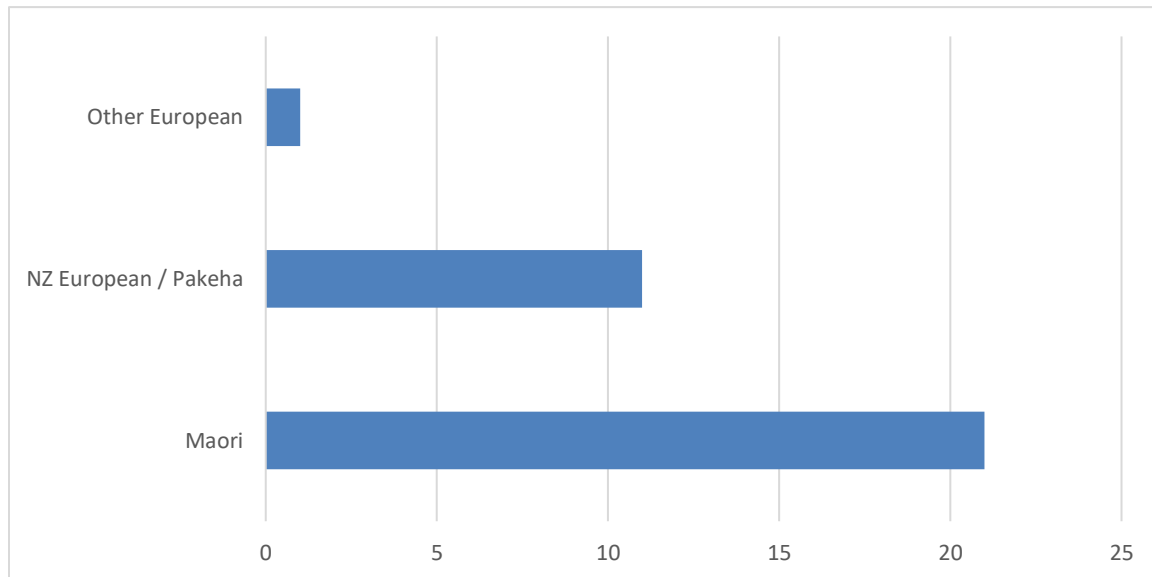
### Client Demographic Data

#### Age of Awhina House Residents (Apr 2019 - Feb 2020)



We have had a wide range of ages accommodated at Awhina House. The largest group is in the 25 – 44 age bracket.

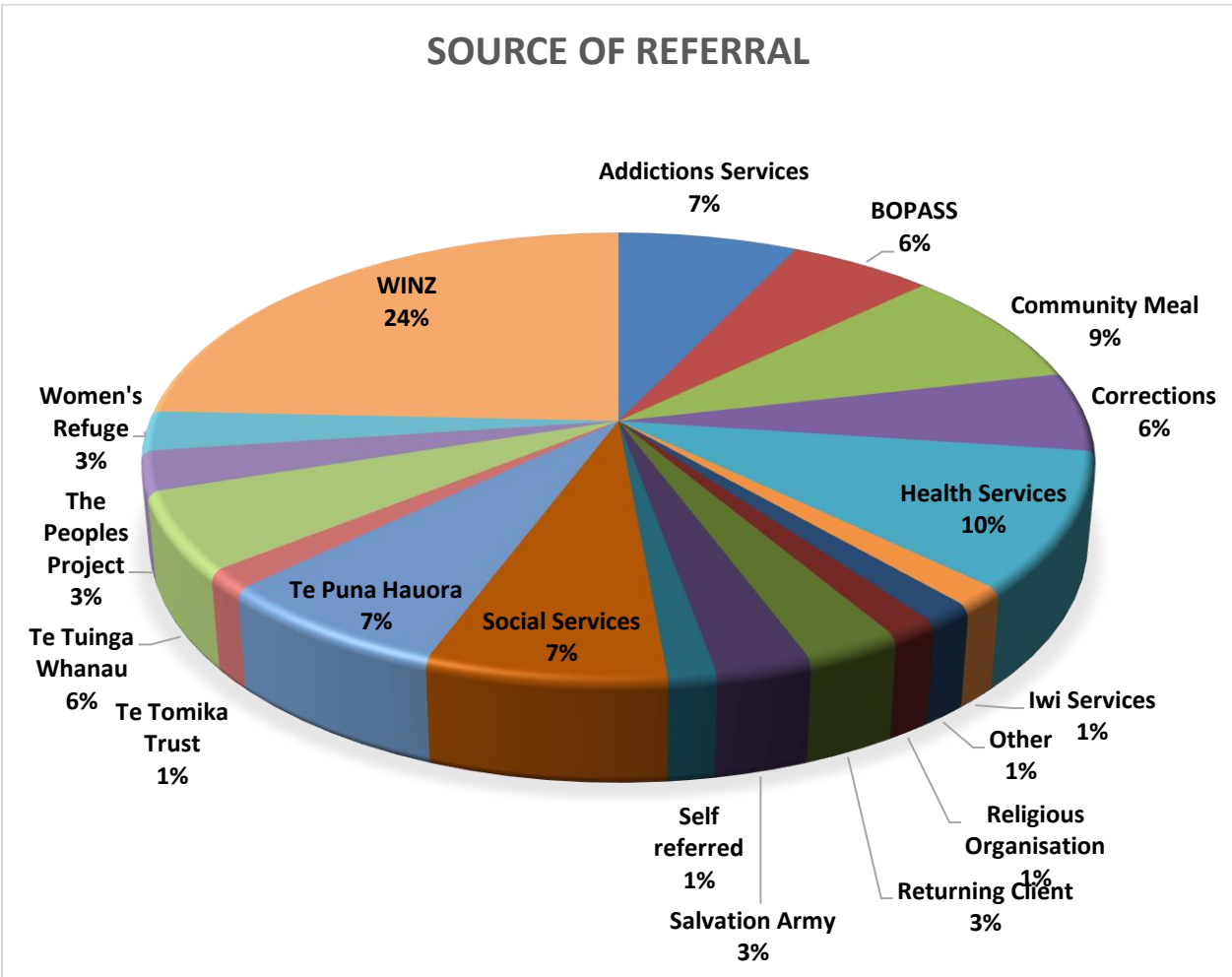
## Ethnicity of Awhina House Residents (Apr 2019 - Feb 2020)



Around 2/3 of women accommodated at Awhina House state their primary ethnicity as Maori. This highlights the inequalities for Maori in the areas of housing and homelessness.



Source of Referral to Awhina House



65 women were referred to Awhina House during the reporting period.

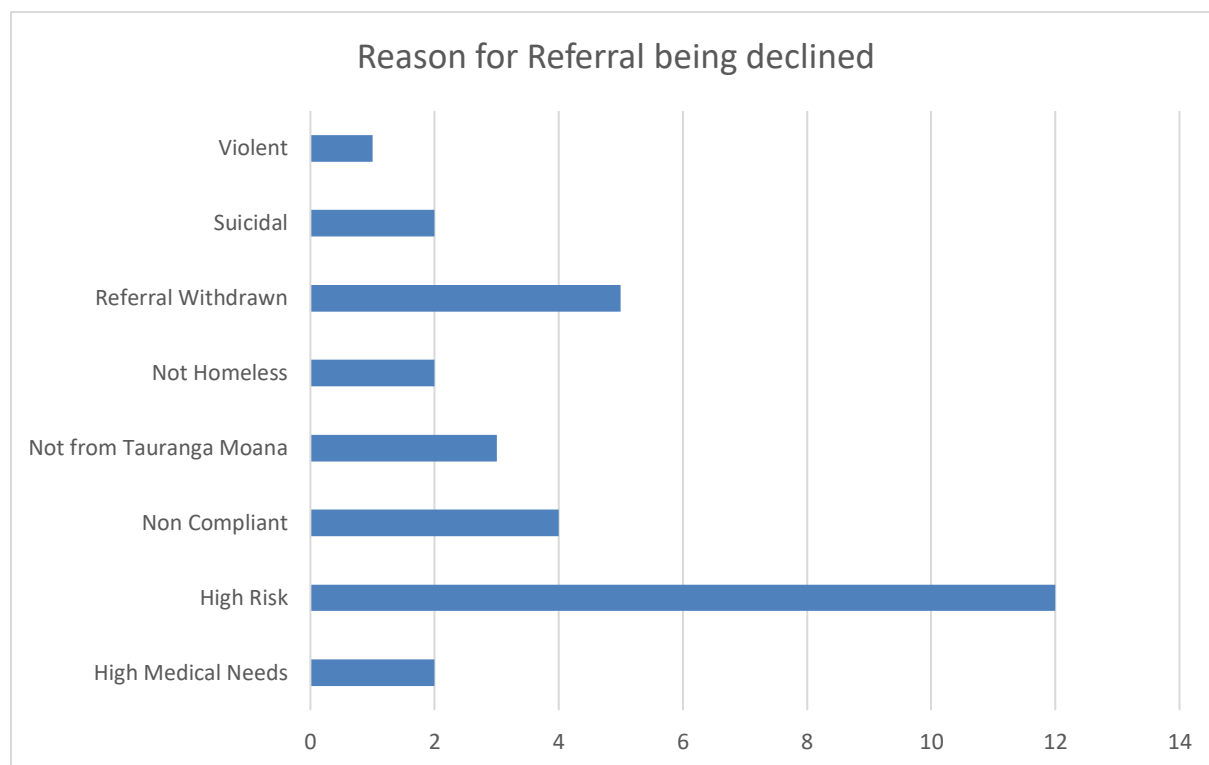
We have residents from a number of different social support agencies. Our biggest referrer is WINZ. Residents at Awhina House continue to be supported by their referring agency and remain connected to the programmes they were participating in prior to entering the house - for example drug and alcohol counselling, mental health support.

Social services agency referrers include local Community Centres (Merivale, Arataki, Katikati, Te Puke Empowerment Hub), Citizen’s Advice Bureau, Tauranga Budgeting Advisory Service, Gender Dynamix, Baywide Community Law and Baywide Housing Advocacy Service and Families Achieving Balance.

Residents who leave Awhina House and move into independent housing continue to be supported by our team with regular check-ins to ensure they have the best chance of succeeding in their new home.



## Reasons for decline of referral



Out of the 65 women referred to Awhina House during the reporting period 32 referrals were declined. The chart illustrates the reasons for a declined referral.

We value all the referrals we receive and endeavor to meet the needs of all women referred. Our referral criteria are in place to ensure the wellbeing of all women at Awhina House and to make sure that support is targeted to women who are willing to engage and work with our staff to secure safe long-term housing.

Awhina House has been set up as a transitional accommodation provider which means that we are a pathway for our clients into long-term housing. Our goal is to break the cycle of homelessness for each woman who comes into our care.

For a referral to be classified as High Risk the woman referred was assessed to pose a Health and Safety risk to the residents and / or staff of Awhina House.

The women that we are seeking to help often come ready to change their circumstances and we provide them the key life skills to be able to make those decisions and choices for themselves. What we see with some of the referrals is that these women are not ready yet to take those steps. We will always be here for them once they are ready to engage with supports.

We acknowledge all referrals and want the best for the women who are referred. In doing so we try and direct the declined referrals to the right agency to meet the needs of the specific individual. We have a collaborative working relationship with other community support services and housing providers.

## Length of Stay at Awhina House

The average length of stay during the reporting period was 62 days (8.8 weeks). The median stay was 43 days



## Residents at Awhina House

### Programmes & Support

Women at Awhina House commit to being pro-active about finding housing and engaging in programmes to promote rangatiratanga.

Our Lead Support Worker works closely with each resident to create a goal plan and to wrap around all the supports needed to start achieving those goals.

Some of the programmes our current residents have been connected with include:

- Drug and alcohol counselling
- Budgeting services - Tauranga Budget Advisory Service offers one-on-one consultations at Awhina house weekly. All residents are expected to participate in budgeting sessions
- Hanmer Clinic weekly in-house workshop around dealing with addiction
- Salvation Army: Positive Lifestyle Programme - 8-week self-development programme
- WBOP PHO: Weekly in-house visits from Nurse Practitioner offering health care and medical advice
- St Peter's House: Boundaries programme
- Living Without Violence
- In-house CV and cover letter coaching with Tina Jennen
- Toi Ohomai tertiary courses
- ACC Sensitive Claim Counselling
- Housing application one-on-one tutorials with volunteer Kayla Norton
- Community Mental Health services
- Te Manu Toroa
- Te Puna Hauora
- Local GPs
- NZ Prostitutes Collective
- Lois Pearl Cottage
- Baywide Community Law
- Baywide Housing Advocacy Service
- Te Tuinga Whanau
- BOPSAS
- Good Neighbour: kitchen training programme
- Health & fitness programmes available at The Gym via free trial
- Tooth Fairy Dental: free dental work via the 'Kind Smiles' initiative
- Hapainga Programme (Smoking Cessation)

We have a number of women who have been housed successfully in the community and are working through the process of adjusting to being back in accommodation and using the life skills they have gained in Awhina House and applying it to their current situation. The staff at

Awhina House have continued to maintain a good relationship with these women and in time they may be willing to share their experiences.

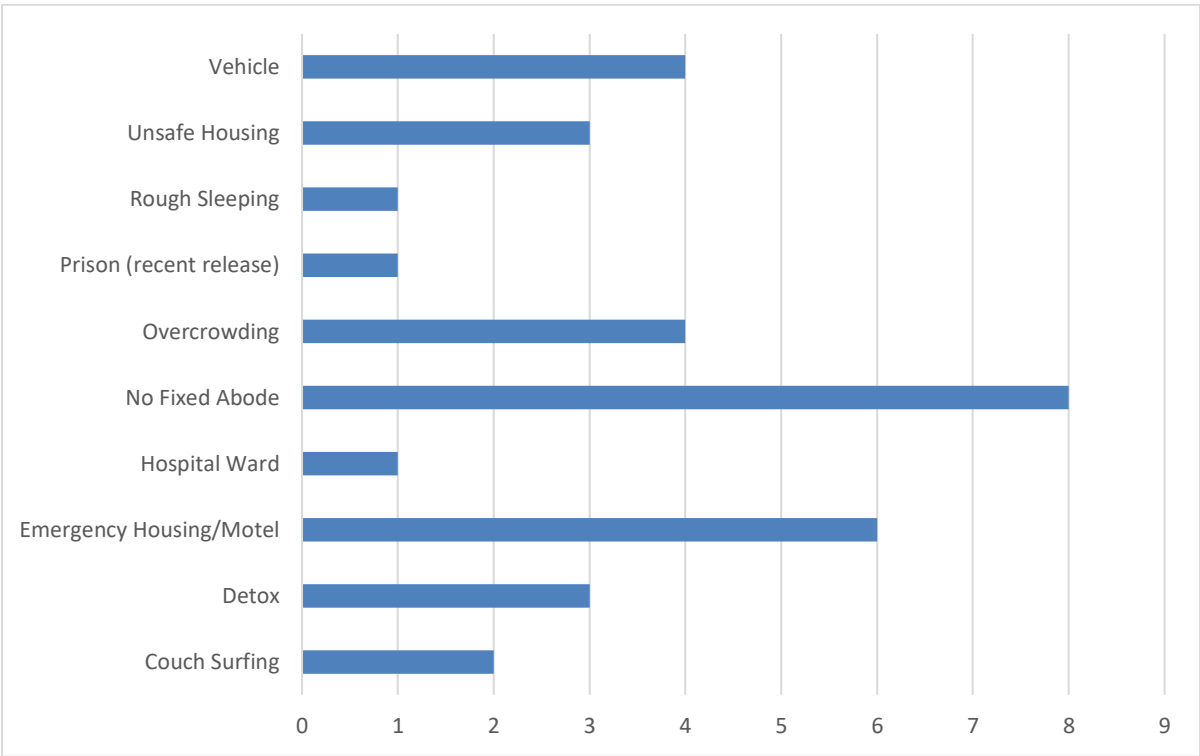
## Common Presenting Issues

Residents at Awhina House coming from homelessness face multiple challenges in addition to lack of housing. Some of the common presenting issues are:

- Bad credit history – a barrier to obtaining housing and opening utilities accounts
- Debt repayment – limits women accessing transport and means there is no extra money for unexpected bills
- Poor health - lack of engagement with medical services due to the cost of appointments and prescriptions
- Substance abuse and lack of needed services to help – wait times can be up to 4 months for rehab
- Mental health and non-consistency with taking prescribed medications – leading to depression, sleeplessness, heightened behaviour
- Breakdown in family relationships – including mothers working to have access to their children and rebuild whanau connections
- Unhealthy relationships in the community drawing them into destructive behaviours
- Past criminal history
- Trauma
- Lack of education



Living Situation Prior to staying at Awhina House



There is a broad range of prior living situations for homeless women accommodated at Awhina House. As the graph suggests these women face diverse social issues which leads to homelessness.

## Life Skills

At Awhina House it is our aim to prepare women for independent housing and give them the opportunity to learn skills which will set them up well for maintaining a rental property.

All residents are actively involved in the running of the house including cooking shared meals, cleaning, caring for the gardens and grounds and attending house meetings.

We have regular volunteers who work alongside the women to prepare a shared evening meal, offering support with cooking on a limited budget and preparing healthy meals.

Our vegetable garden is cared for by residents and veges are harvested for use in house meals.

We value our relationship with Good Neighbour and receive the majority of our grocery items in our weekly Good Neighbour pickup. Some of the Residents from Awhina House have participated in Good Neighbour's 18-week kitchen training programme.





## The Fun Stuff

We value the importance of relationships and shared time together learning new skills.

Some of the fun activities we have initiated at Awhina House include:

- Weekend sewing and craft workshops
- Haircuts at Awhina House offered by local salon owner Penny Rimer
- Massage sessions offered by 'Recovery Room' massage therapist Catherine McDonald
- Bikes donated to Awhina House by Electrify NZ and individual donors for use by residents
- First Christmas celebrated together with festive Christmas lunch in the house and presents for all women donated by Lyndon and Nicky Marshall
- Rock painting
- Harakeke harvesting and weaving
- Jewellery making
- Art workshops
- First Birthday 'bubble' celebration in the House with residents, staff and Board members (via Zoom). Held during Covid-19 Level 4.



# Barriers impacting service provision

## **Lack of Government Funding**

We are working hard to secure a funding contract with the Ministry of Housing and Urban Development which will give us sustainable funding and reduce our reliance on philanthropic funding. The process has taken longer than expected and we are approaching 1 year of operations without any sorely-needed Government funding.

## **Defining our referrals process**

We did a lot of work around our referral process and building relationships with social service providers to better inform them how we work and how to refer women to Awhina House.

## **Improving our messaging**

We need to better understand the power of our social platform and how we can effectively communicate our message on that platform. Who we are, what we do, how you can find us.

## **12 weeks is a short time**

Our goal to house women in 12 weeks is tied to MSD and their target housing periods. While it is our aim to house women within 12 weeks we realise that in the current housing market with rentals in short supply that many residents at Awhina House may take longer than 12 weeks to house.

*Generally a client's stay should not exceed 12 weeks, however where a client continues to have an emergency housing need, and you are satisfied that the client has taken all reasonable actions to address their housing need (these actions may be part of their transition plan), you can extend their stay beyond 12 weeks (MSD Transitional Housing Operator Guideline)*

## **Challenges are part of the territory**

We have dealt with challenges and difficulties in our first year, much of which has to do with being a new organisation navigating new territory. Being able to lean on the Board and their particular skills has been invaluable. Having a great mix of skills and experience on the Board including social workers, lawyer and business owners is a strength for HKKT.

## **Staffing workload**

We are a small team and at times it is challenging to tackle the workload involved with running a house of up to 12 women and connecting them with the support they need.

## **Lack of affordable housing supply**

We have a number of women who have worked hard to engage with all the supports on offer and who are now ready to live independently in the community. The shortage of suitable housing in the Tauranga region is a barrier to women moving on from Awhina House.

## **It's an expensive business! Keep the funding coming in**

We work really hard to keep our overheads down and ask our community for donated goods. It's vital that we secure funding from all of our current funders in the next funding rounds. We are extremely grateful to Tauranga City Council for partnering with us to provide support for our homeless women and rely on funding support from TCC to continue our service.





## Recommended Next Steps

### **Secure a Government Funding contract**

This is a priority for 2020 to ensure that we will continue to deliver a well-resourced and effective service for homeless women in Tauranga.

### **Secure funding from current funders in subsequent funding rounds**

We will continue to apply to all the local funders and aim for multi-year funding. This will allow us to direct our focus to the core part of our work – the women.

### **Grow our staff team**

Our small team does a huge amount of mahi. We would like to grow our team so that we can offer a more comprehensive support service for homeless women.

### **Improve our Ongoing Community Support service**

Further develop our Community Support arm, providing ongoing support with women who are housed in the community.

### **Continue to build relationships with referrers**

Continue to build relationships with referrers so that all women who need Awhina House are referred.

### **Collaboration with other emergency/transitional housing providers**

Working together with other services to feed into the Annual and Long-Term Plans and shape policy to ensure our community supports our most vulnerable people.

### **More affordable housing in Tauranga**

Lobby Government and Council to increase supply of affordable housing, particularly 1 and 2 bedroom units and create zoning laws which promote the building of affordable housing.

### **Continued partnership with Tauranga City Council**

We acknowledge that the housing crisis is systemic in Tauranga. We look forward to continuing the partnership with Tauranga City Council. Awhina House views itself as relieving some of the burden of homelessness in Tauranga Moana and the wider Bay of Plenty and we applaud TCC for backing us and other frontline agencies working to house our most vulnerable.





## Conclusion

In conclusion we would like to thank Tauranga City Council for partnering with He Kaupapa Kotahitanga Trust and Awhina House to support homeless women in Tauranga.

We value your contribution and the support of your elected members and Council staff - from the planning and formation of Awhina House right through to the establishment of a successful organisation providing much-needed accommodation for homeless women.

We would like to invite you to continue the partnership by granting \$40,000 in funding in the Annual Plan to Awhina House.

As we have not yet secured Government funding from MSD we are highly reliant on the continued funding from Tauranga City Council and our other valued funders to continue operations.

We value the support of the community and the contributions of individuals and businesses to get Awhina House up and running. We are continuing to build and strengthen our relationships with other social services in Tauranga to provide a collaborative response to homelessness.

We are proud of the progress we have made in a short time and the difference that is being made in the lives of the women we house.

We value our continued partnership with Tauranga City Council and are committed to doing our bit towards building a Tauranga that is inclusive, safe, resilient and healthy.

Ngā mihi nui

He Kaupapa Kotahitanga Trust Tauranga Trustees and General Manager

April 2020

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 024

**Full Name:** Greg Barnett

**Organisation:**

**Suburb:** Papamoa

**Wish to speak to submission:** N

**Time Preference:**

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### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: Roothing would be the major infrastructure we need to concentrate on in the Tauranga region as this helps businesses to maintain and increase their profitability in turn keep the people of Tauranga employed so to be able to feed and care for their families. In these uncertain times this infrastructure is imperative to keep a city operating.

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### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: Due to this current situation NZ is facing a Zero Rate increase (on non essentials) is the only option for Tauranga. Many many people in this region will need the next 12 months to try and restore what they have lost over this period. Council needs to trim the fat and concentrate on the important rather than the nice to haves.

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#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: Same as above in these hard times councils have to adjust TOO just as businesses will need to over the next 12 months.

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#### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: A 2.1% rise in this infrastructure I'm happy with as this is a health issue.

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#### **Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: A 1.5% increase I'm happy with as this relates to peoples well being in keeping the means of transport moving.

---

**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: Any tourism related spending such as info centre for the mount put a stop to as there will be no tourists for the next 12 months and any other spending that is not a health issue needs to be put on hold.

---

**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: No leave as is, you do not reduce equity for people that currently pay a mortgage. This is a real dumb idea.

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: Ok with this.

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: All fees charges should be put on hold, no spending on unessential projects. Get Tauranga moving to help maintain and grow employment this is what should be concentrated on.

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**Attachment:** No

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 025

**Full Name:** Diana Judge

**Organisation:**

**Suburb:** Papamoa

**Wish to speak to submission:** N

**Time Preference:**

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### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: Roothing, rubbish collection.

---

### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: Rates should be frozen - no increase due to COVID-19. A huge number of Tauranga businesses will fail, have huge revenue deficits, locals will lose jobs - how are they supposed to pay your "smaller" 7.6% rates increase? This is crazy and not consistent with what is happening national wide. Rents are being frozen, politicians are talking pay cuts - but Tauranga City - no way - no compassion, no empathy, no common sense.

You say that Councils build and maintain 40% of our country's infrastructure, such as roads, pipes and sewers. But councils only have 10% as much money as central government to spend on this infrastructure. you need to spend your efforts lobbying gvt for the 30% - not bullying rate payers and causing further financial distress by passing these costs on to us.

---

#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: Rates freeze is needed - no increase. Do what AKL City is doing and cull the contractors; take a 20% wage cut for councillors and council employees earning over \$100,000. Get with the national program and share the hurt. Do your job properly by tighten

---

#### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: Rates freeze is needed - no increase. Do what AKL City is doing and cull the contractors; take a 20% wage cut for councillors and council employees earning over \$100,000. Get with the national program and share the hurt. Do your job properly by tighten

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**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: Rates freeze is needed - no increase. Do what AKL City is doing and cull the contractors; take a 20% wage cut for councillors and council employees earning over \$100,000. Get with the national program and share the hurt. Do your job properly by tighten

---

**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: Rates freeze is needed - no increase. Do what AKL City is doing and cull the contractors; take a 20% wage cut for councillors and council employees earning over \$100,000. Get with the national program and share the hurt. Prioritise and defer the non ess

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: Everyone is hurting at this time - I would say lower value companies are less disadvantaged than higher value with the effects of COVID - just FREEZE everything!

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: Freeze everything as per comments above.

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: Incredibly disappointed in this council and their moves to keep their agenda going when the country has been crippled. Clean out council first - and have business and ratepayer friendly policies - not penalties!

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**Attachment:** No

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 026

**Full Name:** Michele Bishop

**Organisation:**

**Suburb:** Papamoa

**Wish to speak to submission:** Yes

**Time Preference:** Daytime

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### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: Anything that enables one to live and function efficiently in a city / community i.e. water supply, roading, transport, rubbish removal, etc

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### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: Absolutely preposterous in the current climate. Originally 12.6 % plus rubbish, now 7 something %. Under normal circumstances, even the 7% is high. In view of the impact of this lockdown resulting unemployment, and business closure, it should be a nil increase, as most other councils around NZ are considering and appear to be willing to adopt. Council should look at the population stats - many residents are elderly and unemployment, thought not so much of an issue before, certainly now with staff layoffs and when things are back to normal, it will take businesses many years to re-grow.

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#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: See above

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#### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: See above

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#### **Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: See above

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#### **Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**



Comment: Anything that is not considered essential i.e. Redoing city streets and parks. Having empty houses sitting around that council has bought in the past, sold to reduce debt, Reduce staff numbers - as I read somewhere Tauranga has more staff for council size than any other NZ council. It would appear that our deputy Mayor is the highest paid deputy in the country and as a city, we are much smaller than Auckland or Wellington - why is his salary so high? Business directors are reducing their salaries, yet Council has not even made any indication of doing so. Dont carry on with "pet" projects, keep to what is required, plus debt reduction to keep Council afloat. No more borrowing for these projects. It's like back to the Muldoon era. Borrow, borrow and then grizzle because you cant borrow enough. Basically, prioritise and keep within a budget, like the minions have to do. Borrowed money accumulates interest very fast. Ratepayers will have this debts for many, many years.

Get rid of this Bella Vista law suit, it makes Council look stupid when they have been told by the Courts it was their employees/contractors who breached the Crimes Act. Sue these people - they should have Prof. Indemnity Ins. Lawyers cost money and dont persue something whereby council was in breach in the first instance. Makes council really pathetic. Acknowledge mistakes of the past and move forwards.

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: This could be a two edged sword. Many seniors on the super live in villages in prime spots. Villages have to pass on rates increases and their population cannot necessarily afford this. Tauranga has so many villages, they should be on a separate rating system.

The population living in prime street locations with views should pay a fair % more than the street behind them. The groupings of older homes and batches should be only minimal (i.e. 10%) UAG. Newer pockets of homes, even in similar locations should pay more than this - newer homes cost less to maintain. Keep it fair for everyone. I do realise this would be difficult. However, if too difficult, then UAG at 7% in order to allow flexibility. 10% would be too high as lower end batches do not increase at this rate, unless they are on Papamoa Beach Rd!

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: Yes, in favour of this, under normal circumstances. Tauranga businesses pay less commercial rates than other cities - this should be rectified. However, do not believe this is the time to load up businesses when they have had to close for a month, lay off staff and it will take them a few years to rebuild. This is something that should be looked at further down the track. Basically give them a break and revisit when the climate can sustain an increase. Something we are kinda stuck with in the interim.

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: Development Contributions - with the amount of people wanting to settle in Tga, they could be increased a tad and Council be more amenable to receive money rather than land for parks. This would help Council coffers. There are already so many parks and green areas around Tga that council have to maintain and/or equip with childrens gear.

Finance Policy - reduce debt, keep to essentials, leave pet projects alone.

User fees and charges - keep independent contractors for rubbish removal paid for by Council - cheaper than council taking over. Competition brings lower prices. Continue user pays for green waste. All other waste (cardboard, plastic, tins in one bin and other stuff in other bin. Simple. Leave out the black plastic bags currently used as they dont decompose easily and take space between bags in a tip. If you have a separate food waste bin, some people will be so embarrassed at what they throw out, they will put everything into another bin so it doesn't show to neighbours. Others will have nothing to put in as they compost themselves, or have so little to put in bin in the first instance, it is not worth collecting separately.

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**Attachment:** No

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 027

**Full Name:** Philip Brown

**Organisation:**

**Suburb:** Papamoa

**Wish to speak to submission:** Yes

**Time Preference:** Daytime

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### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: Development inside the existing city boundaries only, remove traffic bottlenecks, more cycle lanes separate from roads, securing the fresh water supply

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### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: Should be zero -- the ratepayers are now very poor with effects of Covid19

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#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: Too much. Take a 20% cut from the payroll of council employees -- pay cuts of reduction in staff numbers

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#### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: Not necessary. Much of wastewater investment is a subsidy to new industry. Do we need heavy industry in Tauranga ( Gib board factory)

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#### **Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: Not necessary.

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#### **Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: Papamoa East Interchange

Pyes Pa West Growth Area

Western Ring Rd 3000 new houses  
Adams Centre Expansion  
Streetlight Renewal and LED upgrade  
Cameron Rd Corridor  
Wairakei Stream Planting  
Kerbside Rubbish Bin purchase  
Trunk Wastewater

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: not really worth the reduction.

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: Bad move, Should be 1:1.4

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: none

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**Attachment:** No

**Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 028

**Full Name:** Anna Swindells

**Organisation:** Canoe Slalom Bay of Plenty

**Suburb:** Papamoa Beach

**Wish to speak to submission:** No

**Time Preference:**

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**Q1. Which infrastructure investments are most important to you, and why?**

Comment: Our interest is in Bay Venues Charges

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**Q2. What is your view on the proposed rates increase for 2020/21?**

Comment:

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**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment:

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**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment:

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**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment:

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**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment:

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment:

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment:

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: We would like to comment on the increase in User Fees and Charges. Specifically those for Bay Venues.

SportNZ estimates that around 1 in 10 people in NZ participate in the sport of Canoe/ Kayak every year. Canoe Slalom BOP uses the Otumoetai Pool to provide a safe learning environment for anyone to learn how to eskimo roll. To ensure that we provide this safe environment when learning a relatively high risk skill we must ensure that numbers are kept to 4 or less. The proposed fee changes will increase our average per night lane hire rate from \$25 to \$48 - a 92% increase - which with these low numbers puts these lessons in jeopardy. We believe that an off-peak rate should be maintained as it is a mutually beneficial relationship. We have decreased costs and use a facility that would otherwise be empty.

While we understand costs rise and expect to pay more over time - the reason given for the rise is to meet the 7% p.a. rise in costs over 4 years. This is a total 31% rise over the 4 years, but the proposed fee changes would mean an increase of three times that.

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**Attachment:** No

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 029

**Full Name:** Denis McDonald

**Organisation:**

**Suburb:** Pyes Pa

**Wish to speak to submission:** No

**Time Preference:**

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### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: 1. Water supply. This is the most important item of infrastructure as it is the basis of life. The provision of this infrastructure needs to be ahead of the demand.

2. Wastewater. Again another basic infrastructure item. This is also a health issue.

3. Affordable public transport (possibly free) and separated cycleways. These reduce congestion on the roads, and the resulting never ending expansion and expense of the roading network

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### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: This is well overdue, and If we are to catch up, the amount should not be reduced any further. There will be the usual moans from the so-called "asset rich, income poor" brigade, but they need to remember that the capital gains they accrue on property is income. For cases of hardship, the Council could consider deferred payments.

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#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment:

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#### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment:

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#### **Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment:

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**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment:

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: I agree whole heartedly. This will reduce the burden on those least able to afford the cost. It is also in line with the proportion in the other major centres.

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: I still think it is too low, but in view of the current economic situation, a larger differential will probably have to wait till next year. This would then move the differential nearer to the other major centres, where it should be.

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: In view of the current economic situation, and as a gesture of good will, you may wish to reconsider the proposed raising of some of the minor fees and charges, which are likely to disproportionately affect lower income people, including families. This may have a negative effect on Council income.

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**Attachment:** No



**Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 030

**Full Name:** Gavin Forrest

**Organisation:** Federated Farmers of New Zealand

**Suburb:**

**Wish to speak to submission:** No

**Time Preference:**

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**Q1. Which infrastructure investments are most important to you, and why?**

Comment:

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**Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: See Attachment

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**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment:

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**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment:

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**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment:

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**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment:

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment:

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment:

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment:

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**Attachment:** Yes

23 March 2020



WELLINGTON

To Mayors, Chairs, Councillors and Chief Executives  
All Regional, City and District Councils

Wellington Chambers  
Level 6, 154 Featherstone St  
PO Box 715, Wellington 6140  
T +64 4 473 7269

## **CALL TO CONTAIN RATES RISES AND RECONSIDER CONSULTATION PROCESSES**

On behalf of Federated Farmers of New Zealand I am asking all Councils to keep their ratepayers in mind when considering their draft annual plans for 2020/21 and to consider whether some consultation processes in the pipeline need to be extended and/or delayed while their ratepayers, citizens and staff guard themselves against the threat of Covid-19.

Draft annual plans currently being put out by regional, city, and district councils show some alarmingly large rates increases, some in excess of 10% and a number well over 5%. Ratepayers are facing a very difficult and uncertain time and the last thing they need to worry about right now are runaway rates increases.

Federated Farmers is deeply concerned about the serious impact of Covid-19 on our communities and on our economy. We have applauded the decisive action of central government both in terms of public health and its economic rescue package.

Despite the Government's rescue package, the economy will suffer a sharp shock and will likely enter a deep and long recession. At a time of economic downturn and uncertainty it is particularly important that councils focus on their core functions and operate as efficiently and effectively as possible to keep the rates burden down for the wellbeing of their communities. 'Nice to haves' need to be shelved.

As well as focusing on core business councils could also consider following the Government's lead and take on more debt, especially for capital investment. Most councils have little debt and have plenty of scope to borrow while remaining prudent while those that are close to their debt limits could be forgiven for breaching them at this extraordinary time.

We also note that many councils aren't planning to consult this year on their annual plans and will simply be adopting annual plans based on the numbers from their 2018-28 Long Term Plans. The environment has changed dramatically since they'd have made their decision not to consult and these councils should now urgently review their planned rates increases too.

Another serious concern we have is the ability of councils to meaningfully consult and engage with their communities on other policy and regulatory matters, including district and regional plans. We ask that Councils look to adjust their work programmes and timeframes. Assuming business as usual for these processes is unwise with the restrictions on gatherings and the simple fact that most people (both inside and outside councils) are trying to focus first and foremost on their wellbeing and will be avoiding gatherings as much as possible.

Finally, Federated Farmers will be approaching central government asking that they consider using taxpayer resources to help councils meet the costs with three waters infrastructure investment needed to comply with the Government's tougher regulation of drinking water. We will also be asking that drinking water quality be regulated at point of supply to humans rather than at source. The Three Waters Reforms look like being incredibly expensive for councils and will be a major driver behind large rates increases.

Federated Farmers' provinces will be making their own submissions on councils' specific draft annual plan consultations and I acknowledge their submissions.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Katie Milne', with a stylized, cursive script.

Katie Milne  
**National President and Local Government Spokesperson**

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 031

**Full Name:** Shar Matthews

**Organisation:** Impact Gymsport Academy

**Suburb:** Mount Maunganui

**Wish to speak to submission:** No

**Time Preference:**

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**Q1. Which infrastructure investments are most important to you, and why?**

Comment:

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**Q2. What is your view on the proposed rates increase for 2020/21?**

Comment:

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**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment:

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**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment:

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**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment:

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**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment:

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment:

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment:

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: See Attachment

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**Attachment:** Yes

Pavilion 1, Trustpower Baypark Arena  
81 Truman Lane  
Mount Maunganui 3116  
07 5754840

[office@impactgymsport.co.nz](mailto:office@impactgymsport.co.nz)  
[www.impactgymsport.co.nz](http://www.impactgymsport.co.nz)



9 April 2019

## Impact Gym Submission on TCC Annual Plan 2020-2021: Concessionary Rental Cost

### Background

On behalf of Impact Gymsport Academy I recently wrote to Mayor Tenby Powel with regard to our club **"Impact Gymsport Academy"**, unfortunately he was unable to help us at that time, but suggested we follow this path of a submission to the Councils Annual Plan, it was very nice to receive the following response from Mayor Powel.

***"I compliment Impact Gymsport Academy on the work it is doing with young people in Tauranga Moana, and for the successes achieved by your members"***

### The Club

Impact is a not for profit gymnastics club currently run by a volunteer committee, located at Trustpower Bay Park Arena. Impact is a strong whanau focused club where we foster participation for all in a safe and welcoming environment and have been offering gymnastics programs to the Mount Maunganui/Tauranga community for over 6 years, we are affiliated with Gymnastics NZ, our National Body and all of our coaches are accredited or are undertaking an accreditation/training process.

The purpose of this letter is to draw you attention to the situation we currently find ourselves in.

### BVL Negotiation

Finding premises that is the correct size for a gymnastics club is not an easy task, we found the pavilion at the Trustpower Baypark Arena to be ideal, at the time of moving to the arena the clubs membership numbers were rising and paying a commercial rent was not an issue.

This is no longer the case for various reasons outlined below and we have sort the assistance of BVL to reduce our rent but to date have made no progress in negotiating our rent.

At the time of our move to the arena 2 years ago we were unaware of how long the Bayfair to Baypark link works would take, we did not account for the impact this would have on our membership. Impact has seen a significant decrease in membership and the works are forecast to remain this way until December 2021.

The councils sinking lid policy with grant funding has also seen a significant decrease in our successful grant funding. In 2018 we received \$146,877.57 compared to 2019 where we have received \$50,000.

## **Current Situation**

In spite of this, the club has produced two athletes that have made the NZ Development Squad one of which is on the pathway for the 2024 Olympics and the other having recently represented NZ in Hawaii. These achievements are inspiring for all of our members and we would like to be able to continue creating these opportunities for our communities Tamariki.

We are constantly looking at ways of working smarter; we have had the opportunity for our senior gymnasts to work with the Adams High Performance Centre and the wonderful coaching staff there. We are working closely with Sport Bay of Plenty looking at ways in which we can connect with our community.

As a result of Impact being located at the arena we have heightened the profile of the sport of gymnastics exponentially, BVL have hosted our National Championship on one occasion and I have been lead to belief by Gymnastics NZ that it will be an event that is held at the arena tri annually. Not to mention the major event of Pac Rim Gymnastics which is now due to run next year at the arena, where one of our own gymnasts will be competing. The number of spectators and competitors this brings to the region is huge.

We are focused on developing this sport in all areas of our community, making it accessible to as many of our community's Tamariki as possible but in order to continue to do this we need your help.

### **To summarise we would like the council to consider:**

1. How can the council aid Impact in obtaining a much reduced rent, we have estimated that \$65,000 per year would be obtainable. We currently pay \$95,000.
2. Our long-term goal is to have our own facility where we can focus our efforts on bringing the sport of gymnastics to as many of our regions Tamariki as possible by running a comprehensive scholarship programme.
3. We are very keen to pursue collaboration with other centres such as the Adams Centre, Argos and Te Puke Gymsport pooling our resources thus benefiting more of our regions Tamariki.



Thank you for your time to consider my submission and we would like to acknowledge the efforts that the council have made thus far to assist us, to this end I would like the opportunity to speak to this submission and look forward to hearing from you in due course.

With Kind Regards  
Shar Matthews  
Centre Manager  
Impact Gymsport Academy

**Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 032

**Full Name:** Grant Pegler

**Organisation:**

**Suburb:** Papamoa

**Wish to speak to submission:** No

**Time Preference:**

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**Q1. Which infrastructure investments are most important to you, and why?**

Comment:

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**Q2. What is your view on the proposed rates increase for 2020/21?**

Comment:

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**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment:

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**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment:

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**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment:

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**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment:

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment:

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment:

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: See Attachment

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**Attachment:** Yes



**Friends of Palm Beach Reserve Papamoa** 13 April 2020

Dear Mayor, Councilors, and Chief Executive Officer,

**We do not want the proposed wetland planting in the Royal Palm Beach Reserve in Papamoa.**

The Palm Beach Reserve – except where it has unfortunately been planted recently by the council – is a beautiful park in its current condition and has been for the last 30 years. It is the jewel in the crown in Papamoa and is the only parkland we have. The Reserve was exceptionally well designed and landscaped by the original developers. Why should this beautiful landscaping be changed, and for no valid reason?

The council through a Landscape Plan it has developed had started to plant alongside the waterways until public pressure and protest called a temporary halt to the planting in 2019.

We want this to be a permanent halt to the planting and the new plants already in the ground removed and the parks restored to their former state.

We are told that the planting is required by a BOPRC Resource Consent 63636. This is not correct, the only obligation is that Council has to prepare a landscape plan and there is no legal obligation to plant the Palm Beach Reserve.

Also the Council did not fulfill one of their obligations under Resource Consent 63636 – namely “the consent holder shall consult with...other directly impacted landowners that own land in or have land bordering the Wairakei Stream Corridor”

This was never done. If this had been done, the decision to plant along the edges in the Palm Beach Reserve would never have taken place. There was no face to face consultation with the individual landowners. It is too late now. Consultations were, however, held extensively with many people who do not live anywhere near the Palm Beach Reserve. We believe that this is quite unsatisfactory, and a dereliction of Council’s duty to local ratepayers.

We are working with the Papamoa Residents and Ratepayers Association on this issue. Extensive surveys in the area indicate that **90%** of local residents and ratepayers are strongly opposed to this planting. Respondents for these surveys are from the whole area.

The pristine condition of the Reserve is currently enjoyed in substantial numbers by residents and visitors alike.

The Boffa Miskell produced Landscape Plan was never circulated widely for community consultation prior to implementation. This plan is poorly thought through and does not follow any science or common sense when referring to the waterways. It is as if someone decided to make all of the Wairakei Waterways into a wetlands by a stroke of a pen and magically whitebait will appear in the streams.

The waterways are 10-12km in length, some parts may suit a wetland planting, however the Royal Palm Beach Reserve (between Palm Beach Boulevard and Gravatt Rd and in front of Sanctuary Key) must stay as it is, grassed to the waterways. There are two reasons; it is a stormwater holding area designed to stop flooding by storing surplus stormwater during a 100 year rain storm and then facilitate quick easy draining of the captured water to the sea and secondly a beautiful grass parkland which are enjoyed by all users. The stream and parkland in the Reserve were man-made by the developers, as confirmed by Councilors Brown and Morris at the residents' meeting in May 2019."

Council has unfortunately planted nearly half the Reserve already, with dull tussock grass and flaxes, which has significantly diminished the beauty of that section and will impede the flow of floodwater and will block the weir outlet.

Planting in the very wide ponds of the Reserve would have negligible effect on aquatic life, or on water quality. All rain water in the surrounding area is piped from road-side sumps directly into the Reserve, but below the level of the plantings – thanks to clever design by the developers.

Late in 2019, it became clear the residents were totally against this planting. The Council then employed a marketing company Zest Consulting to talk to small clusters of residents. This is a very divisive tactic and too late to be considered as consultation. In fact at these meetings we were only told what we were getting. Nobody in council is really listening. We do not want the planting!!!!

And in the TCC Expenditure budget for 2020/2021, there is an item of \$1.328 million for planting in the Wairakei Stream.

We are also discontented with the newsletters being produced by your marketing consultants, Zest Consulting Ltd, as far as they concern the Wairakei stream. There is little or no mention in their communications about the overwhelming opposition to this planting, which has been expressed by residents and ratepayers alike, including at a public meeting in May 2019. The ratepayers of Papamoa are effectively paying the fees of these consultants – their fees are paid from the pool of rates receipts – and yet their newsletters are in no way reflecting the true level of opposition in the community. This has to change.

We know you have received other letters regarding your obligations under the Local Government legislation from other concerned residents re the lack of consultation. It is time to put all this information together and stop the planting. We are all wasting money, resources and time over a flawed proposal for this area. Yesterday we found out you are now planning to plant Harrisons Cut as well. This is the vital over ground passage to the sea for

ponded stormwater during a 100 year flood. During the rest of the time it is a grassed park, no running stream.

We want the Palm Beach Reserve left as it is, fully grassed to the waterways and the already planted section reinstated to its former park-like condition. We look to you as our representatives, and because we fund your activities through our rates, to desist from planting this Reserve, and to reinstate the defiled part.

Yours sincerely

Grant Pegler, Gail Harris, Peter Gulik

for Friends of Palm Beach Reserve

**Essential Reading:**

See [www.palmbeachreserve.com](http://www.palmbeachreserve.com) for further information,

Look at the photos of the beautiful unplanted parts of the Reserve.

Read the letter on the website from Noel Hall giving a full summary of how the stormwater reserve works. On the website go to Documents/Stormwater & Palm Beach Explanation

Look at the Boffa Miskell Landscape Plan also on the website under Documents/Wairakei Waterways Landscape Plan

**Attachments area**

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 033

**Full Name:** Linda Russell

**Organisation:**

**Suburb:** Tauranga

**Wish to speak to submission:** No

**Time Preference:**

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**Q1. Which infrastructure investments are most important to you, and why?**

Comment: Roads and getting more shops in the cbd

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**Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: Rates should not be increased at all during this time

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**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: Business is not happening as usual, please do not do it

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**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: I would be agreeable if council did not have such a bad record of overspending because of bad advice and research.

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**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: I think growth should be suspended for a while, until the infrastructure can be caught up. and the rapid increase in petty crime can be addressed.

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**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment:

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: Depends at what value lower value properties will start at. Maybe a better idea.

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment:

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: Start getting it right would be a major improvement

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**Attachment:** No



## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 034

**Full Name:** Ian Grace

**Organisation:**

**Suburb:** Papamoa

**Wish to speak to submission:** No

**Time Preference:**

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### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: Clearly the rates of existing ratepayers need to address maintenance of existing infrastructure. Let new section ratepayers pay for their new roads and services through their purchase price.

The COVID-19 situation has put a burden on us all, so now is the time the new elected team need to bring debt under control. Forgo new luxury infrastructure and re-address why many of the existing projects have exceeded there budgets. (Why were mistakes made and how can unplanned expenses be predicted better)

Once debt is at a better level and project estimates are more reliable then we can afford to improve the city for everyone's benefit. Few will see any benefit in the likes of a museum if they are fully occupied with working excessive hours to meet their living costs.

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### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: The proposed rates increase is excessive when viewed against both the current COVID-19's effect on ratepayers income, and the current/expected rate of inflation.

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#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: Still too high !

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#### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: why does council ask these sort of questions when home owners only have one income to cover expenditures (all costs from council should be one total only, not hidden by division, as is becoming so common)

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#### **Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: As above

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**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: All projects which have not been started excluding maintenance of existing.

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: As a newer resident I am at present unaware of the break point between what constitutes lower-value properties and higher-value properties and where in this spectrum my property sits. Therefore I am unable to determine the pro's and cons of this adjustment

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: none

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment:

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**Attachment:** No

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 035

**Full Name:** Keith Macey

**Organisation:**

**Suburb:** Papamoa

**Wish to speak to submission:** No

**Time Preference:**

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### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: Environment quality, Transport, Community well-being are the most important. Those areas are the key responsibilities for Council.

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### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: It is outrageous. You cannot justify exorbitant increases of 12 or 7 % on the basis that previous council have been prudent. The rate of increase should not exceed the cost of living.

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#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: It's too much. Council should look at internal systems and better procurement and tendering practices to achieve savings. There should be NO consultants on inflated salary packages.

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#### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: If the increase is related to improving services for existing residents it is acceptable, however people currently living here should not be used to pay set up costs for property speculators who will reap the benefits. Look after your current people first.

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#### **Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: This is a major area of concern. As with Bella Vista, we now have council mismanagement of the ridiculous Harington Street monstrosity. It is scandalous that a council in this day and age would encourage people to drive to the city and park cars all day. Council needs to make it less attractive to drive and encourage use of buses. Dress it up any way you like but Harington Street is a car park, not a transport hub.

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**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: Streetscape \$5M, Harington Street \$10M, Cycle paths \$3.7M, Digital Services \$13M, Adams Centre \$5M.

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: Do not agree. Should not differentiate between lower value - higher value.

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: No comment.

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: It is disgusting that the first thing the new Council and Mayor did was to give themselves excessive pay rises. NONE of them included that in their election brochures. Those salaries should be only increased by the cost of living.

Councils like the rest of us need to live within their means. They should focus running the city, not as Tenby Powell wants which is to grow the city too big, too fast at the expense of the ratepayers.

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**Attachment:** No

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 036

**Full Name:** Gabby Oliver

**Organisation:** Te puke womans cycle group

**Suburb:** Mt Maunganui

**Wish to speak to submission:** No

**Time Preference:**

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### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: Plse could the boardwalk for cyclists asap

Papamoa parton rd ....te okuroa so we dont have to cycle the busy rd to reconnect to papamoa east cycle trail.

Council have done amazing job cyclewsys papamoa but just need that one piece to complete trail.Keeping the schoolkids off rd cycling to school as well

Prepared to have a working bee to complete if u concrete posts in supply timber plenty of us grey power to build top n hammer nails Gabby

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### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment:

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#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment:

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#### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment:

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#### **Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment:

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**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment:

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment:

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment:

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment:

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**Attachment:** No

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 037

**Full Name:** James Imlach

**Organisation:** New Zealand Motor Caravan Association Inc.

**Suburb:** Takanini

**Wish to speak to submission:** Yes

**Time Preference:** Daytime

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**Q1. Which infrastructure investments are most important to you, and why?**

Comment:

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**Q2. What is your view on the proposed rates increase for 2020/21?**

Comment:

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**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment:

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**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment:

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**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment:

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**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment:

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment:

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment:

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: The NZMCA recommends budgeting \$150,000 for the installation of at least two (2) new public dump stations in Tauranga. These facilities, much like public toilets, are necessary in order to support local tourism and provide the infrastructure required by Tauranga residents with their own motorhomes and caravans. To date, over 7,500 individual members reside in the Central Bay of Plenty region. We agree with our Central Bay of Plenty Area Committee that the priority is for a new dump station facility in Papamoa (where the majority of motorhomers live in Tauranga) followed by Bethlehem.

The Local Government Act 2002 and section 23 of the Health Act 1956 require local authorities to make decisions and invest resources in projects that improve, promote, and protect public health. Local authorities must assess the need for sanitary services to protect public health from indiscriminate waste disposal. Most local authorities, during their assessments under Part 7 of the Local Government Act, determine the need to provide for public toilets, which serve both residents and visitors alike. Local Government New Zealand agrees the need for and supply of effluent disposal facilities (i.e. facilities for the disposal of wastewater and sewage from trucks and campervans etc.) may be relevant in the assessment of public toilets (for reference see LGNZ's knowhow guide to assessing water and sanitary services under the LGA, 2000, p.29).

Over the past twenty years, the NZMCA has supported hundreds of new dump station projects nationwide. Each facility is designed to protect communities and the environment by providing a safe and convenient place for visitors and ratepayers to use when they return home from their motorhome and caravan holidays. Well-designed dump stations also support local businesses as they benefit financially from motorhome tourism.

Through the NZMCA's dump station subsidy programme, we provide local authorities with the pre-cast unit built to NZS 5465:2001 requirements and all necessary signage (valued at over \$1,500 per package) along with additional financial assistance, if required. Our financial contribution is determined on a case-by-case basis, however over the past five years this assistance has generally ranged from \$5k to \$15k per project. This contribution is in addition to any financial support local authorities receive from our individual area committees and the governments Tourism Infrastructure Fund.

In our experience, the cost to install a new dump station is largely dependent on the location and proximity of the facility to underground services. A very simple, yet functional facility will generally cost upwards of \$20k with a more grandiose design at \$75k-plus. Capital costs generally increase when the surrounding carriageway requires substantial work and resurfacing. To help keep costs down we strongly recommend council contractors engage the NZMCA and its local members during the location, design and installation phases. Budget blowouts usually occur when there is a location or design flaw that needs to be rectified post-construction.



To be clear, the NZMCA is not suggesting Tauranga needs to install grand designs. Our primary goal is to ensure each facility is easily accessible and functional for all vehicle-types – including large rigs and caravans that can extend up to 15m long with their tow vehicles. With that in mind, we suggest approving a conservative budget of \$150,000, which includes a contingency fund for both projects. Applying for NZMCA and TIF financial assistance, while working with the NZMCA on the location and design specifications for each project, will minimise the council's overall investment and capital expenditure.

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**Attachment:** No

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 038

**Full Name:** Linda Mathers

**Organisation:**

**Suburb:** Papamoa

**Wish to speak to submission:** No

**Time Preference:**

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### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: Roothing

Population and new housing has increased dramatically yet roading infrastructure is severely compromised.

Roothing projects that have been taken on are far too late in coming and far too slow to be completed.

---

### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: My rates have doubled in the past 14 years yet wages have not.

The rates increase yet again is excessive.

When will the council live within their means?

Where has all the millions from land developers fees, building consents and new property rates gone??

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#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: Live within your means.

More control over money spent on contractors ie Smart Environment.

So much rate payers money is wasted on these companies and we are overpaying for the job being done.

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#### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: Wastewater charges should be charged on a user pays system not a general charge. This should equate to 75% of water consumption. Single dwellers like myself are being ripped off every year.

Again...where has all the money gone?

We pay our rates yet have yearly water shortages!

---

**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: Why spend on planning when nothing comes to fruition?

If there is a tsunami there is still only one road out from Papamoa East, Papamoa Road end and locked gates to farmland so no physical evacuation possible.

Old, physically compromised, or young families dont have a chance.

Too many buses running empty. Schedules need to be changed as this is a huge money waster.

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**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: Unnecessary spending such as beautifying Wharf St and museum which no one wants.

Spend on roading and core infrastructure only

---

**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: This is a wolf in sheeps clothing.

Tauranga property prices are relatively high so this would mean even more money for the council in rates overall.

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment:

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: Due to Covid19 ratepayers will struggle to pay current rate charges let alone an increase. Other councils have taken on a rates freeze and TCC should do the same.

Councilors should take a 30%pay cut and not the usual annual pay hike!

I will be returning my blue glass bin to TCC as never used it and wont be paying for it this year. Again another charge forced on us. Listen to your people for a change.

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**Attachment:** No

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 039

**Full Name:** Alastair W

**Organisation:**

**Suburb:** Papamoa

**Wish to speak to submission:** No

**Time Preference:**

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### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: Investments in road quality and safety.

Investments in improving water quality and efficiency. And improving environmental impacts.

Investments in land development and housing.

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### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: The are needed increases . They could be higher and not doing so could seriously impact future development and growth

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#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: Seems fair. There will be expectation to receive more as a result from the community . Though most of this increase seems set to vanish.

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#### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: Seems a bit low and should be higher

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#### **Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: Seems a bit low too . Should be much higher

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#### **Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: Remove the community development projects and roadside collection.

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: Seems a little harsh for property owners with already higher rates being expected to pay more.

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: Should be increased to 1:1.25 or 1:1.3

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: Rates need to go up regardless of covid suffering.

Council state they get a tiny sliver of funding but then suggest that they dont charge more.

Local councils are already behind

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**Attachment:** No

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 040

**Full Name:** Mark Triandafilidis

**Organisation:**

**Suburb:** Ohautiti

**Wish to speak to submission:** No

**Time Preference:**

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### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: Water, Roothing and Footpath, Sewerage, Staff of TCC, Parking, Storm water, Parks and Reserve.

What is not important to me at this moment only is any new infrastructure of projects.

As this will affect all Tauranga citizens whether they are rate payers or not

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### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: With the rent freeze, As a landlord, if the rates increase, if City Council puts up the rates in next 6 months, the Landlord is unable to past operating cost on to the tenant.

There is a strong possibility depending on the work circumstances, they will have reduced wages and possibility of not being about to pay full rent, which could be a further hard shot to the landlord.

Most New Zealanders are going to feel some sort of hardship whether it is big to small in the following 6 to 12 months and ask TCC to reflect on this and consider freeze rates increase and reduce or stop any new or future projects till New Zealand is in the better position

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#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: I disagree with any rates increase at this present moment as all of NZ citizens are suffering and hardship

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#### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: AS ABOVE

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#### **Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: AS ABOVE

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**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: I would like to see a rates freeze to such time NZ starts to recover where businesses and industries are back on track

---

**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: Don't agree

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: Don't agree

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: Up to date, TCC have looked after Tauranga is general in their best interest and hope to see TCC to continue to maintain looking after the people of Tauranga. Make Tauranga citizens proud of their Council by supporting us in this most difficult situation.

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**Attachment:** No



## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 041

**Full Name:** Danielle Petricevich

**Organisation:**

**Suburb:** Papamoa

**Wish to speak to submission:** No

**Time Preference:**

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### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: For this year there should be no additional spending on these projects given the circumstances. Spending should only include what can be paid for by existing rates so they are not increased. To me this means finishing current projects but not starting new ones.

---

### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: There should be no rates increase. 0%. This is what many Councils across NZ are proposing and TCC should be doing the same. Your rate payers have taken a massive hit this year due to Corona virus and surely you can see that any rates rise is unacceptable in these circumstances. Please do not increase rates. This year please focus on your people and not your projects.

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#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: This is too high, 0% rates rise please.

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#### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: This is too high, 0% rates rise please.

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#### **Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: This is too high, 0% rates rise please.

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#### **Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: Reduce across the board for this year. 0% rates rise please.

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: No view

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: No view

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: Please keep costs to a minimum this year with no rates increase. People have taken a massive hit this year and are struggling, a rates increase is unacceptable.

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**Attachment:** No

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 042

**Full Name:** Anthony Rogers

**Organisation:**

**Suburb:** Welcome Bay

**Wish to speak to submission:** No

**Time Preference:**

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### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: The basics. Roothing/Transportation, Refuse Collection/Disposal and the Three Waters.

I agree the funding model for growth is flawed and not working. The simple answer must be "those creating growth must pay" Why is it that existing ratepayers who have paid for the infrastructure they need must also pay for new infrastructure.

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### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: It is unsustainable. Given Covoind and the economic impact on the country Tauranga City Council must reduce activity to the bare basics. All "nice to have" activities need to be stopped. Spending ratepayer funds on activities such as Arts, Events, Community development are not essential and need to be stopped.

If this means staff reductions do it be responsible and share the pain of getting Tauranga back on its feet

---

#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: Telling the community that to stand still needs an increase of 3.9% from rates tells me that the Council is woefully inefficient. An example I have watched with interest the work on 15th Avenue over the past year. A very clear window into how inefficient Council operations are. Days on end with no work on site and days on end with orange vests standing around. In addition most work days never got over 3 or 4 hours work with expensive machinery standing idle. Why couldn't there be double shifts to get the job done and move on. Sort out these inefficiencies and you will not need rate rises.

---

#### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: Largely as per above. My question is how do staff justify the poor planning and sub standard work that result in infrastructure constantly failing and needing upgrades before planned renewal dates

---

**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: Largely as per 2.1. I object to ratepayers being the bank to fund growth. If developers want to "grow" Tauranga why shouldn't they fund the growth.

---

**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: Any project that is not covered in my response to Point 1

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: I support this

---

**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: I support this being increased until it is in line with comparable Cities like Hamilton.

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: I have discussed Development above. My view is that Council is using ratepayers to help developers avoid their true costs of development. The argument that new properties generate extra rates is flawed.

Regarding user fees why is it that users of playing fields are not asked to pay the full costs of providing/maintaining those fields? Users of Venues have to pay commercial rates. This is not equitable. I also challenge the split between public/user good that Council applies. Always this is weighted against the ratepayer which means the ratepayer pays again. Amenity is fine but not always at the cost of the general ratepayer

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**Attachment:** No

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 043

**Full Name:** Kevin Fisher

**Organisation:**

**Suburb:** Papamoa Beach

**Wish to speak to submission:** No

**Time Preference:**

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### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: Water and Wastewater must be continued as they are essential services and it would be unacceptable to have a major issue with supplies and disposal.

---

### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: The proposed rate increase is an insult to the people of this City. The Council appears to be in denial of what is happening to Tga, NZ inc and the world economies. This will not be a rapid recovery. This is a time for the Council to own this problem and show leadership in a way that it has been able to before.

Deferring many nice to have projects (and thus cutting tens of Millions of the budget) makes sense.

A lot of the roading can be delayed ( TCC has been awful with their projects in recent years and it is not improving)

In short this is not normal times and it is not a time to even think of BAU

---

#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: TCC's proposal is abhorrent in the current climate and is also out of alignment with inflation.

Implementation of Wage and Salary reductions and deferment of pay reviews needs to occur asap. LOS, and OPEX must be reviewed and reduced.

---

#### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: As above it is not palatable but on this item i accept that we do need to push on with the current projects.

---

**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: This is not acceptable and you need to make smarter use of available funds. TCC performance in design and delivery of projects is unacceptable and a significant amount of our funding has been wasted

---

**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: Refer attachment

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: Not appropriate as all properties require the same basic services

---

**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: The theme remains the same you cannot make major structural reforms this year without creating extreme hardship (or at least adding to it).

We need the existing businesses to be here after the main impact is past us. Your ambitious expansion plans are idealistic and unsustainable in the short term in my view.

I have experienced several tough times in my time as a senior manager but none as tough as this event. We did not play roulette with the wealth, health and wellbeing of our staff as TCC seems willing to do with its residents. Please get real and treat your investors (us the community) with more respect.

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: The TCC proposal for kerbside Rubbish collection is also another unacceptable proposal.

There seems to be a mentality to build the organisation into a bigger beast than it already is. The only fault with the current kerbside arrangement is the number of suppliers in any one street. It is however only one day a week and is not something that warrants TCC involvement in the current situation.

The Council has a social and economic responsibility to its constituents and the path you are proposing to walk is unrealistic. Its time to "cut your cloth"

---

**Attachment:** Yes

Programme	Project Name	Total	Project Brief/ Consequences
Library Stock		\$1,092,925	To allow critically acclaimed and relevant material published in 2021 to be added to library stock, ensuring the provision of educational, informative and recreational resources to customers.
Wastewater Treatment Plant Renewals		\$562,747	Digester# 2 based in Chapel Street is due for refurbishment- this is done on an 8 year cycle, failure to complete this work will result in loss of capacity of the treatment plant
Civic Complex Renewals		\$213,500	This programme includes renewals of Tauranga City Council office buildings and fixtures/ fittings. Deferring will result in additional maintenance costs, particularly at Willow Street.
Beachside Holiday Park Capital Programme		\$155,067	The renewals programme includes renewals of water and wastewater pipes inside the property, deferring could result in leaks and flooding leading to additional maintenance costs and potentially lost revenue
Baycourt Renewals		\$150,069	Two thirds of the renewals relate to technical equipment and the ability to continue providing a reliable level of service to customers.
Library Buildings		\$42,000	To ensure library interiors remain welcoming and comfortable and spaces can be customised to accommodate the increasing number of customers at Tauranga libraries.
Cemeteries Capital Programme		\$41,000	To meet the agreed level of service to facilitate new burial rows and ash plots.
Minor Projects		\$35,000	Includes council vehicle safety equipment renewals
Local Roads Upgrades and Improvements		\$1,625,000	Various roading renewals
Water Network Upgrades_Renewals		\$3,551,185	Various water network renewals
Marine Facilities Upgr_Renewal		\$1,291,900	Various marine facility renewals
Reservoir Renewals and Upgrades		\$811,836	Various reservoir renewals
Parks Minor projects less than \$1m		\$125,663	Captures internal staff time associated with the capital programme.
Water Plant Upgrades_Renewals		\$1,599,344	Significant budget within this programme relates to membrane replacements for existing treatment plants. Deferring this would result in reduced production and/or treatment failure.
Elder Housing Disposal and Upgrades			
	Elder Housing - Upgrades for HVAC Compliance	\$657,500	Upgrades required as per the new tenancy laws. Deferring would have significant legal and reputational risk
	Elder Housing Renewals	\$860,088	Potentially higher operational cost due to higher repairs and maintenance as well as possible health and safety risk to the tenants
Bus Infrastructure			
	Bus Shelter Renewals	\$106,000	Maintain level of service for bus shelters
Historic Village Capital			
	Historic Village Renewals	\$490,000	Renewals of existing buildings to ensure continued level of service to the community.
	Property Portfolio management Public Toilets Renewals	\$5,000	Renewals of existing assets to ensure continued level of service to the community.
Parks Major (Development and Upgrade Projects above \$1m)			
	Coastal Structures (Parks and Leisure)	\$566,300	To complete remedial work on coastal structures as per consent requirements
Digital Services Capital		\$13,249,592	Investment in security and upgrade of systems coming to end of life in order to maintain acceptable levels of services to the organisation and community
Streetlight Renewal and LED upgrade		\$4,307,156	Planned improvement to the quality of service using LED lighting and largely NZTA funded
Property Management Upgrades_Renewals		\$696,950	

Defer - the cost will be minor later

Defer

Defer

Defer 50%

Defer - get NZTA support

Programme	Project Name	Total	Project Brief/ Consequences
<b>Outcome: Community Wellbeing</b>			
<b>Bay Venues New Capital</b>			
	Bay Venues New Capital	\$346,757	Minor capital works
	Greerton pool rejuvenation	\$1,103,666	New capital for upgrade work to pool complex along with major renewal work
	Adams Centre Expansion	\$5,351,412	The University of Waikato Adams Centre for High Performance is now at full capacity and expansion is required to accommodate the current and future needs of existing and tenants and to grow the ability to cater for aspiring young local athletes. The centre has gained a reputation as a centre of excellence for high performance athletes and this success has resulted in it reaching capacity earlier than expected. The proposal represents optimal development options including; Enabling the centre to grow the commercial aspects of the operation through tenancy revenue and training camps; Enabling the centre to triple the capacity of the Adams Academy, which provides essential support services for aspiring young local athletes to develop their potential and compete on the national and international stage; Enables retention of existing National anchor tenants;
<b>City Centre Streetscape</b>			
✓	City Centre Streetscape	\$750,000	The current budget provides for design work to be completed for the Elizabeth Street upgrade. Following community consultation on the concept options a report will be brought to Council in April to a seek decision as to the scope of works and associated budget required for the streetscape and laneway upgrade. Council and Farmers are partners in delivering public realm improvements alongside the redevelopment of the Farmers site due for opening April 2021.
	Wharf Street Streetscape	\$3,381,772	The Wharf Street contract has been awarded and work commenced on March 23rd. This streetscape upgrade will create a safe and attractive pedestrian environment to reflect the redevelopment of Tauranga's city centre as a place for people.
	Wharf Street Streetscape - Transportation	\$511,360	As above
	Mount Visitor Info Centre	\$2,240,000	The project aims to improve the experience of visitors to Tauranga and in turn increase the value of the tourism sector to the city and wider region.
	Wairakei Stream Landscaping	\$1,328,011	Part of consent requirements to enable growth
	Kopurererua Valley Development	\$521,000	Broad agreement with a prominent community group/funder and local Hapu to deliver long awaited improvements. Reputational risk if discontinued due to extended public engagement.
	Animal Services Upgrades_Renewals	\$67,000	
	Mauao Base Track Repairs	\$60,000	Reputational risk if discontinued due to extended public engagement with the Mauao Trust.
	Parks LOS Development		
	New Toilet at Harrisons Cut	\$333,000	Public interest in a toilet in this location is high and is ongoing.
	Marine Facilities Upgr_Renewal		
	Marine Precinct - Offloading Wharf	\$2,000,000	Proposal to construct wharf facilities per discussions with commercial vessel owners
	Parks Minor developments and Upgrades less than \$1m		
	Arataki Pump Track Construction	\$125,000	To contribute to the development of what is anticipated to be a heavily utilised community facility.
	Blake Park - Relocate Playcentre	\$144,310	Tauranga City Council has worked with the childcare centre to relocate.
	Christmas Tree and Decorations	\$24,750	To meet expectations of city centre retailers and the general public with regards to festive decorations in the city centre.

Defer - Nice to have not essential

Defer - not urgent

Defer - All are aware we have limited funds beyond our control

Defer



Programme	Project Name	Total	Project Brief/ Consequences
	Citywide Interpretation Panels	\$10,000	Information panels placed in public recreation areas for the purpose of educating the public on the history and special features of the space.
	Develop Matiu Kauri Grove	\$13,000	Development of this historic reserve, including provision of interpretation signage and seating.
X	Develop McLaren Falls	\$137,940	Continued development of this popular regional park.
X	Gordon Carmichael Reserve - 10yr development plan	\$45,038	To develop this reserve with walkways and plantings as per the concept plan over a 10 year period.
✓	Gordon Spratt Reserve Development (2010 updated concept)	\$124,748	To provide a formal car park on a busy site.
	Heron Avenue East Reserve Playground	\$85,000	Installation of a playground, furniture, paths, signage and appropriate fencing.
	Implementation of community led projects supported by Project Tauranga	\$45,000	To implement community led projects across Tauranga.
	Install Drinking Fountains	\$20,000	Provision of four drinking fountains in parks and reserves to enhance community wellbeing.
	Mauao Development	\$100,000	To complete upgrades as per extended public engagement with the Mauao Trust.
	Motuopuhi (Rat Island) Development	\$131,000	Development of this reserve, including vegetation enhancement, weed clearance, planting, interpretation panels and trail markers.
	Pāpāmoa Dunes: Road-to-Beach Accessways	\$58,000	To improve community accessways.
	Parewaitai Reserve Playground	\$85,000	New playground at this reserve to meet level of service requirements.
	Pyes Pa Walkways	\$150,000	Development of walkway connections through stormwater reserves.
	Sunrise Ave Reserve - Development	\$23,000	Development of this reserve, including signage, plantings and seating.
	Tauranga Domain Sportsfield lighting	\$33,800	Contribution towards new lighting at Tauranga Domain which provide light over the whole of both fields.
	Installation of Bore water at Gordon Spratt Reserve for sportsfield irrigation	\$140,000	The park is currently exposed to possible water restrictions and costly reinstatement. Installation of bore water will negate the need to use potable water.
	Te Papa o Ngā Manu Porotakataka	\$200,000	The Urban Spaces team are currently investigating options for further improvements to the park. These options will be brought to Council for consideration and to confirm any improvements utilising this budget.
	TV Filming Platform - Tauranga Domain	\$180,000	TV tower upgrade will secure the Steamers games at the Tauranga Domain for further years. The matches cannot go ahead without the TV tower.
Historic Village Capital	Infrastructure Upgrades Historic Village	\$245,000	Upgrades will help protect existing venues at the Village and improve the level of offering to the community, including improved health and safety features.
	Historic Village New Capital Projects	\$100,000	New security systems will strengthen information security for tenants and additional ablution facilities will improve the level of service offered to increasing visitor numbers at the Historic Village.
	Historic Village Restorations	\$230,000	Restorations will allow the buildings of historical significance that have been closed or under used, to fulfil their potential as venues.
Parks Major Developments and Upgrades over \$1m	TECT All Terrain Sub Regional Park Development	\$110,000	Continued development of this regional park in conjunction with Western Bay of Plenty District Council, as per 50/50 funding agreement.

Defer - it is functional as is  
Defer - it is " " " "

Defer

Defer

Defer

Defer

Programme	Project Name	Total	Project Brief/ Consequences
	Waioa River Esplanade improvements to enable public access	\$60,000	Development of a link between the esplanade and a road to improve public access.
Health and Safety Risk Control		\$700,000	The fund contributes to health and safety initiatives across various business activities, deferring this would mean some of the initiatives that meet legislative requirements will not be able to be delivered
<b>Outcome: Resilience</b>			
	Stormwater Bulk Fund_Reactive Reserve	\$6,246,000	Council agreed on level of service in terms of protection with regards to safety for community in case of one in one hundred year flood event, deferring this programme will mean that we will no longer be able to provide that protection to the community
	Stormwater Minor Works and Renewals	\$576,511	Addresses local flooding events to protect transportation network and private properties
<b>Tsunami Evacuation</b>			
	Emergency Public Alerting Project	\$2,200,000	Current timeline and budget delivers on the political aspirations to have this project completed as soon as possible, and to meet the public's expectations and needs in regards to tsunami alerting and evacuation plans.
	Tsunami Evacuation Bridges	\$50,000	Provide four additional tsunami evacuation bridges to increase public safety and continue delivery of the tsunami evacuation strategy.
	Harrisons Out Stabilisation	\$1,779,722	This project is to stabilise the road that is slumping into the drain. The road may last another couple of years if there are no large storms. If a storm occurs we will lose access to the car park and boat ramp
<b>Reservoir Renewals and Upgrades</b>			
	Reservoir Seismic Upgrade	\$1,184,500	Heightened risk of reservoir damage in seismic event
	Land sales	(\$3,995,045)	Estimate of sales associated with above projects
<b>Sub Total</b>		<b>\$243,501,410</b>	
Estimate rebudgeted from 2019/20		\$24,000,000	
Capital adjustment for affordability and deliverability		(\$44,000,000)	
<b>Grand Total</b>		<b>\$223,501,410</b>	

Defer

Defer

The draft plan contains a lot of nice to haves. Now is not the time for these.

I would expect a prudent Council to be able to rationalize this and act in our very best interests

Deferring projects, reducing human resource costs, no wage & salary increments improved planning and communication will get the community on board and supportive.

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 044

**Full Name:** Margaret Holmes

**Organisation:** Engine Room CA - Tauranga

**Suburb:** Tauranga

**Wish to speak to submission:** Yes

**Time Preference:** daytime

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### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: Public transport, both locally to other regions, more cycle and walk ways, electric vehicle charging stations.

Upgrading water and waste water reticulation so Tauranga doesn't experiences the issues that Auckland and Wellington have through population growth.

Having experienced the lower pollution during lockdown the council need to have an aspirational goal, like that of California to have a significantly proportion of vehicles electric by 2025.

---

### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: As long as the money isn't wasted on consultants but is used to fund long term projects that will benefit all rates payers, particularly waste water reticulation and processing, ultimately it needs to be paid for through rates, so sooner is better than later... It will never be cheaper than now.

---

#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: Unfortunately increased costs to business come straight out of the business owners pocket. Particularly small business owners.

If a cafe has an increase in costs of \$200, in a well run cafe they need to find \$600 sales to make the same profit. That is one average customer per week, but if we have 20 cafes in the city centre that is 20 more customers per week, every week, just to stay in the same place.

In the city centre all business are struggling with insufficient foot traffic. This is likely to tip them over the edge in the current environment and the long term impacts of Covid-19.

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#### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: As long as this is where it is spent, I would support this.

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**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: Ditto.

---

**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: See above

---

**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: In most cases this is a good thing as long as a rates rebate for low income earners is maintained.

---

**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: Please see my comments above about increased costs to business owners. On top of a substantial rate increase this would be unsustainable for many businesses. It can not be passed on to customers, when all businesses are already struggling.

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment:

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**Attachment:** No

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 045

**Full Name:** Trevor Sykes

**Organisation:**

**Suburb:** Papamoa Retreat

**Wish to speak to submission:** No

**Time Preference:**

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**Q1. Which infrastructure investments are most important to you, and why?**

Comment: Road and transport

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**Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: Ludicrous especially in this time of economic and health uncertainty

---

**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: Only increase rates for those businesses that have their doors open and are making money

---

**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: Too high because of covid-19 impact

---

**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: OK

---

**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: no idea - i leave it to the "experts" to decide as I am not part of any planning committee

---

**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: Depends on the threshold...\$1m property is no longer a high value property in Tauranga

---

**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: no comment

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: nil

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**Attachment:** No

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 046

**Full Name:** Margaret Long

**Organisation:**

**Suburb:** Matua

**Wish to speak to submission:** No

**Time Preference:**

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### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: Regarding the historic bridge in Fergusson park. I would like to see a similar structure to replace the existing bridge. The erosion occurring will have to be dealt with in a similar fashion to the already excellent work done on the Fergusson park fore shore.

The aesthetic value of our bridge is important to those of us who use it while walking in the park, please replace the existing bridge with something that has character, and looks pleasing as well

---

### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment:

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#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment:

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#### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment:

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#### **Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment:

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#### **Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment:

---

**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment:

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment:

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment:

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**Attachment:** No



## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 047

**Full Name:** Jacob Kelly

**Organisation:**

**Suburb:** Mount Maunganui

**Wish to speak to submission:** No

**Time Preference:**

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### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: For the next 12 months, rates should be set at current levels plus CPI - currently 1.9%

<https://www.rbnz.govt.nz/monetary-policy/inflation>

---

### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: DO NOT PROCEED.

Whilst I applaud the way forward, and agree something needs to happen with this councils debt and ability to manage growth - now is not the time.

---

#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: 3.9% could easily be trimmed from Councils BAU ( business as usual ) budgets.

Heck - I would say 3.9% could be trimmed from the "General Expenses" line items within department budgets.

---

#### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: DO NOT PROCEED.

Whilst I applaud the way forward, and agree something needs to happen with this councils debt and ability to manage growth - now is not the time.

I would think 3 Waters could trim 2.1% off our current level of service to fund this growth.

---

#### **Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: DO NOT PROCEED.

Whilst I applaud the way forward, and agree something needs to happen with this councils debt and ability to manage growth - now is not the time.

I would think Roading & Transport could trim 1.5% off our current level of service to fund this growth.

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**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment:

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: Agree - only if all other avenues of reductions of current expenditure is investigated first.

---

**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment:

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: For the next 12 months, rates should be set at current levels plus CPI - currently 1.9%

<https://www.rbnz.govt.nz/monetary-policy/inflation>

Whilst I applaud the way forward, and agree something needs to happen with this councils debt and ability to manage growth - now is not the time.

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**Attachment:** No

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 048

**Full Name:** Susan O'Neill

**Organisation:**

**Suburb:** Papamoa

**Wish to speak to submission:** No

**Time Preference:**

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**Q1. Which infrastructure investments are most important to you, and why?**

Comment:

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**Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: As a pensioner on a fixed income i literally cannot afford the outrageous increas  
proposed. Its disgusting to even contemp,ate anything but a zero rate increase this year

---

**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: Unnecessary

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**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: Unnecessary

---

**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: Unneccesary

---

**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: Start doing what every household has to do, keep to a budget. Stop any vanity projects, they can wait

---

**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: Do people with a higher valued property get a different service to those in lower valued properties. What is the cut off level for the value of a cheaper property

---

**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: That's fine in another year but not now

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: Live within your means just like we have to. It's not hard

---

**Attachment:** No

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 049

**Full Name:** Belinda Sands

**Organisation:**

**Suburb:** Greerton

**Wish to speak to submission:** No

**Time Preference:**

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**Q1. Which infrastructure investments are most important to you, and why?**

Comment: Only essential spending should be undertaken in the next five years.

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**Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: I think that you need to seriously reconsider this rise. I think that in the current climate you need to have a 0% rise due to the financial stress so many of us are under.

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**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: Shouldn't be any increase.

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**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: The money needed to do the necessary work should be sourced by cancelling ALL discretionary spending.

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**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: As above

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**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: Anything that is not needed for our city to continue. We don't need any extras at this time, we need to live very frugally for the next five years. Our council needs to show us that they can do this too.

---

**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: I think that considering I am saying that there shouldn't be a rates rise then this should probably be left alone too.

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: I own a small business. The last thing I am going to need is an increase in the rates on my business property.

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: Do you guys think that perhaps you can match the government and take a 20% wage decrease for 6 months?? Would be good to see.

---

**Attachment:** No

**Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 050

**Full Name:** Mary Jo Gagan

**Organisation:**

**Suburb:** Bethlehem

**Wish to speak to submission:** No

**Time Preference:**

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**Q1. Which infrastructure investments are most important to you, and why?**

Comment:

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**Q2. What is your view on the proposed rates increase for 2020/21?**

Comment:

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**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment:

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**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment:

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**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment:

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**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment:

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment:

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment:

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: I am fine with the overall plan, however I do believe it is time to encourage businesses to leave one time homes and move into empty space in the cbd. Houses for people, businesses in store fronts or empty space downtown. Thanks.

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**Attachment:** No



## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 051

**Full Name:** Simon Johnston

**Organisation:**

**Suburb:** Pyes Pa

**Wish to speak to submission:** No

**Time Preference:**

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### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: • Western Corridor: \$19m

(cut multi modal transportation from the plan -waste of money, wont be used.)

- Papamoa East Interchange: \$7m
- Te Maunga wastewater treatment plant: \$17m
- Local roads, parking: \$8m
- Stormwater bulk fund and reactive reserve: \$6m
- Fix Greerton traffic debacle: \$?m

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### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: Zero rates increase and reductions to rates going forward. Any increase in rates is unacceptable. TCC must change. The old ways of unsustainable business as usual must be stopped. TCC must focus on core responsibility. It is not the ratepayers responsibility to fund social services. It is not the ratepayers responsibility to pay for bike lanes and subsidize the public bus services. Both of these items are under utilized and have contributed heavily to Tauranga's congestion problems and budget blowouts.

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#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: Zero rates increase. Business as usual is unsustainable even before Covid 19. Focus on removal of non core expenditure.

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#### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: Zero rates increase. Focus on removal of non core expenditure.

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**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: No increases.

Reduce bus service. I am tired of paying for these empty lumbering behemoths driving around causing congestion and pollution.

Under used routes must be stopped.

Use vans/smaller vehicles instead of buses.

Remove BOP regional council from the equation altogether.

Remove bike lanes from main arterial routes. These are not even usable 8 months of the year. The cost to benefit does not stack up.

Designate parking clearways on main arterial routes during peak hours.

---

**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: Remove the following the following projects.

- Accessible Streets (Tauranga Cycle Plan) and multimodal: \$6m
  - Harington Street Transport Hub: \$10m
  - Bay Venues: \$7m
  - City centre streetscape: \$5m
  - Mount visitor info centre: \$2m
  - Kerbside collection: \$9m
  - Digital services: \$13m
  - Western Corridor multi modal transportation: (cut multi modal transportation from the plan -massive waste of money and wont be used. \$4m )
- 

**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: UAGC charges should be reduced to reflect a reduction in services but I don't support one group of citizens subsidizing another especially for services they don't use.

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: I don't see how this is possible considering the financial crisis that is coming.

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: I am totally against TCC getting involved in kerbside collection. I do not believe TCC can operate this economically or effectively. Leave it as it is. Don't change what is not broken. I am not prepared to pay extra for a lesser service.

What is happening with the Greerton traffic debacle? Why has this not been addressed?

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**Attachment:** No

## **Tauranga City Council – Revised Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 051

**Full Name:** Simon Johnston

**Organisation:**

**Suburb:** Pyes Pa

**Wish to speak to submission:** No

**Time Preference:**

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### **Q1. How strongly do you agree or disagree with an overall rates rise of 4.7%?**

Response: Strongly disagree

Further Comment: I do not agree. Your rates are too high because off all your stuff ups.

Rates should never increase above the rate of CPI.

This year they should not increase at all.

---

### **Q2. How strongly do you agree or disagree with the proposed changes to operational budget?**

Response: Somewhat disagree

Further Comment: Doesn't go nearly far enough. You need to trim the fat and get rid of the excess staff and management.

The perception in the community is TCC is a job for life with no responsibility or accountability to ratepayers.

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### **Do you agree or disagree with the following temporary changes to reduce costs?**

<b>Change</b>	<b>Response</b>
Cut \$200,000 from events framework funding budget	Agree
Cut \$100,000 from council-organised events budget	Agree
Cut \$40,000 from the Historic Village functions and events budget. (note non-rates funded)	Agree
Cut \$45,000 from the Emergency Management community education budget	Agree
Cut \$50,000 from the budget to reduce harbour encroachments	Agree
Cut \$45,000 from the Waterline education programme budget.	Agree

Further Comment:

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### **Do you agree or disagree with the following permanent change to reduce costs?**

Change	Response
Closure of the Our Place site (city centre container village)	Agree

Further Comment: This was a dumb idea from the start. If it cant float on its own close it.

---

**Do you agree or disagree with keeping the following permanent costs in the budget?**

Change	Response
Keep \$444,000 budget for New Year's Eve event funding	Disagree
Keep \$61,000 to maintain tropical display house in Robbins Park	Agree
Keep the \$89,000 budget to maintain hanging flower baskets in the city centre	Agree

Further Comment: TCC owes a tonne of money and you want to put 500K up in smoke? Madness. No.

---

**Do you agree or disagree with adding the following permanent costs to the budget?**

Change	Response
Council proposes to include \$200,000 towards the creation and implementation of a sustainable framework led by an independent sustainability advisory board.	Disagree
Council proposes to add an additional \$130,000 for Priority One, to support economic development.	Disagree

Further Comment:

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**Do you agree or disagree with not adding this cost to the budget?**

Change	Response
Council proposes to not add \$200,000 to the Memorial Park to The Strand Coastal Cycle/Walkway Project, so no further work is progressed this year	Agree

Further Comment: This should not ever go ahead

---

**Q3. How strongly do you agree or disagree with the proposed list of capital projects for 2020/21?**

Response: Somewhat disagree

Further Comment: No money for cycle ways and bus upgrades.

No one is using the buses or the cycle ways and no one ever will. You need to do an actual count of how many people are using this stuff, especially in the winter.

It is not up to tax paying road users and ratepayers to subsidize the very occasional bike rider and the one person on a bus.

No to Multimodal transport lanes, this will not work in Tauranga, the population is too sparse over too wide an area to ever support this.

TCC needs to fix the roading problems they have already created first.

Paying road users are the priority.

When are you going to fix Tauriko, Oropi and Greerton roads.

Why has someone's head not rolled over the Greerton debarcle?

You need to stop piling people in to Pyes pa and fix the woefully inadequate roads first.

There is a lot of fat in this budget for a town that the mayor says is insolvent.

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#### **Q4. Do you have any comments on**

##### **Fees and Charges No**

Further Comment:

##### **Revenue and Finance Policy Yes**

Further Comment: Why is TCC not getting a cut of fuel tax funds and road user charges off Labour.

If they are not going to contribute to local roads why should they have the excessive taxes they are charging?

##### **2020/21 Development Contributions Policy No**

Further Comment:

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#### **Q5. Do you have any other feedback on the contents of the annual plan?**

Further Comment: I absolutely against TCC getting involved in kerbside collection.

I have zero confidence in TCCs ability to manage this effectively or economically.

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**Attachment:**

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 052

**Full Name:** Martin Cowan

**Organisation:**

**Suburb:** Bethlehem

**Wish to speak to submission:** No

**Time Preference:**

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### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: Cycle ways and Reserves. Especially now and looking forward. People have got used to the idea of getting out and about for pleasure and the more facilities that are easily accessible the better.

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### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: It seems like a very fair amount of increase considering the fabulous city that we npw find ourselves living within.

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#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: It is right that business should pay their fare share of the costs. The more this city has to offer, the more business will benefit.

---

#### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: Our water operations are some of the best in the country and people should be made aware that we have some of the best engineers working for TCC to keep it that way.

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#### **Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: Public Transport can never be undervalued. We need to get people out of their private cars and free up the congestion and pollution.

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#### **Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment:

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: This seems a fair deal for those in our community who struggle to pay for life's basic needs.

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment:

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: Perhaps if Public Transport was subsidised if not altogether free within say a 10km radius of the CBD, people would be more likely to take to it and leave their cars at home.

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**Attachment:** No



## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 053

**Full Name:** Vanessa Millar

**Organisation:**

**Suburb:** Brookfield

**Wish to speak to submission:** No

**Time Preference:**

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**Q1. Which infrastructure investments are most important to you, and why?**

Comment: Roothing

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**Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: I think it is admirable that the council has reduced the percentage increase due to Covid-19. I believe the next step to further help our local businesses through councillors taking a voluntary pay cut.

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**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: I don't believe this is as important as the increase related to wastewater infrastructure.

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**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: Acceptable

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**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: Acceptable

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**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: I have already suggested the councillors take a voluntary pay cut and I firmly believe that is the main concern with our expenditure.

---

**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: Appreciated

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: No view either way.

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment:

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**Attachment:** No

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 054

**Full Name:** Stephen Shaw

**Organisation:**

**Suburb:** TAURANGA

**Wish to speak to submission:** No

**Time Preference:**

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### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: Water and waste water treatment, infrastructure,

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### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: the proposed rate increase is too high and needs to be reduced given COVID 19. Tauranga City Council should "cut its cloth" to reflect the status of its rate payers (some who have lost jobs) and businesses (some who have lost revenue or had to re-engineers how they produce and deliver products/services - with increased costs and reduced productivity.

A rate increase of 0%-2% should be target.

---

#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: the rate increase is far too high in a Covid -19 environment.

The TCC has increased staff and had creep in staff pay rates over last 2-3 years. There needs to be a total review of how many staff, what benefits (Eg cars) etc are available to staff.

Given Covid - the overall budget for staff should be set at 2016 levels which leaves the council a need to reengineer its budget - Whether you reduce staff numbers, reduce fringe costs associated with employment and or reduce wages paid. a societal approach would be to try to maintain staff numbers but reduce salaries and wages (by 20%) and reduce cars etc provided to staff.

---

#### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: We should be looking a new sources if water - including artesian / bor/ ground water in the Tauriko/ Pyes Pa/Mclaren region. Putaruru spring water is sourced from water that travels underground from the Kaimais - so there must also be suitable water available on eastern side of Kaimais?

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**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: If doing bike paths these should be done to reduce commute traffic through bottle necks e.g. from Maungatapu to Mt Maunganui Hewletts Rd commercial area, from Papamoa to Mt Maunganui Hewletts Rd commercial area and from Hewletts Rd to both Tauranga and MtM city retail areas

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**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: Maybe costs associated with 'nice to have' projects is reduced or deferred.

Post Covid, 19 the number of cruise ships visiting will be reduced so the new My visitor centre could be rolled out 12 months...or we look at the Port of Tauranga contributing towards this facility given the port has worked through level 4, benefits from growing cruise ship numbers etc? Does the Port of Tauranga (or BOPRC as shareholder) pay its fair share of projects related to roading access etc?

All projects should go out to tender or be reviewed on timing. Some projects may be able to be done now at lower cost? Some projects will suffer a cost creep given Covid restrictions at levels 3 - 4 will slow productivity on construction jobs. Potentially land and building costs may reduce so buying rather than building may be an option?

Similarly the expenditure on cycle ways for leisure activities be reduced

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: We must help the lower value properties habitants as long as landlords pass on the benefit to rentals - otherwise reduce the user pay charges paid directly by tenants and homeowners of lower value properties.

---

**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: The commercial differential penalises businesses at a time post Covid that we need to encourage & support businesses - to help create jobs.

Our down town retail areas in Tauranga City is very run down and deserted with many closed shops. This is not helped by previous poor decision around bus hubs etc. the commercial rate differential should be targeted to breathe life into the city (along with applying for government post covid funding for projects).

Ideas -

- Build a carpark & bus hub underneath the Domain park with tunnels (escalators inside) for people to connect to down town - the Strand & new Farmers building, TCC and library area.

- If above too ambitious build a covered bus terminal away from town centre with a free bus or a street car/tram car running from bus terminal around the down town retail area
- Redevelop coronation pier and ferry between MtM and Tauranga city - good option for Cruise ship passengers in future & run harbour tours. Could be used by commuters between retail sections at Mt Maunganui and Tauranga
- Build a new Bay wave facility either in town on the Strand/Harbour region or on the recreation land at Sulphur Point.

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: The Development Plan is silent on the TCC cost structure and how the TCC is moving to reduce its cost of delivery of services.

The council has applied for Government funding of capital projects as part of government strategy to fund "shovel ready projects". Any funding granted should be applied to reduce rate increase. also the TCC should ensure it applies for monies to fund economic projects as this money is "not free" - it will be funded by taxpayers.

Post Covid 19, TCC needs to re look at how it can deliver services and minimise costs by rationalising delivery with regional coouncils - BOPRC, Whakatane, Rotorua

---

**Attachment:** No

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 055

**Full Name:** Chris Pattison

**Organisation:**

**Suburb:** Papamoa Beach

**Wish to speak to submission:** No

**Time Preference:**

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### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: COMMUNICATION: We live in an age of the internet. Landline phones are disappearing. Post

is minimising because bills and other legal documents are being sent by email. Our dependence on the internet is now crucial and needs to be assured to all.

To my mind, the key investments would be: quality roads; water; sewage & waste disposal and communication (telephone & internet). These are essential to the efficient running of a modern society. Also electricity, but the council does not control this.

ROADS: Forward planning of an efficient and safe road network ensures that people and goods get to their destination with the minimum of delay. Tauranga is a major port and goods need to be moved to their destinations efficiently.

WATER: Clean potable water is an essential to every society.

SEWAGE: Sewage processing is also a vital for a hygienic environment. The disposal of treated effluent needs also to be done efficiently and without damage to the environment.

WASTE DISPOSAL: Once again, this needs to be done with the environment in mind. Landfill

needs to be minimised by removing all recyclable material from waste generated by our populace. In this case, the mantra of "The user pays" should be the watchword, and those who are efficient in their generation and disposal of waste should not be burdened with the cost of others who are not concerned to create excess waste.

---

### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: In essence, I feel that there is a great deal of room for improvement.

In my opinion this new council is facing a similar situation. Each department within the

council has its own agenda, blind to all others. Each will try to corner as much budget for their pet projects as possible. These individual budgets are then cumulatively presented to council for their approval. It is the responsibility of the elected council to the ratepayers who elected them, to scrutinise and evaluate these individual budgets, and to ensure that all padding is removed from these budgets, and separate the "must haves" from the "nice to haves".

I am of the opinion that the rates increase is greatly inflated to the benefit of those departments who have their own agendas. If the individual budgets are carefully scrutinised, a lot of excess baggage will be able to be removed.

The Council is not elected to rubber stamp budgets given to them by the council departments. It represents the ratepayers and as such should be acting as the Devil's Advocate in their favour.

When a new teacher walks into a classroom, the students immediately test him/her to see how "soft" that person is.

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**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: Bearing in mind that the payment of rates by a business is considered as an overhead

expense and can be a tax write-off, I feel that this is not an onerous amount.

---

**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: As said previously, water and wastewater supply are crucial to a healthy population.

However, once again, the user should pay.

I note that a new plasterboard factory is going to be built here in Tauriko. For those who do not know the method of manufacture, plasterboard (GiB) uses a large amount of water in its production.

I therefore feel that it is only fair that Fletchers, who will own the factory, contribute to the cost of our water processing facilities that will supply their factory with water for this process.

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### **Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: Has Bluehaven, the developers made any contribution to the construction of this key road,

from which they are benefiting? I assume not. At the same time, there are roads that need to be constructed or connected by the larger developers, such as at the top of Golden Sands Boulevard, in Bluehaven territory, which still have not being completed.

It is a fact that a road deteriorates proportional to the fourth power of the axle load of a vehicle. In other words, an axle with two tonnes load on it will incur  $2^4 = 16$  times the damage that an axle with one tonne load. So, a one truck with a combined load of 4 tonnes on two axles will do 16 times the road damage as that of a 2 tonne car.

I therefore feel that the increase should apply to rates applicable to businesses instead of general rates. As stated previously, the user, i.e. the commercial road user should pay their appropriate share.

A lot of housing development is taking place in Tauranga, and I am not convinced that developers are carrying their weight regarding their provision of reading to and within the areas being developed. For example, the Te Okuroa road that was built under urgency as a feeder to Papamoa is used largely by contractors to build all the local housing and infrastructure.

---

### **Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: Kerbside collection \$9mio. Once again, the user should pay. The expectation that a frugal

person should pay for another resident generating mountains of waste goes against the grain. My wife and I do not consider ourselves "greenies", but we are conscious of our contribution. We only put out a black bag once a fortnight, our food waste goes to our worm farm and our recyclables are dropped off at the transfer station whenever we expect to pass that way. Why we are expected to pay more for a system that already works, beats me. This amount should be deleted.

Cycle Plan is vastly overpriced. I cannot see why the council is pandering to the cycle brigade. I do agree that cycling is desirable, but it will never replace the motor car or commercial vehicle where goods or children need to be ferried from one place to another.



Cycles are totally impractical where long distances, inclement weather or goods and people need to be carried. Besides, the wannabe "Tour de France" cyclists tend to ignore traffic rules that the rest of us have to obey. I think that this should be reduced from \$6mio to \$2mio, and if more money is to be directed towards this, then cycles should be licenced to raise the necessary money. Once again, let the user pay.

Firstly, I consider the streetscapes as a "nice to have", rather than an essential issue. There is no elaboration on where these streetscapes are going to be. I suspect that Elizabeth Street is one of them. If these streetscapes are going to be in the city area, they will only be for the benefit of the businesses in the immediate vicinity, during working hours. A reduction from \$5mio to \$2mio would not be an imposition.

"Bay Venues" - \$7mio is rather vague a description. However, if this describes community venues and meeting places, it will be to the good of the general ratepayer.

Tsunami costs of \$2mio could be reduced to \$1mio. The threat of tsunami is not imminent, it may never happen in our lifetime, and if it does, may be a size that overwhelms any measures we take. This cost could be spread out over a few years. A lot depends on what this cost reflects.

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: I am comfortable with this.

---

**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: I think that this differential is much too low. Note that a commercial business can claim their

rates as a cost overhead, which is then tax deductible. Compared this to a normal resident who is unable to claim their rates as a personal tax deduction.

So, if a normal resident pays \$100 in rates, this proposal translates to a commercial amount of \$120. But, then taking into account that a business has a tax rate of 28%, this rate then becomes \$93.60, which is effectively less than the residential rate.

I think that a fairer differential would be in the order of 1:1.55, which would then translate after tax to the 1:1.2 commercial differential as proposed.

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: I feel that the Dog Licence Fee should be revised. The council gives no benefit to the normal

resident for the fee imposed upon them, which incidentally is higher than that for a motor vehicle.

Many older people, pensioners and those who are single depend on a dog for companionship and security. These people are penalised by the present Dog Fee system.

I would like to see the Dog Fee removed as it is unfair, especially on the elderly.

If not removed, it should either be dropped for the first dog, or if this is a step too far for council, it should be issued free for those who carry a Gold Card.

---

**Attachment:** Yes

# We want to hear from you

Tauranga City Council annual plan submission form

Have  
your say

Send us your feedback on the draft Annual Plan 2020/21 proposals set out in this consultation document and the statements of proposals on policies and user fees.



## Online:

use the online submission form available at  
[www.tauranga.govt.nz/annualplan2020](http://www.tauranga.govt.nz/annualplan2020)



## In person:

drop off your submission form at our 91 Willow Street service centre or at your local library if New Zealand's COVID-19 lockdown has ended



## Email:

email it to [submissions@tauranga.govt.nz](mailto:submissions@tauranga.govt.nz). You can also email us directly with your feedback, without needing to complete a submission form



## Post:

place your completed form in an envelope and send it to this address (no stamp required):

Freepost Authority Number 370  
Annual Plan 2020/21  
Tauranga City Council  
Private Bag 12022  
Tauranga 3143



Submissions close Sunday, 3 May 2020 at 5pm

Once the Annual Plan 2020/21 is adopted submitters will be sent a summary of key decisions. We will not be providing individual responses to submissions.

Written submissions may contain personal information within the meaning of the Privacy Act 1993. By taking part in this public submission process, submitters agree to any personal information (including names and contact details) in their submission being made available to the public as part of the consultation and decision-making process. All information collected will be held by Tauranga City Council, Council Administration Building, 91 Willow Street, Tauranga. Submitters have the right to access and correct personal information.

First name	CHRIS		
Last name	PATTISON		
Name of organisation (if submitting on behalf of)	PRIVATE		
Street	[REDACTED]	Suburb	PARAMOA BEACH
City	TAURANGA		Postcode
Phone (daytime)	[REDACTED]	Email	[REDACTED]

Do you wish to speak to Council in support of your submission (the COVID-19 pandemic may affect the way we hear submissions)? ☐ yes ☒ no

If so, please indicate whether you would prefer: ☐ daytime ☐ evening

We will contact you to arrange a speaking time. Each speaker is allocated 10 minutes.



## Questions

### 1. Which infrastructure investments are most important to you, and why?

To my mind, the key investments would be: quality roads; water; sewage & waste disposal and communication (telephone & internet). These are essential to the efficient running of a modern society. Also electricity, but the council does not control this.

**ROADS:** Forward planning of an efficient and safe road network ensures that people and goods get to their destination with the minimum of delay. Tauranga is a major port and goods need to be moved to their destinations efficiently.

**WATER:** Clean potable water is an essential to every society.

**SEWAGE:** Sewage processing is also a vital for a hygienic environment. The disposal of treated effluent needs also to be done efficiently and without damage to the environment.

**WASTE DISPOSAL:** Once again, this needs to be done with the environment in mind. Landfill needs to be minimised by removing all recyclable material from waste generated by our populace. In this case, the mantra of "The user pays" should be the watchword, and those who are efficient in their generation and disposal of waste should not be burdened with the cost of others who are not concerned to create excess waste.

**COMMUNICATION:** We live in an age of the internet. Landline phones are disappearing. Post is minimising because bills and other legal documents are being sent by email. Our dependence on the internet is now crucial and needs to be assured to all.

### 2. What is your view on the proposed rates increase for 2020/21?

When a new teacher walks into a classroom, the students immediately test him/her to see how "soft" that person is.

In my opinion this new council is facing a similar situation. Each department within the council has its own agenda, blind to all others. Each will try to corner as much budget for their pet projects as possible. These individual budgets are then cumulatively presented to council for their approval. It is the responsibility of the elected council to the ratepayers who elected them, to scrutinise and evaluate these individual budgets, and to ensure that all padding is removed from these budgets, and separate the "must haves" from the "nice to haves".

I am of the opinion that the rates increase is greatly inflated to the benefit of those departments who have their own agendas. If the individual budgets are carefully scrutinised, a lot of excess baggage will be able to be removed.

The Council is not elected to rubber stamp budgets given to them by the council departments. It represents the ratepayers and as such should be acting as the Devil's Advocate in their favour.

In essence, I feel that there is a great deal of room for improvement.

CA Pattison, [REDACTED]

**2.1. What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Bearing in mind that the payment of rates by a business is considered as an overhead expense and can be a tax write-off, I feel that this is not an onerous amount.

**2.2. What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

As said previously, water and wastewater supply are crucial to a healthy population. However, once again, the user should pay.

I note that a new plasterboard factory is going to be built here in Tauriko. For those who do not know the method of manufacture, plasterboard (GiB) uses a large amount of water in its production.

I therefore feel that it is only fair that Fletchers, who will own the factory, contribute to the cost of our water processing facilities that will supply their factory with water for this process.

**2.3. What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

A lot of housing development is taking place in Tauranga, and I am not convinced that developers are carrying their weight regarding their provision of roading to and within the areas being developed. For example, the Te Okuroa road that was built under urgency as a feeder to Papamoa is used largely by contractors to build all the local housing and infrastructure.

Has Bluehaven, the developers made any contribution to the construction of this key road, from which they are benefiting? I assume not. At the same time, there are roads that need to be constructed or connected by the larger developers, such as at the top of Golden Sands Boulevard, in Bluehaven territory, which still have not being completed.

It is a fact that a road deteriorates proportional to the fourth power of the axle load of a vehicle. In other words, an axle with two tonnes load on it will incur  $2^4 = 16$  times the damage that an axle with one tonne load. So, a one truck with a combined load of 4 tonnes on two axles will do 16 times the road damage as that of a 2 tonne car.

I therefore feel that the increase should apply to rates applicable to businesses instead of general rates. As stated previously, the user, i.e. the commercial road user should pay their appropriate share.



**2.4. If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Firstly, I consider the streetscapes as a "nice to have", rather than an essential issue. There is no elaboration on where these streetscapes are going to be. I suspect that Elizabeth Street is one of them. If these streetscapes are going to be in the city area, they will only be for the benefit of the businesses in the immediate vicinity, during working hours. A reduction from \$5mio to \$2mio would not be an imposition.

"Bay Venues" - \$7mio is rather vague a description. However, if this describes community venues and meeting places, it will be to the good of the general ratepayer.

Tsunami costs of \$2mio could be reduced to \$1mio. The threat of tsunami is not imminent, it may never happen in our lifetime, and if it does, may be a size that overwhelms any measures we take. This cost could be spread out over a few years. A lot depends on what this cost reflects.

Kerbside collection \$9mio. Once again, the user should pay. The expectation that a frugal person should pay for another resident generating mountains of waste goes against the grain. My wife and I do not consider ourselves "greenies", but we are conscious of our contribution. We only put out a black bag once a fortnight, our food waste goes to our worm farm and our recyclables are dropped off at the transfer station whenever we expect to pass that way. Why we are expected to pay more for a system that already works, beats me. This amount should be deleted.

Cycle Plan is vastly overpriced. I cannot see why the council is pandering to the cycle brigade. I do agree that cycling is desirable, but it will never replace the motor car or commercial vehicle where goods or children need to be ferried from one place to another. Cycles are totally impractical where long distances, inclement weather or goods and people need to be carried. Besides, the wannabe "Tour de France" cyclists tend to ignore traffic rules that the rest of us have to obey. I think that this should be reduced from \$6mio to \$2mio, and if more money is to be directed towards this, then cycles should be licenced to raise the necessary money. Once again, let the user pay.

**3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties.**

I am comfortable with this.

#### 4. What is your view on the commercial differential increasing to 1:1.2?

I think that this differential is much too low. Note that a commercial business can claim their rates as a cost overhead, which is then tax deductible. Compared this to a normal resident who is unable to claim their rates as a personal tax deduction.

So, if a normal resident pays \$100 in rates, this proposal translates to a commercial amount of \$120. But, then taking into account that a business has a tax rate of 28%, this rate then becomes \$93.60, which is effectively less than the residential rate.

I think that a fairer differential would be in the order of 1:1.55, which would then translate after tax to the 1:1.2 commercial differential as proposed.

#### 5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?

I feel that the Dog Licence Fee should be revised. The council gives no benefit to the normal resident for the fee imposed upon them, which incidentally is higher than that for a motor vehicle.

Many older people, pensioners and those who are single depend on a dog for companionship and security. These people are penalised by the present Dog Fee system.

I would like to see the Dog Fee removed as it is unfair, especially on the elderly.

If not removed, it should either be dropped for the first dog, or if this is a step too far for council, it should be issued free for those who carry a Gold Card.

## **Tauranga City Council – Revised Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 055

**Full Name:** Chris Pattison

**Organisation:** Private

**Suburb:** Tauranga

**Wish to speak to submission:** No

**Time Preference:**

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**Q1. How strongly do you agree or disagree with an overall rates rise of 4.7%?**

Response:

Further Comment:

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**Q2. How strongly do you agree or disagree with the proposed changes to operational budget?**

Response:

Further Comment:

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**Do you agree or disagree with the following temporary changes to reduce costs?**

<b>Change</b>	<b>Response</b>
Cut \$200,000 from events framework funding budget	
Cut \$100,000 from council-organised events budget	
Cut \$40,000 from the Historic Village functions and events budget. (note non-rates funded)	
Cut \$45,000 from the Emergency Management community education budget	
Cut \$50,000 from the budget to reduce harbour encroachments	
Cut \$45,000 from the Waterline education programme budget.	

Further Comment:

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**Do you agree or disagree with the following permanent change to reduce costs?**

<b>Change</b>	<b>Response</b>
Closure of the Our Place site (city centre container village)	

Further Comment:



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**Do you agree or disagree with keeping the following permanent costs in the budget?**

Change	Response
Keep \$444,000 budget for New Year's Eve event funding	
Keep \$61,000 to maintain tropical display house in Robbins Park	
Keep the \$89,000 budget to maintain hanging flower baskets in the city centre	

Further Comment:

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**Do you agree or disagree with adding the following permanent costs to the budget?**

Change	Response
Council proposes to include \$200,000 towards the creation and implementation of a sustainable framework led by an independent sustainability advisory board.	
Council proposes to add an additional \$130,000 for Priority One, to support economic development.	

Further Comment:

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**Do you agree or disagree with not adding this cost to the budget?**

Change	Response
Council proposes to not add \$200,000 to the Memorial Park to The Strand Coastal Cycle/Walkway Project, so no further work is progressed this year	

Further Comment:

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**Q3. How strongly do you agree or disagree with the proposed list of capital projects for 2020/21?**

Response:

Further Comment:

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**Q4. Do you have any comments on****Fees and Charges Yes**

Further Comment: I strongly object to the Dog Tax. Ratepayers get nothing in return for the about \$1.3mio tax gathered. This money just goes straight into a slush fund. I would expect that, at least, pensioners get one free registration per year. Please bear in mind that many pensioners are single, and their only source of companionship against the plague of loneliness and depression is their pet. The amount of tax is more than a vehicle licence.

## **Revenue and Finance Policy**

Further Comment:

## **2020/21 Development Contributions Policy**

Further Comment:

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### **Q5. Do you have any other feedback on the contents of the annual plan?**

Further Comment: The Commercial differential should be raised further. Bear in mind that commercial rates are tax deductible, whereas residents cannot claim a tax deduction. The Commercial differential should be at least 1.2 AFTER tax is taken into account. This means that, with a tax rate of 28%, the commercial differential should be more in the order of 1.54%.

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**Attachment:**

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 056

**Full Name:** Sarah Cameron

**Organisation:** NZ Kiwifruit Growers Incorporated

**Suburb:** Mount Maunganui

**Wish to speak to submission:**

**Time Preference:**

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**Q1. Which infrastructure investments are most important to you, and why?**

Comment:

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**Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: See Attachment

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**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment:

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**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment:

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**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment:

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**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment:

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment:

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment:

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment:

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**Attachment:** Yes

20 April 2020

Tauranga City Council  
Private Bag 12022  
Tauranga 3143

Via email to: [submissions@tauranga.govt.nz](mailto:submissions@tauranga.govt.nz)

Dear Sir/Madam

**Re: Annual Plan**

Please find attached a submission from the kiwifruit industry on Tauranga City Council's proposed Annual Plan.

Please do not hesitate to contact us if you require any further information on this submission.

Yours sincerely



**Sarah Cameron**  
Senior Policy Analyst

**TO:** Tauranga City Council

**SUBMISSION ON:** Annual Plan

**NAME:** NZ Kiwifruit Growers Inc (NZKGI)

**ADDRESS:** PO Box 4246, Mount Maunganui South, 3149

### 1. The kiwifruit industry in New Zealand

The kiwifruit industry is a major contributor to regional New Zealand returning \$1.8b directly to rural communities in 2018/19. There are ~3000 growers, 14,000ha of orchards, 10,000 permanent employees and up to 25,000 jobs during the peak season. Approximately 80% of New Zealand's kiwifruit crop is grown in the Bay of Plenty and the industry is expected to grow its global sales to \$4.5b by 2025 which is an increase from \$3.1b in 2018/19. The projected growth of the industry will contribute significantly to the Bay of Plenty GDP increasing it by 135% to \$2.04 billion by 2029/2030.

### 2. General comments

Thank you for the opportunity to comment on the Annual Plan. There are ~2,600 orchards in the Bay of Plenty with an average size of 4.46ha. 60 of these orchards are within the Tauranga City limits. The industry makes the following comments on the Annual Plan.

### 3. Rate Increase

The summary document<sup>1</sup> states that *It's crucial for our city to be able to accommodate the people who continue to move here.* This should not be a basis to justify a rate increase and existing rate payers should not have to fund migration. The 2018 Census showed a population increase of 21,924<sup>2</sup> (from the 2013 census) and a 3.7% increase in home ownership. Increased population and therefore increased home ownership means additional rates which support increased migration.

Council originally proposed 12.6% rates increase however with the financial implications faced by the response to Covid-19, Council have now revised the increase to 7.6%. While NZKGI understands that investment in the city is required, NZKGI does not support any type of rates increase at this time. The government is currently prioritising economic relief for businesses and households facing tough financial times and this should be a priority for local authorities as well. Many Councils across New Zealand have agreed to suspend rate increases at this time and NZKGI submits that the Council should take this view and freeze the proposed rate increase for one year. Other Councils who have decided not to proceed with rates increases include:

- Bay of Plenty Regional Council
- Christchurch City Council
- Dunedin City Council
- Hawkes Bay Regional Council

<sup>1</sup> [https://www.tauranga.govt.nz/Portals/0/data/council/annual\\_plans/2020-21/files/annual-plan-summary.pdf](https://www.tauranga.govt.nz/Portals/0/data/council/annual_plans/2020-21/files/annual-plan-summary.pdf)

<sup>2</sup> <https://www.stats.govt.nz/tools/2018-census-place-summaries/tauranga-city#more-data-and-information>

- Taupo District Council
- Waikato regional Council
- Waitaki District Council
- Waitomo District Council
- Wellington City Council

A large number of other councils have significantly reduced their proposed rates increase.

#### **4. Additional comments**

NZKGI understands that Council is also consulting on large increases to the Development Contributions Policy. The infrastructure contributions (as part of development contribution) are fees payable to Council towards the cost of infrastructure required as the result of the growth of Tauranga City. This infrastructure includes new pipes, roads and parks. This further strengthens the argument that a rate increase is not required to support infrastructure requirements resulting from migration as this is the intention of the infrastructure contribution. NZKGI will provide a separate submission on the proposed Development Contributions Policy.

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 057

**Full Name:** Cille Fabert

**Organisation:** Dolphin Seafaris NZ Ltd

**Suburb:** Mount Maunganui

**Wish to speak to submission:** No

**Time Preference:**

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### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: I support TBOP's plans to create Te Tomokanga. Mount Maunganui and the Port of Tauranga are central visitor hubs. The current welcome experience offered to cruise passengers, in particular, is unsafe, unwelcoming, underwhelming and does not share the region's rich cultural history. Te Tomokanga will deliver on this need for our city and our visitors.

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### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment:

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#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment:

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#### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment:

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#### **Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment:

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#### **Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment:



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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment:

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment:

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment:

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**Attachment:** No

**Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 058

**Full Name:** Rob McGregor

**Organisation:**

**Suburb:**

**Wish to speak to submission:** No

**Time Preference:**

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**Q1. Which infrastructure investments are most important to you, and why?**

Comment:

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**Q2. What is your view on the proposed rates increase for 2020/21?**

Comment:

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**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment:

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**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment:

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**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment:

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**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment:

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment:

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment:

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: FOR THOSE NOT USING CARS

Now seems to me to be an opportune time to consider how we as a city can make our city a safe place for cyclists.

The increase in cycling that has arisen as a result of the pandemic needs to be fostered.

A suggestion that I have made to Council before might be seriously reconsidered.

- Most roadsides in the city have a footpath on both sides of the road.

Prior to the current situation in which we find ourselves, you could drive for miles (you may understand kilometres better) without seeing one pedestrian using the footpaths.

- One side of the road to be used by pedestrians only, the other for cyclists.

Not all pedestrians need take advantage of using their exclusive side; if, not wishing to go to the trouble of crossing the road, and don't mind sharing that side used by cyclists, they are the ones to give way and make space.

Where there is only one footpath it may be used by both with pedestrians having priority.

At some later date these may be widened if usage makes it justifiable.

Consideration needs to be given to that side where pedestrians are most advantaged, For example if there is a supermarket on the right hand side, that would seem to be the better choice for pedestrians.

Cyclists would need to give space for people exiting their cars where there is not sufficient verge.

ROB MCGREGOR

21 APRIL 2020

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**Attachment:** Yes

## FOR THOSE NOT USING CARS

Now seems to me to be an opportune time to consider how we as a city can make our city a safe place for cyclists.

The increase in cycling that has arisen as a result of the pandemic needs to be fostered.

A suggestion that I have made to Council before might be seriously reconsidered.

- **Most roadsides in the city have a footpath on both sides of the road.**

Prior to the current situation in which we find ourselves, you could drive for miles (you may understand kilometres better) without seeing one pedestrian using the footpaths.

- **One side of the road to be used by pedestrians only, the other for cyclists.**

Not all pedestrians need take advantage of using their exclusive side; if, not wishing to go to the trouble of crossing the road, and don't mind sharing that side used by cyclists, they are the ones to give way and make space.

Where there is only one footpath it may be used by both with pedestrians having priority.

At some later date these may be widened if usage makes it justifiable.

Consideration needs to be given to that side where pedestrians are most advantaged, For example if there is a supermarket on the right hand side, that would seem to be the better choice for pedestrians.

Cyclists would need to give space for people exiting their cars where there is not sufficient verge.

ROB MCGREGOR  
21 APRIL 2020

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 059

**Full Name:** Dan Kneebone

**Organisation:** Port of Tauranga

**Suburb:** Mount Maunganui

**Wish to speak to submission:** No

**Time Preference:**

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### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: Roading Infrastructure

An increased focus and investment on immediate resolution of the strategic and localised urban network critical to ensure the Port can provide reliable and efficient access to and for the region's growing freight industry.

Recurrent traffic delays are a critical matter impacting access for the Port, predominantly the facility located on the eastern side of the harbour and also in relation to movement between the western and eastern-harbour Port facilities. Specifically, Totara Street and the Hewletts Road/Totara Street intersection.

Overall, the local traffic growth demands, when overlaid on the current "at practical capacity" local network, present a serious operating concern for the Port. Having regard for the exponentially increasing impact of delay when compared with traffic growth on a near capacity road, there is reasonable evidence the local road network delay performance will continue to significantly deteriorate in the coming years if there is not a local and/or strategic intervention.

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### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment:

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#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment:

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#### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment:

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**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment:

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**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment:

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment:

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment:

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment:

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**Attachment:** No

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 060

**Full Name:** Bill Faulkner

**Organisation:**

**Suburb:** Otumoetai

**Wish to speak to submission:** No

**Time Preference:**

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### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: Water wastewater

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### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: Nil rates increase. Many ratepayers are either just surviving financially or are sinking. Many are asset rich and cash poor. Sadly Councils are too heavily involved in taking over Government responsibilities i.e. homeless. but many others as well

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#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: Nil rates increase

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#### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: nil rates increase

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#### **Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: nil rates increase

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#### **Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: It's not for ratepayers to cut the projects. It's what elected members are paid to do. If you can't do it there is little purpose in you being elected. However strongly oppose proposal on Council getting back involved in Rubbish. This proposal is grossly unfair as it



creates a subsidy programme where lesser users pay for greater users. Particularly for those living on their own.

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: House value is no basis to judge ability to pay. Rates should be split evenly across the board so in my view . Raise UAC to 100 % so everyone contributes equally for services used

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: Nil rates increase

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: Nil rates increase

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**Attachment:** No

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 061

**Full Name:** Katy Martley

**Organisation:** Brewbus NZ

**Suburb:** Te Puna

**Wish to speak to submission:** No

**Time Preference:**

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### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: Te Tomokanga is the key infrastructure investment for the tourism industry in Tauranga. it is most important to us with our tourism business as it will be instrumental and key in us being able to start to thrive again following the COVID19 pandemic situation. Tourism operators will need this project to work together to once again make Tauranga an attractive destination. A hub such as this will be key in this.

The tourism industry in Te Moananui ā Toi | The Coastal Bay of Plenty is largely built on small

or sole enterprises that suffered some of the greatest economic impacts of COVID-19.

Investment in infrastructure is critical to reset the visitor economy in the right way.

- Te Moananui ā Toi | The Coastal Bay of Plenty must be poised to welcome visitors back when

the time is right, and it is safe to do so. Fit-for-purpose infrastructure will ensure that our region can put its best foot forward.

- To the year-ending January 2020, visitor spend in the Coastal Bay of Plenty reached \$1.121

billion. \$882 million of that visitor spend was in Tauranga City. Infometrics data to year-end March 2018 shows that tourism employs 7,652 people in the Coastal Bay of Plenty. 6,088 of those people are employed in Tauranga, making up 8.5% of the city's jobs. Investment in their

livelihoods is critical to support New Zealand's largest export earner.

- Mount Maunganui and the Port of Tauranga are central visitor hubs. The current welcome experience offered to cruise passengers, in particular, is unsafe, unwelcoming, underwhelming and does not share the region's rich cultural history. Te Tomokanga will deliver on this need for our city and our visitors.

- Cruise is the world's and the Bay of Plenty's fastest-growing travel sector. The ships are getting

bigger and carrying more people. The 2018-2019 cruise ship season injected \$90.3m into the

economy. Our region has the busiest tour port and the second-highest cruise activity expenditure in the country; tourism is a significant facet of our economy.

- The impression visitors are left with determine the stories they will tell about our region. Word

of mouth is the most influential form of marketing and the more opportunity for visitors to learn and share our stories, the wider our region's message can spread. Te Tomokanga | The

Archway delivers storytelling opportunities that currently do not exist.

- Tauranga currently has no dedicated building to showcase cultural stories and connect visitors

with locals. This building will share local culture with visitors that they are currently unlikely to be exposed to otherwise in Tauranga. Te Tomokanga will be a shared community facility that connects visitors with local businesses.

- Local iwi Ngāi Te Rangi, and hapū Ngāi Tukairanga and Ngāti Kuku have been involved throughout this project. Māori culture in Te Moananui ā Toi will be reflected in the design, allowing cruise passengers and visitors to be appropriately and warmly welcomed into the Bay.

- Economic development opportunities for Māori will be created via Te Tomokanga. To enhance

the storytelling in the region, Māori will be provided opportunities to demonstrate their culture and provide authentic experiences for our visitors.

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## **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: none

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### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: none

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### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: none

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**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: none

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**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: n/a

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: Its reasonable.

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: none

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: no.

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**Attachment:** No

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 062

**Full Name:** Lloyd Downs

**Organisation:**

**Suburb:** Tauranga

**Wish to speak to submission:** No

**Time Preference:**

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### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: The basics: Water, wastewater, roads

Because these are currently sub standard for a city our size.

---

### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: Even at 7.6% far too high given the effects of covid19 on ratepayers. Loss of jobs, income etc.

Council should be reducing costs to ratepayers in this situation, not increasing them.

Learn to cut the garment according to the cloth !

Get rid of the wish list, concentrate on essentials.

---

### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: Far too high under current circumstances, these are not business as usual times !!

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### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: Too high, under current circumstances.

People losing jobs etc.

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### **Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: Too high for reason stated above.

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**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: Due to covid19 effects on ratepayers jobs and incomes, council should only be investing in projects, during these times, relating to essential services,ie; water, wastewater, roads.

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: Unfair to higher value properties. Lower values use similar share of services as higher value properties.

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: I think it is fair as business can pass on to customers whereas ratepayers cannot. Business gets more value out of council downtown expenditure than ratepayers do.

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: Due to the covid19 effects on ratepayers jobs, incomes, redundancies etc, the last thing council should be doing is hitting them with a 7.6% rates rise plus extra costs of rubbish collection costs, on the contrary a responsible council should be considering ways they can help their ratepayers through these unprecedented times !!

---

**Attachment:** No

## **Tauranga City Council – Revised Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 062

**Full Name:** Lloyd Downs

**Organisation:** Self

**Suburb:** Tauranga

**Wish to speak to submission:** No

**Time Preference:**

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### **Q1. How strongly do you agree or disagree with an overall rates rise of 4.7%?**

Response: Strongly disagree

Further Comment: Should be half what is proposed. People losing jobs, can't afford these increases !

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### **Q2. How strongly do you agree or disagree with the proposed changes to operational budget?**

Response: Strongly agree

Further Comment: Time to cut the garment according to the cloth !

---

### **Do you agree or disagree with the following temporary changes to reduce costs?**

<b>Change</b>	<b>Response</b>
Cut \$200,000 from events framework funding budget	Agree
Cut \$100,000 from council-organised events budget	Agree
Cut \$40,000 from the Historic Village functions and events budget. (note non-rates funded)	Agree
Cut \$45,000 from the Emergency Management community education budget	Agree
Cut \$50,000 from the budget to reduce harbour encroachments	Agree
Cut \$45,000 from the Waterline education programme budget.	Agree

Further Comment: At least ! !

---

### **Do you agree or disagree with the following permanent change to reduce costs?**

<b>Change</b>	<b>Response</b>
Closure of the Our Place site (city centre container village)	Agree

Further Comment: Has been a failure

---

**Do you agree or disagree with keeping the following permanent costs in the budget?**

<b>Change</b>	<b>Response</b>
Keep \$444,000 budget for New Year's Eve event funding	Disagree
Keep \$61,000 to maintain tropical display house in Robbins Park	Disagree
Keep the \$89,000 budget to maintain hanging flower baskets in the city centre	Disagree

Further Comment: All nice to have, which in these tough times must be pruned.

---

**Do you agree or disagree with adding the following permanent costs to the budget?**

<b>Change</b>	<b>Response</b>
Council proposes to include \$200,000 towards the creation and implementation of a sustainable framework led by an independent sustainability advisory board.	Disagree
Council proposes to add an additional \$130,000 for Priority One, to support economic development.	Disagree

Further Comment: Again nice to have which must go !

---

**Do you agree or disagree with not adding this cost to the budget?**

<b>Change</b>	<b>Response</b>
Council proposes to not add \$200,000 to the Memorial Park to The Strand Coastal Cycle/Walkway Project, so no further work is progressed this year	Agree

Further Comment: Unnecessary cost.

---

**Q3. How strongly do you agree or disagree with the proposed list of capital projects for 2020/21?**

Response: Strongly disagree

Further Comment:

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**Q4. Do you have any comments on**

**Fees and Charges Yes**

Further Comment: Rubbish costs should be a Council cost not ratepayers.



**Revenue and Finance Policy No**

Further Comment:

**2020/21 Development Contributions Policy No**

Further Comment:

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**Q5. Do you have any other feedback on the contents of the annual plan?**

Further Comment: Remember, these are unprecedented times financially for ratepayers, so any rates rise should be kept to a minimum.

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**Attachment:**

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 063

**Full Name:** John Goode

**Organisation:**

**Suburb:** Mount Maunganui

**Wish to speak to submission:** No

**Time Preference:**

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### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: Improving the roading. Too many new sub-divisions without having adequate roading to back them up. Hence the clogged-up existing arterial roads around our city.

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### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: The rates increase should be limited to the present 2% inflation rate, which is how much the NZ super went up on April 1.

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#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment:

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#### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment:

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#### **Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment:

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#### **Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment:

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment:

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: Why should our commercial amount be so much less than other NZ cities ? Any rate rise can be passed on to their customers - residents don't have that luxury.

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment:

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**Attachment:** No

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 064

**Full Name:** Jacqui Addison

**Organisation:** Brewbus NZ

**Suburb:** Tauranga

**Wish to speak to submission:** No

**Time Preference:**

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### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: Te Moananui ā Toi | The Coastal Bay of Plenty must be poised to welcome visitors back when the time is right, and it is safe to do so. Fit-for-purpose infrastructure will ensure that our region can put its best foot forward.

---

### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment:

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#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment:

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#### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment:

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#### **Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment:

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#### **Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment:

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: Agree

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment:

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment:

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**Attachment:** No

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 065

**Full Name:** Sally Paterson

**Organisation:**

**Suburb:** Tauranga

**Wish to speak to submission:** Yes

**Time Preference:** daytime

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### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: Roothing , water, stormwater, and sewage all coming under the heading of infrastructure are the basic essentials.

No information budgets list or financial particulars have been readily provided to enable comment on TCC capital expenditure (CAPEX ) either on line nor available from TCC.website and this is unacceptable.

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### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: There should be a zero % rate increase for the 2020 /2021 financial year having regard to the current dire financial climate.

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#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: NOT ACCEPTABLE as will result in financial hardship

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#### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: NOT ACCEPTABLE as will result in financial hardship

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#### **Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: NOT ACCEPTABLE as will result in financial hardship

---

#### **Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: All new projects should be put on hold for the current financial year and the headings

under Projects listed, Enabling Growth, Strategic Planning are all flawed. Council should be shelving proposals for any compulsory Rubbish Collection scheme, UOW Marine Park, Visitor Information Centre, Welcome Bay Supermarket, Kulim Park upgrade CBD Developments and all the other 'nice to haves' that make no difference to our day to day lives except to increase rates that causes us angst. Council needs to concentrate only on essential infrastructure and stick to the knitting. Compliance with the LGA provisions is a priority.

---

**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: NOT ACCEPTABLE NOT FAIR INEQUITABLE AND DISCRIMINATORY IN RESPECT

OF MANY RATEPAYERS

---

**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: No increase is warranted in the current financial climate where businesses are currently suffering and will continue to suffer extreme financial hardship and this can be deferred and addressed in the 2021/2022 year if it is warranted.

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: A proper analysis of Council figures do not support the claim that TCC is keeping within the 250% debt ratio guidelines. Council is spending money wastefully on projects that are often unnecessary and come in way over budget. This spending has to cease. In addition staffing levels and wages paid are too high and there needs to be an independent staff audit with a view to reducing staff numbers and wages. Last year TCC staff wages rose 9.25% when inflation was running at only about 2%.

For the current financial year everything must be put on hold and the status quo remain in place with a complete freeze on all discretionary spending..

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**Attachment:** No

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 066

**Full Name:** Vanessa McPherson

**Organisation:**

**Suburb:** Otumoetai

**Wish to speak to submission:** No

**Time Preference:**

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### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: Business. Supporting local business and incentivising national business to set up shop here. Subsidising commercial landlords - reconfiguration of CBD retail premises to allow for smaller spaces which will attract start-ups, graduates and local artisans for example.

Geographically, Tauranga has the potential to be an 'events mecca' but we don't have the resources to support - venues, accommodation etc

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### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: I have no objection as I see an increase as inevitable. I would however, like to see some added value in the arts and culture arenas. I was born in this city 50 years ago and feel I have outgrown it- it bores me. Increasing my rates to subsidise our rapid population growth when there is nothing of value for my husband and I and our graduate offspring is frankly, quite sobering.

The question (s) I ask: what has come to Tauranga in the last 15 years that has contributed to the heart and soul of the city other than an ad-hoc art gallery? What are we doing to build and promote our unique identity? What is our unique identity?

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#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: Inevitable

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#### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: Property/subdivision developers should be paying more to cover this

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#### **Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**



Comment: Our urban sprawl has dictated the need for a modern and reliable transport system. What that looks like however, is open to debate.

I would assume a complex marketing strategy to re-educate and incentive locals on utilising this would naturally be a part of the plan

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**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment:

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: Agree. It's relative

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: Agree. Commercial property owners have enjoyed financial gains- yes like residential but their infrastructure usage is heavier

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: I am a strong advocate for user fees and agree with an increase in all services listed in the Draft Plan ACCEPT water supply. As our most basic necessity, water charges should be kept to an absolute minimum.

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**Attachment:** No

**Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 067

**Full Name:** Graham Holloway

**Organisation:**

**Suburb:** Gate Pa

**Wish to speak to submission:** No

**Time Preference:**

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**Q1. Which infrastructure investments are most important to you, and why?**

Comment:

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**Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: See Attachment

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**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment:

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**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment:

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**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment:

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**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment:

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment:

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment:

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: See Attachment

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**Attachment:** Yes

18/04/20

Submissions Annual Plan  
Tauranga City Council

Graham Holloway

Gate Pa

Tauranga

re rates and annual plan

Hi Team, The rates in Tauranga are amongst the most expensive in NZ, and with a large proportion of RETIREES AND PEOPLE OF FIXED INCOME, it is about time the council were more prudent with their spending, and those whom use council services should pay the true value of its cost and not be subsidized by the general rate payer. Listed below are some thoughts I have had and I hope that my time is not wasted.

1/ All places of worship have their RATES EXEMPTION reversed as all property owners pay rates. Apparently in the Bible it says that everyone pay their taxes and as rates are a tax EXEMPTION STOPS, and any more applications for the exemption be DECLINED.

2/ The council be active in identifying those in residential areas whom are operating businesses from home, like hairdressers, mechanics, computer repairs. I understand that it is cheaper to operate from home, but these people claim on their tax returns for operating at home, again subsidized by those who don't. NOT ON AND HAS TO BE SORTED to be fair.

3/ When somebody wants to develop land, most times that this happens existing services like water and sewerage systems have to be upgraded to cater for the extra load. They should pay the full cost of and not have a discounted rate that everyone else pays for. We have already paid for it so it is like paying twice, again NOT ON. I have been involved with power grid upgrades and YOU PAY. I accept that this would put development costs up and the buyer will pay for it. You don't see poor building companies with shabby vehicles.

4/ Commercial rate payers pay for water usage, but I am led to believe that water discharge is free. Example would be that a commercial laundry would pay for the privilege of waste water discharge. I would envisage that the council will have to get their act together and identify water discharge businesses, if they haven't already.

5/ A road toll facility be set up for out of Tauranga road users using our road network pay for it, being construction and maintenance. If out of Tauranga users don't want to pay they go a long way around us. In fact people I have had talks about this think that even if Tauranga people paid at maybe a lower rate and ALL money collected is for Tauranga only. It was said to me that this would then save money from the general rate base being used for roading thus having the effect of reducing the general rate. Another thing that made me think of this was the STUPID COMMENT of Gary Webber that we should pay more rates for roading. He needs a meeting with himself. Western Bay of Plenty are compounding our city roading by developing the likes of Omokoroa and Welcome Bay, where the growth uses Tauranga without paying for it. HENCE A TOLL to sort it.

6/ Our rates should be pegged to the rate of inflation, the Council only do core necessities for the running of the city [ NO WHITE ELEPHANTS ] like the last council eg converting a perfectly good carpark at the Mount for a park that retards now use with their hats around the wrong way carrying skateboards. A lot of commercial ratepayers pleaded with council not to do it, but they didn't have their ears on. In fact our deputy Mayor was one of them. That is a big worry. Dogs worry sheep and they shoot them. Accountability MUST prevail.

7/ If projects like an Aquatic centre are to be established, they should be done on the basis that when completed they should have an operating return for the investment. If that cannot be GUARANTEED, DON'T PROCEED. This would stop rates being used to subsidize some power trip that councillors seem to do. I would appreciate to be at a submission hearing as no doubt what I have written will make some questions asked of me, and that is all good.

Yours

Graham Holloway

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 068

**Full Name:** Shayne Forrest

**Organisation:** Hobbiton Movie Set

**Suburb:** Hinuera

**Wish to speak to submission:** No

**Time Preference:**

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### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: Te Tomokanga investment. Te Moananui ā Toi | The Coastal Bay of Plenty must be poised to welcome visitors back when the time is right, and it is safe to do so. Fit-for-purpose infrastructure will ensure that our region can put its best foot forward. This project is truly the archway to send visitors out into the region and wider region, especially important to us here at Hobbiton in Matamata. We largely benefit from the cruise ships entering the TBOP port and being able to offer these guests an amazing experience. We support Tourism Bay of Plenty on their application and this project will be an important part of the tourism rebuild.

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### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment:

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#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment:

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#### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment:

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#### **Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment:

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#### **Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment:

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment:

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment:

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment:

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**Attachment:** No

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 069

**Full Name:** Bryan Norton

**Organisation:**

**Suburb:** Welcome Bay

**Wish to speak to submission:** Yes

**Time Preference:** Daytime

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### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: Transportation - needs to keep pace with growth & efficiency of the city (including addressing congestion and safety, and enabling alternative transport).

Water Supply - supply needs to keep pace with city's growth needs.

Environment – need to address poor waste-disposal record

City Planning - needs to align with sound, sensible & cost-effective growth needs.

---

### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: I Submit that this is still slightly too high given the likely medium-term socioeconomic effects of COVID-19 upon both commercial and residential rate-payers.

In light of the amount of ratepayer-sourced funds spent by Council in the commercial centres and commerce-related activities, and being mindful of the fact that Tauranga's commercial rate-take is somewhat below the national average, I would normally support a rates increase upon commercial properties; however, in this climate some businesses will close and others will struggle, so that will affect rates revenue and overall ability for businesses to pay increased rates over the next 12 months. Consequently, I support the proposal to keep the commercial differential at 1:1.2 as now proposed by Council, this being less than the 1:1.3 ratio proposed by Council prior to COVID-19.

In this same COVID-19 climate, many residential property owners who have previously been financially stable will also now struggle to cover increased costs of living. A number of those landowners will be on reduced wages or business income, and some will lose their job or business. Also, respecting rate-able residential properties with tenants, government has dictated rent-freezes so landlords can't increase rents to cover extra costs, & some landlords are providing rent holidays to tenants.

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#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: Generally, I Disagree. Given the current climate, this 3.9% increase has not been clearly qualified in the Draft 2020/21 Annual Plan consultation document which states (p.14)

“ ‘Business as usual’ general rate increase This pays for continuing to provide services and maintain the city’s assets, while funding interest and depreciation.” However, that statement is further clarified under the document heading “Operational Expenditure” (p.18) which rightly recognises likely lower depreciation & interest costs. But it doesn’t justify how a 3.9% increase aligns with near zero inflation and historically low interest rates, neither does it acknowledge that further operational savings can be made by the following measures:

(i) Show councillor fortitude by reversing decisions to appease community interest groups and ratepayer requests for increased service levels where those increased services may be a “nice-to-have” but don’t reduce medium-to-long-term costs. For example: reduce the frequency of stormwater reserves mowing, extend the frequency of resealing & linemarking reserves carparks, reduce the frequency of beach-grooming and seaweed removal from beaches, reduce expenditure on social events such as fireworks displays etc.). However, it’s important to ensure this mechanism does not defer maintenance that will compromise the structural integrity of assets which would otherwise result in higher long-term repair costs.

(ii) Operational savings can be made by allowing many staff to continue working remotely (i.e., from home) on an ongoing basis. The COVID-19 environment has provided the impetus for this transition and this has real economic benefits if allowed to develop into the future. Where possible, those benefits are to be realised by reduced day-to-day staff support costs (work-space, electricity, utilities, etc.), and, potentially, by better staff performance through reduced work-place distractions.

(iii) Reduced staff transport and vehicle insurance costs as a result of reduced vehicle movements during COVID-19 restrictions.

Consequently, on balance, it would be more justifiable this year to present an overall general rate increase which sits between 2% & 3%.

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## **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: I Support this position which is in line with user-pays principles and the need to provide for the essential infrastructural maintenance and upgrades.

---

## **Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: I Support this position which is in line with user-pays principles and the need to provide for the necessary infrastructural maintenance and upgrades.

In this respect I also refer councillors to my appended, and related, submission respecting transportation design principles which, I submit, should be adopted within the Te Papa planning model and along other arterial corridors within the city so as to provide transport choices and transport efficiencies whilst also improving transport safety and reduced reliance on private motorcars. Since this model aligns with central government directives, I’m persuaded to the view that NZTA funding assistance may also support this approach and thereby reduce some ratepayer costs.



**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: Defer City-centre streetscape works and the Mount visitor info centre project.

Since the commercial rates differential is not likely to be altered it seems disproportionate, in this climate, to continue to spend at high levels on the City-centre streetscape (which has consistently gobble public funds for many years) and on the Mount visitor info centre.

Reduced or delayed expenditure on those two projects can be further justified by the likely dramatic decline in overseas tourism visitation to this city for at least two years.

Defer Tsunami evacuation work schedule.

This item is not driven by Development Contribution Impact Fees timelines, and in regard to the tsunami evacuation programme, what we have not had we won't miss in the short-term. This is a calculated risk item, but in terms of assessing that risk – when did we last have a tsunami?

Determine priorities for cycle plan routes and develop those with greatest long-term benefit, but defer some cycle plan routes which are likely to get little use because they mix cyclists with

motorists. Unless cycleways are not only safe, but are perceived by average cyclists to be safe they will be under-utilised and therefore a wasted Council expense.

General Comments on Other Projects:

- Kerbside collection will not alter costs to residents because the cost of a Council collection system is likely to align with the inefficient private sector system, but should result in better environmental outcomes. In the meantime, compared to where things were two years ago the ongoing uncertainty is resulting in reduced performance and behaviour across the city.
- Te Maunga wastewater treatment plant and Waiari water treatment plant are essential services and should not be deferred.
- It seems reasonable to assume that the Three Waters upgrade & renewals are priority works which shouldn't be deferred.
- I am not sufficiently informed to comment on the other listed projects. However, it would appear that some of those projects may have specific geographic areas of benefit, so if any such projects are to proceed then I submit that there should be proportionate targeted rates to recognise the specific benefits the associated communities will receive from the respective activity if the cost hasn't already been financially covered by Development Contributions already to hand.

---

**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: I Disagree with this approach. Cost-share, including rates, should generally align with the userpays principle which is what the UAGC is supposed to represent.

As stated in my response to question 2. above, many landowners will be in difficulty as a result of the COVID-19 fall-out, not just those with lower-valued properties. A number of residents who've not previously known poverty will soon be struggling, as recently stated by a nationally renowned economist, yet many of those will not be entitled to social welfare benefits that others can access. That situation should not be exacerbated by increased UAGC's to such landowners, especially where they are not the beneficiaries of the increased rates. The approach being proposed in the Plan is too broad-brush; it should not be a case of 'robbing Peter to pay Paul' especially where there are too many variables within the community of ratepayers.

Leaving the UAGC unchanged from the existing model does not need to be linked to, or alter, the commercial differential rate equation.

---

**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: I Support this approach for the reasons detailed in my comments at 2 above.

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: In relation to my submission at 2.3 above, and Council's Te Papa development plan, please see my attachment.

---

**Attachment:** Yes

To: Tauranga City Council  
Email: [submissions@tauranga.govt.nz](mailto:submissions@tauranga.govt.nz)  
From: Bryan Norton; [REDACTED]  
Subject: **Submission on TCC Draft Annual Plan 2020/21**

Date: 22-04-2020

**Submissions close Sunday, 3 May 2020 at 5pm.**

Once the Annual Plan 2020/21 is adopted submitters will be sent a summary of key decisions. We will not be providing individual responses to submissions.

Do you wish to speak to Council in support of your submission?

☒ Yes

☐ No

If so, please indicate whether you would prefer:

☒ daytime

☐ evening

We will contact you to arrange a speaking time. Each speaker is allocated 10 minutes. Please note that the COVID-19 pandemic may affect the way we hear submissions.

1. Which infrastructure investments are most important to you, and why?

Transportation - needs to keep pace with growth & efficiency of the city (including addressing congestion and safety, and enabling alternative transport).

Water Supply - supply needs to keep pace with city's growth needs.

Environment – need to address poor waste-disposal record.

City Planning - needs to align with sound, sensible & cost-effective growth needs.

2. What is your view on the proposed rates increase for 2020/21?

## Overall rates rise



Our Long-term Plan 2028-28 (LTP) proposed an overall rates increase of 8.2%, not including kerbside rubbish collection. We are now proposing an increase of 7.6%, with kerbside collection delayed until 2021/22, if the service proceeds.

I Submit that this is still slightly too high given the likely medium-term socioeconomic effects of COVID-19 upon both commercial and residential rate-payers.

In light of the amount of ratepayer-sourced funds spent by Council in the commercial centres and commerce-related activities, and being mindful of the fact that Tauranga's commercial rate-take is somewhat below the national average, I would normally support a rates increase upon commercial properties; however, in this climate some businesses will close and others will struggle, so that will affect rates revenue and overall ability for businesses to pay increased rates over the next 12 months. Consequently, I support the proposal to keep the commercial differential at 1:1.2 as now proposed by Council, this being less than the 1:1.3 ratio proposed by Council prior to COVID-19.

In this same COVID-19 climate, many residential property owners who have previously been financially stable will also now struggle to cover increased costs of living. A number of those landowners will be on reduced wages or business income, and some will lose their job or business. Also, respecting rate-able residential properties with tenants, government has dictated rent-freezes so landlords can't increase rents to cover extra costs, & some landlords are providing rent holidays to tenants.

2.1 What is your view on the 3.9% increase to overall general rates relating to 'business as usual' activities?

Generally, I Disagree. Given the current climate, this 3.9% increase has not been clearly qualified in the Draft 2020/21 Annual Plan consultation document which states (p.14) “*‘Business as usual’ general rate increase This pays for continuing to provide services and maintain the city’s assets, while funding interest and depreciation.*” However, that statement is further clarified under the document heading “Operational Expenditure” (p.18) which rightly recognises likely lower depreciation & interest costs. But it doesn’t justify how a 3.9% increase aligns with near zero inflation and historically low interest rates, neither does it acknowledge that further operational savings can be made by the following measures:

- (i) Show councillor fortitude by reversing decisions to appease community interest groups and ratepayer requests for increased service levels where those increased services may be a “nice-to-have” but don’t reduce medium-to-long-term costs. For example: reduce the frequency of stormwater reserves mowing, extend the frequency of resealing & line-marking reserves carparks, reduce the frequency of beach-grooming and seaweed removal from beaches, reduce expenditure on social events such as fireworks displays etc.). However, it’s important to ensure this mechanism does not defer maintenance that will compromise the structural integrity of assets which would otherwise result in higher long-term repair costs.
- (ii) Operational savings can be made by allowing many staff to continue working remotely (i.e., from home) on an ongoing basis. The COVID-19 environment has provided the impetus for this transition and this has real economic benefits if allowed to develop into the future. Where possible, those benefits are to be realised by reduced day-to-day staff support costs (work-space, electricity, utilities, etc.), and, potentially, by better staff performance through reduced work-place distractions.
- (iii) Reduced staff transport and vehicle insurance costs as a result of reduced vehicle movements during COVID-19 restrictions.

Consequently, on balance, it would be more justifiable this year to present an overall general rate increase which sits between 2% & 3%.

2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?

I Support this position which is in line with user-pays principles and the need to provide for the essential infrastructural maintenance and upgrades.

2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?

I Support this position which is in line with user-pays principles and the need to provide for the necessary infrastructural maintenance and upgrades.

In this respect I also refer councillors to my appended, and related, submission respecting transportation design principles which, I submit, should be adopted within the Te Papa planning model and along other arterial corridors within the city so as to provide transport choices and transport efficiencies whilst also improving transport safety and reduced reliance on private motorcars. Since this model aligns with central government directives, I’m persuaded to the view that NZTA funding assistance may also support this approach and thereby reduce some ratepayer costs.

2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?

Community wellbeing	Resilience	Land supply and housing
<ul style="list-style-type: none"> <li>• Bay Venues: \$7m</li> <li>• City centre streetscape: \$5m</li> <li>• Mount visitor info centre: \$2m</li> </ul>	<ul style="list-style-type: none"> <li>• Stormwater bulk fund and reactive reserve: \$6m</li> <li>• Tsunami evacuation: \$2m</li> <li>• Harrisons Cut stabilisation: \$2m</li> </ul>	<ul style="list-style-type: none"> <li>• Waiāri treatment plant: \$68m</li> <li>• Western Corridor: \$19m</li> <li>• Pāpāmoa East Interchange: \$7m</li> </ul>
Environmental quality	Business effectiveness and maintaining assets	Transportation and travel choice
<ul style="list-style-type: none"> <li>• Te Maunga wastewater treatment plant: \$17m</li> <li>• Kerbside collection: \$9m</li> <li>• Eastern Corridor: \$3m</li> </ul>	<ul style="list-style-type: none"> <li>• Digital services: \$13m</li> <li>• Three waters upgrades and renewals: \$10m</li> <li>• Local roads, parking: \$8m</li> </ul>	<ul style="list-style-type: none"> <li>• Harington Street Transport Hub: \$10m</li> <li>• Accessible Streets (Tauranga Cycle Plan) and multimodal: \$6m</li> <li>• Western Corridor: \$4m</li> </ul>

#### Defer City-centre streetscape works and the Mount visitor info centre project.

Since the commercial rates differential is not likely to be altered it seems disproportionate, in this climate, to continue to spend at high levels on the City-centre streetscape (which has consistently gobble public funds for many years) and on the Mount visitor info centre. Reduced or delayed expenditure on those two projects can be further justified by the likely dramatic decline in overseas tourism visitation to this city for at least two years.

#### Defer Tsunami evacuation work schedule.

This item is not driven by Development Contribution Impact Fees timelines, and in regard to the tsunami evacuation programme, what we have not had we won't miss in the short-term. This is a calculated risk item, but in terms of assessing that risk – when did we last have a tsunami?

Determine priorities for cycle plan routes and develop those with greatest long-term benefit, but defer some cycle plan routes which are likely to get little use because they mix cyclists with motorists. Unless cycleways are not only safe, but are perceived by average cyclists to be safe they will be under-utilised and therefore a wasted Council expense.

#### General Comments on Other Projects:

- Kerbside collection will not alter costs to residents because the cost of a Council collection system is likely to align with the inefficient private sector system, but should result in better environmental outcomes. In the meantime, compared to where things were two years ago the ongoing uncertainty is resulting in reduced performance and behaviour across the city.
- Te Maunga wastewater treatment plant and Waiari water treatment plant are essential services and should not be deferred.
- It seems reasonable to assume that the Three Waters upgrade & renewals are priority works which shouldn't be deferred.
- I am not sufficiently informed to comment on the other listed projects. However, it would appear that some of those projects may have specific geographic areas of benefit, so if any such projects are to proceed then I submit that there should be proportionate targeted rates to recognise the specific benefits the associated communities will receive from the respective activity if the cost hasn't already been financially covered by Development Contributions already to hand.

3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?

## Uniform Annual General Charge (UAGC)



This is a fixed charge for every property. We want to reduce it from \$475 as proposed in our LTP to \$305 to make rates more affordable for people with lower-value properties. People with higher-value properties will pay relatively more because the rest of their rates charges are based on capital value.

I Disagree with this approach. Cost-share, including rates, should generally align with the user-pays principle which is what the UAGC is supposed to represent.

As stated in my response to question 2. above, many landowners will be in difficulty as a result of the COVID-19 fall-out, not just those with lower-valued properties. A number of residents who've not previously known poverty will soon be struggling, as recently stated by a nationally renowned economist, yet many of those will not be entitled to social welfare benefits that others can access. That situation should not be exacerbated by increased UAGC's to such landowners, especially where they are not the beneficiaries of the increased rates. The approach being proposed in the Plan is too broad-brush; it should not be a case of 'robbing Peter to pay Paul' especially where there are too many variables within the community of ratepayers.

Leaving the UAGC unchanged from the existing model does not need to be linked to, or alter, the commercial differential rate equation.

4. What is your view on the commercial differential increasing to 1:1.2?

## Commercial differential



This is the extra amount of rates paid on commercial properties compared with residential properties. A differential of 1:1.2 means that businesses pay \$1.20 in general rates for every \$1 paid by homeowners for properties of the same value. Earlier this year, we indicated that we wanted to increase the differential to 1:1.3. We are now proposing to keep it at the 1:1.2 proposed for 2020/21 in the LTP.

I Support this approach for the reasons detailed in my comments at 2 above.

5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?

Leaving the UAGC unchanged from the existing model does not need to be linked to, or alter, the commercial differential rate equation.

Please attach any additional documentation you would like to include as part of your submission

Valid file formats are pdf,doc,docx. Files must be less than 8MB.

In relation to my submission at 2.3 above, and Council's Te Papa development plan, please see my attachment.

---

## Personal details

Bryan

Norton

Private ratepayer

[REDACTED]

[REDACTED]

Tauranga

3175

[REDACTED]

[REDACTED]

First name

Surname

Not an organisation

Street

Suburb

City

Postcode

Phone number

Email

---

## Appendix I

[Next two pages.]

**N.B. Please also forward this appendix to Te Papa Redevelopment Planning staff of Council and to Transportation Dept. staff of Council.**



**Te Papa Peninsular / Cameron Road traffic reconfiguration for safer multi-modal transport.**

Comparison of these two images conveys the design principles that will optimise safety and use of the road corridor for the broadest range of travel choices, whilst reducing car dependency without reducing car/truck transport capacity of the road corridor, and without excessive construction cost. The main disruption will be removal of roadside parking which will have some public opposition but it will optimise the travel corridor and will reduce school-related traffic conjection and some other conjection exacerbaters. These design principles can and should be adopted on other arterial roads around the city. It's understood that underground services and some unusual intersection layouts need to be accomodated, and street trees on these key transport corridors will be sacrificed, but these matters should not prevent the necessary works.

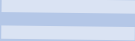



Compare the existing road layout (above) with the redesigned transport patterns and design principles shown below & briefly detailed in the legend.







**LEGEND**


 = Bus Lane

 = Cycleway (separated from road carriageway by raised mountable concrete kerb)

 = Footpath (separate from cycleway)

NOTE: All roadside carparks removed from Cameron Rd. (especially near schools). This will maximize carriageway of main arterial route & reduce roadside parking convenience for car users.

 = Bus Stop & enlarged bus shelter (anticipating increased passenger numbers)

 = Intersection limit-line marking (pulled back to align with Cameron Rd corridor)

BUS STOP (transiting buses can pull into central traffic lane to pass buses parked at bus-stops, then slip back into the bus-lane to continue along their route)



**Tauranga City Council – Revised Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 069

**Full Name:** Bryan Norton

**Organisation:**

**Suburb:** Welcome bay

**Wish to speak to submission:** Yes

**Time Preference:** 3 July 9.10am

---

**Q1. How strongly do you agree or disagree with an overall rates rise of 4.7%?**

Response:

Further Comment:

---

**Q2. How strongly do you agree or disagree with the proposed changes to operational budget?**

Response:

Further Comment:

---

**Do you agree or disagree with the following temporary changes to reduce costs?**

<b>Change</b>	<b>Response</b>
Cut \$200,000 from events framework funding budget	
Cut \$100,000 from council-organised events budget	
Cut \$40,000 from the Historic Village functions and events budget. (note non-rates funded)	
Cut \$45,000 from the Emergency Management community education budget	
Cut \$50,000 from the budget to reduce harbour encroachments	
Cut \$45,000 from the Waterline education programme budget.	

Further Comment:

---

**Do you agree or disagree with the following permanent change to reduce costs?**

<b>Change</b>	<b>Response</b>
Closure of the Our Place site (city centre container village)	

Further Comment:

---

**Do you agree or disagree with keeping the following permanent costs in the budget?**

<b>Change</b>	<b>Response</b>
Keep \$444,000 budget for New Year's Eve event funding	
Keep \$61,000 to maintain tropical display house in Robbins Park	
Keep the \$89,000 budget to maintain hanging flower baskets in the city centre	

Further Comment:

---

**Do you agree or disagree with adding the following permanent costs to the budget?**

<b>Change</b>	<b>Response</b>
Council proposes to include \$200,000 towards the creation and implementation of a sustainable framework led by an independent sustainability advisory board.	
Council proposes to add an additional \$130,000 for Priority One, to support economic development.	

Further Comment:

---

**Do you agree or disagree with not adding this cost to the budget?**

<b>Change</b>	<b>Response</b>
Council proposes to not add \$200,000 to the Memorial Park to The Strand Coastal Cycle/Walkway Project, so no further work is progressed this year	

Further Comment:

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**Q3. How strongly do you agree or disagree with the proposed list of capital projects for 2020/21?**

Response:

Further Comment:

---

**Q4. Do you have any comments on**

**Fees and Charges**

Further Comment:

**Revenue and Finance Policy**

Further Comment:

**2020/21 Development Contributions Policy**

Further Comment:

---

**Q5. Do you have any other feedback on the contents of the annual plan?**

Further Comment: See Attachment

---

**Attachment:**

To: Tauranga City Council Date: 22-04-2020 Revised: 20-06-2020  
Email: [submissions@tauranga.govt.nz](mailto:submissions@tauranga.govt.nz)  
From: Bryan Norton; [blmjnorton@gmail.com](mailto:blmjnorton@gmail.com)  
Subject: **Submission on TCC Draft & Revised Draft Annual Plan 2020/21**  
**Submission ID. # 069**

**Submissions close Sunday, 3 May 2020 at 5pm.**

Once the Annual Plan 2020/21 is adopted submitters will be sent a summary of key decisions. We will not be providing individual responses to submissions.

Do you wish to speak to Council in support of your submission?

☒ Yes

☐ No

If so, please indicate whether you would prefer:

☒ daytime

☐ evening

We will contact you to arrange a speaking time. Each speaker is allocated 10 minutes. Please note that the COVID-19 pandemic may affect the way we hear submissions.

1. Which infrastructure investments are most important to you, and why?

[Transportation](#) - needs to keep pace with growth & efficiency of the city (including addressing congestion and safety, and enabling alternative transport).

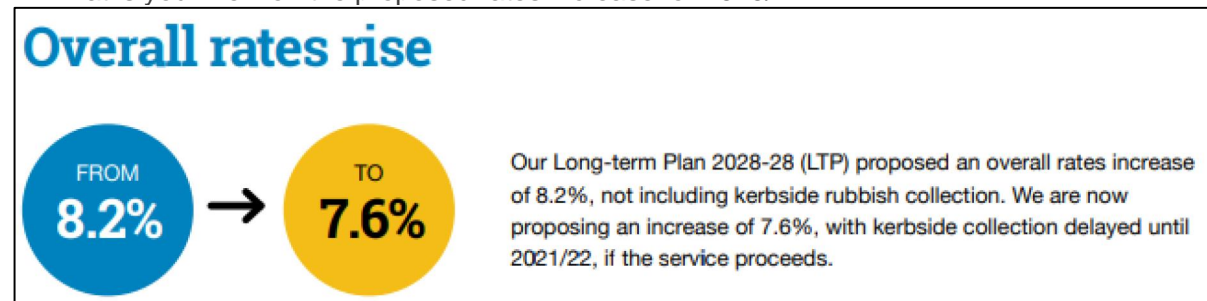
[Water Supply](#) - supply needs to keep pace with city's growth needs.

[Environment](#) – need to address poor waste-disposal record.

[City Planning](#) - needs to align with sound, sensible & cost-effective growth needs.

My submission to the Draft Annual Plan 2020/21 (as was submitted on 22-04-2020, and here represented by blue text) is adjusted by way of the red text inserts in this re-submission to reflect Council's subsequent Revised Draft Annual Plan 2020/21. Please receive and read this submission in that context.

2. What is your view on the proposed rates increase for 2020/21?



The Revised Draft Annual Plan now shows the proposed rate increase has been reduced from 7.6% to 4.7%. I submit that this is substantially more palatable to the city's ratepayers but the rate increase can be further reduced in line with my original comments (following).

[I Submit that this is still slightly too high](#) given the likely medium-term socio-economic effects of COVID-19 upon both commercial and residential rate-payers.

In light of the amount of ratepayer-sourced funds spent by Council in the commercial centres and commerce-related activities, and being mindful of the fact that Tauranga's [commercial](#) rate-take

is somewhat below the national average, I would normally support a rates increase upon commercial properties; however, in this climate some businesses will close and others will struggle, so that will affect rates revenue and overall ability for businesses to pay increased rates over the next 12 months. Consequently, I support the proposal to keep the commercial differential at 1:1.2 as now proposed by Council, this being less than the 1:1.3 ratio proposed by Council prior to COVID-19.

In this same COVID-19 climate, many residential property owners who have previously been financially stable will also now struggle to cover increased costs of living. A number of those landowners will be on reduced wages or business income, and some will lose their job or business. Also, respecting rate-able residential properties with tenants, government has dictated rent-freezes so landlords can't increase rents to cover extra costs, & some landlords are providing rent holidays to tenants.

2.1 What is your view on the 3.9% increase to overall general rates relating to 'business as usual' activities?

Generally, I Disagree. Given the current climate, this 3.9% increase has not been clearly qualified in the Draft 2020/21 Annual Plan consultation document which states (p.14) “ ‘Business as usual’ general rate increase This pays for continuing to provide services and maintain the city’s assets, while funding interest and depreciation.” However, that statement is further clarified under the document heading “Operational Expenditure” (p.18) which rightly recognises likely lower depreciation & interest costs. But it doesn’t justify how a 3.9% increase aligns with near zero inflation and historically low interest rates, neither does it acknowledge that further operational savings can be made by the following measures:

- (i) Show councillor fortitude by reversing decisions to appease community interest groups and ratepayer requests for increased service levels where those increased services may be a “nice-to-have” but don’t reduce medium-to-long-term costs. For example: reduce the frequency of stormwater reserves mowing, extend the frequency of resealing & line-marking reserves carparks, reduce the frequency of beach-grooming and seaweed removal from beaches, reduce expenditure on social events such as fireworks displays etc.). However, it’s important to ensure this mechanism does not defer maintenance that will compromise the structural integrity of assets which would otherwise result in higher long-term repair costs.

The Revised Draft Annual Plan shows that the Social Events budget has been reduced by \$340,000; however, it keeps \$494,000 for the New Years’ Eve events.

I Support the proposed Social Event savings. But in light of: (a) Council financial position; (b) socio-economic difficulties in the ongoing COVID-19 climate, and (c); the community’s perceived priorities to further reduce the rate increase or else focus available funds on important infrastructure, I venture to suggest that the proposed ≈ \$0.5m budget for New Years’ Eve events remains excessive and should be reduced by much more than the \$50,000 reduction as proposed in the Revised Plan.

- (ii) Operational savings can be made by allowing many staff to continue working remotely (i.e., from home) on an ongoing basis. The COVID-19 environment has provided the impetus for this transition and this has real economic benefits if allowed to develop into the future. Where possible, those benefits are to be realised by reduced day-to-day staff support costs (work-space, electricity, utilities, etc.), and, potentially, by better staff performance through reduced work-place distractions.
- (iii) Reduced staff transport and vehicle insurance costs as a result of reduced vehicle movements during COVID-19 restrictions.

Consequently, on balance, it would be more justifiable this year to present an overall general rate increase which sits between 2% & 3%.

The Revised Draft Annual Plan shows:	My Response:
Temporary savings in Staff Costs (≈ \$1m)	<u>I support this proposal.</u>
Temporary savings in Waterline education budget reduced by \$45,000	<u>I support this proposal.</u>
Temporary savings in Emergency Mgt. community education budget reduced by \$45,000	<u>I support this proposal.</u>

Harbour encroachment control budget reduced by \$50,000 (Temporary)	<u>I support this proposal.</u>
Closure of "Our Place" site on Strand	<u>I support this proposal.</u>
\$200,000 added to "sustainable framework"	It appears this is already financially committed, but it will remain critical to future budget management to ensure this does not become a financial "mill-stone".
\$130,000 added to Priority One (economic development support)	I submit that if this is to remain, then it should be linked to a certainty of the proposed commercial differential rates be adopted, so that the main beneficiaries of the Priority One funding carry the bulk of the cost.
Delay in Memorial Park to Strand walk/cycleway planning (temporary saving of \$200,000)	<u>I support this proposal.</u>

2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?

I Support this position which is in line with user-pays principles and the need to provide for the essential infrastructural maintenance and upgrades.

2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?

I Support this position which is in line with user-pays principles and the need to provide for the necessary infrastructural maintenance and upgrades.

In this respect I also refer councillors to my appended, and related, submission respecting transportation design principles which, I submit, should be adopted within the Te Papa planning model and along other arterial corridors within the city so as to provide transport choices and transport efficiencies whilst also improving transport safety and reduced reliance on private motorcars. Since this model aligns with central government directives, I'm persuaded to the view that NZTA funding assistance may also support this approach and thereby reduce some ratepayer costs.

2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?

Community wellbeing	Resilience	Land supply and housing
<ul style="list-style-type: none"> <li>• Bay Venues: \$7m</li> <li>• City centre streetscape: \$5m</li> <li>• Mount visitor info centre: \$2m</li> </ul>	<ul style="list-style-type: none"> <li>• Stormwater bulk fund and reactive reserve: \$6m</li> <li>• Tsunami evacuation: \$2m</li> <li>• Harrisons Cut stabilisation: \$2m</li> </ul>	<ul style="list-style-type: none"> <li>• Waiāri treatment plant: \$68m</li> <li>• Western Corridor: \$19m</li> <li>• Pāpāmoa East Interchange: \$7m</li> </ul>
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Defer City-centre streetscape works and the Mount visitor info centre project if the proposed commercial differential rates are not applied to substantially fund this work.

If, consequent upon the submission process, Council decides not to alter the commercial rates differential then it would seem disproportionate, in this climate, to continue to spend at high levels on the City-centre streetscape (which has consistently gobble public funds for many years) and on the Mount visitor info centre. Reduced or delayed expenditure on those two projects can be further justified by the likely dramatic decline in overseas tourism visitation to this city for at least two years.

#### Defer Tsunami evacuation work schedule.

This item is not driven by Development Contribution Impact Fees timelines, and in regard to the tsunami evacuation programme, what we have not had we won't miss in the short-term. This is a calculated risk item, but in terms of assessing that risk – when did we last have a tsunami?

Determine priorities for cycle plan routes and develop those with greatest long-term benefit, but defer some cycle plan routes which are likely to get little use because they mix cyclists with motorists. Unless cycleways are not only safe, but are perceived by average cyclists to be safe they will be under-utilised and therefore a wasted Council expense.

#### General Comments on Other Projects:


- Kerbside collection will not alter costs to residents because the cost of a Council collection system is likely to align with the inefficient private sector system, but should result in better environmental outcomes. In the meantime, compared to where things were two years ago the ongoing uncertainty is resulting in reduced performance and behaviour across the city.
- Te Maunga wastewater treatment plant and Waiari water treatment plant are essential services and should not be deferred.
- It seems reasonable to assume that the Three Waters upgrade & renewals are priority works which shouldn't be deferred.
- I am not sufficiently informed to comment on the other listed projects. However, it would appear that some of those projects may have specific geographic areas of benefit, so if any such projects are to proceed then I submit that there should be proportionate targeted rates to recognise the specific benefits the associated communities will receive from the respective activity if the cost hasn't already been financially covered by Development Contributions already to hand.

#### General Comments on "Resilience Rate":

I submit that the "Resilience" rateable component is appropriate but only insofar as that it should be an "area-of-benefit" rate rather than being uniformly applied across all properties in the city. For instance, those residents who live along the coastal fringe receive the benefits of living near the beach, but the future costs to the city of rising sea-levels and tsunami threat are unfairly spread across the rest of the city's residents who don't have benefit of a coastal/harbour edge lifestyle.

3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?

## Uniform Annual General Charge (UAGC)



This is a fixed charge for every property. We want to reduce it from \$475 as proposed in our LTP to \$305 to make rates more affordable for people with lower-value properties. People with higher-value properties will pay relatively more because the rest of their rates charges are based on capital value.

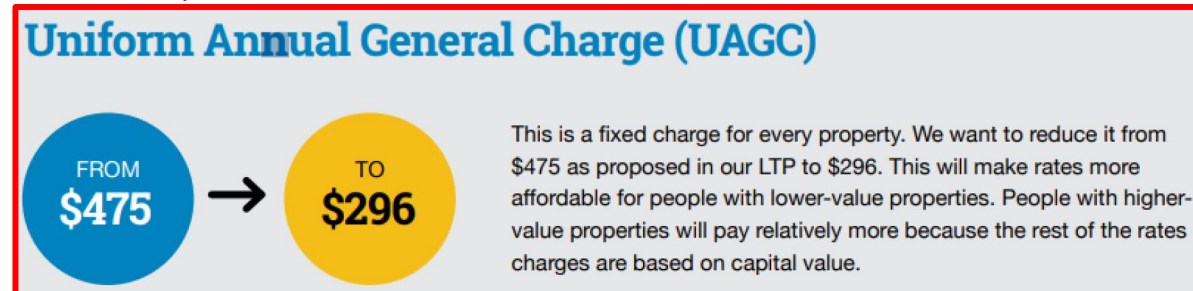
I Disagree with this approach. Cost-share, including rates, should generally align with the user-pays principle which is what the UAGC is supposed to represent.

As stated in my response to question 2. above, many landowners will be in difficulty as a result of the COVID-19 fall-out, not just those with lower-valued properties. A number of residents who've not previously known poverty will soon be struggling, as recently stated by a nationally renowned economist, yet many of those will not be entitled to social welfare benefits that others can access. That situation should not be exacerbated by increased UAGC's to such landowners, especially where they are not the beneficiaries of the increased rates. The approached being proposed in



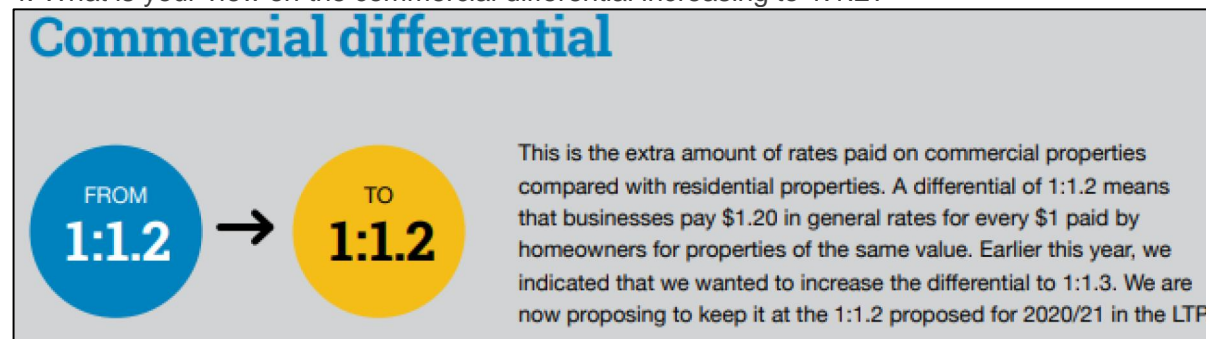
the Annual Plan is a significantly rapid shift from the progressive model inferred in the Long Term Plan (pp.274-290). It is too broad-brush, and especially at this time there should not be an accelerated “Robin Hood” approach especially where there are too many variables within the community of ratepayers for those now unemployed or financially struggling and for retirees. Leaving the UAGC unchanged from the existing model does not need to be linked to, or alter, the commercial differential rate equation.

Amended Proposed Annual Plan shows:



I Disagree with this approach which further increases the rate of shift (i.e. reducing fixed UAGC so as to increase variable General Rates), and so further disadvantages owners of higher valued properties at a rate which differs from the approved TCC Long Term Plan. It erroneously assumes increased land/home asset value equates to increased ability by owners to pay, and vice-versa.

4. What is your view on the commercial differential increasing to 1:1.2?



I Support this approach for the reasons detailed in my comments at 2 above.

The amended draft plan does not alter this differential; therefore, no change to my submission.

5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?

Leaving the UAGC unchanged from the existing model does not need to be linked to, or alter, the commercial differential rate equation.

Please attach any additional documentation you would like to include as part of your submission

Valid file formats are pdf,doc,docx. Files must be less than 8MB.

In relation to my submission at 2.3 above, and Council's Te Papa development plan, please see my attachment.

## Personal details

Bryan

Norton

First name

Surname

Private ratepayer

[REDACTED]

Welcome Bay

Tauranga

3175

[REDACTED]

[REDACTED]

Not an organisation

Street

Suburb

City

Postcode

Phone number

Email

---

## Appendix I

[Next two pages.]

**N.B. Please also forward this appendix to Te Papa Redevelopment Planning staff of Council and to Transportation Dept. staff of Council.**



**Te Papa Peninsular / Cameron Road traffic reconfiguration for safer multi-modal transport.**

Comparison of these two images conveys the design principles that will optimise safety and use of the road corridor for the broadest range of users without reducing car/truck transport capacity of the road corridor, and without excessive construction cost. The main disruption will be reduced public opposition but it will optimise the travel corridor and will reduce school-related traffic congestion and some other congestion exacerbated by the proposed changes. It's understood that underground services and some unusual intersection layouts need to be adopted on other arterial roads around the city. It's understood that underground services and some unusual intersection layouts need to be adopted on other arterial roads around the city. It's understood that underground services and some unusual intersection layouts need to be adopted on other arterial roads around the city. key transport corridors will be sacrificed, but these matters should not prevent the necessary works.



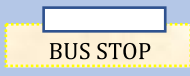

Compare the existing road layout (above) with the redesigned transport patterns and design principles shown below & briefly detailed in





**LEGEND**  = Bus Lane  = Cycleway (separated from road carriageway by raised mountable concrete kerb) 

NOTE: All roadside carparks removed from Cameron Rd. (especially near schools). This will maximize carriageway of main arterial route & reduce roadside parking.

 = Bus Stop & enlarged bus shelter (anticipating increased passenger numbers)  = Intersection limit-line marking (transiting buses can pull into central traffic lane to pass buses parked at bus-stops, then slip back into the bus-lane to continue along the road)

**Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 070

**Full Name:** Alan Haycock

**Organisation:** NZMCA CBOP AREA

**Suburb:** Te Puke

**Wish to speak to submission:** No

**Time Preference:**

---

**Q1. Which infrastructure investments are most important to you, and why?**

Comment: Nil

---

**Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: Nil

---

**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: Nil

---

**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: Nil

---

**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: Nil

---

**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: Nil

---

**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: Nil

---

**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: Nil

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: The Central Bay of Plenty Area (CBOP) of the New Zealand Motor Caravan Association wishes to add their support to the application made by the NZ Motor Caravan Association for two additional Dump Stations in Tauranga. We also reiterate their request that the NZMCA (either National Office or the CBOP Area Committee) be consulted on the siting and construction of the facilities.

In addition to any funding provided by the NZMCA National Office and/or the Government's Tourism Infrastructure Fund the CBOP area, at the completion of install, will donate \$5,000 to the project.

---

**Attachment:** No

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 071

**Full Name:** Rebecca Hall

**Organisation:**

**Suburb:** Tauranga

**Wish to speak to submission:** No

**Time Preference:**

---

### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: Tauriko Highway roading development, and especially sort out the Cambridge Road turn off - the highway traffic is stopping to let them through, this is ridiculous!

We have been attending Tauriko School for many years and this highway is just getting busier and busier, we have all the trucks travelling to the Port too.

---

### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: Not this year at all, we are struggling already with Rates in this City, we are the 5th most unaffordable city to live in the WORLD.

We have young children, so really difficult, we do not qualify for a Rates rebate.

And of course with have the economic fall out from Covid-19 virus.

---

#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: None thanks

---

#### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: None thanks

---

#### **Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: None thanks

---

**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: Will have to reconsider everything after the fall out from Covid-19, more consultation after we know more thanks

---

**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: That actually sounds more fair, especially for families like us, we live in Gate Pa

---

**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: Okay, but once again, will have to look after after Covid-19 situation and consult again please

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: Just reassess everything after Covid-19 and will look at again

---

**Attachment:** No



## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 072

**Full Name:** Yvonne Alexander

**Organisation:**

**Suburb:** Tauranga

**Wish to speak to submission:** No

**Time Preference:**

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### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: Transport hub Harrington st and rates

---

### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: Nil or minimum. Council needs to look at itself first ie staffing levels and wages and spending less externally on wasted reports and get more competitive quotes

---

#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: Trim costs by looking at management structures first. Ask the hard questions, are we doing the best job we can with the funds available or are there other ways? Dont use ratepayers as cash cows because they are not. Make use of every government and private partnership avenues. Increase user pays fees and rents to a commercial level. Only fund essential services. Sell unused assets except parks or green spaces. Target projects that provide stimulus and beauty for emotional well being. Rent spaces for museum library or offices as it is tax deductible.

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#### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: Water is already user pays. Increase large scale developer fees to cover future infrastructure and maintenance.

---

#### **Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: Acceptable if relieves congestion and not wasted on minor users ie cyclists and buses

---

**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment:

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: No. As the name suggests this is a uniform charge. All owners receive the same benefits regardless of property value.

---

**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: No!!! The commercial/retail sector is struggling already especially in the cbd. Most of these business owners are local so will be hit twice if rates are increased. The buildings they tenant are worth millions at the moment so the rate take is considerable already. There will be a tipping point when their business will not be viable which leads to an empty building which leads to a drop in value which leads to a lower rating value ie catch 22. Think carefully whether council keeps status quo or even reduces to 1:1 to keep current services or be prepared to increase differential and actually risk a lower rate take.

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment:

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**Attachment:** No

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 073

**Full Name:** Alan McKenna

**Organisation:**

**Suburb:** Ohauiti

**Wish to speak to submission:** No

**Time Preference:**

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### **Q1. Which infrastructure investments are most important to you, and why?**

Comment:

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### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: I am not in favor of any rates increases.

Due to the C-19 affecting so many property owners adversely.

Also, Home owners like myself cannot continue to bear the burden of yearly rate increases. If more funding is required for the growth of this city, then it is those that are directly apart of that growth need to pay the cost of that growth.

---

#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: Scrap it. This Council needs to learn to live within it's means. (Like every other struggling home owner in this city)

Less use of consultants.

---

#### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: Scrap it. This Council needs to learn to live within it's means. (Like every other struggling home owner in this city) Again, Those causing the growth should pay for that growth.

There will be more effective and creative solutions to water and wastewater in use in other areas. (Internationally)

---

#### **Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: Unacceptable.

An additional \$10 million to fix a botch up. Where is the redress on those that made this mess. This should be pursued from them.

Also \$3 million for a ring road to enable developers to create subdivisions. This is a direct cost that should be paid by the developers.

---

**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: See comment above.

Council / Counselors needs to understand that rate payers are not people that can continue to shoulder yearly increases. Council needs to live within its means.

---

**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: Yes, it would assist a small percentage.

---

**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: Commercial should pay a higher differential.

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment:

---

**Attachment:** No

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 074

**Full Name:** Brian Hodge

**Organisation:** Sydenham Botanic Park Advisory Group

**Suburb:** Otumoetai

**Wish to speak to submission:** Yes

**Time Preference:** Daytime

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**Q1. Which infrastructure investments are most important to you, and why?**

Comment:

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**Q2. What is your view on the proposed rates increase for 2020/21?**

Comment:

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**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment:

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**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment:

---

**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment:

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**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment:

---

**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment:

---

**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment:

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: Please see attached submission from the Sydenham Botanic Park Advisory Group.

We have not discussed the matters i 1 to 4 above so I have no mandate to comment on them.

---

**Attachment:** Yes



## **Submission to TCC Proposed AP 2020**

From: Brian Hodge

On Behalf of: Sydenham Botanic Park Advisory Group and Sydenham Botanic Park Funding Trust

[REDACTED]

[REDACTED] Daytime phone: [REDACTED]

I wish to be heard.

On behalf of the Advisory Group I have nine points to make.

1. The Group wishes to thank TCC for its support in the past year which has helped maintain the park to a good standard and anticipates that this will continue in the coming years. The park has been used for community events such as school holiday programmes and the Primary School Pasifica Festival. It remains a very popular dog exercise area. The fruit trees are popular when fruit is on them. During lockdown the park has had a lot of casual use.
2. The infestation of mealie bugs on the exotic Agathis trees has not returned this year.
3. The western pergola along the school boundary has been constructed and planted out thanks to a grant from TECT and a good price from Inside Out Construction.
4. The car-parking area adjacent to the Brookfield School continues to be beneficial to school and the wider community by reducing traffic conflicts in Millers Rd during school drop off times as it provides additional short-term car parks at time when there is little be conflict with park users.
5. The wetland area around TCC the storm water retention area at the southern end of the Park is maturing to give a good ground cover of native plants. Planting around the margins will continue as plants become available. TCC installed a second hand bridge from the Matua Wetland when a project there was completed this year.
6. This year our plan is to develop the area around the spring, Pokapu, on the south facing bank. This will include rocks around the spring pond and a path from the grassed area to the Nikau grove. The surrounding steeply sloping area will be planted in natives, flaxes and King Ferns.
7. Longer term we plan a footpath that goes around the top flat area under the pergola, another group of posts and frames supporting climbers on the eastern side and some more riparian planting along the stormwater drain in the south western end of the site. At some time in the future the the tall pine trees on the southern boundary with the land that was part of the school, but now is owned by a developer will need to be felled. It will be easier to fell these before there are houses close to the boundary and before the kauri in the park get too big!
8. The Funding Trust and Advisory Group were established for a five-year period eight years ago. The idea to discuss the future of the park was raised in last year's submission. The Spaces and Places team have been working on a report on this matter but it has been delayed by the Local Body Elections and the Covid 19 pandemic. It will be good to have a discussion with Councillors about the long-term future of the Park and the Advisory Group and Funding Trust in this term of Council.
9. The Advisory Group would like to arrange for Councillors to visit the Park and see the development that has occurred since the Group and the Trust was established in 2012 and discuss the future for the Park.

Thank you for the opportunity to make a submission.

A handwritten signature in blue ink that reads 'B Hodge'.

Brian Hodge

Chair of the Sydenham Botanic Park Advisory Group

Sandy Scarrow

Chair of the Sydenham Botanic Park Funding Trust

**Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 075

**Full Name:** Lynda Hitchfield

**Organisation:**

**Suburb:**

**Wish to speak to submission:** No

**Time Preference:**

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**Q1. Which infrastructure investments are most important to you, and why?**

Comment:

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**Q2. What is your view on the proposed rates increase for 2020/21?**

Comment:

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**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment:

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**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment:

---

**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment:

---

**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment:

---

**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**



Comment:

---

**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment:

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: Hello

I wish to express my disagreement in in the proposed increased community venue fees for "Bayvenues facilities." Community halls that ratepayers have paid for and supported, in particular the

Greerton Community Hall and Baywave Aquatic Centre.

The increase in cost to hire community halls for community exercise groups like the Seniors exercise

program "Keep On Your Feet". Is detrimental to making our program viable to continue to run.

As a exercise instructor for 10 years in BOP I always like to use community venues to allow good

access for all our public. This is important to keep up seniors participation. The TCC proposing to

increase the fees again ( as have already done so 3 years ago?) As an instructor I have never passed

the cost on to my clients that attend the 'Keep On Your Feet " exercise program or other classes. We

want people to attend classes regularly, I have used the facility at Greerton for 2years participants

love the location. users pay small fee to attend, I have to feed heater meters in the winter and the

parking area isn't considered as the halls use??

The participants are locals or from areas nearby.

Bayvenues Aquatic Centre increase in cost for the public to swim is just terrible!! Why?? Our family

lifeguards the coast and we see many children and adults that can't swim! To charge a family \$22.00

to go for a swim is unaffordable for many family's on a regular basis. It shouldn't be a treat its an

essential life skill to be able to swim. Baywave is now over ten years old and ratepayers have paid

over and over for this. Many similar aquatic centres around the country charge \$4.00 an adult to

swim, TCC a proising \$5.50 for a child and \$8.00 an adult. As a family of many years involved in Surf-

life Saving, Tauranga Waterpolo and other water related events the cost of entry to Baywave has

been a cost. Access to a community pool should be affordable for everyone!

Please consider the above comments for our community to be able access and use regularly much

need community facilities at an affordable cost.

Kind regards

Lynda Hitchfield

mobile [REDACTED]

---

**Attachment:** Yes

-----Original Message-----

From: Lynda Hitchfield [REDACTED]  
Sent: Friday, 24 April 2020 12:15 PM  
To: .submissions <[submissions@tauranga.govt.nz](mailto:submissions@tauranga.govt.nz)>  
Subject: Annual Plan/ Community venue user fees Greerto Hall

Hello

I wish to express my disagreement in in the proposed increased community venue fees for "Bayvenues facilities." Community halls that ratepayers have paid for and supported, in particular the Greerton Community Hall and Baywave Aquatic Centre.

The increase in cost to hire community halls for community exercise groups like the Seniors exercise program "Keep On Your Feet". Is detrimental to making our program viable to continue to run. As a exercise instructor for 10 years in BOP I always like to use community venues to allow good access for all our public. This is important to keep up seniors participation. The TCC proposing to increase the fees again ( as have already done so 3 years ago?) As an instructor I have never passed the cost on to my clients that attend the 'Keep On Your Feet " exercise program or other classes. We want people to attend classes regularly, I have used the facility at Greerton for 2years participants love the location. users pay small fee to attend, I have to feed heater meters in the winter and the parking area isn't considered as the halls use??  
The participants are locals or from areas nearby.

Bayvenues Aquatic Centre increase in cost for the public to swim is just terrible!! Why?? Our family lifeguards the coast and we see many children and adults that can't swim! To charge a family \$22.00 to go for a swim is unaffordable for many family's on a regular basis. It shouldn't be a treat its an essential life skill to be able to swim. Baywave is now over ten years old and ratepayers have paid over and over for this. Many similar aquatic centres around the country charge \$4.00 an adult to swim, TCC a prosing \$5.50 for a child and \$8.00 an adult. As a family of many years involved in Surf-life Saving, Tauranga Waterpolo and other water related events the cost of entry to Baywave has been a cost. Access to a community pool should be affordable for everyone!

Please consider the above comments for our community to be able access and use regularly much need community facilities at an affordable cost.

Kind regards

Lynda Hitchfield  
mobile [REDACTED]

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 076

**Full Name:** Andrew Spraggon

**Organisation:**

**Suburb:** Mount Maunganui

**Wish to speak to submission:** No

**Time Preference:**

---

### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: Hello

Here are the main concerns from Mount Intermediate

1. Venue costs is already limiting for many families
2. Co-vid 19 and need to get students active
3. Families will need to support re costs
4. Council should be subsidising the venue costs

Thanks

Andrew Spraggon

Sports Coordinator

---

### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment:

---

#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment:

---

#### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment:

---

#### **Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment:

---

**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment:

---

**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment:

---

**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment:

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment:

---

**Attachment:** No

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 077

**Full Name:** Mike Hay

**Organisation:**

**Suburb:** Oreti Crescent

**Wish to speak to submission:** No

**Time Preference:**

---

### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: Alternate transportation options and multi modal transport. Ensuring supply of water and sewer in the current Papamoa/Wairakei envelope

---

### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: Rubbish and rate gouging.

---

#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: Not enough - business and residential rates are out of step.

---

#### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: If you could explain what it is you have done to actually provide these additional utilities. Currently council have been delaying and delaying Waiari and keep asking central government for money to cover a cost you should have had covered and infrastructure you should have long delivered. Again you morons are putting this up under the 'Shovel ready fund' for COVID-19. Yet you still want rate payers to cough up!!

---

#### **Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: And where is this money going - really again a waste as you have delivered nothing and keep getting central government to cover YOUR costs but we still pay for that as rate payers

---

#### **Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: Your salaries and this of the highly over inflated council staff

---

**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: A ■■■ poor effort to deflect from poor management of council money and assets.

---

**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: See above

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: Where have the development contributions gone? What are developers not made to provide infrastructure (roading) for development and ahead of the development. Linking roading to ensure ease of movement and options for multi modal transport. Stop hacking sections up to allow a 200m2 site to be acceptable. Open up the avenues and build up, provide the green space and public amenities to support and the city will thrive. Stop the ridiculous urban sprawl simply for the fact that developers can buy cheap rural land and get it re-zoned. Our city needs to change, our view of what a city is needs to change - create a place people want to live.

---

**Attachment:** No

**Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 078

**Full Name:** Pam Simons

**Organisation:**

**Suburb:** Mt Maunganui

**Wish to speak to submission:** No

**Time Preference:**

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**Q1. Which infrastructure investments are most important to you, and why?**

Comment:

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**Q2. What is your view on the proposed rates increase for 2020/21?**

Comment:

---

**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment:

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**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment:

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**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment:

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**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment:

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**



Comment:

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment:

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: Refuse collection should be left on a user pays basis which is what operates at present and works well as there are many options and choices. At present the Council offers a bag collection and they could keep this or transfer to one or more private operators.

Do not take over all the refuse collection as is proposed.

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**Attachment:** No

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 079

**Full Name:** Chris Brown

**Organisation:**

**Suburb:** Papamoa

**Wish to speak to submission:** No

**Time Preference:**

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**Q1. Which infrastructure investments are most important to you, and why?**

Comment: Roothing links to eastern state highway depending on our Balance sheet

---

**Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: Its very important to me that savings are made in the Lockdown and the council follows the same cost cutting efforts that families and businesses effective. To kick start after covert -19 we will need a lean mean council.

---

**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: This unfortunately will now need to be a decrease of 20/30% due to the crippling effect of the current virus.

While I understand that many of our costs are fixed in the council many are not. Business and families have these fixed costs as well and are slashing to the bone to survive. Council must do like wise.

---

**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: Keep this at 0% - as to much one can do here

---

**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: Keep this at 0% - as to much one can do here

---

**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: everything till we get out of this mess

---

**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: nuts

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: Keep same

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: Currently the council is seen as missing in action in this crisis - and not willing to share in our pain. This needs to change

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**Attachment:** No

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 080

**Full Name:** Pam Malcolm

**Organisation:** Central Freewheelers, NZMCA

**Suburb:** Brookfield, Tauranga

**Wish to speak to submission:** No

**Time Preference:**

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### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: As Chairperson of the Central Freewheelers, a special interest group of the New Zealand Motor Caravan Association, I endorse on behalf of my club, the submission by James Imlach, National Manager of NZMCA's Property and Policy, for two new public dump stations to be installed in Tauranga. Our city is woefully short of facilities for rate-paying and tourist motorhome/caravanners, which does nothing to attract the tourism industry. We desperately need better infrastructure for our club and visitors to Tauranga.

Pam Malcolm

Chairperson Central Freewheelers

NZMCA

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### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment:

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#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment:

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#### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment:

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#### **Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment:

---

**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment:

---

**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment:

---

**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment:

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment:

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**Attachment:** No

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 081

**Full Name:** Sheryl McLay

**Organisation:**

**Suburb:** Mount Maunganui

**Wish to speak to submission:** Yes

**Time Preference:** daytime

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### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: In addition to the water, sewage, local roading and the like needs, the infrastructure most important to me is the development of community based recreational facilities, My personal interest is in Swimming Pools, but i do believe that a similar process should be applied to the provision other recreational facilities.

Our city is growing rapidly, the growth includes young families, school age children as well as adults who need to be catered for.

Facilities should be community based rather than destination, kids should ideally be able to access a swimming pool within walking/cycling distance of their house/school.

Tauranga has its own unique geography, it is series of peninsula, each with its own community. All these communities need to be catered for. It makes no sense for residents of say, Papamoa, have to drive up to 20km each way to a swimming pool.

---

### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: Tauranga is in the unenviable position of having to deal to a series of expensive botch ups and blunders. Sorting those out cannot be left for another generation. The reality is that there needs to be an increase in income just to stay at the same place.

However, I observe discontent and distrust that there will be the significant changes in administrative structure, decision making processes and delivery that need to go hand in hand with paying the bills. Have courage, make some bold changes, decrease the bureaucracy, then the support for higher rates might get more traction. There has never been a better time to make these sorts of changes

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#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment:

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#### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment:

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**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment:

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**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: First up the \$5 million for the Adams Centre should go. Why is TCC financially supporting this anyway? How is it the role of local ratepayers to support this level of sport in this way. Surely the NSO's and RSO's should be the funders? Smells of the old boys network

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: Will shift the burden for sure.

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment:

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: I believe Bay Venues rapidly became a dysfunctional bureaucracy. I do NOT believe that this management structure works. It is unwieldy and disengaged with the needs of actual users.

Regards the Swimming Pools - The suggestion that entry prices and lane hire be increased to cover increasing operating costs is a crazy notion. How about doing a complete revamp of the management structure, stop adding additional low level management positions to the structure (and the attached salaries). Focus on ground level delivery. There is always a negative relationship between price and usage, increasing prices a will eliminate groups of users and result is less usage, the danger of course is that it will result in less income. It is foolish to think that "current" users will simply pay more and everything else will remain the same

In the Covid-19 environment this will be more pronounce.

My suggestion in our new world is that a full analysis be done of staffing need, how and to what level does each position add to safe delivery or do we simply have a group of well meaning administrators all working hard at being busy being busy and supporting each other

in that quest. This analysis needs to be done by someone/s with no vested interest in the outcome (ie someone who isn't simply concerned with keeping their won job).

Going forward post Covid-19, I suggest that pools anyway (but this might lend itself to application to other areas) acknowledge that programmes, clubs, organisations have been hit hard by the lockdown. We have not been able to collect fees of any sort or subscriptions, gaming has dried up, sponsorship is on hold, events are not able to be held. Some will not survive this. Many of our adult members/participants have lost their jobs or are on reduced income as are programme delivery staff, our kids come from families where this is the case. Very different spending decisions will be made across the board. Increasing pool entry and lane hire will add insult to injury.

TCC and BayVenues could look at reducing lane hire for an initial period, and waiving pool entry fees to ensure that the participants that need this most (primarily kids). The most important thing is to get the facilities used and ensure that the most vulnerable aren't further handicapped.

The world we return to will not be the same as the world we left. The approach needs to reflect that.

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**Attachment:** No



**Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 082

**Full Name:** Katie Horrocks

**Organisation:**

**Suburb:** MT MAUNGANUI

**Wish to speak to submission:** No

**Time Preference:**

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**Q1. Which infrastructure investments are most important to you, and why?**

Comment: Public transport

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**Q2. What is your view on the proposed rates increase for 2020/21?**

Comment:

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**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment:

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**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment:

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**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment:

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**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment:

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment:

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment:

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: I feel like Community garden's and like initiatives are so ripe at this time. The opportunity to advance on gains made during this time - the kind of 'neighbourhoods' we've all been either consciously or subconsciously longing for, the wellbeing that's reliant on connection... and that's not even mentioning the soil, papatuanuku and garden stuff....

By Baywave where the children's park is and St John's ambulance is there is a concrete patch where the St John ambulance used to be.

Great spot for community garden. Visual. Flat. Not used for any thing else.

Near the fruit trees the council planted last year by St John's

Social, Physical, emotional and spiritual well being will be so important as so many people are going to be stressed, lonely and gardening is the answer to it

See the facebook and instagram page for inspiration [aratakilivingparkproject](#)

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**Attachment:** No

**Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 083

**Full Name:** Ben Tallonn

**Organisation:**

**Suburb:** tauranga

**Wish to speak to submission:** No

**Time Preference:**

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**Q1. Which infrastructure investments are most important to you, and why?**

Comment: Waste water, stormwater and roading.

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**Q2. What is your view on the proposed rates increase for 2020/21?**

Comment:

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**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment:

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**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment:

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**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment:

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**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment:

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment:

---

**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: As per the Port of Tauranga submission to the Long Term Plan - caution is needed here given detrimental effects on central city and large land holding businesses which are integral to a thriving business community.

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: Dear Mayor Tenby and Councillors

Thank you for the opportunity to make a submission regarding the TCC draft annual plan. My brief comments are primarily in regards to rates and spending, and are in support of what will no doubt be a common theme amongst submissions.

Prior to the COVID19 pandemic the TCC long term plan projected a rates increase of 8.2%, despite a prior CPI of under 2%. In the face of a certain deep and drawn out period of depression, a tiny reduction of this projection to 7.6% does not reflect the gravity of the situation facing Tauranga businesses and residents. These are desperate times, with this heavy increase contributing a significant added burden, and for some small businesses and residents it will be unmanageable. I would like to advocate for a rates freeze in the current climate.

Spending on non essential projects needs to be stopped. As examples, there continues to be money funnelled into the Elizabeth Street upgrade(which should be the developers cost), and an ongoing \$400,000 being spent on the pointless Strand-Memorial park feasibility study. Prettying up spaces, and designing fanciful projects can not be justified when we have to borrow further (to near debt ceiling levels) just to maintain essential services, while also continuing to put more pressure on ratepayers. Could I suggest that this is not a time for creating legacy projects, which over recent years has contributed significantly to our councils precipitous financial position.

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**Attachment:** No

## **Tauranga City Council – Revised Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 083

**Full Name:** Ben Tallon

**Organisation:**

**Suburb:** Tauranga

**Wish to speak to submission:** No

**Time Preference:**

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### **Q1. How strongly do you agree or disagree with an overall rates rise of 4.7%?**

Response: Strongly disagree

Further Comment: This does not reflect the gravity of the current economic situation, with severe economic hardship approaching. Small businesses, particularly those remaining in downtown Tauranga should not be expected to try to cope with a rates rise that is dramatically more than inflation. This will likely be the final blow for some borderline businesses, at a time when we need to support their survival.

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### **Q2. How strongly do you agree or disagree with the proposed changes to operational budget?**

Response: Somewhat disagree

Further Comment:

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### **Do you agree or disagree with the following temporary changes to reduce costs?**

<b>Change</b>	<b>Response</b>
Cut \$200,000 from events framework funding budget	Disagree
Cut \$100,000 from council-organised events budget	Disagree
Cut \$40,000 from the Historic Village functions and events budget. (note non-rates funded)	Disagree
Cut \$45,000 from the Emergency Management community education budget	Disagree
Cut \$50,000 from the budget to reduce harbour encroachments	Agree
Cut \$45,000 from the Waterline education programme budget.	Disagree

Further Comment:

---

### **Do you agree or disagree with the following permanent change to reduce costs?**

<b>Change</b>	<b>Response</b>
Closure of the Our Place site (city centre container village)	Disagree

Further Comment: This is one of the best downtown eating out areas that can cater for young families. We need to help the central city survive.

---

**Do you agree or disagree with keeping the following permanent costs in the budget?**

Change	Response
Keep \$444,000 budget for New Year's Eve event funding	Agree
Keep \$61,000 to maintain tropical display house in Robbins Park	Disagree
Keep the \$89,000 budget to maintain hanging flower baskets in the city centre	Agree

Further Comment:

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**Do you agree or disagree with adding the following permanent costs to the budget?**

Change	Response
Council proposes to include \$200,000 towards the creation and implementation of a sustainable framework led by an independent sustainability advisory board.	Agree
Council proposes to add an additional \$130,000 for Priority One, to support economic development.	Disagree

Further Comment:

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**Do you agree or disagree with not adding this cost to the budget?**

Change	Response
Council proposes to not add \$200,000 to the Memorial Park to The Strand Coastal Cycle/Walkway Project, so no further work is progressed this year	Agree

Further Comment: This is clearly a non essential project that ultimately is too costly and unlikely to proceed in any case.

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**Q3. How strongly do you agree or disagree with the proposed list of capital projects for 2020/21?**

Response:

Further Comment:

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**Q4. Do you have any comments on  
Fees and Charges**

Further Comment:

**Revenue and Finance Policy**

Further Comment:

**2020/21 Development Contributions Policy**

Further Comment:

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**Q5. Do you have any other feedback on the contents of the annual plan?**

Further Comment:

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**Attachment:**

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 084

**Full Name:** Jill Brightwell

**Organisation:**

**Suburb:** Mount Maunganui

**Wish to speak to submission:** Yes

**Time Preference:** daytime

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### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: Water and Wastewater as these both support the whole community and its sustainability.

---

### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: What exactly is to be provided by this rates increase? I have noted that the revenue is expected to be reduced by around 25%. On page 19 of the document, a comment has been made "We've been borrowing to finance infrastructure costs for our growing city for many years, but our revenue has not kept pace with our borrowings.... This is partly because our rates income has been lower than anticipated." Does this statement mean that the growth has not been as high as expected, thereby not giving the expected numbers of properties for revenue. I keep hearing that we are one of the fastest growing areas, but this statement seems to disagree.

---

#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: I assume this is to be used to cover the depreciation and interest payments that are required to be funded.

---

#### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: This is to cover increasing costs due to growth, should the increase in housing numbers not also cover this? There is a need for expenditure in these areas, however some of this should be covered by development as well as the additional households.

---

#### **Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**



Comment: I am not happy with further "planning" occurring from this item. For how many years have we been planning and how is that planning working out? What exactly are we getting apart from more planners?

---

**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: I have reviewed the Capital expenditure list and also the detailed budget report and attach with my comments/changes.

---

**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: I would like to suggest that for this year we retain the UAGC and when undertaking the next Long Term Financial plan we review and adjust these in a planned multi year process.

---

**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: I would like to suggest that for this year we retain the UAGC and when undertaking the next Long Term Financial plan we review and adjust these in a planned multi year process.

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: I do not agree with borrowing from Central Government as Council already has a number of projects underway and any further borrowings in addition to the capital projects will increase the debt ratio, which is already very high.

The increase in building consents to cover the Waiari project of approximately \$9,000 per consent may impact building as this is quite a significant cost. Would this cost be placed on all building consents or only where a new building is being constructed? If a person is updating their property and are not adding bathrooms etc, but are required to apply for a consent, this additional fee would not be fair.

---

**Attachment:** Yes

# **Additional Comments regarding Submission for Tauranga City Council Annual Plan 2020/2021**

As made by  
**Jill Brightwell**

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## Draft Annual Plan Capital Expenditure 2020/2021 Review/Comments:

### **I specifically support the following items to be retained within the coming years budget:**

Waiari Water Treatment Plant upgrade: \$68m allocated, there is also addition item included for investigation of linking to Mount Maunganui. Why was this not included in the initial design/development process? What is the total cost for the upgrade work, how long has this project been underway? I believe I have seen a cost of \$177m and assume that the stage one work has been undertaken in the 2019/2020 year. Are we on track and within budget?

Te Maunga Wastewater Treatment Plant upgrade: \$17m allocated. What is total cost, how far through the project are we. Are we on track and within budget?

### **I specifically DO NOT support the following:**

Re-development of the Memorial Park/QEYC development at this time and DO NOT agree with any expenditure for further design/development, regardless of the offer from TECT for planning. This project is not a high priority for Tauranga, we have a high-quality aquatic centre in Baywave.

Additional development of Adams Centre at this time. What is the guaranteed Return on Investment from any works?

I make comments on each of the Capital Expenditure Items below and put my suggestion for actions.

### **Outcome: Land Supply and Housing:**

Combine Strategic Land Purchase fund and Strategic Acquisition Funds into single item and reduce amount from combined total of \$5,205,000 to **\$2,000,000** as this will enable purchase of property quickly without formal Council approval. If additional funding is required, then usual processes should be required.

#### **Eastern Corridor Works:**

Level of Service upgrades due to growth, should this not be funded through the development contributions paid during subdivision. Delete this cost.

Bell Road Water Main upgrade. Proceed with this project.

Trunk Wastewater Main: When are the 3000 dwellings due to come online? If guaranteed to be within the next two years, then proceed, otherwise defer this work for at least one financial year. Could some of this cost be offset from development contributions of subdivision as the requirement is from this development.

Papamoa East Interchange: Funding source from combination of NZTA, development contributions and targeted rates from buildings in this zone benefitting from this work. Could this be deferred as per Wastewater Trunk main?

#### Western Corridor Works:

Pyes Pa Sth Growth Area: Purchase the land using the strategic funding.

Tauriko Business Estate: Part 1, Why council required to reimburse developers for work, is this due to requiring them to provide a higher level of service when installing originally? If so, why was this not taken from the development contributions rather than having to budget separately. Part 2, when is the development of the land expected to occur for the industrial land and residential lots, if not within two years, place on hold.

WC\_Pyes Pa West Growth Area: as per Part 2 above, what is expected timeframe and why is Council paying for development works that should be paid by developers?

Tauriko West: Where are the works to occur and are these potentially part of Tauriko Business Estate development, again this is to support future development that is an unknown regarding timeframes.

Bethlehem: as above.

#### Local Roads Upgrades and Improvements:

Street Widening purchase: use the strategic fund for purchasing land unless specific locations have been identified as required.

Oropi Capacity Upgrade: There is a comment about a potential delay in the Waiari project requiring this work. Q: What is the cause of the potential delay? Proceed with this project as well as having the extra capacity is of benefit for the community.

#### Reservoir Renewals and Upgrades:

Pyes Pa Reservoir RL60 No 1. Approve as final funding to complete work. Has this project been completed within initial budget?

#### Parks Level of Service Development

What exactly are these projects as they have repayment obligations is not undertaken? Why had these works not been undertaken previously? We do not want another Phoenix Carpark issue.

### Outcome: Environmental Quality

#### Kerbside Waste Collection:

**Defer this for at least three years.** The current situation works and if the change to a council run system takes effect this will impact many small businesses who provide service to residents.

#### Sustainability Waste Upgrade and Renewals:

Proceed with this project.

### Outcome: Transportation and Travel Choice

#### Harington Street Carpark:

What exactly will this fix? What will the final cost be once fixing has been completed? Perhaps demolish and start again. NOTE: in the operational budget there is income and expenditure included. These items need to be removed from the operational budget.

Accessible Streets (Tauranga Cycle Plan) and multimodal:

Arataki Multi-modal Stage 1: Where is the overall plan at, could this be deferred.

Chapel Street Esplanade Walkway/Cycleway: When is the Mobil Station project to be done, no reference in this list. Defer.

Cycle Plan (Accessible Streets): This appears to be for design/business cases, no actual work. \$3.7m for consultants?

Cameron Rd Corridor Public Transport and Multimodal:

What exactly is proposed, do we have plans already in place. If not, then defer work.

Local Roads Pedestrian Improvements:

Maleme St Cameron Rd Signalised Intersection: Defer work, putting signals at this point will impact on the flow from the Barkes Corner Roundabout.

Traffic Signal Installation – Fraser St/Courtney Rd Baycroft Avenue: Defer work

Walkways Bethlehem: Where are the works planned, could these be deferred pending use.

Bus Infrastructure: - Is this going to be moved to the BOPRC control.

Bus Shelter Installation: Agreed pending above comment.

Upgrade bus infrastructure at key Public Transport locations: Agreed pending above comment and confirmation of locations.

Arataki Bus Interchange: part of Accessible Streets? What does this project consist of?

Realtime bus information: This is regional council not TCC.

Domain Rd Upgrading:

Needs to continue as project in process. What is total cost, is it on budget and on time?

Traffic Signalisations:

As car park building not completed and will not be for a few more years, this project can be deferred.

Tauranga Transport Operation Centre Projects:

What exactly does this mean? If upgrade/renewals of cameras then proceed, otherwise no.

Pyes Pa Rd Aquinas to Joyce Rd:

Proceed with these upgrades for safety of pedestrians.

Local Roads Upgrades and Improvements:

Elizabeth Street/Takitimu Drive/Glasgow St Intersection Improvements: What is the plan, if defined, then proceed so long as costings have been completed and confirmed. If not defer.

Fraser St/Chadwick Rd Intersection Improvements: What is the plan, if defined, then proceed so long as costings have been completed and confirmed. If not defer.

Improved pedestrian connection for School hopper and Public Transport Blueprint: These should be regional council issue.

Maunganui Rd Safety Improvements: What is the plan, if defined, then proceed so long as costings have been completed and confirmed. If not defer.

Minor Improvements: What is the plan, if defined, then proceed so long as costings have been completed and confirmed. If not defer.

Tweed St/Maunganui Rd intersection upgrade: What is the plan, if defined, then proceed so long as costings have been completed and confirmed. If not defer.

Upgrading of Welcome Bay Road (Rural Section): What is the plan, if defined, then proceed so long as costings have been completed and confirmed. If not defer.

Western Corridor – Ring Rd:

Defer unless confirmation of developers wanting to undertake work within two years. What is the plan, if defined, then proceed so long as costings have been completed and confirmed? If not defer.

Western Corridor Tauriko Business Estate:

This is referred to in the Land Supply and Housing section, why are you refunding developers?

Western Corridor Pyes Pa West Growth Area:

Pyes Pa Rd, Joyce to Kennedy: Defer.

Transportation Model:

Is this an ongoing project? How long is it expected to run? \$1m per year seems high, is this consultancy costs, or in-house.

Parking Infrastructure:

\$50k for renewals, \$40k for electric charging stations. What is the rest for? Reduce to \$200,000.

Outcome: Business Effectiveness and Maintaining Existing Assets:

Local Roads Renewals:

Renewals as per asset management plans approved if projects identified elsewhere are NOT part of this. Is some of this funding from NZTA that has been approved? Are they included in the current financial budget plan?

Airport Upgrades and renewals:

Both items to be approved.

Wastewater Retic Upgrades and Renewals:

Approve works as required to ensure systems operating effectively for community.

Parks Renewals:

Approved to ensure assets are maintained for use by community.

Library Stock:

Reduce funding by half

Wastewater Treatment Plant renewals:

Approve work

Civic Complex Renewals:

What exactly is required? Could be reduced pending confirmation of actual work required.

Beachside Holiday Park Capital Programme:

Approve all works identified.

Baycourt Renewals:

Approval renewals to enable ongoing use by community.

Library Buildings:

Remove, upgrade works, current suitable.

Cemeteries Capital Programme:

Approve to enable use.

Minor Projects:

What exactly is required? Could be removed

Local Roads Upgrades and Improvements:

Duplicated items refer above

Water Network Upgrades Renewals:

What exactly is required, are these determined as per asset management plans, have they been costed and planned for completion in this financial year?

Marine Facilities Upgrades Renewals:

What exactly is required, are these determined as per asset management plans, have they been costed and planned for completion in this financial year?

Reservoir Renewals and Upgrades:

Duplicated item refer to Land Supply and Housing Reservoir task.

Parks Minor projects less than \$1m:

Why is this separated? Should any staff time be included in the projects themselves?

Water Plan Upgrades Renewals:

Approve as this affects the community supply

Elder Housing Disposal and Upgrades:

Approval for all as these affect tenants. Assuming full details are available from asset management plans.

Bus Infrastructure:

Refer to Transportation and Travel Choice section, possible duplication of costings?

Historic Village Capital:

Approve renewals pending confirmation of works from asset management plans.

Public Toilet Renewals: Assume this is not really part of Historic Village but approve as public toilets are required by community.

Parks Major (Development and Upgrade Projects above \$1m):

Coastal Structures (Parks and Leisure) remedial works as per defined project list approved.

Digital Services Capital:

Approve pending confirmation of exact works to be undertaken. Will this work be completed within the financial year?

Streetlight Renewal and LED Upgrade:

Continue with the upgrades, where is the project at? On time and on budget for this stage?

What is the Council funding requirement as part NZTA funded?

Property Management Upgrades and Renewals:

What makes this up? No details are all projects defined as per asset management plans and will all works be completed within current financial year. Assume all costs are for physical works completion.

Outcome: Community Wellbeing

Bay Venues New Capital:

Bay Venues New Capital:

What are these works, identified as per asset management plans?

Greerton Pool Rejuvenation:

Approved as upgrade will enable continued use by community.

Adams Centre expansion:

Decline, pending full Return on Investment from users of the facility. When will expenditure be repaid.

City Centre Streetscape:

City Centre Streetscape: Defer, Farmers to replace/damage to existing roading and pedestrian access due to development. No cost to Council.

Wharf St Streetscape and Transportation: Work MUST be completed with no overrun. Any potential increases are to be funded from existing budgets within transportation/roading activities.

Mount Visitor Info Centre:

Defer

Wairakei Stream Landscaping:

Defer unless funding from development contributions as this is required to enable growth.



**Kopurererua Valley Development:**

What exactly is required, is it documented the works to be completed? If yes, then approve.

**Animal Services Upgrades Renewals:**

What are required? Pound upgrades approve if documented in asset management plans.

**Mauao Base Track Repairs:**

What exactly is required here. The term reputational risk does not mean anything. Documentation on exact works required. If not clearly set out. Decline as other works have been set in operational financial budget workings.

**Parks LOS development:**

New Toilet at Harrisons Cut. Defer as there are toilets at Papamoa Domain.

**Marine Facilities Upgrades Renewals:**

Marine Precinct Offloading wharf: Approve assuming all documentation is prepared, and works can be completed in financial year.

**Parks Minor developments and upgrades less than \$1m:**

Arataki Pump Track Construction: What stage is this project at? Is the other funding been confirmed? If not defer until next year.

Blake Park – Relocate Playcentre: Is this project likely to be completed this financial year? Have plans been approved and contractor been found to complete the construction of the new playcentre. If not likely to be completed this year, then defer this funding until next year. Could waiving of consenting fees be made to assist in supporting this group?

Christmas Tree and Decorations: Assume this is for the installation of decorations that Council already own. If so approve. Assume that this includes the other centres not just downtown Tauranga.

Citywide Interpretation Panels: Remove from funding this year.

Develop Matiu Kauri Grove: Remove from funding this year.

Develop McLaren Falls: What plans are defined? Could this be deferred a year.

Gordon Carmichael Reserve – 10yr Development Plan: Defer work for this year.

Gordon Spratt Reserve Development: Defer work for this year.

Heron Avenue East Reserve Playground: Defer work for this year.

Implementation of community led project supported by Project Tauranga:

What exactly are to be done? If no additional funding, approved.

Install Drinking fountains: Approve if no additional expenditure required, where are the sites?

Mauao Development:

Approve, pending clear definition of tasks to be completed.

Motuopuhi (Rat Island) Development: Defer work until next year, excepting weed clearance.

Papamoa Dunes: Road to beach Accessways:

Defer improvement works.

Parewaitai Reserve Playground:

Defer work, as there are playgrounds in the near vicinity.

Pyes Pa Walkways:

Defer work for this year.

Sunrise Avenue Reserve – Development:

Defer work for this year.

Tauranga Domain Sportsfield lighting:

Has all funding been sourced for this work? Could the contribution be a waiving of fees for consent fees as part of this.

Installation of Bore water at Gordon Spratt Reserve for sportsfield irrigation:

Have all approvals been received or is this project to obtain these? If approvals have not been obtained, what is the estimated total cost of the project once the approvals have been obtained.

Te Papa o Nga Manu Porotakataka (Phoenix Park)

Defer all expenditure including investigations at this time. Until next year.

TV Filming Platform – Tauranga Domain:

This should be funded privately, not Council. When funds available, Council could contribute by waiving consent fees for building and resource. DECLINE.

Historic Village Capital:

Approve all items in this group, however review if part of items in Business Effectiveness and Maintaining Existing Assets.

Parks Major Developments and Upgrades over \$1m:

TECT All Terrain Sub Regional Park Development: Approve as contractually required.

Wairoa River Esplanade Improvements to enable public Access:

Defer work this year.

Health and Safety Risk Control:

What exactly is required? Does this include the CCO's which should have their own budgets?

## Outcome: Resilience

### Stormwater Bulk Fund Reactive Reserve:

Approve this pending full documentation of works necessary to be undertaken, and that all works can be completed within the financial year.

### Stormwater Minor Works and Renewals:

These should be joined with above item.

### Tsunami Evacuation:

Emergency Public Alerting Project: Defer this work for the year.

Tsunami Evacuation Bridges: Defer this work for the year.

### Harrisons Cut Stabilisation:

Defer this work for at least one more year, if necessary close the vehicle access to the carpark and boat ramp.

### Reservoir Renewals and upgrades:

This has been referred to in two other sections. What reservoirs are included in this particular area.

## Detailed Budget Booklet Comments and observations

After reviewing the Detailed Budget Booklet prepared for Council, I have noted areas that I believe require further clarification.

### Salaries

The following items have been currently budgeted for the whole of the organisation:

Salaries: \$66,504,584

Salary Savings: -\$1,826,321. What exactly does this mean, how would these savings be made?

Position Savings Adjustment: \$1,991,451

By combining the Salary Savings and Position Savings adjustment there is an increase across the organisation of \$165,130.

New FTE's Projects: \$3,775,714. It is assumed that this is to increase the staff numbers, it is not clear whether it would be expected that the positions would continue to be funding once projects are complete. Activities with significant expenditure in this line e.g. greater than \$100k are:

Digital Services: \$1,563,795.

City Waters Support Services: \$132,468.

Civic Complex: \$110,000.

Emergency Management: \$330,000.

Environmental Planning: \$144,000.

Finance: \$182,517.

Human Resources: \$122,395.

Spaces and Places: \$189,232.

Sustainability and Waste: \$142,226.

Water Supply: \$100,000.

**Proposal:** That NO new positions are to be engaged within this financial year. The only recruitment is to be undertaken to replace personnel leaving the organisation or parental leave cover. The FTE's for projects are to not be employed.

### Training

While it is agreed that training is a necessary item that needs to be funded to enhance the abilities of staff within the organisation. The total amount budgeted across the organisation is \$1,756,364 and using a staff number of 700, this would equate to approximately \$2,500 per person. However, looking at the specific activities, the following have expenditure greater than \$100K:

Building Services: \$159,250.

Digital Services: \$125,730.

Human Resources: \$620,000 split over Corporate Training \$250,000 and Technical Training \$370,000.

I am not sure exactly sure whether the Human Resources budget is for use by the whole of the organisation for training and if so, could it be more appropriate to combine all training budgets within this area and when training is required by teams, they put forward approval requests. If the Human Resources budgets are not organisational wide resources, who/what is being trained to this amount?

The Building Services training budget is appropriate as all members within the unit are required to undertake training each year to assist in enabling Council to pass IANZ audits to retain approval for issuing and managing building consent processing.

In addition, across the organisation there is also approximately \$600,000 for travel and accommodation.

### Consultancy Fees

The total value budgeted is \$6,174,105.

Point to note there are items that have not been specifically identified as Consultancy Fees. \$1,878,631 have specified line items detailing what the consultancy is for.

While it is recognised that the use of consultants can be a better use of funding for short term specific contracted items, these should not become an ongoing cash cow for the consultants and a review of expenditure of individual firms/persons should be undertaken to ensure, the consultants are not just turning up and being paid for no value.

A hard look at the amounts budgeted should be undertaken and full details required, why are inhouse staff capabilities not being used?

### General Items

Fleet: The organisation pays \$542,078 for leases on vehicles, are there potential savings that could be made through different vehicle types used by Council?

Phones: \$339,273 is budgeted for telephones/cellphones, this equates to approximately \$28,272 per month.

\$150,000 is budgeted for cruise ship traffic management, two questions: First, is this amount recovered from either the port or cruise shipping companies? Second, will this be removed due to the likelihood of no cruise ships next year?

Petrol Tax Income: \$1,165,000, where is this coming from? Does the central government allocate funds directly to the council from the general fund or is this a new regional petrol tax? If the second, when/where was this consulted on?

Harington Street Carpark has been included in several areas; however, this building will NOT be completed and therefore any operating expenditure should not be budgeted for. Also included is revenue for leases, these also will not be in place.

What exactly is a Staff Travel plan and why does it cost \$30,000?

## User Fees

### Animal Control

Dog Registration fees should remain the same as the 2019/2020 financial year. An increase should only be implemented if enhanced level of service is provided. What is the improved level of service for those who pay?

A suggestion has been put forward for a reduce fee for those over 65, I disagree with this as this would be a policy that discriminates based on age, which I believe is illegal. I would suggest that if a reduced registration fee is implemented that this be based upon a “responsible Owner” basis. My suggestion for the criteria is:

- the property is fenced,
- the owner/dog have had no complaints within the last two years,
- the dog has not been impounded within the last two years,
- the dog does NOT have to be desexed
- the dog is not a defined dangerous breed

When an owner transfers from a different region, and wish to apply for the responsible owner category, then council can contact the authority that the owner has come from and obtain the records on the owner and dog.

My preference for this fee reduction is that it is a fairer basis, as saying that people over 65 are better owners or only have little dogs which are not problems, is not always correct.

## **Tauranga City Council – Revised Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 084

**Full Name:** Jill Brightwell

**Organisation:** D & J Brightwell Ltd

**Suburb:** Mount Maunganui

**Wish to speak to submission:** Yes

**Time Preference:** Morning

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**Q1. How strongly do you agree or disagree with an overall rates rise of 4.7%? Re-**  
sponse:

Further Comment:

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**Q2. How strongly do you agree or disagree with the proposed changes to operational budget?**

Response:

Further Comment:

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**Do you agree or disagree with the following temporary changes to reduce costs?**

<b>Change</b>	<b>Response</b>
Cut \$200,000 from events framework funding budget	
Cut \$100,000 from council organised events budget	
Cut \$40,000 from the Historic Village functions and events budget. (note non-rates funded)	
Cut \$45,000 from the Emergency Management community education budget	
Cut \$50,000 from the budget to reduce harbour encroachments	
Cut \$45,000 from the Waterline education programme budget.	

Further Comment:

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**Do you agree or disagree with the following permanent change to reduce costs?**

<b>Change</b>	<b>Response</b>
Closure of the Our Place site (city centre container village)	

Further Comment:

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**Do you agree or disagree with keeping the following permanent costs in the budget?**

<b>Change</b>	<b>Response</b>
Keep \$444,000 budget for New Year's Eve event funding	
Keep \$61,000 to maintain tropical display house in Robbins Park	
Keep the \$89,000 budget to maintain hanging flower baskets in the city centre	

Further Comment:

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**Do you agree or disagree with adding the following permanent costs to the budget?**

<b>Change</b>	<b>Response</b>
Council proposes to include \$200,000 towards the creation and implementation of a sustainable framework led by an independent sustainability advisory board.	
Council proposes to add an additional \$130,000 for Priority One, to support economic development.	

Further Comment:

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**Do you agree or disagree with not adding this cost to the budget?**

<b>Change</b>	<b>Response</b>
Council proposes to not add \$200,000 to the Memorial Park to The Strand Coastal Cycle/Walkway Project, so no further work is progressed this year	

Further Comment:

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**Q3. How strongly do you agree or disagree with the proposed list of capital projects for 2020/21?**

Response:

Further Comment:

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**Q4. Do you have any comments on**

**Fees and Charges**

Further Comment:



## **Revenue and Finance Policy**

Further Comment:

## **2020/21 Development Contributions Policy**

Further Comment:

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## **Q5. Do you have any other feedback on the contents of the annual plan?**

Further Comment: See Attachment

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**Attachment:**

**Addition/update 2020/21 Annual Plan Submission**  
**Jill Brightwell**  
**Submission #84**

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## General Comments

This document is to add further comments regarding the Revised 2020/21 Annual Plan.

My focus is on the Capital Expenditure aspect of the budget.

Points to note: The change in format between the initial consultation document (V1) and the revised consultation document (V2) did cause challenges with making comparison between these.

The primary difference is the structure of the documents, V1 was grouped by the Council Outcomes, V2 was then changed to what I assume is department. Also, the way in which the figures were recorded was condensed.

It was recorded that Council had reduced the Capital Expenditure to \$202M and included \$35M of carry forward works.

For future Annual Plans, can I please make the following suggestions for the way in which the Capital financials are presented:

- Indicate if a project is a multi-year one and if so, how many years this will take to complete, what year the project is in, what the total cost of the project is expected to be and what the required value to be funded in the year being applied for. This will assist the ratepayers to understand the big picture, rather than having to guess where/when/how much is required.
- Indicate if the project is a carryforward and include details of why this has occurred, including if the work has actually commenced. Again this will assist the ratepayers to understand what is happening.
- Indicate how the project is to be funded? E.g. Developer contributions or other sources. At the moment the capital expenditure is a large number that could have significant funding from external sources, such as NZTA, but unless you are within the organisation you have no idea.

I record that I STRONGLY disagree with the Elizabeth Street upgrade works, while it is a nice to have for Farmers re-opening, I believe this work should be included in the next LTP consultation and consideration.

Following on from the above, I would also like Council to consider when reports are put forward by staff for urgent works, e.g. Totara Street Cycleway, then full explanation of where the funding for these works are to be taken from, including what other projects/works will NOT be completed due to the need for the funds to be found. Council does not have a money pot that magically generates funds, somewhere in the organisation will be losing out and these need to be considered as part of the big picture.

## Capital Expenditure Items:

In my original submission I went through each line item and made comments, this time with the significant change in the reporting structure and the combination of items that had been separately reported, I am going to make comments on certain items for consideration/questioning by Council.

Projects have now been divided between Growth and Level of Service as well by department.

### Transportation

A number of the items within this grouping have increased and a few have reduced.

### Growth

I understand that Council needs to be involved in the assistance for the region to grow, but wish to ask that how are the growth items to be funded, are these amounts requested to be funded from the development of the new areas, what timeframes are anticipated on the repayment from the developers to the expenditure? How is this expenditure tracked against the development contributions. Should the developers be responsible for the development to support their projects, rather than the general ratepayer.

I support the following items:

- Domain Road Upgrading – as this is a multiyear project and to see funding would leave a huge mess.
- Tauriko Business Estate - The reimbursement to developer for roading investment, but this should be funded from the development contributions from works that have been made possible due to this investment. V1 had \$327K allocated, V2 is combined with below Tauriko Business Estate with a combined total of \$1.7M. Which is not being funded?

I question the development funding of the following:

- Papamoa East Interchange
- Western Corridor – Pyes Pa West Growth Area
- Tauriko Business Estate – V1 had \$5.5M allocated to this, is now combined with above and total value of \$1.7M. Which item originally identified is not being funded?
- Western Corridor – Bethlehem & Tauriko West

All these above items could/should be funded by the developers undertaking these developments, if Council must fund, ensure that sufficient funds are retained to balance the books. These developments are area specific and should not be a cost to the general ratepayer.

## Level of Service

### Significant Increases between V1 and V2

- Streetlight Renewals & LED Upgrade: V1 was \$4.3M - V2 \$9.6M. I see this increase has a comment made about the funding from NZTA, could all the work proposed be completed within the financial year? If not retain this at the original level in V1.
- Local Roads Pedestrian Improvements: V1 was \$672K – v2 \$2.9M over same three projects.

Clarification/consideration required:

### Cycle Action Plan.

- Business Case development: suggest that this could be partially deferred to next LTP original funding request was \$3.7M. This does not provide appear to deliver any physical outcomes except paper. If necessary, undertake one of the areas proposed.
- When is the Mobil Service Station to actually be removed to allow work, has it been confirmed that the site will be clear this financial year, if NOT, then leave until next year.
- TOTARA Street: I am assuming that this area will be used to fund the development of the Totara Street shared cycleway as per Council reported June 2020. What portion of the initial programme will NOT be undertaken to balance the books?

### Local Roads Upgrades and Improvements. V1 was \$50M – V2 \$5.4M

- Move bus related activities to BOPRC as they are actually in charge of this, they could work with the TCC staff but funds should come from the Regional budgets.

### Western Corridor – Ring Road Land Purchase

- Defer until LTP or let Developers do this.

### Cameron Road Corridor Public Transport & Multi Modal

- What is this? Is it to, do something or just think about it? What are the outcomes from this? How long has this project been underway and what actions have been defined for implementation?

### Transportation Model

- This is a critical project, has it just been identified? If not again how long has this been worked on, have any decisions/actions been identified for progressing or is this a paper exercise to help with funding requests from other agencies? When is it expected to produce results to those in the community? How much has already been spent on this, in the various names that may have been used over the years to give the same result?

Of the other minor items in this group, I disagree with the upgrade works on Elizabeth Street in conjunction with the City Centre Streetscape works within the Parks and Recreation. As Wharf street upgrade is already underway and funds have now been committed, we are stuck with this, but I will be interested to see what change/improvements this gives/creates to bring people into the city centre. Traffic Signalisation has been reduced from \$500K in V1 to \$150K in V2, as this is no longer required for the improvement of access to Harington Street Carpark, is even this amount really

necessary as we have significant investigation/development of improvements to efficiencies within the Cameron Road area as a whole. Where are the plans? I enjoyed the catch all phrase of Minor Projects with a value of \$800K, how many/where/what or is this a sort of contingency fund for unplanned works that need to be done?

## Parks and Recreation

### Growth

#### Parks Land Development Purchase and Development

- This is a fund for urgent works that must be done in growth areas as the development contributions have not been spent and may need to be refunded. Why were these works not done sooner are the departments within Council failing to communicate with regard to the available funds. Will the works be able to be completed within the available funds and timeframes? I would like to suggest that where possible some of this line item be used to fund the works identified in the Parks Developments and Upgrades item within the Levels of Service group. Recognising that the funds in this area are specifically tied to areas but there may be some commonality to allow for a reduction in the Level of Service line item.

#### Western Corridor – Bethlehem

- What exactly is meant by the description of this line item? Is it part of the above line item but wanting to be separated out.

### Level of Service

#### City Centre Streetscape

- **DO NOT PROCEED WITH Elizabeth Street works.** Wharf Street should continue as the contract has already been issued and works have commenced. The Elizabeth Street works can be considered as part of the next LTP, deferring these works will NOT affect the Farmers development as these works are already happening, if work must be undertaken, then only that which is required as part of the Farmers Street Development and as I assume development contributions have been taken then these funds could be utilised, however it appears that Council are able to retain the funds for a period of time before undertaking any works, so these funds could be included in the development to be considered within the LTP and clearly identified to enable ratepayers to see how much would be required from them.

#### Parks Developments and Upgrades

- This could be considered in conjunction with the Parks Land Development Purchase and Development line item under the growth section. While there are areas within Tauranga that perhaps do not have development contributions received, I think that the amount of infill subdivision could be assisting in the revenue and as such could be used.

#### Wairoa Active Reserve

- Defer this until LTP.

#### Kopurererua Valley Development

- This appears to be an ongoing project and depending on the works to be undertaken, some of these may be able to be deferred for another year. However this line item in the big picture is of a lower amount. Assuming that works from previous years have been completed within time and budgets.

#### Stormwater

##### Growth

I suggest that the majority of the items within this section could/should be funded by the developers, where reimbursement to developers is identified for work undertaken on behalf of Council then this should be retained. Where the works are for possible/future, then defer.

##### Domain Road Upgrading

- This line item should be approved as it appears it is a multi year project and to cease funding now would be a waste of previous years work. When is this work expected to be completed?

##### Level of Service

Agree with all items within this section as the protection of property and management of consent requirements are an important factor.

#### Wastewater

##### Growth

##### Te Maunga WW Treatment Plant

- Agree with any works associated to this site as this provides a service affecting the whole community.

However, the balance of the other items could/should be funded by the developers, where reimbursement to developers is identified for work undertaken on behalf of Council then this should be retained within the budget. Where the works are for possible/future then defer.

##### Level of Service

Agree with all items within this section as the replacement/upgrading of assets are an important factor which if not undertaken would cause significant impacts on the community.

## Water Supply

### Growth

#### Waiari Water Treatment Plant

- Agree with the funding of this project as this provides a service affecting the whole community and this is a multi year project that needs to be completed.

#### Oropi Capacity Upgrade

- Agree with retaining this, however I note there is reference to a potential delay in the Waiari Programme, what is the potential delay? Increasing the capacity capability at Oropi is a good idea in case of future issues.

However, the balance of the other items could/should be funded by the developers, where reimbursement to developers is identified for work undertaken on behalf of Council then this should be retained within the budget. Where the works are for possible/future then defer.

I note that there is a line item titled Water Network Upgrades this is repeating in the Level of Service section, is this a duplicate even though the funding values are different. I am not able to match these two line items to anything specific in V1 capital expenditure, however these was a single line with a value of \$3.5M.

### Level of Service

Agree with items in this section, but review of the Water Network Upgrade item in consideration of above comment in the Growth area.

## Community Facilities and Property

### Level of Service

Agree with all items within this section. I have however noticed that the Cemeteries capital budget has been reduced from \$41K to \$3K. If this was for the extension of cemeteries, then I think this should be reinstated.

I fully support the upgrades to the Elder Housing portfolio to ensure residents are housed appropriately.

I also support full funding of Airport renewals for runway etc as these items are of significant safety and if not undertaken then could cause ongoing impacts to potential use of the site.



## Sustainability and Waste

### Level of Service

#### Kerbside Waste Collection

- Defer all future works until next LTP, there is no need to start developing a mobile app as the project is not proceeding at this time and rather than making something new, when you do start, see what others are doing. Do not try and reinvent the wheel.

#### Sustainability and Waste upgrades

- Agree with this item but not that it has increased from \$256K in V1 to \$268K. Why?

## Digital Services

Expenditure in this area makes sense, especially with regard to the security of systems. It is also assumed that the renewals budget relates to the replacement of servers and other physical items. In V1 this was a single line item with budget of \$13.2M now two items with value of \$13.7M.

## Other

### Level of Service

#### Emergency Management Capital

- Retain this line item assuming this is final expenditure to be undertaken on the project as it has been a multi year task.

#### Parking Upgrades

- In V1 the budget request was for \$700K now in V2 this has been increased to \$1.4M. I would like to suggest that rather than Council paying for EV charging stations and ongoing power usage that a supply be approached to install, this way only cost would be the loss of income of a couple of car parks. For power consumed then users could pay themselves.

#### Mount Visitor Information Centre

- This could be deferred as the likelihood of cruise ships is extremely low, the use of the Beachside Campground could be used. The only thing that may be required is a couple of signs at Coronation Park (where the info centre used to be) and Phoenix Park (old car park downtown the Mount, Maunganui Road) directing to the location.

Otherwise I support the remaining items being funded.

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 085

**Full Name:** David Cavit

**Organisation:** Wairakei Community Centre Trust

**Suburb:** Papamoa

**Wish to speak to submission:** Yes

**Time Preference:** Daytime

---

**Q1. Which infrastructure investments are most important to you, and why?**

Comment:

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**Q2. What is your view on the proposed rates increase for 2020/21?**

Comment:

---

**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment:

---

**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment:

---

**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment:

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**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment:

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment:

---

**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment:

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: See attachment

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**Attachment:** Yes

# **Wairakei Community Centre Trust Submission to the Tauranga City Council Draft Annual Plan 2020/21**

## **1. Who we are**

The Wairakei Community Centre Trust (WCCT) was born out of the heartfelt concern of churches on the coastal strip (Mount Manganui, Papamoa) for the wellbeing of the future community/communities to be established by development in Papamoa East (Wairakei and Te Tumu).

The example and love of our Lord, Jesus Christ, inspires us to serve our community and do our bit to create healthy, safe and strong neighbourhoods and communities. We want to serve all people and see them fulfil their full potential.

We represent the majority of church communities on the coastal strip and other community partners who have been identified and approached for support.

## **2. Our Vision**

That a Community Centre be established in the Papamoa East area which provides assistance to residents to:

- a) enjoy a high quality of life
- b) achieve their economic, social and educational goals
- c) be part of a strong, prosperous and caring local community.

## **3. The journey so far**

- The WCCT has made a number of submissions to Council over the years, most recently in 2017, seeking a community centre in Papamoa East
- Tauranga City Council has committed to collaborate with the WCCT in planning for a such a community centre
- Tauranga City Council has agreed to purchase land for a community centre in Wairakei or Te Tumu in 2020, in its long-term plan

## **4. What we are asking**

- That Tauranga City Council reaffirms its commitment to collaborate with the WCCT in planning for a community centre in Papamoa East
- That Tauranga City Council takes urgency to set aside land and build a community centre in Papamoa East that:

- provides high quality facilities and a range of activities
- is accessible to all sections of the local community
- provides accommodation for local community groups and public sector organisations in order to enhance local services for residents, particularly for those people who are disadvantaged, vulnerable or who face difficulties accessing provision appropriate to their particular needs and circumstances
- develops activities that increase participation in civic life, including through providing local residents with opportunities for self-development, volunteering and involvement in local decision-making.

## **5. Why this is important**

- We are concerned about the health and well-being of the existing Papamoa East community, and communities yet to be established in Wairakei and Te Tumu.
- We are concerned about the travel distance between Wairakei and Te Tumu and social service providers – therefore accessibility of support for families – whether it be WINZ, Oranga Tamariki, budget services, counselling, family guidance, ACC, and other agencies. The closest support services are currently situated at Owens Place in the Mount.
- We suggest that support services (which a Community Centre can house and provide) should be in place while a community is being established and not as a reaction to social strife. A Community Centre, run well, can welcome people to their new neighbourhood and help to create a positive culture in the community.
- We believe that one of the obvious needs of a new community is to make social connections and establish social networks. It is very important that young people have easy access to a space and activities where they can be safe and use their youthful energy in positive ways.
- We are concerned that currently there is no local facility which provides affordable space where family, community and social events can take place.
- We are aware of the severe shortage of meeting spaces in the wider Papamoa area for agencies to use for family conferences and the like.
- We see a need to offer affordable and accessible health services for people within lower socio-economic situations.

**Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 086

**Full Name:** David Grindley

**Organisation:**

**Suburb:**

**Wish to speak to submission:** No

**Time Preference:**

---

**Q1. Which infrastructure investments are most important to you, and why?**

Comment:

---

**Q2. What is your view on the proposed rates increase for 2020/21?**

Comment:

---

**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment:

---

**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment:

---

**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment:

---

**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment:

---

**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment:

---

**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment:

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: No coastal walkways

No new projects unless its necessary infrastructure Eg no new stadium works No airport extension No cruise terminal.

No rates increases as proposed by council early this year.

Eg 1 year rate freeze

---

**Attachment:** Yes

-----Original Message-----

From: David Wayne Grindley [REDACTED]  
Sent: Monday, 27 April 2020 7:50 PM  
To: .submissions <[submissions@tauranga.govt.nz](mailto:submissions@tauranga.govt.nz)>  
Subject: Submission annual plan

No coastal walkways

No new projects unless its necessary infrastructure Eg no new stadium works No airport extension

No cruise terminal.

No rates increases as proposed by council early this year.

Eg 1 year rate freeze

Thank you

David Grindley  
[REDACTED]

Sent from my iPhone



**Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 087

**Full Name:** Philip Brown

**Organisation:** Papamoa Residents and Ratepayers Association

**Suburb:** Papamoa

**Wish to speak to submission:** Yes

**Time Preference:** Daytime

---

**Q1. Which infrastructure investments are most important to you, and why?**

Comment:

---

**Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: See attachment

---

**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment:

---

**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment:

---

**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment:

---

**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment:

---

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Comment:

---

**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment:

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

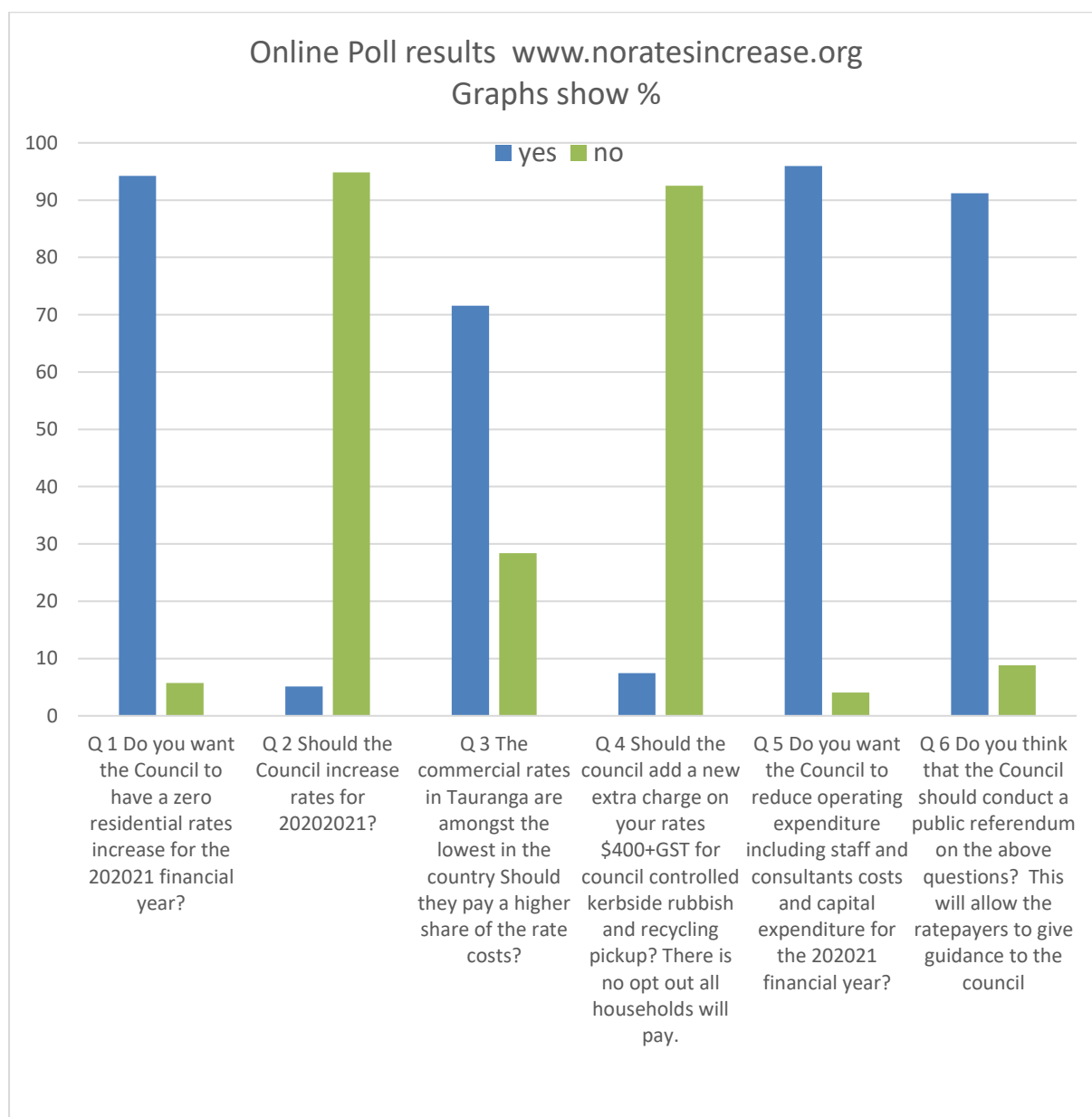
Comment:

---

**Attachment:** Yes

## 1. Executive Summary

Financially, post Covid19, it is a new world with many ratepayers hurting financially. This is not the year to have any rates rise or initiating the process to control the kerbside collection of rubbish/recycling. Our online poll has confirmed this, nearly 1000 residents completed the poll, 94% do not want a rates increase for 2020/2021 and 92% do not want an imposed extra charge for council controlled kerbside rubbish and recycling collections.

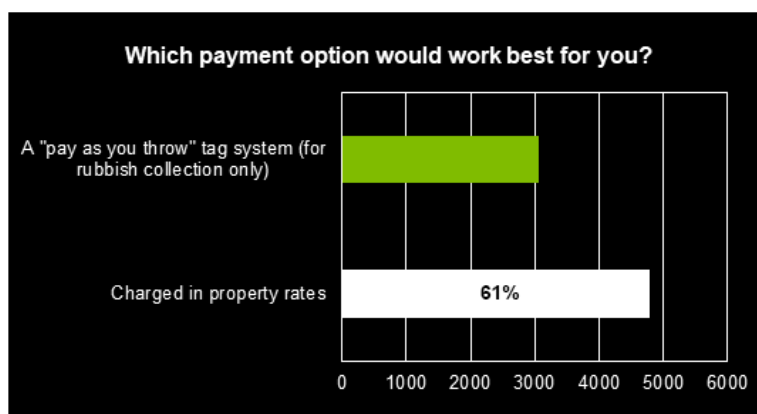


## 2. Rubbish/Recycling:

There does not appear to be a valid reason for the TCC to control kerbside pickups, only that every other city in NZ does this. Waste minimisation and recycling are every resident's aim, but the idea of using the ratepayers as "cash cows" to fund an enforced rubbish/recycling scheme is beyond comprehension. And the residents have worked this out and disagree.

There are other ways to recycle without the cost—you see it very day with the lines of residents recycling at the refuse transfer stations.

Be honest with the community and discuss costs, then make the decision, not stealthily impose the changes as proposed. Please do not conduct mock online surveys (eg Talking Trash) which had very selective questions and never told the cost. See below .. 39% of residents want to "pay as you throw" but in brackets it is "rubbish only". What happens for recycling?



Of the 7,848 residents who responded to this question, 61% indicated that charging the costs to their property rates works best for them.

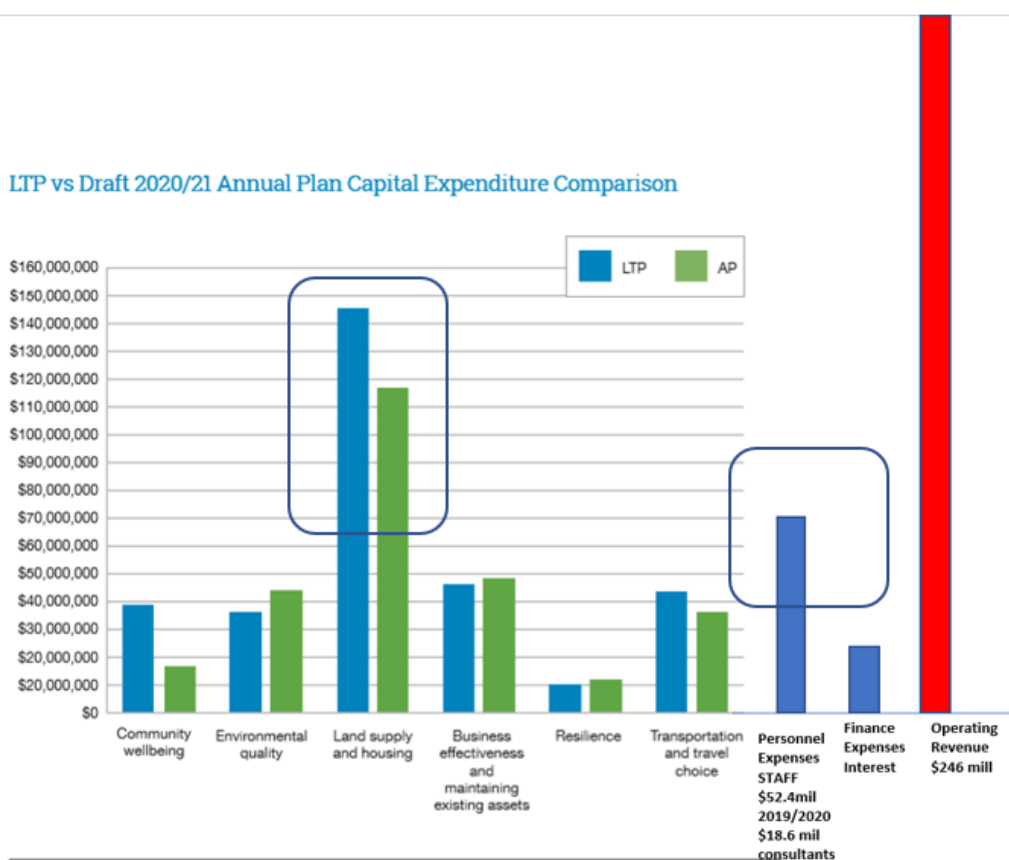
## 3. Rates:

**Rates are paying for the services you use from the council and the upkeep and investment of these services.** Rates are not for paying for new housing/industrial developments or building the new infrastructure to service these areas or subsidies to new businesses.

And more so when the new areas are outside the existing city boundaries. The ratepayers are not the bank for the developers.

#### 4. If the rates are not to increase what can we do:

Definitely not borrow more. Like any business you should look at costs. Recently, TCC staff received an above inflation pay increase of 9.75% and the councillors voted themselves good pay rises at the start of this term. And what did the 40% of Tauranga's population who are on fixed incomes and the working poor get for a pay rise this year. Next to nothing if they were lucky. Where do they get the additional funds to pay for the rate increases?



The TCC Expenditure graph with Operating Expenditure added the to it.

The two largest costs/expenses are:

**Land supply and housing (new subdivisions and associated infrastructure)**

The existing ratepayers receive benefit from only part of this expenditure, why are they asked to pay for all of it.

**Personnel Expenses.** Staff cost ( including \$18.6 million for consultants, 33% of the staff wage bill)  
96% of the online pollsters agreed with cutting wages bill.

Both these items must be reduced.

And any surplus funds can be redirected into items which improve the quality of life for ratepayers. eg Resilience, community wellbeing, transport.

## 5. Unrestricted Growth

The plan seems to be that Tauranga must continually grow and build new homes on new greenfield sites, the **query is why** when this hollows out the existing city centre, increases traffic congestion, makes any public transport system uneconomic and useless and reduces any spend on increasing the quality of life. Can the plan change to redirecting new residents to live inside the existing city limits.

Growth is not self funding, TCC and Infrastructure NZ have said so, simply, every new section developed puts Tauranga further into debt. Who pays?

If the plan must be new greenfield development, strike a deal with the government that they pick up all the developmental and infrastructure costs including water and waste water upgrades - a blank cheque, and **no cost to Tauranga Ratepayers**.

If the newspaper reports are correct, borrowing up to \$500 million from a fund which takes the loan away from the loan ratio guidelines is mischievous and at the end of the day the **Tauranga Ratepayer** is still guaranteeing the loan and will need to pay it back.

More money needs to be placed in the other categories to improve the quality of Tauranga life. Invest in what will improve the quality of life in Tauranga. This is the reason we all moved here, not to replicate the Auckland problems. As an example, money not used for funding growth could pay for the kerbside rubbish collection and recycling initiatives.

*Question -- Is there sufficient reliable water supply to supply all the new housing planned and the very large requirements of the gib board factory? Smartgrowth talks about 8000 plus more homes.*

## 6. Budget items that could be deferred/deleted for this financial year:

From TCC Expenditure Budget 2020/2021				Papamoa Residents & Ratepayers Association
This is a year for the austerity budget, a year of funding the essentials.				
<b>Expenditure that can be removed, reduced or deferred Do the numbers include GST?</b>				
Papamoa East Interchange	6.569			NZTA were going to pay originally. How is it now a TCC cost?
Water Network				
Pyes Pa West Growth Area	5.328			More houses and infrastructure cost
Parks -- Planned rushed development	3.681			Remember Phoenix Park debacle. Change rules
Western Ring Rd 3000 new houses	3.082			More traffic and infrastructure costs
TBE Developer reimbursement	0.663		19.323	
Other		Revised Saving		
Kerbside Rubbish Bin purchase	9.180	9.180		No to TCC controlled kerbside collection
Harrington St Carpark	10.000	4.000		Sue the insurance co for fix.
Cycle Plan	3.700	2.000		12 consultants fulltime for a year. Excessive
				Another Greerton debacle. Will choke C Rd to standstill. Another reason not to go to downtown Tga
Cameron Rd Corridor	1.500	1.500		
Property Disposals	-3.037	-3.037		Make public before sold.
Airport Resurfacing	3.400	1.000		Just got unbudgeted payout to seal carpark and has built new terminal recently. Priorities??
Streetlight Renewal and LED upgrade	4.307	4.307		Stop. Destroying Papamoa heritage.
Adams Centre Expansion	5.351	5.351		No subsidy -- not a community facility
Wairakei Stream Planting	1.328	1.328		Stop almost illegal. Resource Consent not adhered to.
Mount Visitor Info Centre	2.240	2.240		Stop No cruise ships for a long time.
Harrisons Cut Stabilisation	1.779	0.500		Make plans available for public scrutiny
New toilet at Harrisons Cut	0.333	0.333		Better at War Memorial
			28.702	
Reduce total payroll expenditure for staff and consultants by 20%	70.00	14.00	14.00	
Reduced expenditure			62.025	millions
Total Draft Expenditure			243	millions

Potential Saving \$62 million.

## **7. Items in the Annual Plan which affect Papamoa**

### **Street Lighting**

Without any consultation the Tauranga City Council decided to replace all the street lights with new LED lights in the Papamoa area. Before, each subdivision had its own unique street lamp design and gave a touch of class and uniqueness to an area and some history. Now without any consideration it was decided to chop and destroy the look of the light frames to put the LED lights in place. It has now been stopped but too late for the vandalism that has occurred.

### **Planting in Royal Palm Beach Reserve part of the Wairakei Stream**

Recently, after no consultation with the local community, under the auspices of a [BOP Regional Council Resource Consent](#) 63636, the Tauranga City Council created the Wairakei Landscape Plan with Boffa Miskell and now have started implementing the plan by planting flax bushes around the edges of the Palm Beach Reserve waterways to create a wetland. The resource consent stipulated that consultation must have taken place with each resident bordering on the waterways. This has not happened. TCC lodged the landscape plan before meeting the residents and still has not met them.

The residents do not want the planting, just leave the Reserve as it is, with grass to the edge of the streams and lakes. The “scientific” reasons for the planting in Palm Beach Reserve contained in the Boffa Miskell plan are faulty, the planting will affect the performance of the flood design of the area and are without any basis.

TCC has recently employed a marketing consultant to try and convince the residents that the planting is acceptable. If the conditions of the Resource Consent had been adhered to, then the residents bordering onto the park would have been consulted and the final landscape plan would be different.

Royal Palm Beach Reserve is the only true park in Papamoa.

The funds being spent in this small part of the Wairakei Stream is wasteful. There is an item of \$1.4 million for planting included in this year’s budget and then add to this the cost of the marketing consultant.

### **Te Tumu**

The Papamoa Eastern Interchange was historically to be funded by NZTA, now it is in the TCC annual plan. What has changed?

### **Papamoa Beach Road**

The traffic flow count has exceeded the numbers required to hot seal the road. The new housing will bring increased traffic. When will this road be upgraded?

### **Community Hall Papamoa East**



This has been proposed for a few years and we believe land has been bought. There is a need for a community hall to be managed by the TCC and available to be used by the public.

#### **8. Lack of Communication and Mock Consultation with the Community:**

The feedback posted by pollsters in our online surveys has reinforced a feeling we have had for sometime in Papamoa. The council is not listening to the residents until after the event when it is too late. Subsequently ratepayers funds are being wasted. There is sadly a perceived disconnect between council and residents. More so than could be considered normal. The crux of the complaint is that no one in council is listening and there is an entrenched silo mentality amongst the council staff who tell the community what they are getting. A lot of the feeling stems from the Mock Consultations used by TCC after a plan is finished to justify the project or just a Lack of Consultation with the residents.

Communicate with the community, not at the community after the horse has bolted. The community needs to be involved before the plan is developed.

A current example is the amount of money being spent by TCC on a marketing consultant to convince the Palm Beach residents to accept the council wetland planting.

The local resident usually knows what works, what doesn't work, use their knowledge and expertise, don't impose on them.

This quote sums it all up

"The problem is, once the plan has already been written and budgeted for – consultation becomes a tick on a tick box, when it should be done **before a plan is written**"

#### **9. Summary:**

This is a year for austerity, the council's desire to spend is not matched by the ability or desire of a large part of your ratepayers to pay an increased rate. Equally of concern is the stealth introduction of the council controlled kerbside rubbish/recycling collection which will add around \$500 to each rate bill. It doesn't matter which year it starts, as it will always be an additional imposed charge on ratepayers. Waste minimisation and recycling are important, the proposed method and cost is not desired. The current privately run rubbish service is highly competitive and customisable.

For the Tauranga people who are on fixed and low incomes, and the working poor, it is still \$10 Tauranga and not Auckland prices. Adding \$10/week rate increase and another \$10 per week for kerbside collections is more than the recent increase in the pension for a married couple. (\$19/week)

They can not pay any unexpected large increases.

The community and council need to walk together for the future.

Philip Brown Chairman

On behalf of the Committee

Papamoa Ratepayers and residents Association.

0% Rates Increase Tauranga



Send your feedback on the proposed rates increase — summary below

Name \*

First Name

Last Name

Email \*

Your Feedback \*

SUBMIT

Who are we

We are a group of concerned Tauranga City Council residents who do not believe that the ratepayers should be funding the growth of Tauranga.

We know Zero Rate Increase is not the



## 0% Rates Increase Tauranga



keep the message to you  
and the council very  
clear. Rates need to be  
affordable.

Not all growth is good  
growth and “out of  
control growth” is  
definitely not good.

Tauranga still has the  
opportunity to grow at a  
pace that is manageable  
and providing the  
amenities required.  
Bigger is not always  
better.

This council needs to  
look for other funding  
streams, and not loans.  
If central government is  
so keen on unfettered  
development ( eg Te  
Tumu) then central  
government should write  
a very large cheque to  
pay for the infrastructure  
and not expect the  
existing ratepayers of  
Tauranga to pay for it.

# 0% Rates Increase Tauranga



## Comments from the feedback form.

## Comments from feedback form from zerorateincrease.com

Zero rates increase please I have lost my job / no income.

Zero rates increase would show the community  
the mayor has a heart . Maybe it's time to stop al the apartment  
building with  
the added cars on the road and concentrate on fixing the structure .  
le build a  
recycling unit for rubbish turn green waste into compost for sale.  
Maybe look  
at raglans infrastructure for a few ideas

Keep rates at zero. Times are tough

The proposed rate increase would be absolutely criminal!

People are suffering from loss of jobs, beneficiaries and pensioners  
on fixed incomes etc ...

When are we going to hear the mayor and councillors volunteer to  
have a wages  
cut??

## 0% Rates Increase Tauranga



haves'

When are you going to stick to priorities?

When will you use some common sense?

Council are being extremely

greedy. So many new houses paying rates and the money from the port. We are

pensioners and our rates are over 4000 a year and we have a half section how do

you justify that.

So much revenue is wasted on

the wish lists of the privileged few, when it's all about infrastructure., and

practical projects that benefit the majority. Spending and hiring at the council is out of control., but let us not fall into the bullshit trap of getting rid of marginal employees and then re-hiring them as consultants at

exorbitant rates. This city needs to be run as a business that needs to be

successful to survive not a 'hobby horse' where councillors 'dip' into the

public coffers when they stuff up. MORE IMPORTANTLY ANY

INDIVIDUAL MAKING A

DECISION ON SPENDING PUBLIC MONEY TO BE MADE

ACCOUNTABLE either by restitution

or fire their arse out of town.

## 0% Rates Increase Tauranga



Rates rises are extremely difficult for many residents at the best of times. We need to be encouraging/helping people to own their own homes as renting is so difficult and stressful. Rates are so high this can be a real barrier. Now the situation with covid, is even more of a reason to not increase rates. In fact we should reduce them.

Rates should not be raised this coming July due to Covid-19. Income levels for most have either dropped to just getting the subsidy from the Government or in a lot of extreme cases jobs have been lost. Household budgets are hurting & a rates rise at this time is not fair.

No rates increases at this moment in time due to covid19. Why don't mayor and councillors take a pay cut instead like the government and look at a realistic rate increase in a years time.

## 0% Rates Increase Tauranga



I'm sure the amount of rates we already pay is enough for council to maintain

services until we financially are back on our feet.

Defer any rates increases until we are all stable again.

Under current circumstances a 7.6% rates rise is totally irresponsible ! This Council has presided over many disastrous events, of which we are all aware, but this increase would top them all !

Stop the greed and start caring about the people that pay ur wages Mr tenby.

People are hurting .U may not be but many are. Look after ur residents have u not noticed to rise in suicides etc .

FORGET THE BLOODY PRETTY PROJECTS AND LOOK AFTER UR PEPPLER !!!



## 0% Rates Increase Tauranga



The economic effects of Covid-19 will be on-going - rather than the unrealistic 0% increase , would it not be better to lock in a (say) 3% annual increase for the next 2-years - or longer.

Having a zero rates rise would just push Tauranga back into the dark ages. Shame on the creator of this site suggesting such a thing.

Zero Rate Increase for me please. Living alone makes it harder as it is only one Super coming in, the mental stress is bad enough without a increase.

People in Tauranga have always come up with a reason for not putting rates up which has been going on for years and is why we are in the financial situation we find ourselves in. To many people live

## 0% Rates Increase Tauranga



same people  
that don't want to pay to fix it either. Tauranga Council need to access  
all available  
avenues of funding that they can to develop key infrastructure. That  
includes  
rates. I believe there should be a rates increase what ever that many  
be.

We live in tauranga,we are a  
young family with a new born he's 4 months old. Soon to have only  
one income. I  
think a rate rise isnt good at all we have less people with jobs now  
because of  
covid19 and lower incomes the government has given \$585 dollars a  
week "who can  
live on that money" We have less land in Tauranga year by year which  
means more  
people are paying rates so I see no need for a rates increase of  
7.6%.... it's  
just crazy. Tauranga city council need to learn how to spend there  
money  
appropriately not doing things twice or over budget. Do it once and  
do it  
right!!!!

## 0% Rates Increase Tauranga



Zero rates increase - the current climate can not afford this. Tga has a very large population of super annuitants (fixed income) and now an increasing number of unemployed (fixed income) Those lucky enough to be working may very well have had put cuts and or hours cut as well. Instead of borrow further huge amount \$100m under govt "shovel" scheme, look towards reducing debt by selling assets that do not bring in a return, even if the depreciation does look good on the balance sheet! Sell off all houses currently owned by council and unused, land that is not used to the optimum and look carefully at assets that cost money to maintain. Prettying up city streets is ridiculous at this time. Waste of money - yes this could be put on very back burner. Parks, reserves - just maintain what you already have (unlike some that have been left to fill up with rubbish and flood). Solve the problem urgently with Bella Vista - Council look so very bad in this case. Fix up remaining houses and sell them off. Use building inspectors, engineers and town planners that know what they are

## 0% Rates Increase Tauranga



engineering advice on  
Harrington St) Ensure no staff have a conflict of interest in performing  
their  
roles. Downsize staff numbers - Tga has high staff numbers compared  
to other  
councils on a per capita basis. Corporations are downsizing, council  
should do  
similar. Councillors should take pay cuts of at least 20% and that goes  
back to  
council coffers. Tga also has the highest paid deputy mayor in the  
country -  
ridiculous - this salary needs to be more in line with other councils  
throughout the country. All council meetings open for ratepayer input  
- no more  
rushed meetings on the final day of sending off a submission Too  
much  
"secret squirrel" going on here. All councillors to obey the law and  
itemise current directorships or financial interests. Even have  
available the  
expenses that are claimed for. These should all show some-ones  
approval before  
paying out. Simple really, just good commercial practice. After all, we  
are  
paying salaries and expenses! Hidden agendas brought out into the  
open once  
found or even suspected. Councillors should operate openly and with  
integrity  
at all times. If a mayor or councillor puts up a post on facebook, it  
should  
show that there is verification i.e. Mayor having "permission" to

## 0% Rates Increase Tauranga



workers - probably the former an at risk group. Where is verification of this.

I believe we want a mayor who doesn't open his mouth in print before checking

facts. To say, he and the govt didn't know we had so many homeless is a farce.

Previous govt built transitional homes in Papamoa for a number of these people.

Sending out the Annual Plan for submissions by email - well this should have

been thought of earlier. Not everyone has a computer so probably not a full

representation of the population can have their say. All in all, a pretty disgusting showing so far from our mayor who should be leading by example and

that includes not swearing at other councillors at council meetings.

That was a

real shocker. As one can see, a lot of our issues appear to stem from the top.

IT IS ACTUALLY UNBELIEVABLE THAT WE HAVE A  
MAYOR WHO, TOGETHER WITH OUR COUNCILORS ARE  
PROMOTING ANY INCREASE IN RATES  
WHAT SO EVER. WHAT IS IT THEY CANT UNDERSTAND ABOUT OUR

## 0% Rates Increase Tauranga



WE HAVE ELECTED OUR  
SELVES A MAJOR PROBLEM????

At a time when most of us experienced a drop, or in some cases a total loss of income during the pandemic, I feel it is a callous and cruel decision to even think of a Rates increase. The current situation will no doubt persist for at least a few years.

I cannot see how an increase in rates can be afforded by a large number of rate payers. The services provided by the council - roads, other developments., maintenance of parks etc. should cost less in stead of more for the foreseeable future as there has been a period of inactivity due to the pandemic. The councilor's remuneration should be reduced by 20% as they had less to do for the previous 3-4 months.

I was already concerned about such a hike in rates, now I face a situation that it would mean we would have no choice but to sell up and relocate if this was to go ahead. I was made redundant

## 0% Rates Increase Tauranga



restructure,  
not COVID19 I'll get no government help. I won't qualify for WINZ as my husband works. On top of which nowhere is currently recruiting. TradeMe jobs for all vacancies for all of Tauranga is currently only at 4 pages. Add in the people made redundant from closed businesses, business owners who will not reopen and this will be catastrophic for people.

Shouldn't we be expecting a drop in rates? Its very opportunistic of the council to pick to re-evaluate rates at the height of a debt and speculation fueled property bubble.

Seems 2/3rds of the rate calculations are tied to property values are they not?  
(<https://www.tauranga.govt.nz/council/forms-fees-and-payments/fees-and-charges/rates-charges>)

Well with Tauranga property set to decline by 40-50% will the rates follow suit...? Can the city council please revert to basic services only and pro rata staff and salaries to where they are

## 0% Rates Increase Tauranga



No rates increases please.

With the financial hit that covid-19 has had, many are struggling financially.

So please no rates increase.

I totally agree with zero rates increase as yes covid19 will be a massive set back for home owners as I'm one my self and not only with the last increase just a short time ago really councils do you really need to hit us hard in the pockets again ?? Every year there seems to be nt a small increase but a massive one and some f the things they say the increase is for most reserdent don't even use most f the people out papamoa way are elderly residents either still having to wrk already as retirement age or on low incomes as family's are already struggling as myself included.

I would recommend that that council take a look at the expenses and where is the funds going are they using them so all the Bay of Plenty people are



## 0% Rates Increase Tauranga



My family and many other families had to work really really hard to get to where we are now. Lot's of sacrifices. Please (Tauranga City Council), don't punish us after we worked/working so HARD, to where we are now by paying for others mistakes.

These thieves have no competition, we pay for our own rubbish bins,our water our own septic tank,our own line fees,we get nothing in return from our rates, they should be discounted for our horrible traffic locked road...Just build bike tracks and give yourselfs a pay rise

Yes to Zero, rates Incr These are extremely difficult and unknown times All of NZ is struggling.

Please be realistic, a rates increase this year would be crippling to an already depleted local economy. Let us rebuild and give us some financial breathing space to be able to do this.

## 0% Rates Increase Tauranga



Given the current situation a zero rates increase is the only viable option. Also the mayor and councillors could show some support for their community and take a 30% pay cut like a vast number of the ratepayers.

We already have the highest average rates for the country without some of the perks of other regions I.e. rubbish collection.

The TCC needs to manage funds more effectively and complete projects once without having to fix errors - Welcome Bay Slip lane!

TCC needs to manage their costs and contractors better and stop being wasteful. No accountability.

No salary or wage increases for TCC staff. Live within their means.....we have to!

This is not the right time to be kicking people when they are down. Your proposed rate increase of 12% was only set at that rate so it looked better when you dropped it to 7%. We are aware that there are major

## 0% Rates Increase Tauranga



up these

projects this year, it's wrong to ask or even suggest your ratepayers do this.

the banks are giving us holidays on our mortgage's so why isn't our money hungry council doing the same thing, because if they don't there will

be a lot of house's and property's for sale in 6 month's time,i for one could

be one off them

This city has been kept back from growing for

decades by people like you who think that rates shouldn't be increased - and

there is always a new reason - just like this one - you need to grow up and

realise that a city only grows if it spends money and it's primary source of

money is the rates. Tauranga rates are already way way way less than Rotorua

and Hamilton and that is why this city is failing to thrive - I think you and

your group are neanderthals who just want to "keep Tga the way it is" the very same village mentality that has restricted this city's growth for decades

- go away and live in sleepy hollows if you hate growth so much!

## 0% Rates Increase Tauranga



I want to add my voice to those who advocate for no increase to rates. I think this should be considered for the foreseeable future as the level of economic uncertainty is likely to continue for some time.

With the increase of TGA population over the last few years, the building boom and the house price increase, should mean that the council are now getting a vast increase in rate monies. What are they doing with it? Increasing council staff numbers and salaries?

I cannot see how they can justify more than a cost of living increase at the most.

With the Covid19 putting businesses in jeopardy and therefore the job losses that will follow on from this means that there will be many people without jobs. How many council workers will lose their jobs.

If you want to stay on the council then you better have a re-think of this increase.

## 0% Rates Increase Tauranga



industry where I  
now have no income due to the Corona virus having applied for the  
govt subsidy  
has helped but does not cover anywhere near all of our costs I have  
noticed  
many areas where you can essentially reduce costs .

To put the rates up at a time when we are struggling  
just to keep our life on track is not acceptable the council needs to  
look at a  
different level of management of costs

I see many areas where you can find cost reductions

Seeing things like signs on walkways which are not  
at all necessary putting in footpath areas where these are not  
necessary come  
on you can look at areas to save happy to give you input

Any more than 0% is simply unaffordable for  
most ratepayers. Priority is to reduce council staffing ( overheads) by  
at  
least 15%

My concern is these rates are charged according to valuation of  
your property yet I use no or receive no extra compared to

## 0% Rates Increase Tauranga



it.

Everything seems to increase but wages are not the increase percentage is also

way above any pay rise anyone is likely to get. Just read an article saying

councillors will donate 10 percent and not take wage increase this year, the

fact they are able to state an expected wage increase when there are many looking

at no job certainly no wage increase is appalling.

Increase of rates under the current climate is

an incredibly harsh measure and does not support the messages we are getting

from the government about 'we are all in this together' . For us a family of 4 ,

one person losing a job due to Covid19 and being on 1 income that will be

reduced to face rates increase will be a hard pill to swallow. I am questioning

the morals of local leadership if this goes ahead?

Big no for the massive increase. Having just built a new home and having job uncertainty adding more cost at this time just seems wrong.

## 0% Rates Increase Tauranga



We should delay all increases during the pandemic as there is a lot of uncertainty around jobs and income.

This summer Papamoa and Eastern Mount Maunganui residents have had to put up with the constant stink of an refuse station, over burdened by the areas growth.

- The past 3 or 4 Summers we have had to put up with water restrictions. About 12 years ago we were told by council that water metering and separation of water from the rates would ensure targeted investment and development in our water supply. One of the key points the council made then was that would eliminate water restrictions.

- Papamoa (In particular Papamoa East) has been under full speed development for the last 12 years and only now is work being done on Bayfair and Te Maunga junction.

It is unacceptable that rate payers in the Tauranga and broader area having to

## 0% Rates Increase Tauranga



I have lived in Papamoa for 25 years and in that time seen exponential growth with minimal change in the core services. Our council has allowed mass development of the area with, in my opinion, a disproportionate development in core services. To now say that the rates need to go up to pay for this over development and is appalling. Rates should cover use and ongoing maintenance of services, NOT growth related upgrades. The cost of core services / infrastructure upgrades to keep pace with development should be levered predominantly onto shoulders of the developers.

Sustainable, well planned and adequately financed Growth is good growth. I do not think we live in an area that is experiencing good growth.

A rates increase is unwarranted especially in these uncertain times. Cripple your community, drive residents out and then what



## 0% Rates Increase Tauranga



feed back to

we ratepayers with the high rates we pay already. We get very little value for

what we shall out to council here.

I cannot afford a rate rise. I am a pensioner

TCC is such a shambles they need to cancel the

Rayes Increase it should be ZERO.Everyone one else are having to bit the bullet

so why not the Council .Its time a few heads rolled and culprits named and

sacked.If you were working in the Private Sector you would be long gone. IM NOT

THE ONLY RATEPAYER DISGUSTED IN THE COUNCILS RECORDS.

Listen to the people for a change

I am one that tries very hard to pay my bills on time. But with this increase, I know I will have to struggle and budget to meet these requirements. I am with you on this decision on ZERO RATE

## 0% Rates Increase Tauranga



Shouldn't be a rates increase at all under the circumstances

The ratepayers of Tauranga are not 'cash cows' existing to fund the dreams of Councilors and senior staff who are hellbent on compounding our social, infrastructural and congestion problems but funding further growth.

This has been the plan of all recent Councils and it hasn't worked. More of the same is crazy. Just focus on solving the problems for the existing residents.

Outrageous. Doubt the Gvt will increase my super to cover your extravagant rate increase. This is not Auckland. We normally have a very lovely lifestyle, don't understand in view of the Covid19 virus has turned our lives upside down.

0% Rates Increase Tauranga



Tauranga*	\$2,886	\$8,449
Auckland*	\$3,685	\$16,187
Hamilton	\$2,540	\$15,071
Wellington	\$2,835	\$27,842
Christchurch	\$2,770	\$11,906
Dunedin	\$2,360	\$16,652

*\*Tauranga doesn't have a rubbish service; all others do.*  
*\*Auckland is both a city and a regional council.*

PRRA    PALM BEACH RESERVE  
TAURANGA RUBBISH OPTIONS    CONTACT US

POWERED BY SQUARESPACE

**Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 088

**Full Name:** Robin Rimmer

**Organisation:**

**Suburb:** Welcome Bay

**Wish to speak to submission:** No

**Time Preference:**

---

**Q1. Which infrastructure investments are most important to you, and why?**

Comment:

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**Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: See attachment

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**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment:

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**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment:

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**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment:

---

**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment:

---

**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment:

---

**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment:

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment:

---

**Attachment:** Yes

-----Original Message-----

From: Robin Rimmer [REDACTED]  
Sent: Tuesday, 28 April 2020 10:11 AM  
To: .submissions <[submissions@tauranga.govt.nz](mailto:submissions@tauranga.govt.nz)>  
Subject: Submission: zero increase in rates

SUBMISSION (Rates - annual plan 2020)

Under the present circumstances, with so many people losing their jobs and / or being economically disadvantaged, any rise in Tauranga City Council's rates would be unconscionable. Follow the lead of the government and be kind and empathetic; don't be selfish, knowing as you do that so many of TCC's projects are unneeded, unwanted and in some cases harmful.  
A ZERO % increase in rates is the only option available to a compassionate society.

R J Rimmer

(Ratepayer)

[REDACTED]

Tauranga  
3112

**Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 089

**Full Name:** Janice Baker

**Organisation:**

**Suburb:**

**Wish to speak to submission:** No

**Time Preference:**

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**Q1. Which infrastructure investments are most important to you, and why?**

Comment:

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**Q2. What is your view on the proposed rates increase for 2020/21?**

Comment:

---

**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment:

---

**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment:

---

**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment:

---

**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment:

---

**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: See attachment

---

**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: See attachment

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment:

---

**Attachment:** Yes



## Submission to TCC Draft Annual Plan 2020/21

email [submissions@tauranga.govt.nz](mailto:submissions@tauranga.govt.nz)

Thank you for the opportunity to make a submission on the draft Annual Plan 2020/21.

Our submission focuses on the proposed increase in commercial rates. We are concerned that commercial rates are proposed to increase at a far higher level than residential rates with businesses facing an average (mean) increase of 21.8%.

Council needs to recognise the financial pressure the COVID-19 pandemic is having on ratepayers, and commercial ratepayers in particular who have been unable to trade from their business premises for some time. Commercial landlords are facing non-payment of rent by some tenants, or reduced income. The City burden of rates appears to fall heavily on commercial ratepayers and this is not appropriate in the current climate.

We appreciate the Council is now proposing a smaller rates total rates increase of 7.6% than signalled in the Long Term Plan (LTP). This translates to \$2.28 a week for the median residential ratepayer and \$12.13 for the median commercial ratepayer. For the commercial ratepayer this is clearly a significantly higher increase. We note that some Councils around NZ are now striving for a zero percent rates increase in the 2020/21 financial year. Council needs to look at ways of keeping the rate level manageable and affordable.

Council should review the commercial differential which is proposed at 1:1.2 meaning that businesses pay \$1.20 in general rates for every \$1 paid by homeowners for properties of the same value.

We request Council adopt Option 2 'Constrained capital expenditure' set out in the Rates options analysis (Commercial Properties). We support 'Scenario 1' presented in the Consultation Document but request at least a 15% Uniform Annual General Charge (UAGC) is maintained.

We note Council is proposing a 10% UAGC for commercial properties. This proposal benefits owners of lower-valued properties, but means owners of higher-valued properties (which are often commercial) pay more, because more of the rates charges are based on capital value. This proposal is unfavourable for owners of commercial properties who are facing difficulties given the pandemic situation and does not help local economic recovery.

The proposal to reduce the UAGC from 15% to 10% is out of line with the Council's LTP and is not supported. Any such change should be deferred and re-considered as part of the LTP due in 2021 when the economic situation from COVID-19 is better known.

## Commercial ratepayers

For the median commercial ratepayer:

**\$12.13**

Weekly rates rise

**\$4989**

Annual rates bill

**18%**

percentage of general rates paid by commercial ratepayers in Tauranga

**32%**

the national figure, for major cities

Commercial	Capital Value	2020/2021 proposed	2019/2020 rates	Increase in total rates	Increase in total rates \$/pw (excl. water)
Lower quartile	\$550,000	\$3,209	\$2,986	7.5%	\$4.29
Median	\$1,070,000	\$4,989	\$4,358	14.5%	\$12.13
Upper quartile	\$2,010,000	\$8,206	\$6,839	20.0%	\$26.29
Highest 1% of commercial	\$25,626,000	\$89,041	\$69,164	28.7%	\$382.25
Average (mean)	\$2,620,000	\$10,294	\$8,449	21.8%	\$35.49

Commercial rates impact (% and \$/pw)		Option 2 Constrained capital expenditure	Option 2 Constrained capital expenditure	Option 3 Prioritised Capital expenditure plus limited debt management	Option 3 Prioritised Capital expenditure plus limited debt management	Option 4 Prioritised Capital expenditure plus debt management	Option 4 Prioritised Capital expenditure plus debt management
		Differential 1.2	Differential 1.3	Differential 1.2	Differential 1.3	Differential 1.2	Differential 1.3
UAGC 15%	High commercial (99%)	20%	26%	26%	33%	33%	40%
	(cv=\$25,626,000)	\$261	\$347	\$348	\$439	\$433	\$530
	Mean	16%	21%	22%	27%	27%	33%
	(cv=\$2,620,000)	\$26	\$35	\$35	\$45	\$44	\$54
	3rd Quartile (75%)	15%	20%	20%	26%	26%	32%
	(cv=\$2,010,000)	\$20	\$27	\$27	\$34	\$34	\$42
	Median (50%)	12%	16%	17%	21%	22%	26%
	(cv=\$1,070,000)	\$10	\$14	\$14	\$18	\$18	\$22
	1st Quartile (25%)	9%	12%	12%	16%	16%	20%
	(cv=\$550,000)	\$5	\$7	\$7	\$9	\$9	\$11

## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 090

**Full Name:** Richard Hart

**Organisation:**

**Suburb:** Mt Maunganui

**Wish to speak to submission:** Yes

**Time Preference:** evening

---

### **Q1. Which infrastructure investments are most important to you, and why?**

Comment: Our Harbour, Coast and Hills aspirations and opportunities are soon to be compromised. The Te Tumu Structure plan needs a review of its most basic assumptions. It has been driven largely by vested (landowner) interests and process, and will result in a less than ideal regional/premier park outcome for our city long term. A fundamental review is required in partnership with tangata whenua, as well as with independent strategic landscape, open space, and recreation experts. Some of the structure plan is okay. I emphasise the plan urgently needs independent review by outside parties; SPARC hq, Iwi and quality national landscape expert(s). Budget for fees and engagement is needed for this financial year 2020/21 to engage with Iwi and experts. This will probably save on litigation and delay later.

A similar approach is probably needed at the south and north ends of Town (Tauriko/Wairoa River) and Tga-Omokoroa with WBOPDC to inform their planning and structure plans.

---

### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: Rates increases are always horrid. I support TCC push for central govt help/policy change. Long term (20-30 yr) bonds at low interest are needed to fund new TCC growth based infrastructure and long life assets. Challenge the debt ceilings imposed - fast growing cities (Akl, Ham, Tga) are making big (expensive) infrastructure investments so have big debt and should be exempt - especially now with Covid.

---

#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment:

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#### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment:

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**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment:

---

**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment:

---

**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment:

---

**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: Have views - another day

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: Yes - another day.

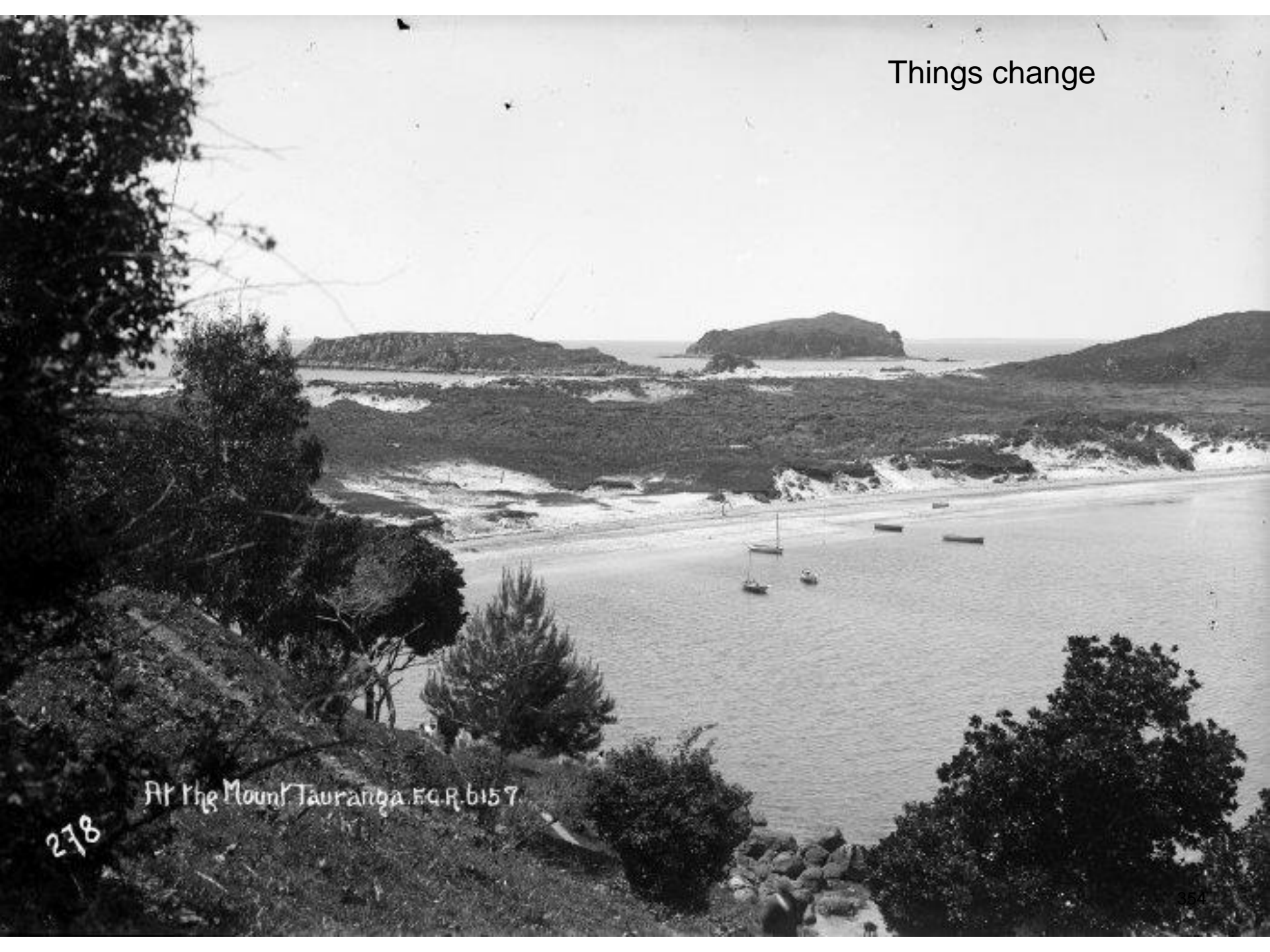
---

**Attachment:** Yes

# Bay of Plenty Regional Parks Establishment Group



Things change



At the Mount Tauranga. E.G.R. 6157

278











## First BOP Regional Park - Nationally outstanding cultural site



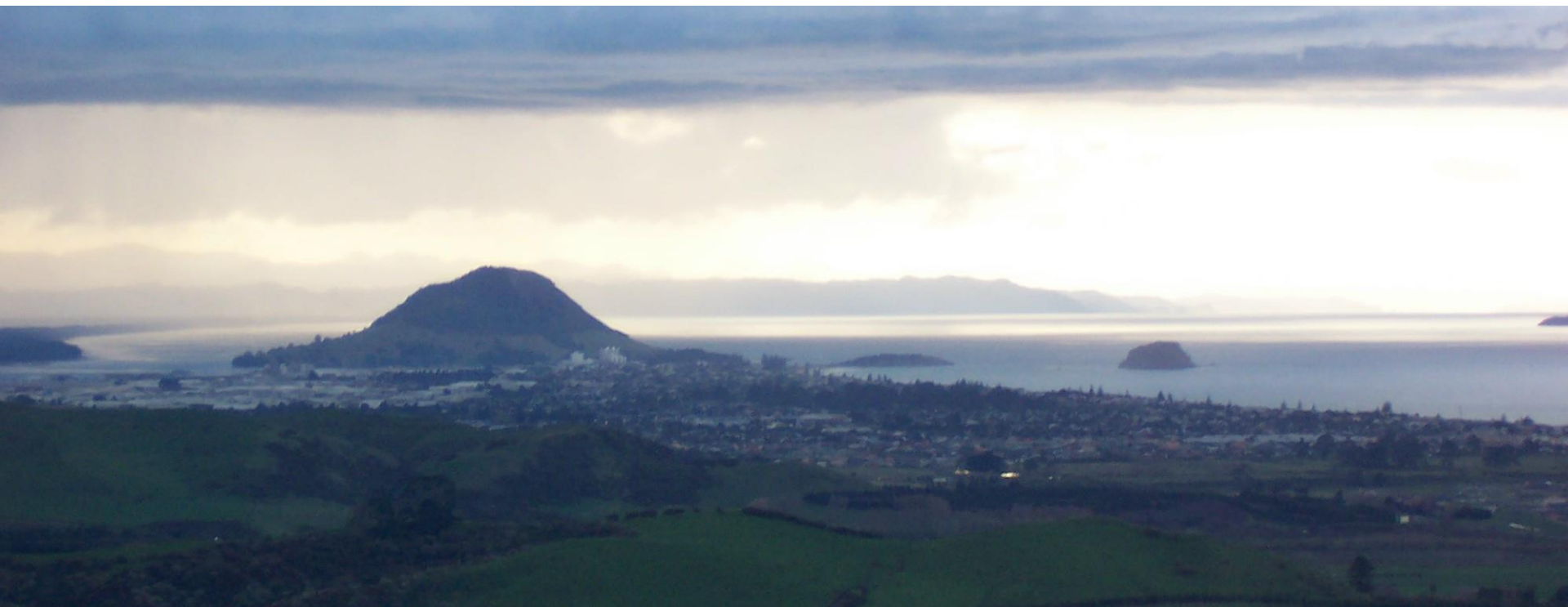
first purchase c.2002; area over 100ha





Park opening 2004





Public viewing outstanding

## Linkages - Kaituna river mouth & wetland













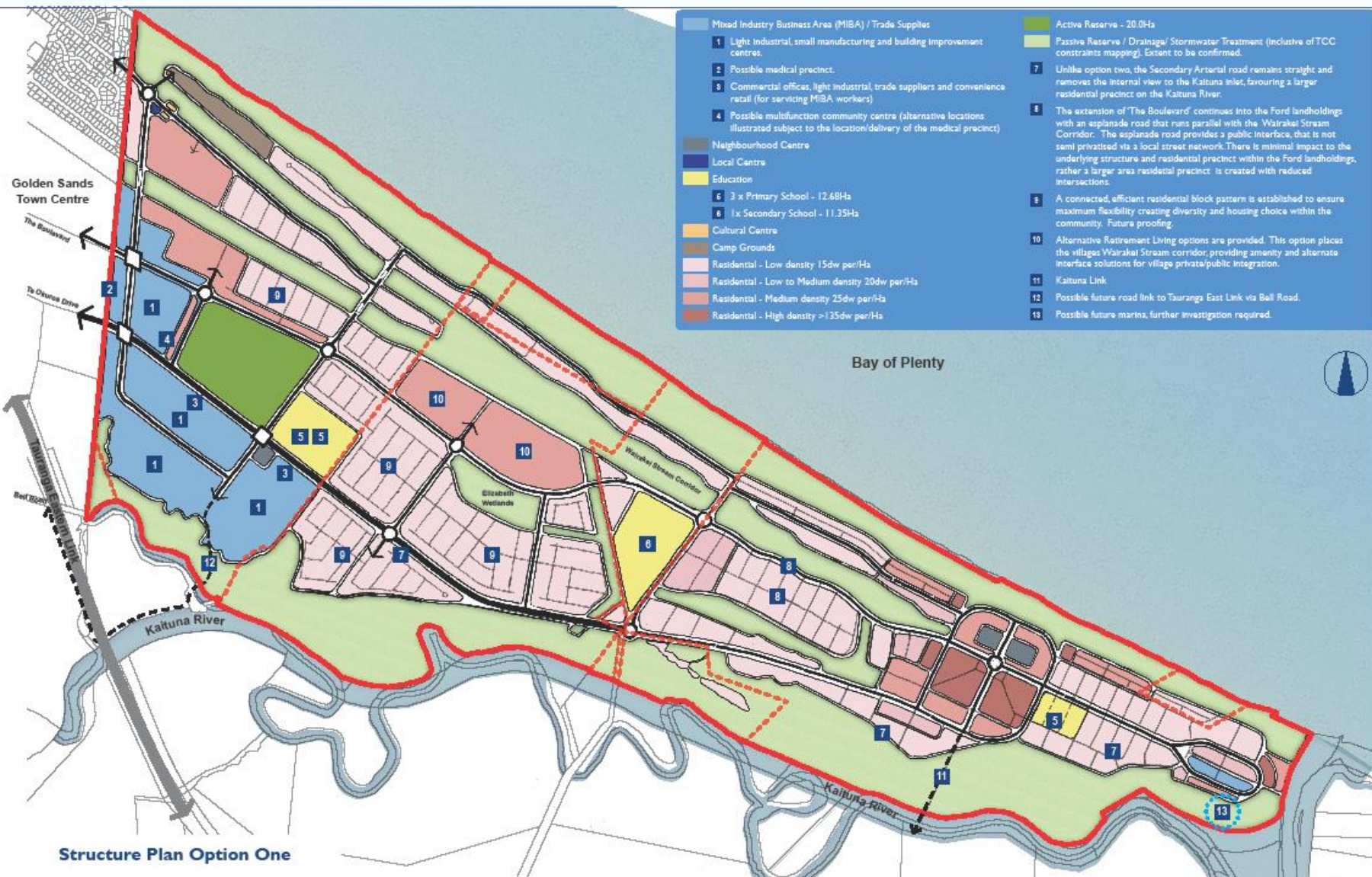






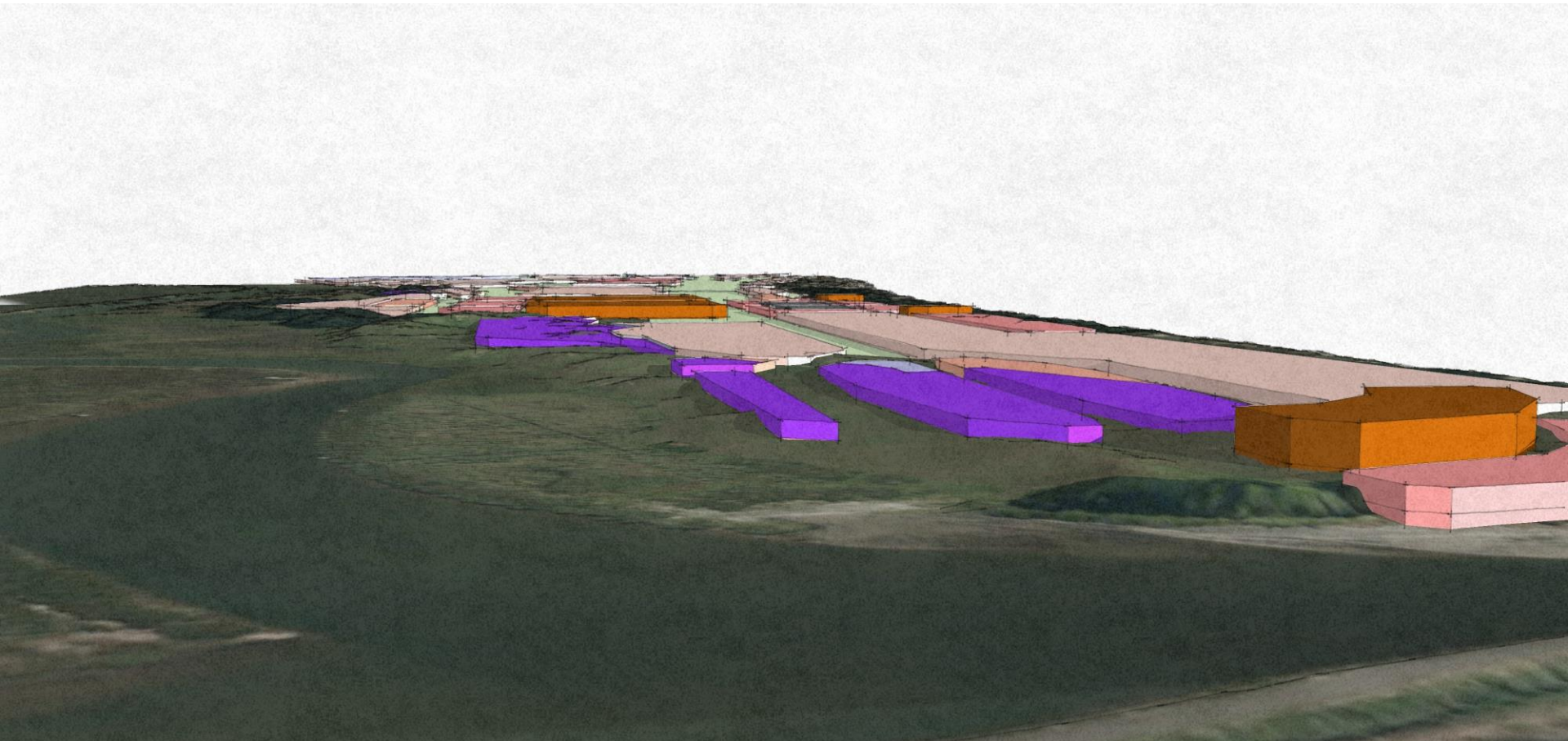


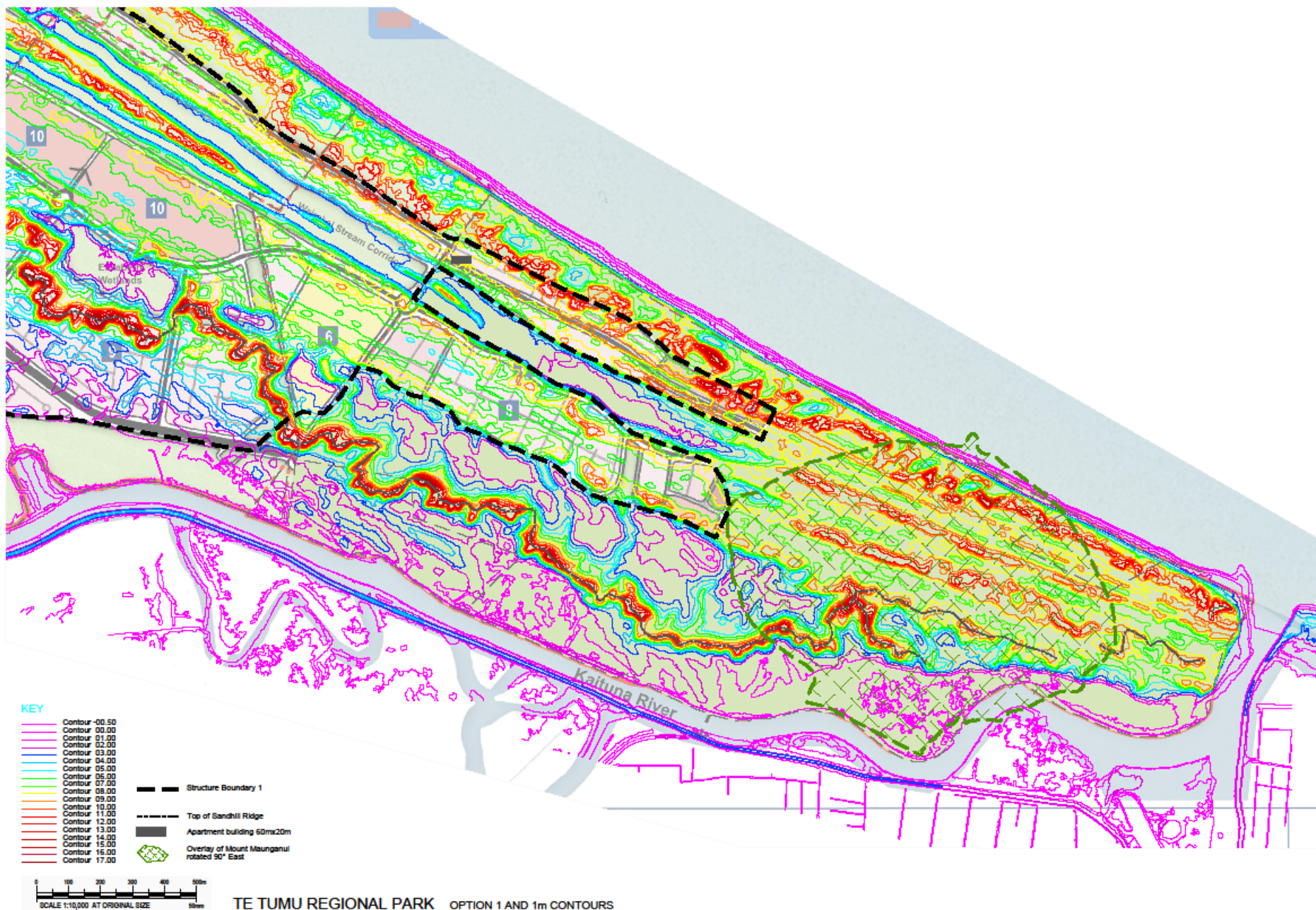




**DRAFT**







## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 091

**Full Name:** Brooke Holmes

**Organisation:** Tauranga City Basketball

**Suburb:** Welcome Bay

**Wish to speak to submission:** No

**Time Preference:**

---

### **Q1. Which infrastructure investments are most important to you, and why?**

Comment:

---

### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: I think at this time when people will be hurting financially with many people currently and for the proposed future being out of a job; it is not only unethical to increase rates, but also severely short sighted. An increase in rates will see a decrease in the number of families being able to afford this sport, followed by a decrease overall in the kids that play.

---

#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: Same as above, if everyone increases their rates, no one will be able to afford anything. I think the sensible thing to do is to wait and see if government gives anymore economic relief to business before we go and charge more to already hurting families and households.

---

#### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: Same as above, everyone needs these things. It isn't an option for families to have clean water and a toilet so it is poor business and unethical to raise a basic need in a time of crisis.

---

#### **Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: I think this is reasonable considering that council will actually design a working infrastructure that isn't at capacity as soon as it has finished. Let's try planning for 10-20 years growth like larger countries do and actually spend millions on working infrastructure and not repeat the Welcome Bay slip lane fiasco. That slip lane was poorly designed not only



once but twice. It still doesn't work and people still use the regular turning lane due to the poor design.

---

**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: Personally, since other people are losing salaries and jobs I think that needs to be looked at for the higher ups. Jacinda has done this and I think it is unfair that you charge more to the hardworking families living on next to nothing and the people up top get more.

---

**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: I don't know enough about this charge to comment.

---

**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: Same, don't know enough about this to comment.

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: Let's take the Prime Minister's word and actually put them in action. "Be kind!" There are families struggling to make ends meet and afford essentials. Upping prices of basic needs like clean water and sport makes families have to choose between food and an extra for their child. Some families are already at this point. Let's all try to be compassionate during this and keep prices the same. If you want to get the money from somewhere look at salary adjustments. It isn't fair or reasonable for everyone else to shoulder the blow from COVID19; and this should mean everyone (even council) having to pitch in to make it fair for everyone else.

---

**Attachment:** No

**Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 092

**Full Name:** Joanne Dey

**Organisation:**

**Suburb:** Matua

**Wish to speak to submission:** No

**Time Preference:**

---

**Q1. Which infrastructure investments are most important to you, and why?**

Comment: Cycle ways

---

**Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: Rates shouldn't be increased in light of covid 19

Rubbish collect should not be included in the rates

---

**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: See above

---

**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: See above

---

**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment:

---

**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: Do not include rubbish collection in the rates

---

**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: No should stay the same

---

**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: Yes

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: Do not include rubbish collect in the Rates

As a sports coordinator for an large school I would like TCC to consider not making changes to the user fee charges across all sport and recreation facilities.

In this challenging time Sport is important to our school community and because cost always is a challenge. It is very likely that Increases to user fees would flow onto individuals like our 950 students and therefore make sport less accessible to many of these students.

---

**Attachment:** No



## **Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 093

**Full Name:** Susi Peterson

**Organisation:** Whakatane High School

**Suburb:** Whakatane

**Wish to speak to submission:** No

**Time Preference:**

---

### **Q1. Which infrastructure investments are most important to you, and why?**

Comment:

---

### **Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: I Susi Peterson am a member of Tauranga City Basketball Association and the WAIBOP Football Association and I would like TCC to consider not

making changes to the user fee charges across all sport and recreation facilities.

In this challenging time Sport is important to me because we are facing many challenges for grass root sports for our tamariki at this stage.

Our future generations learn a lot from sport and it is a vital part of our kiwi heritage. One of the biggest barriers to our tamariki participating in sport is cost. It is always a challenge at the best of times let alone after what we are facing with the current and future economy status following Covid 19 lockdown. It is very likely that increases to user fees would flow onto individuals like our struggling tamariki and their whanau and therefore make sport less accessible.

---

#### **Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment:

---

#### **Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment:

---

#### **Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment:

---

**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment:

---

**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment:

---

**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment:

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment:

---

**Attachment:** No

**Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 094

**Full Name:** Brian Sparrow

**Organisation:**

**Suburb:** Welcome Bay

**Wish to speak to submission:** No

**Time Preference:**

---

**Q1. Which infrastructure investments are most important to you, and why?**

Comment: Welcome Bay Forrester Drive proposed waterfront walkway.

---

**Q2. What is your view on the proposed rates increase for 2020/21?**

Comment: Keep it as low as possible as people are hurting financially

---

**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

Comment: Our economy is in trouble. It cannot be business as usual.

Delete some things from the budget to reduce the rates increase.

---

**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

Comment: Reduce it

---

**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

Comment: Trim it

---

**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

Comment: Delete the Forrester Drive Walkway.

---

**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

Comment: Do not reduce it.

---

**Q4. What is your view on the commercial differential increasing to 1:1.2?**

Comment: No comment.

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

Comment: No.

---

**Attachment:** No

**Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 095

**Full Name:** Meenakshi Upadhyay

**Organisation:** Incubator

**Suburb:** Papamoa Beach

**Wish to speak to submission:** No

**Time Preference:**

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**Q1. Which infrastructure investments are most important to you, and why?**

**Comment:**

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**Q2. What is your view on the proposed rates increase for 2020/21?**

**Comment:**

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**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

**Comment:**

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**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

**Comment:**

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**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

**Comment:**

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**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

**Comment:**

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

**Comment:**

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

**Comment:**

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

**Comment:** See attachment

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**Attachment:** Yes

From: Magic Form Builder [REDACTED]  
Sent: Wednesday, 29 April 2020 4:41 PM  
To: [REDACTED]  
Subject: Annual plan submission 2020

## Annual plan submission 2020

29th of April, 16:40

IP:

Submitters name	Meenakshi Upadhyay
E-mail address	[REDACTED]
Phone Number	[REDACTED]
Address	[REDACTED]
Would you like to speak on behalf of your submission? Please note that the COVID-19 pandemic may affect the way we hear submissions.	No
If you wish to speak on behalf, please select.	N/A
Art & Culture plays an integral part of a community because..	It leaves a legacy of civilisation for future generations.
The risks of undervaluing the power of arts post-Covid 19 could..	Artist opting for other work to make money
My thoughts on the crucial role of arts & culture sector to play an essential role in recovery of our city	N/A
I'm submitting in support of the Incubator Creative Hub submission .	Yes
The strategy this submission aligns to is :	Toi Moana - Arts & Culture strategy

Thank You for Using Magic Form Builder!

**Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 096

**Full Name:** Fiona Gregg

**Organisation:** Incubator

**Suburb:** Ohauiti

**Wish to speak to submission:** No

**Time Preference:**

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**Q1. Which infrastructure investments are most important to you, and why?**

**Comment:**

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**Q2. What is your view on the proposed rates increase for 2020/21?**

**Comment:**

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**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

**Comment:**

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**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

**Comment:**

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**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

**Comment:**

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**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

**Comment:**



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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

**Comment:**

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

**Comment:**

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**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

**Comment:** See Attachment

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**Attachment:** Yes

From: Magic Form Builder [REDACTED]  
Sent: Wednesday, 29 April 2020 4:46 PM  
To: [REDACTED]  
Subject: Annual plan submission 2020

## Annual plan submission 2020

29th of April, 16:45

IP:

Submitters name	Fiona Gregg
E-mail address	[REDACTED]
Phone Number	[REDACTED]
Address	[REDACTED]
Would you like to speak on behalf of your submission? Please note that the COVID-19 pandemic may affect the way we hear submissions.	No
If you wish to speak on behalf, please select.	N/A
Art & Culture plays an integral part of a community because..	For me being an aspiring artist myself I love going to the art gallery, it is my favorite thing to do next to painting. It is inspiring and an integrel part of my immersion in art. I especially love to see local artists as this inspires me to know that one day I may be able to do it too.
The risks of undervaluing the power of arts post-Covid 19 could..	It would be a huge loss not to persue the power of art. If Tauranga did not have arts involvement in my opinion Tauranga has very little to inspire us. We need art to get us show us the importance of being creative and that in a money hungry world we see the value in creativity and imagination. It also inspires young people to dream big.
My thoughts on the crucial role of arts & culture sector to play an essential role in recovery of our city	Art and culture is the glue that bring us together, it is a bridge between worlds, a bridge to connect people therefore it is of huge importance. We can look to something pleasing to the eye for courage to join together and stand together in strength.

I'm submitting in support of the  
Incubator Creative Hub submission N/A

The strategy this submission aligns  
to is : Toi Moana - Arts & Culture strategy

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**Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 097

**Full Name:** Arohanoa Mathews

**Organisation:** Incubator

**Suburb:** Matapihi

**Wish to speak to submission:** Yes

**Time Preference:**

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**Q1. Which infrastructure investments are most important to you, and why?**

**Comment:**

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**Q2. What is your view on the proposed rates increase for 2020/21?**

**Comment:**

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**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

**Comment:**

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**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

**Comment:**

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**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

**Comment:**

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**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

**Comment:**

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

**Comment:**

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

**Comment:**

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

**Comment:** See Attachment

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**Attachment:** Yes

From: Magic Form Builder [REDACTED]  
Sent: Wednesday, 29 April 2020 5:13 PM  
To: [REDACTED]  
Subject: Annual plan submission 2020

## Annual plan submission 2020

29th of April, 17:13

IP:

Submitters name	Arohanoa Mathews
E-mail address	[REDACTED]
Phone Number	[REDACTED]
Address	[REDACTED]
Would you like to speak on behalf of your submission? Please note that the COVID-19 pandemic may affect the way we hear submissions.	Yes
If you wish to speak on behalf, please select.	Daytime, Evening
Art & Culture plays an integral part of a community because..	Arts & Culture are key factors to identity & belonging. It is the key to communication and connecting communities. It is the key for expression, learning and development of self and others.
The risks of undervaluing the power of arts post-Covid 19 could..	Create a missed opportunity for the community to continue connecting and developing their own and others Well-being.
My thoughts on the crucial role of arts & culture sector to play an essential role in recovery of our city	Expression of self, mental health within communities around the experiences endured from Covid19 and the rapid changes of mindset and behaviour needs to be encouraged. Artists have a major role to offer communities their voice through visual expression.
I'm submitting in support of the Incubator Creative Hub submission .	Yes
The strategy this submission aligns to is :	Toi Moana - Arts & Culture strategy

Thank You for Using Magic Form Builder!

**Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 098

**Full Name:** Cat Thompson

**Organisation:** Incubator

**Suburb:** Tauranga South

**Wish to speak to submission:** No

**Time Preference:**

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**Q1. Which infrastructure investments are most important to you, and why?**

**Comment:**

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**Q2. What is your view on the proposed rates increase for 2020/21?**

**Comment:**

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**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

**Comment:**

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**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

**Comment:**

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**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

**Comment:**

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**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

**Comment:**

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**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

**Comment:**

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

**Comment:**

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

**Comment:** See Attachment

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**Attachment:** Yes



From: Magic Form Builder [REDACTED]  
Sent: Wednesday, 29 April 2020 5:28 PM  
To: [REDACTED]  
Subject: Annual plan submission 2020

## Annual plan submission 2020

29th of April, 17:28

IP:

Submitters name	Cat Thompson
E-mail address	[REDACTED]
Phone Number	[REDACTED]
Address	[REDACTED]
Would you like to speak on behalf of your submission? Please note that the COVID-19 pandemic may affect the way we hear submissions.	No
If you wish to speak on behalf, please select.	N/A
Art & Culture plays an integral part of a community because..	It's a great way of dealing with stress..mental health and meeting people with like minded ideals..
The risks of undervaluing the power of arts post-Covid 19 could..	Well..loneliness is a killer..mental health even bigger killer..and stress well not rocket science..
My thoughts on the crucial role of arts & culture sector to play an essential role in recovery of our city	Totally valid.
I'm submitting in support of the Incubator Creative Hub submission .	Yes
The strategy this submission aligns to is :	Toi Moana - Arts & Culture strategy

Thank You for Using Magic Form Builder!

**Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 099

**Full Name:** Susan Howard

**Organisation:** Incubator

**Suburb:** Omokoroa

**Wish to speak to submission:** No

**Time Preference:**

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**Q1. Which infrastructure investments are most important to you, and why?**

**Comment:**

---

**Q2. What is your view on the proposed rates increase for 2020/21?**

**Comment:**

---

**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

**Comment:**

---

**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

**Comment:**

---

**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

**Comment:**

---

**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

**Comment:**

---

**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

**Comment:**

---

**Q4. What is your view on the commercial differential increasing to 1:1.2?**

**Comment:**

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

**Comment:** See Attachment

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**Attachment:** Yes

From: Magic Form Builder [REDACTED]  
Sent: Wednesday, 29 April 2020 6:21 PM  
To: [REDACTED]  
Subject: Annual plan submission 2020

## Annual plan submission 2020

29th of April, 18:21

IP:

Submitters name	Susan Howard
E-mail address	[REDACTED]
Phone Number	[REDACTED]
Address	[REDACTED]
Would you like to speak on behalf of your submission? Please note that the COVID-19 pandemic may affect the way we hear submissions.	No
If you wish to speak on behalf, please select.	N/A
Art & Culture plays an integral part of a community because..	A chance for people from different backgrounds to get together and enjoy and / or participate in activities that improve our quality of life.
The risks of undervaluing the power of arts post-Covid 19 could..	The arts have what many have turned to in these stressful times. Music, film ,theatre, art are things we can all enjoy enjoy . Having a local facility is more important now than ever before with live events and performances in Auckland etc likely to be limited for a long time
My thoughts on the crucial role of arts & culture sector to play an essential role in recovery of our city	Something for people to look forward to. A chance to briefly forget about worries and enjoy the moment. Cultural and arts events help bring people together to appreciate talent that is here like calmly. I know many people that thought that Tauranga had a lack of cultural art events considering the size of the population. Encouraging activities in the local community will help build on the fragile foundations of community activism and support we have seen in the last few weeks. As long as activities are genuinely inclusive and cater to all ages/ backgrounds ( teenagers are

	ignored totally in this city! - unless it's sport) then I believe public support would be there for keeping and increasing our cultural/ arts activities.
I'm submitting in support of the Incubator Creative Hub submission .	N/A
The strategy this submission aligns to is :	N/A
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**Tauranga City Council – Draft Annual Plan 2020/21 Submission**

**Submitter Number:** 100

**Full Name:** Andria Goodliffe

**Organisation:** Incubator

**Suburb:** Bellevue

**Wish to speak to submission:** No

**Time Preference:**

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**Q1. Which infrastructure investments are most important to you, and why?**

**Comment:**

---

**Q2. What is your view on the proposed rates increase for 2020/21?**

**Comment:**

---

**Q2.1 What is your view on the 3.9% increase to overall general rates relating to business as usual activities?**

**Comment:**

---

**Q2.2 What is your view on the 2.1% increase to overall general rates relating to water and wastewater infrastructure?**

**Comment:**

---

**Q2.3 What is your view on the 1.5% increase to overall general rates relating to growth and transport planning?**

**Comment:**

---

**Q2.4 If you consider the rates increases are too high, what projects (from the capital expenditure list in the supporting documents) or services do you recommend reducing to lessen the rates increase?**

**Comment:**

---

**Q3. What is your view on reducing the Uniform Annual General Charge to 10%? This reduces the total rates bill for lower-value properties, but will increase the cost for higher-value properties?**

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**Q4. What is your view on the commercial differential increasing to 1:1.2?**

**Comment:**

---

**Q5. Is there anything else you would like to tell us about this annual plan (including Development Contributions Policy, Revenue and Finance Policy and User Fees and Charges)?**

**Comment:** See Attachment

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**Attachment:** Yes

From: Magic Form Builder [REDACTED]  
Sent: Wednesday, 29 April 2020 6:48 PM  
To: [REDACTED]  
Subject: Annual plan submission 2020

## Annual plan submission 2020

29th of April, 18:47

IP:

Submitters name	Andria Goodliffe
E-mail address	[REDACTED]
Phone Number	[REDACTED]
Address	[REDACTED]
Would you like to speak on behalf of your submission? Please note that the COVID-19 pandemic may affect the way we hear submissions.	No
If you wish to speak on behalf, please select.	N/A
Art & Culture plays an integral part of a community because..	Without active makers the community would be a dull place.
The risks of undervaluing the power of arts post-Covid 19 could..	Undermine future society, not in an "oh no we have no electricity" way, but in a "the world is better with the creative ideas to soften the hard edges" way.
My thoughts on the crucial role of arts & culture sector to play an essential role in recovery of our city	The arts are brave and can help us find options better than stepping back into the previous reality
I'm submitting in support of the Incubator Creative Hub submission .	Yes
The strategy this submission aligns to is :	Toi Moana - Arts & Culture strategy

Thank You for Using Magic Form Builder!