



28 November 2022

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Tēnā koe Rosemary

### **Letter of Expectation from Tauranga City Council to Tauranga Art Gallery Trust for 2023-2024**

We are pleased with the Tauranga Art Gallery Trust (TAGT) Board's commitment to building strong relationships and aligning the organisation more closely to Tauranga City Council's (Council) expectations.

Council expects all council-controlled organisations to actively seek opportunities to use the Tauranga City Council logo and to promote us as the main contributor to operating costs. The development of a City Brand will further enhance these branding and alignment opportunities.

#### **Community outcomes**

We have made a commitment to "put the community at the heart of everything we do" and to create a vibrant city. The *Our Direction Tauranga 2050* [document](#) provides Council's strategic framework which informs our community outcomes, guides decision making and supports our overarching [City Vision, Together we can](#). We have chosen three [community outcomes](#) for TAGT to include in the development of your Statement of Intent, which align with the three pillars of our City Vision:

- **We have a well-planned city which fuels possibility**

Tauranga is well-planned, with a variety of successful and thriving compact centres, resilient infrastructure, and community amenities. We expect TAGT to continue being fully engaged in the Te Manawataki o Te Papa Civic Precinct development project, which will have significant and positive impacts on our city centre. This will become especially important as we move towards seeking public support and, most importantly, funding for this project.

- **We are inclusive and lift each other up**

Tauranga is a city that recognises and promotes partnership with tangata whenua and diverse communities. We foster and grow our communities, celebrate differences and lift up those who are vulnerable. TAGT should continue to strive towards increasing - and measuring - community access and participation for diverse groups. This includes demonstrating enhanced cultural awareness to ensure people of all ages and backgrounds are included, feel safe, and connected.

It has been fantastic to see the appointment of an aspiring board member at the TAGT Board table. In the year ahead we look forward to seeing mana whenua representation on the Board and greater diversity across the organisation.

We are looking forward to seeing the outcomes of the social return on investment piece of work, which will be undertaken in collaboration with TCC and Bay Venues, and the subsequent implications and opportunities from this research. This could include developing key performance indicators around greater diversity, cultural awareness, and accessibility.

- **We recognise we are an integral part of the wider Bay of Plenty region and upper North Island**

Tauranga is a well-connected city, which makes a significant contribution to the social, economic, cultural and environmental wellbeing of the region. It is a vibrant city where we fuel possibility by fostering creativity, innovation, celebrating arts and culture and empowering change makers to create a vibrant city. We expect TAGT visitors from across the region to attend, enjoy and participate in arts and culture offerings of local, regional and national significance.

### **Accountability and Transparency**

Council must demonstrate accountability for the public funds that it provides across the business and for not-for-profit organisations, ensuring funds are used for intended public-good outcomes.

We would like to see half yearly and annual reporting, with joint storytelling opportunities taken up in between these reports to engage the community. We would like to see the Board move towards publishing more information online about what it does and how it operates, for the community to access. We note that TAGT is subject to Local Government Official Information Act requests, and we support more reporting and information being published.

We understand Council and TAGT are already identifying opportunities together to deliver greater alignment and operational efficiencies through shared service collaboration. We look forward to seeing this collaboration in action, increased efficiency, combined resource planning and Long-Term Plan planning in the coming year.

### **Board professional development**

Council has a role in providing training, including the induction for new board members and the opportunity for them to attend *Te Kete ā Rohe: Cultural Connections*, an enriching two-day course.

Council will provide additional training in 2023, including *Managing Risk, Improving Trust and Confidence* run by the Office of the Auditor General. This half-day session will be tailored around Council Controlled Organisations and offer examples from around New Zealand.

### **Statement of Intent**

Council expects that the strategic priorities contained in this Letter of Expectation will be reflected in TAGT's Statement of Intent and supported by performance indicators measures where appropriate.

The Commissioners believe that by working collaboratively, with a shared approach, goals and culture, the Tauranga City Council whānau can deliver best value for money, high-quality and cost-effective outcomes, and services for our community.

Thank you for your contribution to this process. We look forward to receiving your draft Statement of Intent by 1 March 2023.

Ngā mihi

Anne Tolley

**COMMISSION CHAIR**

Cc: Stephen Cleland, Tauranga Art Gallery Director - [director@artgallery.org.nz](mailto:director@artgallery.org.nz)