



ATTACHMENTS

**Ordinary Council meeting
Separate Attachments 1**

Monday, 19 June 2023

Table of Contents

12.3	Deliberations and Adoption Report - User Fees and Charges 2023/24	
Attachment 1	Fees and Charges Submissions_ Full _with Response	4
Attachment 2	Schedule of User Fees & Charges 2023/24.....	145
Attachment 3	Submission 13 - Email from - Stacey Whalen	197

TCC User Fees and Charges 2023/24 Submissions

Submission #	Name	Do you wish to speak to Council?	Attachment	What is your view on these changes?	Councils proposed response
1	Fee O'Shea	No	No	I would like to see the non-profit organisations that are currently using your facilities be exempt from any increase. Any new bookings would be under the new prices.	<p>We have taken your comments on board, and it will be presented to the Tauranga City Council Commissioners. Bay Venues will continue to have differential pricing for regular community not-for-profit user groups at community halls and centres and indoor sports facilities. There will also continue to be discounted rates for seniors and youth across all venues, including aquatic facilities.</p> <p>Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community</p>

TCC User Fees and Charges 2023/24 Submissions

					facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities.
2	Bronwyn Mary Copeland	Yes	No	It is crazy. NZ already has a really high rate of drowning. The average middle-class family will no longer be able to afford swimming lessons for their children. Is the council proposing these changes to cull the population and ease the pressure on housing in Tauranga? It is madness.	We have taken your feedback on board, and it will be presented to the Tauranga City Council Commissioners. Bay Venues will continue to have discounted rates for seniors, youth and families across all five of its aquatic facilities. Bay Venues will also continue to deliver subsidised water safety lessons for schools, thanks to funding from organisations and agencies such as the New Zealand Lottery Grants Board, Acorn Foundation, and New Zealand Community Trust. The organisation is also currently engaging with communities that are highly represented in New Zealand's drowning statistics with the aim of providing water safety programmes and pool sessions that are accessible to all cultures and religions. Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no

TCC User Fees and Charges 2023/24 Submissions

					changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple lane hire rate and off-peak lane hire in its aquatic facilities.
3	Daniel	No	No	Quite an increase, looks like our booking cost will double. Considering we just use the space to practice music for non-profit we will likely have to look at other options	<p>Thank you for your continued contribution to the events and activities offered at Cliff Rd Hall. We have taken your feedback on board, and it will be presented to the Tauranga City Council Commissioners.</p> <p>Bay Venues has calculated the proposed price increases per person, per hour to ensure they are fair and reasonable for all individuals using the different facilities. We understand that you have a small group and due to this the impact per person is more significant than other groups. Bay Venues will continue to have differential pricing for regular community not-for-profit user groups at community halls and centres and indoor sports facilities. There will also continue to be discounted rates for seniors and youth across all venues, including aquatic facilities. Based on this rate the price increase would be \$9.00 per hour and with a small group of an average of 3 people, this would equate to a price increase of \$3.00 per person per hour. Bay Venues is looking to work with our groups to provide workshops to assist customers in expanding their groups. To assist you with this now, Bay Venues can showcase your group on</p>

TCC User Fees and Charges 2023/24 Submissions

					<p>social media to help expand your numbers. Please contact the Bay Venues Hall Supervisor or Bookings Administrator for assistance with this.</p> <p>Please understand that Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities.</p>
4	Sheryl McLay	Yes	No	I am talking specifically about the charges for the Tauranga Swimming Pools. It concerns me that Bay Venues/TCC are justifying the proposed charge increases (some as much as 200%) by stating the desire to meet national benchmarks. In other words, raising prices	We have taken your feedback on board, and it will be presented to the Tauranga City Council Commissioners. Following this public consultation, Bay Venues has made some changes to its community facility user fees

TCC User Fees and Charges 2023/24 Submissions

				<p>because others charge this much. Sounds silly doesn't it, surely a full analysis of costs, benefits and social responsibilities needs to be done before simply raising prices just because you can. Swimming is a life skill that is becoming more and more out of reach for young families in particular. The programmes offered by user groups such as swim squads and clubs are a public service, and in no way a get rich quick scheme. That is why they are all struggling. I suggest a good look at staffing structures, get rid of the deadwood and the ridiculous bureaucracy that has been allowed to grow. Bay Venues is over staffed and a top heavy organisation which doesn't not put its customers and public interest ahead of self-interest.</p>	<p>proposal. Bay Venues will continue to have discounted rates for seniors, youth and families across all five of its aquatic facilities. Bay Venues will also continue to deliver subsidised water safety lessons for schools, thanks to funding from organisations and agencies such as the New Zealand Lottery Grants Board, Acorn Foundation, and New Zealand Community Trust. The organisation is also currently engaging with communities that are highly represented in New Zealand's drowning statistics with the aim of providing water safety programmes and pool sessions that are accessible to all cultures and religions. Regarding Bay Venues' staffing, each of the 24 facilities operated on behalf of TCC, requires a certain level and balance of staffing to ensure the safety and wellbeing of everyone on site. These facilities have complex maintenance and compliance requirements and, in some cases, are staffed up to 17 hours a day, 7 days a week, and overall welcome nearly two million visits each year.</p> <p>Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded</p>
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TCC User Fees and Charges 2023/24 Submissions

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5	Julie Batten	Yes	No	I'm a regular user at Elizabeth St Community Center running dance classes on a weekly basis. If our charges are nearly doubled as proposed I don't think that I can carry on running my classes in to the next year. I don't believe that I can absorb the increased costs or pass them on to my dancers making the classes financially viable. If our charges were to be increased as proposed I would expect a much higher standard of service. More regular and better cleaning of the floor and the air conditioning included in the price of hire for example.	Thank you for your continued contribution to the events and activities offered at Elizabeth Street Community & Arts Centre. We have taken your feedback on board, and it will be presented to the Tauranga City Council Commissioners. Bay Venues has calculated the proposed price increases per person, per hour to ensure they are fair and reasonable for all individuals using the different facilities. Based on an average of 30-40 people per session, the price change would equate to an additional \$0.77 - \$0.58 per person, per hour. Cleaning and maintenance of ageing facilities has and will continue to be a key focus for Bay Venues, and we are continually reviewing the need and frequency of our cleans to ensure we are presenting the facility in a suitable state. If you are finding issues, please contact the Community Halls Supervisor if you find the venue unsatisfactory on arrival. In regard to paying for heating and AC, this is something that is already underway to change. We will be installing timers to replace

TCC User Fees and Charges 2023/24 Submissions

					<p>the coin operated boxes which will mean that heating and AC will be free of charge.</p> <p>Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities.</p>
6	Justin Copeland	No	No	<p>Unbelievable. New Zealand has horrendous drowning statistics as it is, and these are getting worse. People should be encouraged to become competent swimmers, but given these proposed hikes in prices, the complete opposite will happen. As always, those with the least financial means will be impacted the most. My understanding is that these facilities, which are inferior to those in many other NZ cities, are paid for by rates. Why then is there</p>	<p>We have taken your feedback on board, and it will be presented to the Tauranga City Council Commissioners. Bay Venues will continue to have discounted rates for seniors, youth and families across all five of its aquatic facilities. There are also disability access memberships allowing complimentary access to all five Bay Venues aquatic facilities for Tauranga City</p>

TCC User Fees and Charges 2023/24 Submissions

				<p>all this double dipping going on? I can understand to some extent the user pays philosophy, but my belief is that in this era of ever increasing physical inactivity (and the associated health impacts), every effort should be made to encourage people to partake in physical activity. These proposed price increases will do just the opposite.</p>	<p>residents with a permanent disability. Bay Venues will also continue to deliver subsidised water safety lessons for schools, thanks to funding from organisations and agencies such as the New Zealand Lottery Grants Board, Acorn Foundation, and New Zealand Community Trust. The organisation is also currently engaging with communities that are highly represented in New Zealand's drowning statistics with the aim of providing water safety programmes and pool sessions that are accessible to all cultures and religions.</p> <p>Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple</p>
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TCC User Fees and Charges 2023/24 Submissions

					lane hire rates and off-peak lane hire in its aquatic facilities.
7	CAMILLA MAY	No	No	<p>I run weekly drama club for children at the Papamoa Community Centre which I've done for many years since the facility opened. Looking at the PDF of proposed fee increases; my room hire will increase 62%. For the Aihe Room as a Regular Adult user I am currently charged \$20.80 per hour. This appears to be going up to \$33.70 an hour, an increase of \$12.90. I'm uncertain I can afford this increase so will have to look for other options. An increase of 62% is outrageous. As a small business owner trying to stay afloat it's these kinds of cost increases which make life stressful & difficult. I know my opinion counts for nothing & sadly the decision has already been made.</p>	<p>Thank you for your continued contribution to the events and activities offered at Papamoa Community Centre over the last several years. We have taken your feedback on board, and it will be presented to the Tauranga City Council Commissioners. Following public consultation, Bay Venues has made some changes to its community facility user fees proposal. Bay Venues has calculated the proposed price increases per person, per hour to ensure they are fair and reasonable for all individuals using the different facilities. Based on an average of 40 - 50 participants with an increase of \$11.70 per hour at a standard rate for a large room, the price increase impact equates to \$0.30 - \$0.24 cents per person, per hour. Please note that we will be offering special rates for youth / seniors and community organisations as part of the new pricing structure, please discuss this with the Papamoa Community Venue Supervisor as this might be of assistance to you and your club.</p> <p>Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is</p>

TCC User Fees and Charges 2023/24 Submissions

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8	Wendy	No	No	I hire rooms regularly at Papamoa Community Centre. I am a small business who just about hung on and survived COVID. Any price rise impacts my business, the large price rises proposed by the council will have a negative impact on my business. It is not always an option to continue to increase my customers fees. They can't afford it. If the huge rises intend to go ahead, I may not be in a position to continue hiring the rooms regularly like I do. This is \$10 Tauranga, not flash Auckland or Wellington we are being compared to. Also are the facilities comparable? Be careful, you might price us all out of your facilities. Keep it fair.	Thank you for your continued contribution to the events and activities offered at Papamoa Community Centre. We have taken your feedback on board, and it will be presented to the Tauranga City Council Commissioners. Bay Venues has calculated the proposed price increases per person, per hour to ensure they are fair and reasonable for all individuals using the different facilities. The new hire rate for a large room would equate to an increase of \$9.30 per hour. Based on an average of 8 - 10 participants in a weekly Pilates class for seniors, this price change would equate to an additional \$1.16 - \$0.93 per person, per hour. Please note that we will be offering special rates for youth / seniors and community organisations as part of the new pricing structure, please discuss this with the Papamoa Community Centre Supervisor.

TCC User Fees and Charges 2023/24 Submissions

					<p>Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities.</p>
9	Laurence Milton (Parkinson's New Zealand Charitable Trust)	No	No	<p>Dear Council, I work for the Parkinson's New Zealand Charitable Trust, a registered Charity CC55231. Our local Tauranga clients utilise the Papamoa Sport and Recreation Centre and the seashell and beachside rooms on a regular basis for Exercise Classes for people suffering from Parkinson's in the Bay of Plenty region. Exercise is extremely important to people with this condition as it is the only way to slow its progression and it can also have a significant impact on the individual's ability to live their lives as normally as possible. We try and hold these classes free or for a minimal</p>	<p>Thank you for your continued contribution to the events and activities offered at our facilities. Bay Venues will continue to have differential pricing for regular community not-for-profit user groups at community halls and centres and indoor sports facilities. There will also continue to be discounted rates for seniors and youth across all venues. We have taken your feedback on board, and it will be presented to the Tauranga City Council Commissioners. Bay Venues has calculated the proposed price increases per</p>

TCC User Fees and Charges 2023/24 Submissions

				<p>cost for those attending. Like all charities in New Zealand, we struggle for funding and although our charity supports people with a serious and debilitating incurable medical condition, we receive minimal financial support from government. We rely on donations, grants and fundraising for 90% of our costs. An increase in costs for the use of your facilities of 80% - 115% would be a major blow to us. At the same time, we understand the need for the Council to increase pricing. It would be extremely useful to charitable organisations like ours if the Council would consider instituting a discounted charitable rate for registered charities using your facilities.</p> <p>Ngā Mihi Laurence Milton Operations Manager Parkinson's New Zealand</p>	<p>person, per hour to ensure they are fair and reasonable for all individuals using the different facilities. The new community seniors hire rate is \$27.40 per hour - an increase \$14.70 per hour. Based on the average of 15 - 20 participants, this price change would equate to an increase of \$0.98 - \$0.74 per person, per hour. With the seashell room, which is booked fortnightly, this will be an additional \$7.20 per hour which is an average \$0.48 - \$0.36 per person, per hour based on your participants.</p> <p>Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple</p>
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TCC User Fees and Charges 2023/24 Submissions

					lane hire rates and off-peak lane hire in its aquatic facilities.
10	MURRAY GUY	No	Yes	<p>'... our approach is to reduce the burden on the ratepayer by utilising a 'user pays' approach.' I would prefer as being more 'fair' a policy of 'beneficiaries pay'. For example, the dog registration fee unreasonably has the responsible dog owner seemingly significantly subsidizing the community benefit of animal services.</p> <p>I cannot fathom the rational of Council that imposes ALL MAUAO expenditure on to the ratepayer when there are opportunities to place 'information/donation kiosks strategically at Mount Maunganui (income specifically to be allocated to Mauao, Surf Live Saving, Coastguard).</p> <p>I cannot fathom the rational of Council chooses NOT to apply a 'user pays' principle to its boat launching and associated infrastructure, so easily put in place with 'parking meter' type technology.</p> <p>I cannot fathom the rational of Council that imposes NO fee to beneficiaries of the Art Gallery yet increases fees that restrict access to 'learn to swim' opportunities for the at risk, vulnerable.</p> <p>I reject as irrelevant fees and charges in the private sector and or other local authorities being used at validate a fee - COST RECOVERY with no inflated cost structure.</p>	<p>Dog registration fee is set each year by Council after considering the overall operating costs of Animal Services. All fees collected through dog registration must be spent on supporting dog control in the city. Unfortunately like all businesses, Animal Services does face increasing costs across all aspects of what they do and some of these increases must be offset by an increase in fees. Those who don't register their dogs on time not only face an increased dog registration fee but are also liable for a \$300 infringement fee.</p> <p>Regarding boat launching and associated infrastructure, we are looking into this through the Long-term Plan.</p> <p>Tauranga City Council provides operating funding to the Tauranga Art Gallery, to enable the management and operation of a public art gallery, freely accessible to the community. The Tauranga Art Gallery is a Council Controlled Organisation (CCO), with the Council having the right to appoint 50% or more of the trustees to the art gallery board. This CCO structure enables Council to ensure accountability for the significant portion of the Art Gallery's operational funding, as provided by the Council on behalf of Tauranga's ratepayers. Council details expectations for how the Art Gallery will operate through a letter of expectations, which is reviewed on an annual basis. The Art Gallery publishes a statement of intent, which details</p>

TCC User Fees and Charges 2023/24 Submissions

					<p>how the gallery will deliver to Council's expectations. You can view these documents on the Tauranga City Council website: https://www.tauranga.govt.nz/council/working-with-organisations/council-controlled-organisations/tauranga-art-gallery</p> <p>Public art galleries in Aotearoa are funded either through central government (Te Papa), or through local councils. Public art galleries are open seven days a week and are expected to be free to access- much like parks, libraries and other community facilities. Free entry means that the Gallery can demonstrate a commitment to equity and access for all, enabling locals to visit often, and welcoming visitors to our city to engage with local artists and local stories.</p>
11	Clare Pearson	Yes	No	<p>I understand there have to be some fee increases to stay in line with inflation plus to help keep up with the maintenance costs of the pools; however, the 195% cost increase for the lane hire for user groups seems ridiculously excessive, as does the 35% increase for Aquatic Memberships. We need to encourage children to be able to swim confidently and be fit and healthy, but these massive cost increases are going to put extreme pressure on swim clubs that struggle to keep members as it is with the ongoing rises in the cost of living. Families may choose to stop their children swimming on a regular basis if costs increase by too much. Are there any extra benefits/discounts for those high-user groups who keep swimmers coming into your centres??</p>	<p>We have taken your feedback on board, and it will be presented to the Tauranga City Council Commissioners.</p> <p>Bay Venues will continue to have discounted rates for seniors, youth and families across all five of its aquatic facilities. Bay Venues will also continue to offer a range of discounted entry options for our regular swimmers (i.e., visit passes for those coming once or twice per week, and membership options which benefit those coming 3 or more times per week). The Squad Membership has an additional discount, and a fixed membership price means the more the customers visit, the more they save.</p> <p>Bay Venues acknowledges that these proposed price increases come at a difficult time for many</p>

TCC User Fees and Charges 2023/24 Submissions

					regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities.
12	Karen Meikle	No	No	I am concerned the increase in charges to the local pools will make them unaffordable for people in the lower social economic bracket. This is not acceptable in a modern society in which equality is an important value. Affordable access to pools enables people to exercise reaping the long-term health benefits associated with it and decreasing long term health costs particularly for the many people who through injury or disability struggle to exercise in other ways. The facilities are not as great as other council pools which charge \$8. I have visited both Cambridge (8\$) and Whakatane (6.5\$) pools. I was happy to pay. However, Greerton, Memorial and Otumotetai	<p>We have taken your feedback on board, and it will be presented to the Tauranga City Council Commissioners.</p> <p>Bay Venues will continue to have discounted rates for seniors, youth and families across all five of its aquatic facilities. There are also disability access memberships allowing complimentary access to all five Bay Venues aquatic facilities for Tauranga City residents with a permanent disability. Bay Venues has proposed user fee increases to offset the rising</p>

TCC User Fees and Charges 2023/24 Submissions

				<p>Pools appear run down and do not offer as much variety as Cambridge or Whakatane.</p>	<p>costs of operating its facilities (i.e., power, labour, water).</p> <p>Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities.</p>
13	Stacey Whalen	Yes	No	<p>I think it is outrageous! We live right by the beach and the drowning stats in New Zealand are terrible. Everyone should be able to access a community pool at an affordable price. The prices were increased not even 12 months ago, inflation is at an all-time high. Rates have just had an increase for WBOP this is NOT the right time to increase fees for a much-needed community space.</p>	<p>We have taken your feedback on board, and it will be presented to the Tauranga City Council Commissioners. Bay Venues will continue to have discounted rates for seniors, youth and families across all five of its aquatic facilities. Bay Venues will also continue to deliver subsidised water safety lessons for schools, thanks to funding from organisations and</p>

TCC User Fees and Charges 2023/24 Submissions

					<p>agencies such as the New Zealand Lottery Grants Board, Acorn Foundation, and New Zealand Community Trust. The organisation is also currently engaging with communities that are highly represented in New Zealand's drowning statistics with the aim of providing water safety programmes and pool sessions that are accessible to all cultures and religions. Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities.</p>
14	Mamie Li'Wagener	Yes	No	<p>As a resident of Tauranga. I am very shocked about these decisions that the council made. The living costs keep gaining and everything are super expensive. Our families enjoy these</p>	<p>We have taken your feedback on board, and it will be presented to the Tauranga City Council Commissioners. Bay Venues will continue to</p>

TCC User Fees and Charges 2023/24 Submissions

				<p>public support facilities. If the prices are going to change, I don't think we are going to afford them anymore. The kids will have to drop their swimming lessons. We are all very disappointed about these. How are we going to afford everything, food, fuel, housing, renting all sorts. Now the insurances of house, cars keep rising. The water, the power, the council fees of everything, too much for a normal family to handle.</p>	<p>have discounted rates for seniors, youth and families across all five of its aquatic facilities. Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities.</p>
15	monique beattie	No	No	<p>Seriously Tauranga city council!!!! We need kids learning to swim, making facilities like Bay wave out of range for some people to be able to afford! You should be ashamed, just when we thought TCC couldn't get any worse!</p>	<p>We have taken your feedback on board, and it will be presented to the Tauranga City Council Commissioners. Bay Venues will continue to have discounted rates for seniors, youth and families across all five of its aquatic facilities. Bay Venues will also continue to deliver subsidised water safety lessons for schools, thanks to funding from organisations and agencies such as the New Zealand Lottery</p>

TCC User Fees and Charges 2023/24 Submissions

					<p>Grants Board, Acorn Foundation, and New Zealand Community Trust.</p> <p>Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities.</p>
16	Jason Li'Wagener	No	No	<p>Swimming pools/bay wave price rise. Even though only a single aspect of the changes the proposed fee rises for bay wave if they go through will see me moving our kids to other venues or organisations for their swimming lessons. The cost of living is getting worse and while everyone is feeling the pinch costs are rising far faster than wages meaning it will no longer be a viable option for us to continue should this go through. Between rate rises</p>	<p>We have taken your feedback on board, and it will be presented to the Tauranga City Council Commissioners. Bay Venues will continue to have discounted rates for seniors, youth and families across all five of its aquatic facilities. Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community.</p>

TCC User Fees and Charges 2023/24 Submissions

				<p>insurance food etc we will have to make cuts. It's sad as the kids love their swim lessons and playing at the pool. The staff have been fantastic and it would be a shame to have to move on. Like I said only one small part of the changes but it makes a good example of my position to all aspects.</p>	<p>However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities.</p>
17	Kathryn Ison	No	No	<p>I agree with user pay fees . Swimming pools in particular are highly used as we have a poach of good facilities these are taken over by the various clubs and should be centralised. So more lane space is available to the public. Often in Bay wave only one public swimming lane is available after paying the cost to enter. Holiday rentals should also be paying a bed tax fee. These are homes turned into commercials operations charging \$1000 a night and paying residential rates. We need greater operative but bylaws around noise and protection of adjoining residents. Imposing this tax will allow council to set up a taskforce to regulate this growing industry. Currently it's a totally integrated industry. Visitors to other</p>	<p>We have taken your feedback on board. Regarding holiday rentals, citizens can call council on 07 577 7000 to lodge a noise complaint under existing policies. Commissioners, and councilors, have looked at whether it is appropriate to introduce a targeted rate for properties with on-line short term holiday accommodation. These property types have a residential use and in general will pay more rates than an equivalent set of similar sized units within a commercial motel.</p>

TCC User Fees and Charges 2023/24 Submissions

				areas accept bed tax this should be imposed here.	
18	Sally Cooney	No	No	<p>I am a frequent user of the Baywave facilities as an adult and with my young family. I understand costs are increasing but we have only just had an increase last year. We have a problem as a country with drowning rates, but it is not affordable for families to use our facilities so how can we can bring those drowning rates down. Make swimming more affordable and get more people/children learning to swim. The council have indicated one of the reasons is to keep up with market prices in other cities. Firstly, why do we have to be the same as other cities - why can't we be unique? Secondly, you cannot compare your prices to Auckland because most of their pools are FREE to swim in. I also use the lane hireage for coaching waterpolo - and this increase in cost will have to be past on to families meaning less families will play sport. Mount Maunganui Swim club is an excellent club and will they pass this on to their members? Have you thought about including cost of entering the pool as part of hiring lanes as it does feel like the council is double dipping. Finally there has been a recent upgrade so we are yet to see what has been done. But moving forward if the prices increase what are going to offer the future in terms of facilities? If I sign up for a membership what new things will you offer? In summary, the council needs to be asking a lot more question before lifting the costs.</p>	<p>We have taken your feedback on board, and it will be presented to the Tauranga City Council Commissioners. Bay Venues will continue to have discounted rates for seniors, youth and families across all five of its aquatic facilities, as well as offering a range of discounted entry options for our regular swimmers (i.e., visit passes for those coming once or twice per week and memberships which benefit those coming 3 or more times per week). The Squad Membership has a further discount, and the fixed price means the more those customers visit, the more they save. Bay Venues will also continue to deliver subsidised water safety lessons for schools, thanks to funding from organisations and agencies such as the New Zealand Lottery Grants Board, Acorn Foundation, and New Zealand Community Trust.</p> <p>Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market</p>

TCC User Fees and Charges 2023/24 Submissions

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19	Jack Keepa	No	No	As a university student at the University of Waikato Tauranga campus who is also a high-performance swimming and surf lifesaving athlete, these changes were very sad to hear. I would usually access Baywave 7 times a week for the pool and 2 for the gym. I am already tight on my money, living away from home and juggling both full-time university and a high performance training program there is little to no time or opportunity for me to work to combat these proposed changes. I really hope that the Draft User Fees and Charges 2023/24 are reassessed to make it easier for our swimming clubs to continue bringing through young talent in Tauranga and retaining them and also attracting talent from other regions like myself and unfortunately these proposed changes make that extremely difficult to do so.	<p>We have taken your feedback on board, and it will be presented to the Tauranga City Council Commissioners. Bay Venues will continue to have discounted rates for seniors, youth and families across all five of its aquatic facilities. Bay Venues will also continue to offer a range of discount entry options for our regular swimmers (i.e., visit passed for those coming once or twice per week, and memberships for those coming 3 or more times per week). The Squad Membership has a further discount, and the fixed price means the more those customers visit, the more they save.</p> <p>Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is</p>

TCC User Fees and Charges 2023/24 Submissions

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20	Bex Sutcliffe	No	No	<p>Hearing that swimming lane hireage is going up by 40% & kids entry free's going up by 30% is just ridiculous. My daughter who squad swims 3 times a week will now be forced to stop as we will not be able to afford this. I don't know how swimming clubs are going to survive and would imagine they will loose many swimmers to this extravagant price increase. Swimming is already only for the families that can afford it and this segregation of rich and poor will just be made bigger. These are community spaces and should be accessible to everyone rich or poor but that is not the case here.</p>	<p>We have taken your feedback on board, and it will be presented to the Tauranga City Council Commissioners. Bay Venues will continue to have discounted rates for seniors, youth and families across all five of its aquatic facilities. Bay Venues will also continue to offer a range of discount entry options for our regular swimmers (i.e., visit passed for those coming once or twice per week, and memberships for those coming 3 or more times per week). The Squad Membership has a further discount, and the fixed price means the more those customers visit, the more they save.</p> <p>Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the</p>

TCC User Fees and Charges 2023/24 Submissions

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21	Amanda Richardson	No	No	I was horrified to hear of the large increase in swimming pool charges which are going to be passed onto swim club members . This is really going to decrease the number of people who are able to afford to swim. With the large drowning rates every year it is so important that children learn to swim but you are making it unaffordable for so many with this price increases.	We have taken your feedback on board, and it will be presented to the Tauranga City Council Commissioners. Bay Venues will continue to have discounted rates for seniors, youth and families across all five of its aquatic facilities. Bay Venues will also continue to offer a range of discount entry options for our regular swimmers (i.e., visit passed for those coming once or twice per week, and memberships for those coming 3 or more times per week). The Squad Membership has a further discount, and the fixed price means the more those customers visit, the more they save.

TCC User Fees and Charges 2023/24 Submissions

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22	Debbie Gillbanks	No	No	<p>I am against the exorbitant cost increases of some of the Baywave Aquatic fees. My children currently belong to a swim club, surf club and water polo club that all train at Baywave. Increasing the lane hire by 40% is far too high. This is going to increase costs for all children undertaking the above sports as the lane hire costs will get passed on to the children/athletes in their sports club fees. Also increasing the Aquatic yearly memberships by 35% again puts additional financial strain on these same families. Children currently pay their swim club, surf</p>	<p>We have taken your feedback on board, and it will be presented to the Tauranga City Council Commissioners. Bay Venues will continue to have discounted rates for seniors, youth and families across all five of its aquatic facilities. Bay Venues will also continue to offer a range of discount entry options for our regular swimmers (i.e., visit passed for those coming once or twice per week, and memberships for those coming 3 or more times per week). The Squad Membership has a further discount, and</p>

TCC User Fees and Charges 2023/24 Submissions

				<p>club and water polo fees, lane hireage fees and then additionally pay Baywave entry fees on top of these charges. It feels like Baywave are "double dipping" with these costs. If the clubs are already paying lane hireage fees, why are the children charged an entry fee to use the lanes they are already paying for? The current high costs have already made it near impossible for a lot of families to participate in these sports. Adding these large costs will definitely mean people will no longer be able to afford for these children to have swimming lessons etc. With NZ drowning rates one of the highest in the world and living on the coast, TCC should be helping to make it possible for all children to participate in water based activities, not contributing to making it a financially non-viable option for most people. TCC should be supporting the local clubs that utilise their aquatic facilities as it is these clubs that bring in the swim meets and water polo tournaments that bring in revenue to Baywave.</p>	<p>the fixed price means the more those customers visit, the more they save.</p> <p>Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). The review also found that an entry fee additional to lane hire for pool bookings is common practice. Incorporating entry into lane hire increases lane hire substantially, this in turn disadvantages those groups with smaller numbers.</p> <p>Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities.</p>
23	Emma Jones	No	No	<p>Any fee changes will have a hugely detrimental effect on the community with the flow on leading to more people not safe in the water,</p>	<p>We have taken your feedback on board, and it will be presented to the Tauranga City Council Commissioners. Bay Venues will continue to</p>

TCC User Fees and Charges 2023/24 Submissions

				<p>and probably more drownings. Tauranga desperately needs a new pool, a new 50 meter pool to cope with the huge demand for this facility. We have thousands of kids doing aquatic sports, a no 50 meter pool. It is an embarrassment to our region. Any fee increases at this time is actually cruel, families are struggling, it's unaffordable as it is especially for the kids that play waterpolo. It just means these kids won't play - other sports can use fields and courts for free, waterpolo costs of pool entry are already prohibitive.</p>	<p>have discounted rates for seniors, youth and families across all five of its aquatic facilities. Bay Venues will also continue to deliver subsidised water safety lessons for schools, thanks to funding from organisations and agencies such as the New Zealand Lottery Grants Board, Acorn Foundation, and New Zealand Community Trust. Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities.</p>
24	Courtaney Frank	No	No	<p>The proposed increases to lane hire and pool access for school and club water sports teams will have a significantly negative impact upon children's access and participation in these</p>	<p>We have taken your feedback on board, and it will be presented to the Tauranga City Council Commissioners. Bay Venues will continue to</p>

TCC User Fees and Charges 2023/24 Submissions

				<p>sports. In terms of waterpolo (both school and club) there is limited pool space available in the Tauranga region as it is. Prices to hire for training and tournaments are already high and preclude membership for children - and the increases will be passed onto parents inevitably. Resulting in further children being eliminated from the sport. The monopoly that TCC have over available pool facilities means there is little alternative for schools and clubs. The council should be supporting these local clubs instead of forcing economic difficulties upon them.</p>	<p>have discounted rates for seniors, youth and families across all five of its aquatic facilities. Bay Venues will also continue to offer a range of discount entry options for our regular swimmers (i.e., visit passed for those coming once or twice per week, and memberships for those coming 3 or more times per week). The Squad Membership has a further discount, and the fixed price means the more those customers visit, the more they save.</p> <p>Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities.</p>
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TCC User Fees and Charges 2023/24 Submissions

25	Roxanne	No	No	Can we please have a discount for dog rego? Like how Palmy does it. If your dog is good, hasn't been impounded etc then you get off instead of paying the same as someone who has a problem dog.	Introducing a "good owner" scheme where qualified owners receive a discount if they meet certain criteria has been tested in Tauranga in the past and after several years trial was discontinued as it created a number of administrative and practical issues. The intent of Government when creating the Dog Control Act was to create an environment which requires all dog owners to be good owners. Section 5 of the Act specifically requires this of owners. Where dog owners fail to control their dogs correctly, Council then invokes a range of penalties including classifications, fines, requirements to rehome the dog and in serious matters, prosecution.
26	Amanda Hunt	No	No	Water polo is already an expensive sport, while I can understand an increase in charges why the 40% increase for schools and clubs to hire the lanes, seems like these groups are to be impacted greater than other users of the facility. The participants already also then pay on top of that to swim with a charge for every time they enter the facility. The 40% seems too steep and is not fair to those groups. I believe that a fairer increase would be more conducive to community groups who don't have another option to use.	<p>We have taken your feedback on board, and it will be presented to the Tauranga City Council Commissioners.</p> <p>Bay Venues will continue to have discounted rates for seniors, youth and families across all five of its aquatic facilities. Bay Venues will also continue to offer a range of discount entry options for our regular swimmers (i.e., visit passed for those coming once or twice per week, and memberships for those coming 3 or more times per week). The Squad Membership has a further discount, and the fixed price means the more those customers visit, the more they save.</p> <p>Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the</p>

TCC User Fees and Charges 2023/24 Submissions

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27	Perry	Yes	No	<p>The cost of venue hire at popular locations such as the Tauranga Waterfront and Soper Reserve can be a significant budgetary concern for event promoters. Paying \$4k for these venues can result in high ticket prices for attendees or make it challenging for events to be financially viable. The event industry has been facing challenging times recently, and it would be helpful to explore the possibility of reducing venue hire fees while we work towards recovery. One idea to consider is adjusting the base ticket price to \$60 to align with inflation, which could make events more accessible to attendees while also helping to cover venue hire costs. I am happy to discuss this further if you would like.</p>	<p>Thanks for your feedback. We have taken on board your suggestion and will look to increase the ticket price to \$60. We appreciate the current pricing model has not been changed for some time. Council intends to review the approach to user fees and charges for use of council land for consideration alongside the 2024/34 LTP.</p>

TCC User Fees and Charges 2023/24 Submissions

28	Nicki Jane Carran	No	No	<p>These changes will impact the community greatly as families are already struggling with increasing costs of living. The proposed increases for the Aquatic Centres are ridiculous! Only the rich will be able to afford to go to swimming lessons, learn to swim etc. This also impacts users who hire lanes at Baywave eg. TGA waterpolo - the proposed lane hire cost has increased 40% and 195% respectively - how do you even justify this?? Again this will become a sport for the rich and this is very sad. I just can't get my head around any of this - TCC are ineffective at best and then you make decisions like this that negatively impacts the community you are meant to be serving. You are a disgrace.</p>	<p>We have taken your feedback on board, and it will be presented to the Tauranga City Council Commissioners.</p> <p>Bay Venues will continue to have discounted rates for seniors, youth and families across all five of its aquatic facilities. Bay Venues will also continue to offer a range of discount entry options for our regular swimmers (i.e., visit passed for those coming once or twice per week, and memberships for those coming 3 or more times per week). The Squad Membership has a further discount, and the fixed price means the more those customers visit, the more they save.</p> <p>Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing</p>
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TCC User Fees and Charges 2023/24 Submissions

					some of the proposed changes to its community facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities.
29	Shiree McGillivray	No	No	<p>My concerns and considerations are: 1. Many youth use the pools via sports clubs. The cost to their entrance fee and the club fees for lane hireage discourages participation. Our youth need to stay active and be involved in clubs. Please consider discounts for club bookings in order to promote youth activity. It keeps kids busy, off the street and out of trouble. It is so obvious that club participation and being active through use of the council facilities should be encouraged and barriers should not be put up. 2. Our population needs to swim. There are so many drownings so as a public health initiative the swimming pools should be accessible.</p>	<p>We have taken your feedback on board, and it will be presented to the Tauranga City Council Commissioners. Bay Venues will continue to have discounted rates for seniors, youth and families across all five of its aquatic facilities. Bay Venues will also continue to offer a range of discount entry options for our regular swimmers (i.e., visit passed for those coming once or twice per week, and memberships for those coming 3 or more times per week). The Squad Membership has a further discount, and the fixed price means the more those customers visit, the more they save. Bay Venues also delivers subsidised water safety lessons for schools, thanks to funding from organisations and agencies such as the New Zealand Lottery Grants Board, Acorn Foundation, and New Zealand Community Trust. The organisation is also currently engaging with communities that are highly represented in New Zealand's drowning statistics with the aim of providing water safety programmes and pool sessions that are available and accessible to all cultures and religions.</p> <p>Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the</p>

TCC User Fees and Charges 2023/24 Submissions

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30	Crystal Barnard	No	No	<p>These changes will hurt our community financially. The fact that a user of Baywave has to pay to enter into the venue and then pay fees to the club or many cases clubs to help pay for lane hire seems really unfair. I suggest regular users (clubs) have a separate price for lane hire at a lower price than what has been proposed.</p>	<p>We have taken your feedback on board, and it will be presented to the Tauranga City Council Commissioners.</p> <p>Bay Venues will continue to have discounted rates for seniors, youth and families across all five of its aquatic facilities. Bay Venues will also continue to offer a range of discount entry options for our regular swimmers (i.e., visit passed for those coming once or twice per week, and memberships for those coming 3 or more times per week). The Squad Membership has a further discount, and the fixed price means the more those customers visit, the more they save.</p>

TCC User Fees and Charges 2023/24 Submissions

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31	Kyla	No	No	<p>I highly discourage the proposed increase in lane hire and access to our swimming pools. It is already evident from school swimming events that we have such a low participation rate in swimming and a lot of this is because of the costs involved. Increasing fees is only going to make it harder for children to practice and attain confidence in the water. Our drowning rates in NZ are increasing and rather than make safe swimming attainable to all we are proposing an increase in price rather than a discount - no sense!</p>	<p>We have taken your feedback on board, and it will be presented to the Tauranga City Council Commissioners. Bay Venues will continue to deliver subsidised water safety lessons for schools, thanks to funding from organisations and agencies such as the New Zealand Lottery Grants Board, Acorn Foundation, and New Zealand Community Trust. Bay Venues has proposed user fee increases to offset the rising</p>

TCC User Fees and Charges 2023/24 Submissions

					<p>costs of operating its facilities (i.e., power, labour, building materials, water).</p> <p>Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities.</p>
32	Brooke Smith	Yes	No	<p>Hi There I am a regular hall user of the Papamoa Sports and Recreation Centre. I offer dance and fitness classes to children from ages 2 - 16. Our classes are popular and we are proud to be able to offer affordable dance classes (cheapest in the Bay of Plenty) for youth in the local community. I find these price hikes absolutely ludicrous! I understand that prices on certain things increase from time to time, but the amount in which these prices</p>	<p>Thank you for your continued contribution to the events and activities offered at Papamoa Sport and Rec Centre. We have taken your feedback on board, and it will be presented to the Tauranga City Council Commissioners. Bay Venues has calculated the proposed price increases per person, per hour to ensure they are fair and reasonable for all individuals using</p>

TCC User Fees and Charges 2023/24 Submissions

				<p>will drastically rise is unreasonable. This will sadly result in myself not been able to continue to offer youth dance classes at the Recreation centre and many families in the community will no longer be able to afford to attend, due to the amount in which we would need to hike operation costs to break even. It is very sad and I imagine lots of elderly people in the local community will no longer be able to contend with the new proposed prices. Kind Regards Brooke Smith</p>	<p>the different facilities. The new hire rate for a large room at a youth rate at PSRC is an increase of \$17.10 per hour. Based on an approximated average of 15 dancers per class, this would equate to \$1.14 per person, per hour. If we looked at an average of total students for a month over the hours booked this would equate to approximately 9 students per hour on average, which would include some of your one-on-one sessions, this would equate to an average increase of less than \$2 per student, per hour overall. We also understand that you do hold one on one classes for some of your students and that this price increase cannot be spread across more than one student. Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community</p>
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TCC User Fees and Charges 2023/24 Submissions

					facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities.
33	Janine Bollee	No	No	<p>100 % Disagree with your increases. They are horrendous. AS a mother of twins who play waterpolo and do SQUAD we literally would most likely have to give up both. The lane Hire increases AND Membership increases would put it out of our reach. The in-school lane hire is far from encouraging schools to take tamariki swimming, to have swimming sports. Even you proposed entry fee for a swim is insane! The most expensive in the country! Please, Please, Please do not increase by this much As a organization you have to have a social responsibility model. A responsibility to make swimming affordable, it is already out of the reach of many tamariki, now they wont be able to go to Baywave to play swim.</p>	<p>We have taken your feedback on board, and it will be presented to the Tauranga City Council Commissioners. Bay Venues will continue to have discounted rates for seniors, youth and families across all five of its aquatic facilities. Bay Venues will also continue to offer a range of discount entry options for our regular swimmers (i.e., visit passed for those coming once or twice per week, and memberships for those coming 3 or more times per week). The Squad Membership has a further discount, and the fixed price means the more those customers visit, the more they save.</p> <p>Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal</p>

TCC User Fees and Charges 2023/24 Submissions

					consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities.
34	Katy McCullough	No	No	<p>Pool prices are too much. Especially for those that use the pool regularly for swimming lessons, squads, training, tournament or games. There should be a bigger discount for the high users. Being a pool down for most of 2022 and for q1 2023 is not acceptable. Having another pool for all the watersports as well as teaching kids survival skills is an absolute must. A deep (2m+) 50metre pool with the ability to turn into 2x25m pools is needed in Tauranga asap. The income raised from having tournaments will generate a bigger income and not piss off the regular users. There are so many sports/clubs/individuals that will be affected including Underwater hockey Waterpolo Competitive swimmers Learner swimmers Surf life savers Triathletes Syncro swimmers Pool therapy Do the right thing for the community and the growth of Tauranga now!!</p>	<p>We have taken your feedback on board, and it will be presented to the Tauranga City Council Commissioners. Bay Venues will continue to have discounted rates for seniors, youth and families across all five of its aquatic facilities. Bay Venues will also continue to offer a range of discount entry options for our regular swimmers (i.e., visit passed for those coming once or twice per week, and memberships for those coming 3 or more times per week). The Squad Membership has a further discount, and the fixed price means the more those customers visit, the more they save.</p> <p>Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back</p>

TCC User Fees and Charges 2023/24 Submissions

					in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities.
35	Penny Harrison	No	No	It is too expensive for clubs to hire the pool like waterpolo	<p>We have taken your feedback on board, and it will be presented to the Tauranga City Council Commissioners. Bay Venues will continue to have discounted rates for seniors, youth and families across all five of its aquatic facilities. Bay Venues will also continue to offer a range of discount entry options for our regular swimmers (i.e., visit passed for those coming once or twice per week, and memberships for those coming 3 or more times per week). The Squad Membership has a further discount, and the fixed price means the more those customers visit, the more they save.</p> <p>Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded</p>

TCC User Fees and Charges 2023/24 Submissions

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36	Jolene Hellund	No	No	Tauranga City Councils proposed changes to fee structure for their Aquatic Centres will have a huge impact on our clubs and the wider aquatic sports community. There is expected to be an increase of 40% for lane hire and 35% increase for aquatic memberships. This increase will impact the ability for parents to sign their children up for water sports like water polo and swimming lessons. It will prevent schools from being able to cost effectively run swimming sports if they don't have an onsite pool at school. Water sports are incredibly important for a sea side town such as Tauranga and I urge you to reconsider this increase.	<p>We have taken your feedback on board, and it will be presented to the Tauranga City Council Commissioners. Bay Venues will continue to have discounted rates for seniors, youth and families across all five of its aquatic facilities. Bay Venues will also continue to offer a range of discount entry options for our regular swimmers (i.e., visit passed for those coming once or twice per week, and memberships for those coming 3 or more times per week). The Squad Membership has a further discount, and the fixed price means the more those customers visit, the more they save.</p> <p>Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair</p>

TCC User Fees and Charges 2023/24 Submissions

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37	Miranda Horan	No	No	I understand that costs must go up over time but feel that the key to community assets is that they need to be accessible for the community and many of these fee changes are affecting people that can barely afford to use the facilities as it is. In particular Baywave and other pool fees are becoming prohibitive especially for families. We are a beachside community and it behooves us to have our community being proficient swimmers. Likewise sports such as water polo are already paying astronomical fees and raising these costs make the ability for children to participate very hard to afford. Please do NOT raise the costs at our local pools .	We have taken your feedback on board, and it will be presented to the Tauranga City Council Commissioners. Bay Venues will continue to have discounted rates for seniors, youth and families across all five of its aquatic facilities. There are also disability access memberships allowing complimentary access to all five Bay Venues aquatic facilities for Tauranga City residents with a permanent disability. Bay Venues will also continue to offer a range of discount entry options for our regular swimmers (i.e., visit passed for those coming once or twice per week, and memberships for those coming 3 or more times per week). The Squad Membership has a further discount, and the fixed price means the more those customers visit, the more they save.

TCC User Fees and Charges 2023/24 Submissions

					<p>Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities.</p>
38	Marilyn Robinson	No	No	<p>The increase in percentage column cannot be correct. Some charges have increased over 100%?. That is way above the 7.2 % annual inflation rate</p>	<p>During the consultation period it was brought to council's attention via an email that there was an error in some of the percentage change figures in the Bay Venues fees. Upon being informed of this Council took the following actions: corrected the percentage change error in the user fees schedule for the effected Bay Venues fees, issued a statement about the correction on the project's website and also emailed 100 submitters that has submitted so far to also inform them of this and</p>

TCC User Fees and Charges 2023/24 Submissions

					<p>offer them the opportunity to add any additional information to their submissions.</p> <p>It should be noted that that the fee which is the part that is consulted on, was always correct. The percentage change is additional information in the schedule and not material.</p> <p>As a result of this processes are being reviewed for the next revision of the User Fees and Charges to ensure that this type of error does not happen again during the Long-term Plan.</p>
39	Andrea Wirihana	No	No	<p>I strongly disagree with the planned fee increase. I am a user of Baywave gym and my daughter does squad swimming for waterpolo. This sport is ridiculously expensive already. If the fees increase for her squad swimming and lane hire to train (which will flow on to us parents) she will no longer be able to continue with this sport. Please consider that everyone living in Pap / Mt aren't all multi millionaires and the cost of living is through the roof already. It may only seem like a few dollars to you, but this is the difference between a young talented Maori girl playing a sport or not.</p>	<p>We have taken your feedback on board, and it will be presented to the Tauranga City Council Commissioners. Bay Venues will continue to have discounted rates for seniors, youth and families across all five of its aquatic facilities. Bay Venues will also continue to offer a range of discount entry options for our regular swimmers (i.e., visit passed for those coming once or twice per week, and memberships for those coming 3 or more times per week). The Squad Membership has a further discount, and the fixed price means the more those customers visit, the more they save.</p> <p>Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between</p>

TCC User Fees and Charges 2023/24 Submissions

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40	Sam	No	No	I have read in the media that children costs to go swimming has increased by 50%, I have come to this site to confirm. Unfortunately your data is either incorrect, or misleading, for example the data in the proposed draft document states: Senior CURRENT \$5.70 PROPOSED \$5.70 RATE INCREASE 116% Child \$5.70 \$5.70 139% Child 2-4 \$2.40 \$4.30 115% Family \$22.80 \$25.20 120% Hydroslide \$5.90 \$6.40 71% Can you please correct the information in the document and allow people to review and respond accordingly. I also strongly disagree that any child should have even more obstacles that prevent them swimming and undertaking healthy activity.	Thank you for providing this feedback. Please be assured that any incorrect rates published in the proposal were updated before submissions closed. Bay Venues will continue to have discounted rates for seniors, youth and families across all five of its aquatic facilities to reduce obstacles to participation. Bay Venues will also continue to deliver subsidised water safety lessons for schools, thanks to funding from organisations and agencies such as the New Zealand Lottery Grants Board, Acorn Foundation, and New Zealand Community Trust.
41	Justin Scholes	No	No	Good morning I find it hard to believe the council is considering increases aquatic facility rates by as his as they are. You only have to review the drownings statistics in New Zealand	We have taken your feedback on board, and it will be presented to the Tauranga City Council Commissioners. Bay Venues will continue to have discounted rates for seniors, youth and

TCC User Fees and Charges 2023/24 Submissions

				<p>which is far too high. One water related fatality is too many and we have hundreds. New Zealand kids need to learn to swim full-stop. This is going to drive the cost of swimming lessons up even more and make even more uneconomic for more New Zealand families. This will push up the number of drownings even more! Please re-think your decision of increasing aquatic facility rates and keep the current rates the same.</p>	<p>families across all five of its aquatic facilities. Bay Venues will also continue to deliver subsidised water safety lessons for schools, thanks to funding from organisations and agencies such as the New Zealand Lottery Grants Board, Acorn Foundation, and New Zealand Community Trust. The organisation is also currently engaging with communities that are highly represented in New Zealand's drowning statistics with the aim of providing water safety programmes and pool sessions that are available and accessible to all cultures and religions.</p> <p>Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple</p>
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TCC User Fees and Charges 2023/24 Submissions

					lane hire rates and off-peak lane hire in its aquatic facilities.
42	George Swanepoel	No	No	<p>Hello I am not in favour of any increases in service fees. TCC has already increased the property rates significantly, making TCC one of the cities in NZ with the highest level of rates increase in NZ. On top of the rates increase, the property market has gone down, with no relief for home owners, as the property values should also have dropped in value. It is likely that in most cases the property rate values are more than the property market values. The cost of living has gone up, the mortgage rate interest rates has gone up and salary increases were in most cases below the inflation rate. All these factors will lead to people having fewer available spending money. By increasing the council fees for services, might lead to fewer people using the council facilities, which might lead to a loss of income for the council. I oppose the suggestion of service fee increases.</p>	<p>We have taken your feedback on board regarding council services, and it will be presented to the Tauranga City Council Commissioners. Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities.</p> <p>Council continues to be conscious of the question of affordability. Council's user fees and charges enable the actual and reasonable costs</p>

TCC User Fees and Charges 2023/24 Submissions

					<p>of council's services to be suitably contributed to by those who directly benefit from the service.</p> <p>Council's general approach is to reduce the burden on the ratepayer by utilising a 'user pays'</p> <p>approach. Therefore, where a service user can be identified, they will pay for that service through a user fee or charge. This approach requires a greater percentage of the costs of an activity to be recovered from service users.</p> <p>Most fees have increased around 6%, being a forecast for the 2023/24 financial year of 4% and a catch up from the prior year of 2%. Actual inflation to December 2022 was 7.2%, not all of which was anticipated in the setting of 2022/23 User Fees & Charges. The forecast for 2023/24 inflation is an average of the most recent forecasts from our major trading banks + Reserve Bank of New Zealand + New Zealand Institute of Economic Research.</p> <p>Every three years, we value all properties in the city for rating purposes. Our independent valuers, Opteon, analyse the city's property market through sales, resource and building consent information to determine the values as at 1 July 2021. The new valuations are used to calculate rates from 1 July 2022. A change in your property's value doesn't mean that your rates will increase or decrease by the amount of the change - they help us work out everyone's share of rates. Revaluations are only used to work out rates. Property valuations should</p>
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TCC User Fees and Charges 2023/24 Submissions

					reflect the likely selling price of the property, without chattels, if it sold on 1 July 2021. Council valuations do not reflect your property's market value and should not be used for insurance or mortgage purposes.
43	Frances Wilcockson	Yes	No	<p>On behalf of the Matua Majors Leisure Marching team, I write to express our disappointment at the Council's updated venue user fees and charges for 2024 (relating to the venue we use) as outlined in the recent spreadsheet we received from Bay Venues. Currently, we practice once a week for 1½ hours at the Mount Sports Centre as we have done for a number of years. As well as having the floor space required for a team's marching display, we chose to use the Mount Sports Centre for cost value as alternative venues (e.g., Community Halls) at a more reasonable cost do not suit size wise. I envisage that if the cost remains at what is proposed (\$29.20 p/hour) I would recommend to the team that we only practice for 1 (one) hour which sadly, would be detrimental to our progress as we prepare for local, regional and national events. We are a team of ten (10) superannuitants and therefore an affordable and prudent financial outlook is of the utmost importance to us. The current charge of \$16.30 p/hr is affordable as would be a more realistic price increase for what that facility offers, however not a 79% increase. This is an indoor sports facility that has taken the biggest increase in charges (79% & 91%) and that seems excessive to the extreme when the facility lacks basic comforts like adequate heating in the winter and air conditioning in the summer months. It is a basic, bare facility that is unduly cold in the winter and hot in the summer and has very limited kitchen facilities and/or comfort in that</p>	<p>Thank you for providing this feedback and for your continued contribution to activities across the sports facilities network. The new court hire rate is \$29.20 per hour - an increase of \$12.90 per hour. Bay Venues has calculated the proposed price increases per person, per hour to ensure they are fair and reasonable for all individuals using the different facilities. Based on an average of ten participants marching 1.5 hours per week, this price change would equate to an additional \$1.94 per person, per session. The proposed cost of the Mount Sport Centre hire takes into account the level of service is less than the Arena and QEYC and to acknowledge that this venue can be cold in winter, we will review the current gold coin heating charge.</p> <p>Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded</p>

TCC User Fees and Charges 2023/24 Submissions

				<p>area. We ask that the charge increase for the Mount Sports Centre be re-considered to be more realistic to reflect what the facility offers and hope our submission will be looked at favourably. We look forward to a positive outcome. Kind regards Frances Wilcockson Coach 021 297 3407</p>	<p>that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases).</p> <p>Council would also like to make you aware of our Community Development Match Fund small grant which might suit your group. Please see the following link: https://www.tauranga.govt.nz/community/grants-and-funding/community-development-match-fund</p>
44	Innes Cate	No	No	<p>As Treasurer I am writing on behalf of the Bay of Plenty Bonsai Society which has received the proposed Cliff Road Community Hall Hire 90% price increase to take effect January 2024. Such a horrendous increase of this magnitude in times of inflation of over 7% and the country facing recession is totally unacceptable. The reason given - being based on benchmarking around the country is rejected by us as T.C.C. has been happy to take the current hire rates without complaint. Additionally Cliff Road is marked for demolition with no money being spent on it - the toilets are below standard and our storage locker lock has been left unrepaired after being damaged. In general the building interior is way below parr with the exterior carpark being unkept.</p>	<p>Thank you for providing this feedback and for your continued contribution to the events and activities offered at Cliff Rd Hall. We have taken your feedback on board, and it will be presented to the Tauranga City Council Commissioners. Bay Venues has calculated the proposed price increases per person, per hour to ensure they are fair and reasonable for all individuals using the different facilities. Bay Venues will continue to have differential pricing for regular community not-for-profit user groups at community halls and centres and indoor sports facilities. There will also continue to be discounted rates for seniors and youth across all venues, including aquatic facilities. Based on this rate the price increase would be \$9.90 per hour and with an average group of 10 - 15 people, this would equate to a price increase of \$0.99 - \$0.66 cents per person per hour.</p>

TCC User Fees and Charges 2023/24 Submissions

					<p>Bay Venues can also assist you with showcasing your group on our website and social media to assist you to expand your numbers and grow your club. Please contact the Bay Venues Halls Supervisor for assistance with this. Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities.</p>
45	A Lee	No	No	<p>Acquatic general entry fees especially for seniors, increase from \$2.60 to \$4.60, will certainly discourage seniors from using the pools. Seniors have already paid their rates and taxes over many decades. Seems rather unfair! As Tauranga generally has a lot of wet weather, the pool is a good place for seniors to</p>	<p>Thank you for providing this feedback, we have taken it on board, and it will be presented to the Tauranga City Council Commissioners.</p> <p>Bay Venues will continue to have discounted rates for seniors, youth and families across all</p>

TCC User Fees and Charges 2023/24 Submissions

				<p>exercise without too much harm/strain to their bodies/muscles etc. If this opportunity of using the pool is taken away, I foresee that lots of seniors will end up using the hospital facilities/services instead. Since Bay Venues fees are proposed to increase as well, this will further discourage seniors from participating in organised sports that requires booking a Bay Venues hall/room. Car parks, airport facility fees etc are also proposed to increase. City council is proposing to take away opportunity for seniors to socialise during the above events. I oppose these proposals strongly. A Lee.</p>	<p>five of its aquatic facilities. There are also disability access memberships allowing complimentary access to all five Bay Venues aquatic facilities for Tauranga City residents with a permanent disability. Bay Venues will also continue to offer a range of discount entry options for our regular swimmers (i.e., visit passed for those coming once or twice per week, and memberships for those coming 3 or more times per week).</p> <p>Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities.</p>
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TCC User Fees and Charges 2023/24 Submissions

46	Haidee Jenkins (Tauranga Underwater Hockey Club)	No	No	<p>Good afternoon, I am writing this submission, as the President, on behalf of the Tauranga Underwater Hockey Club. We are a regular aquatic user organisation and are dependent upon the use of public pool facilities for our sport. We understand that the cost of business and running a pool has seen marked price increases and that some of these costs need to be passed onto the user. However, there are some concerns for regular aquatic users who currently use the pool during off peak hours. As a club, we have chosen to use the pool during these hours to keep our membership cost affordable for members and to attract more people to a sport which will have long term health benefits for our community. The new proposed fee structure has abolished the off peak rate (we use the pool on a Sunday evening through to closing time). We hire 8 lanes for three hours. Our current cost is \$4.10 per lane, however the new price structure will see the lane hire increase to \$13 per lane per hour. This is over a 300% increase in price per hour. This is an astronomical increase to our club. We currently pay \$104 per night, whereas the new price increase will see us paying \$312 per night. This is triple the price!! If the abolishment of the off peak rate remains as in the new proposed fee structure we would then like to know how the timetabling for lane hire will be allocated to existing aquatic users? As a club, we would definitely be looking for a more favourable week night to run our club nights. How will the lane hire be allocated fairly and equitably if all pool users will be paying the same lane hire rate? Like all minority sports, we are in the position of regrowing our membership after the last few years of Covid interruptions. Our sport has suffered as a</p>	<p>Thank you for providing this feedback, we have taken it on board, and it will be presented to the Tauranga City Council Commissioners. Bay Venues will continue to have discounted rates for seniors, youth and families across all five of its aquatic facilities. Bay Venues also offers a range of discount entry options for regular swimmers (i.e., visit passed for those coming once or twice per week, and memberships for those coming 3 or more times per week). The Squad Membership has a further discount, and the fixed price means the more those customers visit, the more they save. Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple</p>
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TCC User Fees and Charges 2023/24 Submissions

				<p>result of these interruptions. Our current membership is around half of what it once was. We currently have 40 members. The increase in costs (triple!!) will be borne by members which may see our membership numbers dwindle as the sport will be seen as unaffordable. We hope you consider reinstating an off peak lane hire rate to ensure the pool is used during the less favourable hours of the week. If this is not possible, we would like to know the process of allocating the lane bookings in a fair manner for all existing users.</p>	<p>lane hire rates and off-peak lane hire in its aquatic facilities.</p>
47	S Lee	No	No	<p>Please consider overall cost-of-living in Bay of Plenty - WBOP rates, TCC rates, water, electricity, food, rubbish collection, public amenities and petrol. Would these factors "push" BOP residents to relocate to other towns? Would BOP have a reputation for affordability and quality lifestyle? Would BOP long-term revenue and population growth be sustainable? I can see many properties in my neighborhood are up for sale. Public recreational facilities are critical for the mental and physical well-being of children, families and senior citizens. If the regional health and safety deteriorates, then logically, public health and hospital care costs would increase. This situation is not ideal and unsustainable. Affordable access to public recreational facilities is one key factor to regional and national budgets sustainability.</p>	<p>Council continues to be conscious of the question of affordability. Council's user fees and charges enable the actual and reasonable costs of council's services to be suitably contributed to by those who directly benefit from the service.</p> <p>Council's general approach is to reduce the burden on the ratepayer by utilising a 'user pays' approach. Therefore, where a service user can be identified, they will pay for that service through a user fee or charge. This approach requires a greater percentage of the costs of an activity to be recovered from service users.</p> <p>Most fees have increased around 6%, being a forecast for the 2023/24 financial year of 4% and a catch up from the prior year of 2%. Actual inflation to December 2022 was 7.2%, not all of which was anticipated in the setting of 2022/23 User Fees & Charges. The forecast for 2023/24 inflation is an average of the most recent forecasts from our major trading banks +</p>

TCC User Fees and Charges 2023/24 Submissions

					Reserve Bank of New Zealand + New Zealand Institute of Economic Research.
48	Tauranga Water Polo Club Committee	No	No	<p>Dear Tauranga City Council Commissioners.</p> <p>RE: SUBMISSION ON BAY VENUES USER FEES AND CHARGES This submission is on behalf of the Tauranga Water Polo Club Committee (TWP), and our membership. TWP was founded in 2003 and has a current membership of 422 players. Our club is based at Baywave. TWP are the current NZ Suzuki National League Senior Men's Champions. One of this team has also just been named 2022 New Zealand Male Water Polo player of the year. We were a finalist for the Forsyth Barr BOP Team of the year. TWP has produced 2 Olympians and won many NZ age group titles over the years for this sport. TWP run multiple school-age programmes: Flippa Ball, Intermediate Grade & College League throughout the year. We run the water polo component of AIMS games and we also host an annual U12 tournament, along with a pre-AIMS Games tournament. Many of our membership also belong to swim clubs and are the bulk of the volunteer Surf Life Guards that patrol our beaches. This effectively means many of these athletes are using Tauranga pools multiple times, sometimes every day, of the week. I write to you today to make a submission AGAINST the user fees proposed for Bay Venues and in particular the increase in costs for the pools. We would like to highlight the inconsistencies the many aquatic clubs in our city face, compared to other sports. As one example (and there are many) Tauranga AFC soccer club, has multiple parks & reserves they use, which are mown weekly, line marked, irrigated and have lighting & turf renovations completed regularly. This is all</p>	<p>Thank you for providing this feedback, we have taken it on board, and it will be presented to the Tauranga City Council Commissioners.</p> <p>Bay Venues will continue to have discounted rates for seniors, youth and families across all five of its aquatic facilities. Bay Venues will also continue to deliver subsidised water safety lessons for schools, thanks to funding from organisations and agencies such as the New Zealand Lottery Grants Board, Acorn Foundation, and New Zealand Community Trust. Bay Venues also offers a range of discount entry options for regular swimmers (i.e., visit passed for those coming once or twice per week, and memberships for those coming 3 or more times per week). The Squad Membership has a further discount, and the fixed price means the more those customers visit, the more they save.</p> <p>Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on</p>

TCC User Fees and Charges 2023/24 Submissions

				<p>done at the rate payers expense, not the club's. They have club rooms where they can have a drink at their bar, have prize giving's, hire it out for events to produce income, sell sponsorship on their club walls, all the while paying only a peppercorn lease for the footprint of their building. TWP has none of this available to us and I don't believe this is available to any other aquatic club that use these Bay Venues-managed community facilities. We have to pay every time we walk in the door, there is no discounted lane hire or discounted storage space to us, we must set up the pool and pack it down after use. We have no options provided to us to reduce the cost to our membership. Even parents have to pay each time they enter Baywave to watch their child play a game of water polo. There are few (if any) other amateur sports where you have to pay to watch your child play. This is taking USER PAYS to the extreme. Commissioner Tolley, in the Bay Of Plenty Times article, dated 22nd March 2023 regarding user fees and charges, you are quoted as saying " we all realise that this is going to be a really tough year for a lot of our community . Our line is that everyone pays their fair share". I would say this isn't the case at all with regards to consistency of sports clubs and is in fact almost a burden on those choosing an aquatic sport. Everyone paying their fair share is purely not correct, when you compare aquatic clubs to the more traditional sports clubs such as rugby & soccer. TWP would kindly request that some thinking be put into some sort of financial relief for clubs such as ours in the way of club discounts, lane hire discounts or the likes. I would ask that you as the Commissioners make this decision directly, as TWP have already approached Bay Venues</p>	<p>average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities.</p> <p>Council intends to review the approach to user fees and charges for outdoor sports for consideration alongside the 2024/34 LTP.</p>
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TCC User Fees and Charges 2023/24 Submissions

				<p>to try & resolve this but this resulted in no changes. We request the matter not be passed back to Bay Venues to try & resolve directly with aquatic clubs, as I don't believe Bay Venues staff will resolve this without your clear direction on what they need to do. I plead with you to consider this submission and introduce some type of club discounts, discounted lane hire or similar, as these current proposed increases aren't sustainable for user groups. When you consider lane hire increases, entry increases, membership increases, these will affect us dramatically as a club and as families. Please can we just have some parity with other non-aquatic clubs? Thank you for taking our submission into account. Regards Tauranga Water Polo Club Committee</p>	
49	Josh Hodson	No	No	<p>I strongly oppose the changes the cost of the Greerton Pools. Currently we take our young kids swimming there fortnightly to help teach them to swim because we cannot afford swimming lessons. Under the proposed changes the cost for a family will increase from \$13 to \$19.60. This is a huge cost increase and one that will mean we need to visit the pools less frequently. This will have a detrimental effect for our kids because they are nervous around the water and regularly exposure is important for them to gain confidence</p>	<p>We have taken your feedback on board, and it will be presented to the Tauranga City Council Commissioners.</p> <p>Bay Venues will continue to have discounted rates for seniors, youth and families across all five of its aquatic facilities. There are also a range of visit passes and membership options for regular swimmers (including family passes) that provide further discounts, please discuss your options with the Greerton Aquatic reception team when you next visit.</p> <p>Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of</p>

TCC User Fees and Charges 2023/24 Submissions

					an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities.
50	Mike	No	No	I agree with the user fee increases. I would go further why not introduce parking fees more widespread throughout the area. The mount area is a prime example where parking fees could be introduced (albeit very unpopular). However this would encourage more people to engage with public transport, which at present is poorly used.	Appreciate the response and we are always reviewing parking management throughout the city. We are also looking at ways to encourage multi modal transport when possible.
51	Sarah Alexander	No	No	I believe that a user fees rate should be charged on marine facilities similar to how Thames Coromandel District Council charges theirs. These fees could then be used to reinvest into marine structures such as wharves and boat ramps to keep them fit for purpose and also when you charge a fee, peoples mindset changes and they want to look after it as there is a sense of ownership in the structure.	We are currently investigating what other Council's charge for use of their Marine Facilities including boat ramps, we want to ensure any system we may implement is fair and equitable and the costs to administer such a system are realistic and sustainable. A decision on implementation is yet to be made.
52	Nicole Delahunty	No	No	Generally the changes are fairly reasonable however, the parking rates are completely over priced for a standard user travelling into the	Parking rates of all types are consistently being reviewed by the council as a matter of course to

TCC User Fees and Charges 2023/24 Submissions

				city for a work day / week. Its unaffordable and the Council has not provided acceptable number of carparks nor do they provide a public transport system that is comprehensive enough to warrant the increase in parking costs.	ensure best usage of the CBD and paid parking areas.
53	Julie Batten	No	No	This is a huge jump in fees at a very hard financial time for the majority of Tauranga residents. As ratepayers we already pay some of the highest rates in the country due, in part, to inadequacies in previous councils over many years. Poor long term planning and financial waste. Perhaps the current commissioers could bear this in mind when making decisions for us.	<p>Council continues to be conscious of the question of affordability. Council's user fees and charges enable the actual and reasonable costs of council's services to be suitably contributed to by those who directly benefit from the service.</p> <p>Council's general approach is to reduce the burden on the ratepayer by utilising a 'user pays' approach. Therefore, where a service user can be identified, they will pay for that service through a user fee or charge. This approach requires a greater percentage of the costs of an activity to be recovered from service users.</p> <p>Most fees have increased around 6%, being a forecast for the 2023/24 financial year of 4% and a catch up from the prior year of 2%. Actual inflation to December 2022 was 7.2%, not all of which was anticipated in the setting of 2022/23 User Fees & Charges. The forecast for 2023/24 inflation is an average of the most recent forecasts from our major trading banks + Reserve Bank of New Zealand + New Zealand Institute of Economic Research.</p>
54	Cara Phillips	No	No	Please do not increase the cost of Baywave entry. It's already expensive for a family to bring their kids for a swim, and we should be encouraging people to learn to swim, especially considering NZs appalling drowning	We have taken your feedback on board, and it will be presented to the Tauranga City Council Commissioners.

TCC User Fees and Charges 2023/24 Submissions

				<p>statistics. Swimming is a life skill, and by increasing the entry cost, you are creating a barrier to some people who may want their children to learn to swim. I would be put off bringing my kids if you put the prices up. Perhaps you could offer discounted adult entry if they're accompanying a small child (5 and under), as all they're really doing is standing in the pool watching the child.</p>	<p>Bay Venues will continue to have discounted rates for seniors, youth and families across all five of its aquatic facilities. There are also a range of visit passes and membership options for regular swimmers that provide further discounts, please discuss your options with the Baywave reception team when you next visit. Bay Venues also delivers subsidised water safety lessons for schools, thanks to funding from organisations and agencies such as the New Zealand Lottery Grants Board, Acorn Foundation, and New Zealand Community Trust.</p> <p>Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple</p>
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TCC User Fees and Charges 2023/24 Submissions

					lane hire rates and off-peak lane hire in its aquatic facilities.
55	Muriel Banks	No	No	<p>The charges for the Aquatic and Community Centres are unbelievably high. These are the things most used by families , seniors and low income people. To put the charges up by anything more than the rate of inflation is penalising the low income people and is exceedingly cruel. Cannot believe that the people proposing these charges are human!</p>	<p>Thank you for providing your feedback, we have taken it on board, and it will be presented to the Tauranga City Council Commissioners.</p> <p>Bay Venues will continue to have discounted rates for seniors, youth and families across all five of its aquatic facilities. There are also disability access memberships allowing complimentary access to all five Bay Venues aquatic facilities for Tauranga City residents with a permanent disability. Bay Venues will also continue to offer a range of discount entry options for our regular swimmers (i.e., visit passed for those coming once or twice per week, and memberships for those coming 3 or more times per week). The Squad Membership has a further discount, and the fixed price means the more those customers visit, the more they save. Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market</p>

TCC User Fees and Charges 2023/24 Submissions

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56	Elizabeth Blankenaar	No	No	We are already reducing our children's ability to learn swimming at school by building schools without pools and reducing lesson times in the water. Increasing the children's fee to go to the pool will have a negative outcome for those who likely can't afford lessons and might see the fee hike as quite a hindrance. We need to make swimming for our young people a priority. Please don't add extra road blocks to this.	<p>Thank you for providing this feedback, we have taken it on board, and it will be presented to the Tauranga City Council Commissioners.</p> <p>Bay Venues will continue to have discounted rates for seniors, youth and families across all five of its aquatic facilities. Bay Venues will also continue to deliver subsidised water safety lessons for schools, thanks to funding from organisations and agencies such as the New Zealand Lottery Grants Board, Acorn Foundation, and New Zealand Community Trust. The organisation is also currently engaging with communities that are highly represented in New Zealand's drowning statistics with the aim of providing water safety programmes and pool sessions that are available and accessible to all cultures and religions. Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay</p>

TCC User Fees and Charges 2023/24 Submissions

					Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities.
57	john McLeod	No	No	With inflation there is very little the council can do to avoid the proposed increases. Therefore council has my support. However I would also support a radical trimming of council administrative staff . There are big savings available in this area . Also less use of consultants would be welcomed.	Thank you for your support. Council will continue to look at ways to improve its service delivery and efficiency.
58	Donna-Marie Arlidge	No	No	Although costs are raising everywhere I feel that the increase to airport parking is not needed. This runs itself with minimal input from anyone and is quite expensive to park compared with other regional airports.	Thanks for your feedback Donna-Marie, currently we have not increased airport parking. The new landing fees are still at or below the national average and haven't been increased for 15 years.
59	Simon Croom	No	No	The proposed user pays changes especially to swimming pools for lane booking with a club start to make it cost prohibitive to send kids to swimming. My concern lies with how many other people will struggle and therefore the Bayfair pool sees a significant reduction in	Thank you for providing this feedback, we have taken it on board, and it will be presented to the Tauranga City Council Commissioners. Bay Venues will continue to have discounted rates for seniors, youth and families across all

TCC User Fees and Charges 2023/24 Submissions

				<p>income as a result. Are there other ways to fill the gap with sponsorship or naming rights of the pool to cover upgrades etc?</p>	<p>five of its aquatic facilities. There are also disability access memberships allowing complimentary access to all five Bay Venues aquatic facilities for Tauranga City residents with a permanent disability. As well as subsidised water safety lessons for schools, thanks to funding from organisations and agencies such as the New Zealand Lottery Grants Board, Acorn Foundation, and New Zealand Community Trust. Bay Venues will also continue to offer a range of discount entry options for our regular swimmers (i.e., visit passed for those coming once or twice per week, and memberships for those coming 3 or more times per week). The Squad Membership has a further discount, and the fixed price means the more those customers visit, the more they save.</p> <p>Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the</p>
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TCC User Fees and Charges 2023/24 Submissions

					Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities.
60	Pascal Tibbits	No	Yes	<p>The specific area of my experience is with Building Services. I process small consents across the country so have experience with many Councils lodgment process and charges. TCC typically has performed the worst on a number of levels 1. Timeframes are always far more than other councils and often exceed statutory requirements. 2. TCC typically charges more for consent processing than other Councils, this appears to be due to time spent not the rate charged. I note that the rates charged for Building consent staff have been reduced by a marginal amount (which is great but begs an explanation) however, given the sheer number of ill-informed questions I field on consents, I think the focus of training has been on applying the building code to anything and everything, rather than understanding drawings and specifications submitted by a designer. Not saying we designers are perfect by a long shot but charge-out rates for small to medium architectural firms in the real world are still sitting about \$150 not \$175 - \$299 (BTW the Team Leader and legal services rate states a reduction of 21.38% but is showing an increase of \$9? ... perhaps a typo). So, in conclusion I think the charge out rates for Building Consent services is still far too high (even with this reduction). Given the extended period of time staff are spending incorrectly</p>	<p>The proposed hourly rate was determined by comparing rates from other metropolitan councils throughout New Zealand as well as other councils in the Bay of Plenty region. By considering the rates charged by these various councils, we are satisfied that a reasonable hourly rate has been established.</p> <p>The proposed user fees and charges for consultation in the annual plan do not take into account the specific duration of time spent by officers on individual consents. The fees and charges are typically determined based on factors such as the complexity and quality of the consent application, and other relevant considerations. The actual time spent by officers on individual consents may vary and is not directly reflected in the proposed fees and charges.</p>

TCC User Fees and Charges 2023/24 Submissions

				deciphering plans or applying rules that don't apply, my recent experience is that the overall cost is higher and the takes longer than a comparable consent in Auckland. Basic pool consent 25 days still waiting for Council response as per attached....	
61	Terry McIntosh	No	No	<p>I would hope that the Council has done a full audit of its efficiency and effectiveness, before just saying "cost have gone up 6%" and using it as the reason to increase fees across the board. Having owned a service business for 16 years, one that would have been important to the council, I was never asked to quote any council repairs. Would have been nice to have had the opportunity, but most work goes out of town, while I contributed to the council with two sets of rates. I'm retired now, but I take it the process is the same? I note water rates have increased significantly, my account is higher now, even with the installation of water tanks and a pump supply for outside purposes</p>	<p>Council continues to be conscious of the question of affordability. Council's user fees and charges enable the actual and reasonable costs of council's services to be suitably contributed to by those who directly benefit from the service.</p> <p>Council's general approach is to reduce the burden on the ratepayer by utilising a 'user pays' approach. Therefore, where a service user can be identified, they will pay for that service through a user fee or charge. This approach requires a greater percentage of the costs of an activity to be recovered from service users.</p> <p>Most fees have increased around 6%, being a forecast for the 2023/24 financial year of 4% and a catch up from the prior year of 2%. Actual inflation to December 2022 was 7.2%, not all of which was anticipated in the setting of 2022/23 User Fees & Charges. The forecast for 2023/24 inflation is an average of the most recent forecasts from our major trading banks + Reserve Bank of New Zealand + New Zealand Institute of Economic Research.</p> <p>We acknowledge that water variable charge has gone up considerably in the last few years, its important to note that the price increase proposed for the new financial year is only</p>

TCC User Fees and Charges 2023/24 Submissions

					2.1%(lot lower than the cost of inflation), at the same time proposing to reduce the fixed charge of the water meter, this should mean that the overall fees paid for drinking water will be more or less same if not slightly less.
62	Jeff Down	No	No	<p>People are hurting financially. Food is expensive. Transportation is expensive. The cost of living is always going up. Our wages don't increase to keep up. Yours do.... you're bad people. DO NOT INCREASE COSTS FOR AT LEAST TWO YEARS. HELP THE PEOPLE..... No I don't wish to talk to you about this, coz, as we all know, you f@#\$ers are going to do what you want anyway... you suck!</p>	<p>Council continues to be conscious of the question of affordability. Council's user fees and charges enable the actual and reasonable costs of council's services to be suitably contributed to by those who directly benefit from the service.</p> <p>Council's general approach is to reduce the burden on the ratepayer by utilising a 'user pays' approach. Therefore, where a service user can be identified, they will pay for that service through a user fee or charge. This approach requires a greater percentage of the costs of an activity to be recovered from service users.</p> <p>Most fees have increased around 6%, being a forecast for the 2023/24 financial year of 4% and a catch up from the prior year of 2%. Actual inflation to December 2022 was 7.2%, not all of which was anticipated in the setting of 2022/23 User Fees & Charges. The forecast for 2023/24 inflation is an average of the most recent forecasts from our major trading banks + Reserve Bank of New Zealand + New Zealand Institute of Economic Research.</p>
63	bill faulkner	No	No	Says it all "legislatively required to consult" etc....but to take no notice. Since the appointment of commissioners very little changes, if anything , consequent to consultation. rate increases are outrageous as	We are comfortable with the consultation material and the information provided for the

TCC User Fees and Charges 2023/24 Submissions

				<p>an example. Ordinary people seem to have given up in the face of this dictatorship. Its a waste of time "consulting "</p>	<p>community to be able to provide meaningful input into the proposed user fees and charges.</p> <p>Council continues to be conscious of the question of affordability. Council's user fees and charges enable the actual and reasonable costs of council's services to be suitably contributed to by those who directly benefit from the service.</p> <p>Council's general approach is to reduce the burden on the ratepayer by utilising a 'user pays' approach. Therefore, where a service user can be identified, they will pay for that service through a user fee or charge. This approach requires a greater percentage of the costs of an activity to be recovered from service users.</p> <p>Most fees have increased around 6%, being a forecast for the 2023/24 financial year of 4% and a catch up from the prior year of 2%. Actual inflation to December 2022 was 7.2%, not all of which was anticipated in the setting of 2022/23 User Fees & Charges. The forecast for 2023/24 inflation is an average of the most recent forecasts from our major trading banks + Reserve Bank of New Zealand + New Zealand Institute of Economic Research.</p>
64	Jason Low	Yes	No	<p>Rates are already too expensive. Why do we have such large red bins, we should be cutting fish on landfill waste, not encouraging it</p>	<p>Regarding the red bins, households are able to change the size of their kerbside bins to suit the needs of their household. The low waste bin is suitable for those who do not generate a lot of rubbish and is also cheaper per year than the standard bin.</p>

TCC User Fees and Charges 2023/24 Submissions

					<p>Council continues to be conscious of the question of affordability. Council's user fees and charges enable the actual and reasonable costs of council's services to be suitably contributed to by those who directly benefit from the service.</p> <p>Council's general approach is to reduce the burden on the ratepayer by utilising a 'user pays' approach. Therefore, where a service user can be identified, they will pay for that service through a user fee or charge. This approach requires a greater percentage of the costs of an activity to be recovered from service users.</p> <p>Most fees have increased around 6%, being a forecast for the 2023/24 financial year of 4% and a catch up from the prior year of 2%. Actual inflation to December 2022 was 7.2%, not all of which was anticipated in the setting of 2022/23 User Fees & Charges. The forecast for 2023/24 inflation is an average of the most recent forecasts from our major trading banks + Reserve Bank of New Zealand + New Zealand Institute of Economic Research.</p>
65	Chase Cahalane	No	No	<p>No issues with the airport fees. Animal Services: Adoption fees are going up around 30%! That's not CPI. Council should be encouraging adoption, rather than creeping toward the price of a dog from the petshop! A fee should remain to deter irresponsible adoption, but this should be no more than \$150, even if this means a slight loss to council. Be a bit more humane! Bay Venues: All aquatics should be reduced in price, subsidised by the rate-payers. NZ has one of</p>	<p>Animal services - We have faced a significant increase in the cost of neutering our adoption dogs. To help cover some of these costs we have increased the cost of adopting a dog. We have had some discussion around the impact this may have and decided that if a person can't afford the cost of adoption, then they would find the cost of maintaining a dog challenging. Bay Venues will continue to have discounted rates for seniors, youth and families across all</p>

TCC User Fees and Charges 2023/24 Submissions

				<p>the highest drowning rates in the OECD. Tauranga is a coastal town with considerably easy access to waterways and the coastline (including surf/rips/in-shore holes etc.). Totally opposed to any raise in access to swimming facilities, and would like to see TCC take the brave step of subsidising the cost! Indoor sports are facing a massive increase in cost! This is not going to promote an active healthy population, nor will it help improve use of these community facilities. Community Halls: All community / not for profit groups should be exempt from any fee increases. In addition, some of these rates increases are far greater than CPI and will have a considerable effect on some groups ability to use the venue, and therefore their ability to operate and service the community. Occupation of Council Land: Group 2 - Do not raise fees for charities and not for profits. Instead, raise the for profits to cover the deficit. Group 3 - Golf Clubs - Raise these fees! There are several golf clubs in Tauranga, most sitting on prime land that would be better use to the community as public reserves, and even better, developed for housing! Stop looking after your cashed up golf mates and put in place decent fees for this land, and stop charging charities! A percentage of member fees and green fees is not appropriate, these rates should be based on a percentage of a commercial land lease value per year. By percentage, at least 40% of a commercial rate. Parking fees: Do not increase any parking fees until the benefit of public transport improvements are proven. We are experiencing a considerable rise in the cost of living and this makes it much harder for everyone to get to work etc. yet the alternative transport options are still completely rubbish. Parks & Recreation: Do not implement fees.</p>	<p>five of its aquatic facilities. There are also disability access memberships allowing complimentary access and a range of visit passes and membership options for regular swimmers that provide further discounts. Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities.</p> <p>Occupation of council land: Group 2- It is proposed to raise fees by 9%. These fees are already heavily subsidised.</p> <p>Group 3 - Alongside reviewing the approach to user fees and charges for sports fields for</p>
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TCC User Fees and Charges 2023/24 Submissions

				<p>Events bring value to the city, therefore budget to support event management should be included within the annual plan and paid for from council budget. The reason for the proposal is also flawed... Applying inflation and rounding to \$0 still equals \$0!! So whats the real reason for the fee!! Planning: Support moves to hourly/actual cost based fees</p>	<p>consideration alongside the 2024/34 LTP, Council can consider the appropriateness of the fees for golf clubs – noting that timing of any future rent reviews must be in accordance with the terms of the respective leases.</p> <p>Events - Financial accessibility continues to be an important part of Baycourt's kaupapa, which is why a 50% community subsidy on hire fees is available to eligible organisations. Whilst cost increases aren't ideal, the proposed venue hire fees for FY 23/24 are in response to Council's desire to reduce the financial burden on the rate payer by utilising a 'user pays' approach.</p> <p>Parking rates of all types are consistently being reviewed by the council as a matter of course to ensure best usage of the CBD and paid parking areas.</p>
66	Grant Strang	No	No	<p>TCC user fees charges and services should not increase. Status quo should be a stated option for consultation. It's disingenuous to simply list all fees charges and services in manner TCC has presented. User fees charges and services should be listed as core essential vs discretionary. Community can then weight fees user charges and services and rationale for annual/biannual/LTP changes eg increase/status quo/ decrease. In addition: Council exists as set out by LGA - to serve community and to provide essential services. User fees charges and services should be a (nil increase) targeted KPI set for City CEO. If fees charges and services increase then the City CEO must be held fully accountable and his/her KPI performance stated in Council records. User fees charges</p>	<p>We are comfortable with the consultation material and the information provided for the community to be able to provide meaningful input into the proposed user fees and charges.</p> <p>Council continues to be conscious of the question of affordability. Council's user fees and charges enable the actual and reasonable costs of council's services to be suitably contributed to by those who directly benefit from the service.</p> <p>Council's general approach is to reduce the burden on the ratepayer by utilising a 'user pays' approach. Therefore, where a service user can be identified, they will pay for that service through a user fee or charge. This</p>

TCC User Fees and Charges 2023/24 Submissions

				<p>and services should be solely aligned to CPI/inflation/census results/staff KPIs and if an essential services - changes stated as regulatory KPIs. All changes must be aligned to appropriate TCC senior employee performance as a KPI. This approach ensures CEO accountability and opportunity for communities to engage using objective KPIs and for operational employees to be held fully accountable through transparency. Just as TCC wants this feedback fully transparent eg mandatory to provide senders name, address, and email.</p>	<p>approach requires a greater percentage of the costs of an activity to be recovered from service users.</p> <p>Most fees have increased around 6%, being a forecast for the 2023/24 financial year of 4% and a catch up from the prior year of 2%. Actual inflation to December 2022 was 7.2%, not all of which was anticipated in the setting of 2022/23 User Fees & Charges. The forecast for 2023/24 inflation is an average of the most recent forecasts from our major trading banks + Reserve Bank of New Zealand + New Zealand Institute of Economic Research.</p>
67	Sue Roberts	No	No	<p>Seriously tcc people are already struggling to make ends meet. If you keep wasting money on things that are NOT needed you fill the money gap. How hard is for tcc to keep focus on the things that need doing. Instead of a skate park. Etc Not impressed by tcc at all</p>	<p>TCC has to balance its expenditure across all of Tauranga covering many different services. Council continues to be conscious of the question of affordability. Council's user fees and charges enable the actual and reasonable costs of council's services to be suitably contributed to by those who directly benefit from the service.</p> <p>Council's general approach is to reduce the burden on the ratepayer by utilising a 'user pays' approach. Therefore, where a service user can be identified, they will pay for that service through a user fee or charge. This approach requires a greater percentage of the costs of an activity to be recovered from service users.</p> <p>Most fees have increased around 6%, being a forecast for the 2023/24 financial year of 4% and a catch up from the prior year of 2%. Actual inflation to December 2022 was 7.2%, not all of</p>

TCC User Fees and Charges 2023/24 Submissions

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68	Sarah Thomson	No	No	<p>Hi, i can understand that everything is going up but somethings just can't as its too costly for people now. The things i dont agree with raising are animal services, building services and also cemetery services. Parks shouldnt go up as they are terribly maintained as it is. Parking is too expensive currently as well. A lot of my clients dont go into town anymore because of it as they can go to bayfair or the lakes instead. Water we already pay a lot for in Tauranga so would not assume a basic need would cost more than it is currently. Building permits etc are very expensive currently too as if they go up anymore it puts more people off from building.</p>	<p>Dog registration fee is set each year by Council after considering the overall operating costs of Animal Services. All fees collected through dog registration must be spent on supporting dog control in the city.</p> <p>Unfortunately like all businesses, Animal Services do face increasing costs across all aspects of what they do and some of these increases must be offset by an increase in fees.</p> <p>The proposed hourly rate for building services was determined by comparing rates from other metropolitan councils throughout New Zealand as well as other councils in the Bay of Plenty region. By considering the rates charged by these various councils, a reasonable and competitive hourly rate has been established. I further note that the fees have, for the most part, been reduced.</p> <p>Parking rates of all types are consistently being reviewed by the council as a matter of course to ensure best usage of the CBD and paid parking areas.</p> <p>Council's general approach is to reduce the burden on the ratepayer by utilising a 'user pays' approach. Therefore, where a service</p>

TCC User Fees and Charges 2023/24 Submissions

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69	Kalleisha Wade	No	No	I do not support any increases in charges as Tauranga is already an expensive place to live	<p>Council continues to be conscious of the question of affordability. Council's user fees and charges enable the actual and reasonable costs of council's services to be suitably contributed to by those who directly benefit from the service.</p> <p>Council's general approach is to reduce the burden on the ratepayer by utilising a 'user pays' approach. Therefore, where a service user can be identified, they will pay for that service through a user fee or charge. This approach requires a greater percentage of the costs of an activity to be recovered from service users.</p> <p>Most fees have increased around 6%, being a forecast for the 2023/24 financial year of 4% and a catch up from the prior year of 2%. Actual inflation to December 2022 was 7.2%, not all of</p>

TCC User Fees and Charges 2023/24 Submissions

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70	Frits Lang	No	No	Changes in fees for Baywave and the like are not necessary, they will become out of reach for the average Tga household	<p>We have taken your feedback on board, and it will be presented to the Tauranga City Council Commissioners.</p> <p>Bay Venues will continue to have discounted rates for seniors, youth and families across all five of its aquatic facilities. There are also disability access memberships allowing complimentary access and a range of visit passes and membership options for regular swimmers that provide further discounts.</p> <p>Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal</p>

TCC User Fees and Charges 2023/24 Submissions

					consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities.
71	Dave Reid	No	No	Nice to see the council has reduced our fees due to increased efficiencies, increased productivity, innovation and smart thinking. (-:	<p>Council continues to be conscious of the question of affordability. Council's user fees and charges enable the actual and reasonable costs of council's services to be suitably contributed to by those who directly benefit from the service.</p> <p>Council's general approach is to reduce the burden on the ratepayer by utilising a 'user pays' approach. Therefore, where a service user can be identified, they will pay for that service through a user fee or charge. This approach requires a greater percentage of the costs of an activity to be recovered from service users.</p> <p>Most fees have increased around 6%, being a forecast for the 2023/24 financial year of 4% and a catch up from the prior year of 2%. Actual inflation to December 2022 was 7.2%, not all of which was anticipated in the setting of 2022/23 User Fees & Charges. The forecast for 2023/24 inflation is an average of the most recent forecasts from our major trading banks + Reserve Bank of New Zealand + New Zealand Institute of Economic Research.</p>
72	Kirsten Jorgensen	No	No	Water fees have already gone up a lot. Library fees is not a good idea, as many older people make good use of the library, and often they	We acknowledge that water variable charge has gone up considerably in the last few years, it's important to note that the price increase

TCC User Fees and Charges 2023/24 Submissions

				<p>are not well off, any trying to make ends meet with just their pension. Parking fees are already enormous, and bus service only cover certain streets, which is fair enough, but when you are elderly and find it difficult to walk any distance, often due to back injury, the only way to get to certain areas is by car. Rates are forever going up, to presumably cover these areas of cost?</p>	<p>proposed for the new financial year is only 2.1%(lot lower than the cost of inflation), at the same time proposing to reduce the fixed charge of the water meter, this should mean that the overall fees paid for drinking water will be more or less same if not slightly less.</p> <p>Council agrees that keeping library services mostly free is the best way to encourage use of our libraries by those who will most benefit, including older people and those on low incomes who do pay for these services through rates.</p> <p>The council is currently reviewing options for ensuring accessible parking throughout the Central City.</p>
73	Rylie	No	No	<p>Tauranga already has the highest council rates in the country, and now they are slapping more money on top of people that are already struggling to make ends meet, that won't be able to use facilities or bury a loved one. Not the Tauranag I once knew.</p>	<p>Council continues to be conscious of the question of affordability. Council's user fees and charges enable the actual and reasonable costs of council's services to be suitably contributed to by those who directly benefit from the service.</p> <p>Council's general approach is to reduce the burden on the ratepayer by utilising a 'user pays' approach. Therefore, where a service user can be identified, they will pay for that service through a user fee or charge. This approach requires a greater percentage of the costs of an activity to be recovered from service users.</p> <p>Most fees have increased around 6%, being a forecast for the 2023/24 financial year of 4% and a catch up from the prior year of 2%. Actual</p>

TCC User Fees and Charges 2023/24 Submissions

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74	Gavin Fairbairn	No	No	Any changes that increase cost to the consumer should be reviewed and scrutinized very carefully. With the current state of the declining economy further financial burden on the tax/ratepayer will be extremely difficult to manage. Wouldn't it be great to actually provide a cost saving to the rate/taxpayer in light of the current and growing economic strain already effecting our community.	<p>Council continues to be conscious of the question of affordability. Council's user fees and charges enable the actual and reasonable costs of council's services to be suitably contributed to by those who directly benefit from the service.</p> <p>Council's general approach is to reduce the burden on the ratepayer by utilising a 'user pays' approach. Therefore, where a service user can be identified, they will pay for that service through a user fee or charge. This approach requires a greater percentage of the costs of an activity to be recovered from service users.</p> <p>Most fees have increased around 6%, being a forecast for the 2023/24 financial year of 4% and a catch up from the prior year of 2%. Actual inflation to December 2022 was 7.2%, not all of which was anticipated in the setting of 2022/23 User Fees & Charges. The forecast for 2023/24 inflation is an average of the most recent forecasts from our major trading banks + Reserve Bank of New Zealand + New Zealand Institute of Economic Research.</p>

TCC User Fees and Charges 2023/24 Submissions

75	Richard Maximillian Stephens	No	No	<p>Hi ! Thanks for the opportunity to comment -</p> <p>1. Adding nominal inflation to existing costs "just because" is doing nothing to curb inflation. Would have been great leadership to have adopted a more rigid review of prices and reflect actual costs versus anticipated costs.</p> <p>2. Downtown parking should be free to compete with Fashion Island, Bayfair & The Crossing etc. While there is parking costs, the CBD will always struggle to compete with the Malls. Use strategic long term, medium term & short term parking time limits for the CBD. Thanks again.</p>	<p>In our budgeting, not all costs are automatically adjusted for inflation as we request activity managers to review their costs and adequacy of existing budgets. Where contracts (e.g., maintenance contracts) have cost fluctuation adjustment clauses we would look at the movement in relevant cost indices and forecast movements under those agreements.</p> <p>Parking - We are constantly reviewing our options for CBD growth and development. The re-introduction of parking fees was to ensure parking spaces are freed up for those shopping in the city.</p>
76	Jane	No	No	<p>Despicable Our rates are massive. There has been no investment in any of the area in which you propose at least a 6% increase in user charges/fees. Water should be free. We pay fir our own rubbish collection yet still get charged for it in the ridiculously high rates. We don't use community facilities so why should we pay fir them? This council and commissioners are corrupt. At this point we are looking into ways to avoid paying our rates altogether.</p>	<p>Council continues to be conscious of the question of affordability. Council's user fees and charges enable the actual and reasonable costs of council's services to be suitably contributed to by those who directly benefit from the service.</p> <p>Council's general approach is to reduce the burden on the ratepayer by utilising a 'user pays' approach. Therefore, where a service user can be identified, they will pay for that service through a user fee or charge. This approach requires a greater percentage of the costs of an activity to be recovered from service users.</p> <p>Most fees have increased around 6%, being a forecast for the 2023/24 financial year of 4% and a catch up from the prior year of 2%. Actual inflation to December 2022 was 7.2%, not all of which was anticipated in the setting of 2022/23 User Fees & Charges. The forecast for 2023/24</p>

TCC User Fees and Charges 2023/24 Submissions

					<p>inflation is an average of the most recent forecasts from our major trading banks + Reserve Bank of New Zealand + New Zealand Institute of Economic Research.</p> <p>Water remains free, the charge for water is to cover the cost for the service of abstracting, treating and piping drinking water from the raw water source through water treatment to the customer.</p> <p>The kerbside service is paid for by a targeted rate applied to all residential properties. This ensures that all residents have the opportunity to have a kerbside collection service and reduce waste to landfill, and spreading the cost ensures the service is cost effective. Residents do not need to engage a private company to collect their rubbish and recycling, unless they require additional services not provided by the rates-funded service. Market research prior to the introduction of the service found the annual cost for the new service was going to be the same as using one and a half rubbish bags a week, and significantly less than the \$515 a year the average household that only used private kerbside rubbish and recycling collections paid at the time. Please contact Council on 07 577 7000 or kerbside@tauranga.govt.nz if you require assistance to set up the Council kerbside service at your property.</p>
77	Nick Fletcher	No	No	They should go ahead. Increases in charges are required to improve the city, or at the worst, maintain the status quo. Ideally the increased charges should contribute to continual improvement of city services.	Thanks for your support.

TCC User Fees and Charges 2023/24 Submissions

78	Sharon Hooper	No	No	<p>Good afternoon, Please would advise what Health Act fees are, and what service is provided by it. Also, I would like to know if the council had reconsidered it's decision to not compensate those that were locked out of council facilities because of vaccine requirements e g libraries. I was injured from first vaccine, therefore did not receive a 2nd. As a result, I paid for and chose to use a council facility, but you forbade me entry to use the facility. Many others chose to council facilities that they had paid for, but we're not permitted. Therefore, we should be refunded. I rarely go to the library now, as I find it difficult to forget and forgive such disgraceful treatment.</p>	<p>We understand that there are times we will make decisions that not all members of our community will agree with. We did not take this decision lightly and we're sorry this has been difficult for you. We obviously want to keep facilities open to everyone, but we also had a responsibility to keep our people safe and protect the public.</p> <p>Libraries and community facilities attract a significant number of people who are vulnerable to the COVID-19 virus and after consideration and a risk assessment, we believe this is the right approach to take. Each Council has the responsibility to make a decision on this matter for their communities following their assessment of how to best manage the risks. Please find a document attached that explains the factors that we considered as part of our risk assessment of public facing roles and facilities.</p> <p>Rates are a property tax that are used to fund some of the council activities and services and are set in order to have these facilities available for use. They are based on property values and not on services that you may elect to use. The Local Government Rating Act is the legislation that requires rates to be charged based upon the value of property and does not provide the ability to be set on services used. Regardless of the services you may or may not use rates on your property value and must continue to be paid.</p> <p>With regards to your question about the Health Act Fees, these fees (and those you have</p>
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TCC User Fees and Charges 2023/24 Submissions

					referred to on P22-24 of the user charges document), are (in very general terms) fees charged to businesses that operate the selling/manufacture/distribution of food or alcohol related functions and other businesses. They are required to have 'health' inspections such as camping grounds, hairdressers and mortuaries – inspections, monitoring, verifications and the application for and issuing of licenses, registrations, and certificates (and related services). They are not rate based and are paid by businesses and individuals as required.
79	chris newnham	No	No	changing fees can in some instance reduce use due cost there fore reduce return for the year ,so same cost give more use	<p>Council continues to be conscious of the question of affordability. Council's user fees and charges enable the actual and reasonable costs of council's services to be suitably contributed to by those who directly benefit from the service.</p> <p>Council's general approach is to reduce the burden on the ratepayer by utilising a 'user pays' approach. Therefore, where a service user can be identified, they will pay for that service through a user fee or charge. This approach requires a greater percentage of the costs of an activity to be recovered from service users.</p>
80	Bill Spillane.	No	No	You will all lose your jobs if you increase rates. We the ratepayers simply can't take any price increases. You were elected to reduce our costs. (NOT INCREASE THEM) Start listening to the people.	Council continues to be conscious of the question of affordability. Council's user fees and charges enable the actual and reasonable costs of council's services to be suitably contributed to by those who directly benefit from the service.

TCC User Fees and Charges 2023/24 Submissions

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81	Rob Kampen	No	No	<p>Firstly, the above link does not work, thus actual fees proposed are not visible. My comment however really relates to something broader. While I have no issue with user pays, and I'm sure the cost accounting performed by the city is sufficient to backup the true costs, plus a contribution to the fixed and common costs. However this can also be used to increase the overall income of the city by not relieving the rate paying citizens by reducing the property taxes by the amount being now charged for directly, through user pays fees. I know the argument will be that this increase in user pays fees means that further rates increases are reduced or avoided (wouldn't that be nice). Does the city practice zero based budgeting? If not, why not? Does the city critically examine all the various roles and activities they are involved with, with a view to seeing how many they can reduce or eliminate? I understand that this is a little like asking the fox to guard the hen house, however government (including the city councils) are notoriously poor at spending money efficiently, thus all efforts should consistently be to remove themselves from every activity unless they can be proved to "add value" by their involvement. I have accounting experience and established the first economic cost modelling efforts done in</p>	<p>The council does not undertake zero-based budgeting across all activities. However, we do review areas of expenditure to ensure that budgets are justified (looking at past expenditure as well as projected requirements). Managers are expected to prioritise expenditure or explore efficiencies as well as look at the justification for increasing expenditure.</p> <p>Activities that are funded by a combination of rates and user fees will generally require less rates where user fees can be increased, unless the user fees are to cover additional services (and therefore expenditure) not previously provided.</p>

TCC User Fees and Charges 2023/24 Submissions

				Telecom New Zealand in the mid to late 1990's.	
82	Andrew whitehead	No	No	User pays needs to be introduced for those non essential services. New subdivisions should be cost neutral for council-all costs to be borne by developers who pass onto property buyers.	<p>Council is responsible for delivering services, facilities, and amenities to the community to meets its needs. These needs include both essential services such as water supply and wastewater treatment as well as the roading and social and community facilities required to ensure social, economic, and cultural wellbeing. Tauranga, although a significant city by size, lacks adequate community facilities and amenity. Additional investment is required in these areas along with the roading network and other core infrastructure to meet the needs of people in our city.</p> <p>It is appropriate to fund capital investment through borrowing so that future people who benefit from this investment also contribute to its costs. The council aims to remain within borrowing limits to ensure investment is sustainable.</p> <p>The intention of our Development Contributions Policy is that "Growth pays for Growth." Developers pay for a share of local infrastructure required in a subdivision and people building new buildings pay a share of city-wide infrastructure such as new water supply which is needed as the population grows. However, the costs of growth are not fully picked up by these groups when the costs of infrastructure prove to be higher than estimated when budgeted. This can lead to some ratepayer funding being required. Council is looking into using alternative financing</p>

TCC User Fees and Charges 2023/24 Submissions

					solutions (including Infrastructure Funding and Financing proposals) to ensure the cost of infrastructure is met by those who create the need for expenditure or who benefit from it.
83	Geoff Keogh	No	No	<p>Broadly speaking, you are proposing to amend charges on 22 community services but you don't see any point in engaging with the community because it's in the LTP. we have had no democratic process in Tauranga for years now and unless you own a bus or a bike our opinion seems to be of little value to you. Just a question??- route K. Why are we paying tolls? It's not an expressway? It's an 80k area. If an new interchange is being built, why isn't it a project cost of Waka Kotahi? Just a start and I'm pretty sure will fit in with the other feedback you want but don't REALLY intend to consider. Do you actually know the fuel consumption of a motor vehicle when it takes 18 minutes to move from Fraser Cove to 15th Ave. Yes- close to 40l per 100km. As an aside - At the end of the working day/week, why don't the contractors remove their cones so that people can come in to town?</p>	<p>We are comfortable with the consultation material and the information provided for the community to be able to provide meaningful input into the proposed user fees and charges.</p> <p>Council continues to be conscious of the question of affordability. Council's user fees and charges enable the actual and reasonable costs of council's services to be suitably contributed to by those who directly benefit from the service.</p> <p>Council's general approach is to reduce the burden on the ratepayer by utilising a 'user pays' approach. Therefore, where a service user can be identified, they will pay for that service through a user fee or charge. This approach requires a greater percentage of the costs of an activity to be recovered from service users.</p> <p>Most fees have increased around 6%, being a forecast for the 2023/24 financial year of 4% and a catch up from the prior year of 2%. Actual inflation to December 2022 was 7.2%, not all of which was anticipated in the setting of 2022/23 User Fees & Charges. The forecast for 2023/24 inflation is an average of the most recent forecasts from our major trading banks + Reserve Bank of New Zealand + New Zealand Institute of Economic Research.</p>

TCC User Fees and Charges 2023/24 Submissions

					<p>Route K and its funding decisions are the responsibility of Waka Kotahi NZ Transport Agency and past decisions relating to it can be found at the following link https://www.nzta.govt.nz/planning-and-investment/funding-and-investing/investment-decisions/board-decisions/route-k-auranga-declaration-as-state-highway-and-tolling/</p> <p>Without more detail it is hard to respond to your comments on which interchange you are referring to. If you are referring to the one on route K that is going to be part of the Takitimu northern link? Then this is also one of Waka Kotahi NZ Transport agencies projects. More information is available at https://www.nzta.govt.nz/projects/sh2-waihi-to-auranga-corridor/takitimu-north-link/</p> <p>Contractors are encouraged to minimise the impact of roadworks and use as little space as possible. The COPTTM Manual is the national guideline for traffic management and specifies the requirements for cones, barriers etc. In relation to the weekends, if the area behind the cones or barriers is still not complete the traffic management can't be removed under the requirements of the COPTTM manual.</p>
84	Bill Basher	No	No	Most are user pays as out lined but increases to things like storm water is a commodity that every one needs so hardly user pays, not like parking at the air port.	The funding of stormwater is largely from General Rates. There are, however, elements for the two charges that have been identified that it is appropriate to charge a fee.
85	Alicia Burgess	No	No	Do not change bay venues aquatic prices. Families are struggling enough with the cost of	Thank you for providing this feedback, we have taken it on board, and it will be presented to the

TCC User Fees and Charges 2023/24 Submissions

				living and inflation. They will be unable to afford a day out at the pools resulting in less visitors to the pools and less turnover	Tauranga City Council Commissioners. Bay Venues will continue to have discounted rates for seniors, youth and families across all five of its aquatic facilities. There are also disability access memberships allowing complimentary access and a range of visit passes and membership options for regular swimmers that provide further discounts. Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities.
86	Harry Crowe	No	No	Re; On - street paid parking While I do not object to the fees being charged, I do feel charging parking fees after 5.00pm on Saturday night is a mistake. The revenue	Thanks for your feedback. We have taken your feedback on board and are amending our city centre parking from the 5th of June 2023. Paid

TCC User Fees and Charges 2023/24 Submissions

				<p>raised for charging parking fees between 5.00pm to 6.00pm must be minimal. Virtually all the CBD shops have closed between 4.00pm and 5.00pm. So often we read in the newspapers of how "dead" the city is over the weekend and I know the Commissioners are doing their best to remedy this situation. Therefore I am surprised that they have allowed this parking levy which discourages people coming into the CBD to use the restaurants/Baycourt. There are plenty of good restaurants outside of the CBD which do not have parking levies. I know this is only a minor adjustment but I do feel everything we can do to encourage people into the CBD over the weekend is to the benefit of us all.</p>	<p>parking will finish at 5pm on weekdays and we will be introducing free parking on Saturdays as well.</p>
87	Craig Woodley	No	No	<p>No No No your community is struggling out there and council is as bad as supermarkets grabbing cash when you can NOW IS NOT THE TIME FOR THIS. 6% is a huge hike as it stands you are failing us miserably with paid services !! Not happy</p>	<p>Council continues to be conscious of the question of affordability. Council's user fees and charges enable the actual and reasonable costs of council's services to be suitably contributed to by those who directly benefit from the service.</p> <p>Council's general approach is to reduce the burden on the ratepayer by utilising a 'user pays' approach. Therefore, where a service user can be identified, they will pay for that service through a user fee or charge. This approach requires a greater percentage of the costs of an activity to be recovered from service users.</p> <p>Most fees have increased around 6%, being a forecast for the 2023/24 financial year of 4% and a catch up from the prior year of 2%. Actual inflation to December 2022 was 7.2%, not all of which was anticipated in the setting of 2022/23 User Fees & Charges. The forecast for 2023/24 inflation is an average of the most recent</p>

TCC User Fees and Charges 2023/24 Submissions

					forecasts from our major trading banks + Reserve Bank of New Zealand + New Zealand Institute of Economic Research.
88	Hannah Cheal	No	No	Things are so expensive already. Do you want people to use these facilities or not? Do you want people to be able to live their lives and enjoy the outdoors/facilities everyone should be able to afford or not!!? Living prices are ridiculous already and it's just going to cause more stress.	<p>Council continues to be conscious of the question of affordability. Council's user fees and charges enable the actual and reasonable costs of council's services to be suitably contributed to by those who directly benefit from the service.</p> <p>Council's general approach is to reduce the burden on the ratepayer by utilising a 'user pays' approach. Therefore, where a service user can be identified, they will pay for that service through a user fee or charge. This approach requires a greater percentage of the costs of an activity to be recovered from service users.</p> <p>Most fees have increased around 6%, being a forecast for the 2023/24 financial year of 4% and a catch up from the prior year of 2%. Actual inflation to December 2022 was 7.2%, not all of which was anticipated in the setting of 2022/23 User Fees & Charges. The forecast for 2023/24 inflation is an average of the most recent forecasts from our major trading banks + Reserve Bank of New Zealand + New Zealand Institute of Economic Research.</p>
89	LES BUTTS	No	No	Fair and reasonable given present inflation rate	Thank you for your support.
90	Kathryn	No	No	I don't agree with your changes. Your fees are already high enough as it is, and I don't see you do a huge amount for the community. Cost of living is already high enough as it is,	Council continues to be conscious of the question of affordability. Council's user fees and charges enable the actual and reasonable costs

TCC User Fees and Charges 2023/24 Submissions

				<p>and you're just making it more difficult for people.</p>	<p>of council's services to be suitably contributed to by those who directly benefit from the service.</p> <p>Council's general approach is to reduce the burden on the ratepayer by utilising a 'user pays' approach. Therefore, where a service user can be identified, they will pay for that service through a user fee or charge. This approach requires a greater percentage of the costs of an activity to be recovered from service users.</p> <p>Most fees have increased around 6%, being a forecast for the 2023/24 financial year of 4% and a catch up from the prior year of 2%. Actual inflation to December 2022 was 7.2%, not all of which was anticipated in the setting of 2022/23 User Fees & Charges. The forecast for 2023/24 inflation is an average of the most recent forecasts from our major trading banks + Reserve Bank of New Zealand + New Zealand Institute of Economic Research.</p>
91	terry walsh	No	No	<p>The fee increases for use of Indoor Sports Facilities by Seniors will simply deter Seniors from using those facilities and should be held at current rate.</p>	<p>Thank you for providing this feedback, we have taken it on board, and we have made some changes to the proposed fees. Bay Venues will continue to have differential pricing, including discounted rates for seniors and youth across all venues, to encourage participation. Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of</p>

TCC User Fees and Charges 2023/24 Submissions

					an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities.
92	David Buckley	No	No	The changes are not onerous so yes . But remember that our rates are on rateable values which have fallen considerably over the last year. We currently have a 4 bedroom home but only need a 2 or 3 bdrm and smaller section. That now is out of reach as new homes exceed the price we receive.	<p>Thank you, we appreciate your feedback.</p> <p>Every three years, we value all properties in the city for rating purposes. Our independent valuers, Opteon, analyse the city's property market through sales, resource and building consent information to determine the values as of 1 July 2021. The new valuations are used to calculate rates from 1 July 2022. A change in your property's value doesn't mean that your rates will increase or decrease by the amount of the change - they help us work out everyone's share of rates. Revaluations are only used to work out rates. Property valuations should reflect the likely selling price of the property, without chattels, if it sold on 1 July 2021. Council valuations do not reflect your property's</p>

TCC User Fees and Charges 2023/24 Submissions

					market value and should not be used for insurance or mortgage purposes.
93	Jackie Stewart	No	No	Increases in fees are not inevitable. The 4% was decided before the current huge cost of living rises and should be reduced to take this into account. The 2% claw back in today's financial climate is rubbing salt into the already bleeding wounds of ratepayers. The council would be more popular and respected if they announced consideration for these factors. Government generally (local or otherwise) are the only areas where they can simply take more money any time it suits. We who have to pay that money are at their mercy. It would be a very good thing if, for once, council recognised the advantage to itself to show it too can tighten its belt and scored Brownie points with the community in doing so. The mindset of simply taking more money without giving anything in return is not appropriate in these times. Council must recognise the value of pragmatism and stop simply helping itself to the contents of ratepayers' coffers. The coffers are almost empty.	<p>Council continues to be conscious of the question of affordability. Council's user fees and charges enable the actual and reasonable costs of council's services to be suitably contributed to by those who directly benefit from the service.</p> <p>Council's general approach is to reduce the burden on the ratepayer by utilising a 'user pays' approach. Therefore, where a service user can be identified, they will pay for that service through a user fee or charge. This approach requires a greater percentage of the costs of an activity to be recovered from service users.</p> <p>Most fees have increased around 6%, being a forecast for the 2023/24 financial year of 4% and a catch up from the prior year of 2%. Actual inflation to December 2022 was 7.2%, not all of which was anticipated in the setting of 2022/23 User Fees & Charges. The forecast for 2023/24 inflation is an average of the most recent forecasts from our major trading banks + Reserve Bank of New Zealand + New Zealand Institute of Economic Research.</p>
94	Chris	No	No	They seem reasonable however I disagree with a charge to 1-2 hour parking, especially in the cbd. As due to a lack of convenient public transport, not many places to lock a bike and businesses not having their own parking, it is most convenient to be able to park for a short time in order to actually service the businesses in the cbd. Perhaps instead of a charge for	Thanks for your feedback, Chris. We absolutely understand the importance of changing behaviour with on street parking with a focus of short stays while people pop in to grab what they need. It is why we encourage shorter term

TCC User Fees and Charges 2023/24 Submissions

				parking to reduce how full they are, have a shorter time limit. This would have the effect of making the nature of the park a quick dash into a shop to grab a coffee or pickup some items. This would mean the parks have a higher turn over rate, and therefore more productive and value adding. And if a longer stay is required a use of parking building and a short walk to where you are going is very reasonable.	stays with the lesser rate for the first 2 hours of your visit.
95	DARYL SILCOCK	No	No	Disgusting you are not only increasing our rates to the point some can LITERALLY no longer afford to live here(!!) but now you're money grabbing from other sources out of the same pockets - THE PUBLIC ARE NOT YOUR MONEY TREES!!! Here's a suggestion - cut down on council spending on 'wants,' as opposed to needs: VERY SIMPLE - NOT ROCKET SCIENCE - PAY ME INSTEAD OF THOSE EASILY BOUGHT COMMISSIONERS - I'M FAARRR CHEAPER AND USE MY COMMON SENSE AS OPPOSED TO GOING ALONG WITH WHOMEVER OFFERS THE BIGGEST KICKBACK... No I don't wish to speak to the council - THERE IS NO POINT, they don't listen DESPITE the fact they are supposed to be there to REPRESENT US!?? Everyone knows all that you are doing is already a done deal - by 'asking our opinion' you are merely crossing off a formality - YOU are a JOKE TCC!!!	<p>Council continues to be conscious of the question of affordability. Council's user fees and charges enable the actual and reasonable costs of council's services to be suitably contributed to by those who directly benefit from the service.</p> <p>Council's general approach is to reduce the burden on the ratepayer by utilising a 'user pays' approach. Therefore, where a service user can be identified, they will pay for that service through a user fee or charge. This approach requires a greater percentage of the costs of an activity to be recovered from service users.</p> <p>Most fees have increased around 6%, being a forecast for the 2023/24 financial year of 4% and a catch up from the prior year of 2%. Actual inflation to December 2022 was 7.2%, not all of which was anticipated in the setting of 2022/23 User Fees & Charges. The forecast for 2023/24 inflation is an average of the most recent forecasts from our major trading banks + Reserve Bank of New Zealand + New Zealand Institute of Economic Research.</p>

TCC User Fees and Charges 2023/24 Submissions

96	Robert Morgan	No	No	<p>Library fees for seniors should be abolished . Parking fees in the cbd should be reduced to encourage shoppers/tourists into the cbd , at the moment it is dying . There are some fees shown that are increasing by over 100% and yet the increase is from \$5.40 to \$ 5.70 . This is illogical , Explain . Cut the number of bureaucrats in the council who are bleeding money from ratepayers. The rates in tauranga are extortionate.please help.</p>	<p>Library daily overdue fees for all adults will be removed from 2023. The majority of library services to seniors will continue to be free.</p> <p>We absolutely understand the importance of shoppers and tourists in the Central City. We have had to introduce parking charger to ensure they have parking space during peak times in the Central City.</p> <p>During the consultation period it was brought to council's attention via an email that there was an error in some of the percentage change figures in the Bay Venues fees. Upon being informed of this Council took the following actions: corrected the percentage change error in the user fees schedule for the effected Bay Venues fees, issued a statement about the correction on the project's website and also emailed 100 submitters that has submitted so far to also inform them of this and offer them the opportunity to add any additional information to their submissions. It should be noted that that the fee which is the part that is consulted on, was always correct. The percentage change is additional information in the schedule and not material. As a result of this processes are being reviewed for the next revision of the User Fees and Charges to ensure that this type of error does not happen again during the Long-term Plan.</p>
97	Richard Fenn	Yes	No	<p>I'm quite happy with all of the increase charges but gravely concerned about the waste of money on Cameron road for example replacing existing curb with a new one only by</p>	<p>Cameron Road is designed to incorporate different facilities for walking, cycling, buses and vehicles and the kerbs have moved to accommodate the new layout. The design does</p>

TCC User Fees and Charges 2023/24 Submissions

				<p>,25cm from the existing one additional money wasted on closing off access streets we cannot afford it. The additional planting on Cameron road will require maintenance which we cannot afford and is unlikely to do anyway.</p>	<p>retain existing kerbs where it can and it's likely the majority of the central median kerb will be retained.</p> <p>In relation to the planting, part of the Cameron Road projects role is to improve amenity along the road. The planting does this and while it will require ongoing maintenance, this provides a better environmental outcome and makes the road a more attractive place to walk and cycle along.</p>
98	Karen Prins Retief	Yes	No	<p>Generally it looks ok but the aquatic fees in lower income areas like Greerton is too high. The family fee especially should remain at the old rate. There is already very little to do to keep kids off the streets and swimming skating etc has always been great for mental and physical health in kids. The overall rate in all areas for children should drop to support lower income communities. Also the way you reflect your percentage increases should be addressed. the family fee from Greerton pools increases by 51%, this makes it clearer for everyone to understand unless this intentional which in itself is quite ambiguous.</p>	<p>We have taken your feedback on board, and it will be presented to the Tauranga City Council Commissioners.</p> <p>Bay Venues will continue to have discounted rates for seniors, youth and families across all five of its aquatic facilities. There are also disability access memberships allowing complimentary access and a range of visit passes and membership options for regular swimmers that provide further discounts. Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market</p>

TCC User Fees and Charges 2023/24 Submissions

					benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities.
99	Marilyn Allen	No	No	The population of Tauranga are facing a cost of living crisis and your plans to increase fees above the rate of inflation at this time I find unacceptable. Can the council not find other cost saving methods at this time.	<p>Council continues to be conscious of the question of affordability. Council's user fees and charges enable the actual and reasonable costs of council's services to be suitably contributed to by those who directly benefit from the service.</p> <p>Council's general approach is to reduce the burden on the ratepayer by utilising a 'user pays' approach. Therefore, where a service user can be identified, they will pay for that service through a user fee or charge. This approach requires a greater percentage of the costs of an activity to be recovered from service users.</p> <p>Most fees have increased around 6%, being a forecast for the 2023/24 financial year of 4% and a catch up from the prior year of 2%. Actual inflation to December 2022 was 7.2%, not all of which was anticipated in the setting of 2022/23 User Fees & Charges. The forecast for 2023/24 inflation is an average of the most recent forecasts from our major trading banks +</p>

TCC User Fees and Charges 2023/24 Submissions

					Reserve Bank of New Zealand + New Zealand Institute of Economic Research.
100	Karne gough	No	No	I agree a change in fees in line with inflation is fair and just, I don't agree with how this council utilises the funds collected. -We are now a city of cones that is grinding to a halt, businesses are failing due to council voted changes to city roads and parking with no compensation. - Tauranga city has no dedicated dog parks or water stations similar to those of other large cities, you provide plastic bags. -The continued maintenance of the city's 4 Libraries should really be reduced to 2 locations, as the world transitions more and more to digital content.	We recognised that most dog owners are very responsible, and as a result the interaction between dogs and the public is generally positive. While such a park may provide some benefits for the users, Council has adopted a more open approach. This provides all dog owners with choice, apart from a few exclusions; people can exercise their dogs at a location which is suitable to their needs and those of their dog. They are not limited to when and where they can take their dog for exercise. The creation of a dog specific park would require that a park currently accessible to all the public was then excluded from them. This could then lead to a public expectation that dogs should be excluded from other parks. This could then disadvantage people without personal transport who may be living near these parks. The issues associated with the location of such a park would also create considerable debate. Those in favour of the concept wanting the park located near where they live. Those opposed, not wanting the noise associated with a concentration of excited barking dogs located next to their residence. Concentrating a lot of dogs at one location can also create issues as some owners can't or won't control their dogs off the lead creating an increased potential of dogs fighting. There are also direct additional costs associated when creating a suitable park including fencing, shelter, water, obstacle courses, and maintenance and cleaning. Any

TCC User Fees and Charges 2023/24 Submissions

					additional costs of this nature would need to be offset by an increase in dog registration. Dogs need the ability to exercise unrestrained and within a social setting. Rather than restricting dogs to designated areas; the current policy enables them to be exercised unleashed in public places as long as, when circumstances require, the dog can be leashed immediately. Any change in the current dynamic would increase the current workload for Animal Services and impact on its ability to respond to complaints unless resources increased accordingly.
101	Shirley Hampshire	No	No	There is not enough time to view this. I am on holiday & have limited data. Why have I only just received this email?	The email that you received was one of our new channels of communication. The Fees and Charges were consulted on from 24 March to 24 April. There consultation was advertised on multiple council channels and both the BOP Times and Weekend Sun newspapers.
102	Chris Donald Rapson	No	No		The submitter was emailed to advise that submission received was blank. But no response was received from submitter.
103	Brent Doidge	No	No	No surprises there, just keep on hiking the cost of living up, if you have user pays, then that should include everything. People only have limited amount of money, where do you think this money is going to come from, stop spending money on fell good projects and all the other wasted council garbage. Go back to what the council should be doing, that's the basics.	Council continues to be conscious of the question of affordability. Council's user fees and charges enable the actual and reasonable costs of council's services to be suitably contributed to by those who directly benefit from the service. Council's general approach is to reduce the burden on the ratepayer by utilising a 'user pays' approach. Therefore, where a service user can be identified, they will pay for that service through a user fee or charge. This

TCC User Fees and Charges 2023/24 Submissions

					<p>approach requires a greater percentage of the costs of an activity to be recovered from service users.</p> <p>Most fees have increased around 6%, being a forecast for the 2023/24 financial year of 4% and a catch up from the prior year of 2%. Actual inflation to December 2022 was 7.2%, not all of which was anticipated in the setting of 2022/23 User Fees & Charges. The forecast for 2023/24 inflation is an average of the most recent forecasts from our major trading banks + Reserve Bank of New Zealand + New Zealand Institute of Economic Research.</p>
104	David Buckley	No	No	<p>The fees laid out are not so high as to stop people using them I'm ok with them at present. I would like to point out that our rates are paid on rateable values however in the current climate our house if we were to sell would be well under the value stated.</p>	<p>Thank you for your comments, we appreciate your feedback.</p> <p>Every three years, we value all properties in the city for rating purposes. Our independent valuers, Opteon, analyse the city's property market through sales, resource and building consent information to determine the values as of 1 July 2021. The new valuations are used to calculate rates from 1 July 2022. A change in your property's value doesn't mean that your rates will increase or decrease by the amount of the change - they help us work out everyone's share of rates. Revaluations are only used to work out rates. Property valuations should reflect the likely selling price of the property, without chattels, if it sold on 1 July 2021. Council valuations do not reflect your property's market value and should not be used for insurance or mortgage purposes.</p>

TCC User Fees and Charges 2023/24 Submissions

105	Phil Bourne	No	No	I see the price for early registration has yet to be set. Could I suggest that they either remain as they are or are even reduced to encourage more use of the dog registration process? I can see little will be gained by increasing fees as already it's the usual "people who care" who actually follow up on registering and by increasing it will see more people flout their obligations, especially in this inflationary time when food on the table is hard enough to do. Don't leave it to those who pay to prop up the system. There appear to be many unregistered dogs in Tauranga & there seem to be no consequences for those who simply don't bother.	Dog registration fee is set each year by Council after considering the overall operating costs of Animal Services. All fees collected through dog registration must be spent on supporting dog control in the city. Unfortunately, like all businesses, Animal Services does face increasing costs across all aspects of what they do and some of these increases must be offset by an increase in fees. Those who don't register their dogs on time not only face an increased dog registration fee but are also liable for a \$300 infringement fee.
106	Janet Parker (Marlin Freindship Club Mt Maunganui)	No	No	On behalf of the Marlin Freindship Club Mt Maunganui; We, as a small concerned group of Mahjong players who use the facilities at the Arataki Community Centre here in Arataki Mt Maunganui, are extremely concerned at the new pricing proposal for the facilities that we have currently been using. We are a small group of 14 players but are never that many on any given day which would be on average only 9 or 10 ladies all of whom are pensioners. We have been using the facilities here for some number of years and have been able to cope with the price structure as it is but the now new proposed fees which have almost doubled will put us in an unaffordable situation and quite frankly it will drive us out having to look for an alternative facility. The Room we normally use at the Arataki Centre is the Sandpiper room which currently has a price of \$8.30/hour and for 3 and a half hours that works out to \$29 whereas the new price is going to be \$15.50/hour and will now cost us \$54.25. As you can see by these figures that is simply an astronomical and unaffordable cost for us. On behalf of not just us but also the local	<p>Thank you for providing this feedback and for your continued contribution to the events and activities offered at Arataki Community Centre. We have taken your feedback on board, and it will be presented to the Tauranga City Council Commissioners.</p> <p>Bay Venues has calculated the proposed price increases per person, per hour to ensure they are fair and reasonable for all individuals using the different facilities. Bay Venues will continue to have differential pricing for regular community not-for-profit user groups at community halls and centres and indoor sports facilities. There will also continue to be discounted rates for seniors and youth across all venues, including aquatic facilities. The new senior's community regular hire rate is an increase \$11.30 per hour. Based on the average of 12 participants, this price change would equate to an increase of \$0.94 per person, per hour. Bay Venues can also assist you with showcasing your group on</p>

TCC User Fees and Charges 2023/24 Submissions

				community we would like to request that you seriously consider re-structuring your increased fees to a lower more cost effective amount for our community members.	<p>our website and social media to assist you to expand your numbers and grow your club. Please contact the Arataki Community Centre Supervisor for assistance with this.</p> <p>Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities.es proposal.</p>
107	Bronwyn	No	No	NOT ON haven't you increased enough. Besides all the spending you are doing. YOU ARE PRICING OUR RATEPAYERS OUT OF THERE HOMES No use talking to TCC you don't listen We need the Commissioner's GONE and have an elected Council now.	Council continues to be conscious of the question of affordability. Council's user fees and charges enable the actual and reasonable costs of council's services to be suitably contributed to by those who directly benefit from the service.

TCC User Fees and Charges 2023/24 Submissions

					<p>Council's general approach is to reduce the burden on the ratepayer by utilising a 'user pays' approach. Therefore, where a service user can be identified, they will pay for that service through a user fee or charge. This approach requires a greater percentage of the costs of an activity to be recovered from service users.</p> <p>Most fees have increased around 6%, being a forecast for the 2023/24 financial year of 4% and a catch up from the prior year of 2%. Actual inflation to December 2022 was 7.2%, not all of which was anticipated in the setting of 2022/23 User Fees & Charges. The forecast for 2023/24 inflation is an average of the most recent forecasts from our major trading banks + Reserve Bank of New Zealand + New Zealand Institute of Economic Research.</p>
108	Craig Woodley	No	No	<p>Looking at the fees for a second time since the first draft was incorrect all i can see is area profiling. TCC has increased services by area based upon assumption on income. TCC needs to understand that yes inflation has gone up but because minimum wage has increased middle class has NOT had significant increases to their wages. For the last 3 to 4 years I have had 1% pay increase because of covid and now TCC decides inflation has gone up i must pay more. You guys are SO out of touch with the TC public its unreal. How about everyone pays fair? Why am i subsidizing others.</p>	<p>Council continues to be conscious of the question of affordability. Council's user fees and charges enable the actual and reasonable costs of council's services to be suitably contributed to by those who directly benefit from the service.</p> <p>Council's general approach is to reduce the burden on the ratepayer by utilising a 'user pays' approach. Therefore, where a service user can be identified, they will pay for that service through a user fee or charge. This approach requires a greater percentage of the costs of an activity to be recovered from service users.</p>

TCC User Fees and Charges 2023/24 Submissions

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109	Amanda Paprzik	No	No	Where is the off peak rate for lane hire gone? I have heard this change is substantial but has been hidden in this document. It will impact many small clubs. I thought you would have to have transparency around axing off-peak rates and not publishing this change. The clubs affected by this huge increase in lane hire fees will be considerable and most of these are not-for-profit clubs trying to keep afloat after Covid trying to rebuild all while encouraging kids to try something new after the major decline in children taking up sport. Major increases like this is not supporting clubs to rebuild. If fees are too high we can not offer discounted fees and sessions for people to try; club fees become too high for families to participate. On a general note; when it comes to water we need as many kids accessing services through school and/or fun swimming as much as possible. We have water all around us and learning to swim and having the ability for families to access pools is imperative for children's learning. The rates for the smaller complex pools is going to be expensive... and to note during the week at Greerton you only have 1/2 a pool, and 2 lane's at best for public swimming... not the best value, the kids get bored very quick and I	Thank you for providing this feedback, we have taken it on board, and it will be presented to the Tauranga City Council Commissioners. Bay Venues will continue to have discounted rates for seniors, youth and families across all five of its aquatic facilities. As well as subsidised water safety lessons for schools, thanks to funding from organisations and agencies such as the New Zealand Lottery Grants Board, Acorn Foundation, and New Zealand Community Trust. Bay Venues will also continue to offer a range of discount entry options for our regular swimmers. Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the

TCC User Fees and Charges 2023/24 Submissions

				personally would question if it was worth spending the new increased amount for my family. I thought we had community facilities available for everyone, not just those with disposable income.	current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities.
110	Mike Feisst (Papamoa Country Music Club Inc)	No	No	I am making this submission on behalf of the Papamoa Country Music Club Inc. who use the Papamoa Sport and Recreation Centre on one day a month. We are a smallish club and our membership totals about 45 with 7 honorary members who are mainly our band. We do get around 25 people from other local clubs and off the street or by word of mouth who come along each month to swell our numbers. Everyone of our members is over 65 and living on the pension. As with most country music clubs around the country we have tried to attract younger people, but it is a struggle. With the current cost of living increases it is a struggle for most of our members and paying large increases this is just another cost to face up to. We fully understand that increases are inevitable and will face up to these so long as they are not exorbitant. Our venue rental is the biggest cost we face each month. We ask that you read and accept our submission on this matter as we are sure most other clubs who are not subsidized in some way will all be feeling the pressure. Secretary / Treasurer Papamoa Country Music Club Inc.	Thank you for providing this feedback and for your continued contribution to the events and activities offered at Papamoa Sport and Recreation Centre. We have taken your feedback on board, and it will be presented to the Tauranga City Council Commissioners. Bay Venues has calculated the proposed price increases per person, per hour to ensure they are fair and reasonable for all individuals using the different facilities. Bay Venues will continue to have differential pricing for regular community not-for-profit user groups at community halls and centres and indoor sports facilities. There will also continue to be discounted rates for seniors and youth across all venues, including aquatic facilities. Based on this rate the price increase would be \$11.40 per hour and with an average group of 45 - 55 people, this would equate to a price increase of \$0.25 - \$0.21 cents per person per hour. this is about \$1.20 - \$1.04 per person across your 5-hour booking.

TCC User Fees and Charges 2023/24 Submissions

					<p>Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities.</p>
111	Raewyn	No	No	<p>Please don't up the fees at Baywave! We already need more affordable indoor activities for our kids, not less!</p>	<p>Thank you for providing this feedback, we have taken it on board, and it will be presented to the Tauranga City Council Commissioners.</p> <p>Bay Venues will continue to have discounted rates for seniors, youth and families across all five of its aquatic facilities. There are also a range of visit passes and membership options for regular swimmers that provide further discounts. Bay Venues acknowledges that these proposed price increases come at a</p>

TCC User Fees and Charges 2023/24 Submissions

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112	Pamela Somerville	Yes	No	<p>Greerton Aquatics pricing Council is discriminating against infirm elderly on fixed incomes in the area who use the therapy pool daily. Fees up \$2 per visit is \$10 extra per week. Council is discriminating against low income families with increase of fee of \$6.60. Children under 4 an increase is \$2 and child up \$1.40. Parents accompanying up \$1.10. It appears you want to put off poor and low income people using these facilities.</p>	<p>Thank you for providing this feedback, we have taken it on board, and it will be presented to the Tauranga City Council Commissioners.</p> <p>Bay Venues will continue to have discounted rates for seniors, youth and families across all five of its aquatic facilities. There are also disability access memberships allowing complimentary access and a range of visit passes and membership options for regular swimmers that provide further discounts. Bay Venues acknowledges that these proposed</p>

TCC User Fees and Charges 2023/24 Submissions

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113	Monica Walker	No	No	We don't need any more increases in our rates and we don't want any more bl...y changes!	<p>Council continues to be conscious of the question of affordability. Council's user fees and charges enable the actual and reasonable costs of council's services to be suitably contributed to by those who directly benefit from the service.</p> <p>Council's general approach is to reduce the burden on the ratepayer by utilising a 'user pays' approach. Therefore, where a service user can be identified, they will pay for that service through a user fee or charge. This approach requires a greater percentage of the</p>

TCC User Fees and Charges 2023/24 Submissions

					<p>costs of an activity to be recovered from service users.</p> <p>Most fees have increased around 6%, being a forecast for the 2023/24 financial year of 4% and a catch up from the prior year of 2%. Actual inflation to December 2022 was 7.2%, not all of which was anticipated in the setting of 2022/23 User Fees & Charges. The forecast for 2023/24 inflation is an average of the most recent forecasts from our major trading banks + Reserve Bank of New Zealand + New Zealand Institute of Economic Research.</p>
114	Diana Margaret Bomford	No	No	<p>I am opposed to the proposed increase in the price of hiring the Matua and Greerton Hall rate for seniors. I use these halls on a weekly basis for running exercise classes for seniors. The seniors pay for these classes which are linked to the Keep on Your Feet program who's aim it is to keep senior fit, healthy and avoiding falls. The programs I run have shown huge improvements in both physical and mental health for the seniors, thus improving their quality of life. Seniors pay for the classes, which for many is a strain on their budget in the current economic climate. Should the hall hire increase I will be forced to increase the cost of the classes. This will result in people no longer able to afford to come to classes. This will have a detrimental effect on the participants both physically, emotionally and mentally as the classes not only provide a way to exercise, but also socialize. Something the elderly in our community need as for a number of them this is the only outing they have in the week. Reduction in health is a direct result from lack of exercise, weakened muscles result in increased number of falls which will</p>	<p>Thank you for providing this feedback and for your continued contribution to the events and activities offered at Greerton and Matua Halls. We have taken your feedback on board, and it will be presented to the Tauranga City Council Commissioners.</p> <p>Bay Venues has calculated the proposed price increases per person, per hour to ensure they are fair and reasonable for all individuals using the different facilities. Bay Venues will also continue to have differential pricing for regular community not-for-profit user groups at community halls and centres and indoor sports facilities. There will also continue to be discounted rates for seniors and youth across all venues, including aquatic facilities. Based on this rate the price increase would be \$9.20 per hour and with an average group of 20-25 people, this would equate to a price increase of \$0.46 - \$0.37 cents per person per hour. We can also assist you with showcasing your group</p>

TCC User Fees and Charges 2023/24 Submissions

				<p>result in a heavier burden on doctors, hospitals and other health providers such as physiotherapists etc. I am very much against this price hike which will most certainly have a detrimental effect on the elderly.</p>	<p>on our social media pages to assist you to expand your numbers and grow your club. Please contact the Hall Supervisor of bookings administrator for assistance with this. Bay Venues has proposed user fee increases to offset the rising costs of operating its facilities (i.e., power, labour, water). Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities.</p>
115	Jean markarian	No	No	<p>Increasing prices by up to 7% in line with inflation make sense, but over than that is unjustified. No other business has come with such a price increase even though they have been struggling a lot over the past few years.</p>	<p>Thank you for providing this feedback, we have taken it on board, and it will be presented to the Tauranga City Council Commissioners.</p>

TCC User Fees and Charges 2023/24 Submissions

				<p>Most of people using these facilities would have such a increase of incomes and will struggle to afford to come. Also that might create a snow ball effect, the more prices increase, the less people comes and the more price will increase to compensate. Swimming pools are public facilities sans therefore should be accessible to everybody. Most of the regular swimmers, going to swim squads are teenagers or students already on tight budget and would be the 1st to suffer on that increase.</p>	<p>Bay Venues will continue to have discounted rates for seniors, youth and families across all five of its aquatic facilities. Bay Venues will also continue to offer a range of discount entry options for our regular swimmers (i.e., visit passed for those coming once or twice per week, and memberships for those coming 3 or more times per week). The Squad Membership has a further discount, and the fixed price means the more those customers visit, the more they save.</p> <p>Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple</p>
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TCC User Fees and Charges 2023/24 Submissions

					lane hire rates and off-peak lane hire in its aquatic facilities.
116	Geoffrey Nicholson (The Papamoa Sports Seniors Indoor Bowls Club)	No	No	<p>Here are my views on the proposed price increase and behalf of The Papamoa Sports Seniors Indoor Bowls Club . We are a Club that consists of local Seniors who enjoy on a regular weekly Friday , an enjoyable and social afternoon . A majority are on a single Pension income , which includes myself . We do at present make a small profit each week , but not on the number who attend , but by the small profit on a door raffle prize . As we age , our numbers will gradually reduce . To increase the hall hire by the proposed amount would definitely make the Club run at a complete loss and have to close , even if we increased our attendance fee . by at least 50%. Therefore , both parties would loose out on a Friday afternoon , you that the hall would not be hired and us , for a very important social and active afternoon for Seniors which is very important for their well being .Please therefore , reconsider the proposed increase for your valued Senior Residents who pay your Rates .Geoffrey Nicholson . President .</p>	<p>Thank you for providing this feedback and for your continued contribution to the events and activities offered at Papamoa Sport and Recreation Centre. We have taken your feedback on board, and it will be presented to the Tauranga City Council Commissioners.</p> <p>Bay Venues will continue to have differential pricing for regular community not-for-profit user groups at community halls and centres and indoor sports facilities. There will also continue to be discounted rates for seniors and youth across all venues, including aquatic facilities. Bay Venues has calculated the proposed price increases per person, per hour to ensure they are fair and reasonable for all individuals using the different facilities. Based on the average of 40 participants, this price change would equate to an increase of \$0.29 per person, per hour or \$1.00 on average, per person for the meeting. With the seashell room, which is booked fortnightly, this will be an additional \$7.20 per hour, an average of \$0.18 per person per hour, which is about \$0.50 per person for the meeting. Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to</p>

TCC User Fees and Charges 2023/24 Submissions

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117	Joshua Agnew	No	No	<p>The proposed increase to sporting facilities is significant, an appears out of keeping with many of the other proposed increases. In particular the Baywave charge increases are large. There is also double dipping, where there is both a significant increase to both swimming in memberships and lane hire. This cost may be prohibitive from some families being able to join swimming clubs. We should instead be encouraging families to have their children swimming.</p>	<p>Thank you for providing this feedback, we have taken it on board, and it will be presented to the Tauranga City Council Commissioners.</p> <p>Bay Venues will continue to have discounted rates for seniors, youth and families across all five of its aquatic facilities. Bay Venues will also continue to offer a range of discount entry options for our regular swimmers (i.e., visit passed for those coming once or twice per week, and memberships for those coming 3 or more times per week). The Squad Membership has a further discount, and the fixed price means the more those customers visit, the more they save.</p> <p>Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the</p>

TCC User Fees and Charges 2023/24 Submissions

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118	Phil Gillbanks	No	No	<p>I am concerned regarding the price increases for pool access across Council Pools. In an area surrounded by water it is imperative that families have access to swim tuition and ongoing swim activities at a fair and reasonable price. NZ already has a world leading drowning rate. This combined with a high rate of drownings being recorded by minority groups. These groups are often our lower socio-economic families. Effectively these price increases have turned any competitive or social fitness swim activity or</p>	<p>Thank you for providing this feedback, we have taken it on board, and it will be presented to the Tauranga City Council Commissioners.</p> <p>Bay Venues will continue to deliver subsidised water safety lessons for schools, thanks to funding from organisations and agencies such as the New Zealand Lottery Grants Board, Acorn Foundation, and New Zealand Community Trust. Bay Venues will also continue</p>

TCC User Fees and Charges 2023/24 Submissions

				<p>swim based sport into an elite Mid to High socio economic activity. These costs increases will cause many parents or caregivers to not even look at swimming as an activity for their tamariki. Directly negatively impacting the already appalling drowning statistics. The increased lane costs will immediately impact all club joining fees. This with an increased entry cost each time a participant enters a complex. Entry cost also ridiculously incurred by a parent wanting to watch and support a young person participating in already costly activity. At a time when Tauranga is showing growth across swimming activities including Surf Lifesaving Pool Rescue and Surf Sport training, Swim Racing, Water Polo, Underwater Hockey, and Synchronised Swimming, these price hikes will affect membership and participation. These sports are currently seeing solid results Nationally leading to events being held in Tauranga bringing wider economic gain to the community. All are trying to attract members and target minority ethnic groups to participate. Swim sports should not be an elite activity. All you require is a pair of togs. Thank you</p>	<p>to offer a range of discount entry options for our regular swimmers (i.e., visit passed for those coming once or twice per week, and memberships for those coming 3 or more times per week). The Squad Membership has a further discount, and the fixed price means the more those customers visit, the more they save. Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities.</p>
119	Jade Daniels	No	No	<p>It would become unaffordable for our whānau to continue our Baywave membership. Please take into account the current cost of living crisis and do not make it unaffordable to frequent Baywave.</p>	<p>Thank you for providing this feedback, we have taken it on board, and it will be presented to the Tauranga City Council Commissioners. Bay Venues will continue to have discounted rates</p>

TCC User Fees and Charges 2023/24 Submissions

					for seniors, youth and families across all five of its aquatic facilities. Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities.
120	Emma Wood	No	No	I think to increase the fees to these places you are suggesting is a kick in the teeth to rate payers! We pay huge rates that should be covering these costs. It is important for kids to learn to swim and these fees alone are expensive and will have to be increased if you charge more for pool entrance, lane hire etc.	<p>Thank you for providing this feedback, we have taken it on board, and it will be presented to the Tauranga City Council Commissioners.</p> <p>Bay Venues will continue to have discounted rates for seniors, youth and families across all five of its aquatic facilities There are also disability access memberships allowing complimentary access and a range of visit</p>

TCC User Fees and Charges 2023/24 Submissions

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121	Sharon Cooney	No	No	<p>As my children are members of MMS the 40% lane hire age plus individual increase will place extra pressure on the decision to keep my children in swimming. Please keep swimming accessible to all. How about giving locals a discount compared to tourists in the area</p>	<p>Thank you for providing this feedback, we have taken it on board, and it will be presented to the Tauranga City Council Commissioners.</p> <p>Bay Venues will continue to have discounted rates for seniors, youth and families across all five of its aquatic facilities. Bay Venues will also continue to offer a range of discount entry options for our regular swimmers (i.e., visit</p>

TCC User Fees and Charges 2023/24 Submissions

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122	Kathryn Evaroa	No	No	I agree with these changes	Thank you for your support.
123	Anthony Vargas	No	No	Negative. No increase should be above inflation (maximum). The draft user fees and charges schedule is devoid of the reasoning behind the proposed %proposed changes. The	Council continues to be conscious of the question of affordability. Council's user fees and charges enable the actual and reasonable costs

TCC User Fees and Charges 2023/24 Submissions

				<p>council should complementary to the content of the schedule include how automation and efficiencies will reduce their own cost of operation so it could be balanced with the fees and charges. Increases above inflation year on year will only exacerbate the gap between those that have vs the ones that have not.</p>	<p>of council's services to be suitably contributed to by those who directly benefit from the service.</p> <p>Council's general approach is to reduce the burden on the ratepayer by utilising a 'user pays' approach. Therefore, where a service user can be identified, they will pay for that service through a user fee or charge. This approach requires a greater percentage of the costs of an activity to be recovered from service users.</p> <p>Most fees have increased around 6%, being a forecast for the 2023/24 financial year of 4% and a catch up from the prior year of 2%. Actual inflation to December 2022 was 7.2%, not all of which was anticipated in the setting of 2022/23 User Fees & Charges. The forecast for 2023/24 inflation is an average of the most recent forecasts from our major trading banks + Reserve Bank of New Zealand + New Zealand Institute of Economic Research.</p>
124	Brian Pointon, (Tauranga Indoor Bowls Association)	No	No	<p>Introduction The Tauranga Indoor Bowls Association (TIBA) is an Incorporated Society which is the Regional Sports Organisation for our sport in the Tauranga District. We have ten affiliated clubs from Katikati to Pukehina (seven in Tauranga City) and about 300 affiliated members. TIBA manages the sport in this area, as well as engaging in inter-provincial representative events, running district championships, and is the link between NZ Indoor Bowls and the clubs. While indoor bowls in Tauranga may be considered a minor sport, we have run the week-long National Championships here on many occasions and hosted a test series against Australia. We</p>	<p>Thank you for providing this feedback. We have taken it on board, and it will be presented to the Tauranga City Council Commissioners.</p> <p>Bay Venues will continue to have differential pricing for regular community not-for-profit user groups at community halls and centres and indoor sports facilities. There will also continue to be discounted rates for seniors and youth across all venues. It is fantastic news that Indoor Bowls actively seek funding to offset the full cost of venue hire which has been successful to date – well done and long may</p>

TCC User Fees and Charges 2023/24 Submissions

				<p>attract from 170 (post-Covid) to 300 (pre-Covid) Year 7 and 8 players to the AIMS Games indoor bowls singles and pairs event, with the largest contribution of entries coming from Tauranga City schools. Indoor bowls is a sport for all ages and abilities. TIBA has the strongest junior development programme in New Zealand. Indoor bowls is a sport that is generally mixed in relation to male and female players playing together in teams and events. It is a sport enjoyed by families, and can be played at an elite competitive level as well as primarily for social reasons, particularly amongst our older members. Like many community sports, indoor bowls has been impacted by Covid-19 with membership dropping over the past three years by almost a quarter. There has been a resurgence though in membership in 2023. Approximate membership numbers in 2023 are: • Adult male 130 • Adult female 135 • Junior male 15 (under 18 years) • Junior female 20 TIBA is a totally voluntary organisation with no paid administrators or officials. Submission TIBA supports in part the increase in hall hire fees proposed by Bay Venues Ltd, but wishes to outline the impact that the increase is likely to have on our sport. TIBA understands that Tauranga City Council must balance the following factors when deciding the appropriate levels of fees for hall hire: • Community sport is a public good and it is appropriate that some of the costs are met by the general ratepayer; • Specific users of facilities, including community sport, should directly meet a significant portion of the costs; • Fees should be pitched at a high enough level to maintain and improve the facilities that are charged out; • Fees should be pitched at a low enough level that they do not impact on current participation rates, and</p>	<p>this continue. As a result, this has kept the cost of participation extremely low compared to a lot of other sporting codes. Thank you for calculating what the price impact would be if Tauranga Indoor Bowls continues to receive a set amount in funding, or no funding. The price impact scenarios provided indicate the increase would range from \$12 - \$40 a person, per annum. Assuming participants would play Indoor Bowls 6-months of the year, this would equate to an increase of \$2 - \$6.66 per month, per player. Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple</p>
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TCC User Fees and Charges 2023/24 Submissions

				<p>actively encourage people to use the facilities. TIBA's playing base is the Mount Sports Centre. While this facility meets our needs very well, and is in fact the only facility in Tauranga that does, it has been allowed to deteriorate in condition. Our understanding is that the current plans are for it to be demolished, with no indication yet of what replacement facility will be built. Three of our affiliated clubs also use TCC-owned facilities: • Gate Pa club uses Greerton Hall • Bethlehem club uses Bethlehem Hall • Papamoa Sports club uses the Papamoa Sport and Recreation Centre</p> <p>The impact of the proposed increase in hall hire charges for these clubs is similar to TIBA's. Impact of proposed increases</p> <p>Financial impact TIBA hires the Mount Sports Centre on Thursday evenings and daytime on Saturday and Sunday. Our core programme of events throughout every season from March to October requires bookings for 33 sessions. In 2023, the total cost to TIBA was \$4,979. If the proposed fees increases are confirmed from 1 January 2024, the total cost in 2024 will be \$8,181, an increase of \$3,202 or 64%. TIBA's representative teams play against neighbouring districts with the host district being rotated each year. The total projected costs for the full annual programme including these events are: 2023 \$4,979 2024 \$8,181 2025 \$10,573 (including five hosted events and an estimated 3% COL increase)</p> <p>Hall hire fees in 2023 will make up about 10.4% of budgeted TIBA expenditure, and this would increase to about 17% in 2025. We have been fortunate in recent years that we have been successful in receiving Lion Foundation grants that cover 100% of our stadium hire fees (excludes the minor kitchen hire portion). It is not certain that TIBA will be</p>	<p>lane hire rates and off-peak lane hire in its aquatic facilities.</p>
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TCC User Fees and Charges 2023/24 Submissions

				<p>successful in future in receiving these grants, particularly as fees increase by this significant amount. The Gate Pa club hires the Greerton Hall for 38 sessions from February to October each year - 32 evening sessions and 6 daytime sessions. In 2022, the hall hire cost was covered by a grant from Lion Foundation. In 2023, the hall hire costs will be \$3,894, and the application to Lion Foundation was declined. The increase in hall hire charges proposed for 2024 for Greerton Hall is likely to be 37%. Hall hire costs make up about 31% of this club's gross expenditure in 2023 or about \$100 per member, increasing to about 38% in 2024 or about \$133 per member. Participation impact One of the drawcards for indoor bowls is that it has a low entry cost. Clubs supply all the equipment and annual subscription fees are low, at about \$100 which includes: <input type="checkbox"/> TIBA affiliation \$15 <input type="checkbox"/> NZIB affiliation \$15 Junior subscriptions are considerably lower. Entry fees for TIBA-run events range from \$8 to \$10, again less for junior-only events. Where juniors enter open-age events however, they pay the full adult entry fee. Many of our members are reliant on NZ superannuation only. Some members play as couples or families, so the cost barrier is real for these households. It is likely that if TIBA wishes to break even financially each year or at least minimise any deficit, we will need to increase either the annual affiliation fee of \$15 or entry fees for events. The possible impact on affiliation fees under the following scenarios are:</p> <ul style="list-style-type: none"> • In 2024, if gaming trusts meet only \$5,000 towards hall hire fees, then the increase in hall hire fees would be equivalent to the adult TIBA affiliation fee being increased from \$15 to \$27. • In 2025, if gaming trusts meet only \$5,000 towards hall hire fees, then 	
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TCC User Fees and Charges 2023/24 Submissions

				<p>the increase in hall hire fees would be equivalent to the adult TIBA affiliation fee being increased from \$15 to \$35. • In 2025, if no gaming trust funding were secured, then the total hall hire costs would be equivalent to the adult TIBA affiliation fee being increased from \$15 to \$55. In the cost-of-living environment that is likely to continue for a few more years, the proposed fees increases are likely to impact on participation rates in our sport, particularly for families with children. This is also a national issue. School sport participation rates are dropping in other centres, attributed partly to the cost of using council-owned facilities (Sunday Star Times 2 April 2023). These facilities are the ones that Bay Venues Ltd have benchmarked their fees and charges against. Alternative proposal To soften the impact to community sport, an alternative proposal would be to stage the increases in fees and charges over two years: say by two thirds in 2024 and then by a further one third plus any COL increase in 2025. This would give sports bodies, other users, and players the opportunity to optimise their revenue sources or better absorb the increased costs, and to not impact too much on participation rates. Summary Tauranga Indoor Bowls Association understands that fees and charges must keep pace with the cost of maintenance and service delivery. However, this may occur at the expense of participation in community sport, which has considerable social benefit. The high one-off increase in 2024 will be a jolt to our membership and TIBA's financial position. If the increase were to be staged over two years, the likely financial and participation impact will be more manageable.</p>	
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TCC User Fees and Charges 2023/24 Submissions

125	Angela van Vliet	No	No	<p>I feel for users who are heavily involved in numerous watersports the fee increases will make participation out of reach. The double dipping of increasing both the entry fee and lane hire means is unfair for families who use the spaces multiple times a week. The facilities have had improvements yes but not anything exceptional compared to similar facilities around the country, improvements made have only been maintenance and costs incurred should not be passed onto your valued patrons.</p>	<p>Thank you for providing this feedback, we have taken it on board, and it will be presented to the Tauranga City Council Commissioners.</p> <p>Bay Venues will continue to have discounted rates for seniors, youth and families across all five of its aquatic facilities. Bay Venues will also continue to offer a range of discount entry options for our regular swimmers (i.e., visit passed for those coming once or twice per week, and memberships for those coming 3 or more times per week). The Squad Membership has a further discount, and the fixed price means the more those customers visit, the more they save. Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community</p>
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TCC User Fees and Charges 2023/24 Submissions

					facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities.
126	Terry Hawker	No	No	Fees are already excessive. Any increase is untenable! Tauranga is already one of the few councils charging fees for charity events (such as the Lions Market) taking the money directly from the people that need it! Charge charities but let sports clubs use the facilities free of charge. I think this is a peculiar decision	Thank you for your feedback. Council intends to review the approach to all user fees and charges for use of council land for consideration alongside the 2024/34 LTP. At this stage the existing market fee is suggested to remain the same with the proposed council led inflation costs included.
127	Chris Wood	No	No	As usual I can see little logic in many of the proposals. At last there's a proposed increase in the small helicopter landing fee - up by 10 per cent to \$12.65, but still less than half a day's parking at the airport! By contrast, almost all of the proposed increases in fees for aquatics venues are higher percentages - some of them much higher. At Baywave the adult single swim price is to go up by 5.9 per cent but there's no increase for seniors and children over 4 (which is good). But at Greerton the proposal is to increase the single adult swim by 20 per cent, and the senior price by 76.9 per cent. This is simply age-related discrimination. Perhaps even worse is the idea that children from 2 to 4 years old should pay 153.8 per cent more. Even if the Greerton single swim increase of 20 per cent could be justified, how does this become a 35 per cent increase in the annual membership fee? As a five-days-a-week senior swimmer purchasing an annual pass upfront I strongly object to this proposal. Ditto my partner! I accept that the recent refurb has provided a few, mostly marginal, improvements but it's caused nearly 18 months of disruption and several lengthy pool closures (after years of little or no	Thank you for providing feedback on the changes to aquatic prices. Bay Venues will continue to have discounted rates for seniors, youth, and families across all five of its aquatic facilities. Bay Venues will also continue to offer a range of discounted entry options for our regular swimmers (i.e., visit passes for those coming once or twice per week, and memberships for those coming 3 or more times per week). Your feedback on the Greerton Aquatic facility has been passed onto venue management. Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the

TCC User Fees and Charges 2023/24 Submissions

				<p>maintenance at all). And some things have got worse: the main entrance is a trip hazard, the original changing areas are still cold and with less space, the new changing areas are chilled down to 17C for some reason, the showers are barely warm (except for the accessible showers where the water is almost hot). And we're not currently allowed paper towels (apart from in the accessible facilities) which are used to pick up other people's plasters, contact lens wrappers, left-over bits of soap, shampoo bottles, tissues and general gunk.</p>	<p>current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues has reviewed some of the proposed changes to its community facility user fees proposal, including the rate for hiring multiple lanes and off-peak lane hire at its aquatic facilities. Bay Venues will communicate these changes to its aquatic users in due course.</p>
128	Jessica Mackenzie	No	No	<p>Happy with most changes. Things that are concerning though is the large increase in the following: * Airports - we need people coming into the region spending money *Baycourt - please encourage arts, they bring in vibrancy to the city center and see their customers spending a lot in hospo during events. Keep this accessible. Alcohol - Cost to advertise online. This is essentially free, why is it going up so considerably? *Parking - why is this so expensive? need to encourage people into the cbd not scare them away more. FREE PARKING</p>	<p>The slight increase in landing fees is for light, private or military aircraft not for aircraft such as the ones operated by Air New Zealand. The new landing fees are still at or below the national average and haven't been increased for 15 years</p> <p>Financial accessibility continues to be an important part of Baycourt's kaupapa, which is why a 50% community subsidy on hire fees is available to eligible organisations. Whilst cost increases aren't ideal, the proposed venue hire fees for FY 23/24 are in response to Council's desire to reduce the financial burden on the rate payer by utilising a 'user pays' approach.</p> <p>Completely understood and in a perfect world we would be able to provide everyone with free parking. Unfortunately, space and parking in general has a cost associated with it. We are</p>

TCC User Fees and Charges 2023/24 Submissions

					doing what we can to lessen the load on our rate payers by encouraging a user pays model.
129	Helen Eastwood, (Mount Maunganui Amateur Swimming Club Incorporated)	No	No	<p>Mount Maunganui Amateur Swimming Club (MMASC) has operated out of Baywave Aquatic Centre since the facility opened, providing swim coaching for children, young people and adults who want to swim competitively, train for other sports (e.g. surf lifesaving, water polo) or swim for general fitness. The club is affiliated to Swimming Bay of Plenty, and through them, to Swimming New Zealand. The club currently has approximately 130 swimming members. Members pay annual membership fees to the club to enable it to function, including paying for coaches and lane-hireage fees, the club's two largest cost centres. MMASC members also separately pay Baywave entry fees. Impacts of proposed fee increases on MMASC swimming families</p> <p>The impacts on our swimming families of the proposed increase to Baywave's general entry fees combined with the proposed increase to lane-hireage fees would be severe:</p> <ul style="list-style-type: none"> • the 39.8% proposed increase for lane-hireage equates to an increased cost of ~\$148 per MMASC member per year • the proposed increase for an individual annual aquatic membership is \$585 – \$433.10 = \$151.90. <p>Together, these two fee changes amount to an estimated annual increase for a family with one MMASC swimmer of ~\$300 per year – for no change in the services they receive. For a family with more than one MMASC swimmer, the impact may be such that they cannot afford to continue swimming. This in a time where the recognised benefits of physical exercise and social contact (such as in a club setting) towards mental and physical health are of paramount importance. Further, water safety</p>	<p>Thank you for providing this feedback, we have taken it on board, and it will be presented to the Tauranga City Council Commissioners. Bay Venues will continue to have discounted rates for seniors, youth and families across all five of its aquatic facilities. Bay Venues will also continue to offer a range of discount entry options for our regular swimmers (i.e., visit passed for those coming once or twice per week, and memberships for those coming 3 or more times per week). The Squad Membership has a further discount, and the fixed price means the more those customers visit, the more they save. In your submission you have referenced that you have received no greater service for the increase in price. Increased service levels include a lot of indirect costs, like taking into account recent safety improvements (i.e., seismic strengthening and non-slip flooring that keep your athletes safe).</p> <p>Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded</p>

TCC User Fees and Charges 2023/24 Submissions

				<p>statistics in New Zealand speak for themselves. Timeframe for implementation of proposed fee increases The proposed implementation date for the increase to entry fees is 1 July 2023, a matter of weeks away. The 39.8% proposed increase for lane hire is scheduled to commence 1 January 2024, approximately eight months away – but not a great deal of time to manage a financial jump change of this magnitude and its potential impact on our membership. High user group at Baywave The club is acknowledged as a 'high user group' at Baywave. We are surprised and disappointed that the proposed fee structure does not offer a concession for the club's significant annual lane-hireage fees.</p> <ul style="list-style-type: none"> • The draft fees and charges schedule suggests the club is paying the same 'standard lane hire' rate as would be paid by a one-off hire. • The 'standard lane hire' rate does not appear to differentiate between hireage by a local club and hireage by an entity outside the Tauranga City Council ratepayer base. <p>Disproportionate increases to Baywave child and adult entry fees • Adult and child squad fees: The proposed adult squad fee increases to \$4.40 (4.8% increase) and the child squad fee increases to \$4.30 (4.9%). • Adult and child single-entry fees: The proposed adult single-entry fee is \$9.00 (a 5.9% increase from \$8.50) and the child single-entry fee is \$5.70 (0% increase). The difference between the two adult fees (\$4.40 and \$9.00, more than double) seems disproportionately large compared to the difference between the two child fees (\$4.30 and \$5.70, a difference of ~33%). It is suggested that consideration be given to holding the adult single-entry fee at its current 2022/23 rate (i.e. \$8.50, rather than increasing it to \$9.00) and instead adjusting</p>	<p>that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities.</p>
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TCC User Fees and Charges 2023/24 Submissions

				<p>the child single-entry fee very slightly – with a view to ultimately reducing the comparative disparity with the two adult fees. MMASC, a fact of geography and aquatic fees MMASC absolutely recognises and appreciates the quality of the Baywave pool and supporting facilities. However, we are also mindful that due to the geographical location of the club in Mount Maunganui, MMASC members already contend with a difference in the (higher) aquatic entry fees charged at Baywave compared to members of swimming clubs using other Bay Venues aquatic facilities. For example, although all Bay Venues aquatic memberships are proposed to increase by 35%, in dollar terms this equates to an increase for Baywave users (including MMASC members) of \$151.90 per year compared to a \$97.32 increase for users at other Bay Venues aquatic facilities. The potential impact of the proposed Baywave increased entry and aquatic membership fees (on top of the proposed increase in lane-hireage fees) is that MMASC families may look to consider other local swimming clubs (e.g. Papamoa Swim Club, Omanu Swim Club) that do not use Bay Venues aquatic facilities. Conclusion MMASC recognises that fee increases are a fact of life. However, the proposed increases to the lane-hire charges and the annual Baywave aquatic membership fee mean that MMASC families potentially face an extra ~\$300 per year per swimmer – for no change in the services received. And a number of MMASC families have more than one member swimming with the club; for them, the impact may be such – particularly in the current economic climate – that they cannot afford to continue swimming. Further, the proposed increases – particularly the jump increase of nearly 40% in the lane-</p>	
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TCC User Fees and Charges 2023/24 Submissions

				hireage fees set to commence in just eight months' time – have significant implications for MMASC's ability to manage the financial impact on our swimming families and therefore on the club itself. This puts our club at risk of losing members to other swimming clubs or, worse, losing members to swimming altogether.	
130	Hannah Ketu	No	No	The increase is limiting kids abilities to participate in extra circular activities which involve the pool. The swim club will on charge us the customer and soon it will just be unaffordable	Thank you for providing this feedback, we have taken it on board, and it will be presented to the Tauranga City Council Commissioners. Bay Venues will continue to have discounted rates for seniors, youth and families across all five of its aquatic facilities. Bay Venues will also continue to offer a range of discount entry options for our regular swimmers (i.e., visit passed for those coming once or twice per week, and memberships for those coming 3 or more times per week). The Squad Membership has a further discount, and the fixed price means the more those customers visit, the more they save. Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back

TCC User Fees and Charges 2023/24 Submissions

					in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities.
131	Janine Bollee	No	No	<p>NEGATIVE! Venomously opposed! We are a family of 5, 4 of us who swim regularly. 2 are in squad and waterpolo. These changes would affected immensely. In fact we seriously would need to consider if we could continue. In the age of wanting to keep people active and the increasing drowning statistics this increases will have a dramatic negative effect in our view. I believe Bay Venues needs to continue to have social responsibility. We are one of the most highest pool entry costs in NZ and given our demographic with many having low incomes it is appalling. The fee increased of the Baywave Membership going it us personally three ways. 1) Membership fees increasing (we have to pay these for the 2 boys due to doing a) Squad b) Waterpolo 2) Our fees for Squad will also increase as your lane hir costs have gone up nearly 40% as well. 3) Our fees for Waterpolo will also increase due to lane hire increases. Please, please, please Reconsider.</p>	<p>Thank you for providing this feedback, we have taken it on board, and it will be presented to the Tauranga City Council Commissioners. Bay Venues will continue to have discounted rates for seniors, youth and families across all five of its aquatic facilities. Bay Venues will also continue to offer a range of discount entry options for our regular swimmers (i.e., visit passed for those coming once or twice per week, and memberships for those coming 3 or more times per week). The Squad Membership has a further discount, and the fixed price means the more those customers visit, the more they save. Bay Venues also delivers subsidised water safety lessons for schools, thanks to funding from organisations and agencies such as the New Zealand Lottery Grants Board, Acorn Foundation, and New Zealand Community Trust. Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the</p>

TCC User Fees and Charges 2023/24 Submissions

					benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities.
132	Mark Rogers (Tauranga City Basketball)	Yes	Yes	Hello, Attached please find the submission on user fees from Tauranga City Basketball. We would like to speak to this submission.	<p>Thank you for providing this feedback and for your continued contribution to activities across the sports facilities network.</p> <p>Bay Venues will continue to have differential pricing, including discounted rates for seniors and youth across all venues, to encourage participation. Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is</p>

TCC User Fees and Charges 2023/24 Submissions

					<p>paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities. Bay Venues welcomes the opportunity to discuss your submission further in person. Tina Harris-Ririnui, GM Operations, will be in touch shortly to arrange a meeting.</p> <p>Council do intend to review the approach to user fees and charges for sports fields for consideration alongside the 2024/34 LTP.</p>
133	Tina Neville	No	No	<p>I am a ratepayer and a regular community hirer of 4 Bay Venues Community Halls. I teach seniors Zumba and fitness classes at The Welcome Bay Hall, The Papamoa Sports & Rec Centre, The Bethlehem Hall and The Elizabeth Community Centre (Room 1) I have been using these community Halls for approx 10 years. I teach 7 classes across the 4 venues. I think the increase in hourly hire charges for these Halls is far too much. I understand that the Commission want to bring the charges up to a 'national standard'. If they do this then they should bring these buildings up a 'national standard' as well. Most of these buildings are very old, uninsulated, in dire need of major renovation, not clean, tidy &</p>	<p>Thank you for providing this feedback and for your continued contribution to the events and activities offered at our different facilities. We have taken your feedback on board, and it will be presented to the Tauranga City Council Commissioners. Bay Venues has calculated the proposed price increases per person, per hour to ensure they are fair and reasonable for all individuals using the different facilities. Bay Venues will continue to have differential pricing for regular community not-for-profit user groups at community halls and centres and indoor sports facilities. There will also continue to be</p>

TCC User Fees and Charges 2023/24 Submissions

				<p>hygienic and are like fridges in winter. I carry a tool kit and cleaning supplies with me to every class. I often fix window latches, sweep & mop floors (to make the floors safe for my students), wipe kitchen benches (I don't even use kitchens) vacuum floors, pick up pins & nails, pick up rubbish, spray disinfectant & deodoriser throughout buildings because of the awful smell..... Is the Commission aware that at many Halls, for me Elizabeth str, Welcome Bay & Bethlehem Hall, we have to put coins into a slot machine to get heating? So we are already paying more than the hirage charge to heat these old uninsulated halls. Welcome Bay Hall is 1 x 50c coin for 15 mins of heat - in winter I have to come and put the heating on 2 hours before my class, just so that the room is slightly warmer than the outside temp. Bethlehem Hall is 1 x \$2 coin for 1 hour of heat. But the hall is so badly insulated that it needs 1-2 hours to reach a comfortable temp inside. Elizabeth street (room 1) has one coin box for the upper part and its \$1 coin for 1 hours And the bottom part of the room is \$1 coin for 30 mins So for a 1 hour class it costs me and extra \$5 to heat/cool the room ***And Elizabeth str Room 1 is split into 2 different levels so I can only use 1/3-1/2 of the room. The lower part has a concrete floor - I use this. The upper part is carpet and has pillars so cannot be used by dance fitness type classes If we are not using the kitchen or half of the room - we should not be paying 102% more!!!!!! Have the Commission/Council actually been to these halls and seen how old they are? Here are some comparisons to Community Halls around NZ The Tamahere Community Centre - Waikato District Council - NEW BUILDING (0-15 years old) Full sized basketball court plus a stage - room for 150 dancers \$35 per hour</p>	<p>discounted rates for seniors and youth across all venues, including aquatic facilities. Based on an average of 20 people per session, the overall price change would equate to an additional \$0.41 - \$0.53 per person, per hour depending on the facility used. Cleaning and maintenance of ageing facilities has and will continue to be a key focus for our team, and we are continually reviewing the need and frequency of our cleans to ensure we are presenting the facility in a suitable condition. Please contact the Community Halls Supervisor if you ever find the venue unsatisfactory on arrival. Regarding paying for heating and AC, this is something that is already underway to change. We will be installing timers to replace the coin operated boxes which will mean that heating and AC will be free of charge.</p> <p>Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the</p>
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TCC User Fees and Charges 2023/24 Submissions

				<p>Onehunga Community Centre, Auckland Council - NEW BUILDING Large room for 50 dancers \$33.70 per hour Northcote War Memorial Hall, North Shore Council - old - similar to Welcome Bay Hall Room for 50 dancers \$23.50 per hour (off peak) Takapuna War Memorial Hall, North Shore Council - old & new Room for 100 dancers \$29.60 per hour off peak New Aranui Wainoni Community Centre, Christchurch Council - NEW BUILDING Sports hall & stage - room for 100 dancers \$30.63 per hour - community groups North New Brighton Community Centre, Christchurch Council Function room & stage - room for 120 dancers \$30.63 per hour - community groups</p> <p>Once again I stress that most of our Community Halls are old, cold, often not that clean, not efficient spaces to use and definitely not up to any kind of 'national standard'. Most of my participants are pensioners. They are struggling to survive on their pensions and with the rising cost of living I don't want to raise my prices. Exercising at any age is incredibly important but to seniors it is essential to their physical and mental health. Group exercise brings them together for friendship and decreases anxiety and depression. Their balance and coordination must be constantly improved to prevent falls and serious illness. The physical and mental health of our participants is incredibly important to all of us who teach seniors community exercise classes in Tauranga. We don't do it to make lots of money. We do it because we love what we do and we love helping people. Getting to exercise classes should not be something only the wealthy can afford - it should be something everyone in the Tauranga district can afford. I would be happy to take the commissioners for a tour of the</p>	<p>Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities.</p>
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TCC User Fees and Charges 2023/24 Submissions

				Community Halls that I use so I can show them the state of these old Halls. Yes, some have, in the last year or so, had a splash of new paint and some new heat pumps added (which we pay for by putting coins in the slot machines) and thats been great. But it is NOT ENOUGH TO JUSTIFY 50-100% COST INCREASES!!!!	
134	Jenny Kirk (Volleyball Tauranga)	Yes	Yes	<p>Good morning, Attached please find our Club submission re the proposed fee increases relating to Indoor User Charges. We do wish to speak to this submission and would appreciate being scheduled at the same time as Tauranga City Basketball (Mark Rogers). Thank you for this opportunity to be the voice for our grass roots Volleyball community.</p>	<p>Thank you for providing this feedback and for your continued contribution to activities across the sports facilities network. Bay Venues will continue to have differential pricing, including discounted rates for seniors and youth across all venues, to encourage participation. As you highlight in your submission, Bay Venues has calculated the proposed price increases per person, per hour to ensure they are fair and reasonable for all individuals using the different facilities.</p> <p>Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs.</p> <p>Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because</p>

TCC User Fees and Charges 2023/24 Submissions

					<p>of the Covid-19 pandemic (apart from normal consumer price index increases).</p> <p>Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities. Bay Venues welcomes the opportunity to discuss your submission further in person, in particular the balance of sport vs. commercial use at the Arena. Tina Harris-Ririnui, GM Operations, will be in touch shortly to arrange a meeting.</p> <p>Council intends to review the approach to user fees and charges for sports fields for consideration alongside the 2024/34 LTP.</p>
135	Wendy Harman	No	No	<p>Submission re Draft user fees and charges 2023/24 Dear Council Members, We are writing to express our opposition to the proposed increase to User Fees and Charges 2023-24. The proposal as it stands would have a negative impact on residents who use council services who are on low income or whose only source of income is the pension. The Papamoa Mahjong Group is a small non-profit-making group that hires a Small Room in the Papamoa Sports and Recreation Centre on a weekly hire. We are all local pensioners, and the group is just covering our costs at present for the room we rent. Should the proposed user charges be implemented, most of our members will not be able to afford the increase and it is very likely that we will not be able to continue using these facilities. Whilst we are only a small group and a small percentage of the</p>	<p>Thank you for providing this feedback and for your continued contribution to the events and activities offered at the Papamoa Sports and Recreation Centre. We have taken your feedback on board, and it will be presented to the Tauranga City Council Commissioners.</p> <p>Bay Venues has calculated the proposed price increases per person, per hour to ensure they are fair and reasonable for all individuals using the different facilities. Bay Venues will continue to have differential pricing for regular community not-for-profit user groups at community halls and centres and indoor sports facilities. There will also continue to be discounted rates for seniors and youth across all venues, including aquatic facilities. The new senior's community regular hire rate is an increase \$7.20 per hour.</p>

TCC User Fees and Charges 2023/24 Submissions

				<p>community who use these services, we are concerned that community centre usage will reduce across the board for similar groups. The social aspect for our elderly players is important for their well-being and the proposed User charges will also disproportionately affect the youth residents on low or little income who rely on these halls for a safe and community-focused centre to gather. We believe that the regular usage of the halls at a reduced rate will be a far better outcome to maintaining community centres rather than no usage at all for these groups. We strongly request Council to reconsider the User fees and charges proposal for the Youth and Senior residents, most of whom are on low income/pension. Sincerely Papamoa Mahjong Group</p>	<p>Based on the average of 8-12 participants, this price change would equate to an increase of \$0.90 - \$0.60 per person per hour. Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities.</p>
136	Robert Hill (Evolution Aquatics)	Yes	Yes	<p>Dear Sir/Madam I attach Evolution Aquatics Tauranga's submission regarding the proposed fee changes at Greerton and Otumoetai pools. If you have any questions regarding our submission, please contact me.</p>	<p>Thank you for providing this feedback, we have taken it on board, and it will be presented to the Tauranga City Council Commissioners.</p> <p>Bay Venues will continue to have discounted rates for seniors, youth and families across all five of its aquatic facilities. Bay Venues will also continue to offer a range of discount entry</p>

TCC User Fees and Charges 2023/24 Submissions

					<p>options for our regular swimmers (i.e., visit passed for those coming once or twice per week, and memberships for those coming 3 or more times per week). The Squad Membership has a further discount, and the fixed price means the more those customers visit, the more they save. Bay Venues also delivers subsidised water safety lessons for schools, thanks to funding from organisations and agencies such as the New Zealand Lottery Grants Board, Acorn Foundation, and New Zealand Community Trust. Bay Venues welcomes the opportunity to discuss your submission further in person so we can address the comparisons you have included. Matthew Strange, Head of Aquatics, will be in touch shortly to arrange a meeting. Bay Venues has proposed user fee increases to offset the rising costs of operating its facilities (i.e., power, labour, water). Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the</p>
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TCC User Fees and Charges 2023/24 Submissions

					Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities.
137	Nicky Scott	No	No	<p>To whom it may concern, I would like to express my concern regarding the proposed changes to fees at Baywave Aquatic Centre. We are a family of 5 and all 3 of our children are frequent pool users. They currently each have aquatic memberships and use the facility for swim training and waterpolo. The greatest fee increases affect us (frequent pool users) the most. 35% increase for memberships equates to \$160 a year more for our family. 40% increase in lane hire will force Mount Swim Club and Tauranga Waterpolo Club as well as School Waterpolo teams to significantly increase their fees to cover this astronomical increase in lane hire. For our family the proposed price increases are completely unaffordable and it is likely they would no longer be able to be involved in the sports they love and have trained so hard in. That would be a real shame! These huge price increases are way beyond the 6% inflation and seem very unfair to those who use the pool the most. We really hope you reconsider the fee changes to make it fair for all users.</p>	<p>Thank you for providing this feedback, we have taken it on board, and it will be presented to the Tauranga City Council Commissioners.</p> <p>Bay Venues will continue to have discounted rates for seniors, youth and families across all five of its aquatic facilities. Bay Venues will also continue to offer a range of discount entry options for our regular swimmers (i.e., visit passed for those coming once or twice per week, and memberships for those coming 3 or more times per week). The Squad Membership has a further discount, and the fixed price means the more those customers visit, the more they save. Please email baywave@bayvenues.co.nz if you would like us to review whether a visit pass or membership would be better suited to your attendance. Bay Venues acknowledges that these proposed price increases come at a difficult time for many regular users and members of the community. However, to be financially sustainable, the organisation needs to increase user fees to offset rising operational costs. Bay Venues has referred to the benchmarking exercise as part of an independent review to assess what is fair and reasonable; creating a balance between</p>

TCC User Fees and Charges 2023/24 Submissions

					<p>what is paid by users and how much is subsidised by ratepayers. The review concluded that the current user fees at Bay Venues are, on average, significantly below national market benchmarks in almost all cases. A review back in 2020 also highlighted this gap but no changes were made at the time because of the Covid-19 pandemic (apart from normal consumer price index increases). Following this public consultation, Bay Venues is reviewing some of the proposed changes to its community facility user fees proposal, including multiple lane hire rates and off-peak lane hire in its aquatic facilities.</p>
138	Hillary Burrows	No	No	<p>The user fees and charges at this time is 14% of the Council income. The Tauranga City Council should not increase any user fees and charges at this time 2023. Inflation is very high now and that with extremely high Tauranga rates and large mortgage increases. Some people cannot pay their payments some will have to sell their homes. People who rent also will suffer as rents are very high. The Tauranga Council should not be charging people to park in the Tauranga City precinct a lot of people no longer want to shop their because of parking fees and most of the shops have closed and gone since the four commissioners have come to Tauranga they have been doing projects at the same time and people have been trying have found it hard to park this had destroyed peoples businesses and they have closed and gone and won't return. The commissioners especially Anne Tolley are trying to ruin sports clubs rooms and fields if this happens sports people will not stop in Tauranga precinct. Tourists will not want to</p>	<p>Council continues to be conscious of the question of affordability. Council's user fees and charges enable the actual and reasonable costs of council's services to be suitably contributed to by those who directly benefit from the service.</p> <p>Council's general approach is to reduce the burden on the ratepayer by utilising a 'user pays' approach. Therefore, where a service user can be identified, they will pay for that service through a user fee or charge. This approach requires a greater percentage of the costs of an activity to be recovered from service users.</p> <p>Most fees have increased around 6%, being a forecast for the 2023/24 financial year of 4% and a catch up from the prior year of 2%. Actual inflation to December 2022 was 7.2%, not all of which was anticipated in the setting of 2022/23 User Fees & Charges. The forecast for 2023/24</p>

TCC User Fees and Charges 2023/24 Submissions

				<p>pay parking costs and drive all the way to a museum. Thousands of tourists and visitors go to Mount Maunganue and Papamoa because of camping grounds the beach and good shops in those areas and good supermarkets close to the beach. A lot of sports events are at Mount Maunganue and Papamoa and surf live savers in summer. A Museum at Blake Park with free parking would be a lot better because of all the visitors who go to these areas already.</p> <p>The Council complains about people not doing submissions it is the Council's fault for not having all the information needed in Librarys with written information so people can do submissions wake up and doing something about it.</p> <p>The Tauranga City Council causes many problems because they do not consult with people I cannot contact you via email as I do not have email a lot of people do not have it to. It is time the Council stopped being silly and understand a lot of people can not do submissions because they do not have online websites therefor they are not being consulten properly. The law is that all rate payers should be contacted by phone or letters if they do not have email or websites.</p>	<p>inflation is an average of the most recent forecasts from our major trading banks + Reserve Bank of New Zealand + New Zealand Institute of Economic Research.</p> <p>We absolutely understand the importance of shoppers in the CBD. We have had to introduce parking charges to ensure they have parking space during peak times in the CBD.</p> <p>Council is comfortable with the consultation material and the information provided for the community to be able to provide meaningful input into the User Fees and Charges Consultation as per what is required under the Local Government Act.</p> <p>Additionally, for those that do not have access to the internet or email we make available printed copies of the material and submission forms at all libraries and the customer service centre.</p>
139	Kay and Colin Whittaker	No	No	<p>What is the point the ratepayer is never listened to. What are our rates paying for apart from a concrete jungle that nobody wants.</p> <p>Don't ask the ratepayer as you are wasting money and you never go by what the public wants. The money spent on the dog chopper is a great example.</p>	<p>Council continues to be conscious of the question of affordability. Council's user fees and charges enable the actual and reasonable costs of council's services to be suitably contributed to by those who directly benefit from the service.</p> <p>Council's general approach is to reduce the burden on the ratepayer by utilising a 'user pays' approach. Therefore, where a service user can be identified, they will pay for that</p>

TCC User Fees and Charges 2023/24 Submissions

					<p>service through a user fee or charge. This approach requires a greater percentage of the costs of an activity to be recovered from service users.</p> <p>Most fees have increased around 6%, being a forecast for the 2023/24 financial year of 4% and a catch up from the prior year of 2%. Actual inflation to December 2022 was 7.2%, not all of which was anticipated in the setting of 2022/23 User Fees & Charges. The forecast for 2023/24 inflation is an average of the most recent forecasts from our major trading banks + Reserve Bank of New Zealand + New Zealand Institute of Economic Research.</p>
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2023/24

User fees and charges



Tauranga City

Schedule of fees and charges

User fees and charges are used to assist the operation and maintenance of a variety of services provided to the community. User fee revenue reduces the rate revenue required to be collected from ratepayers.

Council wants to minimise rate increases wherever possible and has indicated that it will continue to review all user fees and charges on an ongoing basis.

All fees in the following tables are stated inclusive of GST, unless otherwise stated.

Contents

	Page
Airport	2
Alcohol Fees	4
Animal Services	5
Asset Protection Bond & Service Connection Fees	7
Baycourt	8
Bay Venues (BV)	9
Building Services	12
Development Contribution Fees	15
Development Works	16
Digital Services	18
Filming fees - Venues & Events	19
Food Fees	20
Health Act Fees	21
Historic Village	22
Land Information Fees	23
Legal Services	24
Libraries	25
Marine Facilities	26
Miscellaneous Charges	27
Mount Maunganui Beachside Holiday Park	28
Occupation of Council Land	29
Official Information Requests	31
Parking Fees	32
Parks and Recreation	34
Planning	35
Regulation Monitoring	39
Road Reserve Occupation (Corridor Access Requests)	40
Sustainability & Waste	42
Tauranga Cemetery Parks and Crematorium	43
Temporary Leasing of Road Space	45
Trade Waste	46
Stormwater	47
Water Supply	48

Airport

	User fees & charges 2023/24
LANDING CHARGES FOR NON REGULAR PASSENGER TRANSPORT AIRCRAFT	
Helicopters and all aircraft < 800kgs	\$12.65
All Aircraft 800 - 1,650kgs	\$18.40
All Aircraft 1,650 - 2,500kgs	\$24.72
All Aircraft 2,500 - 4,000kgs	\$31.05
All Aircraft 4,000 - 5,000kgs	\$51.75
All Aircraft 5,000 - 10,000kgs	\$74.75
All Aircraft 10,000 - 15,000kgs	\$138.00
All Aircraft 15,000 - 25,000kgs	\$218.50
All Aircraft > 25,000kgs	\$506.00

LANDING CHARGES FOR REGULAR PASSENGER TRANSPORT AIRCRAFT ABOVE 5,000KG	
Base Terminal Charge (per passenger)	\$4.84
Terminal Development Charge (per passenger) (effective 1 February 2019)	\$2.46

Landing charges will be invoiced to the registered aircraft owner monthly, unless paid on the day of landing.

Weights are based on maximum certified take-off weight (MCTOW) of the aircraft.

All powered aircraft carrying out circuits and local training will be charged for one landing per training session.

These charges are set in accordance with section 9 of the Airport Authorities Act.

AIRPORT CARPARK CHARGES (SHORT TERM)	
Up to 1hr	\$3.00
1-2hr	\$6.00
2-3hr	\$9.00
3-4hr	\$12.00
4-5hr	\$15.00
5-6hr	\$18.00
6-7hr	\$20.00
7-8hr	\$20.00
1 day	\$20.00
2 days	\$40.00
3 days	\$60.00
4 days	\$80.00
5 days	\$100.00
6 days	\$120.00
Maximum	\$140.00
Lost Ticket	\$160.00

Note: Parking for 20 minutes for drop off and pick up of passengers on scheduled flights is free.

Airport

	User fees & charges 2023/24
AIRPORT CARPARK CHARGES (LONG TERM)	
Up to 1hr	\$3.00
1-2hr	\$6.00
2-3hr	\$9.00
3-4hr	\$12.00
4-5hr	\$15.00
5-6hr	\$15.00
6-7hr	\$15.00
7-8hr	\$20.00
1 day	\$20.00
2 days or part thereof	\$35.00
3 days or part thereof	\$50.00
4 days or part thereof	\$65.00
5 days or part thereof	\$80.00
6 days or part thereof	\$95.00
7 days or part thereof	\$95.00
Maximum	\$95.00
AIRPORT TAXI FEES	
Annual Licence per taxi	\$20.00
Per use of rank	\$3.00
Bulk billing arrangements available	

Alcohol Fees

The Sale and Supply of Alcohol Act 2012 sets licensing fees for on, off, and club licences. The default fees vary depending on the 'cost/risk rating' of each premises. The default fees consist of:

- an application fee, which licensees will have to pay when they apply for a new, renewed, or variation to a licence, and
- an annual fee, which must be paid by licensees each year.

A premises' cost/risk rating will be determined by a combination of factors including opening hours, type of premises, and whether they have had any enforcement issues. A framework is available for determining cost/risk rating.

Use the calculator to work out how much you will pay for your alcohol licence. Fees are set as at 1 July 2020.

User fees & charges 2023/24	
ALCOHOL LICENCING	
Website public notification of liquor application	\$178.00
MISCELLANEOUS	
Extract of any record or register	\$65.00
Alcohol Licence Fee Calculator and disclaimer	
LIQUOR LICENSING APPLICATIONS (AS SET BY LEGISLATION)	
On Licence - Variation or Cancellation of Conditions of On Licence - Renewal of On Licence On Licence (BYO) - Variation or Cancellation of Conditions of On Licence (BYO) - Renewal of On Licence (BYO) Off Licence - Variation or Cancellation of Conditions of Off Licence - Renewal of Off Licence Off Licence (Caterer or Auctioneers) - Variation or Cancellation of Conditions of Off Licence (Caterer or Auctioneer) - Renewal of Off Licence (Caterer or Auctioneer) Club Licence - Variation or Cancellation of Conditions of Club Licence - Renewal of Club Licence Special Licence Temporary Authority Temporary Licence during repairs from other than licenced premises Manager's Certificates Renewal of Manager's Certificate	Fees calculated according to the type of application and the premises risk score.

These fees are all set by parliament and will vary depending on the circumstances. Please contact Tauranga City Council's liquor licensing team for further information.

Animal Services

Please note: Any dog over the age of three months and not registered or re-registered by 30 June of each year is an unregistered dog (even though the discount period continues to 31 July your dog's registration expires on the 30 June of each year).

	User fees & charges 2023/24	
	Registration Fee (if paid before 1 August)	Penalty Fee
DOG REGISTRATION FEE[^]		
Normal	\$100.00	\$150.00
Dangerous Dogs (classified)	\$150.00	\$225.00
Microchip fee - Impounded dog	\$30.00	\$30.00
Microchip fee - Voluntary	\$30.00	\$30.00

Pro-rata fees apply for dogs that turn three months old on or after 1 July, dogs that are imported into New Zealand or dogs adopted from the SPCA.

[^]Set by Council resolution, separate to this process

EXEMPTIONS		
Any certified disability assist dog (s75 Dog Control Act 1955)	Nil fee	Nil fee
Dogs owned by:		
Aviation Security Services	Nil fee	Nil fee
Department of Conservation		
Department of Corrections		
Ministry of Agriculture and Forestry		
Ministry of Defence		
Ministry of Fisheries		
New Zealand Customs Service		
New Zealand Defence Force		
New Zealand Police		
Director of Civil Defence and Emergency Management (whilst those dogs are on active duty)		

	User fees & charges 2023/24	
	Non Registered 2023/24	Registered 2023/24
IMPOUNDING		
First impounding	\$98.00	\$66.00
Second impounding	\$141.00	\$141.00
Third impounding	\$202.00	\$202.00
Fourth and subsequent impounding	\$281.00	\$281.00
Sustenance fee (per day or part of)	\$12.00	\$12.00
Dogs released after hours	\$53.00	\$53.00

Animal Services

	User fees & charges 2023/24
INFRINGEMENT OFFENCES (AS SET BY LEGISLATION)	
Wilful obstruction of a Dog Control Officer	\$750.00
Failure or refusal to supply information or wilfully providing false particulars	\$750.00
Failure to supply information or wilfully providing false particulars about a dog	\$300.00
Failure to comply with any Dog Control Bylaw	\$750.00
Failure to comply with effects of disqualification	\$300.00
Failure to comply with requirements of dangerous dog classification	\$500.00
Fraudulent sale or transfer of a dangerous dog	\$300.00
Failure to comply with requirements of menacing classification	\$300.00
Failure to implant a microchip transponder in dog	\$750.00
False statement relating to dog registration	\$300.00
Failure to register dog	\$500.00
Fraudulent procurement or attempt to procure replacement dog registration label or disc	\$100.00
Failure to advise change of dog ownership	\$100.00
Failure to advise change of address	\$500.00
Removal, swapping or counterfeiting of registration label/disc	\$200.00
Failure to keep dog controlled or confined on private land	\$200.00
Failure to keep dog under control	\$300.00
Failure to provide proper care and attention, to supply proper or sufficient food, water, shelter, or adequate exercise	\$100.00
Failure to carry leash in public	\$300.00
Failure to undertake dog owner education programme or dog obedience course (or both)	\$750.00
Failure to comply with obligations of probationary owner	\$200.00
Failure to comply with barking dog abatement notice	\$100.00
Failure to advise of muzzle and leashing requirements	\$750.00
Falsely notifying death of dog	\$300.00
Allowing dog known to be dangerous to be at large unmuzzled or unleashed	\$750.00
Releasing dog from custody	\$750.00
OTHER DOG FEES	
Surrender fee	\$100.00
Seizure fee	\$106.00
Replacement Registration Tag	\$10.50
ADOPTION FEES	
Male dogs	\$350.00
Female dogs	\$400.00
STOCK CONTROL FEES	
For every: Horse, cattle, deer, ass and mule	
Impounding	\$150.00
Conveying	Actual cost
Sustenance (per day or part thereof)	Actual cost
SHEEP, GOAT AND PIG	
Impounding	\$61.77
Conveying	Actual cost
Sustenance (per day or part thereof)	Actual cost
SERVICE OF NOTICES	
Service of Notices	\$16.00
Insertion of Notice in Newspaper (plus actual cost of insertion)	\$16.00
Call Out Fee	\$143.00
Mileage (kms)	0.83

Asset Protection Bond & Service Connection Fees

Processing and Inspection Fees for Asset Protection Bond

1. Asset protection bonds are deposits only.
2. Where Council incurs additional cost in administering the asset protection bond then additional fees will be charged. Examples of incurring additional cost include undertaking additional inspections over and above those stated below, arranging for sub-standard works or damaged assets/ infrastructure to be brought up to the required standards, re-inspections of work etc.
3. Where additional fees are charged, the fees will be charged on a time and cost basis with a minimum fee of 1 hour plus disbursements and deducted from the bond amount prior to refund
4. For item 3 above if the value of the additional fees exceeds the value of the bond then Council will invoice the Bond Holder for the balance outstanding.

Services that may require a Service Connection Approval are: water/wastewater/stormwater connections, streetlight relocation and vehicle crossings. All Service Connection Applications require the payment of a refundable Asset Protection Bond.

All fees in the following tables are stated inclusive of GST, unless otherwise stated.

	User fees & charges 2023/24
REFUNDABLE ASSET PROTECTION BOND	
Refundable asset protection bond where double check value or RPZ not required - residential	\$1,134.00
Refundable asset protection bond where double check value or RPZ required - residential	\$2,385.00
Refundable asset protection bond where double check value or RPZ not required - commercial	\$2,173.00
Refundable asset protection bond where double check value or RPZ required - commercial	\$5,406.00
BOND PROCESSING AND INSPECTION FEES	
Bond processing and inspection fee (no vehicle crossing)	\$281.00
Bond processing and inspection fee (with a vehicle crossing)	\$387.00
Water, wastewater and stormwater connection inspection fee	\$164.00
SERVICE CONNECTION FEES	
Service connection application fee	\$258.50
Streetlight relocation fee	\$538.80
Services that may require a Service Connection Approval are: Water / Wastewater / Stormwater Connections; Streetlight Relocation and Vehicle Crossings.	
All Service Connection Applications require the payment of a refundable Asset Protection Bond.	
OTHER FEES	
Removal and replacement of juvenile street trees - per tree	\$839.10

Baycourt

	User fees & charges 2023/24					
	Complex	Addison	X Space	Terrace Room	Green Room	Terraces (Terrace Rm & Green Rm combined)
VENUE HIRE FEES - COMMERCIAL						
Performances*	\$4,266.50	\$2,682.95	\$1,000.50	\$247.25	\$247.25	\$431.25
Non-performance e.g. meetings / conference / private function - full day rate	\$4,513.75	\$2,806.00	\$1,036.15	\$356.50	\$356.50	\$672.75
Non-performance e.g. meetings / conference / private function - half day rate - 5 hours or less	\$2,708.25	\$1,684.75	\$621.00	\$213.90	\$213.90	\$402.50
Exhibitions	\$4,266.50	\$2,682.95	\$670.45	\$247.25	\$247.25	\$431.25
Pre/post show function	N/A	N/A	\$368.00	\$247.25	\$247.25	\$431.25

*or 12% of Net Box Office, whichever is greater

SURCHARGES	
Statutory Days	50%
Additional Performance per Day	50%

	User fees & charges 2023/24					
	Complex Community	Addison Community	X Space Community	Terrace Room Community	Green Room Community	Terraces (Terrace Rm & Green Rm combined)
VENUE HIRE FEES - COMMUNITY*						
Performances*	\$2,133.25	\$1,341.48	\$500.25	\$123.63	\$123.63	\$215.63
Non-performance e.g. meetings / conference / private function - full day rate	N/A	N/A	N/A	N/A	N/A	N/A
Non-performance e.g. meetings / conference / private function - half day rate (5 hours or less)	N/A	N/A	N/A	N/A	N/A	N/A
Exhibitions	\$2,133.25	\$1,341.48	\$335.23	\$123.63	\$123.63	\$215.63
Pre/post show function	N/A	N/A	N/A	N/A	N/A	N/A

*or 12% of Net Box Office, whichever is greater

NB: Community rate is 50% of Commercial rate and applies to performances and exhibitions only.

SURCHARGES	
Statutory Days	50%
Additional Performance per Day	50%

Bay Venues (BV)

Bay Venues is a Council Controlled Organisation that manages the following:

Mercury Baypark, Aquatic Venues including the Mount Hot Pools and Baywave, Indoor Sports Venues, Community Halls and Centres.

Tauranga City Council's Enduring Statement of Expectations states that fee increases can unilaterally be implemented by Bay Venues unless these fees are increasing by more than inflation.

		User fees & charges 2023/24
AQUATICS GENERAL ENTRY		
Baywave		
Adult		\$9.00
Senior		\$5.70
Child		\$5.70
Child 2-4		\$4.30
Family		\$25.20
Hydroslide		\$6.40
Greerton		
Adult		\$6.60
Senior		\$4.60
Child		\$4.00
Child 2-4		\$3.30
Family		\$19.60
Memorial/Otūmoetai		
Adult		\$6.60
Senior		\$4.60
Child		\$4.00
Child 2-4		\$3.30
Family		\$19.60
AQUATICS LANE HIRE		
Standard Lane Hire		\$13.00
Adult Squad Baywave		\$4.40
Adult Squad Greerton/Memorial/Otūmoetai		\$2.60
Child Squad Baywave		\$4.30
Child Squad Greerton/Memorial/Otūmoetai		\$2.00
AQUATICS MEMBERSHIPS		
Baywave		\$585.00
Greerton/Memorial/Otūmoetai		\$375.00

10% discount for regular users booking multiple lane hires, and off-peak lane hires.
Maximum 10% discount for any booking.

Bay Venues (BV)

		User fees & charges 2023/24
INDOOR SPORTS		
Mercury Arena		
Adult - Standard		\$59.60
Adult - Community Regular		\$50.70
Youth/Senior - Standard		\$50.70
Youth/Senior - Community Regular		\$41.70
QEYC		
Adult - Standard		\$47.70
Adult - Community Regular		\$40.50
Youth/Senior - Standard		\$40.50
Youth/Senior - Community Regular		\$33.40
Aquinas		
Adult - Standard		\$41.70
Adult - Community Regular		\$35.50
Youth/Senior - Standard		\$35.50
Youth/Senior - Community Regular		\$29.20
Merivale Action Centre		
Adult - Standard		\$41.70
Adult - Community Regular		\$35.50
Youth/Senior - Standard		\$35.50
Youth/Senior - Community Regular		\$29.20
Mount Sports Centre		
Adult - Standard		\$41.70
Adult - Community Regular		\$35.50
Youth/Senior - Standard		\$35.50
Youth/Senior - Community Regular		\$29.20
<i>All Indoor Sports prices are per court per hour</i>		
COMMUNITY HALLS		
Bethlehem / Greerton / Matua / Welcome Bay		
Adult - Standard		\$33.00
Adult - Community Regular		\$28.00
Youth/Senior - Standard		\$28.00
Youth/Senior - Community Regular		\$23.10
Cliff Rd / Elizabeth Street		
Adult - Standard		\$23.10
Adult - Community Regular		\$19.60
Youth/Senior - Standard		\$19.60
Youth/Senior - Community Regular		\$16.20
Tauriko Settlers Hall / Waipuna		
Adult - Standard		\$26.40
Adult - Community Regular		\$22.40
Youth/Senior - Standard		\$22.40
Youth/Senior - Community Regular		\$18.50
<i>All Community Hall prices are per room per hour</i>		

Bay Venues (BV)

User fees
& charges
2023/24

COMMUNITY CENTRES

Arataki & Pāpāmoa Sports and Recreation Centre

XL Room (Heron/Dotterel or Surfbreaker/Dunes Rooms Combined)

Adult - Standard	\$52.60
Adult - Community Regular	\$42.10
Youth/Senior - Standard	\$42.10
Youth/Senior - Community Regular	\$34.20

Large Room (Heron, Dotterel, Surfbreaker, Dunes, Beachside)

Adult - Standard	\$42.10
Adult - Community Regular	\$33.70
Youth/Senior - Standard	\$33.70
Youth/Senior - Community Regular	\$27.40

Medium Room (Kingfisher, Penguin, Driftwood)

Adult - Standard	\$33.70
Adult - Community Regular	\$27.00
Youth/Senior - Standard	\$27.00
Youth/Senior - Community Regular	\$21.90

Small Room (Sandpiper, Oystercatcher, Seashell, Shoreline)

Adult - Standard	\$23.80
Adult - Community Regular	\$19.00
Youth/Senior - Standard	\$19.00
Youth/Senior - Community Regular	\$15.50

Pāpāmoa Community Centre

Large Room (Tohora, Aihe)

Adult - Standard	\$42.10
Adult - Community Regular	\$33.70
Youth/Senior - Standard	\$33.70
Youth/Senior - Community Regular	\$27.40

Medium Room (Mako)

Adult - Standard	\$33.70
Adult - Community Regular	\$27.00
Youth/Senior - Standard	\$27.00
Youth/Senior - Community Regular	\$21.90

Small Room (Tamure, Tarakihi, Patiki, Atrium)

Adult - Standard	\$23.80
Adult - Community Regular	\$19.00
Youth/Senior - Standard	\$19.00
Youth/Senior - Community Regular	\$15.50

All Community Centre prices are per room per hour

Building Services

General notes on fees

Fees for building services can be paid in person at our customer service centre, or online through internet banking, debit cards or credit cards. You'll need your invoice number and customer number as shown on your invoice.

Any functions or services that are provided but are not specifically detailed in this schedule will be charged at the relevant officer charge out rate. All charges by Council must be paid as soon as practicable. Applications that are not accepted at the time that they are submitted will incur administration costs.

Where this document refers to Residential 1, 2, 3 or Commercial 1, 2, 3 this is the complexity of work according to the National BCA Competency Assessment System Levels.

User fees & charges 2023/24

SOLID OR LIQUID FUEL HEATERS

Solid or liquid fuel heaters (residential pre-approved models only). The fixed fee includes processing, inspections, administration and a Code Compliance Certificate. Additional fees may apply if requests for further information or additional inspections are required

Solid or liquid fuel heaters (freestanding one inspection)	\$500.00
Solid or liquid fuel heaters (Inbuilt two inspections)	\$700.00

SOLAR WATER HEATER

Solar Water Heater - processing costs covered by rates	\$0.00
Retrofit insulation in exterior walls (exemption application)	\$0.00

BUILDING CONSENT FEES

Staff hourly rates (including GST) fees

	Per hour
Administration	\$125.00
Code Compliance Assessors	\$175.00
Building Control Officer (Residential 1 and 2 projects)	\$219.00
Building Control Officer (Residential 3 and Commercial projects)	\$232.00
Specialist – Development Engineers	\$255.00
Senior Specialist – Structural Engineer & Technical Lead	\$285.00
Team Leader/Manager/Project Manager/Legal Services	\$299.00
Please Note: External Specialists fees are charged out if they exceed the staff hourly rates at actual costs plus TCC admin time.	Actual costs plus TCC admin time

PROJECT INFORMATION MEMORANDA (PIM) - FIXED FEE

Residential	\$690.00
Commercial	\$871.00
Pim will be charged at the officer' hourly rate	hourly rate

BUILDING CONSENT EXTENSION OF TIME

(To commence building work under a building consent).

Residential	\$165.00
Commercial	\$207.00

ONLINE SYSTEM FEE

Project value up to \$124,999	\$86.00
Project value \$125,000 to \$499,999	\$259.00
Project value \$500,000 to \$999,999	\$431.00
Project value over \$999,999	\$900.00

AMENDED PLANS

(plus hourly charge as applicable)

Amended building Consent, Applications –project Value (amendment) up to \$9,999	\$78.00
Amended building Consent, Applications –project Value (amendment) - \$10,000 to \$19,999	\$159.00
Amended building Consent, Applications –project Value (amendment) - \$20,000 to \$99,999	\$228.00
Amended building Consent, Applications –project Value (amendment) - \$100,000 and over	\$400.00
On-site minor variation (Residential)	\$219.00
On-site minor variation (Commercial)	\$232.00

Building Services

		User fees & charges 2023/24
CERTIFICATE OF ACCEPTANCE (COA) APPLICATION		
Current Building Consent fees will also be charged in addition to the application fee		
Residential (Non- refundable COA application acceptance fee, plus normal Building Consent fees) This fee is still payable if the COA application once reviewed is refused.		\$829.00
Commercial (Non- refundable COA application acceptance fee, plus normal Building Consent fees). This fee is still payable if the COA application once reviewed is refused.		\$1,085.00
COA Administration Fee (Fixed fee applied on all COA applications)		\$206.00
COA Site Inspection - Residential		\$219.00
COA Site Inspection - Commercial		\$232.00
BUILDING CONSENT ADMINISTRATION CHARGES & LEVIES		
Building Consent lodgement Checking Fee (per hour)		\$125.00
Building Consent Authority Accreditation and Assessment Levy. Charged for meeting the standards and criteria under the Building Accreditation Regulations 2006		\$1.25 per \$1,000 (or part there-after) of building works \$20,000 or more
Building research levy (\$1 per \$1,000 (or part there-after of building works \$20,000 or more). The Building Act 2004 requires the Council to collect a levy to be paid to the Building Research Association of NZ (BRANZ).		\$1.00 per \$1,000 (or part there-after) of building works \$20,000 or more
Building levy (\$1.75 per \$1,000 (or part there-after of building works \$20,444 or more). The Building Act 2004 requires Council to collect a levy to be paid to the Ministry Business Innovation and Employment (MBIE).		\$1.75 per \$1,000 (or part there-after) of building works \$20,000 or more
CODE COMPLIANCE CERTIFICATE (CCC)		
Project value up to \$19,999 - fixed fee, plus hourly charges as applicable		\$162.00
Project value \$20,000 to \$99,999 - fixed fee, plus hourly charges as applicable		\$418.00
Project value \$100,000 to \$499,999 - fixed fee, plus hourly charges as applicable		\$614.00
Project value \$500,000 and over - fixed fee, plus hourly charges as applicable		\$1,123.00
Historic Code Compliance Certificate (older than 5 years old) Drainage, Solid Fuel Heaters, Solar, Retaining Walls - fixed fee, in addition to CCC project value fees, plus hourly charge fees as applicable.		\$418.00
Historic Residential Code Compliance Certificate (older than 5 years old) - fixed fee, in addition to CCC project value fees, plus hourly charge fees as applicable.		\$839.00
Historic Commercial Code Compliance Certificate (older than 5 years old) - fixed fee, in addition to CCC project value fees, plus hourly charge fees as applicable.		\$1,652.00
CCC Reactivation Fee		\$273.00
COMPLIANCE SCHEDULE		
Schedule Application Base Fee - fixed fee, plus fee per feature and hourly charges as applicable		\$141.00
Amendment to Compliance Schedule fixed fee, plus fee per feature and hourly charges as applicable		\$128.00
Additional Fee per Feature Identified in Schedule		\$34.00
Building Warrant of Fitness Site Audit per hour		\$210.00
Expired BWOF charge - fixed fee		\$210.00
Process Building Warrant of Fitness		\$117.00
SITE INSPECTIONS		
Residential per hour		\$219.00
Commercial per hour		\$232.00
Building Inspections same day cancellation (each) - Residential		\$219.00
Building Inspections same day cancellation (each) - Commercial		\$232.00

Building Services

		User fees & charges 2023/24
BUILDING REPORTS		
Subscription of Building Consent Approval Information		
Weekly service - fee per week		\$27.00
Monthly service - fee per month		\$55.00
EARTHWORKS MONITORING		
Monitoring Fee		\$247.20
CERTIFICATE OF PUBLIC USE		
Provided that where the cost to process a certificate for public use exceeds the scheduled deposit fee then additional time will be charged at the relevant officer charge out rate.		
Commercial 1 & 2		\$736.00
Commercial 3		\$1,133.00
Certificate of Public Use extension of time		\$330.00
TCC ADMIN FEE FOR BUILDING ACT NOTICE		
Administering a new Section 72, Section 75, Section 124 notice (Note: Solicitor time and LINZ registration cost will be charged directly to the applicant by Council's solicitors at the time).		
		\$236.00
Building Act Section 37 (panning) Certificate fee		\$239.00
Exemption Fee (application for exemption from the building consent requirements). For project value up to \$19,999 - fixed fee, plus hourly charge fees as applicable.		\$239.00
Exemption Fee (application for exemption from the building consent requirements). For project value \$20,000 to \$499,999 - fixed fee, plus hourly charge fees as applicable.		\$569.00
Exemption Fee (application for exemption from the building consent requirements). For project value \$500,000 and over - fixed fee, plus hourly charge fees as applicable.		\$1,120.00
Filing Fee - for receiving third party specialist commercial building reports or other information to place on the property file at owner's request.		\$255.00
(Note each document placed on Council's property file must have a disclaimer in favour of, acceptable to, & indemnifying Council in all respects, put on the document and signed by the applicant).		
Waiver or Modification of the building code		\$147.00
Notice to Fix – residential		\$219.00
Notice to Fix – commercial		\$235.00
Notice to Fix extension of time		\$219.00
Obtaining a Certificate of Title		\$38.00
SWIMMING POOL / SPA POOL		
Swimming pool compliance inspection fee (each inspection)		\$165.00
PRE- APPLICATION ADVICE		
Pre- Application and Project concept development meetings (based on the charge out rates of the officers in attendance)		Refer to hourly charge out rates. First 0.5 hour free, then charge applies
Pre-Application - Commercial Quality Assurance Projects (based on the charge out rates of the officers in attendance)		Refer to hourly charge out rates. First 0.5 hour free, then charge applies

Development Contribution Fees

Fees can be found in the 2023/24 Development Contributions Policy on Council's website.

DEVELOPMENT CONTRIBUTION OBJECTIONS

If a person objects to Council's requirement that a development contribution be made, in accordance with section 199C of the Local Government Act, then Council may recover from the person its actual and reasonable costs in respect of the objection (section 150A of the Local Government Act).

- Costs relating to staff time will be charged at the rates specified for the relevant staff member
- Other costs may include photocopying and printing, actual and administration costs incurred in holding and managing the objection, planning and specialist reports and actual costs incurred for external consultants and/or specialists
- Council may also recover costs incurred in respect of the selection and engagement of the development contributions commissioners

Development Works

User fees & charges 2023/24

DEVELOPMENT WORKS APPROVALS, OBSERVATIONS / TESTING / REINSPECTIONS

The Development Works Approval fee is to be paid at the time of application for Development Works Approval.

The fee is a non-refundable deposit. The costs associated with reviewing the engineering plans, observation/testing and monitoring of the development works will be deducted from the deposit fee. Where the costs incurred exceed the deposit fee the consent holder will be invoiced for the outstanding balance.

Periodic observations will be carried out weekly during construction. A minimum monthly charge will apply for all active Development Works Approval applications.

Minimum monthly charge for active Development Works Approval application	\$223.00
Project value less than \$10,000	\$1,733.00
Project value between \$10,000 and \$100,000	\$1653.00 plus 1.5% of the value of the development works and professional fees
Project value greater than \$100,000	\$3857.00 plus 0.7% of the value of the development works and professional fees

GEOTECHNICAL PEER REVIEWS

CCTV Inspections of Gravity Drainage Lines	Actual Cost plus 10% administration fee
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CATEGORY 1 AND 2 GEO-PROFESSIONAL PRE-QUALIFICATION

Application for Category 1 or 2 accreditation	\$1,155.00
Application for renewal - continuance at same level	\$694.00

SUBDIVISION RESERVES, STORMWATER RESERVES AND STREETScape MAINTENANCE FEE (IN LIEU OF DEVELOPER MAINTENANCE) TAURANGA CITY COUNCIL WILL DETERMINE WHICH FEE IS APPROPRIATE FOR THE DEVELOPMENT

Type 7 Mowing - Grass Height 30mm-60mm	\$0.13
Type 8 Mowing - Grass Height 30mm-100mm	\$0.06
G2 Gardens	\$0.61
G3 Gardens	\$0.24
G4 Gardens	\$0.15
H1 Hedges - below 600mm high	\$2.47
H2 Hedges - below 1800mm high	\$2.47
E1 Reveg - year 0-2	\$0.37
E2 Reveg - year 2-4	\$0.24
E3 Reveg - year 4-6	\$0.06
E4 Reveg - over mature site	\$0.08
Tree Maintenance	\$95.08

Development Works

		User fees & charges 2023/24
INCOMPLETE WORKS AND LANDSCAPING BONDS		
(SEE INFRASTRUCTURE DEVELOPMENT CODE SECTION QA7)		
Minimum bond amount is \$5,000.00		
Landscape maintenance bond		Plus 25% for Engineering supervision/ Escalation, Plus GST Allowance
Incomplete works bond		Plus 25% for Engineering supervision/ Escalation, Plus GST
Administration fee (non-refundable)		\$572.60
POTENTIALLY REFUNDABLE COMPONENTS		
Landscape maintenance bond		Cost plus 25% contingency plus GST
Incomplete works bond		Cost plus 25% contingency plus GST
AS-BUILT INFORMATION RECEIVED IN PAPER FORM		
Base Fee		\$232.48
Cost per allotment		\$122.47
Digital Conversion Fee - applied per allotment when a PDF of the as-built information is not provided with the electronic record as-builts		\$69.26
AS-BUILT INFORMATION RECEIVED IN ELECTRONIC FORM*		
Base Fee		\$232.48
Cost per allotment		\$75.99
Digital Conversion Fee - applied per allotment when a PDF of the as-built information is not provided with the electronic record as-builts		\$69.26
*The electronic version must comply with the Infrastructure Development Code (IDC)		
AS-BUILT INFORMATION RECEIVED IN PAPER FORM - 2 LOT SUBDIVISION ONLY		
Fixed fee		\$335.64
INCORRECT AS-BUILT INFORMATION		
When as-built information provided to Council is found to contain incorrect service information (i.e. incorrect service connections, data, dimensions, co-ordinates, references, or does not match what is found or observed out in the field), then Council will charge the Consultant responsible for the costs incurred in following up the incorrect information or co-ordinating the finding of incorrect as-built information.		Actual cost with a minimum charge of one hour plus disbursements. Thereafter on an actual cost basis.
Note: Where incorrect as-built information is found by Council and the consultant concerned does not assist in rectifying the incorrect as-builts or finding the incorrectly shown service connections, then Council will no longer accept as-built information.		

Digital Services

	2023/24 Term: 2-4 years	2023/24 Term: > 5 years
DARK FIBRE		
Per pair per month	\$1,145.11	\$912.73
Per core per month	\$799.36	\$566.89
RACK LEASE		
1 Rack in Cameron Road Data Centre per month (Local Government/Government)	\$1,700.65	\$1,700.65
1 Rack in Cameron Road Data Centre per month (Commercial)	\$2,040.78	\$2,040.78
1 Rack Unit in Spring Street per month (Local Government/Government)	\$45.35	\$45.35
1 Rack Unit in Spring Street per month (Commercial)	\$51.07	\$51.07

Filming fees - Venues & Events

	User fees & charges 2023/24	
	Half day (up to 4hrs)	Full Day
FILMING FACILITATION FEE		
Low impact	\$106.00	\$106.00
Medium impact	\$159.00	\$318.00
High impact	\$318.00	\$636.00
	User fees & charges 2023/24	
	One off	
Audit fee		\$106.00

Food Fees

		User fees & charges 2023/24
FEES FOR FUNCTIONS UNDER THE FOOD ACT 2014		
Registration		
New Single site Registration - Food Control Plan or National Programme		\$342.00
New Multisite Registration - Food Control Plan or National Programme		
• initial site		\$342.00
• subsequent sites (for each additional site)		\$171.00
Renewal of Registration		
Processing renewal of an existing single site registration for Food Control Plan or National Programme		\$179.00
Processing renewal of an existing multi-site registration for Food Control Plan or National Programme		
• initial site		\$176.00
• subsequent sites (for each additional site)		\$171.00
Amendment to Registration		
Processing an amendment to registration of a single site Food Control Plan or National Programme		\$174.00
Processing an amendment to registration of a multisite Food Control Plan or National Programme		\$171.00
VERIFICATION - FOOD CONTROL PLANS OR NATIONAL PROGRAMMES		
Conducting verifications. Charges include time spent on scheduling, preparation, on site or remote verification, reporting, administration and follow up (new explanation of what fee includes)		
Verification fee for up to 3 hrs of staff time		\$506.00
Fee (per hour) for additional verification time exceeding 3 hours		\$169.00
Overdue Corrective Action Follow up. Charges include time spent on email, phone, site visits, assessment, outcome changes and administration (per hour of officer time)		\$166.00
Cancelling a verification less than 24 hours of the scheduled date and time or non-attendance by essential personnel preventing completion of verification.		\$169.00
Technical specialist required		At cost
COMPLIANCE AND MONITORING		
Conduct complaint driven investigation resulting in the issue of an improvement notice or notice of direction.		\$166.00
Conduct investigation of a critical non-compliance assigned during a verification, resulting in the issue of an improvement notice or notice of direction.		\$166.00
Storage costs related to seized food or food related accessories - at cost		At cost
Disposal costs related to seized food or food related accessories - at cost		At cost

Health Act Fees

	User fees & charges 2023/24
HAIRDRESSERS	
New	\$281.00
Annual Registration	\$140.00
CAMPING GROUNDS	
Annual Registration	\$370.00
FUNERAL DIRECTORS (FUNERAL SERVICES ONLY)	
Annual Registration	\$140.00
MORTUARY	
Annual Registration	\$281.00
SWIMMING POOLS	
Bacteriological Test if required - per test	Base on time & cost incurred
OTHER	
Transfer of registration	\$83.00
Health Act - Monitoring and enforcement (per hour) follow up and investigation related to a Health Act Notice	\$166.00
Other Health Act Fees	
OFFENSIVE TRADES	
Annual Registration	\$260.00
OTHER	
Inspection fee relating to any matter not provided for in this schedule (per hour)	\$170.00
GAMBLING VENUE CONSENT	
Relocation Application	\$1,120.00

Historic Village

User fees & charges 2023/24			
	Per Hour	Half Day	Full Day
INDOOR VENUE HIRE RATES			
Rates for Meetings and Workshops			
Village Hall	\$125.00	\$280.00	\$550.00
Village Cinema	\$80.00	\$180.00	\$360.00
Balcony Room	\$140.00	\$620.00	\$620.00
Balcony Room Annex	\$40.00	\$80.00	\$165.00
Schoolhouse	\$45.00	\$95.00	\$190.00
Chapel	\$55.00	\$120.00	\$1,290.00
Chapel Amphitheatre	\$55.00	\$117.00	\$234.00
Rates for Private Functions			
Village Hall	\$170.00	\$380.00	\$760.00
Village Cinema	\$105.00	\$250.00	\$490.00
Balcony Room	\$186.00	\$430.00	\$859.00
Balcony room Annex	\$50.00	\$105.00	\$220.00
Schoolhouse	\$60.00	\$130.00	\$255.00
Chapel	\$70.00	\$160.00	\$320.00
Chapel Amphitheatre	\$70.00	\$160.00	\$320.00
<i>Community Organisations receive a 20% discount on meetings in all venues</i>			
OUTDOOR VENUE HIRE RATES			
Village Square	\$65.00	\$145.00	\$290.00
Forresters Lawn	\$65.00	\$145.00	\$290.00
Front Lawn	\$65.00	\$145.00	\$290.00
Village Grounds A - Main Street, Market Street, Village Square, Forresters Lawn, Front Lawn	\$190.00	\$435.00	\$870.00
Village Grounds B - Village Green	\$255.00	\$580.00	\$1,155.00
Full Village (A+B)	\$385.00	\$865.00	\$1,740.00
<i>Community Organisations receive a 20% discount on meetings in all venues</i>			
HISTORIC VILLAGE LICENCE TO OCCUPY (LTO) RATES			
Rates Per Square Meter Per Annum	Rate Band 1	Rate Band 2	Rate Band 3
Retail	\$175 - \$200	\$170 - \$190	\$165 - \$185
Office	\$150 - \$170	\$135 - \$150	\$120 - \$140
Warehouse	\$135 - \$155	\$120 - \$140	\$110 - \$125
Venue	\$135 - \$155	\$120 - \$140	
<i>Community Organisations receive a 20% discount</i>			

Land Information Fees

	User fees & charges 2023/24
PROPERTY FILES	
Property file request via email/USB picked up from Service Centre	\$68.00
Courier charges within NZ (property files on USB and paper copy LIMs)	\$7.00
As-Built Plan - single plan printed	\$7.00
Code of compliance certificate - single page printed	\$7.00
Resource consent decisions - single decision document printed	\$7.00
RATES AND VALUATION PRODUCTS	
Any request for rating or valuation reports will be considered an official information request and charged on that basis	
LAND INFORMATION MEMORANDA FEES	
Residential - 10 day email service	\$332.00
Residential - 5 day email service	\$506.00
Commercial and Industrial - 10 day email service	\$618.00
Paper copy of electronic LIM	\$28 + cost of electronic LIM

Legal Services

LEGAL SERVICES FEES		User fees & charges 2023/24
Legal Services - hourly rate		\$344.73

Libraries

			User fees & charges 2023/24
OTHER LIBRARY FEES			
Item	Term	Renewal	
Majority of items for loan	3 weeks	Renewable twice	Free
Majority of magazines for loan	2 weeks	Renewable twice	Free
Top titles - Books	2 weeks	Renewable twice	\$3.00
- DVDs	2 weeks	Renewable twice	NA
Note: General Manager has discretion to set promotional special pricing from time to time			
Replacement Card - Adult	Permanent		\$5.00
- Child or Teen	Permanent		\$2.00
Reserves (holds) - Adult			Free
- Child or Teen			Free
Overdue items			NA
Unreturned items			Replacement cost + debt recovery charges + overdue charges
Inter-loan requests	Term as stipulated by lending Library		\$8.00 per item
Extra charges may be incurred for urgent or international inter-loans			
Research			\$60.00 per hour
Printing from Library PCs	A4 black and white copies		\$0.20
Learning Centre Classes			As advertised
Black and White Photocopies	- A4		\$0.20
	- A3		\$0.40
Colour Photocopies	- A4		\$1.00
	- A3		\$2.00
Room Bookings			
Community Rate Room hire			\$22.00
Commercial Rate Room hire			\$44.00
Cancelled or Donated Items			As marked

Marine Facilities

		User fees & charges 2023/24
WHARF AND WHARF SERVICE CHARGES		
All wharf berthage charges are calculated on a per metre of vessel length (overall vessel length not waterline).		Daily Rate (or part day)
Fisherman's wharf		\$2.08
Railway Wharf		\$2.08
Wharfage fees are adjusted from time to time and published on the www.vesselworks.co.nz website.		
CROSS ROAD BOAT PARK INCLUDING GST		
10 metre spaces charges can be paid monthly or annually in advance		\$203.20
9 metre spaces charges can be paid monthly or annually in advance		\$193.90
8 metre spaces charges can be paid monthly or annually in advance		\$182.40
7 metre spaces charges can be paid monthly or annually in advance		\$173.20
Tractor Park		\$11.45
CROSS ROAD BOAT RAMP		
Commercial use of the ramp based upon rates published on the Vessel Works website.		
MARINE PRECINCT SERVICES (VESSEL WORKS)		
The schedule of charges are published on the www.vesselworks.co.nz website and updated from time to time as required.		

Miscellaneous Charges

		User fees & charges 2023/24
CONSULTANCY FEE		
Hourly rate - minimum charge of one hour, then charged per 1/2 hour		\$144.02
STREET NAMING AND NUMBERING SERVICE		
Street Numbering Notification - Annual Subscription		\$528.38
Street Naming Notification - Annual Subscription		\$235.85
GIS PRODUCTS		
A0 per copy		\$57.92
A1 per copy		\$46.59
A2 per copy		\$34.02
Note: Printing and data extraction will incur effort at the list hourly rate. Provision of data is subject to TCC data policy.		
PHOTOCOPYING/PRINTING		
Black and White		
A4 - original - per copy		\$0.34
A3 - original - per copy		\$0.68
Colour		
A4 - original - per copy		\$1.79
A3 - original - per copy		\$2.35
Deposited Plans		\$5.84
Aerial Photographs		\$5.84
STRATEGIC PROPERTY FEES		
Road stopping application - non-refundable deposit		\$578.22
Property - Professional Services Staff Time (per hour)		\$258.18
OMOKOROA WASTEWATER VOLUMETRIC CHARGE		
Conveyance, treatment and disposal fee (per cubic metre)		\$2.46/m ³

Mount Maunganui Beachside Holiday Park

	User fees & charges 2023/24			
	Peak*	Shoulder 1	Off Peak	Shoulder 2
CARAVAN AND TENT SITES				
Premium site	\$85.00	N/A	N/A	N/A
Site (standard)	\$78.00	\$65.00	\$54.00	\$59.00
Additional Person - adult	\$31.00	\$28.00	\$28.00	\$28.00
Additional Person - child	\$17.00	\$12.00	\$12.00	\$12.00
Single rate	N/A	\$34.00	\$34.00	\$34.00
Day stay - per person	N/A	\$34.00	\$34.00	\$34.00
Onsite caravans	\$101.00	\$85.00	\$74.00	\$85.00
Cabins - Twin share	\$159.00	\$138.00	\$111.00	\$133.00
Ensuite cabins	\$201.00	\$180.00	\$148.00	\$170.00

	User fees & charges 2023/24
OTHER CHARGES	
Washing machine	\$6.00
Dryers	\$6.00
Storage (per day)	\$18.00

DEPOSITS	
For one-night stay	50%
For two-night stay	50%
For more than two-night stay	\$100.00
Maximum refund	50%

ANNUAL LICENCE TO OCCUPY (PER ANNUM)	
Seaview site	\$7,600.00
Non-Seaview site	\$6,600.00
Premium site	N/A

INFORMATION CENTRE FEES	
Brochure Display	\$191.00
Poster Display in Amenity Facilities	
A1	\$617.00
A3	\$393.00
A4	\$225.00
Digital Advertising	
Advertising in the info centre for 3 months	\$673.00
Advertising in the info centre for 6 months	\$1,010.00
Advertising in the info centre for 12 months	\$1,796.00
- Minimum site fee between 25 Dec - 2nd Sunday in January is \$90.00 (includes two adults and two children)	
- Peak season is between 20 December - 6 February.	

Occupation of Council Land

User fees & charges 2023/24	
GROUP 1 - CASUAL OR ONE-OFF COMMUNITY USE	
(a) Community Group using land with no facilities	No charge
(b) Community Group using facility such as carpark	Recovery of costs incurred
GROUP 2 - ON-GOING COMMUNITY USE	
(a) Charitable - Service Focus (earn no income, rely only on donations)	
Occupy TCC owned and maintained (building) - Base annual charge (must meet 100% share of operating expenses excluding maintenance).	\$594
(b) Non Profit - Service Focus (income earning, profile/services direct to the community)	
Occupy TCC owned and maintained (building) - Base annual charge (must meet 100% share of operating expenses excluding maintenance).	\$950
(c) Income Earning - Revenue Retained (includes Sports Clubs)	
Occupy TCC owned and maintained (building) - Base annual charge (must meet 100% share of operating expenses plus agreed annual maintenance costs).	\$1,389
Commercial Revenue Fee: All Group 2 (c) organisations or clubs will pay an additional fee based on the previous years audited annual report.	\$115,431
Sports Groups - leased playing surfaces subject to policy	No charge
(d) Community group using land on an ongoing basis through a lease or licence. Annual rentals will be determined as follows:	
Base administration fee	\$277
A per square metre charge for exclusive use area, per annum:	
0 - 100m ²	\$2.68pa pm ² plus GST
101 - 500m ²	\$2.21pa pm ² plus GST
501 - 1000m ²	\$1.57pa pm ² plus GST
1001 - 10000m ²	\$1.04pa pm ² plus GST
10001+m ²	\$0.81pa pm ² plus GST
GROUP 3 - GOLF CLUBS	
	% of revenue from membership and green fees collected (3% to 6% range).

Occupation of Council Land

User fees & charges 2023/24	
GROUP 4 - COMMERCIAL USE	
(a) Casual or one-off private or commercial use	Minimum fee \$416.21
Exclusive - no saving benefit to Council - per approved application	
- Market rent based on % of land value. Open to negotiation following consideration of permitted use and expected revenue.	
- Rent can be reduced by 25% - 75% if partial benefit to Council is determined	
Non - Exclusive - as per above	Minimum fee \$178.38
On-going Private or Commercial Use	Minimum fee \$595.75
Exclusive - no saving benefit to Council - per approved application	
- Market rent based on % of land value. Open to negotiation following consideration of permitted use and expected revenue.	
- Rent can be reduced by 25% - 75% if partial benefit to Council is determined	
Non - Exclusive - as per above	Minimum fee \$356.75
Notes: These fees and charges do not apply to the Historic Village tenants. Base charges are an indicative guide only. Final charge may be higher or lower depending on individual circumstances such as permitted use and expected revenue.	

Official Information Requests

		User fees & charges 2023/24
STAFF TIME		
Time spent by staff searching for relevant material, abstracting, collating, copying, transcribing and supervising access, where the total time involved is in excess of one hour.		\$76.80 per hour for each chargeable hour or part thereof after the first hour.
PHOTOCOPYING		
Copying or printing on standard A4 or foolscap paper where the total number of pages is in excess of 20 pages.		\$0.20 per page after the first 20 pages.
ALL OTHER CHARGES		
Shall be fixed at an amount which recovers the actual cost incurred. This includes:		Actual cost
<ul style="list-style-type: none"> - the provision of documents on computer disks; - the retrieval of information off-site - reproducing a film, video or audio recording - arranging for the requester to hear or view an audio or visual recording; and - providing a copy of any map, plan or other document larger than foolscap size. 		

Note: The above charges are consistent with the Ministry of Justice Charging Guidelines endorsed by the Office of the Ombudsman.

Parking Fees

	User fees & charges 2023/24
OFF STREET PAID PARKING AREA	
Paid Parking Area - Dive Crescent	\$8.00
Paid Parking Area - Cliff Road	\$6.50
Paid Parking Area (Off Street)	\$12.50
Paid Parking Area - per hour (off street)	\$3.50
ON STREET PAID PARKING AREA	
0-1 hours	\$2.00
1-2 hours	\$2.00
2+ hours - per hour	\$5.00
CONTRACTORS ONLY	
Daily permit in paid parking area	\$34.00
Daily permit in time-restricted parking space	\$34.00
PARKING BUILDINGS - CASUAL	
0-1 hours	\$3.00
1-2 hours	\$4.50
2-3 hours	\$6.50
3-4 hours	\$9.00
4-5 hours	\$12.00
5-6 hours	\$14.00
6-7 hours	\$15.00
7-8 hours	\$17.50
8+ hours	\$17.50
Overnight	\$6.50
Lost ticket	\$25.00
<i>Parking buildings are open 24/7. Both parking buildings (Elizabeth Street and Spring Street) are free on weekends (6am Saturday – 6am Monday) and free on public holidays. If you enter a parking building after 3pm on a weekday, hourly rates apply up to a maximum charge of \$6 (until 6am the next day).</i>	
PARKING BUILDINGS - LEASED	
Spring Street Lease - Covered (monthly)	\$320.00
Spring Street Lease - Uncovered (monthly)	\$295.00
Spring Street Lease - Basement (monthly)	\$400.00
Elizabeth Street Lease - Covered (monthly)	\$310.00
Elizabeth Street Lease - Uncovered (monthly)	\$280.00
OFF-STREET LEASED CARPARKS	
TV 3 Lease	\$320.00
Devonport - Lease	\$295.00
Dive Crescent - Lease	\$220.00

Parking Fees

PRECEDENT CODES (AS SET BY LEGISLATION)		User fees & charges 2023/24
C101	Failing to display current Warrant of Fitness	\$200.00
C201	No Certificate of Fitness (HMV)	\$600.00
P101	Parked within an intersection	\$60.00
P102	Parked within 6 metres of an intersection	\$60.00
P103	Parked near corner bend rise or intersection	\$40.00
P104	Parked on or near a Pedestrian Crossing	\$60.00
P105	Parked in a Prohibited Area	\$40.00
P106	Parked over time limit	\$12 >*
P107	Parked on a broken yellow line	\$60.00
P108	Parked in area reserved for hire or reward vehicle	\$60.00
P109	Parked within 6 metres of a bus stop sign	\$40.00
P110	Parked obstructing vehicle entrance	\$40.00
P111	Parked within 500mm of fire hydrant	\$40.00
P112	Parked between fire hydrant and road marking	\$40.00
P113	Double parking	\$60.00
P114	Incorrect kerb parking - left hand side of road (R818)	\$40.00
P115	Parked on a footpath or cycle path	\$40.00
P116	Parked a trailer on a road over seven days	\$40.00
P117	Inconsiderate parking	\$60.00
P119	Parked on a loading zone	\$40.00
P120	Incorrect angle parking	\$40.00
P127	Parked on a flush median/traffic island	\$40.00
P128	Parked in a special vehicle lane	\$60.00
P129	Parked on a level crossing	\$150.00
P130	Parked near a level crossing	\$150.00
P132	Left passenger service vehicle unattended in a reserved stopping space	\$60.00
P386	Parked in a Pay Area without paying applicable fee	\$40.00
P212	Parked a vehicle for purposes display or promotion	\$40.00
P385	Parked in a Pay Area longer than paid for	\$12 >*
P344	Parked a heavy motor vehicle in a residential zone for more than 1 hour	\$40.00
P402	Using an unlicensed vehicle	\$200.00
P405	Displayed other than authorised motor vehicle licence	\$200.00
P410	Used vehicle with exemption from continuous licence	\$200.00
P936	Parked displaying a Vehicle for sale	\$40.00
P969	Parked on a mobility park - No card displayed	\$150.00
D719	Unauthorised use of a special vehicle lane	\$150.00

* Incremental increase up to \$57.00

** set by Legislation - Land Transport Act 1998

Parks and Recreation

	User fees & charges 2023/24
SPORTS FIELDS	
Sports Fields User Charges	No Charge
Use of Storage facilities	\$77.00
EVENTS ON PARKS	
Ticket price less than \$59.99 – per day	\$339.00
Ticket price more than \$60.00 – per day	\$3,922.00
Amenities charge – per site, weekdays, 9.00am to 5.00pm	\$37.00
Amenities charge – per site, after hours, weekends and public holidays	\$74.00
Markets on public open space per market - commercial operator	\$318.00
Markets on public open space per market - not for profit organisation	\$106.00
Wharepai event resource consent fee	\$550.00
Venue liaison fee	\$550.00
TAURANGA DOMAIN ATHLETICS TRACK	
Fees for Regular Athletics Club Use	
Junior Athletics Club Use (0-14 years) - Summer season	\$11.50
Regular Junior Athletics Club Use (0-14 years) - Winter season	\$7.50
Regular Senior Athletics Club Use (15+) - Summer season	\$18.00
Regular Senior Athletics Club Use (15+) - Winter season	\$15.00
Fees for Casual, Competition and Events Use	
Casual and Competition Use: Non-Club – Half Day (up to 4 hours)	\$159.00
Casual and Competition Use: Club – Full Day (up to 8 hours)	\$271.00
Hourly rate	\$43.00
<i>Note: 50% discount applies on above rates for Local Club use with seasonal memberships (i.e. club events)</i>	
COMMEMORATIVE TREES	
This reflects the cost to Council to purchase, transport and plant the tree, as well as attending to the on-going maintenance of the tree.	\$615.00
ROAD SIDE SIGNS	
Frame or Site per day (Frames will be allocated first if available)	\$3.50
MCLAREN FALLS	
Hire Charges	
Group Bookings (per night 3pm to 10am)	
Hostel - sleeps 10	\$245.00
Group Bookings (day fee 10am to 3pm)	
Hostel - sleeps 10	\$84.00
Camping (per person per night)	
Adults	\$23.00
Children (aged 5 - 16)	\$11.00
Children under 5	Free
Showers (time limited)	Free
Events - over 100 participants	\$555.00
CAR PARKING FEE FOR MOORING HOLDERS (THE STRAND)	
Annual car parking fee	\$195.00
ELECTRICITY	
The following charges apply to any customer requiring the use of electricity from Council's power distribution boards:	
Domestic (10 amp outlet) - daily charge	\$13.70
Up to and including 32 amp 3 phase supply - daily charge	\$28.40
Any other supply from parks or reserves*	\$0.22
*Based on meter reading	

Planning

Notes to Users - Please Read

Deposit fees are not required for applications unless stated as fixed fees. Fixed fees are non-refundable and will be charged at lodgement of the relevant application. The remaining application types will be charged on a time and cost basis. The overall cost of the application will depend on the type and scope of the work you are proposing. Fees will be invoiced periodically based on actual cost (including any specialist reviews by internal staff based on the hourly rates specified etc.), external experts/specialists, commissioners or external consultants (processing).

To work out how much your application might cost, you may first need to talk to a professional and prepare your initial plans.

Application fees include consent processing, engineering design acceptance, construction audits and clearances, and certification. Fees will be required to be paid before some certificates and decisions will be released as per Section 36AAB of the Resource Management Act 1991 (RMA). Tauranga City Council need not perform the action to which the below Section 36 charges relate until the charge has been paid to it in full. Bond and maintenance/defect liability clearance fees will be invoiced at the relevant time.

Under Section 36AA of the Resource Management Act 1991 (RMA) a default discount policy will apply where a resource consent application is not processed within the timeframe(s) set out in the RMA, and the responsibility for the delay rests with Council.

All fees apply to applications made for resource consent for a qualifying development in an approved special housing area.

No fees are payable for non-notified, restricted discretionary land use consent applications for protected trees made under Chapter 6 of the City Plan.

All fees, deposits and hourly rates are inclusive of GST.

User fees & charges 2023/24

PLANNING APPLICATION AND MONITORING FEES

Land Use and Subdivisions Consents Applications - Non-notified and Limited or Public Notified

Non-notified Application Deposit Fees

Controlled, Restricted Discretionary, Discretionary and Non-complying Activities	As per hourly rate/actual cost
Unit Title Subdivisions (excluding section 5(1)(g) Certification), cross-lease, boundary adjustment* and amalgamation	
Commissioners	

* Boundary Adjustment excludes the signing of any subsequent certificates to complete the boundary adjustment

Other Applications - fixed fee unless otherwise stated

Overseas Investment Certificate	\$842
Deemed permitted activity application under section 87BA or 87BB of the RMA#	
Sale of Liquor - Section 100(f) (RMA & Building Code)	
Right of Way Approvals/Amendment/Cancellation	
Alteration/Cancellation of a Building Restriction Line [^]	
Removal of Covenant [^]	As per Hourly rate/actual cost
Creation/Amendment/Cancellation of Easement	
Cancellation of Amalgamation Condition	
Amendment or Cancellation of a Consent notice [^]	As per Hourly rate/actual cost
Application for Esplanade Waiver [^]	
Outline plan of work and waivers [^]	As per Hourly rate/actual cost
Notice of requirement for Designation [^]	
All Designation alterations	
Designation Removals [^]	\$212
E-Dealing Authority and Instruction/Resigning - legal fees to be determined at the time and added in addition	

If issued as a result of a building consent application, charge recorded against BC as actual time and cost

[^] These charges are exclusive of the fee for E-dealing Authority and Instruction

Section 223 and 224 Certification

Freehold (including boundary adjustments)	As per Hourly rate/actual cost
Unit Title Subdivisions - Section 223 and 224	
Section 32(2)(a) certification	

Direct Referral

Direct referral on Notified Application and Requirements	As per Hourly rate/actual cost
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Planning

		User fees & charges 2023/24
GENERAL		
Combined landuse and subdivision consents lodged non-notified (processed as a combined application)		As per Hourly rate/actual cost
Cancellation or variation of consent conditions s127		
Certificate of compliance including amendment to Cross-Lease, existing use (s139), outline plan, extension of lapse date (S125 and S126)		
Consent transfer or surrender		
For objections under s357 of the RMA, where an objection is to be considered by a hearings commissioner, the cost of considering and making a decision on the objection will be charged as follows:		
Commissioner(s)		As per Hourly rate/actual cost
Council staff time		As per Hourly rate/actual cost
Pre-Application Meetings Includes all general enquiries received and responded to. There will be no cost incurred over the first hour (one hour free). Once responding to or addressing an enquiry exceeds this first free hour, the enquiry will be treated the same as pre-application advice and be charged accordingly. This includes assessing whether an activity is permitted (if undertaken outside of a pre-application meeting).		As per Hourly rate/actual cost

Planning

User fees & charges 2023/24

MONITORING

These fees are additional to the processing costs associated with every resource consent that requires monitoring of conditions and is a non-refundable fixed fee. The monitoring administration fee will be charged at the time the consent is issued, and the initial inspection fee included if an inspection is required. Any additional monitoring, investigation and inspection time will be charged when the monitoring has been carried out, at the specified hourly rate

All Applications

Monitoring administration associated consent ^	\$112
Initial site visit/monitoring ^	\$337
Additional site inspections, investigation, monitoring administration, specialist, consultant fees, travel etc.* ^	As per hourly rate/actual cost

^ To be charged on land use and subdivision consents separately, including variation/change to consent conditions

* The Council will recover additional costs from the consent holder if more than one inspection, or additional monitoring activities (including those relating to non-compliance with consent conditions), are required. Additional charges will apply based on the hourly rate below and/or actual costs of specialists or consultants involved.

Noise Control

Fee payable by the occupier of a premises who applies to Council for property that has been seized and impounded after the issue of an Excessive Noise Direction notice	\$235.00
Fee payable by the occupier of a premises who applies to Council for property that has been seized and impounded after the issue of an Abatement Notice	\$281.00
Noise measurement/monitoring (per hour)	\$245.00

General

Compliance with any National Environmental Standard	As per hourly rate/actual cost
Tree monitoring - monitoring activities to be charged, regardless of whether the tree related conditions are contained within a separate "tree" specific consent or within a building, land use or subdivision consent.*	As per hourly rate/actual cost

* For clarity, this does not relate to monitoring activities where the works are not ancillary to a principal activity, such as construction, earthworks or sediment control. Instead, these only relate to monitoring activities where tree related works are ancillary to a principal activity, such as earthworks underneath the dripline of a notable tree, and/or sediment controls which may affect a notable tree, and/or construction of a building or structure within the dripline of a tree or a subdivision that may affect a notable tree.

PLAN CHANGE / HERITAGE ORDERS

Request for Heritage Order and/or Private Plan Change under First Schedule of the Resource Management Act 1991	As per hourly rate/actual cost
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TAURANGA CITY PLAN

There is no hard copy updating service for the operative Tauranga City Plan.

All access to the Tauranga City Plan will be by electronic means through the Tauranga City Council website.

This is free of charge and will provide access to all updated City Plan and Plan Change information.

Hard copies may be inspected at the Council's customer service centre and at all public libraries.

Copying of the City Plan provisions can be undertaken upon request in the normal manner at the customer service centre.

DISBURSEMENTS

Council disbursements (mileage, copying, postage, etc.) may also form part of the costs incurred and may also be invoiced to an applicant on an actual cost basis.

Planning

User fees
& charges
2023/24

ASSET DEVELOPMENT FEES

An Asset Development Fee is charged where an application presents an effect on Council infrastructural assets or where it is proposed to vest assets in Council as part of the development. In this case, the application is also assessed by Council's Development Engineering team. The Asset Development Fee shall be charged on an actual time and cost basis.

APPLICATIONS LODGED WITH THE ENVIRONMENTAL PROTECTION AGENCY

Planning and specialist reports, charged at actual cost plus actual time and cost for administration. Expert evidence/advice charged at actual cost plus 10% administration fee. Legal fees charged at actual cost.

PLANNING STAFF FEES

The time taken to process an application (including any pre-application time, providing advice etc.) and to undertake associated post-consent work and monitoring will be charged at the relevant scheduled hourly rate, plus the actual cost of any external specialists consultants/commissioners and disbursements. Time will be charged at the hourly rate applicable at the time the work was carried out.

A minimum charge of 15 min will be applied as a starting point.

Interim invoices may be issued.

STAFF HOURLY RATES

Technical Level 3 - General Manager, Manager, Project Lead, Legal services	\$281
Technical Level 2 - Intermediate, Senior, Principal, Team Leader, Development Engineering, Development Planner, Specialist, Advisor	\$247
Technical Level 1 - Planners and Officers	\$191
Administration - Administrators, technicians, co-ordinators	\$146

1. The particular technical hourly rate level is determined by staff competency levels.
2. Position titles vary across Council.
3. Where the cost of the external resource involved does not exceed the TCC staff rate, external resource(s) will be charged at the senior/intermediate rate.
4. Where the cost of the external resource involved exceed the TCC rates, it will be charged at cost.
5. External resources may be engaged to address either expertise or capacity that is not available internally.

Debt recovery

Where the Council has issued an invoice for the payment of any fee or charge and the amount invoiced has not been paid by the stated due date on the invoice, the Council may commence debt recovery action.

The Council reserves the right to charge interest, payable from the date the debt became due, and recover costs incurred in pursuing recovery of the debt on a solicitor/client basis as outlined in the Fees and Charges Schedule.

CITY & INFRASTRUCTURE PLANNING FEES

City Planning fees below are based on a cost recovery model taking into account the band based roles based on the productive working hours plus overhead allocation

	Per hour
Planners	\$212.00
Policy Planners	\$212.00
Senior Planning Engineers & Modellers	\$249.00
Team Leader: Planning & Modelling	\$286.00
Manager City Infrastructure Planning	\$337.00

Regulation Monitoring

	User fees & charges 2023/24
MOBILE SHOPS	
Annual Licence Fee	\$651.00
Base Fee Marine Parade Tender sites per parking space (Christmas Day to Waitangi Day)	\$837.00
AMUSEMENT DEVICES	
One device for the first seven days or part thereof	\$10.00
For each additional device operated by same owner, for the first seven days or part thereof	\$2.00
For each device, for each further period of seven days or part thereof	\$1.00
* Set by Legislation Amusement Device Regulations 1978	
OTHER	
Recovery of signage	\$145.00
- Signs seized in contravention of a bylaw	
- Where multiple signs are seized from the same location Council may exercise discretion of total charges on the basis of recovering all costs incurred	
Permit to operate motor vehicle on beach	\$45.00
GENERAL BYLAWS	
BUSKING PERMIT	
Fee per day	\$6.00
Fee per annum	\$28.00
Activity in Public Place - Permit Fee for stall in public place (raffle sale, craft markets and non-profit organisations) - per stall per day	\$12.00
OTHER FEES	
OFFENSIVE TRADES	
Annual Registration	\$273.00
INSPECTION AND ENFORCEMENT FEES	
Request for health inspection and report prior to transfer, or any other reason	\$178.00
Inspections as a result of non-compliance with any regulations under the Health Act 1956	\$178.00
OTHER	
Transfer of all Annual Licences and Registrations	\$58.00
Permit or inspection fee relating to any matter not provided for in this schedule	\$175.00
GAMBLING VENUE CONSENT	
New Application	\$1,177.00
Subsequent or increase in number	\$888.00
NOISE CONTROL	
Fee payable by the occupier of a premises who applies to Council for property that has been seized and impounded after the issue of an Excessive Noise Direction notice	\$235.00
Fee payable by the occupier of a premises who applies to Council for property that has been seized and impounded after the issue of an Abatement Notice.	\$281.00
Noise measurement/monitoring (per hour)	\$245.00

Road Reserve Occupation (Corridor Access Requests)

1. The following permit fees are deposits only.
2. Where Council incurs additional cost in managing the permit then additional fees will be charged. Examples of incurring additional cost includes additional processing and/or inspections due to the activity taking longer than anticipated, unfinished or unsatisfactory works, acting on complaints and any other costs incurred by Council related to the activity.
3. The additional fees will be charged on a time and cost basis with a minimum fee period of 1hr plus disbursement.

Permit Type	Permit Definition	User fees & charges 2023/24
INSPECTION FEE		
Inspection fees in excess of those allowed for in the original permit type. This may be due to the activity taking longer than anticipated, unfinished or unsatisfactory works, acting on complaints and any other costs incurred by Council related to the activity. Re-inspection is required if reinstatement of works is not satisfactory or repairs are not undertaken within timeframe specified.		\$212.00
RETROSPECTIVE WORKS		
In general, these works create high risk to other Road Reserve users and infrastructure as no formal approval has been granted to undertake works. Corridor Access Request applied for after works commenced onsite without consent. Fee applied in addition to the permit type relevant to the activity of works.		Double the fee to be determined depending on permit type applied
NON-UTILITY WORKS		
In general, these works create very low risk to Road Reserve Zone users and infrastructure. This permit type will include the cost of one site inspection for active or completed works.	<ul style="list-style-type: none"> - Minor scaffolding works associated with small scale renovation or building maintenance. - Shop front fit outs / repairs / replacements. - Crane operations. - Building cleaning operations (water blasting). - Events that do not require a full road closure - Annual Global Traffic Management plan (non-invasive works such as; surveying, sign replacement, i.e. billboards/shop frontages, inspections and kerbside collection activities). - Road Reserve occupation i.e. skip bin, shipping/storage container - Standard Vehicle Crossing installations (per IDC drawing T431) on Low Volume roads with minimal impact to traffic. 	\$191.00
MINOR WORKS		
<p>In general, these works create low risk to Road Reserve users and infrastructure.</p> <p>This permit type will include the cost of 1 site inspection for active works and 1 inspection for completed works.</p>	<ul style="list-style-type: none"> - Up to 2 calendar days duration (excluding reinstatement). - Simple service connections. - Up to 20m affected length. - Minor work associated with Utilities. - Overhead veranda works/canopy replacement. - Berm work only. - Larger scale scaffolding projects occupying the Road Reserve. - Annual Global Traffic Management Plan for low impact work in the berm only i.e. above-ground activities including vegetation control, garden maintenance and minor berm excavations of >50mm. <p>Note: Multiple sites for Minor Works may be considered under a single application at the discretion of the Corridor Manager.</p>	\$329.00

Road Reserve Occupation (Corridor Access Requests)

Permit Type	Permit Definition	User fees & charges 2023/24
STANDARD WORKS		
<p>In general, these works create moderate risk to Road Reserve users and infrastructure.</p> <p>This permit type will include the cost of 2 site inspections for active works and 1 inspection for completed works.</p>	<ul style="list-style-type: none"> - More than 2 and up to 30 calendar days duration. - More than 20m and up to 250m affected length. - Any road crossing or intrusion whether open trenched or trenchless. - Moderate inspection requirement. - Events with a full road closure up to 8 hours and not during the hours of 7am to 7pm <p>Note: Multiple sites for Minor Works may be considered under a single application at the discretion of the Corridor Manager.</p>	\$578.00
COMPREHENSIVE WORKS		
<p>In general, these works create high risk to Road Reserve users and infrastructure.</p> <p>This permit type will include the cost of 3 site inspections for active works and 1 inspection for completed works.</p>	<ul style="list-style-type: none"> - More than 30 calendar days and up to a maximum of 12 months duration. - More than 250m affected length. - High inspection requirement. - Major work on Level 2 Roads. - Restricted property access. - Annual Global Traffic Management Plan (Physical activity above and below ground). - Construction sites (demolition & construction requires a separate application). - Events with a full road closure in excess of 8 hours or during the hours of 7am to 7pm 	\$1,055.00
MAINTENANCE WORKS		
<p>In general terms these are works agreed to by the Corridor Manager as likely to be completed under an Annual Global Traffic Management Plan (AGTMP)</p>	<ul style="list-style-type: none"> - Repair to an existing service or surface. - Excludes new works within the Road Reserve. - Can be completed with traffic management plans from an existing approved AGTMP i.e. if a site specific traffic management plan is required a separate permit fee may apply. 	No charge
EMERGENCY WORKS		
<p>An unexpected repair of a service to reduce the risk of significant or imminent threat of physical damage or destruction to Road Reserve users, infrastructure and property.</p>	<ul style="list-style-type: none"> - Duration no longer than 24 hours. - Rectification of a dangerous situation including support requested by an emergency service. 	No charge
NOT FOR PROFIT' EVENTS AND ROAD RESERVE OCCUPATION		
<p>Community events undertaken by any Charity or 'not for profit' organisation in the road reserve for any length of time.</p>	<ul style="list-style-type: none"> - Public activity or gathering, sporting event, show or parade 	No charge

Sustainability & Waste

	User fees & charges 2023/24
RESIDENTIAL KERBSIDE COLLECTION SERVICE**	
Garden waste service – four weekly 240L bin	\$75.00
Garden waste service – fortnightly 240L bin	\$105.00
Additional 45L bin for glass collection service	\$26.00
Additional 23L bin for food scraps collection service	\$37.00
Additional 240L bin for garden waste collection service - four weekly	\$75.00
Additional 240L bin for garden waste collection service - fortnightly	\$105.00
Replacement fee for lost or damaged rubbish or recycling bin	\$60.00
Replacement fee for lost or damaged 45L glass bin or 23L food bin	\$25.00
Replacement fee for lost or damaged rubbish or recycling 660L bin (MUDs)	\$490.00
Replacement fee for lost or damaged rubbish or recycling 1100L bin (MUDs)	\$570.00
Contamination servicing fee (MUDs) 660L-1100L bin	\$52.00
Contamination servicing fee (MUDs) 120L-240L bin	\$32.00
** The above fees are based on the service for a full year, the actual fee may be pro-rated. Continued service in future years will be included in the Kerbside Target Rate.	
TRANSFER STATIONS	
The services at the transfer stations at Maleme Street and Te Maunga are provided by a waste company who lease the facilities from Council. The independent waste company sets the fees and charges as deemed appropriate by them and these may vary from time to time. Please refer to Council's website for further information and the transfer stations' current fees and charges.	
LICENCING	
Licence to Collect Waste from Private Land (including one waste collection vehicle)	\$417.00
Additional Waste Collection Vehicle (per vehicle)	\$61.00
Licence for Kerbside Waste Collection (including one waste collection vehicle)	\$417.00
Additional Waste Collection Vehicle (per vehicle)	\$61.00
SUNDRY INCOME	
Promotional items signs, worm farms, worms, bags, promotional reuse items such as coffee cups, compost bins etc. (Price varies depending on availability at time of promotion)	Various
PUBLIC EVENTS	
c) Post event clean up of litter of streets surrounding an event (on charged from Council's Litter Services Contractor)	Actual Cost
WORKSHOP/TALK/SEMINAR	
Individual workshop/talk/seminar may be charged and include factors such as the length of event and costs associated with the event such as speakers fees, production of handouts, materials, hire of bus etc.	Various
CHARITY SHOP WASTE DISPOSAL WAIVER	
Approved charity shops are allocated a disposal waiver amount (in tonnes) per month. Any exceedence of the waiver amount is on charged to the charity at the gate rate set by the Transfer Station operator, Envirowaste Services Limited (ESL).	Various
* Part year fees may be applied	

Tauranga Cemetery Parks and Crematorium

		User fees & charges 2023/24
CREMATIONS		
Adults 13 years and over - standard size casket		\$864.00
Children 5 - 12 years		\$417.00
Children under 5 years		\$188.00
Children under 6 months		\$0.00
Ashes Urn small - each		\$16.00
Ashes Urn large - each		\$32.00
Caskets weighing more than 150kg		\$183.00
BURIAL OF ASHES		
Rose garden area	Plot and Maintenance	\$1,201.00
Ashes berm area	Plot and Maintenance	\$512.00
Upright memorials ashes berm area	Plot and Maintenance	\$802.00
Memorial Garden 10,11, Palm tree Section & Pohutukawa section	Plot and Maintenance	\$642.00
Memorial Garden 6,7,8,9,12 & 13	Plot and Maintenance	\$994.00
Scatter ashes in Tauranga Cemetery Park	Plot and Maintenance	\$98.00
Ashes burial	Plot and Maintenance	\$138.00
Ashes Plot Catholic & Presbyterian	Plot and Maintenance	\$708.00
BURIALS		
Pyes Pā Cemetery - Adults 13 years and over ¹	Plot and Maintenance	\$3,756.00
Pyes Pā Cemetery - Specialised burial	Plot and Maintenance	\$4,277.00
City Cemeteries Plot (Presbyterian) ²	Plot and Maintenance	\$3,756.00
Standard Casket	Burial Fee	\$1,198.00
Pyes Pā RSA burial	Burial Fee	\$1,198.00
Specialised burial (including materials)	Burial Fee	\$1,874.00
Oversize Casket - any casket longer than 208cm x 71cm (6'10" x 28") or rectangular is considered oversize and extra depth.	Additional	\$326.00
Pyes Pā children's Row 5 - 12 years	Plot and Maintenance	\$1,132.00
	Burial Fee	\$204.00
Pyes Pā children's Row under 5 years	Plot and Maintenance	\$841.00
	Burial Fee	\$138.00
Second burial - Adult (includes reopen fee)		\$1,553.00
Second burial - Child under 13 years (includes reopen fee)		\$440.00
Fee to disinterment in addition to burial fees		\$5,646.00
Late fee ³		\$394.00
Additional charge for burial on Saturday or after 4pm Monday-Friday		\$368.00
Travel Fee for burials at City Cemeteries		\$850.00
MEMORIAL ONLY		
Granite Book of Memory and Plaque		\$994.00
Book of Memory Inscription (Chapel Display)		\$114.00
CHAPEL AND LOUNGE		
Chapel hire - 1 hour Chapel time plus 30 mins set up		\$315.00
Chapel hire - Maximum 30 mins Chapel time plus 10 mins set up		\$165.00
Tui Lounge ⁴		\$297.00
FUNERAL DIRECTORS		
Discount for the processing of customer invoices and prompt payment		10%
ADDITIONAL CHARGES		
Public Holiday Surcharge		\$551.00
Couriering ashes, national (international by negotiation)		\$98.00
Administration Fee (For funerals without a Funeral Director)		\$165.00

Tauranga Cemetery Parks and Crematorium

		User fees & charges 2023/24
BURIAL SERVICE PACKAGE - BASED ON 1 HOUR USE OF CHAPEL AND LOUNGE⁵		
Burial Service Package for First casket interment – based on 1 Hour Use of chapel and lounge		\$1,677.00
Burial Service Package for Second casket interment – based on 1 Hour Use of chapel and lounge		\$2,065.00
CREMATION SERVICE PACKAGE - BASED ON 1 HOUR USE OF CHAPEL AND LOUNGE⁵		
(Includes - Cremation - Adult, Large Urn, Chapel Hire and Function Facility)		\$1,465.00

¹ Plot maintenance in perpetuity and memorial permit included in plot purchase

² Cost includes purchase, maintenance and memorial permit for a plot in the Presbyterian Cemetery located in 18th Avenue

³ Late fee for burials and cremations. Applies when services arrive later than time booked. See Cemetery rules for grace periods that apply.

⁴ Cost is for use of the Lounge for a booking time of one hour. Additional time will be charged in 30 minute increments (minimum charge is \$180)

⁵ Burial and Cremation service packages fees based on 1 hour booking for Chapel and 1 hour booking for Lounge. Any additional time will be charged in 30 minute increments.

Temporary Leasing of Road Space

The basis for charges associated with temporary leasing of road space include:

Apply to property developers only.

Apply to the occupation of all road reserve.

Apply to occupations of greater than one month only, pro-rated on a daily basis.

Apply to all roads equally.

Apply to a per metre square rate of occupation.

A commercial rate of return is applied to the land value of the area occupied (valued at \$2,500/m²).

Processing fee - per application

User fees & charges 2023/24

5.75% pa excl
GST

\$332.33

Trade Waste

	User fees & charges 2023/24
Flow	\$1.82 per m ³
Suspended Solids	\$2.32 per kg
Chemical Oxygen Demand	\$0.89 per kg
Trade Waste Applications (New consent with conditions - 3 year term)	\$995.10
Trade Waste Applications (Renewal of consent with conditions - 3 year term)	\$754.35
Trade Waste Applications Permitted Activity (New - 3 year term)	\$999.38
Trade Waste Applications Permitted Activity (Renewal of permitted consent - 3 year term)	\$538.21
Trade Waste Monitoring/Inspection Fee - (Non Compliance)	\$150.87
STAFF HOURLY RATES	
Trade Waste Officer	\$204.37
Trade Waste Administrator	\$134.82
TRADE WASTE TESTING	
Laboratory Testing Fees (see Laboratory fees and charges)	At Cost

Stormwater

		User fees & charges 2023/24
DEWATERING AUTHORISATIONS		
Lodgement Fee - incorporates application review, authorisation preparation and time and costs associated with one site visit and one round of discharge monitoring.		\$424.00 or actual costs if initial monitoring round analytical fees exceed \$20.00
STORMWATER AUTHORISATIONS		
Lodgement Fee - incorporates application review, authorisation preparation and time and costs associated with one site visit and one round of discharge monitoring.		\$631.00 or actual costs if initial monitoring round analytical fees exceed \$50.00
(Greater time allowance as the nature of the discharge may be more complex than for dewatering where the primary contaminant of concern is only suspended solids).		

Water Supply

	User fees & charges 2023/24
GENERAL	
Unmetered Water Annual Charge	\$902.00
Consumption Charge per m ³	\$3.40
Meter reading by appointment	\$46.00
Restrictor fee - install (domestic)	\$258.00
Restrictor fee - remove (domestic)	\$258.00
Disconnection fee (industrial/commercial)	\$355.00
Reconnection fee (industrial/commercial)	\$355.00
Backflow Prevention Installation	At Cost
CONTRACTOR SUPPLIED STANDPIPE / HYDRANT USE	
Administration cost per invoice per month	\$42.00
Repairs and maintenance	Own cost
Damage to hydrants	Contract rate to user
Water charge per m ³ (extra ordinary hydrant use)	\$4.37
Non permitted hydrant use	\$1,468.00
METER TESTING	
Up to and including 25mm meters	\$330.00
Above 25mm to 50mm meters	\$600.00
Over 50mm meters	\$844.00
BASE CHARGE METER SIZE (MM)	
20	\$0.00
25	\$0.00
32	\$0.00
40	\$0.00
50	\$0.00
80	\$0.00
100	\$0.00
150	\$0.00
200	\$0.00
250	\$0.00





Tauranga City

Ph 07 577 7000 | Email info@tauranga.govt.nz | www.tauranga.govt.nz

From: Stacey Whalen <[REDACTED]>
Sent: Monday, 29 May 2023 1:25 pm
To: Hearing Submitters Schedule <[REDACTED]>
Subject: Re: Tauranga City Council Fees and Charges Hearing Monday 29 May 2023

CAUTION: External Email.

Hi Sarah.

I'm so sorry, I can't make 1.45pm today. Have had something urgent come up.
Please add to my submission if possible.

Personally we will get hit in the pocket 3 ways.

My daughters attends mount swim club that is run out of baywave. With lane hire increases this will be passed to members.

Again Tauranga water polo members, if increases occur hit in the pocket again with lane hire.

Both our daughters have a membership, that will hit us in the pocket again.

With inflation so high at the moment and a rates increase coming this year, it just doesn't feel like the right time to be increasing these prices.

Baywave was closed for 3 months and it has reopened with very little on offer that wasn't before. If anything.

I just don't believe this is the right time.

Nz drowning stats are terrible 93 preventable drownings in 2022c highest since 2008
24 already in 2023, 3 in the bay of plenty.

If there's anyway you can read this out or add to my submission that would be appreciated.

Sorry again.

Thanks for all your help.

Cheers,

Stacey.