



# AGENDA

## **Tauranga Public Transport Joint Committee Workshop Wednesday, 28 February 2024**

**I hereby give notice that a Tauranga Public Transport Joint Committee Workshop will be held on:**

**Date: Wednesday, 28 February 2024**

**Time: 9.30am**

**Location: BoP Regional Council Chambers  
1 Elizabeth Street  
Tauranga**

*Please note that this meeting will be livestreamed and the recording will be publicly available on Tauranga City Council's website: [www.tauranga.govt.nz](http://www.tauranga.govt.nz).*

**Marty Grenfell  
Chief Executive**



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## 1 BUSINESS

### 1.1 Tauranga OnDemand update - Stuart Nightingale - Manager, Transport Operations Bay of Plenty Regional Council Toi Moana

**File Number:** A15536195

**Author:** Shaleen Narayan, Team Leader: Governance Services

**Authoriser:** Shaleen Narayan, Team Leader: Governance Services

**Presenter(s):** Stuart Nightingale

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- Baybus OnDemand is about to get underway, with initial promotional material distributed and a media release scheduled for 18 March.
  - Driver, Operations Team and Contact Centre staff training will be completed in early March. System testing will also commence this month, including dry runs for drivers, and testing of the booking and payment systems.
  - The app will be available in app stores from Monday 18 March, which kicks off a soft launch before the official launch date of 25 March. The soft launch week includes our Roadshow, which targets a number of high-profile locations within the zone of operation – Tauranga Crossing, Gate Pā Shopping Centre and more. Councillors are warmly invited to join staff at any of the Roadshow events.
  - A vehicle will be parked on Elizabeth Street outside Council offices during the morning tea break of the Public Transport Committee meeting on 12 March. Staff are excited to show Councillors the vehicle and will be available to answer questions.

#### Attachments

Nil

## 1.2 Emerging issue - Stuart Nightingale - Manager, Transport Operations Bay of Plenty Regional Council Toi Moana

**File Number:** A15536466

**Author:** Shaleen Narayan, Team Leader: Governance Services

**Authoriser:** Shaleen Narayan, Team Leader: Governance Services

**Presenter(s):** Stuart Nightingale

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- The provision of Schools Services has once again come to our attention due to the volume and nature of complaints received recently from parents and school managers. Predominately these relate to accounts of students having been prevented from boarding due to the school buses already being full, as well as matters of student's safety due to assertions of overloading.
- The Transport Operations team investigate each complaint, applying due diligence to verifying the facts. The information obtained is necessary in providing the team with the evidence required to make well-informed decisions.
- It is noted that patronage of the school network at Tauranga has increased 42.9%, a significant increase and this is supported by what we have seen on the network this first school term. Overall patronage has increased 39.2% for the same period last year, this is also a significant uptake in services which is very positive.
- In terms of context however, it is noted that at this time last year we were operating a reduced timetable due to driver shortages and since May '23 we have been operating an increased hybrid timetable, pending a wider Tauranga Network Refresh.
- In addressing the present situation, a number of considerations are given in establishing a basis for deciding whether to provide any extra dedicated school buses or not.
- Apart from strategic, political, and reputational considerations we must also consider financial implications and the many factors to consider from an operational perspective.
- Whilst investigating some immediate solutions, the wider Transport team will attend to a full review of Bay of Plenty school services this year. Any opportunities to identify potential improved efficiencies and a potential rationalisation of services utilising the urban network will be examined in depth.

### Attachments

Nil

## 2 PUBLIC EXCLUDED SESSION

### Resolution to exclude the public

#### RECOMMENDATIONS

That the public be excluded from the following parts of the proceedings of this meeting.

The general subject matter of each matter to be considered while the public is excluded, the reason for passing this resolution in relation to each matter, and the specific grounds under section 48 of the Local Government Official Information and Meetings Act 1987 for the passing of this resolution are as follows:

General subject of each matter to be considered	Reason for passing this resolution in relation to each matter	Ground(s) under section 48 for the passing of this resolution
<b>2.1 - Cameron Road Bus Lanes</b>	<p>s7(2)(c)(i) - The withholding of the information is necessary to protect information which is subject to an obligation of confidence or which any person has been or could be compelled to provide under the authority of any enactment, where the making available of the information would be likely to prejudice the supply of similar information, or information from the same source, and it is in the public interest that such information should continue to be supplied</p> <p>s7(2)(i) - The withholding of the information is necessary to enable Council to carry on, without prejudice or disadvantage, negotiations (including commercial and industrial negotiations)</p>	<p>s48(1)(a) - the public conduct of the relevant part of the proceedings of the meeting would be likely to result in the disclosure of information for which good reason for withholding would exist under section 6 or section 7</p>
<b>2.2 - Arataki Bus Facility Update</b>	<p>s7(2)(b)(i) - The withholding of the information is necessary to protect information where the making available of the information would disclose a trade secret</p> <p>s7(2)(b)(ii) - The withholding of the information is necessary to protect information where the making available of the information would be likely unreasonably to prejudice the commercial position of the person who supplied or who is the subject of the information</p>	<p>s48(1)(a) - the public conduct of the relevant part of the proceedings of the meeting would be likely to result in the disclosure of information for which good reason for withholding would exist under section 6 or section 7</p>
<b>2.3 - Passenger and Bike Ferries – Tauranga harbour - Peter Bourke</b>	<p>s7(2)(b)(ii) - The withholding of the information is necessary to protect information where the making available of the information would be likely unreasonably to prejudice the commercial position of the person who supplied or who is the subject of the information</p>	<p>s48(1)(a) - the public conduct of the relevant part of the proceedings of the meeting would be likely to result in the disclosure of information for which good reason for withholding would exist under section 6 or section 7</p>
<b>2.4 - City Centre Bus Facility Update</b>	<p>s7(2)(c)(i) - The withholding of the information is necessary to protect information which is subject to an obligation of confidence or which any person has been or could be compelled to provide under the authority of any enactment,</p>	<p>s48(1)(a) - the public conduct of the relevant part of the proceedings of the meeting would be likely to result in the disclosure of</p>

	where the making available of the information would be likely to prejudice the supply of similar information, or information from the same source, and it is in the public interest that such information should continue to be supplied	information for which good reason for withholding would exist under section 6 or section 7
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