



**Record of
Tauranga Public Transport Joint
Committee Workshop meeting
Wednesday, 28 February 2024**

Workshop record

Meeting held at the BoP Regional Council Chambers, 1 Elizabeth Street, Tauranga on Wednesday, 28 February 2024 at 9.30am

Presenters:	Stuart Nightingale (Manager, Transport Operations – BoPRC)
Members:	Commissioner Chair Anne Tolley, Cr von Dadelszen Andrew von Dadelszen, Commissioner Stephen Selwood, Cr Thompson Paula Thompson
TCC Staff Attendees:	Nic Johansson (Head of Transport), Craig Dunlop (Principal Investment Advisor: Transport), Rebekah Warwick (Senior Investment Advisor: Transport), Karen Hays, Philip Archer, Hank Han, Colm Hatigan, Eric Signi, Emily Mclean, Shaleen Narayan (Team Leader: Governance Services), Anahera Dinsdale (Governance Advisor)
BoPRC Attendees	Chair Doug Leeder, Cr Stuart Crosby, Cr Kat Macmillan, Cr Jane Nees, Cr Toi Kai Rakau Iti, Cr Ron Scott, Cr Lyall Thurston, Cr Te Taru White, Cr Kevin Winters, Mike Seabourne (Director Public Transport), Oliver Haycock (Manager Transport Planning), Tom McIntyre (Team Leader: Transport Development), Stuart Nightingale (Manager: Transport Operations), Claudia Cameron (Committee Advisor)
Apologies:	NIL

1 BUSINESS

1.1 Tauranga OnDemand update - Stuart Nightingale

Presenter: Stuart Nightingale, Manager, Transport Operations (BoPRC)

Key Points Discussed

- Tauranga OnDemand update progressing very well and the team are very excited. Road show will be launching soon and outcomes are on track as well.
- The app will be available in app stores from Monday 18 March, which kicks off a soft launch before the official launch date of 25 March. This will be a good testing scheme for the trial service. People can comment on the app as well.
- Staff are excited to show Councillors the vehicle and will be available to answer questions on 12 March.
- Main benefit is the agility and responsiveness to the demand that come.

Response to questions

- Further understanding is needed about the Tauranga OnDemand, where it is going example; what it is for school children, how will they use it etc, what's the feel is it a separate fare charge to the general bus fare etc.
- This Project addresses to the Public Transport Committee and is only high level for this

Committee. Project is just high level updates , it will operate same fare structure in demands and in school children if the service is oversubscribed , PTC will get detailed information about this. For clarity this service was relevant to this committee as well.

- How does it work from a customer point of view, there will be extensive comms for educating people on how to use the app. There is a request service similar to Uber but corner service, rather than door to door.
- School buses are remaining but we will remove the capacity of the buses as we have mechanism to meet the demand with first 3months as trial to capture the data.
- Comment “good things take time” well done

Next Steps

- A more detailed report should be presented to the committee

1.2 Emerging issue - Stuart Nightingale

Presenter: Stuart Nightingale, Manager, Transport Operations (BoPRC)

Key Points Discussed

- When school starts we get request for extra services due to buses been too full and safety due to assertions of overloading , last year we asked schools to end through forecasting of roads , we didn't get a full responses from schools.
- We have reports of children left at roadside eg 16 children left behind , we monitor through CCTV's, schools used to have teachers who monitor and they don't do that anymore, therefore there are concern around this.
- The Transport Operations team investigate each complaint, applying due diligence to verifying the facts. The information obtained is necessary in providing the team with the evidence required to make well-informed decisions.
- noted that patronage of the school network at Tauranga has increased 42.9%, a significant increase and this is supported by what we have seen on the network this first school term. We are addressing the present situation, a number of considerations are given in establishing a basis for deciding whether to provide any extra dedicated school buses or not.

Response to questions

- Good to hear that sensible lines are been taken but concerns around young people around urban bus services on LTP submissions received. The issues will be addressed in the coming months.
- Fares are subsidised for school bus fares network , with separate fund.
- Desire to have flexibility and the operating constraints
- When will the Tauranga refresh be implement and who has the primary duty of care for primary transport- we have a standard duty of care as the primary service and schools are helpful with behaviour of students. Tauranga refresh we have short term refresh and longer term we have the business case that have been brought to this committee several times which is for 2027 and needs Waka Kotahi input.

Next Steps

- On 3rd bullet point patronage of school children on the bus network urban network, let's have it in figures rather than percentages so that we can highlight as a good story for us.
- Can the analysis have different route , we can break down information by route which is reliable and higher level catchment portal for public to see the results

2 PUBLIC EXCLUDED SESSION

That the public be excluded from the following parts of the proceedings of this meeting.

The general subject matter of each matter to be considered while the public is excluded, the reason for passing this resolution in relation to each matter, and the specific grounds under section 48 of the Local Government Official Information and Meetings Act 1987 for the passing of this resolution are as follows:

General subject of each matter to be considered	Reason for passing this resolution in relation to each matter	Ground(s) under section 48 for the passing of this resolution
2.1 - Cameron Road Bus Lanes	s7(2)(c)(i) - The withholding of the information is necessary to protect information which is subject to an obligation of confidence or which any person has been or could be compelled to provide under the authority of any enactment, where the making available of the information would be likely to prejudice the supply of similar information, or information from the same source, and it is in the public interest that such information should continue to be supplied s7(2)(i) - The withholding of the information is necessary to enable Council to carry on, without prejudice or disadvantage, negotiations (including commercial and industrial negotiations)	s48(1)(a) - the public conduct of the relevant part of the proceedings of the meeting would be likely to result in the disclosure of information for which good reason for withholding would exist under section 6 or section 7
2.2 - Arataki Bus Facility Update	s7(2)(b)(i) - The withholding of the information is necessary to protect information where the making available of the information would disclose a trade secret s7(2)(b)(ii) - The withholding of the information is necessary to protect information where the making available of the information would be likely unreasonably to prejudice the commercial position of the person who supplied or who is the subject of the information	s48(1)(a) - the public conduct of the relevant part of the proceedings of the meeting would be likely to result in the disclosure of information for which good reason for withholding would exist under section 6 or section 7
2.3 - Passenger and Bike Ferries – Tauranga harbour - Peter Bourke	s7(2)(b)(ii) - The withholding of the information is necessary to protect information where the making available of the information would be likely unreasonably to prejudice the commercial position of the person who supplied or who is the subject of the information	s48(1)(a) - the public conduct of the relevant part of the proceedings of the meeting would be likely to result in the disclosure of information for which good reason for withholding would exist under section 6 or section 7
2.4 - City Centre Bus Facility Update	s7(2)(c)(i) - The withholding of the information is necessary to protect information which is subject to an obligation of confidence or which any person has been or could be compelled to provide under the authority of any enactment, where the making available of the information would be likely to prejudice the supply of similar information, or information from the same source, and it is in the public interest that such information should continue to be supplied	s48(1)(a) - the public conduct of the relevant part of the proceedings of the meeting would be likely to result in the disclosure of information for which good reason for withholding would exist under section 6 or section 7

The meeting closed at 12.45pm.