

Attachment 1: Seventh Avenue Cul-de-sac Post-Implementation Survey Summary

Survey Questions

Seventh Avenue Cul-de-sac Feedback Form



Name: _____

Address: _____

(or location surveyed) | _____

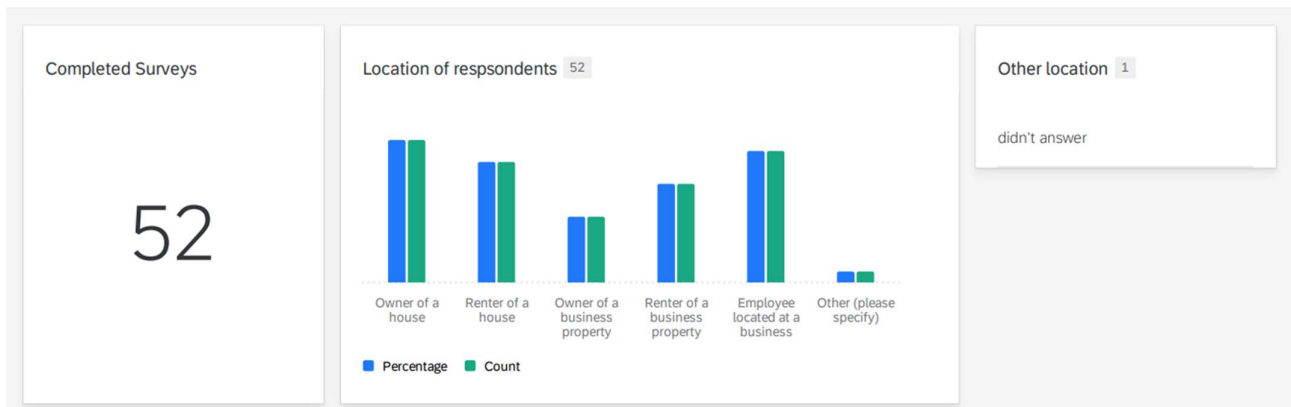
Contact details: _____

Email: _____

In this locality, are you a... <i>(tick the relevant box below)</i>	
<input type="checkbox"/> Renter of a house	<input type="checkbox"/> Owner of a business property
<input type="checkbox"/> Owner of a house	<input type="checkbox"/> Tenant of a business property
<input type="checkbox"/> Visitor to a house	<input type="checkbox"/> Customer/visitor to a business
<input type="checkbox"/> Other (please specify) _____	<input type="checkbox"/> Employee at a local business
Did you live, work or visit Seventh Avenue when the cul-de-sac was created in 2023? <i>(tick the relevant box below)</i>	
<input type="checkbox"/> Yes	<input type="checkbox"/> No
If yes, were you consulted before the implementation of the cul-de-sac? <i>(tick the relevant box below)</i>	
<input type="checkbox"/> Yes	<input type="checkbox"/> No
If consulted, do you have any feedback on the consultation process?	
What is your current view of the Seventh Avenue cul-de-sac? <i>(tick the relevant box below)</i>	
<input type="checkbox"/> Like it – I'm happy it is there.	<input type="checkbox"/> Other – please explain
<input type="checkbox"/> No strong view.	
<input type="checkbox"/> Dislike it - I wish it was removed.	
What impact has the cul-de-sac had on you, your business, or your family?	
Any other comments regarding the cul-de-sac, parking, or traffic in this immediate area?	

Thank you for taking the time to share your feedback with us.

Seventh Avenue Consultation Survey / Overview



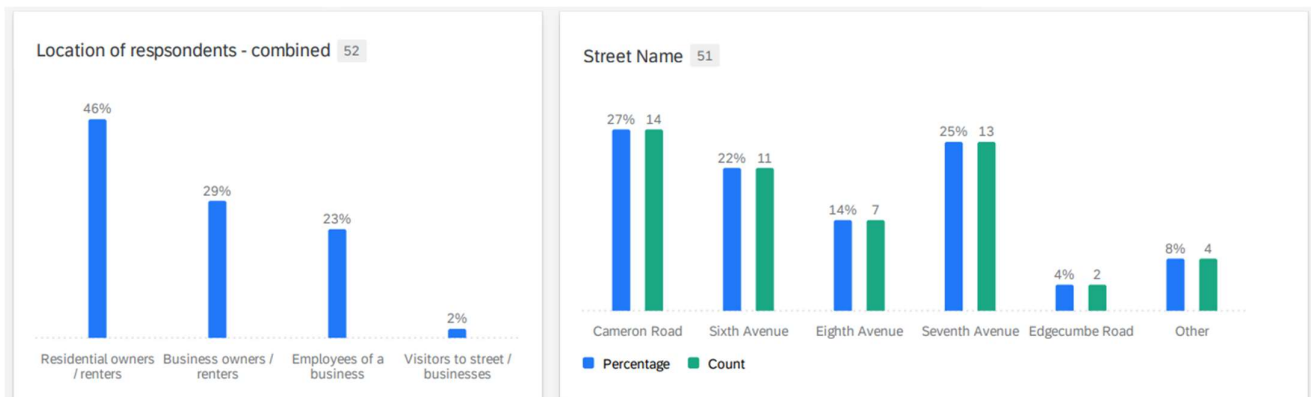
View data: Location of respondents



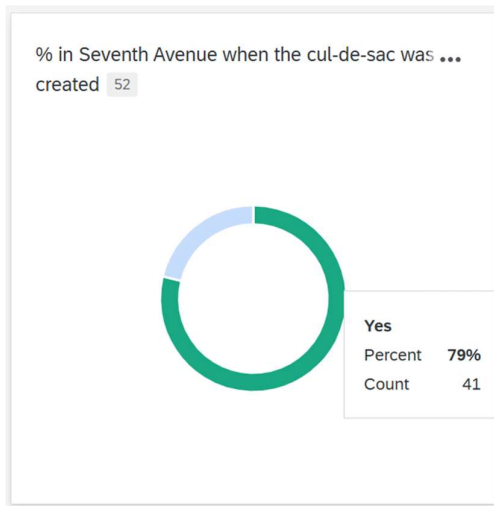
Q10 - In relation to Seventh Avenue, are you a ...	Percentage	Count	Number of responses (Percentage)	Number of responses (Count)
Owner of a house	25%	13	13/52	13
Renter of a house	21%	11	11/52	11
Owner of a business property	12%	6	6/52	6
Renter of a business property	17%	9	9/52	9
Employee located at a business	23%	12	12/52	12
Other (please specify)	2%	1	1/52	1

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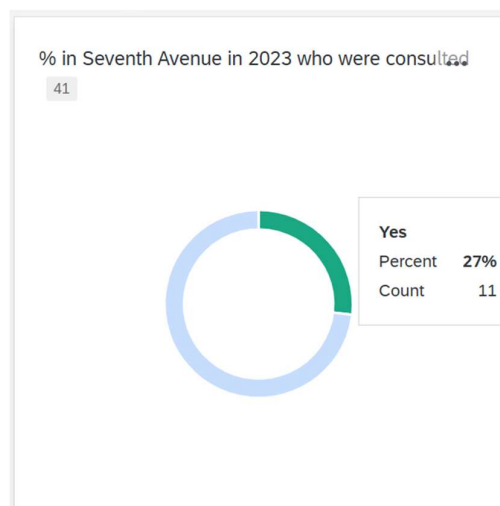
Q: Location of Respondents



Q: Here when Cul-de-sac created



Q: Who were Consulted



Q: Feedback on Consultation (8 Comments)

Feedback on consultation 8

Owner of a house
Edgecumbe Road

It was fine, I cant remember too much but we were aware of the process and were fine about it

Renter of a business property
Cameron Road

Did talk to council but at the end of the day, wasn't listened to.

Owner of a house
Seventh Avenue

No

Owner of a house
Other

We were happy with the consultation process and being able to provide our feedback.

Employee located at a business
Sixth Avenue

Consultation was very close to construction time - maybe 2 months before. Was more about Cameron Road than cul de sac. Learnt about closure as happening. Couldn't change everything in time.

Seventh Avenue

Was clear and fine. Your reason for changing was made quite clear, was a good idea.

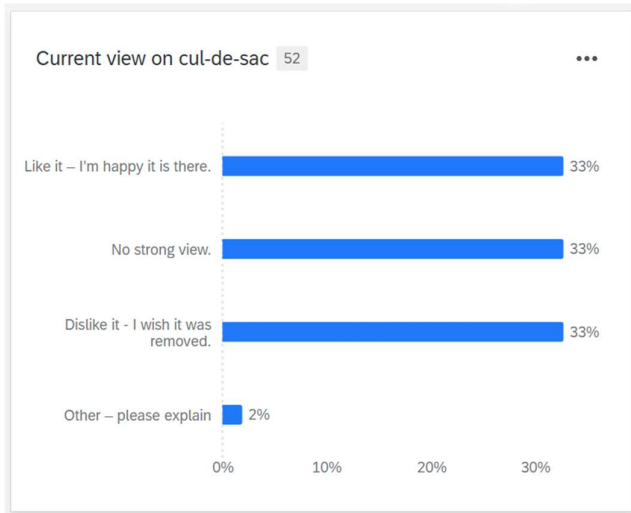
Employee located at a business
Sixth Avenue

BUSINESS is NZ Post shop. Consultation was pretty brief. An Australian come down 6 months before works and mentioned the cul de sac. Then the contractors were the next ones here.

Employee located at a business
Other

We had a lot of contact to do with the cul-de-sac and wides project. Was informed during construction - although contractors, some inaccurate info. Recalls TCC engagement and open days etc.

Q: Current View on cul-de-sac

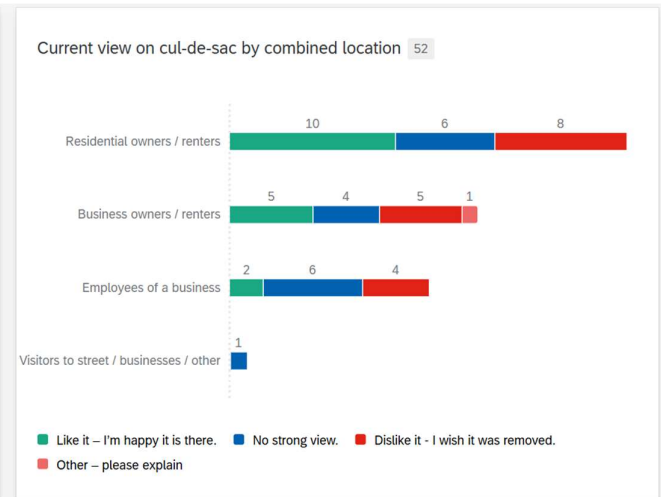
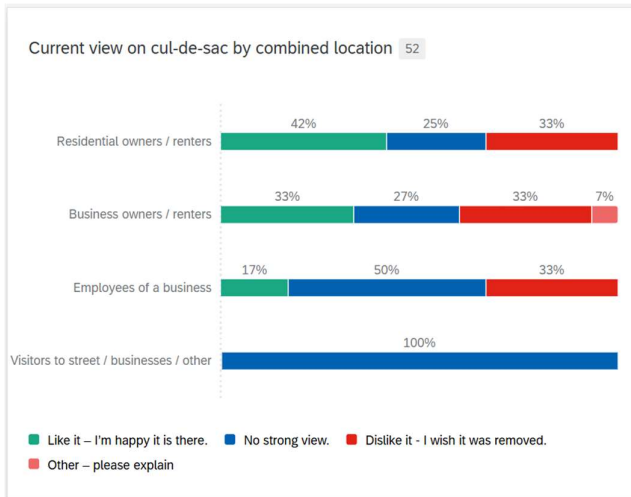
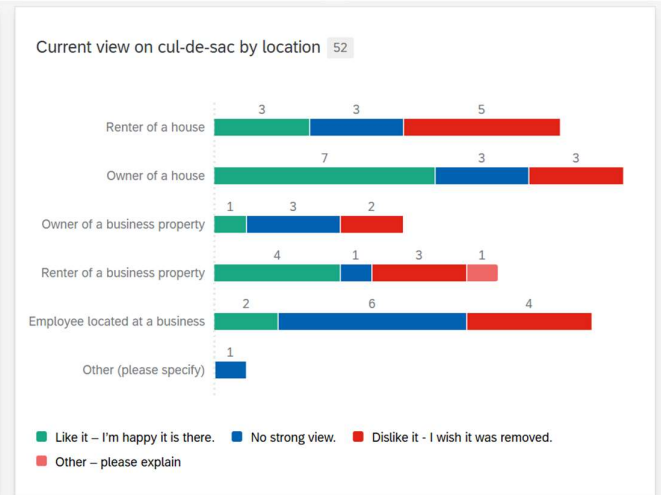
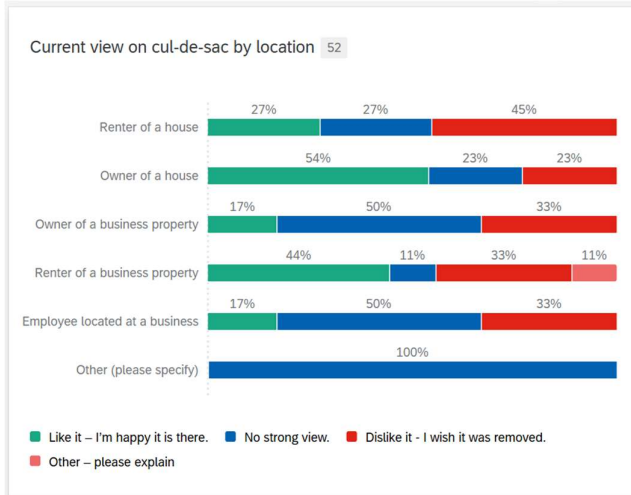


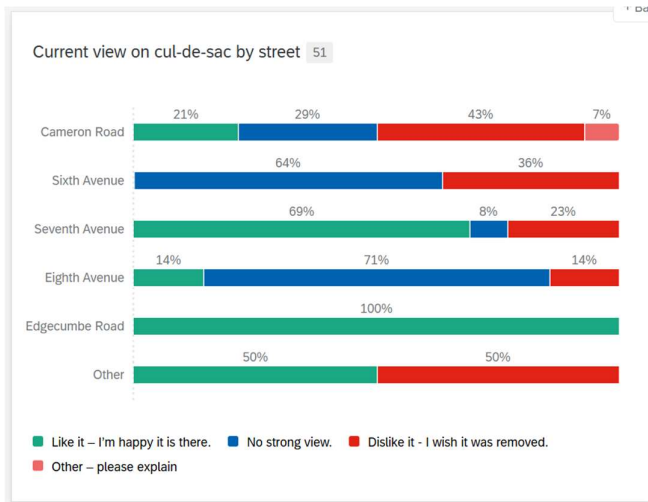
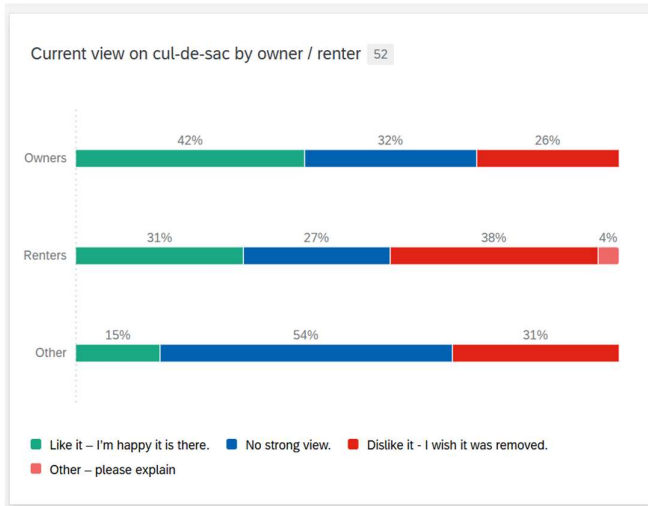
View data: Current view on cul-de-sac

Q14 - What is your current view of the Seventh Avenue cul-de-sac?	Count	Number of responses
Like it – I'm happy it is there.	33%	17/52
No strong view.	33%	17/52
Dislike it - I wish it was removed.	33%	17/52
Other – please explain	2%	1/52

< 1 of 1 >

Current View on Cul-de-sac (by groupings)





Q: What impact has the cul-de-sac had on you, your business, or your family?

(48 Responses)

Impact on you, your business, or family. 48

Owner of a house
Sixth Avenue

Possibly some increased traffic

Renter of a house
Seventh Avenue

Safe

Other (please specify)
Seventh Avenue

Re consultation - not consulted, informed yes, consulted no

N/A - none

Renter of a house
Other

It's a real nuisance and limits parking options for businesses.

Renter of a house
Seventh Avenue

We initially didn't like it, for access, but now enjoy the peace and it's a lot safer. No more cars speeding about.

Renter of a business property
Cameron Road

Warehouse Stationery - no impact on business

Renter of a business property
Cameron Road

Warehouse Stationery - none

Owner of a house
Eighth Avenue

Means have to go to another street with lights at Cameron

Renter of a house
Sixth Avenue

Lived here for 9 years. Wants to open it: uses carpark to turn out of 7th Ave. Lots of people do the same.

Renter of a business property
Seventh Avenue

ER Dental LTD. Patients late due to road confusion and direct access off Cameron Road.

Employee located at a business
Cameron Road

-Wish we were considered to be asked. Waste of money. Green area waste NO ONE sits there total waste of money. -No parking - we have had to install speed humps due to cars racing through our car parks loss of parking for staff, patients etc.

Employee located at a business
Cameron Road

Just a bit annoying you cant access Cameron Road from it or get to Seventh Ave from Cameron

Renter of a house
Seventh Avenue

Less ease of access to my place of residence and needless delay to my commute to work.

Owner of a house
Seventh Avenue

Not really

Owner of a house
Seventh Avenue

Not enough parking - previously people could park on Cameron Road. Also can no longer park behind the kerb. This is very limiting of parking.

Renter of a house
Sixth Avenue

Increased traffic on 6th Avenue. Observed inconveniences for people driving on 7th ave

Employee located at a business
Sixth Avenue

Access confused people for a while but we fixed that. There needs to be more signage from 7th ave entry as we are tucked away.

Employee located at a business
Seventh Avenue

NA

Owner of a house
Edgecumbe Road

No impact at all. Much better having the cul de sac than a through road.

Renter of a business property
Cameron Road

Some of our customers use to park along Seventh Avenue

Owner of a house
Seventh Avenue

Street has become a lot busier especially with parking and getting in and out of the street is harder.

Renter of a house
Edgecumbe Road

Edgecumbe Road a racetrack, cars drifting at night. Traffic bumps maybe?

Owner of a house
Seventh Avenue

Re. consultation - was aware that the cul-de-sac was going to be installed but have no recollection of any consultation
-Has made the street a quieter safer street for resident with families. Please do not waste more money by removing it. The net number of car parks is unchanged.

Owner of a house
Other

The avenue has now become more of a residential street, safe for children + nice for walking.

Employee located at a business
Cameron Road

Several carparks removed, trucks cars etc. race through the carpark to cross through

Owner of a house
Seventh Avenue

The cul de sac has added to the aesthetic value of the avenue. Traffic has also slowed down a little bit coming down the road from edgecumbe road.

Owner of a business property
Cameron Road

[Nikki is a property owner and received the letter via postal mail]

The works undertaken took a huge impact of accessibility to the cafe tenancy biz with their rent dropping by approx 90%. They were unable to pay rent and we as the landlord had to try and work with them. We wrote to the Council about the issue of possible compensation however Council was not interested in the slightest.

Renter of a business property
Seventh Avenue

NA

Owner of a house
Seventh Avenue

None really. Happy to use 6th and 8th Avenue. Cameron Road is flowing well, with the way it has been done.

Employee located at a business
Sixth Avenue

Had to change GPS location as people couldnt access as they had before - took you to the wrong location. Had to change "missed delivery" sheets to 6th Avenue so people could find their way in. Had to change signs on 7th ave.

Owner of a house

Sixth Avenue

-Gave feedback via website twice.
Asked twice, 2nd time Commissioners.

-Makes Sixth Ave busy - people zoom really fast - thinks needs speed humps lots more traffic

Employee located at a business

Cameron Road

-I heard there was a lack of consultation
-It has impacted hugely - there is limited parking space - an increase of vehicles cutting through out carpark to get to 6th ave - we had to get speed bumps put in to slow the traffic down as our elderly patients were affected getting to their cars.

Employee located at a business

Other

-During construction phase - impacted
- took a long time - overall project
-Closure of 7th Ave not impacted so much
-Appreciate benefits (cycles) of closure

Owner of a business property

Eighth Avenue

No impact

Renter of a business property

Cameron Road

McLarens Tauranga is Business name.
No through road to Cameron Road.
Less parking on Cameron Road outside our workplace.

Owner of a business property

Eighth Avenue

Doesn't really affect us

Owner of a house

Sixth Avenue

No impact

Employee located at a business

Eighth Avenue

Like it, easier to get to the post office.
Has pros and cons (likely cons for residents) doesn't impact our business though

Employee located at a business

Other

It is hugely inconvenient the access to Cameron Rd has been cut off. I am visiting in the community and would often use 7th Ave/Cameron access. The parking has been reduced. The turnaround at the top is a massive waste of space.

Owner of a business property

Eighth Avenue

Biggest impact is loss of parking due to NZME & health building employees taking the parks.

Employee located at a business

Cameron Road

Confusion for some patients who were used to using it as an accessway to Cameron Rd. There has been a significant uptake in people using our carpark as an accessway to Sixth Ave and this has led to several near misses which has led to speed bumps being installed here. This has had minimal reduction in this.

Renter of a house

Sixth Avenue

No impact

Renter of a business property

Cameron Road

Loss of staff parking has caused issues for our business. The design of the footpath and bus shelter has caused flooding issues for the entrance of the building.

Renter of a business property

Cameron Road

Warehouse Stationery - no impact on business felt in store

Owner of a business property

Cameron Road

As a building owner, did not receive letter. Did not know about works until construction. Tenants have to walk further. Have had to reduce rent. They cannot directly access Cameron Road. Had to reduce rent by 10% . Rental renewed/lease executed in July 2023.

Employee located at a business

Cameron Road

Business - Tremains

Owner of a house

Sixth Avenue

A bit more traffic on Sixth Ave. The cul de sac doesn't affect us directly.

Owner of a business property

It has had a long-term effect on the value of the building and its potential to attract a different tenant as a corner site is more desired.

No more results to show

**Any other comments regarding the cul-de-sac, parking, or traffic in this immediate area?
(43 responses)**

Other comments 43 

Owner of a house

Sixth Avenue

None

Renter of a house

Seventh Avenue

More car parks would be good

Renter of a house

Seventh Avenue

Bit annoyed that can't park on berm. Not enough on property. Creative parking by people on the street.

Renter of a business property

Cameron Road

Keep an eye on the camera there! People parking for over 1 hour on Cameron Road

Renter of a house

Sixth Avenue

No parking berm sign gone. Two car parks block vision that didn't used to be there. Accident one day. Why can't we park on the grass berm.

Renter of a business property

Seventh Avenue

Traffic Jams - People having to turn around and blocking road - especially with on road parking at building next door right outside our entrance/exit

Other (please specify)

Seventh Avenue

Parking much harder

Renter of a house

Other

Also the bus stop between 8th and 7th Avenue is far too long. There should be room for 2 or 3 car parks.

Renter of a business property

Cameron Road

Dont understand what the problem is. It's fine. Has the pass through to 6th Ave

Owner of a house

Eighth Avenue

Dont use ped on school drop off, takes too long.

Employee located at a business

Cameron Road

Traffic racing through our car park / building access due to not being able to turn into or leave 7th Ave WASTE WASTE WASTE of money - as a ratepayer very disappointed in the lack of through the council has regarding common sense

- Cycle lanes etc. upgrade on Cameron Rd looks nice but NO one uses it for the amount of cyclists it didn't warrant the money spent

-6/7th Ave so wrong businesses are suffering you don't think about this that is why downtown CBD is dead waste of money once again EAT STREET well that's a hit - NOT!!

Waste waste waste. Look at all the places you spend money on then ok change it back - bloody hell - Links Ave etc.

Employee located at a business

Cameron Road

Needs to be more parking along this section of Cameron Road. Parking outside Sand Bakery & 411 Cameron Road (both high visitor locations) would be ideal.

Renter of a house

Seventh Avenue

It couldn't have been more poorly designed and inspired.

Owner of a house

Edgecumbe Road

Very annoying not being able to park on the berms though. Cars racing down Edgecumbe Road are concerning though, may need speed bumps

Renter of a business property

Cameron Road

Hardly anyone uses bus stop across the whole day. Reduce or remove the bus stop in front of the shop. Have short term parks so customers can come in. Since the road works and new road layout business has got bad. Bus lane and signage confusing.

Employee located at a business

Cameron Road

I don't think it serves any purpose, has a negative impact on the area

Owner of a house

Seventh Avenue

I believe there are more carparks available in the space that use to open onto Cameron Road and Seventh - on Cameron Road itself.

Owner of a house
Seventh Avenue

This is a professional street with medical clinics - parking is a priority.

Owner of a house
Seventh Avenue

As above, no consultation - was just made aware it was happening. Again, not enough parking. Council owns a lot of land in front of houses/behind kerb that could be put into parking like outside #56 - more of this would be good.

Owner of a house
Seventh Avenue

No off street parking because all the parks are taken up by people working in the city. Road is too narrow for parking on the street.

Renter of a house
Sixth Avenue

Bus lane/bus stop impacting businesses on corner eg. bakery

Owner of a house
Seventh Avenue

The double bus stop on Cameron Road between 7th and 8th Ave should be returned to a single stop and that would provide another three car parks.

Renter of a business property
Seventh Avenue

NA

Owner of a house
Seventh Avenue

We don't think ratepayers money should be spent on changing it, when everyone was consulted before it was done. There is no way we would like traffic coming from Cameron Road up 7th Ave.

Employee located at a business
Sixth Avenue

Some people complain about parking on 6th Avenue but its pretty rare the carpark is full. Staff often have to park up the hill.

Employee located at a business
Seventh Avenue

The 60 minute parking outside the 7th Avenue side of Warehouse Stationery is painful. There used to be all-day parking spaces and now there are pointless yellow lines. We need on-street parking for working here. The parking wardens target us specifically and make no allowance for nurse/patient schedules.

Owner of a house
Other

There is plenty of parking available at the end of the cul-de-sac for everyone's needs. The comments attributed in the media by the NZME building owner stretch credibility. We have strong views the cul-de-sac should continue as is to reap the investment already made. There is plenty of access to 7th Avenue already to/from Cameron Rd via other avenues.

Employee located at a business
Sixth Avenue

Didnt really affect staff - just customers. People have adapted - not really an issue anymore

Owner of a house
Sixth Avenue

Have lived here for 23 years. Spending on art + sculptures that will get vandalised.

Employee located at a business

Cameron Road

Like to see it removed - it's a "bottle neck"

Owner of a business property

Eighth Avenue

Business is Tauranga Party Hire. Consultation was done from Fulton Hogan (Shannon?) but was around overall Cameron Road project not specific to 7th Ave Cul de sac

Owner of a business property

Eighth Avenue

Business is called Bay Eye Care. 7th Ave Cul de sac looks odd. No parking impact as have enough parks.

Renter of a business property

Cameron Road

No consultation given, not happy about it being closed off. Other comments: The bus stop outside the office is extra large — no need for a 3 bay bus stop when there are never 3 buses stopping at the same time. Parking along Cameron Road outside our building has disappeared and the parking that is available is limited to 1 hour only (hardly long enough to have bacon and eggs and a coffee) Limited parking in surrounding streets - Council have put up a little fence around a tree on corner 8" Ave and Cameron Road where workers used to park for many many years without upsetting anybody, this has now removed at least 12 carparks for workers. Council have put yellow lines at the top of 8" Ave, again removing carparks that have been used for years without issue. We used to park on the grass and outside Party Hire without issue. These are now removed with a Do Not Park sign. Downtown workers park in the Avenues and walk to their workplaces, removing available parking for people who work in 8" Ave and around. Due to no parking, it has reduced our productivity as we need to be in and out all day doing assessments. We come back and our parks have been taken and unproductive time driving around looking for parks. Our customers or visitors have nowhere to park when they want to visit our office. Generally, we are all quite upset about the lack of parking and the Council has taken it away. We understand the concept of getting people out of cars and using public transport, bikes and scooters. This is not always convenient for people who have young children with school drop offs and pick ups, people who live in the likes of Omokoroa, The Lakes, Papamoa etc where buses are either not at the right times or sometimes do not turn up at all even when it is timetabled, or elderly people. As Insurance Loss Adjusters we require vehicles to go to and from the office for site inspections. Not sure a scooter/bike/bus will work for us.

Employee located at a business

Eighth Avenue

Consultation on Cameron Road as a whole was done though not specific to 7th Ave Cul de sac.

Employee located at a business

Other

The 'garden' created over parking spaces has never been planted. When the weeds got to be knee high they were sprayed. Again a huge waste of space taking up valuable parking. Please restore the 7th Ave Cameron Rd access to how it was before.

Owner of a business property

Eighth Avenue

The Cul de sac looks nice, though the turning bay could be confusing to some. The beautification looks nice but is a "nice to have". It is good not worrying about cars turning if walking past.

Employee located at a business

Cameron Road

The lack of on street parking is appalling. There is no alternative nearby for those who cannot walk long distances or climb hills like myself, this is very difficult to work around. Edgecumbe Road is a wide road and there is no reason more parking cannot be added. We have 50 or more people working in our building every day and oftentimes there is no parking. Not everyone is able to use buses or share transportation and the number of car parks is shocking considering the number of houses and businesses around the area. The lack of warning given for current resealing works has also been terrible.

Renter of a house

Sixth Avenue

Always see cars do u-turn down 7th when mowing lawns next to NZME

Renter of a business property

Cameron Road

Parking - a lot of the Cameron Road and cul-de-sac parking is taken up by NZME. They park from 8am-4pm daily, so much so we have come to know their cars.

Owner of a business property
Cameron Road

Absolutely want the cul de sac removed. Need more parking in the area. Possibly berm parking back. Owner DHB/Warehouse building notified (?). No access through site.

Employee located at a business
Cameron Road

Please make street parking longer duration.

Owner of a house
Sixth Avenue

The two carparks north of the post office entrance obscure views of vehicles exiting - safety issue. Maybe carparks out.

Owner of a business property

We insist the road be re-opened and the parking reinstated

No more results to show

Summary of Themes in Response Comment Sections.

<i>What impact has the cul-de-sac had on you, your business, or your family?</i>	48 Responses
<i>Any other comments regarding the cul-de-sac, parking, or traffic in this immediate area?</i>	43 Responses
Themes in responses:	# of Mentions
Loss of parking / Not enough parking	25
Lack of direct access / inconvenient	14
No impact (Generally)	11
Safer neighbourhood / less Traffic	8
Carpark Access / Rat Run through to 6th avenue	6
Loss of berm parking (specifically)	6
No Impact (on Business)	5
Confusing Access / Turnaround point	5
Loss of revenue (from less parking)	5
Cameron Road Bus Stop is too big	5
Increased Traffic (predominantly on Sixth Ave)	4
Poor design / poor signage	4
Remove it / reopen cul-de-sac	4
Carparking is unchanged	3
Appreciate aesthetics	3
Appreciate cycle lane	2
Waste of money	2
Flooding	1
People parking too long	1
Don't waste money changing back	1