

## Additional Information

### User information:

- 25% of residents have visited cemeteries in the last 12 months. This annual resident survey percentage is very consistent.
- 1300-1400 cremations per year.
- 140-170 burials per year.
- Anticipated growth in demand with population growth.
- In the last 10 years 87% of TCC services were cremations and 13% were burials. This is a high proportion of cremations compared with other regions, who generally still bury 20%.
- Communities that bury are generally Muslim, Jewish, Catholic or Christian including:
  - Pasifika
  - Filipino
  - Indian
  - Latin American
- Excluding Catholic or Christian, our growing diverse communities that bury or prefer to bury represent ~7% of our population.

### Operations and maintenance costs:

1. The closed mission cemetery (now a historic reserve) is paid for by rates funding under spaces and places parks and reserves. This costs ~\$18.9k per year. Council receives an annual grant from the Ministry of Culture and Heritage of ~\$3k to support operations and maintenance.
2. The city cemetery is 100% paid for by users of this cemetery and Pyes Pā cemetery. Five to six burials per year occur at the city cemetery, otherwise ongoing maintenance is required. There is an additional travel fee for city cemetery burials for staff, machines and equipment to carry out the burial.
3. Pyes Pā cemetery is 100% paid for by users of this cemetery and the city cemetery.

## Rates Contribution and Pricing for Cemetery Services

### Summary:

1. The average across listed local authorities is **45% rates contribution**.
2. Regional comparisons for cremations show:
  - a. Regions with only private providers for cremations have an average of 50% rates contribution to their cemeteries. These are mainly small districts. The only city/district over 100k people is Christchurch and cemeteries are in the 75-100% rates contribution band within parks.
  - b. Regions with Council only models for cremations have an average of 35% rates contribution to their cemeteries.

- c. Regions with mixed models (Council and private models) have on average 33% of rates contribution to their cemeteries.

<b>Council</b>	<b>Rates contribution (%)</b>	<b>User fees contribution (%)</b>	<b>Council price for adult cremations (\$)</b>	<b>Council price for adult burial plot (\$)</b>
Average				
Tauranga	0	100	979	4256
Invercargill city	20-40	60-80	1300	2220
Hastings district	Not listed	Not listed	1250	3985*
Dunedin city	60	40	1182	2766
Nelson city	40-60	40-60	1157	1403
New Plymouth district	0-10	90-100	965	4579
Whanganui district	0-33	67-99	980	985
Wellington city	30-50	50-70	865	2693
Palmerston North city	20-39	60-79	780	1195
Auckland city	0-10	90-100	750	5200
Hamilton city	20-40	60-80	695	4435
Porirua city	25-50	50-75	689	2458
Whakatane district	30-70	30-70	687	2360
Rotorua Lakes	Not listed	Not listed	472	1927
Western Bay of Plenty district	25-35	65-75	No Council provision	1756
Christchurch city	75-100	0-25	No Council provision	2009
Napier city	70-80	20-30	No Council provision	910
Waimakariri district	70-80	20-30	No Council provision	1000
Kapiti coast	20-40	60-80	No Council provision	4334
Marlborough district	0	100	No Council provision	5658
Taupo district	0-30	70-100	No Council provision	1040
Waipa district	20-40	60-80	No Council provision	1460
Queenstown Lakes	40	60	No Council provision	2155*
Hutt City	81-100	0-19	No Council provision	1016
Upper Hutt	15-30	70-85	No Council provision	1016
Gisborne district	40-60	40-60	No Council provision	1290
Masterton district	40	60	No Council provision	2100
Buller district	75-85	15-25	No Council provision	1136

Otorohanga district	70-80	20-30	No Council provision	1650
Wairoa district	70	30	No Council provision	2200
South Waikato district	40	60	No Council provision	2510
Waitomo district	70	30	No Council provision	1847
Rangatikei	5-40	60-95	No Council provision	1710
Kawerau district	20-40	60-80	No Council provision	1460
Carterton district	90-100	0-10	No Council provision	1200
Horowhenua district	30-50	50-70	No Council provision	1867
Ashburton district	40-50	50-60	No Council provision	1693
Central Otago district	20-40	60-80	No Council provision	1030
Gore district	40-59	40-59	No Council provision	2000
Mackenzie district	50-75	25-50	No Council provision	1800
Selwyn district	40-59	40-59	No Council provision	1776
Tasman district	80-100	0-20	No Council provision	2035
Waimate district	60	40	No Council provision	1200
Waitaki district	40-60	40-60	No Council provision	1207
Grey district	75-90	10-25	No Council provision	1400
Westland district	80-100	0-20	No Council provision	2062
Clutha district	45	55	No Council provision	1960
Timaru district	30-60	40-70	No Council provision	2300
Far north district	21-40	60-79	No Council provision	1210
Kaikoura district	40-55	45-60	No Council provision	1350
Kaipara district	60	40	No Council provision	1780
Thames district	Not listed	Not listed	No Council provision	1650
Matamata-Piako district	Not listed	Not listed	No Council provision	2988
Hauraki district	Not listed	Not listed	No Council provision	1390

Ōpōtoki district	Not listed	Not listed	No Council provision	1415
South Taranaki district	Not listed	Not listed	No Council provision	2681
Taranua district	Not listed	Not listed	No Council provision	1800
South Wairapa district	Not listed	Not listed	No Council provision	780
Chatham Island	Not listed	Not listed	No Council provision	619
Hurunui district	Not listed	Not listed	No Council provision	2000

\*Cemetery dependent – this is the highest fee

Learning from other Councils – themes:

1. When private providers have entered the market, they all saw a decrease in cremation demand, which steadily came back over time.
2. If private providers shut down demand sharply increases. All noted they need to be prepared in case a private provider shuts down, especially in the event of a civil emergency.
3. All are experiencing increases in cremations and decreased burials.