



# **AGENDA**

## **Ordinary Council meeting Tuesday, 2 June 2026**

**I hereby give notice that an Ordinary meeting of Council will be held on:**

**Date: Tuesday, 2 June 2026**

**Time: 9:30 am**

**Location: Tauranga City Council Chambers  
L1, 90 Devonport Road  
Tauranga**

**Marty Grenfell  
Chief Executive**

# Terms of reference – Council

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## Membership

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<b>Chair</b>	Mayor Mahé Drysdale
<b>Deputy Chair</b>	Deputy Mayor Jen Scoular
<b>Members</b>	Cr Hautapu Baker Cr Glen Crowther Cr Rick Curach Cr Steve Morris Cr Marten Rozeboom Cr Kevin Schuler Cr Rod Taylor Cr Hēmi Rolleston
<b>Quorum</b>	<u>Half</u> of the members present, where the number of members (including vacancies) is <u>even</u> ; and a <u>majority</u> of the members present, where the number of members (including vacancies) is <u>odd</u> .
<b>Meeting frequency</b>	Three weekly or as required

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## Role

- To ensure the effective and efficient governance of the City.
- To enable leadership of the City including advocacy and facilitation on behalf of the community.
- To review and monitor the performance of the Chief Executive.

## Scope

- Oversee the work of all committees and subcommittees.
- Exercise all non-delegable and non-delegated functions and powers of the Council.
- The powers Council is legally prohibited from delegating include:
  - Power to make a rate.
  - Power to make a bylaw.
  - Power to borrow money, or purchase or dispose of assets, other than in accordance with the long-term plan.
  - Power to adopt a long-term plan, annual plan, or annual report
  - Power to appoint a chief executive.
  - Power to adopt policies required to be adopted and consulted on under the Local Government Act 2002 in association with the long-term plan or developed for the purpose of the local governance statement.
  - All final decisions required to be made by resolution of the territorial authority/Council pursuant to relevant legislation (for example: the approval of the City Plan or City Plan changes as per section 34A Resource Management Act 1991).
- Council has chosen not to delegate the following:
  - Power to compulsorily acquire land under the Public Works Act 1981.
- Make those decisions which are required by legislation to be made by resolution of the local authority.

- Authorise all expenditure not delegated to officers, Committees or other subordinate decision-making bodies of Council.
- Make appointments of members to the council-controlled organisation Boards of Directors/Trustees and representatives of Council to external organisations.
- Undertake statutory duties in regard to Council-controlled organisations, including reviewing statements of intent, with the exception of the Local Government Funding Agency where such roles are delegated to the City Delivery Committee. (Note that monitoring of all Council-controlled organisations' performance is undertaken by the City Delivery Committee. This also includes Priority One reporting.)
- Consider all matters related to Local Water Done Well.
- Consider any matters referred from any of the Standing or Special Committees, Joint Committees, Chief Executive or General Managers.
- Review and monitor the Chief Executive's performance.
- Develop Long Term Plans and Annual Plans including hearings, deliberations and adoption.

### **Procedural matters**

- Delegation of Council powers to Council's committees and other subordinate decision-making bodies.
- Adoption of Standing Orders.
- Receipt of Joint Committee minutes.
- Approval of Special Orders.
- Employment of Chief Executive.
- Other Delegations of Council's powers, duties and responsibilities.

### **Regulatory matters**

Administration, monitoring and enforcement of all regulatory matters that have not otherwise been delegated or that are referred to Council for determination (by a committee, subordinate decision-making body, Chief Executive or relevant General Manager).



## Order of Business

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- 1 OPENING KARAKIA**
- 2 APOLOGIES**
- 3 PUBLIC FORUM**
- 4 ACCEPTANCE OF LATE ITEMS**
- 5 CONFIDENTIAL BUSINESS TO BE TRANSFERRED INTO THE OPEN**
- 6 CHANGE TO THE ORDER OF BUSINESS**

## **7 CONFIRMATION OF MINUTES**

### **7.1 Minutes of the Council meeting held on 12 May 2026**

**File Number: A20278834**

**Author: Caroline Irvin, Governance Advisor**

**Authoriser: Sarah Holmes, Team Leader: Governance & CCO Support Services**

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### **RECOMMENDATIONS**

That the Minutes of the Council meeting held on 12 May 2026 be confirmed as a true and correct record.

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### **ATTACHMENTS**

#### **1. Minutes of the Council meeting held on 12 May 2026**



# **DRAFT MINUTES**

**Ordinary Council meeting  
Tuesday, 12 May 2026**

UNCONFIRMED

**Order of Business**

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<b>6</b>	<b>Change to the order of business</b> .....	<b>6</b>
<b>7</b>	<b>Confirmation of minutes</b> .....	<b>6</b>
	Nil	
<b>8</b>	<b>Declaration of conflicts of interest</b> .....	<b>6</b>
<b>9</b>	<b>Deputations, presentations, petitions</b> .....	<b>6</b>
	Nil	
<b>10</b>	<b>Recommendations from other committees</b> .....	<b>6</b>
	Nil	
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UNCONFIRMED

**MINUTES OF TAURANGA CITY COUNCIL  
ORDINARY COUNCIL MEETING  
HELD AT THE TAURANGA CITY COUNCIL CHAMBERS, L1, 90 DEVONPORT ROAD,  
TAURANGA  
ON TUESDAY, 12 MAY 2026 AT 9:30 AM**

**MEMBERS PRESENT:** Mayor Mahé Drysdale, Deputy Mayor Jen Scoular, Cr Hautapu Baker, Cr Glen Crowther, Cr Rick Curach, Cr Steve Morris, Cr Marten Rozeboom, Cr Kevin Schuler, Cr Rod Taylor, Cr Hēmi Rolleston.

**IN ATTENDANCE:** Marty Grenfell (Chief Executive), Christine Jones (General Manager: Strategy, Partnerships & Growth), Sarah Omundsen (General Manager: Regulatory & Community Services), Reneke van Soest (General Manager: Operations & Infrastructure), Craig Rice (Chief Operating & Financial Officer), Gareth Green (Head of Office - Manager of the Mayoral Office), Kathryn Sharplin (Head of Finance), Jane Small (Director Major Projects), Ross Hudson (Head of Spaces & Places), Amanda Davies (Manager: Spaces and Places Project Outcomes), Janine Speedy (Team Leader: City Planning), Brent Musk (Intermediate Planner (Policy), Andy Mead (Head of City Planning & Growth), Alison Law (Head of City Operations), Gareth Wallis (Head of Community Hubs, Arts, Heritage & Events), Jenna Quay, (Event Facilitations Manager), Deidre Ewart (Head of Regulatory Support & Compliance Services), Oscar Glossop (Team Leader: Animal Services), Susan Davidson (Head of Communications & Engagement), Sarah Holmes (Team Leader: Governance & CCO Support Services), Anahera Dinsdale (Governance Advisor), Caroline Irvin (Governance Advisor).

Timestamps are included beside each of the items and relate to the recording of the meeting held on 12 May 2026 on [Council's You Tube channel](#).

## **1 OPENING KARAKIA**

Cr Hēmi Rolleston opened the meeting with a karakia.

## **2 APOLOGIES**

Nil

### 3 PUBLIC FORUM

#### 3.1 Mr Anthony Ririnui - Submission on the Draft Annual Plan 2026/27, on behalf of Ngāti Hē Hapū Trust and the Maungatapu Marae community.

Mr Anthony Ririnui, speaking on behalf of Ngāti Hē Hapū Trust and the Maungatapu Marae community, provided an introduction in Te Reo and made the following points:

- This submission was about resilience, infrastructure and the protection of our people, marae and community assets.
- The impacts of recent weather events such as flooding and a tornado across the rohe had reinforced the vulnerability of the community, something that had been raised by the community for some time and was now a reality.
- Maungatapu Marae was a place of identity, connection, shelter and emergency support for its people. When marae infrastructure was under pressure, the entire community was impacted. Stormwater infrastructure was understood to be undersized in terms of current demand.
- The support from Tauranga City Council and Bay of Plenty Regional Council provided last year in terms of identifying risk was acknowledged. Environmental specialists were commissioned to understand hazard identification and resilience assessment work, which identified a number of challenges for stormwater capacity, flooding, vulnerability, instability and wider climate impacts affecting the marae and surrounding whenua.
- A continuation of this partnership was now being sought. Council was asked, through the Annual Plan, to prioritise and implement the upgrading of the marae's stormwater network, progress immediate planning and investment for resilient infrastructure, recognise marae as part of critical emergency planning infrastructure and to continue to work alongside hapū in a genuine partnership approach.

#### Action Requested:

- That staff advise Elected Members if anything has been done in terms of progressing the requests from the Ngāti Hē Hapū Trust and the Maungatapu Marae community's submission to the Annual Plan 2025/26.

#### 3.2 Mr Leigh Pettigrew - Closure of access to Mauao, the Surf Club and the boat ramp.

Mr Pettigrew and Mr Gillingham addressed Council regarding the impacts of the January extreme weather event at Mauao / Mount Maunganui:

- Mr Pettigrew requested Council consider reopening the boat ramp and surf club with appropriate warning signage and temporary closures during severe weather, and noted concerns about ongoing access restrictions.
- He also raised liability issues for the Mauao Trust and suggested Council consider protections such as an indemnity. He further proposed a memorial fund and permanent commemoration for the six people who lost their lives.
- Mr Gillingham outlined a proposal for improved landslip risk management through early warning systems, including the use of soil-moisture monitoring (piezometers) to provide site-specific alerts beyond reliance on weather forecasts. He advised the approach could improve public safety if explored further.

**Mayor Drysdale's comments**

- The Mayor advised that the surf club had been cleared for re-occupation from a Council perspective, with reopening now a matter for the club's governance, and that work was underway on mitigations to enable reopening of the boat ramp.
- He noted that contractors were currently clearing the summit track, while planning continued for other track repairs.
- The Mayor also confirmed that movement sensors and alarm systems were already in place near the main slip area and indicated that the presenters' suggestions could inform consideration of longer-term risk mitigation measures.

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**3.3 Mr Graeme Neilson and Ms Delwyn Cooper - BOP Badminton & Community Sports Facility**

Mr Nielsen presented a proposal for a dedicated indoor badminton and multi-court community sports facility for Tauranga:

- He advised that Tauranga was the only major city in New Zealand without a purpose-built badminton facility and that the sport was experiencing strong growth, particularly in secondary schools.
- He outlined a community-led, community-funded model, with Bay of Plenty Badminton committing \$8 million and seeking a matching contribution from Council.
- The proposed facility would be community-owned and managed, include multi-use courts for other sports, and operate with no ongoing operational cost to Council, while relieving pressure on school and Bay Venues facilities and enabling regional and national events.

Ms Delwyn Cooper outlined the longstanding need for a dedicated badminton facility in Tauranga:

- There had been a 15-year effort to secure a permanent home for the sport.
- There was continued reliance on school facilities, which were insecure and at risk of being withdrawn from community use, and the operational and cost challenges of hosting tournaments in multi-use venues.
- Ms Cooper emphasised that a purpose-built facility would provide a stable, self-sufficient base for clubs, reduce reliance on grants, support strong growth in participation (particularly among secondary school students), and serve the wider Bay of Plenty region.

**In response to questions**

- Current reliance on school and multi-use venues was insecure and constrained participation growth.
- The Trust was seeking Council support alongside community funding. Council's confirmed commitment is \$5 million.
- If Council's contribution did not increase, the project would likely be delayed or may not proceed due to the remaining funding gap and cost escalation.
- The facility would be community-owned/managed with no ongoing operating cost to Council.

Ms Delwyn Cooper was recognised for her years of hard work to achieve the Badminton facility.

### **3.4 Rick Podrell and Tracy Walters - Tauranga Netball Board - new netball facility at Baypark**

Mr Podrell and Ms Walters presented the proposal for a new netball facility at Baypark, outlining its development as part of the Blake Park master planning process and providing the following points:

- There was a need for a modern, fit-for-purpose multi-court facility to support strong growth in netball participation and to enable Tauranga to host regional and national events.
- The benefits of relocating netball to Baypark were improved traffic management, integration with other sports, and enhanced community and economic outcomes.
- Tauranga Netball was here today seeking clarity, certainty of funding, and timelines to allow the project to progress.

#### **In response to questions**

- The project had been in development since around 2021 and insufficient funding would likely delay or prevent delivery of the project.
- Tauranga was unusual in that it lacked a dedicated netball facility.
- Continued use of school courts was uncertain. The proposed Baypark facility would be community-owned and managed with no ongoing operational cost to Council.

The Mayor thanked all the public forum speakers for their attendance today.

## **4 ACCEPTANCE OF LATE ITEMS**

The Chair advised there were no late items, but there was one supplementary public excluded item.

## **5 CONFIDENTIAL BUSINESS TO BE TRANSFERRED INTO THE OPEN**

Cr Rolleston proposed that the Strategic Partnership Agreement from item 13.4 'University of Waikato Strategic Partnership Agreement and Financial Contribution' be moved into the open section of the meeting.

The Chair asked staff to consider this and that it would be revisited later in the meeting.

## **6 CHANGE TO THE ORDER OF BUSINESS**

The Chair advised there was no immediate change to the order of business, however this could change during the course of the meeting.

## **7 CONFIRMATION OF MINUTES**

Nil

## 8 DECLARATION OF CONFLICTS OF INTEREST

Cr Rolleston declared a conflict of interest in relation to public excluded item 13.5 'Western Bay of Plenty Deal Agreement Approval', stating he was related to the Manager of the University of Waikato. He would however participate in the item.

## 9 DEPUTATIONS, PRESENTATIONS, PETITIONS

Nil

## 10 RECOMMENDATIONS FROM OTHER COMMITTEES

Nil

## 11 BUSINESS

Timestamp: 46 minutes and 10 seconds

### 11.1 Badminton Multisport Centre

**Staff** Ross Hudson, Head of Spaces & Places  
Reneke van Soest, General Manager: Operations & Infrastructure

### RECOMMENDATIONS

Moved: Mayor Mahé Drysdale  
Seconded: Deputy Mayor Jen Scoular

That the Council:

- (a) Receives the report "Badminton Multisport Centre "
- (b) Confirms its commitment to a \$5m contribution to the Badminton Multisport Centre, with the financial treatment of that contribution to be considered at a future Council meeting in the context of the Arena Expansion business case, indoor courts level of service and development contributions allocations.
- (c) The confidential attachment is to remain in the public excluded section to protect the commercial position of the person who supplied the information.

### AN AMENDMENT WAS PROPOSED

Move: Cr Schuler  
Second: Cr Morris

- (b) Confirms its commitment to a **\$6m** contribution to the Badminton Multisport Centre, with the financial treatment of that contribution to be considered at a future Council meeting in the context of the Arena Expansion business case, indoor courts level of service and development contributions allocations.

**In Favour:** Crs Hautapu Baker, Steve Morris, Marten Rozeboom, Kevin Schuler and Rod Taylor  
**Against:** Crs Mahé Drysdale, Jen Scoular, Glen Crowther, Rick Curach and Hēmi Rolleston

**EQUAL**

The amendment **failed**. The original motion was put:

### RESOLUTION CO/26/7/1

Moved: Mayor Mahé Drysdale  
Seconded: Deputy Mayor Jen Scoular

That the Council:

- (a) Receives the report "Badminton Multisport Centre "
- (b) Confirms its commitment to a \$5m contribution to the Badminton Multisport Centre, with the financial treatment of that contribution to be considered at a future Council meeting in the context of the Arena Expansion business case, indoor courts level of service and development contributions allocations.
- (c) The confidential attachment is to remain in the public excluded section to protect the commercial position of the person who supplied the information.

**CARRIED**

At 11.03am the meeting adjourned.

At 11.16am the meeting resumed in open.

Timestamp: 1 hour and 45 minutes

## 11.2 Baypark Implementation & Sports Programme Sequencing

**Staff** Amanda Davies, Manager: Spaces and Places Project Outcomes  
Ross Hudson, Head of Spaces & Places  
Alison Law, Head of City Operations

### RESOLUTION CO/26/7/2

Moved: Deputy Mayor Jen Scoular  
Seconded: Cr Marten Rozeboom

That the Council:

- (a) Receives the report "Baypark Implementation & Sports Programme Sequencing".
- (c) Endorses the proposed sequencing of the Sports Facilities Programme, including integrated and prioritised implementation of the Baypark masterplan, subject to confirmation of Annual Plan and Long Term Plan budgets.
- (d) Agrees to proceed with the design, consenting and pre-construction phases of the Baypark programme and allocates \$2m of capital investment in FY27 for that purpose, noting the offer of \$4m over the same period from external funding partners to the start-up stages of the Netball Multisport and Arena Expansion projects.

- (e) Allocates \$4m of capital investment in FY27 for the decommissioning of the existing Memorial Pools and the design and consenting phase of the Memorial Park Aquatics Centre, noting a further decision on the scale and phasing of the project is proposed for September 2026.
- (f) Notes that the demolition of the existing Memorial Pool will be subject to acknowledgment that the detailed design of the new Memorial Park Aquatic Centre will include a clear and meaningful connection to the living memorial in the existing Memorial Park pool, extending that memorial to include veterans of all wars.
- (g) Agrees to defer \$1.94m of carried forward capex for the Badminton Multisport Centre to FY28, freeing up capacity in FY27 and agrees the carry forward of \$0.85m of capex for Baypark from FY26, offsetting the additional costs above, leaving \$3.21m to be added to the capex programme to enable recommendations (d) and (e) above.
- (h) Requests staff provide Council with refined cost estimates and a refined implementation programme to inform the Long Term Plan 2027-37.
- (i) Acknowledges the commitment from TECT towards the implementation of this programme.

**CARRIED**

### RESOLUTION CO/26/7/3

Moved: Deputy Mayor Jen Scoular

Seconded: Cr Marten Rozeboom

That the Council:

- (b) Agrees to proceed to the consenting and construction of the Netball Multisport Centre at Baypark with staff to report back on a refined budget including capital and operational costs before proceeding to award a contract for construction.

**In Favour:** Crs Mahé Drysdale, Jen Scoular, Rick Curach, Steve Morris, Marten Rozeboom, Kevin Schuler, Rod Taylor and Hēmi Rolleston

**Against:** Cr Hautapu Baker

**Abstained:** Cr Glen Crowther

**CARRIED 8/1**

Timestamp: 2 hours and 50 minutes

### 11.3 Private Plan Change 40 - Mount Maunganui Golf Club Incorporated - Recommendation on Private Plan Change Request

**Staff** Janine Speedy, Team Leader: City Planning  
Brent Musk, Intermediate Planner (Policy)  
Andy Mead, Head of City Planning & Growth

**RESOLUTION CO/26/7/4**

Moved: Cr Rod Taylor

Seconded: Cr Hēmi Rolleston

That the Council:

- (a) Receives the report "Private Plan Change 40 - Mount Maunganui Golf Club Incorporated - Recommendation on Private Plan Change Request".
- (b) Accepts, in whole, the private plan change request by Mount Maunganui Golf Club Incorporated in accordance with clause 25(2)(b) of Schedule 1 of the RMA, and approves that the request be notified as soon as practicable.
- (c) Delegates authority to the General Manager: Strategy, Partnerships & Growth to approve the notification of the request in accordance with the provisions of the First Schedule to the Resource Management Act 1991.
- (d) Adheres to Council's policy of full recovery of costs associated with processing the private plan change request: Private Plan Change 40 (PC40).
- (e) Separate to the RMA plan change process, continue discussions with Mount Maunganui Golf Club and Mount Intermediate regarding allowing public walking and cycling access from Fairway Avenue to Mount Intermediate School.

**CARRIED**

Timestamp: 3 hours and 4 minutes

**11.4 Papakāinga housing funding support**

**Staff** Christine Jones, General Manager: Strategy, Partnerships & Growth

**RESOLUTION CO/26/7/5**

Moved: Cr Hēmi Rolleston

Seconded: Cr Rod Taylor

That the Council:

- a) Receives the report "Papakāinga housing funding support
- b) Approves the distribution and administration of the Papakāinga Fund as follows (Option 1A):
  - i. Eligibility criteria requiring projects to:
    - o Meet the definition of papakāinga under the Development Contributions Grants Policy
    - o Be located within Tauranga City Council boundaries
    - o Have appropriate governance and commitments in place
    - o Be multi-dwelling developments at detailed planning or consent stage
    - o Demonstrate readiness to progress and build
    - o Use funding for planning and consenting costs, engineering and technical investigations, surveying, and geotechnical works.

- ii. An allocation process involving:
    - o An Expression of Interest process in May/June 2026
    - o Assessment by a senior staff panel against the eligibility criteria
    - o Refinement with eligible applicants by the Papakāinga Advisor and relevant technical staff
    - o Final funding approval by the General Manager: Strategy, Partnerships and Growth.
  - iii. Rollover of any unallocated Papakāinga Fund balance to the following financial year.
  - iv. Release of the second tranche of the Papakāinga Fund of \$200,000 in the 2026/27 financial year, to be allocated in accordance with the above process.
- c) Approves changes to the Grant Fund for Development Contributions on Papakāinga Housing as follows (Option 2A):
- (i) Transfer of budget to the Papakāinga Fund on an as-needed basis, while maintaining sufficient funding to meet the Grant Fund's purpose.
  - (ii) Reduction in proportion of development contributions funded from 100% to a range of 50–75%, subject to engagement outcomes.
  - (iii) Council receipt of an annual staff-led review of outcomes and processes to ensure the objectives of both funds are being met and to support continuous improvement.
  - (iv) Following appropriate engagement, provision of an updated Draft Grants for Development Contributions on Papakāinga Housing Policy to Council for approval on 21 July 2026.
- d) Delegates financial authority to the Chief Operating and Financial Officer to transfer budget from the Grant Fund for Development Contributions on Papakāinga Housing to the Papakāinga Fund, on advice from the General Manager: Strategy, Partnerships and Growth.
- e) Notes that options for the continuation or discontinuation of both the Papakāinga Fund and the Grant Fund for Development Contributions on Papakāinga Housing will be presented for Council consideration during development of the Long-term Plan 2027–2037.
- f) Notes that should the Papakāinga Fund continue post-2026/27, a guiding framework or policy will be developed by 1 July 2027 to ensure a structured and transparent approach to the fair distribution of this fund.
- g) That a papakāinga task force be put in place to both monitor the effectiveness of this proposal and determine any other initiatives that are required to support papakāinga housing. With the terms of reference and appointments to come back a future Council meeting
- h) Attachment 2 is to remain in the public excluded section as it contains confidential financial and other information relating to other parties.
- i) Attachment 3 is to remain in the public excluded section as it contains confidential financial and other information relating to other parties.

**CARRIED**

At 1.03pm the meeting adjourned.

At 1.44pm the meeting resumed in open.

Timestamp: 4 hours and 14 minutes

### 11.5 Funding Options for Tourism Bay of Plenty and Bay Venues 2026-27 Annual Plan Requests.

**Staff** Kathryn Sharplin, Head of Finance  
Craig Rice, Chief Operating & Financial Officer

#### RESOLUTION CO/26/7/6

Moved: Cr Kevin Schuler  
Seconded: Cr Marten Rozeboom

That Council:

- (a) Receives the report "Funding Options for Tourism Bay of Plenty and Bay Venues 2026-27 Annual Plan Requests."
- (b) For Bay Venues agrees:
  - (i) to fund through rates additional operational grant for the 2026-27 Annual Plan of \$317,390 for facility painting and QEYC operations.
  - (ii) to an additional one-off loan funded grant of \$365,000 to fund the proposed investment in Leisure Management SaaS.
  - (iii) interest on the \$365,000 loan along with debt retirement over an eight-year period should be covered by rates at an annual rates requirement of \$61,138 to be funded through Council's debt arrangements.
- (d) Agrees the additional rates requirement from decisions above should be funded from a carry forward of unspent rates from 2025/26, with this funding either from additional rates surplus, or if that is not available from the reserve buffer agreed as part of the agreed rates funding to be carried forward to 2026/27.
- (f) Requests staff to report back on using Airport surplus to fund the full costs of establishing the Te Manawataki o Te Papa isite.

**CARRIED**

#### RESOLUTION CO/26/7/7

Moved: Cr Kevin Schuler  
Seconded: Cr Marten Rozeboom

That Council:

- (c) For Tourism Bay of Plenty agrees
  - (ii) to a one-off loan funded grant of \$150,000 to take total budget to \$450,000 to fund Our Place Tauranga brand expenditure
  - (iii) interest on the \$150,000 loan and debt retirement over a 10-year period should be covered by rates at an annual rates requirement of \$21,000 to be funded through Council's debt arrangements.

**In Favour:** Mayor Mahé Drysdale, Cr Hautapu Baker, Cr Steve Morris, Cr Marten Rozeboom, Cr Kevin Schuler, Cr Rod Taylor and Cr Hēmi Rolleston

**Against:** Deputy Mayor Jen Scoular, Cr Glen Crowther and Cr Rick Curach

**CARRIED 7/3**

**RESOLUTION CO/26/7/8**

Moved: Cr Kevin Schuler

Seconded: Cr Marten Rozeboom

That Council:

(c) For Tourism Bay of Plenty agrees:

- (i) to a one-off grant of \$235,000 to fund capital expenditure for fitout of the isite at Te Manawataki o Te Papa and development of a mobile isite using Airport surplus through the Airport Tourism Contestable Reserve.
- (iv) to fund through the Airport Tourism Contestable Reserve additional operating grant of \$93,000 for development of the city's digital visitor kiosk network and associated visitor and emergency information systems.

**In Favour:** Mayor Mahé Drysdale, deputy Mayor Jen Scoular, Cr Hautapu Baker, Cr Glen Crowther, Cr Steve Morris, Cr Marten Rozeboom, Cr Kevin Schuler, Cr Rod Taylor and Cr Hēmi Rolleston

**Against:** Cr Rick Curach

**CARRIED 9/1**

Timestamp: 4 hours and 44 minutes

**11.6 January Weather Event - Recovery Progress Report**

**Staff** Charlie Rahiri, Recovery Manager

**Actions Requested:**

That staff:

- Provide Elected Members with the expenses broken down by vendor and set out money being spent on remediation in future reporting.
- Put all future updates in the report in red font.

**RESOLUTION CO/26/7/9**

Moved: Deputy Mayor Jen Scoular

Seconded: Cr Rick Curach

That the Council:

- (a) Receives the report "January Weather Event - Recovery Progress Report".
- (b) Approves the Recovery reporting format that will be used for future progress updates, with suggestions as noted today.
- (c) Notes that Recovery updates will provided at least six-weekly to Council and weekly to the working group and Elected Members.
- (d) Following the working group meeting on Friday, 15 May, a communication and engagement plan for Mauao recovery will be shared which would outline the regular community updates and engagement.

**CARRIED**

Timestamp: 5 hours and 30 minutes

## 11.7 New Year's Eve Level of Service Decision

**Staff** Gareth Wallis, Head of Community Hubs, Arts, Heritage & Events

### RESOLUTION CO/26/7/10

Moved: Cr Hautapu Baker

Seconded: Cr Steve Morris

That the Council:

- (a) Receives the report "New Year's Eve Level of Service Decision".
- (b) Approves one of the following options for delivery of council-led New Year's Eve events:
  - (i) Option 1: Retain the status quo.

**CARRIED**

Timestamp: 5 hours and 53 minutes

## 11.8 Appointment of Tangata Whenua Representatives to Water Organisation Joint Committee

**Staff** Christine Jones, General Manager: Strategy, Partnerships & Growth

### RESOLUTION CO/26/7/11

Moved: Cr Marten Rozeboom

Seconded: Cr Hautapu Baker

That the Council:

- (a) Receives the report "Appointment of Tangata Whenua Representatives to Water Organisation Joint Committee".
- (b) Appoints the following Tangata Whenua representatives nominated, by Tangata Whenua, as members of the Water Organisation Joint Committee:
  - (i) Hakopa Tapiata
  - (ii) Hon Kiritapu Allan
  - (iii) Kylie Smallman
- (c) Appoints the following Tangata Whenua representatives, nominated by Tangata Whenua, as alternate members of the Water Organisation Joint Committee:
  - (i) Shadrach Rolleston
  - (ii) Rohario Murray
  - (iii) Roana Bennett
- (d) Notes that remuneration will be considered at a future Council meeting.

**In Favour:** Mayor Mahé Drysdale, Cr Hautapu Baker, Cr Glen Crowther, Cr Rick Curach, Cr

Steve Morris, Cr Marten Rozeboom, Cr Kevin Schuler, Cr Rod Taylor and Cr Hēmi Rolleston

**Abstain:** Deputy Mayor Jen Scoular

**CARRIED**

Timestamp: 5 hours and 47.24 minutes

### 11.9 Dog Registration Fee 2026/2027 Year

**Staff** Deidre Ewart, Head of Regulatory Support & Compliance Services  
Oscar Glossop, Team Leader: Animal Services

#### RESOLUTION CO/26/7/12

Moved: Cr Steve Morris

Seconded: Cr Rick Curach

That the Council:

- (a) Receives the report "Dog Registration Fee 2026/2027 Year".
- (b) Sets the dog registration fee for 2026/27 at \$133.
- (c) Sets the additional penalty fee for dogs that are not registered by 31 July 2026 at 50% of the standard fee (i.e. a total of \$199.50).
- (d) Notes that Council's Dog Management Policy and Bylaw and Keeping of Animals Bylaw are currently under review.

**CARRIED**

Timestamp: 5 hours and 48 minutes

### 11.10 Appointment of Tangata Whenua Members to SmartGrowth Leadership Group

**Staff** Christine Jones, General Manager: Strategy, Partnerships & Growth

#### Action Requested:

- That staff provide elected members with a breakdown of the SmartGrowth budget

#### RESOLUTION CO/26/7/13

Moved: Cr Steve Morris

Seconded: Cr Hautapu Baker

That the Council:

- (a) Receives the report "Appointment of Tangata Whenua Members to SmartGrowth Leadership Group".
- (b) Appoints the following Tangata Whenua Representatives as members of the SmartGrowth Leadership Group:

- i) Matire Duncan, nominated by Te Rangapū Mana Whenua o Tauranga Moana
- ii) Whitiara McLeod, nominated by Te Rangapū Mana Whenua o Tauranga Moana
- iii) Hakopa Tapiata, nominated by Te Ihu o te waka o Te Arawa
- iv) Heta Gardiner, nominated by Te Kahui Mana Whenua o Tauranga Moana.

**CARRIED**

At 3.22pm the meeting adjourned.

At 3.36pm the meeting resumed in open.

### **EXTENSION OF MEETING TIME**

#### **RESOLUTION CO/26/7/14**

Moved: Cr Marten Rozeboom

Seconded: Cr Kevin Schuler

That the Council meeting extends the meeting time beyond 6 hours.

**CARRIED**

Timestamp: 6 hours and 5 minutes

### **ITEM TRANSFERRED INTO OPEN:**

#### **11.11 Strategic Partnership Agreement from public excluded item 13.4: University of Waikato Strategic Partnership Agreement and Financial Contribution**

**Staff** Christine Jones, General Manager: Strategy, Partnerships & Growth

#### **RESOLUTION CO/26/7/15**

Moved: Cr Steve Morris

Seconded: Mayor Mahé Drysdale

That the council:

- (a) Receives the report 'Strategic Partnership Agreement - 'University of Waikato Strategic Partnership Agreement and Financial Contribution'
- (b) Approves the Strategic Partnership Agreement (attachment 1) between Tauranga City Council and the University of Waikato and authorises the Chief Executive to sign the agreement on Council's behalf.

**CARRIED**

## **12 DISCUSSION OF LATE ITEMS**

Nil

### 13 PUBLIC EXCLUDED SESSION

#### Resolution to exclude the public at 4.05pm

#### RESOLUTION CO/26/7/16

Moved: Cr Marten Rozeboom

Seconded: Deputy Mayor Jen Scoular

That the public be excluded from the following parts of the proceedings of this meeting.

The general subject matter of each matter to be considered while the public is excluded, the reason for passing this resolution in relation to each matter, and the specific grounds under section 48 of the Local Government Official Information and Meetings Act 1987 for the passing of this resolution are as follows:

General subject of each matter to be considered	Reason for passing this resolution in relation to each matter	Ground(s) under section 48 for the passing of this resolution
<p><b>13.1 - Asset Realisation Reserve (ARR) - Further Properties for Disposal Classification</b></p>	<p>s7(2)(b)(ii) - The withholding of the information is necessary to protect information where the making available of the information would be likely unreasonably to prejudice the commercial position of the person who supplied or who is the subject of the information</p> <p>s7(2)(h) - The withholding of the information is necessary to enable Council to carry out, without prejudice or disadvantage, commercial activities</p>	<p>s48(1)(a) - the public conduct of the relevant part of the proceedings of the meeting would be likely to result in the disclosure of information for which good reason for withholding would exist under section 6 or section 7</p>
<p><b>13.2 - Marine Precinct - Update</b></p>	<p>s7(2)(g) - The withholding of the information is necessary to maintain legal professional privilege</p> <p>s7(2)(h) - The withholding of the information is necessary to enable Council to carry out, without prejudice or disadvantage, commercial activities</p> <p>s7(2)(i) - The withholding of the information is necessary to enable Council to carry on, without prejudice or disadvantage, negotiations (including commercial and industrial negotiations)</p>	<p>s48(1)(a) - the public conduct of the relevant part of the proceedings of the meeting would be likely to result in the disclosure of information for which good reason for withholding would exist under section 6 or section 7</p>
<p><b>13.3 - Property Enforcement Update</b></p>	<p>s6(a) - The making available of the information would be likely to prejudice the maintenance of the law, including the prevention, investigation, and detection of offences, and the right to a fair trial</p> <p>s7(2)(a) - The withholding of the information is necessary to protect the privacy of natural persons, including that of deceased natural persons</p> <p>s7(2)(b)(ii) - The withholding of the information is necessary to protect information where the making available of the information would be likely</p>	<p>s48(1)(a) - the public conduct of the relevant part of the proceedings of the meeting would be likely to result in the disclosure of information for which good reason for withholding would exist under section 6 or section 7</p>

	<p>unreasonably to prejudice the commercial position of the person who supplied or who is the subject of the information</p> <p>s7(2)(g) - The withholding of the information is necessary to maintain legal professional privilege</p> <p>s7(2)(h) - The withholding of the information is necessary to enable Council to carry out, without prejudice or disadvantage, commercial activities</p> <p>s7(2)(i) - The withholding of the information is necessary to enable Council to carry on, without prejudice or disadvantage, negotiations (including commercial and industrial negotiations)</p>	
<b>13.4 - University of Waikato Strategic Partnership Agreement and Financial Contribution</b>	s7(2)(i) - The withholding of the information is necessary to enable Council to carry on, without prejudice or disadvantage, negotiations (including commercial and industrial negotiations)	s48(1)(a) - the public conduct of the relevant part of the proceedings of the meeting would be likely to result in the disclosure of information for which good reason for withholding would exist under section 6 or section 7
<b>13.5 - Western Bay of Plenty Deal Agreement Approval</b>	s7(2)(i) - The withholding of the information is necessary to enable Council to carry on, without prejudice or disadvantage, negotiations (including commercial and industrial negotiations)	s48(1)(a) - the public conduct of the relevant part of the proceedings of the meeting would be likely to result in the disclosure of information for which good reason for withholding would exist under section 6 or section 7
<b>13.11 - Marine Precinct - Supplementary Report - Draft Memorandum of Understanding</b>	<p>s7(2)(g) - The withholding of the information is necessary to maintain legal professional privilege</p> <p>s7(2)(h) - The withholding of the information is necessary to enable Council to carry out, without prejudice or disadvantage, commercial activities</p> <p>s7(2)(i) - The withholding of the information is necessary to enable Council to carry on, without prejudice or disadvantage, negotiations (including commercial and industrial negotiations)</p>	s48(1)(a) - the public conduct of the relevant part of the proceedings of the meeting would be likely to result in the disclosure of information for which good reason for withholding would exist under section 6 or section 7
<b>Confidential Attachment 1 - 11.1 - Badminton Multisport Centre</b>	s7(2)(b)(ii) - The withholding of the information is necessary to protect information where the making available of the information would be likely unreasonably to prejudice the commercial position of the person who supplied or who is the subject of the information	s48(1)(a) the public conduct of the relevant part of the proceedings of the meeting would be likely to result in the disclosure of information for which good reason for withholding would exist under section 6 or section 7
<b>Confidential Attachment 2 - 11.4 - Papakāinga housing</b>	s7(2)(b)(ii) - The withholding of the information is necessary to protect information where the making available of the information would be likely	s48(1)(a) the public conduct of the relevant part of the proceedings of the meeting would be likely to result in the disclosure of

<b>funding support</b>	unreasonably to prejudice the commercial position of the person who supplied or who is the subject of the information	information for which good reason for withholding would exist under section 6 or section 7
<b>Confidential Attachment 3 - 11.4 - Papakāinga housing funding support</b>	s7(2)(b)(ii) - The withholding of the information is necessary to protect information where the making available of the information would be likely unreasonably to prejudice the commercial position of the person who supplied or who is the subject of the information	s48(1)(a) the public conduct of the relevant part of the proceedings of the meeting would be likely to result in the disclosure of information for which good reason for withholding would exist under section 6 or section 7

**CARRIED**

The meeting resumed in open at 7:31pm.

**14 CLOSING KARAKIA**

Cr Hēmi Rolleston closed the meeting with a karakia.

The meeting closed at 7.32pm.

The minutes of this meeting were confirmed as a true and correct record at the Ordinary Council meeting held on 2 June 2026.

**8 DECLARATION OF CONFLICTS OF INTEREST**

**9 DEPUTATIONS, PRESENTATIONS, PETITIONS**

Nil

**10 RECOMMENDATIONS FROM OTHER COMMITTEES**

Nil

## 11 BUSINESS

### 11.1 Independent survey of the community

**File Number:** A20272756

**Author:** Josh Logan, Team Leader: Policy & Corporate Planning

**Authoriser:** Christine Jones, General Manager: Strategy, Partnerships & Growth

#### PURPOSE OF THE REPORT

1. This report seeks to report back to Council on the demographically sound and independent survey that was requested by Resolution CO/26/2/15 at Council's meeting 21 February 2026.

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#### RECOMMENDATIONS

That the Council:

- (a) Receives the report "Independent survey of the community".

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#### EXECUTIVE SUMMARY

2. This report presents the results of the 2026 *Tauranga, Tell us what you think*, community survey delivered independently by PublicVoice Limited. The survey report (**Attachment 1**) provides statistically robust evidence base on residents' views about rates, service priorities, long-term direction, and trust in Council.
3. The survey captured the views of 1,000 Tauranga residents aged 18 and over, with results weighted to align with the Tauranga 2023 Census. It tested residents' preferences on rates affordability, which services they consider core Council business, which services they would protect or reduce, where they see opportunities for efficiency, and the principles they want to guide Council decision-making for the annual and long-term plan.
4. The results present a clear and consistent picture. Residents are signalling strong concern about rates affordability. Nearly half of respondents believe the proposed rates increase should be lower, even if that requires further service reductions, while only a small minority support higher rates in exchange for improved services. When asked to choose between future rates paths, residents cluster around the middle options (an increase of 4%-10% per year), favouring moderate increases paired with either small service reductions or a status-quo approach.
5. At the same time, residents draw a clear distinction between core and discretionary services. Three waters services and roads consistently rank as the most important services and are the services residents most want protected from reductions. In contrast, residents are most comfortable seeing reductions or delays in discretionary areas such as events and festivals, new community facilities, streetscape improvements, libraries, and environmental programmes.
6. Beyond decisions about cutting or protecting services, residents also identify operational efficiency as a critical lever. Building and resource consents, city planning and growth management, roads delivery, and customer service are the area's most often identified as needing improvement. Qualitative responses reinforce perceptions of bureaucracy, slow delivery, and poor value for money, and link these issues directly to low trust in Council.

7. Trust and confidence in Council remains low, with the average trust score sitting below the midpoint of the scale. Residents repeatedly emphasise that rebuilding trust requires visible delivery, accountability, and financial discipline, rather than communication alone.
8. Overall, the survey provides Council with a clear mandate: focus on delivering core infrastructure well, demonstrate restraint and value for money in rates and spending decisions, reduce or pause discretionary activity where required, and pursue tangible efficiency improvements in areas where residents experience the greatest friction. These findings provide a strong evidence base to inform final annual plan and future long-term plan decisions and trade-offs.

**BACKGROUND**

9. Council commissioned the survey to understand residents’ views on rates, services, long-term priorities, and trust in Council. The survey was conducted between April and May 2026 using a mixed-method approach including a random postal sample, online responses, and supplementary channels to broaden reach.
10. The survey was undertaken in the second year of the current long-term plan cycle. It provides timely evidence to support final decisions on the Annual Plan 2026/27 and the upcoming long-term plan, particularly given ongoing cost pressures, infrastructure investment requirements, and rates affordability concerns.
11. Data collection for the survey took place between 13 April – 5 May 2026.
12. The sample selection was based across postal, community network, online panel, and Council subscriber channels. Of 1,072 valid responses, a subsample of n=1,000 was used for analysis, with weighted analysis applied on age and gender to align the sample to the Tauranga 2023 Census.
13. At an unweighted base of n = 1,000, the overall margin of error for the survey is approximately **±3.1 percentage points at the 95% confidence level** for a proportion near 50% (the most conservative case). For sub-groups, margins of error are larger and scale with the inverse square root of the sub-group n: ward-level margins (typical n ≈ 100-180) run around ±7-10 points, and smaller demographic cells should be treated as indicative only.

**STATUTORY CONTEXT**

14. This report supports decision-making under the Local Government Act 2002, which requires councils to promote the social, economic, environmental, and cultural wellbeing of communities in the present and for the future. The survey findings will help inform Council’s long-term plan, including decisions on service levels, funding, and rates.

**STRATEGIC ALIGNMENT**

15. This contributes to the promotion or achievement of the following strategic community outcome(s):

	Contributes
We are an inclusive city	✓
We value, protect and enhance the environment	✓
We are a well-planned city that is easy to move around	✓
We are a city that supports business and education	✓
We are a vibrant city that embraces events	✓

16. The survey findings inform all Tauranga City Council community outcomes, particularly:
  - **Tauranga Tatai Whenua – A well-planned city that is easy to move around**, through strong support for investment in transport and core infrastructure.

- **Tauranga Taurikura – A city that values, protects and enhances our environment**, by highlighting tensions between environmental aspirations and affordability.
- **An inclusive city**, by providing insight into differential impacts across age groups, wards, and financial circumstances.

### OPTIONS ANALYSIS

17. There are no options associated with this report. The report is provided as information only.

### FINANCIAL CONSIDERATIONS

18. The survey itself has no direct financial impact. However, the findings have significant implications for rates setting, service prioritisation, and expenditure decisions within the Annual Plan 2026/27 and Long-term Plan 2027-2037. Residents express a strong preference for rates restraint, protection of core infrastructure, and reductions or delays to discretionary spending.

### LEGAL IMPLICATIONS / RISKS

19. There are no direct legal risks arising from receiving this report. Risks could arise if Council decisions are perceived as inconsistent with clear community feedback, particularly in relation to rates affordability and service prioritisation.

### TE AO MĀORI APPROACH

20. The survey included Māori respondents but did not involve targeted engagement with tangata whenua. The findings should be considered alongside existing relationships and engagement with mana whenua, particularly where decisions affect water, land, and long-term infrastructure. Ongoing engagement through established channels remains important to ensure decisions reflect both community-wide feedback and tangata whenua perspectives.

### CLIMATE IMPACT

21. The survey highlights strong community prioritisation of infrastructure resilience, including water services, stormwater, and transport, which supports adaptation to a changing climate. At the same time, residents express lower willingness to protect environmental programmes where these are perceived as discretionary. Council decisions informed by this report will need to balance affordability with obligations to reduce emissions and enhance nature and biodiversity.

### CONSULTATION / ENGAGEMENT

22. Significant engagement has already occurred through the survey, which captured feedback from a broad cross-section of Tauranga residents. No further engagement is required for the purposes of receiving this report. Further engagement will occur through the long-term plan process as required.

### SIGNIFICANCE

23. The Local Government Act 2002 requires an assessment of the significance of matters, issues, proposals and decisions in this report against Council's Significance and Engagement Policy. Council acknowledges that in some instances a matter, issue, proposal or decision may have a high degree of importance to individuals, groups, or agencies affected by the report.
24. In making this assessment, consideration has been given to the likely impact, and likely consequences for:
- (a) the current and future social, economic, environmental, or cultural well-being of the district or region

- (b) any persons who are likely to be particularly affected by, or interested in, the matter.
  - (c) the capacity of the local authority to perform its role, and the financial and other costs of doing so.
25. In accordance with the considerations above, criteria and thresholds in the policy, it is considered that the matter is of medium significance and the decision to receive the report is of low significance.



### ENGAGEMENT

26. Taking into consideration the above assessment, that the matter is of medium significance, officers are of the opinion that no further engagement is required prior to Council making a decision to receive this report.
27. The survey findings relate to decisions with city-wide social and financial implications and affect a large proportion of residents. However, this report itself does not make binding decisions; it provides evidence to inform subsequent annual and long-term plan decisions.

### NEXT STEPS

28. If received, the survey findings will be used to inform:
- Annual Plan 2026/27 rates and budget decisions
  - Long-term Plan 2027-2037 service level and prioritisation discussions
  - Communications with the community on trade-offs and affordability
29. The report (**Attachment 1**) and cross tabs (**Attachment 2**) attachments will also be published on our website.

### ATTACHMENTS

1. Tauranga, Tell Us What You Think --2026 - A20321125 [↓](#) 
2. TCC\_Cross Tabs - A20321124 [↓](#) 



2026



# Tauranga, Tell Us What You Think

## Survey results

Prepared For :  
Tauranga City Council

Prepared By :  
PublicVoice



Tauranga, Tell Us What You Think — 2026

## Prepared by PublicVoice Limited

This report was produced by PublicVoice Limited, in partnership with Tauranga City Council. The analysis combines quantitative survey research with qualitative thematic coding to provide evidence-based insights into resident views on what matters most for Tauranga's future.

## About PublicVoice

PublicVoice Limited is a leading research and engagement consultancy headquartered in Wellington, New Zealand. We specialise in public policy research and consultation, providing services to various local and central government agencies throughout New Zealand. To learn more about our work, please visit [www.publicvoice.co.nz](http://www.publicvoice.co.nz).

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<b>Author(s):</b>	PublicVoice Limited Research Team

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Tauranga, Tell Us What You Think — 2026

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Tauranga, Tell Us What You Think — 2026

## 1 Executive summary

Tauranga City Council commissioned this survey to hear from residents about what matters most for Tauranga's future. It captured resident views on rates, service priorities, long-term funding focus, and trust in Council across postal, community network, online panel, and Council subscriber channels. Of 1,072 valid responses, a subsample of n=1,000 was used for analysis, with weighted analysis applied on age and gender to align the sample to the Tauranga 2023 Census.

### 1.1 The headline

Residents want Council to spend less, but deliver more visibly on the things that matter. The picture is consistent across the closed and open questions: a clear ranking of core services first, frustration with discretionary spending and operational drag, and a desire for elected members to listen, be transparent, and govern with discipline.

### 1.2 Where residents land on rates and direction

Sentiment on rates is firmly weighted toward restraint. Nearly half (48%) feel rates should be lower, even if that means further service reductions, against 32% who think rates are about right and 10% who would accept higher rates for better services, with 10% not sure. When asked to pick a specific path forward, 37% chose the 4-7% option (small service reductions) and 20% the 0-4% option (significant reductions), versus 10% for 10%+ (more services). At the same time, 57% want a balanced approach between current and future communities, suggesting the appetite for cuts is bounded: residents don't want short-term savings that mortgage the future.

This sits alongside low trust. The mean trust score in Council is 4.3 out of 10 (weighted), with 39% scoring 0-3 and only 10% scoring 8-10. Restraint and low trust are reinforcing each other: residents are reluctant to fund what they don't yet see being delivered well.

### 1.3 What counts as core council business

Residents push back on the framing that any of Council's listed activities are inherently non-core: 45% said none of the ten listed activities should be classed as non-core council business. Where respondents did nominate something, events and festivals (38%) was the clear outlier, followed by supporting community organisations (22%) and economic development and tourism (20%). The pattern says residents see most of what Council does as legitimately Council's job; the question is whether the discretionary edges are worth funding at current levels.

### 1.4 What residents want protected, and what they'd let go

Q4 and Q5 set up a direct trade-off: which services should be protected from cuts, and which would residents accept reducing if Council needs to find further savings. The two lists are close to mirror images of each other.

**Protect:** Three waters and roads sit clearly at the top of the protect list (water 55%, wastewater 38%, stormwater 33%, roads and transport 33%), reinforced by the importance ratings in Q1 (roads/footpaths at 96% top-2-box, water and rubbish/recycling at 95%).

**Reduce:** Events and festivals (59%), new community facilities (44%), street and landscape improvements (35%), libraries and cultural facilities (31%), and environmental and sustainability programmes (27%) are where residents would accept cuts.

The cuts residents will tolerate are the discretionary edges, not the core. Environmental and sustainability programmes show a clear reduce-protect gap: only 11% nominated them for protection while 27% were comfortable seeing them reduced or paused.

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On 10-year priorities, “Deliver and maintain core services” (73% top-3) and “Address transport” (71%) lead clearly, with “Enable housing and manage growth” (56%) a step behind. On principles, “Accountable and transparent” (78%) sits ahead of “Look after what we’ve got” and “Value for money” (both 71%).

### 1.5 Where residents see efficiency gains

Beyond protect-and-reduce, residents point to a third lever: doing the same work for less. Building and resource consents (52%) and city planning and growth (49%) top the list of services residents think could be delivered more efficiently, followed by roads and footpaths (44%) and customer service (27%).

The open question on efficiency reinforced this: of 790 substantive responses, the dominant themes were bureaucracy and red tape (100 comments), streamlining consents (80), and faster delivery and decision-making (50). Roading drew a sub-theme of getting works right the first time and planning ahead of growth, with frequent reference to visible inefficiencies on works sites.

### 1.6 The message to elected members

963 respondents wrote a substantive message to elected members. Two themes of roughly equal weight dominated: governance (465) and rates and financial (466). Within governance, the strongest thread was relational: listen, be transparent, explain decisions, set egos aside. “*Council not listening to residents*” alone drew 119 mentions, with calls for genuine engagement and transparency following close behind. Within financial, the largest topics were wasteful spending (149) and a focus on core services (149), with rates affordability and direct calls to lower the increase close behind. Specific recurring concrete issues were paid parking discouraging CBD visits (30 mentions) and the closure and slow reopening of the Mauao tracks (29). A meaningful minority (45 respondents) used the open space to thank Council and the Mayor.

### 1.7 Where subgroups diverge

Most splits are modest, but a few stand out:

- **Age.** Under-35s are markedly more open to higher rates and more investment now: 17% chose the 10%+ option (vs 6-10% for older groups), 18% want Council to invest more for future communities (vs 5-10%), and they place protect-the-environment higher in priorities (49% top-3 vs 24% for 65+). Over-65s anchor the core-services-and-restraint position: 82% put “deliver core services” in their top-3 (vs 56% of under-35s), 67% would reduce events and festivals (vs 51% of under-35s), and they’re more likely to call rates about-right (46%) than too high.
- **Ward.** Pāpāmoa is the strongest concentration of rates-down sentiment, with 59% wanting rates lower and only 25% calling them about-right. Mauao/Mount Maunganui is more accepting of higher rates (16% say rates should be higher). Te Papa records the highest trust (29% scoring 7-10), Tauriko the lowest (17%).
- **Gender.** Males are more likely than females to protect three waters services (water 59% vs 51%, wastewater 46% vs 32%) and to favour reductions in libraries (38% vs 27%). Females are more likely to rate environmental, community, and emergency-management services as important (top-2-box gaps of 18, 12, and 13 points respectively).

### 1.8 Reading these results together

The four multi-select questions (Q2, Q4, Q5, Q6a) describe a coherent expectation of Council: protect the three waters and roads, accept reductions on events, new facilities, streetscape, libraries, and environmental programmes, and look hard at consenting, planning, and customer service for efficiency gains. Almost nothing residents identified for cuts sits in the infrastructure tier, and almost nothing they identified for protection sits in the discretionary tier.

The clearest message overall is a coherent one: residents want Council to do the basics very well, hold the line on rates, govern transparently, and stop or slow what feels discretionary. The qualitative comments suggest the standard isn’t “do less” so much as “do the core well and visibly”. Trust will not lift through

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communication alone. It follows visible delivery on consenting, roadworks, water, and growth-related infrastructure. The subgroup picture suggests Council will need to balance the strong restraint signal from older ratepayers and Pāpāmoa with the willingness-to-invest signal from younger residents, especially on environment and future infrastructure.

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## 2 Introduction

### 2.1 Purpose of the survey

Tauranga City Council commissioned this community survey to hear from residents about what matters most for Tauranga's future. The survey gathers resident views on rates, service priorities, long-term funding focus, and trust in Council, so that future Council decisions reflect the voices of Tauranga people.

### 2.2 Coverage

The survey covered the Tauranga 18+ resident population and was delivered through a mix of postal, in-person, online panel, and Council subscriber channels. A total of 1,072 valid responses were collected and analysed against the Tauranga 2023 Census population.

### 2.3 How to read this report

Headline figures in the main report are weighted to the Tauranga 2023 Census on age and gender. Sub-group differences are described in prose where they are statistically significant. The full unweighted comparison appears in Appendix A, the questionnaire in Appendix B, and sub-group breakdowns in Appendix C.

### 2.4 Project background

Tauranga is one of New Zealand's fastest-growing cities. Population growth, housing intensification, and pressure on transport and three waters infrastructure have been recurring features of Council planning for the past decade. Significant capital investment is underway across roading, water, wastewater, and stormwater networks, and several years of large rates increases have made affordability and value-for-money live issues for residents.

The survey was conducted in the second year of TCC's current Long-term Plan cycle. It gave Council an opportunity to test direction with the community on a small number of strategic questions where resident input shapes future decisions on services, rates, and priorities.

The survey also comes at a particular point in TCC's governance cycle. Tauranga's elected mayor and councillors returned in July 2024 following the Crown-appointed commissioner period (2021-2024). Several commissioner-era decisions, including major capital commitments and rates settings, continue to flow through current budgets, and Council has signalled an interest in understanding how residents view the direction of travel after the first full year back under elected governance.

### 2.5 Policy questions the survey was designed to answer

The survey instrument was built around six questions Council wanted to test with the community:

- **What services do residents value most?** Importance ratings across seventeen Council services (Q1), set against what residents would protect from reductions (Q4), what they would be comfortable seeing reduced (Q5), and where they think Council could deliver more efficiently (Q6).
- **What do residents consider core council business?** A test of whether activities like community facilities, events, economic development, and supporting community organisations are seen as legitimate council functions, or as discretionary spend (Q2).
- **How do residents feel about the proposed rates increase?** A direct read on whether the rates direction sits too high, about right, or too low against the service implications (Q3).
- **Which rates pathway do residents prefer over the longer term?** A forced choice between four rates trajectories tied to service levels: 0-4% (do less), 4-7% (service reductions), 7-10% (status quo), and 10%+ (do more) (Q10).
- **Where should Council's long-term focus sit?** The balance between keeping costs lower now, investing more for future communities, or a balanced approach (Q9); the priorities residents want

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Council to lead with over the next ten years (Q7); and the principles residents want guiding long-term decision-making (Q8).

- **How much do residents trust Council to make good decisions on their behalf?** A 0-10 trust score (Q11), together with a free-text message to elected members where respondents could speak directly to the people making the decisions.

These six questions shape the structure of the body sections that follow.

## 2.6 Key project dates

Stage	Date
Survey design and TCC sign-off	March - early April 2026
Postal mail-out and community fieldwork open	13 April 2026
Online panel top-up open	28 April 2026
TCC database invitation open	3 May 2026
Fieldwork close (all channels)	10 May 2026
Draft report to TCC	12 May 2026
Final report to TCC	19 May 2026

Table 1: Key project dates

## 2.7 Guide to the rest of the report

The report is organised so the survey sections sit together in the body. The **Methodology** section sets out how the survey was designed and fielded, and how the analysis was conducted. The **Respondent profile** section describes who answered, compared to the Tauranga 18+ Census population. Body sections then cover **Council services** (Q1 importance, Q2 not-core), **Rates and spending** (Q3 rates feel, Q4 services to protect, Q5 areas to reduce, Q6a efficiency areas), **Long-term priorities** (Q7 ten-year priorities, Q8 decision principles, Q9 funding focus, Q10 preferred rates option), and **Trust in Council** (Q11). The **Qualitative themes** section draws together the open-text material, including the Q6b efficiency suggestions and the message-to-elected-members responses. Appendices provide the weighted-versus-unweighted comparison, the full questionnaire, and sub-group breakdowns by age, gender, and ward, with the fuller cross-tabs (including ethnicity, tenure, and financial situation) in the supporting cross-tab workbook.

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## 3 Methodology

### 3.1 Overview

This section describes how the Tauranga City Council, Tauranga, tell us what you think survey was designed, fielded, processed, and analysed. The survey was commissioned by Tauranga City Council (TCC) and delivered by PublicVoice between March and May 2026. It was designed to give Council a current read on resident views on rates, service priorities, long-term funding focus, and trust in Council, to help guide future direction for the city.

The approach combines a randomly-sampled postal invitation to complete the survey online (the methodological backbone) with three supplementary channels that broaden reach into harder-to-recruit groups. The postal channel was a mailed letter offering both online and paper completion; in practice almost all postal respondents completed online. Headline results are weighted to the Tauranga 18+ resident population on age and gender, using 2023 Census targets. Open-ended responses were coded using a structured two-pass framework built from the data itself, with manual review at each stage.

### 3.2 Survey instrument

#### Questionnaire structure

The instrument was developed jointly by PublicVoice and TCC's elected members, with input from the Community Relations and Policy and Corporate Planning teams. It runs to 17 core content questions and a small set of demographic and follow-up items, designed for a 6-10 minute completion time.

The core content blocks are:

- **Service importance** (Q1) - 17-item importance battery covering services delivered by Council, rated on a 5-point importance scale plus Don't know
- **Council "core business"** (Q2) - multi-select of activities respondents consider NOT core business for a council
- **Rates** (Q3) - feeling about the proposed rates increase
- **Services to protect** (Q4) and **services comfortable to reduce** (Q5) - paired multi-select questions (up to three per question) exploring the trade-off Council faces
- **Efficiency** (Q6) - service areas residents think could be delivered more efficiently, with an open-text follow-up
- **10-year priorities** (Q7) - ranking of seven strategic priorities
- **Long-term decision principles** (Q8) - ranking of six principles Council should weight when making long-term decisions
- **Funding focus** (Q9) - whether Council should focus on keeping costs lower now, investing more for the future, or balancing both
- **Preferred rates option** (Q10) - choice between four rates pathways tied to service implications (0-4%, 4-7%, 7-10%, 10%+)
- **Trust** (Q11) - confidence in Council on a 0-10 scale
- **Open feedback** - a single message to elected members and a final general comment

Demographic items (Q12-Q17) cover age band, gender, ethnicity (total response, multi-select), suburb, tenure, and household financial situation. A short follow-up block (Q18) offers the prize draw, a copy of survey responses, and opt-in to future research.

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### Scales and conventions

All quantitative scales include a Don't know / Not applicable option. Don't know responses are excluded from percentages unless explicitly noted. Importance ratings use a 5-point scale (Not at all / Not / Neutral / Somewhat / Very important); rates feeling uses a 3-point directional scale (lower / about right / higher); funding focus and the preferred rates option use single-select radio buttons; Q7 and Q8 use ranking blocks (top three priorities/principles reported, with full rank distributions in the appendix).

Trust (Q11) is reported both as a mean on the 0-10 scale and as three summary bands: low trust (0-3), moderate trust (4-7), and high trust (8-10). These bands follow the standard top-box / bottom-box convention used in satisfaction and trust research rather than an even split around the numeric midpoint. The 8-10 band is the recognised high-trust threshold, where only scores of 8, 9, or 10 represent active, confident trust; the 0-3 band captures clearly low or absent trust, with 0 meaning "no trust at all"; and the 4-7 band is the ambivalent middle, which contains the scale midpoint of 5. Because an 11-point scale cannot divide into three equal integer bands and the top band is anchored on the established 8-10 cut, the low and moderate bands span four scale points each while the high band spans three. The banding is a reporting lens only: the mean and the full 0-10 distribution are reported alongside it, so no finding rests solely on where the cuts fall.

### Routing and skip logic

Skip logic was kept minimal so the instrument behaved consistently across paper and online modes. Q6's efficiency suggestions text box is shown only to respondents who flag at least one efficient-delivery candidate. Q4 and Q5 enforce a maximum of three selections. The follow-up block (Q18) routes respondents into a name/email capture only where they tick at least one follow-up option.

### Mode equivalence

The instrument was authored once in Alchemer (the online platform) and the paper questionnaire was generated from the same source so questions, options, and routing were identical across modes.

## 3.3 Sampling

### Sampling frame

The primary sampling frame was the publicly available electoral roll for Tauranga City, processed under the Electoral Act conditions of supply. After removing overseas electors and non-Tauranga postcodes, the roll was deduplicated by postal address so only one elector per household was retained. This preserves ward proportions and ensures that no household receives more than one invitation.

A random sample of 5,000 addresses was drawn from the deduplicated roll. Each address was assigned a unique four-digit access code (Mail\_ID), printed on the cover letter, which residents could enter when completing online to attribute their response back to the postal channel. Code entry was soft-gated (no validation against the mailed list) to reduce friction, with channel attribution still possible through link-based tracking and self-reported suburb for downstream cleaning.

### Supplementary channels

To broaden reach beyond the postal-roll population - which under-represents younger residents, recent arrivals, and people without a fixed address - three supplementary channels were activated:

1. **TCC database (email)** - an email invitation was sent to TCC's own subscriber list (a self-registered audience of residents who have signed up for Council communications). This is not a research panel; respondents skew older and more engaged with Council than the general population, which is why the channel is trimmed at the subsample stage (see Subsample below).
2. **Community network links** - shareable survey links were distributed through local community networks and amplified by paid social media. These responses are not random but broaden reach into groups under-represented in the postal frame.

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3. **Online panel (supplementary)** - a top-up of online responses was sourced through a third-party research panel to lift coverage of under-represented age and ethnic groups. The panel sample was set with quotas on age, gender, and ward consistent with Tauranga 18+ population marginals.

### Fieldwork dates

Channel	Mode	Open	Close
Postal (electoral roll)	Mail-out with online option	13 April 2026	1 May 2026
TCC database (email list)	Email invitation	3 May 2026	10 May 2026
Community network links	Shareable link + paid social	13 April 2026	10 May 2026
Online panel (supplementary)	Online panel	28 April 2026	6 May 2026

Table 2: Fieldwork channels and dates

The postal invitation included a personalised cover letter with a unique code for completing the survey online, alongside a paper questionnaire and reply-paid envelope for those who preferred to respond on paper. In practice almost all postal respondents completed online. The postal channel ran for approximately three weeks to allow for postal turnaround.<sup>1</sup>

## 3.4 Data collection and quality

### In-scope criteria

Eligible respondents were Tauranga City residents aged 18 or over. For postal respondents, residency is verified at the sample stage through the electoral roll’s Tauranga postcode filter. For non-postal channels (TCC database, community network, online panel), residency is verified through Q15 (self-reported suburb): respondents selecting “Western Bay of Plenty”, “Outside Tauranga / Western Bay”, or whose free-text “Other” response describes a clearly non-Tauranga location are excluded from analysis. Respondents who selected “Prefer not to say” or left Q15 blank are retained on the assumption of residency.

### Completes only

Per the agreed reporting approach (TCC sign-off 4 May 2026), only fully completed responses are included in the final dataset. Partial responses (where the respondent dropped out before submitting) were excluded to avoid inconsistent base sizes across questions, which raises defensibility issues when reporting headline figures. This decision is applied consistently across all channels.

### Duplicate detection

Online responses were screened for likely duplicates using a metadata-based approach: IP address, browser/device fingerprint (user agent + operating system + browser language), and matched demographics (suburb plus age band) were combined to flag suspected repeats. Responses flagged as high-confidence duplicates were removed; medium and low-confidence flags were reviewed manually. Postal-with-code responses are protected from removal where the code matches a unique address.

### Panel quality control

Online panel responses underwent additional quality control consistent with standard ESOMAR industry guidelines: pre-launch test transactions flagged by the panel project manager were removed; speeders (respondents completing in under one third of the median completion time, here approximately four minutes) were removed; and Q1 straight-liners (respondents giving the identical answer to all 17 items of the service importance battery) were removed as a non-differentiation flag. These removals are documented separately in PublicVoice’s internal QC log.

<sup>1</sup> The fieldwork window was extended beyond the original close date to ensure a robust achieved sample across all channels.

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### Open-text data treatment

Open-text responses were cleaned to repair encoding issues affecting macron characters (Pāpāmoa, Ōtūmoetai, Pyes Pā, Gate Pā) and to standardise suburb spellings against TCC's official suburb list. The cleaned suburb values feed the ward attribution lookup used for non-postal channels.

## 3.5 Achieved sample and subsample

### As-collected counts

A total of **1,072 valid responses** were collected across the four channels after the in-scope, completes, duplicate, and QC steps above. To support cleaner channel-level analysis and prevent the larger channels from dominating the headline figures, the dataset was then subsampled to **n = 1,000** for analysis.

### Subsample rule

The subsample retains all postal, community network, and online panel responses in full. Only the TCC database channel was trimmed, reflecting that this is the channel TCC themselves considered “top-up” rather than core fieldwork, and that it is the channel whose composition is least controlled (self-registered subscribers, skewing older and more engaged).

The trim applies two layered rules:

1. **Protection** - all respondents in the TCC database channel who self-identified as Māori, Pacific (Samoan, Tongan, Cook Islands Māori), or Asian (Chinese, Indian) are protected from the cut. These groups are typically harder to recruit and under-represented in self-selected channels, and protecting them avoids worsening the ethnic profile of the achieved sample.
2. **Census-targeted random selection** - from the remaining cuttable TCC database respondents, the number needed to reach  $n = 1,000$  is dropped using random selection within four age bins (18-29, 30-44, 45-64, 65+), proportionate to each bin's over-representation against the 18+ Tauranga City age distribution (Stats NZ ERP 2024 basis). Within each bin, dropped IDs are picked at random with a fixed seed for reproducibility.

A full audit log of dropped IDs and per-bin counts is retained in the project file.

### Subsample composition by channel

Channel-level  $n$ 's after the subsample are reported in the respondent profile section. The dominant channel is postal (electoral roll), reflecting the design intent that the random postal sample carries the methodological weight of the survey and the supplementary channels broaden coverage rather than substituting for it.

## 3.6 Sample profile and weighting

### Comparison to Census

The achieved sample was compared to the Tauranga City 18+ resident population on five dimensions: age, gender, ethnicity, ward, and tenure. Source data is Stats NZ 2023 Census, Tauranga City Territorial Authority, with 18+ age bands derived by pro-rating the 15-19 band (18-19 estimated as 2/5). Ethnicity is reported on a total-response basis (multiple selections allowed, totals exceed 100%), consistent with Stats NZ defaults and TCC's own published convention. Free-text “other” ethnicity responses such as “Kiwi” or “British” are back-coded into the standard ethnicity categories where they map clearly. The full sample-vs-census table appears in the next section of this report.

Where the unweighted gap between sample and population exceeds five percentage points, the cell is flagged. The most material skews are an over-representation of older residents and residents engaged with Council, and an under-representation of Māori. Ward distribution is broadly consistent with population shares after the subsample. Survey samples rarely match census distributions exactly. Weighting is applied to correct for these skews.

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### Weighting approach

Headline figures in the main report are **weighted by age × gender** to the Tauranga 2023 Census, using post-stratification raking (iterative proportional fitting via `survey::rake()`). Census targets are:

- **Age (18+)**: 18-34 = 27.2%, 35-44 = 17.1%, 45-64 = 30.0%, 65+ = 25.5%
- **Gender**: Male = 48.3%, Female = 51.4%, Gender diverse = 0.3%

Respondents who answered “Prefer not to say” on either age or gender are excluded from the raking procedure but retained in tabulations with a weight of 1, so they pass through unweighted analyses without distorting weighted population distributions.

Weights are trimmed at five times the mean (industry convention is 3-5×) to prevent any single respondent dominating weighted estimates. After trimming, weights are rescaled so they sum to the eligible-n.

### Why age × gender and not other variables

Three other dimensions were considered for inclusion in the weighting model and excluded for documented reasons:

- **Ethnicity** - Stats NZ reports ethnicity on a total-response basis, where respondents can select multiple categories and totals sum to more than 100%. Total-response ethnicity does not rake cleanly because the marginals are not mutually exclusive. The ethnic skew in the sample is disclosed in the sample profile table and noted in interpretation where it materially affects a finding, rather than being corrected through weighting.
- **Ward** - ward and age are heavily correlated in Tauranga (some wards skew strongly older or younger), and ward distribution after the subsample is reasonably close to population shares. Adding ward to the rake risks producing unstable weights without materially shifting headline figures.
- **Tenure** - Stats NZ Census tenure figures for Tauranga are not on a like-for-like base with the survey’s tenure question, so this dimension is reported descriptively only.

The full weighted-versus-unweighted comparison across all headline metrics is provided in Appendix A. Materially affected figures (more than 2 percentage points of movement) are noted in the relevant sections.

## 3.7 Open-text coding

The two main open-text questions - Q6 efficiency suggestions and the message to elected members - generated substantial volume across the achieved sample. Open-ends were coded using a structured two-pass approach.

### Framework development

A stratified sample of responses across all open-text questions was reviewed to develop a topic framework grounded in what residents actually said. Every topic name uses a sentiment prefix (Concern: / Consider: / Support:) so the framework captures direction as well as theme. Topics are grouped into categories matching TCC service areas (rates, three waters, transport, community facilities, environment, governance, growth, and so on).

The draft framework was validated against an independent sample to flag orphan responses (themes the framework didn’t cover), overloaded topics (codes catching too many distinct ideas), missing themes, and redundant pairs. The validation findings were used to refine the framework before the production coding pass.

### Per-response coding

Every open-text response was coded against the finalised framework, with each response assigned one to three topics. Null responses (blanks, “no comment”, “see above”, non-differentiated “ok”) were identified

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and excluded from coded counts. A confidence score was recorded against each coding decision to support QA review.

### Reporting

Frequency tables in the qualitative section use a minimum-count threshold of three mentions per topic to make the cut. Topics with material verbatim depth are illustrated with representative respondent comments, anonymised but retaining demographic identifiers (age band, ward) where these add context. Tensions between themes - for instance, rates-frustration co-occurring with service-protection - are surfaced in narrative where they emerged from the coding.

## 3.8 Statistical notes

### Margin of error

At an unweighted base of  $n = 1,000$ , the simple random sampling margin of error is approximately  **$\pm 3.1$  percentage points at the 95% confidence level** for a proportion near 50% (the most conservative case). Because the headline figures are weighted, the effective sample size is lower than the raw  $n$  due to weight variance (Kish design effect): the effective sample size is approximately 755, which widens the margin of error on weighted estimates to about  **$\pm 3.6$  percentage points**. For sub-groups, margins of error are larger again and scale with the inverse square root of the sub-group  $n$ : ward-level margins (typical  $n \approx 100-180$ ) run around  $\pm 7-10$  points, and smaller demographic cells should be treated as indicative only.

Significance testing on sub-group differences uses the effective sample size rather than the raw  $n$ , so confidence intervals reflect the variance inflation from weighting.

### Interpretation conventions

Throughout this report:

- Percentages are weighted to Census on age  $\times$  gender unless explicitly noted. Base counts ( $n =$ ) shown on charts and tables are unweighted, indicating the underlying sample.
- “Don’t know” and non-responses are excluded from percentages unless stated otherwise.
- Due to rounding, percentages may not sum to exactly 100%.
- Sub-group differences are described in prose where they reach statistical significance (two-proportion z-test,  $p < 0.05$ ). Sub-group breakdowns sit in Appendix C, not in body sections.
- Where weighted and unweighted figures differ by more than two percentage points on a headline metric, both are noted.

### Comparison to prior surveys

Tauranga City Council has not previously run this exact instrument, so no direct year-on-year comparisons are drawn in this report. Where individual questions echo wording from prior consultations or LTP performance measures, this is noted in the relevant section, with the caveat that mode, scale, and frame differences make comparisons indicative rather than precise.

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## 4 Respondent profile

### 4.1 Achieved sample

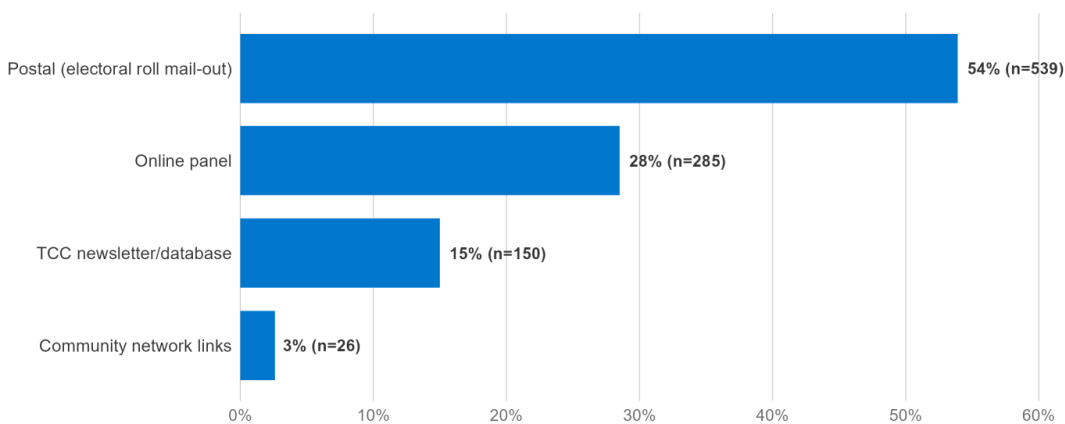
A total of 1,072 valid responses were collected across the four fieldwork channels after data cleaning and exclusions (residency screening and substantive non-completion). The dataset was then subsampled to n = 1,000 to rebalance the channel mix and bring the age distribution closer to census proportions for analysis. All figures reported in this section, and elsewhere in this report, are drawn from the final n = 1,000 dataset unless stated otherwise.

### 4.2 Response channel

Responses were collected across four channels: postal invitations sent via the electoral roll, the Council’s own newsletter/database, community network links, and a supplementary online panel. The postal channel accounted for just over half of all completes (53.9%), followed by the online panel (28.5%) and the Council database (15.0%). Community network links contributed the smallest share at 2.6%.

#### Response channel

% of respondents | Base: n = 1000



Base: all respondents (n = 1000). Single-choice question. Unweighted figures - this chart describes the achieved sample composition.

Figure 1: Response channel (n=1,000)

Rank	Option	n	%
1	Postal (electoral roll mail-out)	539	54%
2	Online panel	285	28%
3	TCC newsletter/database	150	15%
4	Community network links	26	3%

Single-choice question - percentages sum to 100% (subject to rounding). Base = respondents who provided a response (n = 1000). Unweighted - this describes the achieved sample composition.

Table 3: Response channel

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### 4.3 Sample composition against census

The table below compares the achieved sample to the Tauranga 2023 Census 18+ resident population on five demographic dimensions: age, gender, ethnicity (total response), ward, and tenure. Categories where the absolute gap exceeds five percentage points are flagged.

Variable	Category	n (sample)	Sample %	Census %	Gap (pp)	Flag
Age band	<b>18-34</b>	<b>121</b>	<b>12.3%</b>	<b>27.2%</b>	<b>-14.9</b>	*
	35-44	155	15.8%	17.1%	-1.3	
	45-64	290	29.6%	30.0%	-0.4	
	<b>65+</b>	<b>415</b>	<b>42.3%</b>	<b>25.5%</b>	<b>16.8</b>	*
Gender	<b>Male</b>	<b>394</b>	<b>40.1%</b>	<b>48.3%</b>	<b>-8.2</b>	*
	<b>Female</b>	<b>586</b>	<b>59.7%</b>	<b>51.4%</b>	<b>8.3</b>	*
	Gender diverse	2	0.2%	0.3%	-0.1	
Ethnicity (total response)	<b>NZ European/Pākehā</b>	<b>883</b>	<b>91.3%</b>	<b>78.7%</b>	<b>12.6</b>	*
	<b>Māori</b>	<b>104</b>	<b>10.8%</b>	<b>19.3%</b>	<b>-8.5</b>	*
	Pacific	7	0.7%	3.6%	-2.9	
	<b>Asian</b>	<b>41</b>	<b>4.2%</b>	<b>10.3%</b>	<b>-6.1</b>	*
	Other	14	1.4%	2.9%	-1.5	
Ward	<b>Arataki</b>	<b>46</b>	<b>4.7%</b>	<b>12.3%</b>	<b>-7.6</b>	*
	Bethlehem	95	9.6%	12.3%	-2.7	
	Matua-Otūmoetai	148	15.0%	12.4%	2.6	
	Mauao/Mount Maunganui	102	10.3%	10.5%	-0.2	
	<b>Pāpāmoa</b>	<b>233</b>	<b>23.6%</b>	<b>14.6%</b>	<b>9.0</b>	*
	Tauriko	104	10.5%	12.3%	-1.8	
	Te Papa	135	13.7%	12.1%	1.6	
	Welcome Bay	124	12.6%	13.4%	-0.8	
Tenure	<b>Owner-occupier</b>	<b>797</b>	<b>81.7%</b>	<b>67.0%</b>	<b>14.7</b>	*
	<b>Renter</b>	<b>123</b>	<b>12.6%</b>	<b>30.0%</b>	<b>-17.4</b>	*
	Other living arrangement	55	5.6%	3.0%	2.6	

Sample % calculated on respondents giving a valid response (PNTS / blank excluded except for Ward). Ethnicity uses total response (multi-tick) so column sums >100%. Gap = Sample % - Census %. Cells with |gap| > 5pp flagged \* and shown in red. Census source: Stats NZ 2023 Census, Tauranga City TA, 18+.

Table 4: Sample profile vs Tauranga 18+ census

Eleven categories across the five variables sit more than five percentage points away from census. The skews follow a familiar pattern for postal-led community engagement: older, more likely to be female, more likely to be a NZ European/Pākehā homeowner, and under-representing younger residents, Māori, Asian residents, and renters. Ward representation is broadly proportional, with the exceptions of Pāpāmoa (over-represented by 9.0 pp) and Arataki (under-represented by 7.6 pp).

To correct for the age and gender skew, headline results in this report are weighted by age × gender to the Tauranga 18+ census population. Ethnicity, ward, and tenure are not raked; their distributions are

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disclosed in the table above rather than corrected. Ward-level sub-group differences are reported in Appendix C; the ethnicity and tenure cuts are held in the supporting cross-tab workbook.

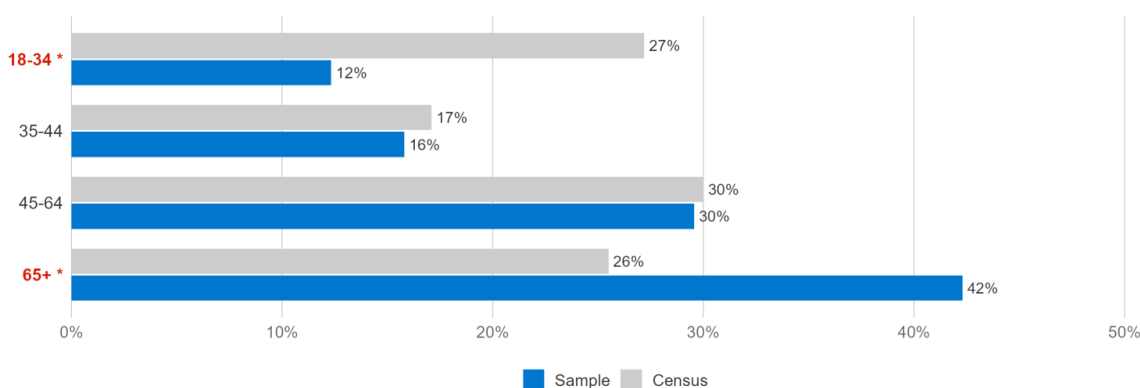
Throughout the rest of this section, the demographic breakdowns shown are calculated on respondents who provided a valid response (i.e. “Prefer not to say” responses are excluded from the base), so the percentages match the census comparison above.

#### 4.4 Age

The sample is weighted toward older residents. Those aged 65+ make up 42.3% of the sample compared with 25.5% of the Tauranga 18+ census population, while residents aged 18–34 make up 12.3% of the sample against a census figure of 27.2%. The 35–44 and 45–64 bands sit within 2 percentage points of their census shares. The age × gender weighting applied to headline results brings the effective age distribution back into line with the census.

##### Sample profile vs census - Age band

Sample n = 981 (PNTS / blank excluded from base) | Categories with |gap| > 5pp flagged with \*



Sample % calculated on respondents giving a valid response. Census source: Stats NZ 2023 Census, Tauranga City TA, 18+.

Figure 2: Age band: sample vs Tauranga 18+ census (n=981)

Rank	Option	n	%
1	65+	415	42%
2	45-64	290	30%
3	35-44	155	16%
4	18-34	121	12%

Single-choice question - percentages sum to 100% (subject to rounding). Base = respondents who provided a response (n = 981). Unweighted - this describes the achieved sample composition. 19 respondents (2% of n = 1000) preferred not to say and are excluded from the base above.

Table 5: Age band

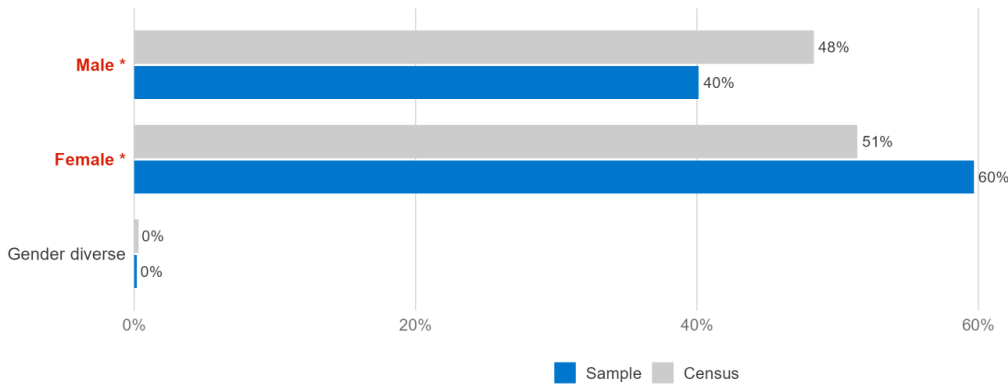
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### 4.5 Gender

Female respondents make up 59.7% of the sample, compared with 51.4% of the census 18+ population. Male respondents are correspondingly under-represented (40.1% sample vs 48.3% census). Gender diverse responses are too small for separate analysis. The age x gender weighting brings the gender split back into line for headline reporting.

#### Sample profile vs census - Gender

Sample n = 982 (PNTS / blank excluded from base) | Categories with |gap| > 5pp flagged with \*



Sample % calculated on respondents giving a valid response. Census source: Stats NZ 2023 Census, Tauranga City TA, 18+.

Figure 3: Gender: sample vs Tauranga 18+ census (n=982)

Rank	Option	n	%
1	Female	586	60%
2	Male	394	40%
3	Gender diverse	2	0%

Single-choice question - percentages sum to 100% (subject to rounding). Base = respondents who provided a response (n = 982). Unweighted - this describes the achieved sample composition. 18 respondents (2% of n = 1000) preferred not to say and are excluded from the base above.

Table 6: Gender

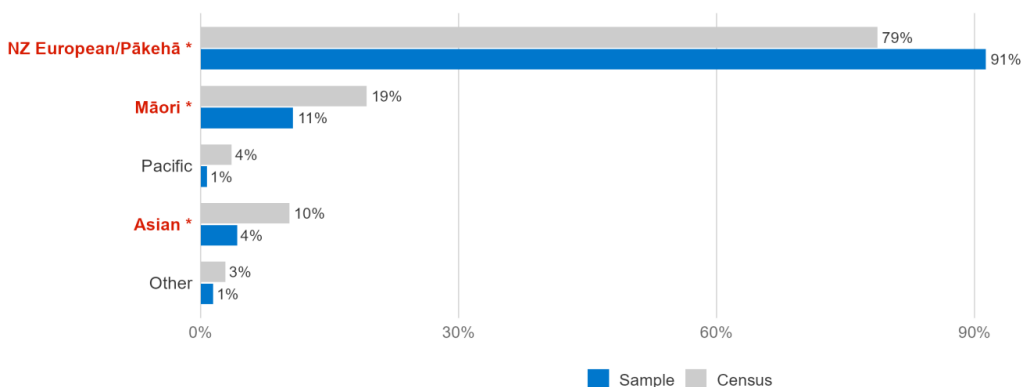
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### 4.6 Ethnicity

Ethnicity is reported on a total-response basis (respondents can identify with more than one group, so percentages sum to more than 100%). NZ European/Pākehā respondents are over-represented (91.3% sample vs 78.7% census), and Māori (10.8% vs 19.3%) and Asian residents (4.2% vs 10.3%) are under-represented. Pacific and Other ethnicities sit within five percentage points of their census shares.

#### Sample profile vs census - Ethnicity (total response)

Sample n = 967 (PNTS / blank excluded from base) | Categories with |gap| > 5pp flagged with \*



Sample % calculated on respondents giving a valid response. Census source: Stats NZ 2023 Census, Tauranga City TA, 18+.

Figure 4: Ethnicity (total response): sample vs Tauranga 18+ census (n=967)

Rank	Option	n	%
1	NZ European/Pākehā	883	91%
2	Māori	104	11%
3	Asian	41	4%
4	Other ethnicity	14	1%
5	Pacific	7	1%

Multi-select - percentages may sum to more than 100%. Base = respondents who provided a response (n = 970). Unweighted - this describes the achieved sample composition. 30 respondents (3% of n = 1000) preferred not to say and are excluded from the base above. Multi-select - respondents could choose more than one; percentages sum to more than 100%.

Table 7: Ethnicity (total response)

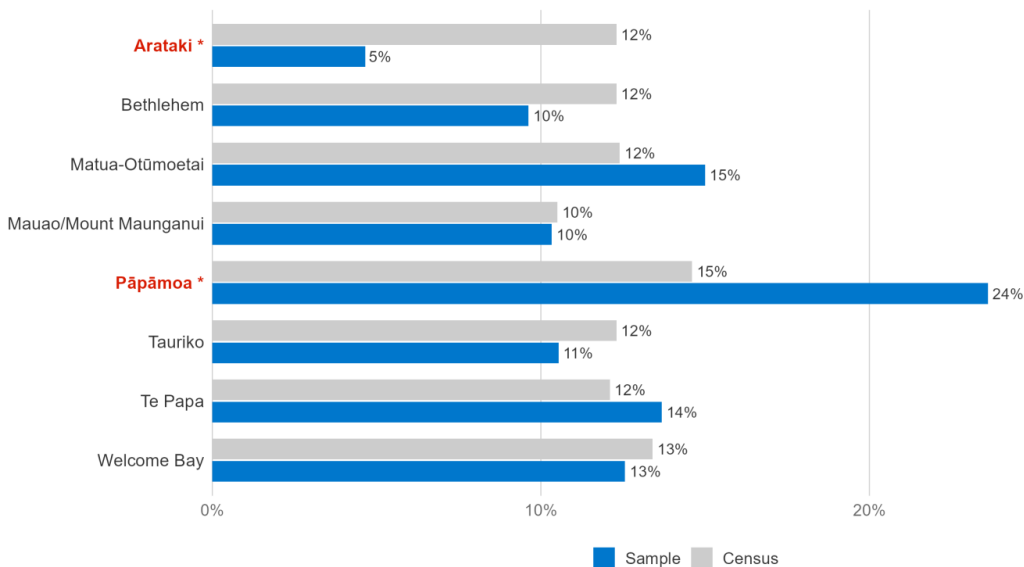
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### 4.7 Ward

Seven of the eight wards sit within three percentage points of their census shares. Pāpāmoa is over-represented by 9.0 percentage points (23.6% sample vs 14.6% census) and Arataki is under-represented by 7.6 percentage points (4.7% sample vs 12.3% census). The remaining wards (Bethlehem, Matua-Otūmoetai, Mauao/Mount Maunganui, Tauriko, Te Papa, and Welcome Bay) are broadly proportional to the population.

#### Sample profile vs census - Ward

Sample n = 987 (PNTS / blank excluded from base) | Categories with |gap| > 5pp flagged with \*



Sample % calculated on respondents giving a valid response. Census source: Stats NZ 2023 Census, Tauranga City TA, 18+.

Figure 5: Ward: sample vs Tauranga 18+ census (n=987)

Rank	Option	n	%
1	Pāpāmoa	233	24%
2	Matua-Otūmoetai	148	15%
3	Te Papa	135	14%
4	Welcome Bay	124	13%
5	Tauriko	104	11%
6	Mauao/Mount Maunganui	102	10%
7	Bethlehem	95	10%
8	Arataki	46	5%

Single-choice question - percentages sum to 100% (subject to rounding). Base = respondents who provided a response (n = 987). Unweighted - this describes the achieved sample composition.

Table 8: Ward (derived from self-reported suburb)

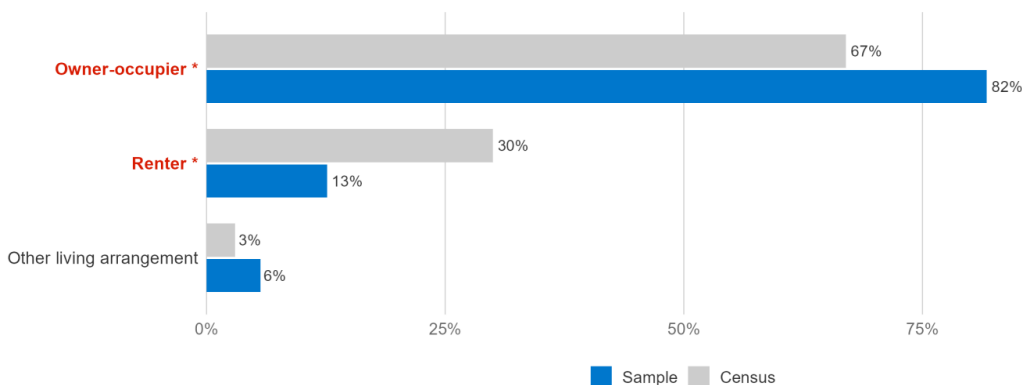
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### 4.8 Tenure

The sample over-represents homeowners (81.7% vs an estimated 67.0% census) and under-represents renters (12.6% vs 30.0%). Tenure is not used as a weighting variable, so this skew flows through to the reported results. Where tenure is a material driver of opinion on a particular question, this is noted in the relevant section and the breakdown is provided in the supporting cross-tab workbook.

#### Sample profile vs census - Tenure

Sample n = 975 (PNTS / blank excluded from base) | Categories with |gap| > 5pp flagged with \*



Sample % calculated on respondents giving a valid response. Census source: Stats NZ 2023 Census, Tauranga City TA, 18+.

Figure 6: Tenure: sample vs Tauranga 2023 Census estimate (n=975)

Rank	Option	n	%
1	Owner-occupier	797	82%
2	Renter	123	13%
3	Other living arrangement	55	6%

Single-choice question - percentages sum to 100% (subject to rounding). Base = respondents who provided a response (n = 975). Unweighted - this describes the achieved sample composition. 25 respondents (2% of n = 1000) preferred not to say and are excluded from the base above.

Table 9: Tenure (prioritised summary)

A more detailed breakdown of property relationships, including investment and commercial property ownership, is shown below. Respondents could select multiple options, so percentages sum to more than 100%.

Rank	Option	n	%
1	Own the home I live in	797	82%
2	Rent the home I live in	124	13%
3	Own residential investment property in Tauranga	59	6%
4	Other living arrangement	54	6%
5	Own commercial/industrial property in Tauranga	17	2%
6	Pay rates on commercial/industrial property in Tauranga	17	2%

Multi-select - percentages may sum to more than 100%. Base = respondents who provided a response (n = 975). Unweighted - this describes the achieved sample composition. 25 respondents (2% of n = 1000) preferred not to say and are excluded from the base above. Multi-select - respondents could choose more than one; percentages sum to more than 100%.

Table 10: Tenure and property (total response)

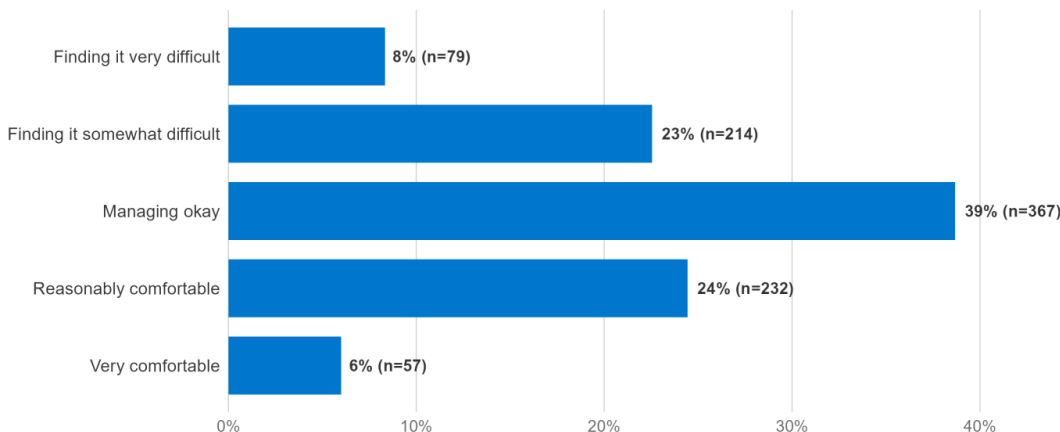
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### 4.9 Household financial situation

Respondents were also asked about their household’s current financial situation. This is not a census-comparable measure but is used as a sub-group variable in cross-tabs throughout the report. The largest single group describes their household as managing okay (38.7%), followed by reasonably comfortable (24.4%) and finding it somewhat difficult (22.6%). Around 8.3% report finding it very difficult, and 6.0% describe themselves as very comfortable.

#### Q17: Household financial situation

% of respondents | Base: n = 949



Base: all respondents (n = 949). Single-choice question. Unweighted figures - this chart describes the achieved sample composition.

Figure 7: Household financial situation (n=949)

Option	n	%
Finding it very difficult	79	8%
Finding it somewhat difficult	214	23%
Managing okay	367	39%
Reasonably comfortable	232	24%
Very comfortable	57	6%

Single-choice question - percentages sum to 100% (subject to rounding). Base = respondents who provided a response (n = 949). Unweighted - this describes the achieved sample composition. 51 respondents (5% of n = 1000) preferred not to say and are excluded from the base above.

Table 11: Household financial situation

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## 5 Council services

Two questions in Section 1 of the survey ask residents to think about the Council services they receive. Q1 asks how important each of seventeen services is on a five-point scale. Q2 asks which of those activities residents see as not core council business. Read together, they set up the “what is Council for” picture that the rates and trade-off questions in the next section build on.

### 5.1 Importance of Council services (Q1)

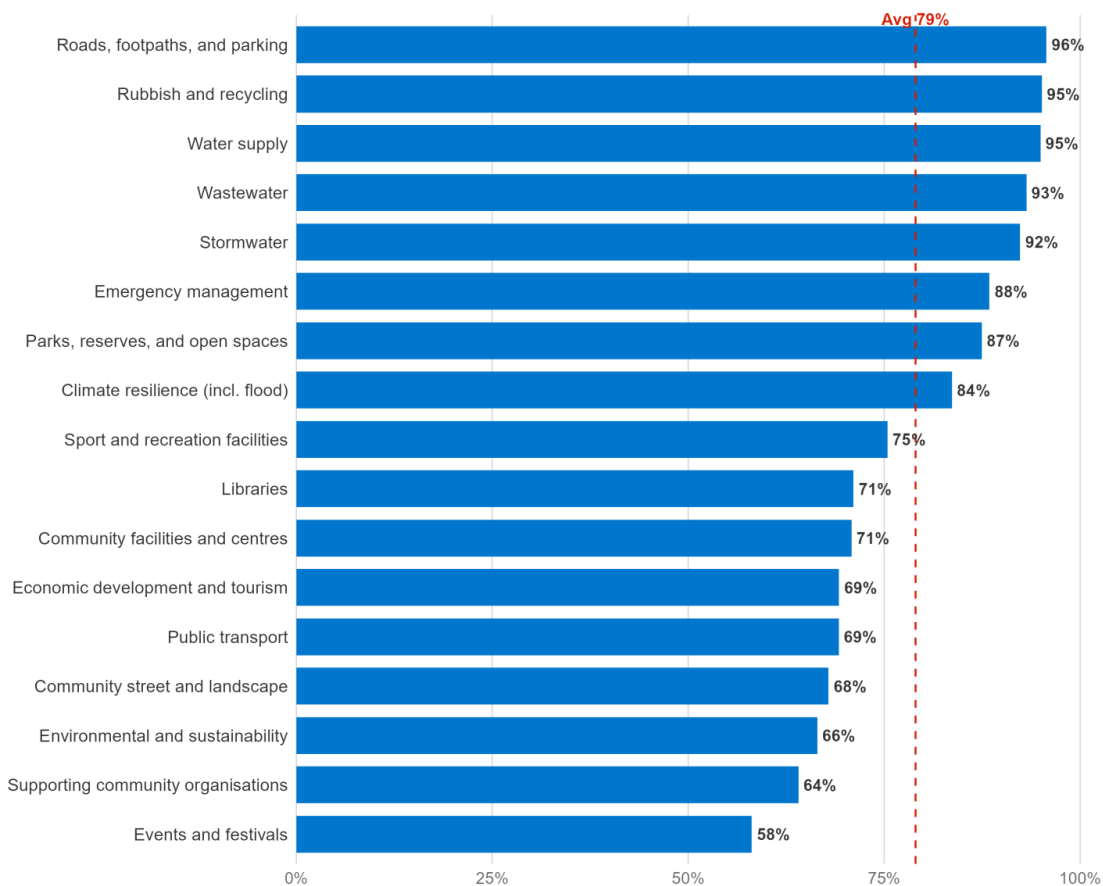
Q1 asked residents to rate the importance of 17 services delivered by Tauranga City Council on a five-point scale from “not at all important” to “very important”, with a “don’t know” option. The analysis below ranks services by the weighted top-2-box score (the share rating each service “very important” or “somewhat important”), with “don’t know” responses excluded from the base.

### 5.2 Headline

Across the seventeen services tested, the average top-2-box score (very important or somewhat important) is 79%. Top-2-box scores range from 58% for events and festivals to 96% for roads, footpaths and parking. All seventeen services are rated as important by more than half of respondents.

#### Importance of TCC services (weighted)

% rating each service Somewhat or Very important | Average: 79%



Top-2-box % is calculated with Don't know excluded. Weighted by age x gender to Tauranga 2023 Census.

Figure 8: Service importance ranked by top-2-box (weighted)

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### 5.3 Core infrastructure dominates the top of the ranking

The five highest-rated services are all core infrastructure: roads, footpaths and parking (96%); rubbish and recycling (95%); water supply (95%); wastewater (93%); and stormwater (92%). The gap between these and the next tier is around four percentage points.

Water supply stands out within the top group on intensity of opinion. While it sits third on top-2-box, it has the highest “very important” share of any service at 88%, well ahead of roads at 71% and rubbish and recycling at 75%. Wastewater (81% very important) and stormwater (74%) also draw stronger “very important” responses than non-infrastructure services.

Emergency management (88%), parks and reserves (87%), and climate change resilience (84%) form a second tier rated as important by most respondents but with lower intensity than the core infrastructure group.

### 5.4 Lifestyle and discretionary services sit lower

The bottom of the ranking is occupied by services that residents are more likely to view as discretionary: events and festivals (58%), supporting community organisations (64%), environmental and sustainability programmes (67%), community street and landscape improvements (68%), and public transport (69%). Public transport is notable for being the most polarising service in the set, with the highest “not at all important” share (4%) and the highest “not important” share (9%), alongside a “very important” share (36%).

The gap between the highest-rated service (roads, footpaths and parking at 96%) and the lowest (events and festivals at 58%) is 38 percentage points. The gap between the lowest core infrastructure service (stormwater at 92%) and the highest non-infrastructure service (emergency management at 88%) is four points, illustrating a clear break in the ranking between infrastructure and other services.

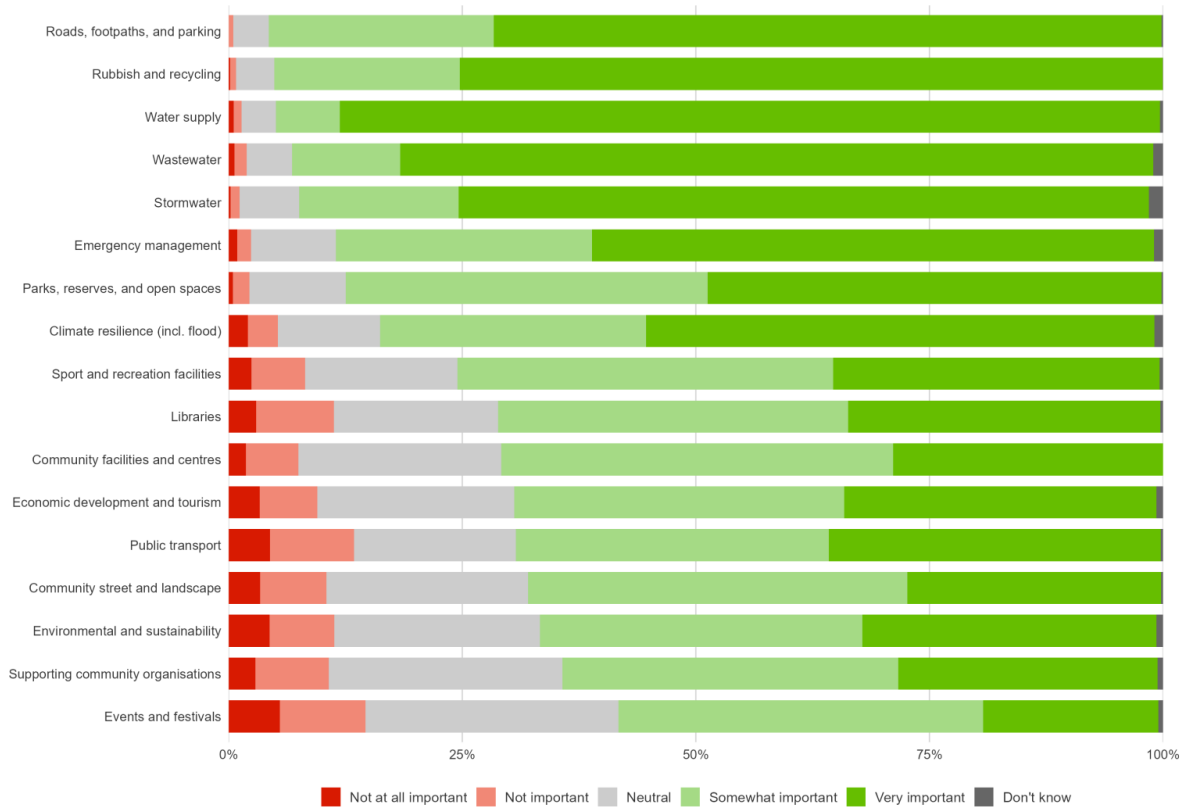
Because every one of the seventeen services clears the 50% importance threshold, there is no service that a majority of residents regard as unimportant. This is a relevant consideration for any spending decision: a reduction to any single service would affect something a majority of residents consider important, rather than trimming an activity most people are indifferent to.

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### 5.5 Full distribution

The full weighted distribution across all five response options is shown below. The stacked chart provides a visual comparison of the proportion of respondents at each rating level for each service.

Importance of TCC services - full distribution (weighted)



Base: everyone who answered the question (n varies by service). Weighted by age x gender to Tauranga 2023 Census.

Figure 9: Service importance: full weighted distribution

Service	Not at all important	Not important	Neutral	Somewhat important	Very important	Don't know	Top-2 Box %	n (base)
Roads, footpaths, and parking	0%	1%	4%	24%	71%	0%	96%	1,000
Rubbish and recycling	0%	1%	4%	20%	75%	0%	95%	1,000
Water supply	1%	1%	4%	7%	88%	0%	95%	1,000
Wastewater	1%	1%	5%	12%	81%	1%	93%	1,000
Stormwater	0%	1%	6%	17%	74%	1%	92%	1,000
Emergency management	1%	2%	9%	27%	60%	1%	88%	1,000
Parks, reserves, and open spaces	0%	2%	10%	39%	49%	0%	87%	1,000
Climate change resilience (incl. flood protection)	2%	3%	11%	28%	54%	1%	84%	1,000

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Service	Not at all important	Not important	Neutral	Somewhat important	Very important	Don't know	Top-2 Box %	n (base)
Sporting and recreation facilities	2%	6%	16%	40%	35%	0%	75%	1,000
Libraries	3%	8%	18%	37%	33%	0%	71%	1,000
Community facilities and centres	2%	6%	22%	42%	29%	0%	71%	1,000
Economic development and tourism	3%	6%	21%	35%	33%	1%	69%	1,000
Public transport	4%	9%	17%	33%	36%	0%	69%	1,000
Community street and landscape improvements	3%	7%	22%	41%	27%	0%	68%	1,000
Environmental and sustainability programmes	4%	7%	22%	35%	31%	1%	66%	1,000
Supporting community organisations	3%	8%	25%	36%	28%	1%	64%	1,000
Events and festivals	5%	9%	27%	39%	19%	0%	58%	1,000

*All percentages calculated on n (base), which includes Don't know. Top-2-box % = Somewhat important + Very important. Weighted to Tauranga 2023 Census on age x gender.*

Table 12: Service importance: full distribution (weighted)

“Don’t know” responses sit at or below 1.5% for every service, with the highest share for stormwater (1.5%) and climate change resilience (0.9%), suggesting that residents are generally familiar with the services tested.

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### 5.6 Activities not considered core council business (Q2)

Q2 asked respondents whether any of ten listed activities are NOT core business for a council, with the option to select multiple activities or to say none should be classed as non-core. Activities are reported as the weighted share of respondents who selected each one; respondents could choose more than one option, so the percentages sum to more than 100%.

The activity most often nominated as not core council business is events and festivals (38%), followed by supporting community organisations (22%) and economic development and tourism (20%). At the same time, 45% of respondents took the position that none of the listed activities should be classed as non-core, indicating there is no strong consensus that any specific activity sits outside Council’s remit.

#### Q2: Activities respondents see as NOT core council business

% selecting each option | Average across rated options: 14% | Base: n = 1000

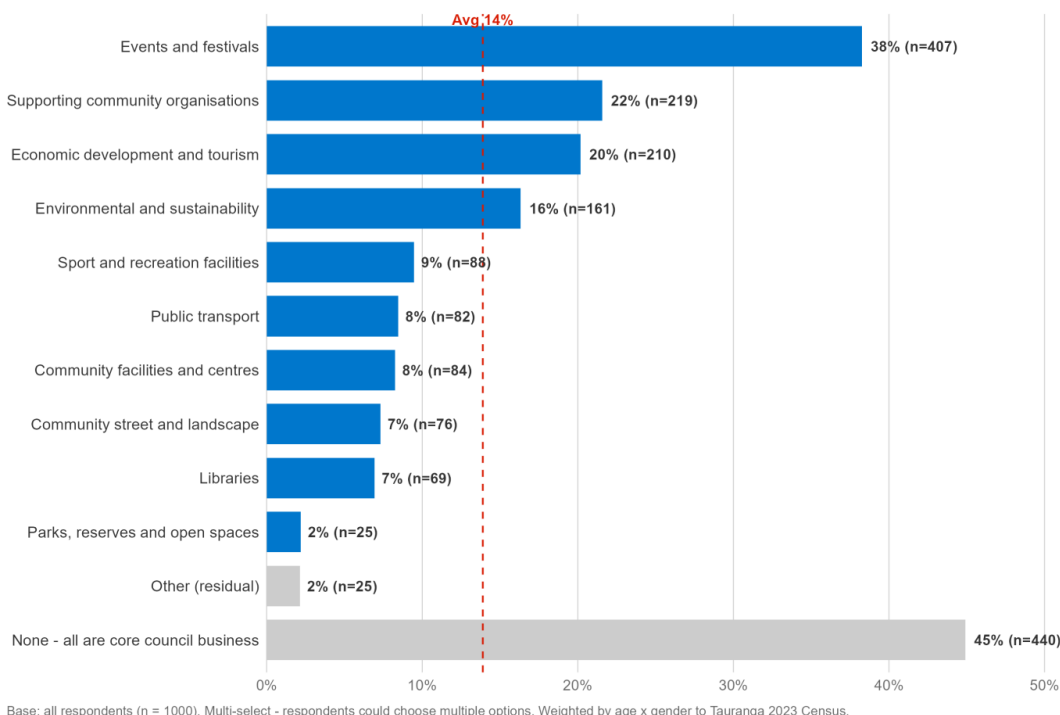


Figure 10: Activities respondents see as NOT core council business

Rank	Option	n	%
1	Events and festivals	407	38%
2	Supporting community organisations	219	22%
3	Economic development and tourism	210	20%
4	Environmental and sustainability programmes	161	16%
5	Sporting and recreation facilities	88	9%
6	Public transport	82	8%
7	Community facilities and centres	84	8%
8	Community street and landscape improvements	76	7%
9	Libraries	69	7%

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Rank	Option	n	%
10	Parks, reserves, and open spaces	25	2%
-	Other (residual)	25	2%
-	None - all are core council business	440	45%

*Multi-select question - percentages may sum to more than 100%. % weighted to Tauranga 2023 Census on age x gender; n is unweighted. Other (residual) = respondents whose free-text answer did not back-code to any listed category. See the residuals table for verbatim responses.*

Table 13: Activities respondents see as NOT core council business

Events and festivals stand out as the activity residents are most likely to view as non-core, suggesting this is where the headline appetite for reducing discretionary spending concentrates. The substantial “none” share (the bar pushed to the bottom of the chart) is also meaningful: a large minority of respondents are not willing to classify any of the listed activities as non-core, which tempers the headline reduction signal.

### Themes in “Other” responses

A small number of respondents (n=25 after back-coding to existing categories) selected “Other” at Q2 with a free-text response that did not match any of the listed activities. The themes that emerged from those residual comments are summarised below.

Theme	n	%
Museums / galleries / civic vanity builds	3	12%
Cultural / identity / 'woke' opposition	2	8%
Should be central or regional government	4	16%
Community organisations / volunteer funding	4	16%
Council overhead / staff perks	3	12%
Back to core services / 'when money is tight'	2	8%
All listed activities are core (disagree with premise)	1	4%
Parking / CBD	1	4%
Other specific service mention	5	20%

*Themes derived from a manual thematic read of all verbatim 'Other (please specify)' responses (junk responses removed first). Each response is assigned to one theme. Percentages calculated from the n=25 respondents who answered 'Other' with substantive text. 'Other (uncategorised)' = responses that didn't fit a defined theme.*

Table 14: Q2: Themes in residual 'Other' responses

Sub-group breakdowns by age, gender, and ward are provided in Appendix C; the fuller cross-tabs, including ethnicity, tenure, and financial situation, are held in the supporting cross-tab workbook.

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## 6 Rates and spending

Section 2 of the survey asked residents about rates and spending. Q3 asked how they feel about the proposed rates increase. Q4 asked which services should be protected from reductions, and Q5 asked which areas they would be most comfortable seeing reduced or delayed. Q6a asked which Council service areas could be delivered more efficiently; the open-text suggestions that followed (Q6b) are covered in the qualitative themes section at the end of this report.

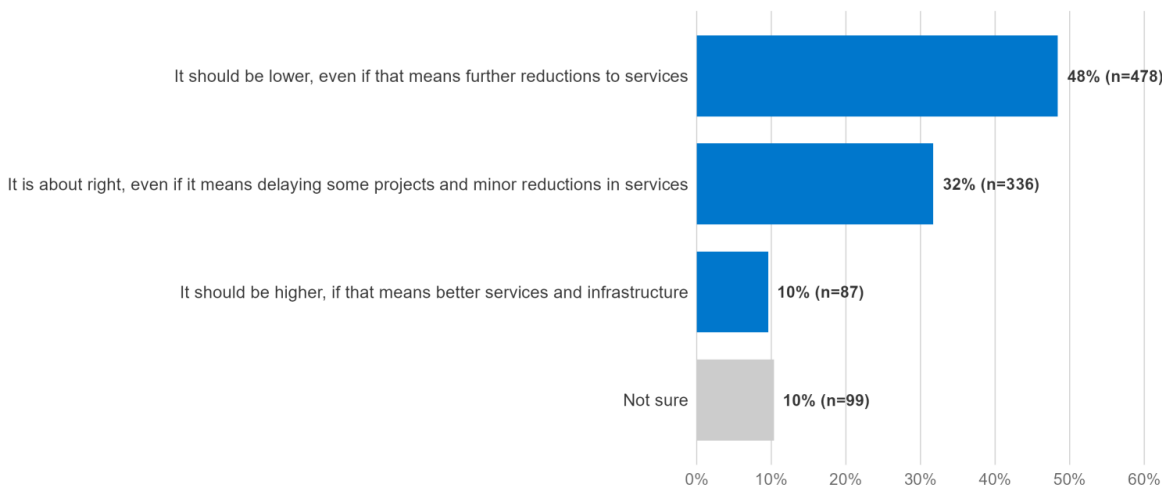
All figures are weighted by age x gender unless stated. Headline %s in the body prose for Q3 are weighted shares of all respondents, including those who answered “Not sure”, so they match the chart, the table, and the Appendix A weighted comparison.

### 6.1 Feelings about the proposed rates increase (Q3)

Nearly half of residents (48%) feel the proposed rates increase should be lower, even at the cost of further reductions to services. Around a third (32%) feel the proposed increase is about right, even if it means delaying some projects and minor reductions in services. Around one in ten (10%) feel the increase should be higher to support better services and infrastructure, and 10% are not sure.

#### Q3: Feelings about the proposed rates increase

% selecting each option | Base: n = 1000



Base: all respondents who answered (n = 1000). Single-choice question. Weighted by age x gender to Tauranga 2023 Census.

Figure 11: Feelings about the proposed rates increase (weighted)

Option	n	%
It should be lower, even if that means further reductions to services	478	48%
It is about right, even if it means delaying some projects and minor reductions in services	336	32%
It should be higher, if that means better services and infrastructure	87	10%
Not sure	99	10%

Single-choice question - percentages sum to 100% (subject to rounding). % weighted to Tauranga 2023 Census on age x gender; n is unweighted. Base = all respondents who answered the question (n = 1000). 'Not sure' responses are retained in the base.

Table 15: Feelings about the proposed rates increase

The “not sure” share for Q3 is 10% on the full distribution, which is sizeable for a directional question about a specific rates proposal. Residents find the abstract restraint signal easier to express than a specific position on the proposed increase.

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### 6.2 Services to protect from reductions (Q4)

Q4 asked respondents to select up to three services that should be protected from reductions, even if it means higher rates. Activities are reported as the weighted share of respondents who selected each one; respondents could select up to three, so the percentages sum to more than 100%.

The services residents most want protected from reductions are water supply (55%), wastewater (38%), stormwater (33%), and roads and transport (33%). Three-waters services and roading sit clearly at the top of the protect list.

#### Q4: Services to protect from reductions (top 3)

% selecting each option | Average across rated options: 20% | Base: n = 1000

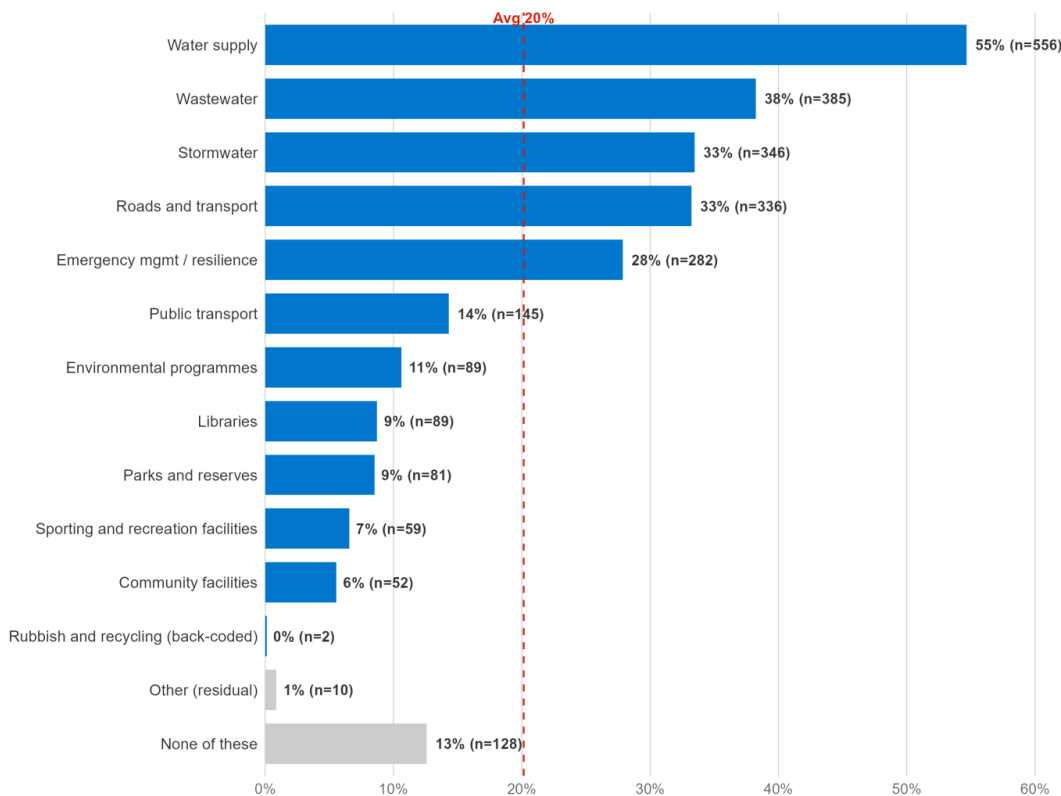


Figure 12: Services residents would protect from reductions (select up to three)

Rank	Option	n	%
1	Water supply	556	55%
2	Wastewater	385	38%
3	Stormwater	346	33%
4	Roads and transport	336	33%
5	Emergency management / resilience	282	28%
6	Public transport	145	14%
7	Environmental programmes	89	11%
8	Libraries	89	9%

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Rank	Option	n	%
9	Parks and reserves	81	9%
10	Sporting and recreation facilities	59	7%
11	Community facilities	52	6%
12	Rubbish and recycling (back-coded)	2	0%
-	Other (residual)	10	1%
-	None - all services should be open to reductions	128	13%

*Multi-select question - percentages may sum to more than 100%. % weighted to Tauranga 2023 Census on age x gender; n is unweighted. Other (residual) = respondents whose free-text answer did not back-code to any listed category. See the residuals table for verbatim responses.*

Table 16: Services residents would protect from reductions (select up to three)

Three waters services dominate the protect list, with water supply at the top by a clear margin, followed by wastewater and stormwater. Roads and transport sit alongside them in the top group, consistent with the importance ratings in Q1 where core infrastructure was strongly preferred. Environmental programmes appear near the bottom of the protect list, consistent with the willingness to reduce these programmes shown later in Q5.

### Themes in “Other” responses

A small number of respondents (n=10 after back-coding to existing categories, including a new “rubbish and recycling” code) selected “Other” at Q4 with a free-text response that did not fit a listed service. The themes from those residual comments are summarised below.

Theme	n	%
Council overhead / salaries should be cut first	4	40%
Vanity projects / spending should be cut instead	2	20%
Mauao access	1	10%
Stop development / asset sales	1	10%
Parking / CBD	1	10%
Caution on over-reaction to emergencies	1	10%

*Themes derived from a manual thematic read of all verbatim 'Other (please specify)' responses (junk responses removed first). Each response is assigned to one theme. Percentages calculated from the n=10 respondents who answered 'Other' with substantive text. 'Other (uncategorised)' = responses that didn't fit a defined theme.*

Table 17: Q4: Themes in residual 'Other' responses

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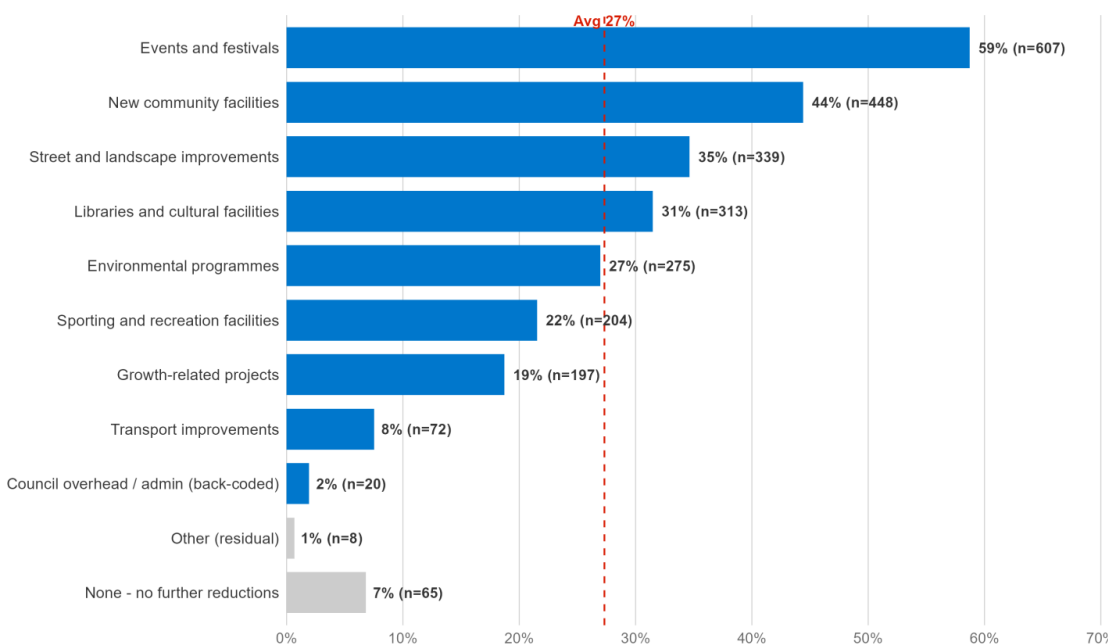
### 6.3 Areas comfortable seeing reduced or delayed (Q5)

Q5 asked respondents to select up to three areas they would be most comfortable seeing reduced or delayed if Council needs to reduce spending further. Activities are reported as the weighted share of respondents who selected each one; respondents could select up to three, so the percentages sum to more than 100%.

Residents are most comfortable seeing reductions or delays in events and festivals (59%), new community facilities (44%), and street and landscape improvements (35%). The reductions residents will tolerate concentrate on discretionary, lifestyle, and growth-related spending rather than core infrastructure.

#### Q5: Areas comfortable seeing reduced or delayed (top 3)

% selecting each option | Average across rated options: 27% | Base: n = 1000



Base: all respondents (n = 1000). Multi-select - respondents could choose multiple options. Weighted by age x gender to Tauranga 2023 Census.

Figure 13: Areas residents would be comfortable seeing reduced or delayed (select up to three)

Rank	Option	n	%
1	Events and festivals	607	59%
2	New community facilities	448	44%
3	Street and landscape improvements	339	35%
4	Libraries and cultural facilities	313	31%
5	Environmental programmes	275	27%
6	Sporting and recreation facilities	204	22%
7	Growth-related projects	197	19%
8	Transport improvements	72	8%
9	Council overhead / admin (back-coded)	20	2%
-	Other (residual)	8	1%

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Rank	Option	n	%
-	None - would not support further reductions	65	7%

*Multi-select question - percentages may sum to more than 100%. % weighted to Tauranga 2023 Census on age x gender; n is unweighted. Other (residual) = respondents whose free-text answer did not back-code to any listed category. See the residuals table for verbatim responses.*

Table 18: Areas residents would be comfortable seeing reduced or delayed (select up to three)

Events and festivals lead the reduce list by a wide margin, alongside new community facilities, streetscape and landscape improvements, libraries and cultural facilities, and environmental programmes. The pattern is the mirror image of the protect list: residents are most willing to scale back the discretionary edges, not the core. Environmental and sustainability programmes show a notable reduce-protect gap, sitting near the bottom of the protect list and the middle of the reduce list at the same time (libraries and cultural facilities show a wider gap again).

### Themes in “Other” responses

A small number of respondents (n=8 after back-coding to existing categories, including a new “council overhead” code that captured 20 responses) selected “Other” at Q5 with a free-text response that did not fit a listed area. The themes from those residual comments are summarised below.

Theme	n	%
Council salaries (staff, exec, councillors)	2	25%
Council admin / internal spending	2	25%
Cultural / identity / 'woke' projects	1	12%
Mayoral car / mayor's perks	1	12%
Consultants and contractors	1	12%
Over-engineering / H&S overkill	1	12%

*Themes derived from a manual thematic read of all verbatim 'Other (please specify)' responses (junk responses removed first). Each response is assigned to one theme. Percentages calculated from the n=8 respondents who answered 'Other' with substantive text. 'Other (uncategorised)' = responses that didn't fit a defined theme.*

Table 19: Q5: Themes in residual 'Other' responses

A notable share of “Other” responses at Q5 named Council’s own operating costs (executive salaries, consultant spend, vehicle fleet, internal spending) as the area respondents would most like to see reduced. These were captured in the new “council overhead” code rather than left in the residual bucket; the residual themes table above covers what remained after that back-coding step.

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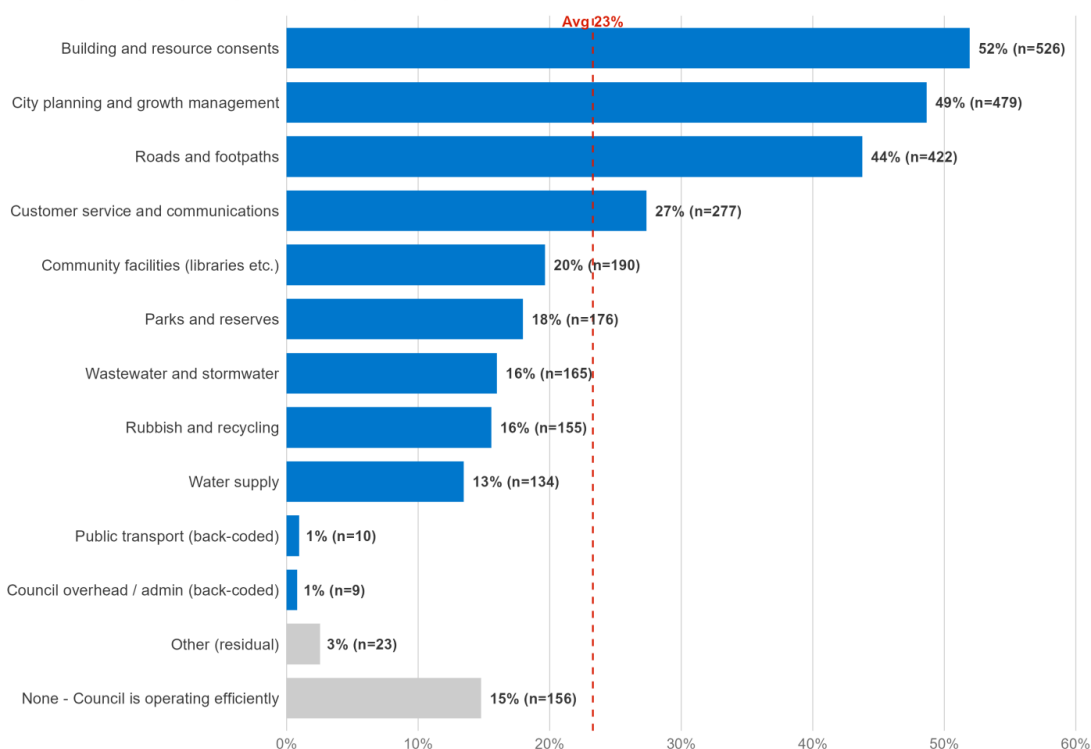
### 6.4 Service areas that could be delivered more efficiently (Q6a)

Q6a asked respondents which Council service areas, if any, they think could be delivered more efficiently. Activities are reported as the weighted share of respondents who selected each one; respondents could select multiple areas, so percentages sum to more than 100%.

The service areas residents most often think could be delivered more efficiently are building and resource consents (52%), city planning and growth (49%), roads and footpaths (44%), and customer service (27%). The pattern points to consenting, planning, and roading as the operational areas where residents see the largest efficiency gains.

#### Q6: Service areas residents think could be more efficient

% selecting each option | Average across rated options: 23% | Base: n = 1000



Base: all respondents (n = 1000). Multi-select - respondents could choose multiple options. Weighted by age x gender to Tauranga 2023 Census.

Figure 14: Service areas residents think could be delivered more efficiently

Rank	Option	n	%
1	Building and resource consents	526	52%
2	City planning and growth management	479	49%
3	Roads and footpaths	422	44%
4	Customer service and communications	277	27%
5	Community facilities (libraries, pools, halls)	190	20%
6	Parks and reserves	176	18%
7	Wastewater and stormwater	165	16%
8	Rubbish and recycling	155	16%

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Rank	Option	n	%
9	Water supply	134	13%
10	Public transport (back-coded)	10	1%
11	Council overhead / admin (back-coded)	9	1%
-	Other (residual)	23	3%
-	None - Council is operating efficiently	156	15%

*Multi-select question - percentages may sum to more than 100%. % weighted to Tauranga 2023 Census on age x gender; n is unweighted. Other (residual) = respondents whose free-text answer did not back-code to any listed category. See the residuals table for verbatim responses.*

Table 20: Service areas residents think could be delivered more efficiently

Building and resource consents and city planning sit at the top of the efficiency list, well clear of the rest, suggesting these are the areas where residents most often experience friction. Roads and footpaths and customer service make up the second tier. The open-text suggestions that respondents wrote in support of these selections are coded and discussed in the qualitative themes section at the end of this report.

### Themes in “Other” responses

A modest share of respondents (n=23 after back-coding to existing categories, including new “council overhead” and “public transport” codes) selected “Other” at Q6a with a free-text response that did not fit a listed service area. The themes from those residual comments are summarised below.

Theme	n	%
Insufficient information / can't judge	4	17%
Public transport	2	9%
All / everything could be more efficient	1	4%
Roading / traffic / cycle infrastructure	2	9%
Maintenance / streetscape upkeep	2	9%
Mayor's pay	1	4%
Digital efficiency (less post, more online)	1	4%
Consents / building regulation	1	4%
Capital projects / beautification cuts	2	9%
Growth pays for growth	1	4%
Other specific service mention	6	26%

*Themes derived from a manual thematic read of all verbatim 'Other (please specify)' responses (junk responses removed first). Each response is assigned to one theme. Percentages calculated from the n=23 respondents who answered 'Other' with substantive text. 'Other (uncategorised)' = responses that didn't fit a defined theme.*

Table 21: Q6a: Themes in residual 'Other' responses

The open-text follow-up at Q6b draws together respondents’ efficiency suggestions across all the service areas they selected (not just “Other”), and is reported in the qualitative themes section.

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## 6.5 Reading the rates and spending questions together

Q3 establishes a directional preference for restraint: nearly half (48%) want the proposed rates increase to be lower, around a third (32%) think it is about right, one in ten (10%) would accept a higher increase, and 10% are not sure. The trade-off questions then put that restraint signal under pressure.

Q4 shows that residents are not willing to cut everywhere. Three waters and roads sit at the top of the protect list, anchoring the same core-services preference seen in Q1. Q5 shows where the cuts they will tolerate concentrate: events and festivals, new community facilities, streetscape improvements, libraries, and environmental programmes. Read together, Q4 and Q5 say “yes, reduce, but reduce the discretionary edges, not the core”.

Q6a points to a third lever beyond protect/reduce: efficiency. The strongest selections are in consenting, planning, and roading: areas where residents see scope to deliver the same service for less. The qualitative themes section develops the operational detail behind these selections.

Sub-group breakdowns by age, gender, and ward are provided in Appendix C; the fuller cross-tabs, including ethnicity, tenure, and financial situation, are held in the supporting cross-tab workbook.

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## 7 Long-term priorities

Section 3 of the survey asked residents about Council’s long-term direction over the next ten years. Q7 asked which seven priorities should sit at the top of Council’s agenda; Q8 asked which principles should guide long-term decisions. Q9 asked where Council’s long-term funding focus should be (current versus future communities), and Q10 asked which of four rates bands residents would prefer for future increases.

All figures are weighted by age × gender unless stated. Headline %s in the body prose for Q9 are weighted shares of all respondents, including those who answered “Not sure”, so they match the chart, the table, and the Appendix A weighted comparison.

### 7.1 Highest priorities for the next ten years (Q7)

Q7 asked residents to rank seven long-term priorities for Tauranga in order of importance. The analysis below uses the weighted share of respondents who placed each priority in their top three (top-3 share), with items ranked from highest to lowest. Mean rank and top-1 share are also reported in the summary table.

#### Q7: 10-year priorities for Tauranga

% placing each item in their top 3 | Average: 42% | Base: n = 1000

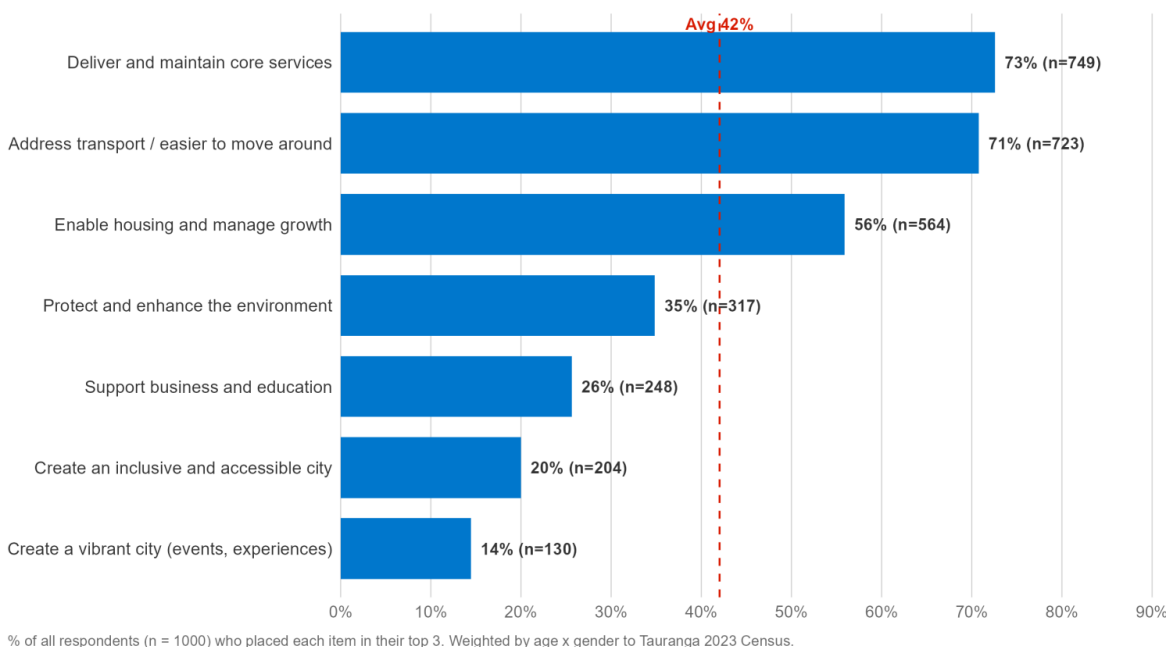


Figure 15: 10-year priorities, % ranking each in their top three (weighted)

#### Two infrastructure priorities sit clearly at the top

Core services (73% top-3) and transport (71%) are effectively tied at the top of the ranking and are well clear of the rest of the field. Both also dominate the top-1 share: 35% of respondents place core services first and 33% place transport first. Together these two items account for 68% of all top-1 picks across the seven priorities.

The mean ranks of these two items are almost identical (2.49 and 2.51), confirming that respondents are not just placing them in their top three but consistently ranking them high.

The transport priority is weighted toward roading rather than public transport. In the service-importance ratings earlier in this report (Q1), roads, footpaths and parking is the single highest-rated service (96% top-

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2-box), while public transport sits near the bottom of the ranking (69%) and is the most polarising service in the set. The strong long-term priority residents place on transport therefore reflects roads and the wider network far more than public transport.

**Housing and growth forms a clear second tier**

Housing and growth sits third at 56% top-3, around 15 percentage points below the top two items but 21 points clear of the next item. Its top-1 share (17%) is around half that of the top two items. Housing and growth’s mean rank of 3.25 places it firmly in the middle of the seven items.

This three-item top tier (core services, transport, and housing and growth) between them accounts for 85% of top-1 picks. All three are areas where Council activity is highly visible and infrastructure-oriented.

**Environmental, lifestyle and economic priorities sit lower**

The bottom four items are clustered between 14% and 35% top-3.

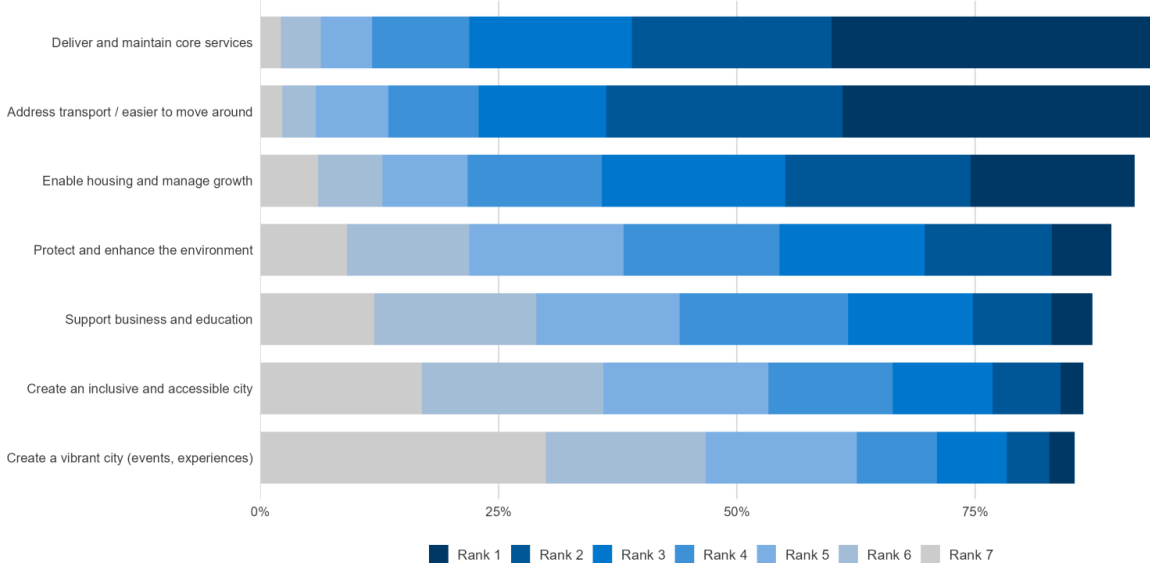
The natural environment (35% top-3) sits in fourth place, with a clear gap below housing and growth and a smaller gap above the items below it. Support for business and education (26%), an inclusive and accessible city (20%) and a vibrant city with events and experiences (14%) follow.

The vibrant city item is the lowest-ranked priority. It has the highest mean rank in the set (5.35 out of 7) and 36% of respondents place it last. It also has a slightly higher top-1 share (3%) than the inclusive city item (2%), suggesting a small group of respondents feel strongly about it even though most rank it low.

**Full rank distribution**

The chart below shows the full distribution of ranks (1 through 7) for each priority. Items with high top-3 shares (core services, transport) also have heavily skewed distributions toward the top ranks, while items with low top-3 shares (vibrant city, inclusive city) are heavily skewed toward the bottom.

Q7: 10-year priorities for Tauranga - full rank distribution



Base: all respondents (n = 1000). Items ordered by mean rank (best at top). Weighted by age x gender to Tauranga 2023 Census.

Figure 16: 10-year priorities: full rank distribution (weighted)

Item	Top-1 %	Top-3 %	Mean rank	Borda score	n ranked
Deliver and maintain core services for the community	35%	73%	2.49	5,208.3	942

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Item	Top-1 %	Top-3 %	Mean rank	Borda score	n ranked
Address transport and make the city easier to move around	33%	71%	2.51	5,144.2	941
Enable housing and manage growth	17%	56%	3.25	4,365.4	911
Protect and enhance the natural environment	6%	35%	4.09	3,491.3	876
Support business and education	4%	26%	4.49	3,070.4	860
Create an inclusive and accessible city	2%	20%	4.86	2,713.0	850
Create a vibrant city with events and experiences	3%	14%	5.35	2,268.7	833

*Top-1 % / Top-3 % are calculated on all respondents (n = 1000) so unranked respondents count toward the denominator. Mean rank excludes NAs (unranked items NOT treated as tied-for-last). Borda score: rank 1 = 7 pts, rank 2 = 6 pts, ..., rank 7 = 1 pt; unranked = 0 pts. Sorted by weighted Borda descending. Weighted to Tauranga 2023 Census on age x gender.*

Table 22: 10-year priorities for Tauranga (weighted)

The pattern across the seven items closely mirrors the Q1 service importance ranking earlier in this report: core infrastructure items rank highest, with environmental, social and lifestyle items ranking lower. The two questions are asked in different formats (rating vs ranking) and at different time horizons (current vs 10-year), but residents’ relative weighting between infrastructure and other priorities is consistent across both.

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## 7.2 Principles for long-term decisions (Q8)

Q8 asked residents to rank six principles for long-term Council decisions in order of importance. The analysis below uses the weighted share of respondents who placed each principle in their top three (top-3 share), with items ranked from highest to lowest. Mean rank and top-1 share are also reported in the summary table.

### Q8: Principles for long-term Council decisions

% placing each item in their top 3 | Average: 50% | Base: n = 1000

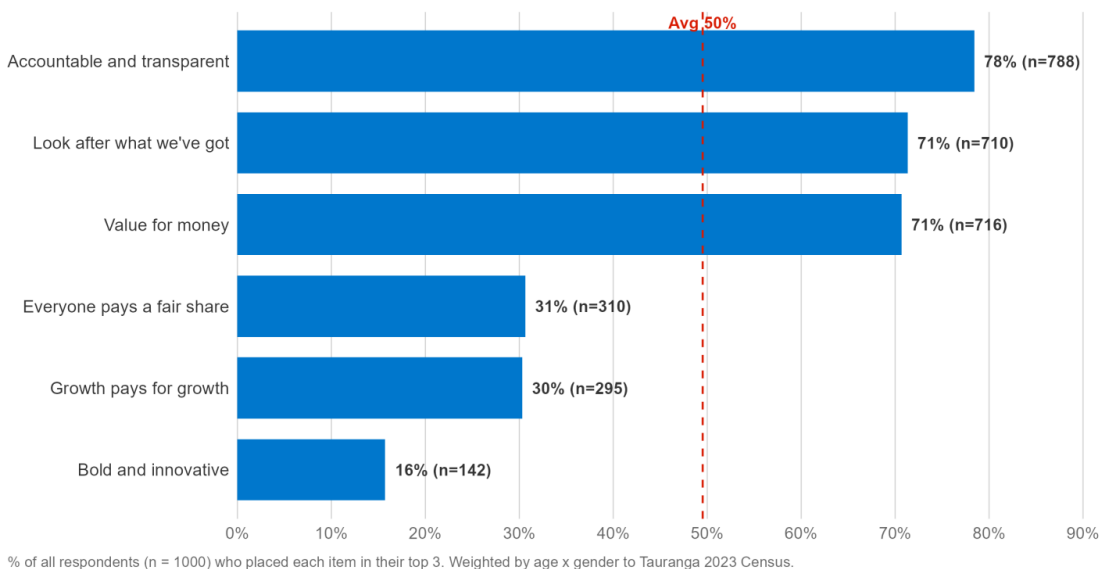


Figure 17: Decision principles, % ranking each in their top three (weighted)

### Three principles dominate the ranking

Three principles sit clearly at the top: accountable and transparent (78% top-3), look after what we've got (71%), and value for money (71%). They are tightly clustered, with only seven percentage points separating first from third, and account for the great majority of top-1 picks.

The three principles have slightly different signatures on top-1 versus top-3 shares. Accountable and transparent is the strongest single first-choice principle (35% top-1), narrowly ahead of look after what we've got (31%). Value for money trails on top-1 (17%) but matches look after what we've got on top-3 (both 71%). In other words, accountability is the principle most often picked first, look after what we've got is consistently in the top tier as either first or second choice, and value for money is broadly supported across the top three slots rather than as the standout first preference.

Read together, the three principles describe a coherent expectation of Council: be open and accountable about decisions, maintain existing assets and services, and demonstrate value for the money spent.

### Growth and fair share form a clear second tier

The next two principles sit well below the leading three: everyone pays a fair share (31% top-3) and growth pays for growth (30%). The gap between value for money (71%) and the higher of these two (31%) is 40 percentage points, the largest single break in the ranking.

Both principles relate to who bears the cost of Council activity rather than how Council operates. Their top-1 shares (6% and 7%) are also similar, and their mean ranks are within 0.05 of each other (3.94 and 3.99). They represent a distinct second tier with broadly similar levels of support.

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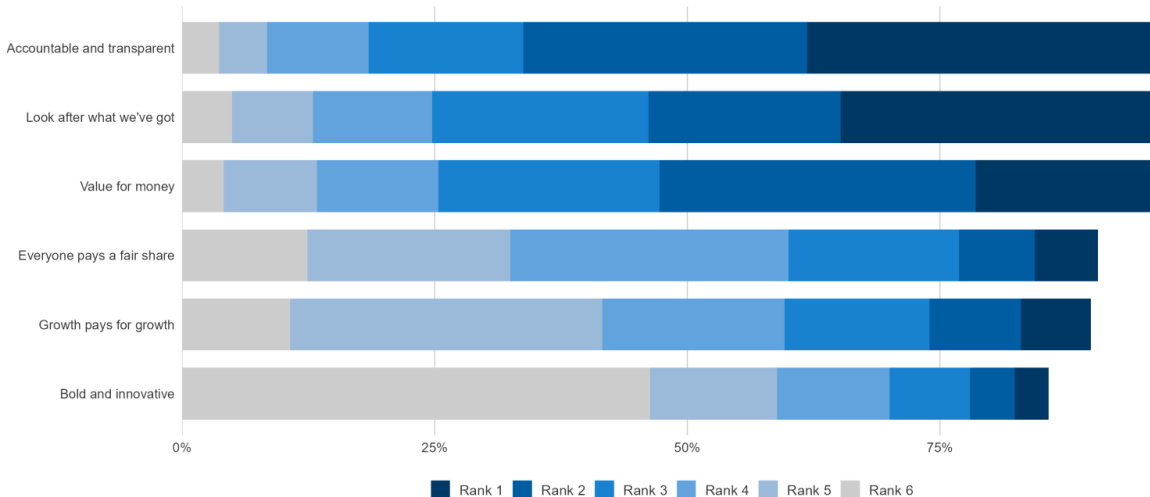
### Bold and innovative trails alone

Bold and innovative is the lowest-ranked principle, with 16% top-3 and a mean rank of 4.91 out of 6. It sits 14 points below the next principle. Its top-1 share (3%) is the lowest in the set, indicating that very few respondents view bold innovation as their primary expectation of Council decision-making.

### Full rank distribution

The chart below shows the full distribution of ranks (1 through 6) for each principle. The skew toward the top ranks for accountable, look after what we've got, and value for money is clearly visible, as is the skew toward the bottom ranks for bold and innovative.

Q8: Principles for long-term Council decisions - full rank distribution



Base: all respondents (n = 1000). Items ordered by mean rank (best at top). Weighted by age x gender to Tauranga 2023 Census.

Figure 18: Decision principles: full rank distribution (weighted)

Item	Top-1 %	Top-3 %	Mean rank	Borda score	n ranked
Accountable and transparent	35%	78%	2.30	4,555.4	962
Look after what we've got	31%	71%	2.60	4,230.7	958
Value for money	17%	71%	2.76	4,079.6	957
Everyone pays a fair share	6%	31%	3.94	2,778.8	899
Growth pays for growth	7%	30%	3.99	2,709.1	888
Bold and innovative	3%	16%	4.91	1,791.2	842

Top-1 % / Top-3 % are calculated on all respondents (n = 1000) so unranked respondents count toward the denominator. Mean rank excludes NAs (unranked items NOT treated as tied-for-last). Borda score: rank 1 = 6 pts, rank 2 = 5 pts, ..., rank 6 = 1 pt; unranked = 0 pts. Sorted by weighted Borda descending. Weighted to Tauranga 2023 Census on age x gender.

Table 23: Principles for long-term Council decisions (weighted)

The dominant trio in Q8 (accountability, maintaining what exists, and value for money) aligns closely with the appetite for restraint and infrastructure focus seen in the priorities ranking above and in the rates and spending questions earlier in this report. Residents want Council to do the core well, demonstrate that money is being spent carefully, and explain decisions clearly.

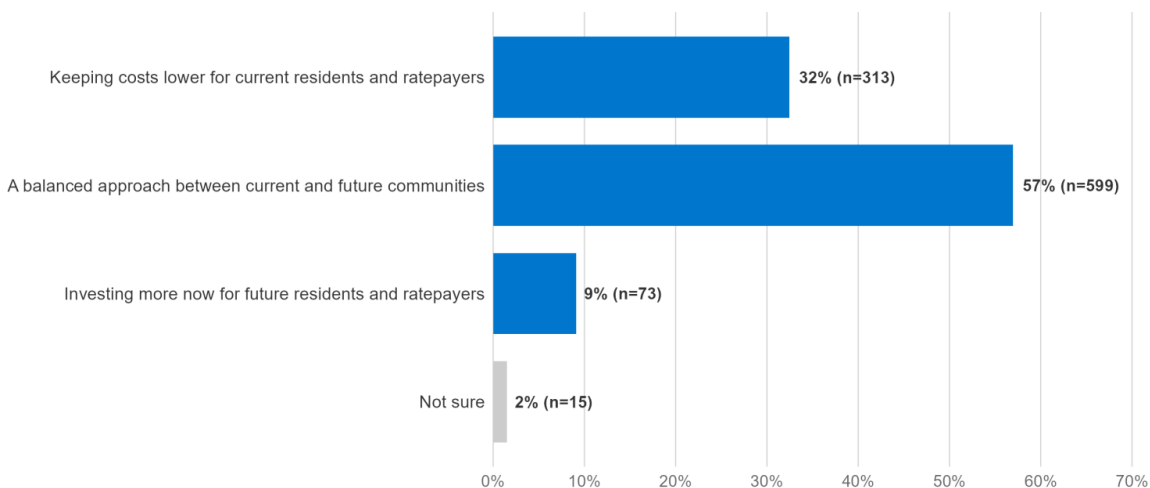
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### 7.3 Long-term funding focus (Q9)

A clear majority of residents (57%) prefer a balanced funding approach that splits investment between current needs and future communities. Around a third (32%) prefer to keep costs lower for current residents and ratepayers, and a smaller group (9%) prefer to invest more now for future residents and ratepayers. Around 2% were not sure.

#### Q9: Where should Council's long-term funding focus be?

% selecting each option | Base: n = 1000



Base: all respondents who answered (n = 1000). Single-choice question. Weighted by age x gender to Tauranga 2023 Census.

Figure 19: Where Council's long-term funding focus should be (weighted)

Option	n	%
Keeping costs lower for current residents and ratepayers	313	32%
A balanced approach between current and future communities	599	57%
Investing more now for future residents and ratepayers	73	9%
Not sure	15	2%

Single-choice question - percentages sum to 100% (subject to rounding). % weighted to Tauranga 2023 Census on age x gender; n is unweighted. Base = all respondents who answered the question (n = 1000). 'Not sure' responses are retained in the base.

Table 24: Long-term funding focus

The balanced option is the preferred position across the sample. Where respondents do lean one way, current-focused responses outnumber future-focused responses by more than three to one. "Not sure" responses are low at 1.5%, indicating residents are comfortable expressing a view on this trade-off.

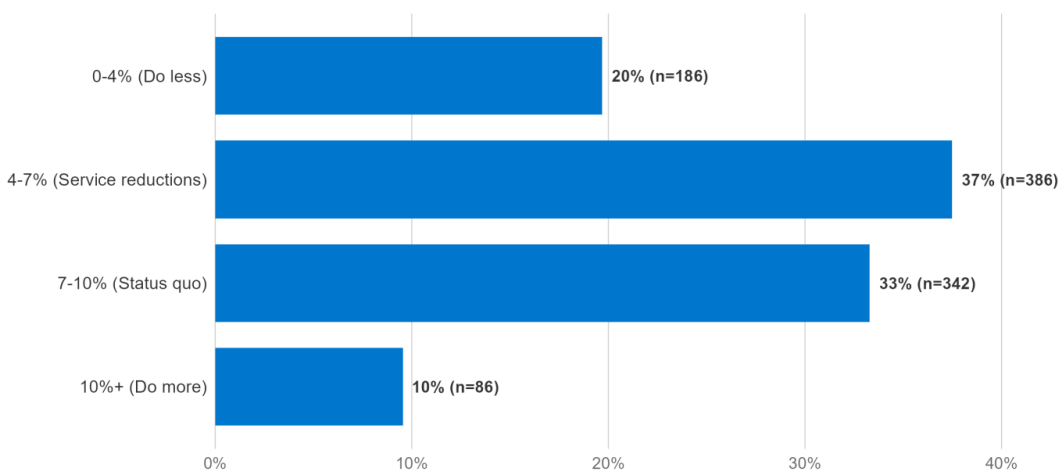
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### 7.4 Preferred option for future rates increases (Q10)

The most preferred rates option is 4-7% (service reductions), selected by 37% of respondents. The second most preferred is 7-10% (status quo) at 33%. Together, these two middle options account for 70% of respondents. The 0-4% (do less) option draws 20%, and 10%+ (do more) is the least preferred at 10%.

#### Q10: Preferred option for future rates increases

% selecting each option | Base: n = 1000  
Short labels shown; full descriptions in the table below



Base: all respondents who answered (n = 1000). Single-choice question. Weighted by age x gender to Tauranga 2023 Census.

Figure 20: Preferred option for future rates increases (weighted)

Option	n	%
0% to 4% — Do less, build less. Significant reduction in the level of services, maintenance, and amenities the council could provide to its residents. Some renewals, but very few new community facilities and amenities able to be delivered.	186	20%
4% to 7% — Reductions in service, build less. Small reductions from the current levels of services, maintenance, and amenities the council could provide to its residents. Keep status quo in facilities and amenities for the city with ability to deliver small improvements.	386	37%
7% to 10% — Status quo, keep building. Similar to current levels of services, maintenance, and amenities the council could provide to its residents. Ability to continue to reduce the infrastructure deficit, with more community facilities and amenities delivered and older ones renewed.	342	33%
10% and above — Do more, build more. Improvements in the levels of services, maintenance, and amenities the council could provide to its residents. Ability to close the infrastructure deficit and deliver significant new facilities and amenities for the community.	86	10%

Single-choice question - percentages sum to 100% (subject to rounding). % weighted to Tauranga 2023 Census on age x gender; n is unweighted. Base = all respondents who answered the question (n = 1000). 'Not sure' responses are retained in the base.

Table 25: Preferred option for future rates increases

Respondents are concentrated in the middle two options rather than at either extreme. The two reduction options (0-4% and 4-7%) together account for 57% of respondents, while the two status-quo-or-higher options (7-10% and 10%+) together account for 43%. A modest reduction in service levels paired with a smaller rates increase is the most common preference.

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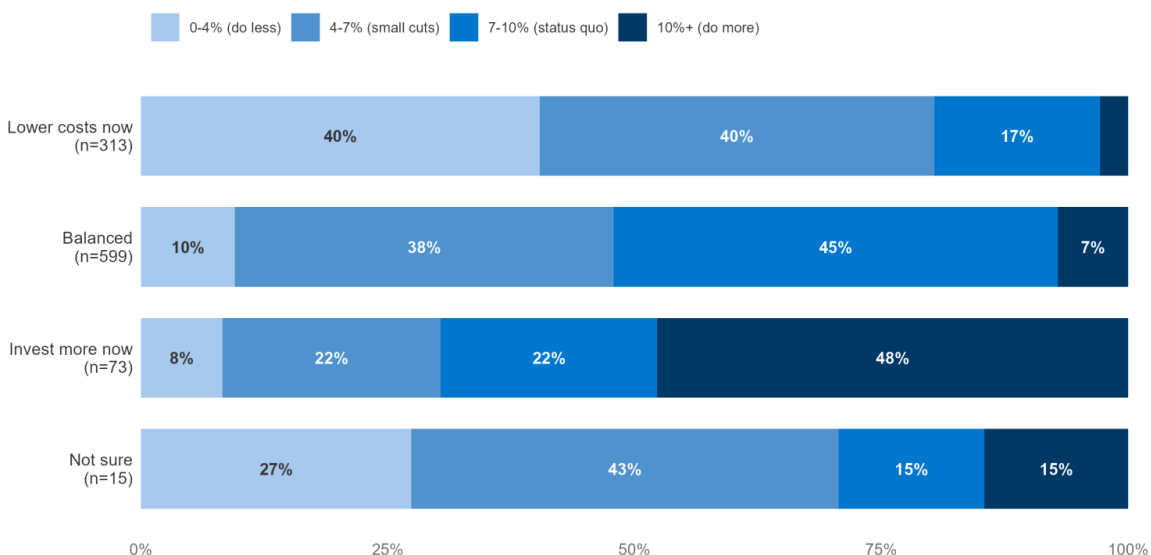
### 7.5 How preferred rates band varies by funding focus

Q9 (funding focus) and Q10 (preferred rates band) read consistently for most residents, with some tension at the edges. Of residents who prefer Council to keep costs lower for current ratepayers, 80% pick a rates band of 7% or below and only 3% pick the highest band (10%+, do more). Of residents who want Council to invest more now for future communities, 70% pick 7% or higher and 48% pick the top band, so most are willing to fund the investment they say they want; around 30%, however, still prefer a reduction band, a smaller group that wants more investment without higher rates.<sup>2</sup>

The balanced group, which accounts for 57% of all respondents, sits between the two. Its modal preference is the 7-10% status-quo band (45%), with the 4-7% reduction band close behind (38%). Across the balanced group as a whole, opinion on rates is close to evenly split between a reduction band and status-quo-or-higher (48% versus 52%). Residents who describe themselves as wanting a balanced approach therefore tend, on the rates question, to lean toward holding or modestly reducing rather than increasing.

#### Preferred rates band (Q10) by long-term funding focus (Q9)

Weighted share within each funding-focus group | Base: respondents answering both questions (n = 1000)



Read each bar across: of the people in that funding-focus group, the % choosing each rates band. n shown is the unweighted group base. 'Not sure' (n = 15) is a small base, indicative

Figure 21: Preferred rates band (Q10) by long-term funding focus (Q9), weighted

Funding focus (Q9)	0-4% (do less)	4-7% (small cuts)	7-10% (status quo)	10%+ (do more)	Wants 7%+	Base (n)
Lower costs now	40% (n=122)	40% (n=128)	17% (n=56)	3% (n=7)	20%	313
Balanced	10% (n=55)	38% (n=235)	45% (n=264)	7% (n=45)	52%	599
Invest more now	8% (n=5)	22% (n=17)	22% (n=19)	48% (n=32)	70%	73
Not sure	27% (n=4)	43% (n=6)	15% (n=3)	15% (n=2)	29%	15

Cells show the WEIGHTED share of each funding-focus group choosing each rates band; n is the unweighted cell count. 'Wants 7%+' = status quo (7-10%) or do more (10%+). Base = respondents in that group answering both Q9 and Q10. 'Not sure' is a small base and is indicative only. Weighted by age x gender to Tauranga 2023 Census.

Table 26: Preferred rates band by funding focus (weighted)

<sup>2</sup> The “invest more now” group is a small base (n = 73), giving a margin of error of roughly ±11 percentage points, so its splits are indicative rather than precise. The “Not sure” funding-focus group (n = 15) is too small to report and is shown in the chart and table for completeness only.

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## 7.6 Reading the long-term priorities questions together

The four long-term questions tell a consistent story. Q7 identifies which priorities residents want Council to focus on over the next ten years (core services, transport, housing and growth lead). Q8 identifies the principles they want guiding those decisions (accountable, maintain what exists, value for money). Q9 places those priorities in the context of who pays (a balanced approach across current and future communities). Q10 then translates that into specific rates bands (a clear preference for the middle of the distribution).

Read together, the four questions describe a coherent direction: maintain core infrastructure and address transport and growth, do so accountably and with restraint, and pick a rates path that delivers a measured rather than an extreme outcome.

Sub-group breakdowns by age, gender, and ward are provided in Appendix C; the fuller cross-tabs, including ethnicity, tenure, and financial situation, are held in the supporting cross-tab workbook.

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## 8 Trust in Council

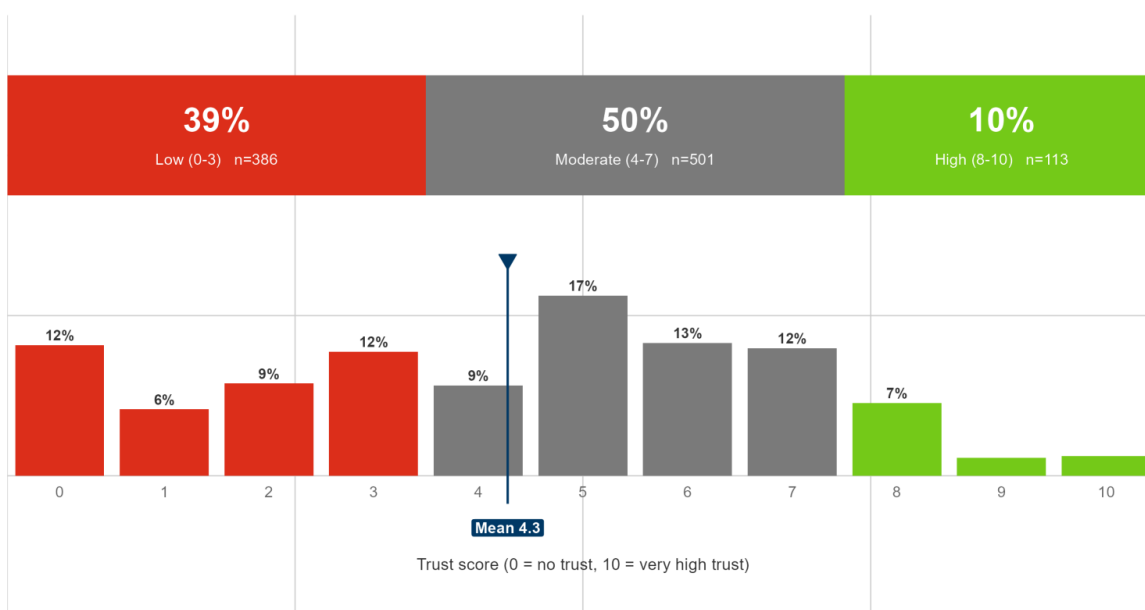
Q11 asked residents to rate their trust and confidence in Tauranga City Council on an 11-point scale from 0 (“no trust or confidence at all”) to 10 (“very high trust and confidence”). The analysis below reports the weighted mean, the share giving high trust scores (8-10), moderate trust scores (4-7), and low trust scores (0-3),<sup>3</sup> along with the full distribution across all 11 scale points.

### 8.1 Headline

Trust in Tauranga City Council sits at a mean of 4.3 on a 0-10 scale. Around 1 in 10 residents (10%) give a high score of 8-10, around 5 in 10 (50%) sit in the moderate 4-7 band, and around 4 in 10 (39%) give a low score of 0-3. The mean of 4.3 sits just below the scale midpoint of 5.

#### Q11: Trust and confidence in Tauranga City Council

Mean 4.3 / 10 | Base: n = 1000 (weighted)



Base: respondents who answered Q11 (n = 1000). Don't know responses excluded. Weighted by age x gender to Tauranga 2023 Census.

Figure 22: Trust in Council: summary (weighted)

Statistic	Value
Mean score (0-10)	4.28
Median score	5.0
High trust (8-10) %	10% (n=113)
Moderate trust (4-7) %	50% (n=501)
Low trust (0-3) %	39% (n=386)
Base (n)	1,000

<sup>3</sup> The bands follow the standard top-box / bottom-box convention used in trust and satisfaction research: 8-10 is the recognised high-trust threshold and 0-3 captures clearly low trust, with 4-7 the ambivalent middle (which includes the scale midpoint of 5). They are not an even split around the midpoint; the full rationale is in the methodology section.

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Statistic	Value
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Headline percentages weighted to Tauranga 2023 Census on age x gender; n is unweighted. Mean is weighted; median is unweighted. Don't know / no-answer responses excluded from the base.

Table 27: Trust and confidence in Council (weighted)

### 8.2 A heavy left tail and a thin top

The shape of the distribution is more informative than the mean alone. The largest single response is 5, chosen by 17% of residents. This is the centre of the scale and a common landing point for respondents who hold a mixed or neutral view. Above 5, the distribution falls away sharply: 13% give a score of 6, 12% give 7, and only 11% give 8 or higher combined.

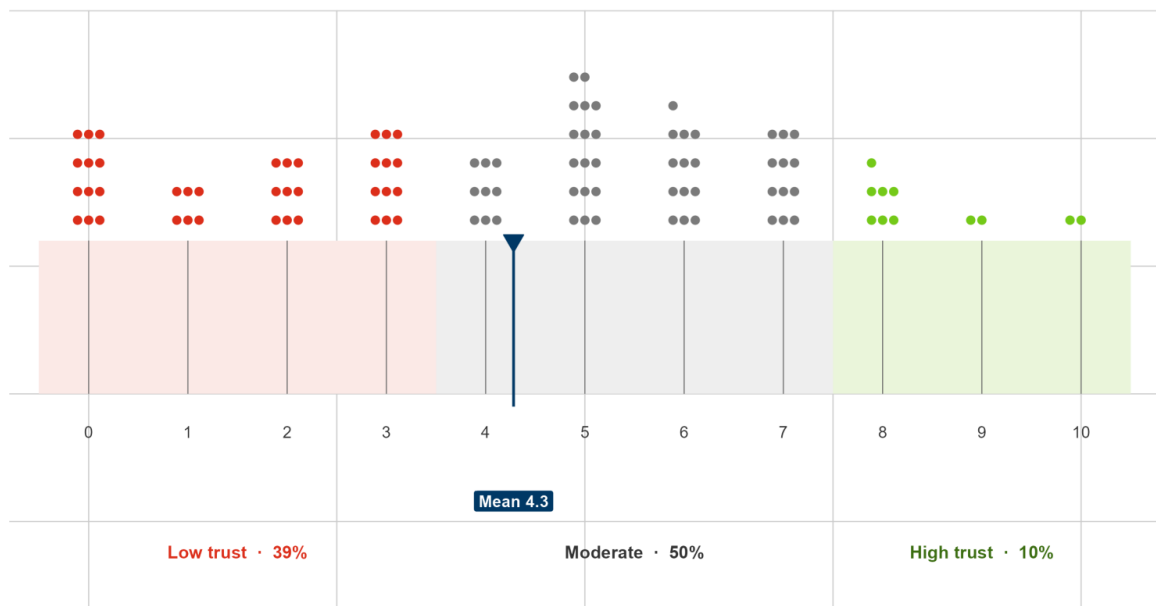
Below 5, the distribution is markedly heavier. The single largest “low trust” response is 0, given by 12% of residents, the strongest possible expression of distrust. Scores of 0, 1, 2, and 3 together account for 39% of residents. By contrast, scores of 8, 9, and 10 together account for only 10%.

In other words, the low end of the scale carries close to four times as much weight as the high end. The mean of 4.3 sits below the scale midpoint of 5 because the distribution is pulled left by this heavy bottom tail.

### 8.3 Full distribution

#### Q11: Trust and confidence in Tauranga City Council

Mean trust score 4.3 / 10 | Base: n = 1000 (weighted)



Each dot represents approximately 1% of respondents (n = 1000 in total). Don't know responses excluded. Weighted by age x gender to Tauranga 2023 Census.

Figure 23: Trust in Council: full 0-10 distribution (weighted)

Score	n	%
0	122	12%
1	68	6%
2	85	9%
3	111	12%

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Score	n	%
4	87	9%
5	173	17%
6	121	13%
7	120	12%
8	77	7%
9	17	2%
10	19	2%

All respondents who answered Q11 (n = 1000). % weighted to Tauranga 2023 Census on age x gender; n is unweighted. Band groupings: Low = 0-3, Moderate = 4-7, High = 8-10.

Table 28: Trust score: full 0-10 distribution (weighted)

### 8.4 Reading the trust result in context

The trust result sits alongside several other findings in this report. In the long-term priorities section, the strongest single principle residents want Council to follow was “accountable and transparent” (78% top-3), with 35% placing it first. In the rates and spending section, 48% of residents felt the proposed rates increase should be lower, even at the cost of service reductions. These findings appear connected: where trust is low, residents are more reluctant to fund spending they do not yet see being delivered well, which helps explain the strong preference for restraint on rates. On this reading, rebuilding trust through visible, accountable delivery may be a precondition for greater willingness to invest, rather than the other way around. The qualitative themes section that follows provides further context on what residents say is driving these views.

Sub-group breakdowns of the trust score by age, gender, and ward are provided in Appendix C; the fuller cross-tabs, including ethnicity, tenure, and financial situation, are held in the supporting cross-tab workbook.

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## 9 Qualitative themes

### 9.1 Overview

Open-text comments were collected at two points in the survey:

- **Q6** asked respondents what changes they would suggest to improve efficiency in the areas they had identified as needing it. 790 respondents wrote a substantive answer.
- **The final open question** asked: *“If you could send one message to Tauranga’s Elected Members, what would it be?”* 963 respondents wrote a substantive message.

Responses were coded using a structured two-pass approach. A coding framework of 16 categories was developed by reviewing a sample of responses, then every response was coded against the framework with multi-label coding permitted (most responses received one or two topic codes, a small number received three). Where a response covered more than one idea, all relevant topics were applied. The frequency tables in this section count distinct respondents, not topic mentions, so the same respondent contributes once to each theme they raised.

Each question section opens with an overall summary capturing the dominant character of responses, then presents the main categories in turn. Within each category, themes are described in frequency order with a heading, base count, and short description. Representative verbatim comments illustrate each category. Verbatim comments are reproduced with light editing for spelling, grammar, and obvious typos to aid readability, while preserving each respondent’s meaning and wording. Demographic tags after each quote indicate the respondent’s age band, gender, and ward, where available. A full hierarchical frequency table is provided at the end of each question section.

### 9.2 Q6: Suggestions to improve Council efficiency

#### Overall response

Across the 790 substantive responses, suggestions concentrated on how Council operates as an organisation, with bureaucracy and consenting timeframes drawing the highest volume of comment. The two largest specific topics, *Inefficiency and bureaucracy* (100 comments) and *Streamline / fast-track consents* (80 comments), between them touched on the same underlying concern: process taking too long for the value being delivered. Roading sat as the second-largest category, with a clear sub-theme of getting works right the first time and planning ahead of subdivision approvals. Financial themes overlapped strongly with operational ones, focused on spending discipline and a tighter focus on core services. Smaller but recurring themes included long-term strategic planning, plain-language communication, and the use of digital and AI tools to reduce overhead.

#### Council operations

Council operations was the largest category at 376 respondents. Themes here covered bureaucracy, management overhead, accountability, procurement, and consultant spend. These efficiency concerns were raised more often by older residents (aged 45 and over) and by men.<sup>4</sup>

*“I think the community as a whole is tired of seeing the inefficiency of council operations. It seems we need many people to place road cones and do traffic management, also just to watch while 1 or 2 people actually do the work.”*

55-64 | Male | Mauao/Mount Maunganui

*“Less bureaucracy, less process, more action, less consultants, more work.”*

<sup>4</sup> Demographic patterns in the open-text themes are indexed against each group’s share of all substantive open-text responses; only differences with an adequate base are noted, and they are relative to an open-text base that skews older and female overall.

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25-34 | Male | Pāpāmoa

*“Remove the ridiculous management structure on TCC and make people really accountable.”*

45-54 | Male | Pāpāmoa

*“Speed. Everything takes so long to get started and finished.”*

35-44 | Male | Matua-Otūmoetai

**Concern: Inefficiency and bureaucracy (n=100)**

Bureaucracy, red tape and slow delivery, with the organisation described as top-heavy and lacking commercial discipline in budgets and procurement. Suggestions include streamlined staff and processes, less duplication, faster delivery, and a tighter focus on core services rather than discretionary projects.

**Consider: Speed up delivery and decision-making (n=50)**

Faster decision-making and project delivery, with less red tape and fewer expensive consultants. Suggestions include completing projects one at a time, better communication, and a bias toward action over process.

**Consider: Hold staff and contractors accountable (n=49)**

Stronger accountability and performance management of staff and contractors, including KPIs, closer supervision, and replacement of underperformers. Specific concerns include project delays, cost overruns, slow consenting, and contractor coordination on works (e.g. streets dug up multiple times).

**Concern: Too many staff / management overhead (n=42)**

Top-heavy staffing and management overhead, including senior salaries, consultant reliance, and Council vehicles. Suggestions include cuts to staffing (especially senior management and back-office roles), a flatter structure, and a focus on core services.

**Consider: Tighter procurement and value for money (n=38)**

Competitive tendering, use of smaller contractors alongside major firms, better contract negotiation, and shared services or amalgamation with neighbouring councils. Also raised: cost reviews, leaner staffing, and reduced spend on items seen as discretionary (e.g. speed bumps, unnecessary reseals).

**Consider: Reduce consultant / contractor spend (n=33)**

Less spending on consultants and contractors, with more in-house capability and competitive tendering open to smaller local firms. Linked to wider concerns about wasteful spending and slow decision-making.

**Consider: Use AI and digital tools for efficiency (n=27)**

Digital and AI tools as a route to efficiency, particularly for consent processing and other high-volume transactional work. Linked to asks for less paperwork and faster turnaround.

**Roading and transport**

Roading and transport was the second-largest category at 262 respondents. Suggestions clustered around getting works right the first time, planning ahead of growth, and the visible presence of road cones and traffic management. Transport themes were raised disproportionately by younger residents (under 45) and by women.

*“There seems to be a lot of repetition on roads and footpaths. Do it once and do it well.”*

55-64 | Female | Te Papa

*“Put the infrastructure in first - roading etc, before new subdivisions are opened up for building.”*

45-54 | Female | Pāpāmoa

*“Focus on unclogging the roads, and stop development of new subdivisions that are only going to put further pressure on roading pressure points at peak traffic times.”*

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65-74 | Male | Welcome Bay

**Consider: Plan roads ahead of growth / build proper capacity (n=47)**

Forward planning of roading and infrastructure to keep pace with or precede growth, with water, wastewater and transport networks in place before new subdivisions are approved. Specific concerns include congestion hotspots (e.g. Greerton, Tauriko), wider roads and arterial networks, and integration of public transport and rail.

**Consider: Do roadworks once and properly (n=37)**

Roadworks and footpath repairs done once and to a higher standard, with criticism of repeated digging of the same areas (e.g. Tui Street, Bureta roundabout), patch-up jobs, and poor coordination between contractors, departments and utilities. Suggestions include night works, fewer cones, completing one project at a time, and proactive scheduled maintenance.

**Concern: Road works take too long / poor management (n=31)**

Roadworks taking too long and being poorly managed, with high traffic-management overhead (cones and personnel) relative to actual output. Suggestions include staggering projects to reduce disruption, clearer communication, off-peak work, and faster completion. Specific sites raised include Cameron Road, Greerton, and 15th Avenue.

**Housing and growth**

Housing and growth was the third-largest category at 196 respondents. The standout topic was the speed and cost of building and resource consents.

*“Reducing the time to provide building and resource consents. The delays on some consents are enormous costing huge time and money.”*

65-74 | Female | Welcome Bay

*“Building consent cost drastically increased in the last few years but nothing improved in this period (timeframe, query response etc). This increase cost directly hit homebuyers in the area.”*

35-44 | Female | Te Papa

*“Streamline building consent process, especially development engineering. Developers to pay for growth related infrastructure up front for greenfield sites rather than council funding through DCs.”*

35-44 | Male | Te Papa

**Consider: Streamline / fast-track consents (n=80)**

Faster, simpler and cheaper building and resource consent processes. Suggestions include less red tape, AI-assisted applications, more sign-off authority for Licensed Building Practitioners, and better knowledge and communication among council staff. Linked to wider asks for developers to pay upfront for growth infrastructure and reduced duplication across departments.

**Concern: Building / resource consents too expensive (n=27)**

Consent fees seen as disproportionate to the work involved, particularly for smaller projects (retaining walls, low-emission fireplaces, renovations). Linked to wider concerns about slow processing, council staffing levels, and rising rates.

**Concern: Consent process too bureaucratic (n=24)**

Excessive paperwork, multiple touchpoints across departments, and process complexity disproportionate to project scale. Linked to calls for digital self-service and clearer process documentation.

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### Rates and financial

The financial efficiency theme (163 respondents) overlapped strongly with Council operations. The two largest topics related to wasteful spending and a sharper focus on core services.

*“Stop spending on nice to have large asset projects and focus on needs and basic functions. Reduce bureaucracy levels within the council.”*

65-74 | Female | Bethlehem

*“Stop wasting all the money on road cones and unnecessary protection for work that is not on the road.”*

75-84 | Female | Welcome Bay

#### Concern: Wasteful spending on non-essentials (n=58)

Spending on projects seen as discretionary or symbolic, including the downtown waterfront, Red Square/Strand playground, rainbow crossings, public art, Cameron Road upgrades, council buildings, and landscaping. Also raised: staff salaries, consultant spend, and the Mayor’s vehicle. Suggestions include a refocus on roads, footpaths, water and other core infrastructure.

#### Consider: Focus on core services / needs not wants (n=48)

Core services and infrastructure prioritised over discretionary projects, with spending discipline framed around value for money and the current cost of living. Several comments warned that deferring maintenance now will increase future costs.

#### Consider: User-pays / privatise services (n=17)

User-pays charging for certain services, or privatising selected functions where commercial alternatives exist. Specific suggestions include consents and waste services.

#### Consider: Developers should pay for growth (n=13)

Growth-related infrastructure costs (water, wastewater, transport) recovered upfront from developers rather than spread across ratepayers via Development Contributions or general rates funding.

### Other notable themes

Beyond the four dominant categories, several smaller themes recurred.

*“Think long term, particularly in respect to allowing development. Minimising waste in respect to over payment for works and doing things right the first time.”*

55-64 | Male | Te Papa

*“Clearer instructions and rules, communication that is easy to understand.”*

45-54 | Male | Tauriko

#### Consider: Long-term strategic planning (n=37)

Intergenerational thinking, infrastructure investment, and growth management prioritised over short-term cost or political popularity. A subset of comments questioned the assumption that continual growth is desirable.

#### Consider: More meaningful community consultation (n=35)

Two-way consultation with ratepayers and residents, with the Council acting on feedback rather than confirming pre-set decisions. Suggestions include engaging people where they already are, suggestion boxes, polls and community workshops.

#### Consider: Clearer plain-language communication (n=31)

Plain English in public-facing communications, with less jargon and clearer signposting of decisions, costs, and timelines.

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**Consider: Improve recycling and waste reduction (n=31)**

Recycling and waste services made more effective, with comments covering kerbside collection coverage, sorting accuracy, and reduction of landfill waste.

**Q6: Full frequency table**

Theme	Frequency
<b>Council Operations</b>	<b>376</b>
Concern: Inefficiency and bureaucracy	100
Consider: Hold staff and contractors accountable	49
Concern: Too many staff / management overhead	42
Consider: Tighter procurement and value for money	38
Consider: Reduce consultant / contractor spend	33
Consider: Use AI and digital tools for efficiency	27
Consider: Run council with commercial discipline	22
Consider: Reduce health and safety / cones overkill	19
Concern: Workers idle on job sites	15
Concern: High staff salaries (incl. CEO)	14
Concern: Cost overruns and poor project delivery	9
Consider: Amalgamate with WBOPDC / regional council	8
<b>Roading &amp; Transport</b>	<b>262</b>
Consider: Plan roads ahead of growth / build proper capacity	47
Consider: Do roadworks once and properly	37
Concern: Road works take too long / poor management	31
Concern: Cycle lanes and shared paths	25
Consider: Improve public transport frequency and reliability	21
Concern: Footpaths in poor condition	20
Concern: Paid parking discouraging CBD visits	19
Concern: Roads dug up / redone repeatedly	17
Concern: Traffic congestion across the city	16
Concern: Poor road condition / potholes	12
Concern: Public transport empty / inefficient buses	7
Concern: Toll roads on Papamoa East / local roads	5
Consider: Rail / ferry / alternative transport options	5
<b>Housing &amp; Growth</b>	<b>196</b>
Consider: Streamline / fast-track consents	80
Concern: Building / resource consents too expensive	27
Concern: Consent process too bureaucratic	24
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Theme	Frequency
Concern: Poor city planning and reactive decisions	24
Concern: Building / resource consents too slow	21
Concern: Growth happening too fast / infrastructure not keeping up	17
Consider: Support higher density in appropriate hubs	3
<b>Rates &amp; Financial</b>	<b>163</b>
Concern: Wasteful spending on non-essentials	58
Consider: Focus on core services / needs not wants	48
Consider: User-pays / privatise services	17
Consider: Developers should pay for growth	13
Concern: Poor value for money	8
Concern: Rates are too high / unaffordable	6
Consider: Lower the rates increase / keep rates flat	6
Support: Invest more even if rates rise	4
Concern: Council debt and borrowing	3
<b>General Priorities</b>	<b>98</b>
Consider: Speed up delivery and decision-making	50
Consider: Do it once, do it right	24
Consider: Maintain existing assets before new builds	24
<b>Community Engagement</b>	<b>88</b>
Consider: More meaningful community consultation	35
Consider: Clearer plain-language communication	31
Concern: Poor communication with residents	13
Concern: Consultation is not genuine	9
<b>Governance &amp; Leadership</b>	<b>86</b>
Consider: Long-term strategic planning	37
Concern: Council not listening to residents	23
Consider: Be transparent and open with ratepayers	15
Concern: Councillor / mayor pay rises and perks	5
Concern: Unelected members voting on council decisions	3
Consider: Stick to governance, not operations	3
<b>Environment &amp; Natural</b>	<b>63</b>
Consider: Improve recycling and waste reduction	31
Concern: Parks and reserves poorly maintained	16
Consider: Native / low-maintenance planting in parks	10
PublicVoice	53

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Theme	Frequency
Concern: Climate and coastal hazard preparedness	6
<b>Customer Service</b>	<b>46</b>
Consider: Faster, more timely responses	25
Consider: Improve digital self-service and tracking	9
Concern: Slow / unresponsive customer service	8
Concern: Inconsistent answers between staff / departments	4
<b>Community Facilities</b>	<b>44</b>
Concern: Vanity / oversized facility projects	14
Consider: Improve and protect playgrounds and parks	9
Consider: Build / upgrade swimming pools (incl. 50m)	6
Concern: Inadequate facilities for families and youth	5
Concern: Mauao / Mount tracks closure and slow response	5
Consider: Improve libraries and community hubs	5
<b>Three waters</b>	<b>36</b>
Consider: Prioritise stormwater and wastewater infrastructure	16
Concern: Fluoride in water supply	6
Concern: High cost of water charges	4
Concern: Water supply reliability and restrictions	4
Concern: Stormwater drains blocked / flooding risk	3
Consider: Water tanks / catchment for new builds	3
<b>General</b>	<b>19</b>
Consider: General suggestion for improvement	19
<b>Inclusivity &amp; Access</b>	<b>17</b>
Consider: Accessibility and inclusion improvements	13
Concern: Spending on cultural / Māori projects	4
<b>Events &amp; Vibrancy</b>	<b>15</b>
Consider: Revitalise CBD with events and attractions	8
Concern: CBD is dead / lacks vibrancy	4
Consider: Reduce or fund events differently	3
<b>Economy &amp; Business</b>	<b>5</b>
Concern: Council decisions hurt local businesses	5

*Frequency = number of distinct respondents whose answer was coded to that topic / category. Topics shown only where Freq >= 3. Category rows show the total across topics within that category. A single response can contribute to more than one topic (and therefore more than one category).*

Table 29: Q6: Theme frequencies for efficiency suggestions

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### 9.3 Message to Elected Members

#### Overall response

Across the 963 substantive responses, two categories of roughly equal weight dominated the picture: governance (465 respondents) and rates and financial (466 respondents). Within governance, the strongest single thread was relational rather than policy-based: calls for Council to listen, be transparent, and explain decisions. Within rates and financial, the picture was about restraint: the two largest topics were *Wasteful spending on non-essentials* (149 respondents) and *Focus on core services / needs not wants* (149), with rates affordability and direct calls for a lower increase close behind. A third category, Council operations and priorities, picked up adjacent themes including commercial discipline, back-to-basics service delivery, and long-term strategic planning. Specific concrete issues recurred enough to register separately: paid parking in the CBD, the closure and slow reopening of the Mauao/Mount tracks, and the recent pay rises for elected members. Alongside the criticism, a meaningful minority of respondents (45) took the opportunity to express general appreciation.

#### Governance and leadership

Governance was the largest theme by category in messages to elected members, with 465 respondents touching on governance-related topics. Concern about poor communication from Council was raised more often by older residents (aged 65 and over).

*“Listen to the community. They are the experts in the city we live in.”*

25-34 | Female | Tauriko

*“Put your egos aside and listen with intent to understand. You are not there to make the decisions, you can and only should make these decisions after listening to understanding to the community.”*

45-54 | Female | Te Papa

*“Stop the infighting and concentrate on what they are elected to do. Which is to support the wishes of the rate payers. Not trying to be the centre of attention for their own gains.”*

65-74 | Male | Pāpāmoa

*“Continue to be transparent regarding long-term projects that affect most residents. Keep the public feedback coming in.”*

35-44 | Male | Bethlehem

#### Concern: Council not listening to residents (n=119)

Council is seen as not listening to or acting on ratepayer feedback. Calls for genuine engagement, accountability, and representation of the wider community rather than specific groups. Several comments referenced unfulfilled election promises and a perceived loss of public trust.

#### Consider: Be transparent and open with ratepayers (n=73)

Transparency, honesty and accountability around spending, rates, and major projects, with clearer communication and consultation before decisions are made. Linked to a focus on core services and rebuilding public trust through visible action. Specific concerns mentioned include Mauao access, the Mount hot pools, and deteriorating roads.

#### Consider: Long-term strategic planning (n=69)

Long-term and intergenerational thinking, with infrastructure investment and growth management prioritised over short-term cost or political popularity. Calls for clearer communication, less red tape in consenting, and more coordinated project delivery. A subset of comments questioned continual growth as a goal.

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**Consider: More meaningful community consultation (n=48)**

Two-way consultation with ratepayers and residents, with the Council acting on feedback rather than confirming pre-set decisions. Suggestions include engaging people where they already are, suggestion boxes, polls and community workshops, and ensuring decisions reflect older residents, single ratepayers, and locals as well as visitors and developers.

**Concern: Infighting / political agendas (n=46)**

Calls to set aside personal egos and political agendas and work as a cohesive team focused on the city’s interests. Some comments referenced the Mayor’s conduct, developer influence, and what was seen as unfair treatment of communities such as Pāpāmoa East.

**Concern: Lack of transparency / accountability (n=45)**

Distrust around backroom deals, asset sales, consultation processes, and dealings with developers. Linked to wider comments about wasteful expenditure, bureaucracy, and limited communication with ratepayers.

**Concern: Councillor / mayor pay rises and perks (n=30)**

Opposition to recent pay rises for councillors and the Mayor, framed as out of step while ratepayers face cost-of-living pressure. Calls for pay cuts, freezes, or public votes on salary changes. Specific perks raised include the Mayor’s vehicle, council-provided meals and coffee, and flash offices.

**Consider: Stick to governance, not operations (n=26)**

Elected members focusing on governance rather than operational matters, with operational delivery left to staff. Linked to wider asks for clearer accountability between governance and operations.

**Rates and financial**

Rates and financial was a close second to governance, with 466 respondents raising rates or spending topics. Concern was broad-based across age groups, but the specific worry that rates are unaffordable was raised more often by younger residents (under 35) and less often by those aged 65 and over.

*“Think about the common people. Families are struggling right now, and rates increasing and seeing what feels like unnecessary spending all over the place, is hard to stomach.”*

35-44 | Female | Matua-Otūmoetai

*“Use taxpayers money wisely, and spend it in areas that the community needs, and not fancy things like pretty buildings or fancy coffee machines that the community cannot utilise.”*

45-54 | Female | Arataki

*“Please, stop and think before spending ratepayers money, we don't need fancy, underused amenities to be a vibrant community! Be more selective on what you spend the city's money on!”*

65-74 | Female | Welcome Bay

*“Spend that money. Never mind what the boomers say. Make this city amazing. Doing a good job, but what's better than good? GREAT!”*

25-34 | Male | Bethlehem

**Concern: Wasteful spending on non-essentials (n=149)**

Spending on projects seen as discretionary or symbolic, including the downtown waterfront, Red Square/Strand playground, rainbow crossings, public art, Cameron Road upgrades, council buildings and landscaping. Also raised: staff salaries, consultants, and the Mayor’s vehicle. Calls to refocus on core services and to listen to ratepayers under cost-of-living pressure.

**Consider: Focus on core services / needs not wants (n=149)**

Essential core services and infrastructure (roads, water, maintenance) prioritised over projects seen as discretionary. Several comments warned that deferred maintenance increases future costs, and emphasised accountability and return on investment.

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**Concern: Rates are too high / unaffordable (n=65)**

Rates increases seen as above inflation and wage growth and a source of household financial strain. Some comments noted that long-term residents may be forced to leave Tauranga if increases continue. Linked to calls for tighter spending discipline and a focus on core services.

**Consider: Lower the rates increase / keep rates flat (n=41)**

Rates lowered, frozen or capped. Suggestions include living within budget through stricter project control, cutting discretionary spending, and prioritising essentials.

**Concern: Poor value for money (n=19)**

Council activity seen as not delivering proportionate value, with examples drawn from project delays, cost overruns, and visible inefficiencies on works sites.

**Support: Invest more even if rates rise (n=16)**

A minority position supporting higher investment now to address infrastructure deficits and build for the future, accepting higher rates as part of that trade-off.

**Council operations and priorities**

Council operations (215 respondents) and General Priorities (79 respondents) covered adjacent themes around how Council delivers, focused on commercial discipline, core services, and long-term direction.

*“Stop wasting money. Stop infighting. Get back to basics and stop vanity projects. No new stadiums, skate parks or council buildings like your fancy new offices or the civic square until all basic services are back to where they should be.”*

35-44 | Male | Tauriko

*“Deliver the core services with excellence.”*

35-44 | Male | Matua-Otūmoetai

*“Please focus on the long term - building a sustainable future for the city. Stop making short term decisions focused on getting re elected.”*

65-74 | Female | Matua-Otūmoetai

*“Please, please take a long-term view that accounts for impacts of decisions we make now for the medium and long term (generational). Ensure that those assessments account for social, environmental and health implications.”*

45-54 | Male | Mauao/Mount Maunganui

**Consider: Focus on core services / back to basics (n=77)**

Focus on core services and infrastructure (water, roading, stormwater, rubbish, footpaths) with less spend on projects seen as discretionary. Linked to financial discipline, transparency, and accountability, including staffing and executive pay.

**Consider: Run council with commercial discipline (n=71)**

Council operated with the same discipline as a business: prudent budgeting, value for money, and a focus on essential services. Linked to expectations that elected members prioritise the long-term interests of the city over personal or political agendas.

**Consider: Long-term strategic planning (n=70)**

Long-term and intergenerational thinking, with infrastructure investment and growth management prioritised over short-term cost or political popularity. Calls for clearer communication, less red tape in consenting, and more coordinated delivery. Some comments questioned continual growth as a goal.

**Concern: Inefficiency and bureaucracy (n=35)**

Bureaucracy and red tape, with the organisation described as slow and top-heavy. Suggestions include streamlining staff and processes, faster delivery, and a tighter focus on core services.

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**Consider: Speed up delivery and decision-making (n=34)**

Faster decision-making and project delivery, with less red tape and fewer consultants. Comments included asks for boldness and decisiveness, completing projects one at a time, and improved communication.

**Consider: Maintain existing assets before new builds (n=28)**

Maintenance of existing assets prioritised over new builds, with comments noting that deferred maintenance increases future cost and that existing community infrastructure is underutilised or in disrepair.

**Economy, business and parking**

The dominant subtheme in this category was paid parking and its impact on CBD vitality. Concern about paid parking discouraging CBD visits came disproportionately from younger residents (under 35), while business and economic-development themes were raised more often by men.

*“Paid parking and no time-limit free options during the week is pushing people away from town. It's making it harder for locals to visit and support businesses.”*

18-24 | Female | Matua-Otūmoetai

*“Stop killing the city with the paid parkings all over the place. People don't want to come to town anymore cause they have to pay for parking everywhere. Make it easier for people to come to the city.”*

45-54 | Female | Welcome Bay

**Concern: Paid parking discouraging CBD visits (n=30)**

Paid parking and high CBD parking charges seen as driving people away from the city centre and toward peripheral shopping areas with free parking. Suggestions include free or cheaper parking, more provision near the CBD, removal of meters, park-and-ride facilities, and retaining free parking at Mount Maunganui.

**Concern: Council decisions hurt local businesses (n=11)**

Specific Council decisions seen as harmful to local businesses, including parking changes, roadworks coordination, and consenting practices. Linked to wider asks for Council to consider the impact on small business when making operational decisions.

**Community facilities and Mauao**

A specific recurring theme within community facilities was the closure of the Mauao/Mount tracks.

*“Try to remove inefficiencies. Open Mauao!! To date nothing seems to have been done. The mount can be opened for far less than the tens of millions council is trying to get us use to hearing. Work could be started safely now!!”*

55-64 | Male | Mauao/Mount Maunganui

*“You are doing a great job. Keep it up! Looking forward to the Mount track being open when possible.”*

35-44 | Female | Bethlehem

*“Honesty and transparency. Prioritise getting Mauao accessible again as it is the heart beat.”*

45-54 | Male | Mauao/Mount Maunganui

**Concern: Mauao / Mount tracks closure and slow response (n=29)**

The closure of the Mauao tracks and the pace and projected cost of reopening were raised as a specific concern. Comments asked for the tracks to be reopened as a priority, with several questioning the scale of the reopening cost estimates.

**Concern: Vanity / oversized facility projects (n=16)**

Specific facility projects seen as oversized or unnecessary, including civic offices, the civic precinct, and other large builds. Comments asked for these to be deferred in favour of core service investment.

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**Concern: Inadequate facilities for families and youth (n=11)**

Limited facilities for families and young people in some parts of the city, with comments asking for more playgrounds, youth spaces, and family-oriented amenities.

**Consider: Build / upgrade swimming pools (incl. 50m) (n=7)**

Investment in swimming pools, including a 50-metre facility, with comments noting that Tauranga lacks competition-grade pool infrastructure.

**Consider: Improve and protect playgrounds and parks (n=7)**

Maintenance and upgrades of playgrounds and parks, including specific local sites, with several comments noting that small local improvements are visible and valued.

**Support and appreciation**

Alongside the criticism, a clear minority of respondents took the opportunity to express thanks or general appreciation. These appreciative comments came disproportionately from younger residents (under 35), who were around twice as likely as the average respondent to leave a positive message.

*“You won't ever please everyone but the city and the Mount are very pleasant places to live, so for us in our 80s it was a great decision to return to the Bay of Plenty - so aptly named! Grateful thanks to all!”*

75-84 | Male | Mauao/Mount Maunganui

*“We are grateful to you especially our Mayor Mahe for being visible, and not quitting on our city compared to the previous ones. Keep it up and you are making a great impact to the lives of your fellow citizens.”*

25-34 | Female | Welcome Bay

*“Thank you for all that you do for us I know it's not an easy job.”*

18-24 | Female | Matua-Otūmoetai

**Support: General appreciation of Council (n=45)**

Brief expressions of thanks or general appreciation for the work of Council and elected members, with several comments specifically acknowledging the Mayor.

**Concern: General dissatisfaction with Council (n=33)**

Brief expressions of frustration or dissatisfaction with Council, often without a specific topic attached, including general comments such as “do better” or “lift your game”.

**Consider: General suggestion for improvement (n=29)**

Brief general suggestions for improvement, often a short directive sentence without a specific topic attached, such as “try harder” or “do more of x”.

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**Message to Elected Members: Full frequency table**

Theme	Frequency
<b>Rates &amp; Financial</b>	<b>466</b>
Concern: Wasteful spending on non-essentials	149
Consider: Focus on core services / needs not wants	149
Concern: Rates are too high / unaffordable	65
Consider: Lower the rates increase / keep rates flat	41
Concern: Poor value for money	19
Support: Invest more even if rates rise	16
Concern: Council debt and borrowing	9
Consider: Developers should pay for growth	9
Consider: User-pays / privatise services	9
<b>Governance &amp; Leadership</b>	<b>465</b>
Concern: Council not listening to residents	119
Consider: Be transparent and open with ratepayers	73
Consider: Long-term strategic planning	69
Concern: Infighting / political agendas	46
Concern: Lack of transparency / accountability	45
Concern: Councillor / mayor pay rises and perks	30
Consider: Stick to governance, not operations	26
Support: Confidence in the elected mayor / councillors	21
Concern: Short-term decisions / re-election focus	14
Concern: Unelected members voting on council decisions	10
Concern: Legacy of commissioners / previous council	6
Support: Commissioners did a good job	6
<b>Council Operations</b>	<b>215</b>
Consider: Run council with commercial discipline	71
Concern: Inefficiency and bureaucracy	35
Consider: Tighter procurement and value for money	26
Concern: Too many staff / management overhead	24
Consider: Hold staff and contractors accountable	22
Concern: High staff salaries (incl. CEO)	13
Concern: Cost overruns and poor project delivery	9
Consider: Reduce consultant / contractor spend	8
Consider: Amalgamate with WBOPDC / regional council	7
<b>Roading &amp; Transport</b>	<b>140</b>
PublicVoice	60

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Theme	Frequency
Concern: Paid parking discouraging CBD visits	30
Consider: Plan roads ahead of growth / build proper capacity	25
Consider: Improve public transport frequency and reliability	20
Concern: Traffic congestion across the city	16
Concern: Poor road condition / potholes	9
Concern: Toll roads on Papamoa East / local roads	8
Consider: Rail / ferry / alternative transport options	8
Concern: Cycle lanes and shared paths	7
Concern: Public transport empty / inefficient buses	4
Concern: Road works take too long / poor management	4
Concern: Footpaths in poor condition	3
Concern: Roads dug up / redone repeatedly	3
Consider: Do roadworks once and properly	3
<b>Community Engagement</b>	<b>114</b>
Consider: More meaningful community consultation	48
Consider: Engage diverse and younger residents	19
Concern: Poor communication with residents	18
Consider: Clearer plain-language communication	16
Concern: Consultation is not genuine	13
<b>General</b>	<b>107</b>
Support: General appreciation of Council	45
Concern: General dissatisfaction with Council	33
Consider: General suggestion for improvement	29
<b>Community Facilities</b>	<b>79</b>
Concern: Mauao / Mount tracks closure and slow response	29
Concern: Vanity / oversized facility projects	16
Concern: Inadequate facilities for families and youth	11
Consider: Build / upgrade swimming pools (incl. 50m)	7
Consider: Improve and protect playgrounds and parks	7
Consider: Improve libraries and community hubs	5
Consider: Build a quality stadium / sports facilities	4
<b>General Priorities</b>	<b>79</b>
Consider: Speed up delivery and decision-making	34
Consider: Maintain existing assets before new builds	28
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Theme	Frequency
Consider: Do it once, do it right	17
<b>Housing &amp; Growth</b>	<b>49</b>
Concern: Growth happening too fast / infrastructure not keeping up	24
Concern: Poor city planning and reactive decisions	13
Consider: Housing affordability and first home buyer support	9
Concern: Intensification / loss of character	3
<b>Events &amp; Vibrancy</b>	<b>48</b>
Consider: Revitalise CBD with events and attractions	24
Concern: CBD is dead / lacks vibrancy	15
Consider: Attract tourists and cruise visitors	6
Consider: Reduce or fund events differently	3
<b>Inclusivity &amp; Access</b>	<b>38</b>
Concern: Spending on cultural / Māori projects	12
Concern: Vulnerable, homeless and elderly overlooked	11
Consider: Accessibility and inclusion improvements	10
Consider: Draw on mātauranga Māori and iwi partnership	5
<b>Environment &amp; Natural</b>	<b>33</b>
Consider: Protect Mauao and natural environment	16
Concern: Climate and coastal hazard preparedness	8
Consider: Improve recycling and waste reduction	5
Concern: Parks and reserves poorly maintained	4
<b>Economy &amp; Business</b>	<b>11</b>
Concern: Council decisions hurt local businesses	11
<b>Three waters</b>	<b>8</b>
Concern: Fluoride in water supply	5
Consider: Prioritise stormwater and wastewater infrastructure	3

*Frequency = number of distinct respondents whose answer was coded to that topic / category. Topics shown only where Freq >= 3. Category rows show the total across topics within that category. A single response can contribute to more than one topic (and therefore more than one category).*

Table 30: Message to Elected Members: theme frequencies

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## 9.4 Tensions and observations

Reading the two open questions together, several cross-cutting patterns stand out.

**Spend less, but deliver more.** The most common message was about spending restraint, yet many of the same respondents asked for faster delivery, better roads, infrastructure ahead of growth, and reopened community assets. The implicit standard is not “do less”, it is “do the core well and visibly, and stop the rest”. The frequency of phrases like “back to basics”, “core services”, and “needs not wants” suggests willingness to accept a narrower scope of Council activity if what remains is delivered with discipline.

**Process frustration cuts across both questions.** Bureaucracy, consent timeframes, road cones, and management overhead appeared in the efficiency question as service-delivery pain points, and in the message-to-members question as a governance issue. The two questions illuminate the same theme from different angles: process problems are seen both as operational failures and as evidence that elected members are not gripping the organisation.

**Listening and transparency are foundational.** Across the elected-members responses, the strongest thread was relational rather than policy-based: listen, be transparent, explain decisions, and treat ratepayer money carefully. Comments using the word “transparent” generally meant clear explanation of why decisions were made and what they cost, rather than publishing more documents.

**Mauao recurs as a concrete reference point.** The closure and slow reopening of the Mount tracks is a specific example respondents reach for when raising broader concerns about Council pace, priorities, and decision-making. It is not the largest theme by frequency, but it carries weight in the responses where it appears.

**Transport demand, but not where you might expect.** Roads and transport sit at the top of what residents want delivered (95.7% rate roads, footpaths and parking as important, the highest of any service, and 33% would protect roads and transport from reductions) and “Address transport” is the second-highest 10-year priority at 71% top-3. Public transport ranks consistently lower across the same questions: 69% importance, 14% protect, and only 36% rate it “very important”. The qualitative responses point the same way - residents talk about better roads, faster fixes, and infrastructure ahead of growth, with much less appetite for public transport investment. This sits awkwardly with the practical reality that the most congested roads in Tauranga (State Highways 2 and 29) are administered by NZTA rather than Council, so the lever residents most want pulled is not entirely Council’s to pull.

**Appreciation appears alongside criticism.** A small cohort took the open question as an opportunity to thank elected members, particularly the Mayor. This is quieter in volume than the more numerous concerns but worth registering separately rather than averaging it out.

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## Appendix A: Weighted vs unweighted comparison

### 9.5 Why this appendix exists

Headline figures in the main report are weighted to the Tauranga 2023 Census on age and gender. This appendix shows the unweighted equivalent of every headline metric alongside the weighted figure, so readers can see for themselves whether the weighting approach materially changes any conclusion. It does not.

### 9.6 Weight diagnostics

Weights are rake-constructed on age band x gender using survey::rake() against Stats NZ 2023 Census targets for the Tauranga 18+ resident population. Trimming is applied at 5x the mean. Diagnostics for the achieved sample:

- Rake-eligible respondents: 971 of 1000 (97.1%)
- Mean weight: 1.000; SD 0.535; range 0.520 to 2.654
- Effective sample size (Kish): 755 (77.8% of rake-eligible)
- Cells trimmed at the 5x cap: 0

### 9.7 Headline comparison

The table below shows every headline metric in the report, computed both weighted and unweighted. Material movements (absolute gap > 2 percentage points or 0.05 on the trust score) are flagged.

Section	Metric	Unweighted	Weighted	Gap (pp/abs)
Service importance (Q1)	Average Top-2-box across 17 services	79.7%	79.0%	-0.7 pp
	Rates should be LOWER	47.8%	48.4%	+0.6 pp
Rates feeling (Q3)	Rates about right	33.6%	31.7%	-1.9 pp
	Rates should be HIGHER	8.7%	9.6%	+0.9 pp
Funding focus (Q9)	Balanced (current + future)	59.9%	57.0%	<b>-2.9 pp</b>
	Keep costs lower (current focus)	31.3%	32.4%	+1.1 pp
	Invest more now (future focus)	7.3%	9.1%	+1.8 pp
Preferred rates option (Q10)	0–4% (Do less)	18.6%	19.7%	+1.1 pp
	4–7% (Service reductions)	38.6%	37.5%	-1.1 pp
	7–10% (Status quo)	34.2%	33.3%	-0.9 pp
Trust in Council (Q11)	10%+ (Do more)	8.6%	9.6%	+1.0 pp
	Mean trust score (0-10)	4.31	4.28	-0.03
	High trust (8-10)	11.3%	10.5%	-0.8 pp
10-year priorities (Q7)	Low trust (0-3)	38.6%	39.2%	+0.6 pp
	#1: Deliver and maintain core services (top-3)	74.9%	72.6%	<b>-2.3 pp</b>
	#2: Address transport / easier to move around (top-3)	72.3%	70.8%	-1.5 pp
	#3: Enable housing and manage growth (top-3)	56.4%	55.9%	-0.5 pp
Decision principles (Q8)	#1: Accountable and transparent (top-3)	78.8%	78.4%	-0.4 pp

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Section	Metric	Unweighted	Weighted	Gap (pp/abs)
	#2: Value for money (top-3)	71.6%	70.7%	-0.9 pp
	#3: Look after what we've got (top-3)	71.0%	71.3%	+0.3 pp

*Headline metrics: unweighted vs weighted (age x gender raked)*

### 9.8 Reading the comparison

Eighteen of the twenty headline metrics shift by less than two percentage points under weighting, which is within ordinary sampling error for a sample of this size. Two metrics show modest movements:

- Q9 Balanced funding approach: drops from 59.9% unweighted to 57.0% weighted (-2.9pp). Balanced remains the clear majority view.
- Q7 #1 priority (Deliver and maintain core services): drops from 74.9% to 72.6% top-3 (-2.3pp). Core services remains the dominant priority by a wide margin over transport.

Direction and ranking are unchanged for both. The weighting approach produces a more demographically representative dataset but does not alter the substantive findings.

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## Appendix B: Full questionnaire

### 9.9 About this appendix

This appendix reproduces the survey instrument as it was presented to respondents during fieldwork. The survey was hosted in Alchemer at [survey.publicvoice.co.nz/s3/tauranga-tell-us-what-you-think](https://survey.publicvoice.co.nz/s3/tauranga-tell-us-what-you-think) and ran across all channels from 13 April to 10 May 2026 (see the fieldwork channels and dates table in the methodology section for channel-by-channel open and close dates). The same instrument was used across all recruitment channels (postal, community network, TCC database, and online panel).

Notes on conventions:

- Questions are grouped by the section headings shown to respondents.
- Each question shows the stem text, any sub-text or instruction, response options, and notes on routing or response requirements.
- Demographic items in Section 5 were administered after the substantive questions to minimise primacy effects on the policy items.

### 9.10 Welcome and introduction

Respondents were shown the following welcome screen before starting the survey.

*Kia ora and thank you for taking part in the Tauranga, tell us what you think survey. We want to hear your thoughts on what matters most for Tauranga. Hearing from people across the city, from different ages, suburbs and life experiences, helps ensure Council decisions reflect the voices of Tauranga people.*

*The services listed in this survey include those delivered directly by Council, through its Council Controlled Organisations, or through grants to community organisations.*

*This survey takes approximately 7–8 minutes. All responses are anonymous and confidential. As a thank you for completing the survey, you can enter a draw to win one of five \$100 Prezzy cards.*

#### Letter code (postal sample only)

Respondents arriving via the postal channel were prompted to enter the four-digit code printed on their invitation letter. The code is used for response tracking only and is not stored against survey responses.

*Please enter the 4-digit code from your letter.*

*You'll find your code in the 'How to take part' section of your letter, next to 'Your unique code'.*

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## 9.11 Section 1: Council services

### Q1. Importance of Council services

*How important are each of the following services delivered by Tauranga City Council to you?*

*Please rate each on the scale provided.*

Respondents rated each of the following 17 services on a five-point scale: *Not at all important / Not important / Neutral / Somewhat important / Very important*, with a *Don't know* option.

- Water supply
- Wastewater
- Stormwater
- Climate change resilience (including flood protection)
- Rubbish and recycling
- Roads, footpaths, and parking
- Public transport
- Emergency management
- Parks, reserves, and open spaces
- Libraries
- Community facilities and centres
- Sporting and recreation facilities
- Events and festivals
- Environmental and sustainability programmes
- Economic development and tourism
- Community street and landscape improvements
- Supporting community organisations

*Required response.*

### Q2. Activities not considered core council business

*Are any of the following activities NOT core business for a council?*

*Select all that you consider are not core council business.*

- Community facilities and centres
- Community street and landscape improvements
- Economic development and tourism
- Environmental and sustainability programmes
- Events and festivals
- Libraries

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- Parks, reserves, and open spaces
- Public transport
- Sporting and recreation facilities
- Supporting community organisations
- Other (please specify)
- None of these – all are core council business

*Multi-select. Required response.*

## 9.12 Section 2: Rates and spending

### Q3. Feeling about the proposed rates increase

*Council is proposing a rates increase of 7.5% for 2026/27. The original Long-Term Plan forecast was 10.4%. To achieve this reduction, Council has reduced internal costs, delayed some projects, and made minor reductions to some services.*

*How do you feel about the proposed rates increase?*

- It is about right, even if it means delaying some projects and minor reductions in services
- It should be lower, even if that means further reductions to services
- It should be higher, if that means better services and infrastructure
- Not sure

*Single response. Required.*

### Q4. Services to protect from reductions

*Are there any services that should be protected from reductions, even if it means higher rates?*

*Select up to three.*

- Community facilities
- Emergency management / resilience
- Environmental programmes
- Libraries
- Parks and reserves
- Public transport
- Roads and transport
- Sporting and recreation facilities
- Stormwater
- Wastewater
- Water supply
- Other (please specify)

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- No, all services should be open to be reduced

*Multi-select, up to three. Required response.*

**Q5. Areas comfortable to see reduced or delayed**

*If Council needs to reduce spending further, which areas would you be most comfortable seeing reduced or delayed?*

*Select up to three.*

- Environmental programmes
- Events and festivals
- Growth-related projects
- Libraries and cultural facilities
- New community facilities
- Sporting and recreation facilities
- Street and landscape improvements
- Transport improvements
- Other (please specify)
- I would not support further reductions

*Multi-select, up to three. Required response.*

**Q6a. Service areas that could be delivered more efficiently**

*Which of the following Council service areas, if any, do you think could be delivered more efficiently?*

*Please select all that apply.*

- Building and resource consents
- City planning and growth management
- Community facilities (libraries, pools, halls)
- Customer service and communications
- Parks and reserves
- Roads and footpaths
- Rubbish and recycling
- Wastewater and stormwater
- Water supply
- Other (please specify)
- None – I think Council is operating efficiently

*Multi-select. Required response.*

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**Q6b. Suggestions to improve efficiency (open response)**

*What changes would you suggest to improve efficiency in these areas?*

Open-text response. Shown only to respondents who selected one or more service areas at Q6a (i.e. not shown to those who selected *None – I think Council is operating efficiently*). Required response when shown.

**9.13 Section 3: Long-term priorities**

**Q7. Highest priorities for the next 10 years**

*Looking ahead to the next 10 years, which of the following should be Council’s highest priorities?*

*Rank in order of importance, from most important to least important. 1 = most important.*

Respondents ranked the following seven items in order of importance using drag-and-drop:

1. Enable housing and manage growth
2. Address transport and make the city easier to move around
3. Protect and enhance the natural environment
4. Deliver and maintain core services for the community
5. Create an inclusive and accessible city
6. Support business and education
7. Create a vibrant city with events and experiences

*Forced full ranking. Required response.*

**Q8. Principles for long-term decisions**

*Which principles should matter most when Council makes long-term decisions?*

*Rank in order of importance, from most important to least important. 1 = most important.*

Respondents ranked the following six items in order of importance:

1. Look after what we’ve got
2. Accountable and transparent
3. Value for money
4. Everyone pays a fair share
5. Growth pays for growth
6. Bold and innovative

*Forced full ranking. Required response.*

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### Q9. Long-term funding focus

*When Council makes funding decisions, where should the strongest focus be over the long term?*

- Keeping costs lower for current residents and ratepayers
- Investing more now for future residents and ratepayers
- A balanced approach between current and future communities
- Not sure

*Single response. Required.*

## 9.14 Long-Term Plan: Future rates

### Q10. Preferred option for future rates increases

*Every three years the Council works with the community on a long-term plan (LTP) which sets out the budget and work plans for the coming decade (2027–2037). This includes the proposed levels of rates increases over this period. Which is your preferred option for future rates increases?*

- **0% to 4%: Do less, build less.** Significant reduction in the level of services, maintenance, and amenities the council could provide to its residents. Some renewals, but very few new community facilities and amenities able to be delivered.
- **4% to 7%: Reductions in service, build less.** Small reductions from the current levels of services, maintenance, and amenities the council could provide to its residents. Keep status quo in facilities and amenities for the city with ability to deliver small improvements.
- **7% to 10%: Status quo, keep building.** Similar to current levels of services, maintenance, and amenities the council could provide to its residents. Ability to continue to reduce the infrastructure deficit, with more community facilities and amenities delivered and older ones renewed.
- **10% and above: Do more, build more.** Improvements in the levels of services, maintenance, and amenities the council could provide to its residents. Ability to close the infrastructure deficit and deliver significant new facilities and amenities for the community.

*Single response. Required.*

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## 9.15 Section 4: Trust and feedback

### Q11. Trust and confidence in Tauranga City Council

*On a scale from 0 to 10, how much trust and confidence do you currently have in Tauranga City Council?*

*0 = No trust or confidence at all, 10 = Very high trust and confidence*

Eleven-point scale, with anchors at the endpoints:

- 0 – No trust or confidence at all
- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 9
- 10 – Very high trust and confidence

*Single response. Required.*

### Q12. Message to Elected Members (open response)

*If you could send one message to Tauranga's Elected Members, what would it be?*

Open-text response. Required.

## 9.16 Section 5: About you

The following preamble appeared at the start of the demographics section:

*These questions help us ensure results represent the Tauranga City community. Your survey responses are anonymous and are not linked to any personal details you provide below.*

### Q13. Age group

*Which age group are you in?*

- Under 15
- 15–17
- 18–24
- 25–34
- 35–44

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- 45–54
- 55–64
- 65–74
- 75–84
- 85+
- Prefer not to say

*Single response. Required.*

**Q14. Gender**

*What is your gender?*

- Male
- Female
- Gender diverse
- Prefer not to say

*Single response. Required.*

**Q15. Ethnicity**

*Which ethnic group(s) do you belong to?*

*Select all that apply.*

- New Zealand European / Pākehā
- Māori
- Samoan
- Tongan
- Cook Islands Māori
- Chinese
- Indian
- Other (please specify)
- Prefer not to say

*Multi-select (total-response methodology). Required response.*

**Q16. Suburb**

*Which suburb of Tauranga do you live in?*

Dropdown menu with the following options (alphabetical):

Arataki (Bayfair), Avenues, Bellevue, Bethlehem (Hangarau), Brookfield, City Centre (Te Papa), Gate Pā (Pukehinahina), Greerton (Tūtara Wānanga), Hairini, Judea (Huria), Kairua, The Lakes, Matapihi, Matua, Maungatapu, Merivale (Parkvale), Mount Maunganui, Ohauiti, Omanawa, Omanu, Oropi, Ōtūmoetai, Pāpāmoa Beach, Pāpāmoa East (Wairākei), Pāpāmoa Hills (Waitao), Poike (Windermere), Pyes Pā, Sulphur

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Point, Tauranga South, Tauriko, Te Maunga (Mangatawa), Waimapu, Welcome Bay, Western Bay of Plenty, Outside Tauranga / Western Bay, Other (please specify), Prefer not to say.

*Single response. Required. Suburb selections were back-coded to electoral ward for analysis.*

### Q17. Living arrangement and property

*Which of the following applies to you?*

*Select all that apply.*

- Own the home I live in (with or without a mortgage)
- Rent the home I live in
- Other living arrangement (for example, flatting, boarding, living with family, or other living arrangements)
- Own residential investment property in Tauranga
- Own commercial or industrial property in Tauranga
- Pay rates on a commercial or industrial property in Tauranga
- Prefer not to say

*Multi-select. Required response.*

### Q18. Household financial situation

*Which of the following best describes your household's financial situation?*

- Finding it very difficult
- Finding it somewhat difficult
- Managing okay
- Reasonably comfortable
- Very comfortable
- Prefer not to say

*Single response. Required.*

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## 9.17 Survey close

### Q19. Opt-in selections

Before the final thank-you page, respondents were offered the following opt-ins. The Privacy Act 2020 notice below was shown above the options.

*This survey is conducted by PublicVoice Limited on behalf of Tauranga City Council. Your responses are anonymous and handled in accordance with the Privacy Act 2020. Any personal details you provide (such as your email address) will only be used for the purposes you have selected and will not be linked to your survey responses. Survey data will be reported in aggregate only. No individual responses will be identifiable. If you have any questions about how your information is handled, please contact [survey@publicvoice.co.nz](mailto:survey@publicvoice.co.nz).*

***Before you go, would you like to do any of the following?***

*Select all that apply. Your email address will not be linked to your survey responses.*

- Enter the prize draw to win one of five \$100 Prezzy cards
- Receive a copy of my survey responses
- Be contacted about future research opportunities
- None of the above

*Multi-select. Required response. Respondents selecting any of the first three options were prompted for a name and email address on the same page; this contact information is held separately from survey response data.*

### Thank-you message

***Ngā mihi, thank you for sharing your views.***

*Your feedback will help shape the future of Tauranga. Results will be shared with Elected Members and published on the Council website later this year.*

*If you entered the prize draw, winners will be contacted by email.*

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## Appendix C: Sub-group breakdowns

### 9.18 Overview

This appendix holds sub-group cross-tabs for the headline closed-ended questions. Subgroups shown here are age band, gender, and ward, presented side by side so patterns across each dimension can be read in one view. The full sub-group workbook (which also includes ethnicity, tenure, financial situation, and channel) is available as Data\_Output/TCC\_Crosstabs.xlsx and is the deeper reference for any cut not shown below.

Cells show the percentage value with the unweighted base (n) directly below. Colour intensity reflects the size of the percentage (darker = higher), to make patterns easier to scan across a wide table. Base counts (n) shown alongside are unweighted sample sizes.

Significance flags follow the methodology section: two-proportion z-tests against the total sample using the effective sample size (Kish-adjusted) in the variance term,  $p < 0.05$ . Subgroups with fewer than 30 unweighted respondents are reported but should be treated as indicative; in this sample the smallest ward is Arataki (n=46), which sits above that threshold.

### 9.19 How to read these cross-tabs

Each table covers one closed-ended question. Rows are response options (or services, priorities, principles, depending on the question), ordered from highest to lowest on the Total column. Columns are grouped by age band, gender, and ward, with the Total column on the right for reference. Stronger colour means a higher percentage; lighter cells are lower readings.

### 9.20 Q1 - Service importance

Top-2-box (Very + Somewhat important).

Q1 - Service importance (Top-2-box: Very + Somewhat important)															
Question	Age				Gender		Ward								Total (n=1000)
	18-34 (n=121)	35-44 (n=155)	45-64 (n=290)	65+ (n=415)	Male (n=394)	Female (n=586)	Arataki (n=46)	Bethlehem (n=95)	Matua-Otūmoetai (n=148)	Mauao/Mt M. (n=102)	Pāpāmoa (n=233)	Tauriko (n=104)	Te Papa (n=135)	Welcome Bay (n=124)	
Water supply	92% n=120	94% n=154	97% n=290	96% n=415	96% n=392	95% n=586	91% n=45	94% n=95	94% n=147	95% n=102	97% n=233	94% n=104	99% n=135	95% n=124	96% n=998
Rubbish & recycling	90% n=121	94% n=155	96% n=290	98% n=414	95% n=394	97% n=585	91% n=46	97% n=95	93% n=148	95% n=102	96% n=233	97% n=104	96% n=134	98% n=124	96% n=999
Roads & footpaths	95% n=121	94% n=154	97% n=289	97% n=415	95% n=394	97% n=584	96% n=46	95% n=95	94% n=148	92% n=101	98% n=233	96% n=104	99% n=135	98% n=123	96% n=998

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**Q1 - Service importance (Top-2-box: Very + Somewhat important)**

Question	Age				Gender		Ward								Total (n=1000)
	18-34 (n=121)	35-44 (n=155)	45-64 (n=290)	65+ (n=415)	Male (n=394)	Female (n=586)	Arataki (n=46)	Bethlehem (n=95)	Matua-Otūmoetai (n=148)	Mauao/Mt M. (n=102)	Pāpāmoa (n=233)	Tauriko (n=104)	Te Papa (n=135)	Welcome Bay (n=124)	
<b>Wastewater</b>	87% n=119	90% n=155	97% n=288	96% n=412	94% n=392	94% n=580	89% n=46	96% n=95	95% n=146	95% n=102	94% n=230	90% n=103	98% n=135	93% n=123	<b>94%</b> n=992
<b>Stormwater</b>	85% n=117	88% n=155	97% n=287	97% n=412	94% n=392	94% n=577	89% n=45	95% n=94	97% n=145	95% n=102	92% n=231	93% n=102	95% n=135	94% n=123	<b>94%</b> n=989
<b>Emergency management</b>	92% n=119	86% n=154	88% n=289	90% n=412	81% n=392	94% n=581	85% n=46	92% n=95	87% n=146	83% n=102	88% n=230	90% n=103	90% n=135	93% n=123	<b>89%</b> n=993
<b>Parks &amp; reserves</b>	88% n=121	92% n=155	89% n=288	85% n=415	84% n=393	90% n=585	91% n=46	92% n=95	93% n=148	88% n=101	82% n=233	87% n=103	93% n=135	82% n=124	<b>88%</b> n=998
<b>Climate resilience</b>	86% n=120	78% n=154	86% n=287	85% n=412	77% n=392	89% n=580	84% n=45	83% n=95	84% n=148	86% n=102	83% n=230	80% n=103	85% n=135	88% n=121	<b>84%</b> n=992
<b>Sport &amp; recreation</b>	72% n=121	78% n=153	79% n=289	73% n=414	74% n=394	76% n=582	76% n=46	77% n=94	73% n=148	83% n=102	77% n=231	74% n=104	72% n=135	71% n=123	<b>75%</b> n=996
<b>Libraries</b>	71% n=121	77% n=155	70% n=288	72% n=415	61% n=393	80% n=584	72% n=46	73% n=93	80% n=148	73% n=102	64% n=233	70% n=104	80% n=135	71% n=124	<b>72%</b> n=997
<b>Community facilities</b>	66% n=121	73% n=155	72% n=290	74% n=415	65% n=394	77% n=586	70% n=46	71% n=95	74% n=148	76% n=102	71% n=233	71% n=104	74% n=135	73% n=124	<b>72%</b> n=1000
<b>Public transport</b>	73% n=120	65% n=155	65% n=289	74% n=415	61% n=394	76% n=584	54% n=46	73% n=94	72% n=148	79% n=102	66% n=232	70% n=104	76% n=135	65% n=124	<b>70%</b> n=998
<b>Economic dev &amp; tourism</b>	64% n=119	63% n=153	72% n=289	73% n=413	66% n=393	73% n=580	72% n=46	73% n=94	72% n=147	73% n=101	67% n=230	67% n=104	68% n=134	73% n=124	<b>70%</b> n=993
<b>Streetscape improvements</b>	69% n=121	67% n=154	69% n=290	67% n=414	63% n=394	71% n=583	70% n=46	71% n=95	74% n=148	68% n=102	65% n=231	65% n=104	70% n=134	65% n=124	<b>68%</b> n=997
<b>Environmental programmes</b>	72% n=121	68% n=152	67% n=289	65% n=413	56% n=393	74% n=580	63% n=46	72% n=94	68% n=148	70% n=102	62% n=229	65% n=103	72% n=134	69% n=124	<b>67%</b> n=993

PublicVoice

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**Q1 - Service importance (Top-2-box: Very + Somewhat important)**

Question	Age				Gender		Ward							Total (n=1000)	
	18-34 (n=121)	35-44 (n=155)	45-64 (n=290)	65+ (n=415)	Male (n=394)	Female (n=586)	Arataki (n=46)	Bethlehem (n=95)	Matua-Otūmoetai (n=148)	Mauao/Mt M. (n=102)	Pāpāmoa (n=233)	Tauriko (n=104)	Te Papa (n=135)		Welcome Bay (n=124)
<b>Supporting community orgs</b>	64% n=121	67% n=153	63% n=289	67% n=414	54% n=394	73% n=581	57% n=46	68% n=95	65% n=147	63% n=102	65% n=230	61% n=104	66% n=135	72% n=123	<b>65%</b> n=994
<b>Events &amp; festivals</b>	62% n=120	67% n=153	62% n=290	51% n=414	49% n=394	64% n=582	57% n=46	55% n=95	65% n=148	62% n=102	58% n=231	51% n=104	57% n=134	55% n=123	<b>58%</b> n=996

Cells: % (n=base). Colour intensity reflects percentage value (darker = higher).

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### 9.21 Q2 - Activities considered not core council business

Percentage selecting each activity.

Q2 - Activities considered NOT core council business (% selecting)																
Question	Age				Gender		Ward								Total (n=1000)	
	18-34 (n=121)	35-44 (n=155)	45-64 (n=290)	65+ (n=415)	Male (n=394)	Female (n=586)	Arataki (n=46)	Bethlehem (n=95)	Matua-Otūmoetai (n=148)	Mauao/Mt M. (n=102)	Pāpāmoa (n=233)	Tauriko (n=104)	Te Papa (n=135)	Welcome Bay (n=124)		
<b>None (residual)</b>	56% n=121	54% n=155	44% n=290	37% n=415	38% n=394	48% n=586	41% n=46	45% n=95	47% n=148	43% n=102	40% n=233	40% n=104	43% n=135	52% n=124	<b>44%</b> n=1000	
<b>Events &amp; festivals</b>	22% n=121	30% n=155	41% n=290	50% n=415	45% n=394	38% n=586	39% n=46	42% n=95	36% n=148	42% n=102	45% n=233	47% n=104	36% n=135	38% n=124	<b>41%</b> n=1000	
<b>Community organisations</b>	14% n=121	17% n=155	22% n=290	26% n=415	25% n=394	20% n=586	22% n=46	22% n=95	26% n=148	20% n=102	21% n=233	27% n=104	23% n=135	19% n=124	<b>22%</b> n=1000	
<b>Economic development</b>	14% n=121	17% n=155	23% n=290	23% n=415	25% n=394	18% n=586	17% n=46	18% n=95	19% n=148	27% n=102	22% n=233	23% n=104	21% n=135	18% n=124	<b>21%</b> n=1000	
<b>Environmental programmes</b>	12% n=121	10% n=155	17% n=290	19% n=415	22% n=394	12% n=586	24% n=46	15% n=95	15% n=148	20% n=102	19% n=233	12% n=104	16% n=135	11% n=124	<b>16%</b> n=1000	
<b>Sport &amp; recreation</b>	10% n=121	5% n=155	9% n=290	10% n=415	10% n=394	8% n=586	9% n=46	6% n=95	10% n=148	10% n=102	8% n=233	10% n=104	12% n=135	7% n=124	<b>9%</b> n=1000	
<b>Community facilities</b>	7% n=121	4% n=155	7% n=290	11% n=415	9% n=394	8% n=586	9% n=46	8% n=95	11% n=148	7% n=102	10% n=233	9% n=104	7% n=135	5% n=124	<b>8%</b> n=1000	
<b>Streetscape improvements</b>	5% n=121	3% n=155	9% n=290	9% n=415	9% n=394	7% n=586	2% n=46	13% n=95	7% n=148	9% n=102	6% n=233	5% n=104	8% n=135	10% n=124	<b>8%</b> n=1000	
<b>Public transport</b>	7% n=121	8% n=155	9% n=290	8% n=415	11% n=394	6% n=586	11% n=46	6% n=95	7% n=148	7% n=102	9% n=233	7% n=104	12% n=135	7% n=124	<b>8%</b> n=1000	
<b>Libraries</b>	7% n=121	5% n=155	6% n=290	7% n=415	10% n=394	4% n=586	7% n=46	7% n=95	3% n=148	9% n=102	8% n=233	10% n=104	7% n=135	6% n=124	<b>7%</b> n=1000	
<b>Parks &amp; reserves</b>	1% n=121	2% n=155	2% n=290	4% n=415	3% n=394	3% n=586	7% n=46	2% n=95	2% n=148	1% n=102	3% n=233	2% n=104	5% n=135	1% n=124	<b>2%</b> n=1000	

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**Q2 - Activities considered NOT core council business (% selecting)**

Question	Age				Gender		Ward							Total (n=1000)	
	18-34 (n=121)	35-44 (n=155)	45-64 (n=290)	65+ (n=415)	Male (n=394)	Female (n=586)	Arataki (n=46)	Bethlehem (n=95)	Matua- Otūmoetai (n=148)	Mauao/Mt M. (n=102)	Pāpāmoa (n=233)	Tauriko (n=104)	Te Papa (n=135)		Welcome Bay (n=124)

*Cells: % (n=base). Colour intensity reflects percentage value (darker = higher).*

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### 9.22 Q3 - Feeling about proposed rates increase

Q3 - Feeling about proposed rates increase

Question	Age				Gender		Ward								Total (n=1000)
	18-34 (n=121)	35-44 (n=155)	45-64 (n=290)	65+ (n=415)	Male (n=394)	Female (n=586)	Arataki (n=46)	Bethlehem (n=95)	Matua- Otūmoetai (n=148)	Mauao/Mt M. (n=102)	Pāpāmoa (n=233)	Tauriko (n=104)	Te Papa (n=135)	Welcome Bay (n=124)	
<b>Rates should be LOWER</b>	51% n=121	53% n=155	53% n=290	41% n=415	48% n=394	48% n=586	50% n=46	46% n=95	45% n=148	41% n=102	60% n=233	44% n=104	41% n=135	46% n=124	<b>48% n=1000</b>
<b>Rates are ABOUT RIGHT</b>	22% n=121	23% n=155	29% n=290	45% n=415	36% n=394	33% n=586	26% n=46	37% n=95	33% n=148	37% n=102	28% n=233	38% n=104	36% n=135	34% n=124	<b>34% n=1000</b>
<b>Rates should be HIGHER</b>	12% n=121	16% n=155	7% n=290	6% n=415	10% n=394	8% n=586	15% n=46	11% n=95	10% n=148	15% n=102	5% n=233	7% n=104	10% n=135	7% n=124	<b>9% n=1000</b>
<b>Not sure</b>	14% n=121	8% n=155	11% n=290	8% n=415	7% n=394	12% n=586	9% n=46	6% n=95	11% n=148	7% n=102	8% n=233	11% n=104	13% n=135	13% n=124	<b>10% n=1000</b>

Cells: % (n=base). Colour intensity reflects percentage value (darker = higher).

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### 9.23 Q4 - Services that should be protected from reductions

Percentage selecting each service.

Q4 - Services that should be protected from reductions (% selecting)															
Question	Age				Gender		Ward								Total (n=1000)
	18-34 (n=121)	35-44 (n=155)	45-64 (n=290)	65+ (n=415)	Male (n=394)	Female (n=586)	Arataki (n=46)	Bethlehem (n=95)	Matua-Otūmoetai (n=148)	Mauao/Mt M. (n=102)	Pāpāmoa (n=233)	Tauriko (n=104)	Te Papa (n=135)	Welcome Bay (n=124)	
Water supply	45% n=121	52% n=155	59% n=290	57% n=415	61% n=394	52% n=586	46% n=46	54% n=95	59% n=148	56% n=102	57% n=233	54% n=104	59% n=135	52% n=124	56% n=1000
Wastewater	26% n=121	34% n=155	46% n=290	39% n=415	46% n=394	33% n=586	33% n=46	39% n=95	40% n=148	44% n=102	44% n=233	32% n=104	33% n=135	34% n=124	38% n=1000
Stormwater	22% n=121	30% n=155	34% n=290	41% n=415	38% n=394	32% n=586	26% n=46	36% n=95	39% n=148	33% n=102	37% n=233	40% n=104	30% n=135	26% n=124	35% n=1000
Roads / transport	34% n=121	35% n=155	32% n=290	35% n=415	30% n=394	36% n=586	41% n=46	31% n=95	25% n=148	33% n=102	36% n=233	42% n=104	31% n=135	33% n=124	34% n=1000
Emergency mgmt / resilience	35% n=121	25% n=155	28% n=290	29% n=415	21% n=394	33% n=586	26% n=46	37% n=95	37% n=148	26% n=102	26% n=233	24% n=104	27% n=135	24% n=124	28% n=1000
Public transport	19% n=121	15% n=155	12% n=290	15% n=415	12% n=394	16% n=586	15% n=46	12% n=95	13% n=148	19% n=102	13% n=233	15% n=104	19% n=135	14% n=124	14% n=1000
None (residual)	13% n=121	11% n=155	14% n=290	12% n=415	13% n=394	12% n=586	11% n=46	9% n=95	12% n=148	12% n=102	13% n=233	10% n=104	14% n=135	19% n=124	13% n=1000
Environmental programmes	15% n=121	11% n=155	8% n=290	7% n=415	7% n=394	10% n=586	11% n=46	8% n=95	7% n=148	10% n=102	8% n=233	9% n=104	13% n=135	8% n=124	9% n=1000
Libraries	4% n=121	10% n=155	8% n=290	11% n=415	8% n=394	10% n=586	11% n=46	13% n=95	9% n=148	5% n=102	9% n=233	11% n=104	10% n=135	6% n=124	9% n=1000
Parks & reserves	10% n=121	14% n=155	8% n=290	6% n=415	9% n=394	7% n=586	11% n=46	12% n=95	8% n=148	6% n=102	7% n=233	8% n=104	9% n=135	7% n=124	8% n=1000
Sport & recreation	10% n=121	6% n=155	6% n=290	5% n=415	6% n=394	6% n=586	9% n=46	8% n=95	5% n=148	5% n=102	4% n=233	8% n=104	3% n=135	10% n=124	6% n=1000

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**Q4 - Services that should be protected from reductions (% selecting)**

Question	Age				Gender		Ward								Total (n=1000)
	18-34 (n=121)	35-44 (n=155)	45-64 (n=290)	65+ (n=415)	Male (n=394)	Female (n=586)	Arataki (n=46)	Bethlehem (n=95)	Matua- Otūmoetai (n=148)	Mauao/Mt M. (n=102)	Pāpāmoa (n=233)	Tauriko (n=104)	Te Papa (n=135)	Welcome Bay (n=124)	
<b>Community facilities</b>	9% n=121	8% n=155	5% n=290	3% n=415	4% n=394	6% n=586	13% n=46	3% n=95	6% n=148	7% n=102	4% n=233	6% n=104	4% n=135	4% n=124	<b>5% n=1000</b>
<b>Rubbish &amp; recycling</b>	0% n=121	0% n=155	0% n=290	0% n=415	0% n=394	0% n=586	0% n=46	0% n=95	0% n=148	0% n=102	0% n=233	0% n=104	1% n=135	1% n=124	<b>0% n=1000</b>

Cells: % (n=base). Colour intensity reflects percentage value (darker = higher).

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### 9.24 Q5 - Services that could be reduced or paused

Percentage selecting each service.

Q5 - Services that could be reduced or paused (% selecting)															
Question	Age				Gender		Ward								Total (n=1000)
	18-34 (n=121)	35-44 (n=155)	45-64 (n=290)	65+ (n=415)	Male (n=394)	Female (n=586)	Arataki (n=46)	Bethlehem (n=95)	Matua- Otūmoetai (n=148)	Mauao/Mt M. (n=102)	Pāpāmoa (n=233)	Tauriko (n=104)	Te Papa (n=135)	Welcome Bay (n=124)	
<b>Events &amp; festivals</b>	49% n=121	48% n=155	63% n=290	68% n=415	63% n=394	59% n=586	61% n=46	64% n=95	61% n=148	49% n=102	65% n=233	64% n=104	58% n=135	62% n=124	<b>61%</b> n=1000
<b>New community facilities</b>	44% n=121	43% n=155	45% n=290	46% n=415	40% n=394	48% n=586	63% n=46	44% n=95	46% n=148	43% n=102	42% n=233	46% n=104	45% n=135	43% n=124	<b>45%</b> n=1000
<b>Streetscape improvements</b>	31% n=121	35% n=155	37% n=290	33% n=415	35% n=394	34% n=586	33% n=46	32% n=95	41% n=148	40% n=102	31% n=233	29% n=104	33% n=135	31% n=124	<b>34%</b> n=1000
<b>Libraries / cultural</b>	31% n=121	25% n=155	38% n=290	30% n=415	38% n=394	27% n=586	24% n=46	31% n=95	21% n=148	32% n=102	39% n=233	38% n=104	25% n=135	33% n=124	<b>31%</b> n=1000
<b>Environmental programmes</b>	24% n=121	22% n=155	25% n=290	33% n=415	33% n=394	24% n=586	24% n=46	28% n=95	28% n=148	27% n=102	31% n=233	34% n=104	24% n=135	19% n=124	<b>28%</b> n=1000
<b>Growth-related projects</b>	17% n=121	17% n=155	20% n=290	20% n=415	19% n=394	19% n=586	20% n=46	27% n=95	20% n=148	23% n=102	16% n=233	19% n=104	19% n=135	19% n=124	<b>20%</b> n=1000
<b>Sport &amp; recreation</b>	32% n=121	28% n=155	18% n=290	16% n=415	17% n=394	23% n=586	17% n=46	22% n=95	20% n=148	17% n=102	18% n=233	20% n=104	24% n=135	26% n=124	<b>20%</b> n=1000
<b>Transport improvements</b>	11% n=121	7% n=155	6% n=290	7% n=415	8% n=394	6% n=586	9% n=46	6% n=95	9% n=148	9% n=102	6% n=233	3% n=104	7% n=135	8% n=124	<b>7%</b> n=1000
<b>None (residual)</b>	7% n=121	7% n=155	7% n=290	6% n=415	5% n=394	8% n=586	11% n=46	3% n=95	7% n=148	7% n=102	5% n=233	5% n=104	10% n=135	6% n=124	<b>6%</b> n=1000
<b>Council overhead / admin</b>	1% n=121	3% n=155	2% n=290	1% n=415	2% n=394	2% n=586	2% n=46	0% n=95	1% n=148	2% n=102	3% n=233	1% n=104	2% n=135	5% n=124	<b>2%</b> n=1000

Cells: % (n=base). Colour intensity reflects percentage value (darker = higher).

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### 9.25 Q6 - Services that could be delivered more efficiently

Percentage selecting each service.

Q6 - Services that could be delivered more efficiently (% selecting)															
Question	Age				Gender		Ward								Total (n=1000)
	18-34 (n=121)	35-44 (n=155)	45-64 (n=290)	65+ (n=415)	Male (n=394)	Female (n=586)	Arataki (n=46)	Bethlehem (n=95)	Matua-Otūmoetai (n=148)	Mauao/Mt M. (n=102)	Pāpāmoa (n=233)	Tauriko (n=104)	Te Papa (n=135)	Welcome Bay (n=124)	
<b>Building / resource consents</b>	42% n=121	48% n=155	59% n=290	53% n=415	56% n=394	50% n=586	52% n=46	41% n=95	54% n=148	58% n=102	57% n=233	46% n=104	54% n=135	51% n=124	<b>53%</b> n=1000
<b>City planning &amp; growth</b>	49% n=121	44% n=155	49% n=290	48% n=415	53% n=394	44% n=586	50% n=46	47% n=95	43% n=148	48% n=102	51% n=233	41% n=104	47% n=135	53% n=124	<b>48%</b> n=1000
<b>Roads &amp; footpaths</b>	48% n=121	44% n=155	43% n=290	39% n=415	41% n=394	42% n=586	43% n=46	33% n=95	41% n=148	37% n=102	45% n=233	46% n=104	42% n=135	48% n=124	<b>42%</b> n=1000
<b>Customer service</b>	21% n=121	20% n=155	32% n=290	30% n=415	29% n=394	26% n=586	33% n=46	24% n=95	29% n=148	34% n=102	31% n=233	22% n=104	24% n=135	23% n=124	<b>28%</b> n=1000
<b>Community facilities</b>	19% n=121	19% n=155	19% n=290	19% n=415	19% n=394	18% n=586	30% n=46	22% n=95	17% n=148	12% n=102	22% n=233	16% n=104	19% n=135	17% n=124	<b>19%</b> n=1000
<b>Parks &amp; reserves</b>	18% n=121	19% n=155	19% n=290	16% n=415	18% n=394	17% n=586	15% n=46	15% n=95	20% n=148	13% n=102	17% n=233	18% n=104	19% n=135	20% n=124	<b>18%</b> n=1000
<b>Rubbish &amp; recycling</b>	12% n=121	14% n=155	18% n=290	15% n=415	16% n=394	15% n=586	24% n=46	9% n=95	18% n=148	13% n=102	16% n=233	12% n=104	13% n=135	20% n=124	<b>16%</b> n=1000
<b>Wastewater</b>	13% n=121	10% n=155	17% n=290	20% n=415	16% n=394	16% n=586	28% n=46	12% n=95	16% n=148	14% n=102	18% n=233	14% n=104	13% n=135	20% n=124	<b>16%</b> n=1000
<b>None (residual)</b>	14% n=121	16% n=155	12% n=290	18% n=415	16% n=394	16% n=586	11% n=46	19% n=95	14% n=148	21% n=102	14% n=233	16% n=104	13% n=135	17% n=124	<b>16%</b> n=1000
<b>Water supply</b>	14% n=121	9% n=155	13% n=290	15% n=415	15% n=394	12% n=586	17% n=46	9% n=95	14% n=148	14% n=102	13% n=233	11% n=104	13% n=135	18% n=124	<b>13%</b> n=1000
<b>Public transport</b>	1% n=121	1% n=155	2% n=290	0% n=415	1% n=394	1% n=586	0% n=46	1% n=95	2% n=148	1% n=102	0% n=233	1% n=104	2% n=135	1% n=124	<b>1%</b> n=1000

PublicVoice

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**Q6 - Services that could be delivered more efficiently (% selecting)**

Question	Age				Gender		Ward								Total (n=1000)
	18-34 (n=121)	35-44 (n=155)	45-64 (n=290)	65+ (n=415)	Male (n=394)	Female (n=586)	Arataki (n=46)	Bethlehem (n=95)	Matua-Otūmoetai (n=148)	Mauao/Mt M. (n=102)	Pāpāmoa (n=233)	Tauriko (n=104)	Te Papa (n=135)	Welcome Bay (n=124)	
<b>Council overhead / admin</b>	1% n=121	1% n=155	0% n=290	1% n=415	1% n=394	1% n=586	2% n=46	0% n=95	0% n=148	3% n=102	1% n=233	0% n=104	1% n=135	1% n=124	<b>1% n=1000</b>

Cells: % (n=base). Colour intensity reflects percentage value (darker = higher).

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### 9.26 Q7 - 10-year priorities

Percentage ranking each priority in their Top 3.

Q7 - 10-year priorities (% ranking in Top 3)															
Question	Age				Gender		Ward								Total (n=1000)
	18-34 (n=121)	35-44 (n=155)	45-64 (n=290)	65+ (n=415)	Male (n=394)	Female (n=586)	Arataki (n=46)	Bethlehem (n=95)	Matua-Otūmoetai (n=148)	Mauao/Mt M. (n=102)	Pāpāmoa (n=233)	Tauriko (n=104)	Te Papa (n=135)	Welcome Bay (n=124)	
<b>Deliver &amp; maintain core services</b>	56% n=117	74% n=141	82% n=274	87% n=393	81% n=367	78% n=557	79% n=43	82% n=87	82% n=141	81% n=99	78% n=223	86% n=96	77% n=128	75% n=114	<b>80%</b> n=942
<b>Address transport</b>	71% n=116	73% n=152	76% n=266	81% n=392	79% n=371	76% n=554	70% n=44	81% n=88	66% n=137	82% n=95	75% n=222	86% n=99	76% n=127	85% n=117	<b>77%</b> n=941
<b>Enable housing &amp; manage growth</b>	57% n=118	61% n=145	62% n=261	63% n=371	67% n=354	59% n=539	52% n=44	63% n=84	60% n=133	61% n=87	69% n=218	57% n=95	61% n=123	59% n=116	<b>62%</b> n=911
<b>Protect &amp; enhance environment</b>	47% n=118	42% n=144	38% n=256	27% n=340	33% n=340	38% n=517	43% n=42	28% n=82	40% n=133	44% n=88	32% n=211	32% n=85	38% n=119	38% n=104	<b>36%</b> n=876
<b>Support business &amp; education</b>	36% n=115	32% n=137	29% n=253	25% n=343	29% n=338	28% n=507	24% n=41	16% n=77	32% n=131	25% n=81	33% n=205	27% n=91	28% n=116	32% n=108	<b>29%</b> n=860
<b>Create inclusive &amp; accessible city</b>	19% n=114	20% n=135	22% n=249	29% n=337	20% n=333	26% n=502	27% n=41	33% n=79	25% n=133	16% n=81	22% n=204	28% n=88	24% n=113	20% n=100	<b>24%</b> n=850
<b>Create vibrant city, events &amp; experiences</b>	24% n=117	19% n=140	16% n=245	11% n=317	15% n=322	16% n=495	28% n=40	19% n=78	19% n=128	17% n=78	11% n=195	9% n=88	18% n=114	14% n=101	<b>16%</b> n=833

Cells: % (n=base). Colour intensity reflects percentage value (darker = higher).

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### 9.27 Q8 - Long-term decision-making principles

Percentage ranking each principle in their Top 3.

Q8 - Long-term decision principles (% ranking in Top 3)																
Question	Age				Gender		Ward								Total (n=1000)	
	18-34 (n=121)	35-44 (n=155)	45-64 (n=290)	65+ (n=415)	Male (n=394)	Female (n=586)	Arataki (n=46)	Bethlehem (n=95)	Matua-Otūmoetai (n=148)	Mauao/Mt M. (n=102)	Pāpāmoa (n=233)	Tauriko (n=104)	Te Papa (n=135)	Welcome Bay (n=124)		
<b>Accountable &amp; transparent</b>	78% n=120	78% n=149	85% n=280	83% n=395	77% n=378	85% n=566	78% n=45	82% n=87	86% n=142	80% n=95	82% n=226	81% n=102	82% n=131	84% n=122	<b>82%</b> n=962	
<b>Value for money</b>	64% n=118	71% n=144	79% n=280	77% n=396	76% n=378	74% n=560	77% n=43	76% n=87	73% n=138	65% n=97	75% n=228	80% n=99	79% n=132	73% n=120	<b>75%</b> n=957	
<b>Look after what we've got</b>	67% n=119	73% n=150	77% n=281	75% n=389	71% n=378	77% n=560	63% n=46	70% n=92	76% n=141	71% n=97	76% n=227	80% n=95	69% n=131	78% n=118	<b>74%</b> n=958	
<b>Everyone pays a fair share</b>	39% n=115	35% n=138	26% n=263	38% n=367	36% n=357	33% n=524	40% n=43	36% n=87	36% n=132	36% n=87	36% n=211	36% n=94	25% n=126	35% n=108	<b>34%</b> n=899	
<b>Growth pays for growth</b>	32% n=117	37% n=139	34% n=259	32% n=357	37% n=346	31% n=523	33% n=42	35% n=83	31% n=132	45% n=86	30% n=212	28% n=93	36% n=121	32% n=107	<b>33%</b> n=888	
<b>Bold &amp; innovative</b>	27% n=115	24% n=140	12% n=246	14% n=326	20% n=330	15% n=495	24% n=42	22% n=79	18% n=127	26% n=82	13% n=197	8% n=86	24% n=116	11% n=102	<b>17%</b> n=842	

Cells: % (n=base). Colour intensity reflects percentage value (darker = higher).

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### 9.28 Q9 - Funding focus

Q9 - Funding focus

Question	Age				Gender		Ward								Total (n=1000)
	18-34 (n=121)	35-44 (n=155)	45-64 (n=290)	65+ (n=415)	Male (n=394)	Female (n=586)	Arataki (n=46)	Bethlehem (n=95)	Matua- Otūmoetai (n=148)	Mauao/Mt M. (n=102)	Pāpāmoa (n=233)	Tauriko (n=104)	Te Papa (n=135)	Welcome Bay (n=124)	
<b>Keep costs lower (current focus)</b>	45% n=121	31% n=155	34% n=290	26% n=415	28% n=394	33% n=586	33% n=46	31% n=95	28% n=148	26% n=102	31% n=233	29% n=104	34% n=135	40% n=124	<b>31%</b> n=1000
<b>Invest more now (future focus)</b>	17% n=121	10% n=155	4% n=290	6% n=415	10% n=394	6% n=586	15% n=46	5% n=95	7% n=148	11% n=102	6% n=233	3% n=104	9% n=135	8% n=124	<b>7%</b> n=1000
<b>Balanced (current + future)</b>	37% n=121	57% n=155	60% n=290	67% n=415	60% n=394	60% n=586	52% n=46	63% n=95	61% n=148	62% n=102	61% n=233	66% n=104	57% n=135	51% n=124	<b>60%</b> n=1000
<b>Not sure</b>	1% n=121	1% n=155	1% n=290	1% n=415	2% n=394	1% n=586	0% n=46	1% n=95	3% n=148	1% n=102	2% n=233	2% n=104	0% n=135	1% n=124	<b>2%</b> n=1000

Cells: % (n=base). Colour intensity reflects percentage value (darker = higher).

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### 9.29 Q10 - Preferred future rates option

Q10 - Preferred future rates option

Question	Age				Gender		Ward								Total (n=1000)
	18-34 (n=121)	35-44 (n=155)	45-64 (n=290)	65+ (n=415)	Male (n=394)	Female (n=586)	Arataki (n=46)	Bethlehem (n=95)	Matua-Otūmoetai (n=148)	Mauao/Mt M. (n=102)	Pāpāmoa (n=233)	Tauriko (n=104)	Te Papa (n=135)	Welcome Bay (n=124)	
<b>0-4% (Do less)</b>	25% n=121	17% n=155	21% n=290	15% n=415	22% n=394	16% n=586	22% n=46	19% n=95	17% n=148	16% n=102	20% n=233	20% n=104	18% n=135	20% n=124	<b>19%</b> n=1000
<b>10%+ (Do more)</b>	15% n=121	11% n=155	6% n=290	8% n=415	10% n=394	8% n=586	13% n=46	6% n=95	8% n=148	17% n=102	6% n=233	8% n=104	7% n=135	7% n=124	<b>9%</b> n=1000
<b>4-7% (Service cuts)</b>	29% n=121	48% n=155	38% n=290	38% n=415	39% n=394	39% n=586	37% n=46	36% n=95	35% n=148	33% n=102	43% n=233	43% n=104	35% n=135	42% n=124	<b>39%</b> n=1000
<b>7-10% (Status quo)</b>	31% n=121	24% n=155	35% n=290	38% n=415	29% n=394	37% n=586	28% n=46	39% n=95	40% n=148	34% n=102	30% n=233	29% n=104	40% n=135	31% n=124	<b>34%</b> n=1000

Cells: % (n=base). Colour intensity reflects percentage value (darker = higher).

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### 9.30 Q11 - Trust and confidence in TCC

Trust score on a 0-10 scale, shown as three top-box cuts.

Q11 - Trust and confidence in TCC (0-10 scale)															
Question	Age				Gender		Ward								Total (n=1000)
	18-34 (n=121)	35-44 (n=155)	45-64 (n=290)	65+ (n=415)	Male (n=394)	Female (n=586)	Arataki (n=46)	Bethlehem (n=95)	Matua- Otūmoetai (n=148)	Mauao/Mt M. (n=102)	Pāpāmoa (n=233)	Tauriko (n=104)	Te Papa (n=135)	Welcome Bay (n=124)	
<b>Trust 7-10 (Top-4- box)</b>	23% n=121	24% n=155	18% n=290	27% n=415	25% n=394	23% n=586	24% n=46	26% n=95	26% n=148	24% n=102	20% n=233	17% n=104	28% n=135	21% n=124	<b>23% n=1000</b>
<b>Trust 9-10 (Top-2- box)</b>	7% n=121	3% n=155	3% n=290	3% n=415	4% n=394	4% n=586	2% n=46	3% n=95	3% n=148	4% n=102	1% n=233	4% n=104	7% n=135	3% n=124	<b>4% n=1000</b>
<b>Trust 5+ (any positive)</b>	60% n=121	48% n=155	40% n=290	61% n=415	55% n=394	52% n=586	50% n=46	62% n=95	55% n=148	54% n=102	46% n=233	53% n=104	59% n=135	48% n=124	<b>53% n=1000</b>

Cells: % (n=base). Colour intensity reflects percentage value (darker = higher).

## TCC Annual Plan 2026/27 — Cross-tabs workbook

### Purpose

Sub-group breakdowns for headline closed-ended questions. One sheet per question. Each sheet shows the response options/services as rows, with sub-group columns grouped by Age, Gender, Ward, Ethnicity, Tenure, Financial situation, and Channel.

### How to read

Cells show the weighted percentage and unweighted base (n) in the form "X% (n=NNN)". The Total column on the left is the reference; subgroup columns sit to the right, grouped by dimension. Subgroup n shown in the column header.

### Highlighting

- Bold green = highest value across subgroups in that row (where subgroup n  $\geq$  30).
- Italic red = lowest value across subgroups in that row (where subgroup n  $\geq$  30).
- " \*" after a cell = two-proportion z-test vs Total significant at  $p < 0.05$ , using effective sample size (Kish-adjusted) in the variance term.

### Weighting and base

All percentages weighted to Tauranga 2023 Census on age  $\times$  gender (matches the main report headline figures). Base counts (n=...) are unweighted sample sizes. Total base n=1000 (subsamped dataset, matches report Appendix A).

### Base convention — Q3 and Q9

For Q3 (rates feel) and Q9 (funding focus), all options including 'Not sure' are computed on the full base (all respondents). This matches the report body headlines and Appendix A, where Q3/Q9 moved to the full base so the chart, table and prose all agree. The four rows on each sheet share one base and sum to ~100%.

### Subgroups omitted

Subgroups with unweighted n < 30 are not shown in this workbook:

- Age — Prefer not to say (n=19)
- Gender — Prefer not to say (n=18), Gender diverse (n=2)
- Ward — (NA/unknown) (n=13)
- Ethnicity — Prefer not to say (n=30), Other (n=13), Pacific (n=4), (NA/unknown) (n=3)
- Tenure — Prefer not to say (n=25)
- Financial situation — Prefer not to say (n=51)
- Channel — Community (n=26)

### Channel cuts

Channel breakdowns use the subsampled n=1000 dataset to match the report headline figures. Telephone (n=1) rolled into Postal (n=539). Community networks (n=26) dropped because it sits below the n $\geq$ 30 highlighting threshold. TCC email shows the trimmed subsample n; postal + TCC email + online panel + community = 1000.

### Q4 'rubbish/recycling (back-coded)' row

Q4 had no built-in 'rubbish and recycling' protect option; this row is a residual back-coded from free-text 'Other' responses (n=2 selected this theme). It will show 0%–1% on every subgroup; included for completeness.

### Qual (open-text) sheets — Q6 and Message to Elected Members

Q6 efficiency suggestions: n=790 substantive responders.

Message to Elected Members: n=963 substantive responders.

Cells show % of substantive responders in that subgroup who mentioned the topic / theme category. Each response was coded with 1-3 topics (pipe-separated), so column totals exceed 100%. Subgroup base n = substantive responders in that subgroup (not full sample n). UNWEIGHTED — qual reporting in this project does not apply the age × gender weights used for headline closed-ended figures. Individual topics with <10 total mentions are excluded; theme categories with <5 total mentions are excluded.

Q2 and Q4/Q5 'Other' responses are handled separately via back-coding into the closed-option columns (see backcoding\_audit\_log.xlsx) and are not part of the qual sheets.

Sheet index

- Q1 Service importance — Q1 — Service importance
- Q2 Not core business — Q2 — Activities NOT considered core council business
- Q3 Rates feel — Q3 — Feeling about proposed rates increase
- Q4 Protect — Q4 — Services to protect from reductions
- Q5 Reduce — Q5 — Services that could be reduced
- Q6 Efficient — Q6 — Services that could be delivered more efficiently
- Q7 Priorities (Top-3) — Q7 — 10-year priorities
- Q7 Priorities (Top-1) — Q7 — 10-year priorities (Top-1)
- Q8 Principles (Top-3) — Q8 — Long-term decision principles
- Q8 Principles (Top-1) — Q8 — Long-term decision principles (Top-1)
- Q9 Funding focus — Q9 — Funding focus
- Q10 Rates option — Q10 — Preferred future rates option
- Q11 Trust — Q11 — Trust and confidence in TCC
- Q6 Efficiency (themes) — Q6 efficiency suggestions: theme categories
- Q6 Efficiency (topics) — Q6 efficiency suggestions: individual topics
- Message to EM (themes) — Message to Elected Members: theme categories
- Message to EM (topics) — Message to Elected Members: individual topics

Q1 – Service importance

Top-2-box (Very + Somewhat important)

Service (base n)	Total n=1000	Age				Gender		Ward							Ethnicity			Tenure			Financial situation			Channel				
		18-34 n=222	35-44 n=255	45-64 n=293	65+ n=435	Male n=594	Female n=586	Araratki n=46	Bethlehem n=95	Mattsa/Olmottal n=48	Issan/Mount Maungan n=102	Pāpāma n=233	Taurike n=104	Te Papa n=235	Welcome Bay n=124	NI European/Pākehā n=808	Māori n=104	Asian n=40	Owner-occupier n=797	Renter n=123	Other living arrangements n=55	Comfortable n=289	Managing n=387	Struggling n=79	Postal n=539	TCZ email n=150	Online panel n=285	
Roads, footpaths, and parking	96% (n=998)	94% (n=121)	94% (n=154)	97% (n=288)	97% (n=415)	95% (n=394)	96% (n=584)	96% (n=46)	93% (n=95)	94% (n=148)	90% (n=102)	98% (n=233)	96% (n=104)	99% (n=135)	97% (n=123)	96% (n=804)	94% (n=104)	96% (n=40)	96% (n=795)	95% (n=123)	95% (n=55)	95% (n=288)	97% (n=367)	95% (n=213)	92% (n=79)	97% (n=538)	91% (n=149)	95% (n=285)
Rubbish and recycling	95% (n=999)	90% (n=121)	94% (n=155)	96% (n=290)	97% (n=414)	94% (n=396)	96% (n=585)	89% (n=46)	93% (n=95)	93% (n=148)	94% (n=102)	96% (n=233)	97% (n=104)	97% (n=134)	97% (n=124)	96% (n=805)	90% (n=104)	91% (n=40)	95% (n=796)	97% (n=123)	91% (n=55)	97% (n=289)	96% (n=367)	92% (n=214)	95% (n=79)	96% (n=539)	90% (n=150)	96% (n=284)
Water supply	95% (n=998)	92% (n=120)	93% (n=154)	97% (n=290)	96% (n=415)	92% (n=392)	95% (n=586)	88% (n=46)	92% (n=95)	92% (n=147)	97% (n=102)	97% (n=233)	91% (n=104)	99% (n=135)	95% (n=124)	95% (n=804)	94% (n=104)	96% (n=40)	95% (n=796)	94% (n=123)	91% (n=55)	96% (n=289)	96% (n=366)	92% (n=213)	97% (n=79)	96% (n=537)	94% (n=150)	94% (n=285)
Wastewater	93% (n=992)	87% (n=118)	89% (n=155)	97% (n=288)	96% (n=412)	92% (n=392)	94% (n=580)	87% (n=46)	93% (n=95)	93% (n=146)	95% (n=102)	94% (n=230)	89% (n=103)	97% (n=135)	91% (n=123)	94% (n=803)	88% (n=102)	97% (n=38)	94% (n=794)	91% (n=120)	85% (n=55)	93% (n=287)	95% (n=366)	90% (n=212)	94% (n=79)	95% (n=536)	90% (n=149)	92% (n=282)
Stormwater	92% (n=989)	85% (n=117)	88% (n=155)	97% (n=287)	97% (n=412)	92% (n=392)	92% (n=577)	86% (n=45)	90% (n=94)	96% (n=145)	93% (n=102)	92% (n=231)	91% (n=102)	95% (n=135)	92% (n=123)	93% (n=800)	90% (n=102)	84% (n=38)	94% (n=795)	88% (n=117)	82% (n=54)	93% (n=287)	93% (n=362)	90% (n=211)	94% (n=79)	94% (n=535)	93% (n=149)	90% (n=280)
Emergency management	88% (n=993)	90% (n=119)	86% (n=154)	89% (n=289)	89% (n=412)	81% (n=392)	94% (n=581)	84% (n=46)	87% (n=95)	85% (n=146)	85% (n=102)	87% (n=230)	92% (n=103)	91% (n=135)	94% (n=123)	89% (n=802)	90% (n=104)	78% (n=37)	88% (n=792)	87% (n=121)	88% (n=55)	90% (n=287)	87% (n=364)	89% (n=213)	88% (n=79)	88% (n=538)	89% (n=148)	89% (n=281)
Parks, reserves, and open spaces	87% (n=998)	85% (n=121)	91% (n=150)	89% (n=286)	89% (n=413)	84% (n=398)	90% (n=585)	85% (n=46)	92% (n=95)	92% (n=148)	88% (n=102)	87% (n=233)	88% (n=103)	94% (n=135)	86% (n=124)	88% (n=804)	90% (n=104)	79% (n=40)	88% (n=795)	89% (n=123)	80% (n=55)	87% (n=288)	88% (n=367)	88% (n=213)	81% (n=79)	90% (n=537)	91% (n=150)	81% (n=285)
Climate change resilience	84% (n=992)	80% (n=120)	77% (n=154)	83% (n=287)	86% (n=412)	77% (n=392)	89% (n=580)	81% (n=45)	79% (n=95)	82% (n=148)	88% (n=102)	87% (n=230)	78% (n=103)	86% (n=135)	87% (n=121)	83% (n=796)	87% (n=103)	80% (n=40)	83% (n=792)	84% (n=120)	80% (n=55)	83% (n=289)	82% (n=361)	84% (n=213)	85% (n=79)	80% (n=538)	80% (n=148)	80% (n=280)
Sporting and recreation facilities	75% (n=996)	74% (n=121)	79% (n=153)	79% (n=289)	72% (n=414)	74% (n=394)	75% (n=582)	75% (n=46)	78% (n=94)	73% (n=148)	83% (n=102)	79% (n=231)	72% (n=104)	72% (n=135)	70% (n=123)	74% (n=802)	78% (n=104)	78% (n=40)	77% (n=794)	71% (n=122)	68% (n=55)	76% (n=289)	79% (n=365)	74% (n=212)	64% (n=79)	78% (n=538)	78% (n=149)	69% (n=281)
Libraries	71% (n=997)	70% (n=121)	76% (n=155)	70% (n=288)	71% (n=415)	60% (n=393)	80% (n=584)	69% (n=46)	70% (n=93)	79% (n=148)	69% (n=102)	62% (n=233)	71% (n=104)	80% (n=135)	71% (n=124)	72% (n=805)	76% (n=103)	60% (n=39)	71% (n=797)	71% (n=122)	66% (n=55)	73% (n=289)	70% (n=367)	70% (n=213)	69% (n=79)	69% (n=537)	73% (n=150)	70% (n=285)
Community facilities and centres	71% (n=1000)	64% (n=121)	73% (n=155)	71% (n=290)	73% (n=415)	64% (n=394)	76% (n=586)	65% (n=46)	67% (n=95)	71% (n=148)	70% (n=102)	70% (n=233)	74% (n=104)	72% (n=135)	72% (n=124)	70% (n=806)	74% (n=104)	62% (n=40)	72% (n=797)	69% (n=123)	68% (n=55)	73% (n=289)	70% (n=367)	70% (n=214)	64% (n=79)	70% (n=539)	73% (n=150)	64% (n=285)
Economic development and tourism	69% (n=993)	67% (n=119)	64% (n=153)	71% (n=289)	72% (n=413)	67% (n=393)	71% (n=580)	71% (n=46)	70% (n=94)	69% (n=147)	72% (n=102)	68% (n=230)	65% (n=104)	67% (n=134)	73% (n=124)	69% (n=801)	69% (n=103)	72% (n=40)	69% (n=793)	68% (n=121)	74% (n=55)	68% (n=288)	70% (n=366)	61% (n=211)	59% (n=79)	72% (n=536)	65% (n=149)	64% (n=282)
Public transport	69% (n=998)	73% (n=120)	64% (n=155)	64% (n=289)	74% (n=415)	60% (n=394)	76% (n=584)	48% (n=46)	70% (n=94)	70% (n=148)	79% (n=102)	65% (n=232)	70% (n=104)	78% (n=135)	64% (n=124)	69% (n=804)	71% (n=104)	64% (n=40)	67% (n=796)	79% (n=122)	70% (n=55)	72% (n=288)	69% (n=364)	68% (n=214)	70% (n=79)	70% (n=538)	66% (n=149)	66% (n=283)
Community street and landscape improvements	68% (n=997)	71% (n=121)	67% (n=154)	68% (n=290)	66% (n=414)	66% (n=394)	70% (n=583)	70% (n=46)	70% (n=95)	72% (n=148)	68% (n=102)	66% (n=231)	65% (n=104)	71% (n=134)	63% (n=124)	67% (n=803)	70% (n=104)	74% (n=40)	66% (n=794)	77% (n=123)	62% (n=55)	70% (n=289)	72% (n=365)	61% (n=213)	60% (n=79)	69% (n=538)	70% (n=150)	63% (n=283)
Environmental and sustainability programmes	66% (n=993)	70% (n=121)	67% (n=152)	66% (n=289)	64% (n=413)	56% (n=393)	74% (n=580)	58% (n=46)	69% (n=94)	66% (n=148)	70% (n=102)	62% (n=229)	62% (n=103)	72% (n=134)	72% (n=124)	65% (n=802)	72% (n=104)	70% (n=39)	66% (n=791)	73% (n=122)	62% (n=55)	64% (n=289)	67% (n=364)	68% (n=212)	64% (n=78)	67% (n=537)	68% (n=149)	61% (n=281)
Supporting community organisations	64% (n=994)	64% (n=121)	67% (n=153)	61% (n=289)	60% (n=414)	53% (n=394)	71% (n=581)	58% (n=46)	67% (n=95)	61% (n=147)	61% (n=102)	64% (n=230)	60% (n=104)	64% (n=135)	72% (n=123)	63% (n=803)	76% (n=103)	60% (n=39)	63% (n=793)	69% (n=123)	62% (n=55)	62% (n=289)	66% (n=364)	67% (n=213)	53% (n=79)	64% (n=538)	58% (n=149)	61% (n=282)
Events and festivals	58% (n=996)	60% (n=120)	66% (n=153)	62% (n=290)	50% (n=414)	51% (n=394)	64% (n=582)	52% (n=46)	59% (n=95)	64% (n=148)	62% (n=102)	58% (n=231)	49% (n=104)	60% (n=134)	50% (n=123)	54% (n=803)	68% (n=104)	69% (n=40)	59% (n=794)	58% (n=121)	57% (n=55)	59% (n=289)	61% (n=365)	57% (n=212)	54% (n=79)	60% (n=538)	64% (n=149)	49% (n=281)

Q2 – Activities NOT considered core council business

% selecting each activity as NOT core business (multi-select; respondents could choose more than one)

Activity (base n)	Total n=1000	Age				Gender		Ward										Ethnicity			Tenure			Financial situation			Channel		
		18-34 n=222	35-44 n=255	45-64 n=290	65+ n=415	Male n=394	Female n=586	Arataki n=66	Bellevue n=95	Mataua-Oi-moana n=148	Teauna/Mount Maunganui n=102	Pāpāmoa n=233	Tauriko n=104	Te Papa n=135	Wakemere Bay n=124	NZ European/Pākehā n=806	Māori n=104	Asian n=40	Owner-occupier n=797	Renter n=123	Other living arrangements n=55	Comfortable n=289	Managing n=367	Struggling n=214	Postal n=539	TTC email n=150	Online panel n=285		
None - all are core council business	45% (n=3000)	54% (n=121) *	55% (n=155) *	44% (n=290)	25% (n=415) *	40% (n=394)	49% (n=586)	46% (n=66)	44% (n=95)	50% (n=148)	46% (n=102)	40% (n=233)	43% (n=104)	42% (n=135)	49% (n=124)	43% (n=806)	57% (n=104) *	48% (n=40)	42% (n=797)	60% (n=123) *	39% (n=55)	41% (n=289)	50% (n=367)	47% (n=214)	40% (n=79)	45% (n=539)	45% (n=150)	46% (n=285)	
Events and festivals	38% (n=3000)	22% (n=121) *	30% (n=155)	41% (n=290)	51% (n=415) *	41% (n=394)	36% (n=586)	37% (n=66)	42% (n=95)	32% (n=148)	37% (n=102)	43% (n=233)	45% (n=104)	33% (n=135)	41% (n=124)	42% (n=806)	24% (n=104) *	18% (n=40) *	41% (n=797)	18% (n=123) *	51% (n=55)	40% (n=289)	38% (n=367)	33% (n=214)	39% (n=79)	41% (n=539)	34% (n=150)	37% (n=285)	
Supporting community organisations	22% (n=3000)	15% (n=121)	17% (n=155)	23% (n=290)	28% (n=415) *	24% (n=394)	20% (n=586)	18% (n=66)	23% (n=95)	24% (n=148)	21% (n=102)	20% (n=233)	23% (n=104)	23% (n=135)	20% (n=124)	23% (n=806)	13% (n=104)	26% (n=40)	22% (n=797)	13% (n=123)	29% (n=55)	22% (n=289)	21% (n=367)	18% (n=214)	21% (n=79)	21% (n=539)	14% (n=150)	24% (n=285)	
Economic development and tourism	20% (n=3000)	13% (n=121)	17% (n=155)	24% (n=290)	22% (n=415) *	23% (n=394)	18% (n=586)	16% (n=66)	22% (n=95)	16% (n=148)	28% (n=102)	20% (n=233)	23% (n=104)	21% (n=135)	17% (n=124)	21% (n=806)	17% (n=104)	10% (n=40)	22% (n=797)	8% (n=123) *	19% (n=55)	21% (n=289)	18% (n=367)	19% (n=214)	21% (n=79)	20% (n=539)	21% (n=150)	20% (n=285)	
Environmental and sustainability programmes	16% (n=3000)	12% (n=121)	10% (n=155)	18% (n=290)	21% (n=415)	22% (n=394) *	12% (n=586) *	21% (n=66)	18% (n=95)	15% (n=148)	20% (n=102)	19% (n=233)	12% (n=104)	16% (n=135)	12% (n=124)	17% (n=806)	13% (n=104)	10% (n=40)	18% (n=797)	9% (n=123)	17% (n=55)	16% (n=289)	16% (n=367)	15% (n=214)	17% (n=79)	18% (n=539)	16% (n=150)	13% (n=285)	
Sporting and recreation facilities	9% (n=3000)	11% (n=121)	8% (n=155)	9% (n=290)	11% (n=415)	11% (n=394)	9% (n=586)	11% (n=66)	8% (n=95)	8% (n=148)	10% (n=102)	10% (n=233)	10% (n=104)	11% (n=135)	11% (n=124)	9% (n=806)	7% (n=104)	12% (n=40)	9% (n=797)	9% (n=123)	13% (n=55)	9% (n=289)	8% (n=367)	12% (n=214)	9% (n=79)	10% (n=539)	10% (n=150)	7% (n=285)	
Public transport	8% (n=3000)	6% (n=121)	9% (n=155)	10% (n=290)	9% (n=415)	11% (n=394)	6% (n=586)	11% (n=66)	8% (n=95)	6% (n=148)	6% (n=102)	9% (n=233)	7% (n=104)	14% (n=135)	7% (n=124)	8% (n=806)	10% (n=104)	11% (n=40)	8% (n=797)	9% (n=123)	9% (n=55)	7% (n=289)	10% (n=367)	7% (n=214)	8% (n=79)	7% (n=539)	9% (n=150)	9% (n=285)	
Community facilities and centres	8% (n=3000)	7% (n=121)	3% (n=155) *	7% (n=290)	12% (n=415) *	8% (n=394)	8% (n=586)	9% (n=66)	8% (n=95)	10% (n=148)	7% (n=102)	10% (n=233)	9% (n=104)	5% (n=135)	6% (n=124)	8% (n=806)	5% (n=104)	14% (n=40)	9% (n=797)	7% (n=123)	6% (n=55)	6% (n=289)	8% (n=367)	10% (n=214)	6% (n=79)	10% (n=539)	7% (n=150)	6% (n=285)	
Community street and landscape improvements	7% (n=3000)	5% (n=121)	3% (n=155)	9% (n=290)	10% (n=415)	7% (n=394)	7% (n=586)	2% (n=66)	12% (n=95)	7% (n=148)	9% (n=102)	6% (n=233)	5% (n=104)	7% (n=135)	11% (n=124)	8% (n=806)	5% (n=104)	6% (n=40)	8% (n=797)	3% (n=123)	10% (n=55)	6% (n=289)	7% (n=367)	6% (n=214)	9% (n=79)	7% (n=539)	9% (n=150)	5% (n=285)	
Libraries	7% (n=3000)	7% (n=121)	5% (n=155)	7% (n=290)	8% (n=415)	10% (n=394)	4% (n=586) *	6% (n=66)	7% (n=95)	2% (n=148) *	9% (n=102)	9% (n=233)	10% (n=104)	6% (n=135)	5% (n=124)	6% (n=806)	7% (n=104)	15% (n=40)	7% (n=797)	6% (n=123)	7% (n=55)	6% (n=289)	7% (n=367)	6% (n=214)	8% (n=79)	8% (n=539)	5% (n=150)	7% (n=285)	
Parks, reserves, and open spaces	2% (n=3000)	0% (n=121)	2% (n=155)	2% (n=290)	4% (n=415)	2% (n=394)	2% (n=586)	7% (n=66)	2% (n=95)	1% (n=148)	1% (n=102)	2% (n=233)	2% (n=104)	4% (n=135)	1% (n=124)	2% (n=806)	1% (n=104)	5% (n=40)	2% (n=797)	3% (n=123)	3% (n=55)	2% (n=289)	2% (n=367)	3% (n=214)	3% (n=79)	2% (n=539)	1% (n=150)	3% (n=285)	

**Q3 – Feeling about proposed rates increase**

All options computed on the full base (all respondents), matching the report headline and Appendix A. Rows sum to ~100%.

Response (base n)	Total n=1000	Age				Gender		Ward								Ethnicity			Tenure			Financial situation			Channel			
		18-34 n=122	35-44 n=255	45-64 n=290	65+ n=415	Male n=394	Female n=586	Arataki n=46	Bellevue n=95	Mataua/Oi-moetai n=148	Teaone/Mount Maunganui n=102	Pāpāmoa n=233	Tauriko n=104	Te Papa n=135	Wakapu Bay n=124	NZ European/Pākehā n=806	Māori n=104	Asian n=40	Owner-occupier n=797	Renter n=123	Other living arrangements n=55	Comfortable n=289	Managing n=367	Struggling n=214	Postal n=539	TCC email n=150	Online panel n=285	
Rates should be lower	48% (n=3000)	51% (n=121) *	54% (n=155)	53% (n=290)	40% (n=415) *	49% (n=394)	48% (n=586)	46% (n=46)	48% (n=95)	47% (n=148)	44% (n=102)	59% (n=233) *	46% (n=104)	41% (n=135)	44% (n=124)	48% (n=806)	41% (n=104)	61% (n=40)	50% (n=797)	43% (n=123)	36% (n=55)	34% (n=289) *	46% (n=367)	59% (n=214) *	70% (n=79) *	47% (n=539)	45% (n=150)	52% (n=285)
Rates about right	32% (n=3000)	22% (n=121) *	23% (n=155) *	29% (n=290)	46% (n=415) *	33% (n=394)	31% (n=586)	25% (n=46)	34% (n=95)	30% (n=148)	34% (n=102)	25% (n=233)	35% (n=104)	36% (n=135)	37% (n=124)	32% (n=806)	37% (n=104)	24% (n=40)	33% (n=797)	23% (n=123)	38% (n=55)	42% (n=289) *	36% (n=367)	23% (n=214) *	20% (n=79)	34% (n=539)	30% (n=150)	31% (n=285)
Rates should be higher	10% (n=3000)	13% (n=121)	16% (n=155) *	8% (n=290)	6% (n=415) *	13% (n=394)	8% (n=586)	15% (n=46)	11% (n=95)	11% (n=148)	16% (n=102)	6% (n=233)	8% (n=104)	11% (n=135)	8% (n=124)	10% (n=806)	6% (n=104)	4% (n=40)	10% (n=797) *	7% (n=123)	12% (n=55)	10% (n=289) *	9% (n=367)	6% (n=214)	24% (n=79) *	10% (n=539)	18% (n=150) *	9% (n=285) *
Not sure	10% (n=3000)	14% (n=121)	7% (n=155)	11% (n=290)	9% (n=415)	7% (n=394)	13% (n=586)	14% (n=46)	7% (n=95)	12% (n=148)	6% (n=102)	9% (n=233)	11% (n=104)	13% (n=135)	11% (n=124)	9% (n=806)	16% (n=104)	12% (n=40)	7% (n=797) *	26% (n=123) *	14% (n=55)	9% (n=289)	10% (n=367)	13% (n=214)	7% (n=79)	10% (n=539)	7% (n=150)	13% (n=285)

**Q4 – Services to protect from reductions**

% selecting each service (up to 3 selections per respondent)

Service	Total n=1000	Age				Gender		Ward								Ethnicity			Tenure			Financial situation			Channel			
		18-34 n=222	35-44 n=255	45-64 n=290	65+ n=415	Male n=394	Female n=586	Aratiki n=66	Beilishem n=95	Mataia/Olimali n=148	Teaone/Mount Maunganui n=102	Pāpāmoa n=232	Tauriko n=104	Te Papa n=135	Welcome Bay n=124	NZ European/Pākehā n=806	Māori n=104	Asian n=40	Owner-occupier n=797	Renter n=123	Other living arrangements n=55	Comfortable n=289	Managing n=367	Struggling n=214	Postal n=539	TCC email n=150	Online panel n=285	
water	55% (n=1000)	47% (n=121)	52% (n=155)	60% (n=290)	56% (n=415)	59% (n=394)	51% (n=586)	45% (n=66)	55% (n=95)	56% (n=148)	53% (n=102)	56% (n=233)	52% (n=104)	58% (n=135)	52% (n=124)	55% (n=806)	53% (n=104)	50% (n=40)	57% (n=797)	42% (n=123)	56% (n=55)	55% (n=289)	55% (n=367)	54% (n=214)	50% (n=79)	60% (n=539)	55% (n=150)	45% (n=285)
wastewater	38% (n=1000)	28% (n=121)	33% (n=155)	48% (n=290)	39% (n=415)	48% (n=394)	32% (n=586)	33% (n=66)	41% (n=95)	40% (n=148)	43% (n=102)	45% (n=233)	30% (n=104)	31% (n=135)	32% (n=124)	38% (n=806)	43% (n=104)	28% (n=40)	41% (n=797)	23% (n=123)	38% (n=55)	38% (n=289)	41% (n=367)	38% (n=214)	34% (n=79)	41% (n=539)	39% (n=150)	34% (n=285)
stormwater	33% (n=1000)	23% (n=121)	31% (n=155)	35% (n=290)	42% (n=415)	37% (n=394)	31% (n=586)	29% (n=66)	37% (n=95)	36% (n=148)	33% (n=102)	37% (n=233)	37% (n=104)	36% (n=135)	25% (n=124)	36% (n=806)	27% (n=104)	22% (n=40)	35% (n=797)	23% (n=123)	37% (n=55)	37% (n=289)	36% (n=367)	28% (n=214)	35% (n=79)	35% (n=539)	36% (n=150)	29% (n=285)
roads/transport	33% (n=1000)	34% (n=121)	36% (n=155)	31% (n=290)	34% (n=415)	31% (n=394)	36% (n=586)	37% (n=66)	31% (n=95)	24% (n=148)	35% (n=102)	34% (n=233)	42% (n=104)	32% (n=135)	35% (n=124)	33% (n=806)	21% (n=104)	31% (n=40)	33% (n=797)	34% (n=123)	41% (n=55)	37% (n=289)	33% (n=367)	29% (n=214)	30% (n=79)	36% (n=539)	29% (n=150)	31% (n=285)
emergency mgmt	28% (n=1000)	32% (n=121)	23% (n=155)	27% (n=290)	29% (n=415)	20% (n=394)	34% (n=586)	24% (n=66)	16% (n=95)	39% (n=148)	25% (n=102)	25% (n=233)	25% (n=104)	27% (n=135)	25% (n=124)	27% (n=806)	35% (n=104)	28% (n=40)	25% (n=797)	37% (n=123)	40% (n=55)	27% (n=289)	29% (n=367)	29% (n=214)	30% (n=79)	27% (n=539)	30% (n=150)	28% (n=285)
public transport	14% (n=1000)	18% (n=121)	13% (n=155)	11% (n=290)	14% (n=415)	13% (n=394)	15% (n=586)	14% (n=66)	14% (n=95)	12% (n=148)	18% (n=102)	14% (n=233)	13% (n=104)	19% (n=135)	12% (n=124)	14% (n=806)	15% (n=104)	27% (n=40)	13% (n=797)	25% (n=123)	12% (n=55)	12% (n=289)	15% (n=367)	16% (n=214)	20% (n=79)	14% (n=539)	14% (n=150)	16% (n=285)
none	13% (n=1000)	12% (n=121)	11% (n=155)	14% (n=290)	12% (n=415)	12% (n=394)	11% (n=586)	9% (n=66)	8% (n=95)	11% (n=148)	12% (n=102)	12% (n=233)	12% (n=104)	11% (n=135)	19% (n=124)	12% (n=806)	14% (n=104)	22% (n=40)	13% (n=797)	12% (n=123)	4% (n=55)	12% (n=289)	12% (n=367)	11% (n=214)	17% (n=79)	9% (n=539)	11% (n=150)	18% (n=285)
environmental	11% (n=1000)	18% (n=121)	10% (n=155)	8% (n=290)	9% (n=415)	10% (n=394)	11% (n=586)	10% (n=66)	8% (n=95)	11% (n=148)	12% (n=102)	10% (n=233)	10% (n=104)	11% (n=135)	8% (n=124)	11% (n=806)	14% (n=104)	12% (n=40)	9% (n=797)	16% (n=123)	20% (n=55)	10% (n=289)	10% (n=367)	11% (n=214)	8% (n=79)	10% (n=539)	11% (n=150)	11% (n=285)
libraries	9% (n=1000)	9% (n=121)	10% (n=155)	8% (n=290)	12% (n=415)	7% (n=394)	10% (n=586)	8% (n=66)	13% (n=95)	9% (n=148)	4% (n=102)	9% (n=233)	11% (n=104)	9% (n=135)	7% (n=124)	10% (n=806)	6% (n=104)	4% (n=40)	10% (n=797)	6% (n=123)	5% (n=55)	8% (n=289)	8% (n=367)	11% (n=214)	6% (n=79)	9% (n=539)	4% (n=150)	11% (n=285)
parks	9% (n=1000)	9% (n=121)	14% (n=155)	8% (n=290)	6% (n=415)	10% (n=394)	7% (n=586)	13% (n=66)	11% (n=95)	9% (n=148)	7% (n=102)	8% (n=233)	6% (n=104)	8% (n=135)	8% (n=124)	8% (n=806)	9% (n=104)	9% (n=40)	8% (n=797)	13% (n=123)	4% (n=55)	9% (n=289)	8% (n=367)	11% (n=214)	4% (n=79)	10% (n=539)	9% (n=150)	7% (n=285)
sport & rec	7% (n=1000)	11% (n=121)	6% (n=155)	6% (n=290)	4% (n=415)	8% (n=394)	6% (n=586)	13% (n=66)	7% (n=95)	7% (n=148)	5% (n=102)	4% (n=233)	9% (n=104)	5% (n=135)	9% (n=124)	6% (n=806)	6% (n=104)	8% (n=40)	7% (n=797)	5% (n=123)	10% (n=55)	6% (n=289)	6% (n=367)	7% (n=214)	8% (n=79)	5% (n=539)	10% (n=150)	7% (n=285)
community facilities	6% (n=1000)	8% (n=121)	6% (n=155)	5% (n=290)	3% (n=415)	4% (n=394)	6% (n=586)	10% (n=66)	3% (n=95)	6% (n=148)	8% (n=102)	4% (n=233)	5% (n=104)	5% (n=135)	4% (n=124)	5% (n=806)	6% (n=104)	9% (n=40)	4% (n=797)	16% (n=123)	0% (n=55)	5% (n=289)	7% (n=367)	5% (n=214)	5% (n=79)	5% (n=539)	2% (n=150)	7% (n=285)
rubbish/recycling (back-coded)	0% (n=1000)	0% (n=121)	0% (n=155)	0% (n=290)	0% (n=415)	0% (n=394)	0% (n=586)	0% (n=66)	0% (n=95)	0% (n=148)	0% (n=102)	0% (n=233)	0% (n=104)	1% (n=135)	0% (n=124)	0% (n=806)	0% (n=104)	0% (n=40)	0% (n=797)	0% (n=123)	0% (n=55)	0% (n=289)	0% (n=367)	0% (n=214)	0% (n=79)	0% (n=539)	0% (n=150)	0% (n=285)

**Q5 – Services that could be reduced**

% selecting each service (up to 3 selections per respondent)

Service (base n)	Total n=1000	Age				Gender		Ward								Ethnicity			Tenure			Financial situation			Channel			
		18-34 n=222	35-44 n=255	45-64 n=290	65+ n=433	Male n=394	Female n=586	Arataki n=46	Beilkehem n=95	Mataua-Olivermont n=148	Teaone/Mount Maunganui n=102	Pāpāmoa n=233	Taurike n=104	Te Papa n=135	Welcome Bay n=124	NZ European/Pākehā n=806	Māori n=104	Asian n=40	Owner-occupier n=797	Renter n=123	Other living arrangements n=55	Comfortable n=289	Managing n=367	Struggling n=214	Postal n=539	TCC email n=150	Online panel n=285	
events	59% (n=1000)	51% (n=121)	47% (n=155) *	63% (n=290)	67% (n=415) *	62% (n=394)	56% (n=586)	57% (n=46)	65% (n=95)	61% (n=148)	40% (n=102) *	62% (n=233)	60% (n=104)	55% (n=135)	64% (n=124)	61% (n=806)	47% (n=104) *	52% (n=40)	60% (n=797)	51% (n=123)	64% (n=55)	58% (n=289)	55% (n=367)	60% (n=214)	64% (n=79)	61% (n=539)	52% (n=150)	60% (n=285)
new community facilities	44% (n=1000)	43% (n=121)	43% (n=155)	45% (n=290)	47% (n=415)	40% (n=394)	48% (n=586)	47% (n=46)	42% (n=95)	40% (n=148)	41% (n=102)	42% (n=233)	46% (n=104)	47% (n=135)	42% (n=124)	44% (n=806)	37% (n=104) *	69% (n=40) *	43% (n=797)	43% (n=123)	59% (n=55)	42% (n=289)	45% (n=367)	46% (n=214)	41% (n=79)	40% (n=539)	40% (n=150)	45% (n=285)
streetscape	35% (n=1000)	32% (n=121)	30% (n=155)	37% (n=290)	34% (n=415)	34% (n=394)	35% (n=586)	35% (n=46)	28% (n=95)	43% (n=148)	41% (n=102)	32% (n=233)	32% (n=104)	33% (n=135)	31% (n=124)	30% (n=806)	34% (n=104)	27% (n=40)	35% (n=797)	37% (n=123)	21% (n=55)	35% (n=289)	30% (n=367)	31% (n=214)	34% (n=79)	30% (n=539)	34% (n=150)	34% (n=285)
libraries/cultural	31% (n=1000)	30% (n=121)	26% (n=155)	37% (n=290)	31% (n=415)	38% (n=394) *	27% (n=586)	27% (n=46)	32% (n=95)	18% (n=148) *	32% (n=102)	39% (n=233) *	37% (n=104)	27% (n=135)	36% (n=124)	32% (n=806)	28% (n=104)	27% (n=40)	33% (n=797)	23% (n=123)	40% (n=55)	34% (n=289)	32% (n=367)	29% (n=214)	33% (n=79)	33% (n=539)	29% (n=150)	29% (n=285)
environmental	27% (n=1000)	25% (n=121)	23% (n=155)	25% (n=290)	33% (n=415) *	32% (n=394)	23% (n=586)	24% (n=46)	29% (n=95)	27% (n=148)	24% (n=102)	31% (n=233)	32% (n=104)	24% (n=135)	19% (n=124)	29% (n=806)	17% (n=104) *	30% (n=40)	30% (n=797)	14% (n=123) *	28% (n=55)	29% (n=289)	27% (n=367)	24% (n=214)	30% (n=79)	24% (n=539)	30% (n=150)	30% (n=285)
sport & rec	22% (n=1000)	32% (n=121) *	28% (n=155)	17% (n=290)	15% (n=415) *	18% (n=394)	24% (n=586)	17% (n=46)	23% (n=95)	23% (n=148)	18% (n=102)	17% (n=233)	21% (n=104)	23% (n=135)	29% (n=124)	21% (n=806)	26% (n=104)	22% (n=40)	19% (n=797)	30% (n=123)	30% (n=55)	20% (n=289)	19% (n=367)	26% (n=214)	31% (n=79)	19% (n=539)	26% (n=150)	21% (n=285)
growth projects	19% (n=1000)	18% (n=121)	17% (n=155)	21% (n=290)	19% (n=415)	18% (n=394)	18% (n=586)	16% (n=46)	26% (n=95)	18% (n=148)	22% (n=102)	16% (n=233)	18% (n=104)	20% (n=135)	18% (n=124)	18% (n=806)	23% (n=104)	11% (n=40)	18% (n=797)	23% (n=123)	23% (n=55)	17% (n=289)	17% (n=367)	21% (n=214)	20% (n=79)	20% (n=539)	20% (n=150)	14% (n=285)
transport	8% (n=1000)	10% (n=121)	8% (n=155)	6% (n=290)	6% (n=415)	8% (n=394)	7% (n=586)	11% (n=46)	6% (n=95)	9% (n=148)	12% (n=102)	5% (n=233)	4% (n=104)	6% (n=135)	7% (n=124)	7% (n=806)	11% (n=104)	12% (n=40)	7% (n=797)	11% (n=123)	8% (n=55)	7% (n=289)	8% (n=367)	6% (n=214)	7% (n=79)	7% (n=539)	11% (n=150)	6% (n=285)
none	7% (n=1000)	8% (n=121)	7% (n=155)	7% (n=290)	6% (n=415)	6% (n=394)	8% (n=586)	12% (n=46)	5% (n=95)	8% (n=148)	6% (n=102)	6% (n=233)	4% (n=104)	11% (n=135)	5% (n=124)	6% (n=806)	11% (n=104)	4% (n=40)	6% (n=797)	9% (n=123)	5% (n=55)	7% (n=289)	7% (n=367)	8% (n=214)	4% (n=79)	7% (n=539)	10% (n=150)	5% (n=285)
council overhead	2% (n=1000)	1% (n=121)	3% (n=155)	2% (n=290)	1% (n=415)	2% (n=394)	2% (n=586)	2% (n=46)	0% (n=95)	1% (n=148)	2% (n=102)	2% (n=233)	1% (n=104)	3% (n=135)	4% (n=124)	2% (n=806)	2% (n=104)	0% (n=40)	2% (n=797)	1% (n=123)	0% (n=55)	1% (n=289)	1% (n=367)	3% (n=214)	3% (n=79)	2% (n=539)	4% (n=150)	1% (n=285)

**Q6 – Services that could be delivered more efficiently**

% selecting each service

Service (base n)	Total n=1000	Age				Gender		Ward								Ethnicity			Tenure			Financial situation			Channel			
		18-34 n=222	35-44 n=255	45-64 n=290	65+ n=415	Male n=394	Female n=586	Ararat n=66	Bethlehem n=95	Mattara/Olmontal n=148	Issac/Mount Maungan n=102	Pajipima n=233	Taurike n=104	Te Papa n=135	Welcome Bay n=124	NZ European/Pākehā n=806	Māori n=104	Asian n=40	Owner-occupier n=797	Renter n=123	Other living arrangements n=55	Comfortable n=289	Managing n=367	Struggling n=214	Postal n=539	TCC email n=150	Online panel n=285	
consents	52% (n=520)	42% (n=121)	47% (n=155)	58% (n=290)	55% (n=415)	54% (n=394)	50% (n=586)	48% (n=66)	41% (n=95)	52% (n=148)	53% (n=102)	57% (n=233)	47% (n=104)	54% (n=135)	52% (n=124)	54% (n=806)	45% (n=104)	25% (n=40) *	57% (n=797)	26% (n=123) *	52% (n=55)	55% (n=289)	52% (n=367)	48% (n=214)	48% (n=79)	51% (n=539)	54% (n=150)	53% (n=285)
city planning	49% (n=490)	51% (n=121)	44% (n=155)	50% (n=290)	48% (n=415)	51% (n=394)	44% (n=586)	48% (n=66)	46% (n=95)	45% (n=148)	49% (n=102)	52% (n=233)	39% (n=104)	49% (n=135)	58% (n=124)	49% (n=806)	43% (n=104)	46% (n=40)	50% (n=797)	43% (n=123)	41% (n=55)	44% (n=289)	49% (n=367)	50% (n=214)	51% (n=79)	48% (n=539)	54% (n=150)	46% (n=285)
roads	44% (n=440)	50% (n=121)	43% (n=155)	42% (n=290)	40% (n=415)	43% (n=394)	45% (n=586)	39% (n=66)	30% (n=95) *	43% (n=148)	40% (n=102)	45% (n=233)	48% (n=104)	44% (n=135)	52% (n=124)	46% (n=806)	35% (n=104)	30% (n=40)	45% (n=797)	38% (n=123)	50% (n=55)	38% (n=289)	47% (n=367)	40% (n=214)	52% (n=79)	45% (n=539)	48% (n=150)	40% (n=285)
customer service	27% (n=270)	22% (n=121)	19% (n=155) *	32% (n=290)	31% (n=415)	28% (n=394)	27% (n=586)	31% (n=66)	22% (n=95)	30% (n=148)	31% (n=102)	32% (n=233)	21% (n=104)	22% (n=135)	23% (n=124)	28% (n=806)	21% (n=104)	14% (n=40)	28% (n=797)	21% (n=123)	26% (n=55)	22% (n=289)	27% (n=367)	26% (n=214)	40% (n=79) *	27% (n=539)	23% (n=150)	29% (n=285)
community facilities	20% (n=200)	19% (n=121)	20% (n=155)	20% (n=290)	20% (n=415)	19% (n=394)	19% (n=586)	33% (n=66) *	21% (n=95)	18% (n=148)	20% (n=102) *	24% (n=233)	15% (n=104)	19% (n=135)	17% (n=124)	20% (n=806)	17% (n=104)	11% (n=40)	21% (n=797)	14% (n=123)	12% (n=55)	19% (n=289)	19% (n=367)	19% (n=214)	24% (n=79)	16% (n=539)	24% (n=150)	23% (n=285)
parks	18% (n=180)	16% (n=121)	19% (n=155)	19% (n=290)	17% (n=415)	18% (n=394)	18% (n=586)	13% (n=66)	12% (n=95)	24% (n=148)	12% (n=102)	18% (n=233)	19% (n=104)	18% (n=135)	20% (n=124)	19% (n=806)	16% (n=104)	9% (n=40)	18% (n=797)	14% (n=123)	24% (n=55)	12% (n=289) *	21% (n=367)	19% (n=214)	20% (n=79)	18% (n=539)	18% (n=150)	18% (n=285)
wastewater	15% (n=150)	14% (n=121)	16% (n=155)	16% (n=290)	16% (n=415)	15% (n=394)	16% (n=586)	25% (n=66)	13% (n=95)	17% (n=148)	11% (n=102)	16% (n=233)	18% (n=104)	11% (n=135)	22% (n=124)	16% (n=806)	16% (n=104)	10% (n=40)	16% (n=797)	12% (n=123)	16% (n=55)	10% (n=289) *	19% (n=367)	16% (n=214)	17% (n=79)	14% (n=539)	17% (n=150)	19% (n=285)
rubbish	16% (n=160)	13% (n=121)	13% (n=155)	18% (n=290)	16% (n=415)	18% (n=394)	15% (n=586)	22% (n=66)	10% (n=95)	21% (n=148)	11% (n=102)	16% (n=233)	12% (n=104)	11% (n=135)	22% (n=124)	15% (n=806)	16% (n=104)	12% (n=40)	16% (n=797)	13% (n=123)	13% (n=55)	12% (n=289)	16% (n=367)	14% (n=214)	19% (n=79)	15% (n=539)	17% (n=150)	20% (n=285)
none	15% (n=150)	13% (n=121)	16% (n=155)	12% (n=290)	17% (n=415)	16% (n=394)	15% (n=586)	10% (n=66)	20% (n=95)	18% (n=148)	21% (n=102)	13% (n=233)	15% (n=104)	12% (n=135)	16% (n=124)	15% (n=806)	15% (n=104)	19% (n=40)	13% (n=797)	22% (n=123)	17% (n=55)	17% (n=289)	15% (n=367)	14% (n=214)	13% (n=79)	15% (n=539)	13% (n=150)	15% (n=285)
water	13% (n=130)	15% (n=121)	9% (n=155)	13% (n=290)	15% (n=415)	15% (n=394)	12% (n=586)	15% (n=66)	10% (n=95)	16% (n=148)	13% (n=102)	12% (n=233)	10% (n=104)	10% (n=135)	21% (n=124) *	13% (n=806)	17% (n=104)	6% (n=40)	14% (n=797)	10% (n=123)	18% (n=55)	12% (n=289)	15% (n=367)	12% (n=214)	12% (n=79)	12% (n=539)	17% (n=150)	15% (n=285)
public transport	1% (n=10)	0% (n=121)	1% (n=155)	2% (n=290)	1% (n=415)	1% (n=394)	1% (n=586)	0% (n=66)	1% (n=95)	2% (n=148)	1% (n=102)	0% (n=233)	1% (n=104)	2% (n=135)	1% (n=124)	1% (n=806)	1% (n=104)	0% (n=40)	1% (n=797)	2% (n=123)	0% (n=55)	1% (n=289)	0% (n=367)	1% (n=214)	3% (n=79)	1% (n=539)	1% (n=150)	1% (n=285)
council overhead	1% (n=10)	1% (n=121)	1% (n=155)	0% (n=290)	1% (n=415)	1% (n=394)	1% (n=586)	2% (n=66)	0% (n=95)	0% (n=148)	2% (n=102)	1% (n=233)	0% (n=104)	2% (n=135)	0% (n=124)	1% (n=806)	0% (n=104)	0% (n=40)	1% (n=797)	0% (n=123)	2% (n=55)	1% (n=289)	0% (n=367)	1% (n=214)	0% (n=79)	0% (n=539)	2% (n=150)	1% (n=285)

**Q7 – 10-year priorities**

% ranking each priority in their Top 3

Priority (Base n)	Total n=1000	Age				Gender		Ward								Ethnicity			Tenure			Financial situation			Channel			
		15-34 n=122	35-44 n=155	45-64 n=290	65+ n=433	Male n=394	Female n=586	Aratiki n=46	Beilkehem n=95	Mataia-Olimalimal n=148	Teaone/Mount Maunganui n=102	Pāpāmoa n=233	Tauriko n=104	Te Papa n=135	Welcome Bay n=124	NZ European/Pākehā n=806	Māori n=104	Asian n=40	Owner-occupier n=797	Renter n=123	Other living arrangements n=55	Comfortable n=289	Managing n=367	Struggling n=214	Postal n=539	TCC email n=150	Online panel n=285	
Core services	73% (n=1000)	56% (n=122) *	68% (n=155)	78% (n=290)	82% (n=415) *	71% (n=394)	74% (n=586)	73% (n=46)	73% (n=95)	75% (n=148)	78% (n=102)	72% (n=233)	76% (n=104)	70% (n=135)	67% (n=124)	74% (n=806)	66% (n=104)	57% (n=40)	77% (n=797) *	58% (n=123) *	59% (n=55)	77% (n=289)	72% (n=367)	70% (n=214)	64% (n=79)	73% (n=539)	73% (n=150)	72% (n=285)
Transport	71% (n=1000)	67% (n=121)	72% (n=155)	69% (n=290)	77% (n=415) *	73% (n=394)	69% (n=586)	69% (n=46)	75% (n=95)	60% (n=148) *	72% (n=102)	72% (n=233)	80% (n=104)	68% (n=135)	79% (n=124)	73% (n=806)	63% (n=104)	58% (n=40)	73% (n=797)	66% (n=123)	71% (n=55)	69% (n=289)	73% (n=367)	74% (n=214)	66% (n=79)	71% (n=539)	68% (n=150)	73% (n=285)
Housing & growth	55% (n=1000)	55% (n=121)	57% (n=155)	56% (n=290)	56% (n=415)	58% (n=394)	54% (n=586)	53% (n=46)	54% (n=95)	55% (n=148)	48% (n=102)	67% (n=233)	52% (n=104)	58% (n=135)	54% (n=124)	56% (n=806)	57% (n=104)	52% (n=40)	53% (n=797)	65% (n=123)	68% (n=55)	57% (n=289)	55% (n=367)	54% (n=214)	65% (n=79)	53% (n=539)	50% (n=150)	64% (n=285) *
Environment	35% (n=1000)	49% (n=121) *	37% (n=155)	34% (n=290)	24% (n=415) *	32% (n=394)	37% (n=586)	41% (n=46)	24% (n=95)	39% (n=148)	44% (n=102)	29% (n=233)	29% (n=104)	38% (n=135)	38% (n=124)	33% (n=806)	46% (n=104)	38% (n=40)	33% (n=797)	37% (n=123)	38% (n=55)	37% (n=289)	32% (n=367)	34% (n=214)	35% (n=79)	32% (n=539)	39% (n=150)	35% (n=285)
Business & education	26% (n=1000)	31% (n=121)	29% (n=155)	25% (n=290)	20% (n=415)	27% (n=394)	24% (n=586)	26% (n=46)	27% (n=95) *	28% (n=148)	17% (n=102)	34% (n=233) *	26% (n=104)	22% (n=135)	28% (n=124)	24% (n=806)	27% (n=104)	41% (n=40)	25% (n=797)	31% (n=123)	22% (n=55)	19% (n=289) *	28% (n=367)	29% (n=214)	28% (n=79)	28% (n=539)	25% (n=150)	24% (n=285)
Inclusive city	20% (n=1000)	18% (n=121)	18% (n=155)	19% (n=290)	24% (n=415)	17% (n=394)	22% (n=586)	21% (n=46)	28% (n=95)	21% (n=148)	22% (n=102)	17% (n=233)	25% (n=104)	21% (n=135)	18% (n=124)	20% (n=806)	23% (n=104)	24% (n=40)	18% (n=797)	24% (n=123)	28% (n=55)	19% (n=289)	19% (n=367)	21% (n=214)	24% (n=79)	18% (n=539)	15% (n=150)	23% (n=285)
Vibrant city	14% (n=1000)	23% (n=121) *	17% (n=155)	13% (n=290)	8% (n=415) *	14% (n=394)	15% (n=586)	22% (n=46)	19% (n=95)	17% (n=148)	18% (n=102)	10% (n=233)	9% (n=104)	18% (n=135)	12% (n=124)	14% (n=806)	15% (n=104)	26% (n=40)	14% (n=797)	18% (n=123)	14% (n=55)	16% (n=289)	17% (n=367)	10% (n=214)	12% (n=79)	15% (n=539)	23% (n=150) *	9% (n=285) *

**Q7 — 10-year priorities (Top-1)**

% ranking each priority as #1

Priority (Base n)	Total n=1000	Age				Gender		Ward							Ethnicity			Tenure			Financial situation			Channel				
		18-34 n=122	35-44 n=155	45-64 n=290	65+ n=433	Male n=394	Female n=586	Aratiki n=46	Beilichen n=95	Mataia/Oliverstone n=148	Teaone/Mount Maunganui n=102	Pāpāmoa n=233	Tauriko n=104	Te Papa n=135	Welcome Bay n=124	NZ European/Pākehā n=806	Māori n=104	Asian n=40	Owner-occupier n=797	Renter n=123	Other living arrangements n=55	Comfortable n=289	Managing n=367	Struggling n=214	Postal n=539	TCC email n=150	Online panel n=285	
Core services	35% (n=1000)	22% (n=121) *	30% (n=155)	40% (n=290)	39% (n=415)	38% (n=394)	31% (n=586)	30% (n=46)	43% (n=95)	37% (n=148)	43% (n=102)	35% (n=233)	28% (n=104)	34% (n=135)	26% (n=124)	36% (n=806)	26% (n=104)	29% (n=40)	39% (n=797)	16% (n=123) *	28% (n=55)	41% (n=289)	33% (n=367)	30% (n=214)	28% (n=79)	35% (n=539)	35% (n=150)	34% (n=285)
Transport	33% (n=1000)	35% (n=121)	30% (n=155)	32% (n=290)	34% (n=415)	32% (n=394)	34% (n=586)	37% (n=46)	24% (n=95)	23% (n=148) *	32% (n=102)	39% (n=233)	44% (n=104) *	26% (n=135)	43% (n=124) *	34% (n=806)	27% (n=104)	28% (n=40)	33% (n=797)	32% (n=123)	31% (n=55)	29% (n=289)	33% (n=367)	36% (n=214)	33% (n=79)	32% (n=539)	36% (n=150)	32% (n=285)
Housing & growth	17% (n=1000)	22% (n=121)	19% (n=155)	14% (n=290)	15% (n=415)	18% (n=394)	17% (n=586)	14% (n=46)	17% (n=95)	24% (n=148)	13% (n=102)	10% (n=233)	15% (n=104)	20% (n=135)	15% (n=124)	17% (n=806)	13% (n=104)	18% (n=40)	14% (n=797)	20% (n=123) *	31% (n=55) *	15% (n=289)	19% (n=367)	14% (n=214)	23% (n=79)	18% (n=539)	10% (n=150)	21% (n=285)
Environment	6% (n=1000)	8% (n=121)	8% (n=155)	7% (n=290)	3% (n=415) *	6% (n=394)	7% (n=586)	2% (n=46)	5% (n=95)	6% (n=148)	8% (n=102)	6% (n=233)	4% (n=104)	8% (n=135)	8% (n=124)	4% (n=806)	20% (n=104) *	6% (n=40)	6% (n=797)	10% (n=123)	6% (n=55)	6% (n=289)	6% (n=367)	8% (n=214)	4% (n=79)	6% (n=539)	9% (n=150)	5% (n=285)
Business & education	4% (n=1000)	6% (n=121)	7% (n=155)	4% (n=290)	2% (n=415)	2% (n=394)	6% (n=586)	8% (n=46)	2% (n=95)	4% (n=148)	0% (n=102)	4% (n=233)	8% (n=104)	4% (n=135)	5% (n=124)	4% (n=806)	4% (n=104)	4% (n=40)	4% (n=797)	7% (n=123)	2% (n=55)	2% (n=289)	4% (n=367)	7% (n=214)	6% (n=79)	5% (n=539)	4% (n=150)	4% (n=285)
Vibrant city	3% (n=1000)	4% (n=121)	3% (n=155)	1% (n=290)	3% (n=415)	3% (n=394)	3% (n=586)	8% (n=46) *	4% (n=95)	4% (n=148)	3% (n=102)	1% (n=233)	2% (n=104)	2% (n=135)	2% (n=124)	2% (n=806)	2% (n=104)	9% (n=40) *	2% (n=797)	4% (n=123)	7% (n=55)	3% (n=289)	3% (n=367)	2% (n=214)	0% (n=79)	3% (n=539)	3% (n=150)	2% (n=285)
Inclusive city	2% (n=1000)	2% (n=121)	2% (n=155)	1% (n=290)	4% (n=415)	1% (n=394)	3% (n=586)	1% (n=46)	6% (n=95) *	2% (n=148)	1% (n=102)	2% (n=233)	0% (n=104)	6% (n=135)	2% (n=124)	2% (n=806)	3% (n=104)	6% (n=40)	2% (n=797)	3% (n=123)	1% (n=55)	4% (n=289)	1% (n=367)	2% (n=214)	4% (n=79)	2% (n=539)	2% (n=150)	2% (n=285)

**Q8 – Long-term decision principles**

% ranking each principle in their Top 3

Principle (Base n)	Total n=1000	Age				Gender		Ward							Ethnicity			Tenure			Financial situation			Channel				
		15-34 n=122	35-44 n=155	45-64 n=290	65+ n=433	Male n=394	Female n=586	Aratiki n=46	Beilkehem n=95	Mataia-Olimalimal n=148	Teaone/Mount Maunganui n=102	Pāpāmoa n=233	Tauriko n=104	Te Papa n=135	Welcome Bay n=124	NZ European/Pākehā n=806	Māori n=104	Asian n=40	Owner-occupier n=797	Renter n=123	Other living arrangements n=55	Comfortable n=289	Managing n=367	Struggling n=214	Postal n=539	TCC email n=150	Online panel n=285	
Accountable & transparent	78% (n=1000)	76% (n=121)	73% (n=115)	82% (n=290)	79% (n=415)	74% (n=394)	82% (n=586)	78% (n=46)	74% (n=95)	81% (n=148)	75% (n=102)	80% (n=233)	81% (n=104)	77% (n=135)	81% (n=124)	78% (n=806)	83% (n=104)	79% (n=40)	78% (n=797)	80% (n=123)	77% (n=55)	77% (n=289)	78% (n=367)	81% (n=214)	82% (n=79)	79% (n=539)	74% (n=150)	80% (n=285)
Look after what we've got	71% (n=1000)	70% (n=121)	70% (n=115)	74% (n=290)	70% (n=415)	69% (n=394)	73% (n=586)	69% (n=46)	60% (n=95)	73% (n=148)	67% (n=102)	75% (n=233)	74% (n=104)	67% (n=135)	74% (n=124)	73% (n=806)	73% (n=104)	67% (n=40)	72% (n=797)	74% (n=123)	67% (n=55)	65% (n=289)	70% (n=367)	77% (n=214)	79% (n=79)	72% (n=539)	72% (n=150)	67% (n=285)
Value for money	71% (n=1000)	67% (n=121)	67% (n=115)	77% (n=290)	73% (n=415)	70% (n=394)	73% (n=586)	66% (n=46)	60% (n=95)	68% (n=148)	59% (n=102) *	73% (n=233)	78% (n=104)	70% (n=135)	70% (n=124)	72% (n=806)	69% (n=104)	67% (n=40)	74% (n=797)	59% (n=123) *	65% (n=55)	67% (n=289)	68% (n=367)	73% (n=214)	83% (n=79) *	70% (n=539)	64% (n=150)	73% (n=285)
Fair share	31% (n=1000)	34% (n=121)	31% (n=115)	21% (n=290) *	35% (n=415)	33% (n=394)	29% (n=586)	36% (n=46)	33% (n=95)	32% (n=148)	33% (n=102)	31% (n=233)	31% (n=104)	23% (n=135)	30% (n=124)	30% (n=806)	25% (n=104)	43% (n=40)	29% (n=797)	33% (n=123)	42% (n=55)	35% (n=289)	33% (n=367)	24% (n=214)	27% (n=79)	30% (n=539)	28% (n=150)	35% (n=285)
Growth pays for growth	30% (n=1000)	31% (n=121)	33% (n=115)	31% (n=290)	28% (n=415)	32% (n=394)	29% (n=586)	34% (n=46)	34% (n=95)	28% (n=148)	39% (n=102)	25% (n=233)	25% (n=104)	36% (n=135)	29% (n=124)	30% (n=806)	29% (n=104)	28% (n=40)	29% (n=797)	32% (n=123)	38% (n=55)	34% (n=289)	32% (n=367)	29% (n=214)	16% (n=79) *	29% (n=539)	34% (n=150)	32% (n=285)
Bold & innovative	16% (n=1000)	26% (n=121) *	21% (n=115)	10% (n=290) *	11% (n=415) *	18% (n=394)	13% (n=586)	23% (n=46)	20% (n=95)	18% (n=148)	25% (n=102) *	17% (n=233)	6% (n=104) *	22% (n=135)	11% (n=124)	14% (n=806)	21% (n=104)	17% (n=40)	15% (n=797)	21% (n=123)	14% (n=55)	19% (n=289)	18% (n=367)	13% (n=214)	9% (n=79)	16% (n=539)	27% (n=150) *	11% (n=285) *

**Q8 – Long-term decision principles (Top-1)**

% ranking each principle as #1

Principle (Base n)	Total n=1000	Age				Gender		Ward								Ethnicity			Tenure			Financial situation			Channel			
		15-34 n=122	35-44 n=155	45-64 n=290	65+ n=433	Male n=394	Female n=586	Aratiki n=46	Beilkehem n=95	Mataia-Olimatea n=148	Teaone/Mount Maunganui n=102	Pāpāmoa n=233	Tauriko n=104	Te Papa n=135	Welcome Bay n=124	NZ European/Pākehā n=806	Māori n=104	Asian n=40	Owner-occupier n=797	Renter n=123	Other living arrangements n=55	Comfortable n=289	Managing n=367	Struggling n=214	Postal n=539	TCC email n=150	Online panel n=285	
Accountable & transparent	35% (n=1000)	26% (n=121)	30% (n=155)	43% (n=290) *	36% (n=415)	27% (n=394) *	41% (n=586) *	33% (n=46)	34% (n=95)	39% (n=148)	29% (n=102)	33% (n=233)	43% (n=104)	32% (n=135)	39% (n=124)	37% (n=806)	26% (n=104)	31% (n=40)	35% (n=797)	35% (n=123)	34% (n=55)	33% (n=289)	36% (n=367)	33% (n=214)	37% (n=79)	35% (n=539)	32% (n=150)	36% (n=285)
Look after what we've got	31% (n=1000)	33% (n=121)	31% (n=155)	27% (n=290) *	37% (n=415) *	32% (n=394)	30% (n=586)	33% (n=46)	29% (n=95)	30% (n=148)	28% (n=102)	32% (n=233)	32% (n=104)	29% (n=135)	33% (n=124)	30% (n=806)	37% (n=104)	32% (n=40)	30% (n=797)	33% (n=123)	35% (n=55)	29% (n=289) *	32% (n=367)	37% (n=214)	34% (n=79)	32% (n=539)	26% (n=150)	31% (n=285)
Value for money	17% (n=1000)	17% (n=121)	19% (n=155)	20% (n=290)	15% (n=415)	21% (n=394)	15% (n=586)	18% (n=46)	18% (n=95)	15% (n=148)	13% (n=102)	18% (n=233)	18% (n=104)	23% (n=135)	12% (n=124)	18% (n=806)	13% (n=104)	20% (n=40)	19% (n=797)	21% (n=123)	17% (n=55)	20% (n=289)	15% (n=367)	17% (n=214)	22% (n=79)	18% (n=539)	18% (n=150)	17% (n=285)
Growth pays for growth	7% (n=1000)	5% (n=121)	11% (n=155)	9% (n=290)	4% (n=415)	8% (n=394)	6% (n=586)	10% (n=46)	6% (n=95)	7% (n=148)	14% (n=102) *	8% (n=233)	2% (n=104)	4% (n=135)	6% (n=124)	7% (n=806)	3% (n=104)	5% (n=40)	7% (n=797)	7% (n=123)	5% (n=55)	9% (n=289)	7% (n=367)	3% (n=214)	1% (n=79)	7% (n=539)	9% (n=150)	6% (n=285)
Fair share	6% (n=1000)	13% (n=121) *	4% (n=155)	3% (n=290)	5% (n=415)	7% (n=394)	6% (n=586)	4% (n=46)	8% (n=95)	6% (n=148)	9% (n=102)	7% (n=233)	2% (n=104)	3% (n=135)	9% (n=124)	5% (n=806)	13% (n=104) *	7% (n=40)	6% (n=797)	10% (n=123)	4% (n=55)	9% (n=289)	6% (n=367)	5% (n=214)	5% (n=79)	5% (n=539)	7% (n=150)	8% (n=285)
Bold & innovative	3% (n=1000)	5% (n=121)	6% (n=155)	2% (n=290)	2% (n=415)	6% (n=394)	2% (n=586) *	2% (n=46)	5% (n=95)	3% (n=148)	7% (n=102)	2% (n=233)	3% (n=104)	6% (n=135)	1% (n=124)	3% (n=806)	2% (n=104)	5% (n=40)	3% (n=797)	4% (n=123)	6% (n=55)	6% (n=289)	4% (n=367)	1% (n=214)	0% (n=79)	3% (n=539)	9% (n=150) *	1% (n=285)

**Q9 – Funding focus**

All options computed on the full base (all respondents), matching the report headline and Appendix A. Rows sum to ~100%.

Response (base n)	Total n=1000	Age				Gender		Ward							Ethnicity			Owner-occupier			Tenure			Financial situation			Channel		
		15-34 n=122	35-44 n=255	45-64 n=290	65+ n=415	Male n=394	Female n=586	Arataki n=46	Bellevue n=95	Mataua/Oi-moetai n=148	Teaunu/Mount Maunganui n=102	Pāpāmoa n=233	Tauriko n=104	Te Papa n=135	Wakapu Bay n=124	NZ European/Pākehā n=806	Māori n=104	Asian n=40	Owner-occupier n=797	Renter n=123	Other living arrangements n=55	Comfortable n=289	Managing n=367	Struggling n=214	Postal n=539	TTC email n=150	Online panel n=285		
Keep costs lower (current)	32% (n=300)	43% (n=121) *	30% (n=155)	34% (n=290)	25% (n=415) *	31% (n=394)	34% (n=586)	38% (n=46)	30% (n=95)	30% (n=148)	30% (n=102)	33% (n=233)	27% (n=104)	34% (n=135)	41% (n=124)	31% (n=806)	34% (n=104)	38% (n=40)	32% (n=797)	40% (n=123)	19% (n=55)	24% (n=289) *	29% (n=367)	38% (n=214)	62% (n=79) *	29% (n=539)	30% (n=150)	40% (n=285) *	
Balanced approach	57% (n=500)	38% (n=121) *	58% (n=155)	60% (n=290)	67% (n=415) *	53% (n=394)	58% (n=586)	43% (n=46)	60% (n=95)	59% (n=148)	57% (n=102)	59% (n=233)	65% (n=104)	55% (n=135)	47% (n=124)	58% (n=806)	56% (n=104)	52% (n=40)	59% (n=797)	45% (n=123) *	53% (n=55)	63% (n=289)	60% (n=367)	54% (n=214)	35% (n=79) *	63% (n=539) *	54% (n=150)	49% (n=285) *	
Invest more (future)	9% (n=100)	18% (n=121) *	10% (n=155)	5% (n=290) *	6% (n=415)	12% (n=394)	7% (n=586)	20% (n=46) *	9% (n=95)	8% (n=148)	12% (n=102)	7% (n=233)	4% (n=104)	12% (n=135)	12% (n=124)	9% (n=806)	8% (n=104)	12% (n=40)	7% (n=797)	12% (n=123)	22% (n=55) *	12% (n=289)	10% (n=367)	7% (n=214)	24% (n=79)	7% (n=539)	16% (n=150) *	12% (n=285)	
Not sure	2% (n=100)	1% (n=121)	1% (n=155)	1% (n=290)	2% (n=415)	2% (n=394)	1% (n=586)	0% (n=46)	1% (n=95)	1% (n=148)	1% (n=102)	2% (n=233)	3% (n=104)	0% (n=135)	0% (n=124)	2% (n=806)	3% (n=104)	0% (n=40)	1% (n=797)	4% (n=123)	1% (n=55)	1% (n=289)	1% (n=367)	1% (n=214)	1% (n=79)	2% (n=539)	0% (n=150)	2% (n=285)	

**Q10 – Preferred future rates option**

% selecting each rates band

Rates band (base n)	Total n=1000	Age				Gender		Ward								Ethnicity			Tenure			Financial situation				Channel		
		15-34 n=122	35-44 n=155	45-64 n=290	65+ n=433	Male n=394	Female n=586	Arataki n=46	Beilkehem n=95	Mataia/Olimatea n=148	Waiapu/Mount Maunganui n=102	Pāpāmoa n=233	Tauriko n=104	Te Papa n=135	Welcome Bay n=124	NZ European/Pākehā n=806	Māori n=104	Asian n=40	Owner-occupier n=797	Renter n=123	Other living arrangements n=55	Comfortable n=289	Managing n=367	Struggling n=214	Postal n=539	Channel TCC email n=150	Online panel n=285	
0-4% (Do less)	20% (n=1000)	26% (n=121)	17% (n=155)	21% (n=290)	15% (n=415)	22% (n=394)	17% (n=586)	18% (n=46)	22% (n=95)	20% (n=148)	16% (n=102)	20% (n=233)	20% (n=104)	22% (n=135)	20% (n=124)	19% (n=806)	19% (n=104)	36% (n=40) *	21% (n=797)	15% (n=123)	14% (n=55)	12% (n=289) *	17% (n=367)	23% (n=214)	39% (n=79) *	17% (n=539)	26% (n=150)	22% (n=285)
4-7% (Service cuts)	37% (n=1000)	28% (n=121)	48% (n=155) *	39% (n=290)	38% (n=415)	38% (n=394)	37% (n=586)	42% (n=46)	31% (n=95)	32% (n=148)	34% (n=102)	43% (n=233)	44% (n=104)	30% (n=135)	44% (n=124)	36% (n=806)	46% (n=104)	34% (n=40) *	38% (n=797)	38% (n=123)	32% (n=55)	34% (n=289)	37% (n=367)	43% (n=214)	34% (n=79) *	37% (n=539)	29% (n=150)	42% (n=285)
7-10% (Status quo)	33% (n=1000)	29% (n=121)	25% (n=155) *	35% (n=290)	40% (n=415) *	27% (n=394) *	35% (n=586)	26% (n=46)	38% (n=95)	40% (n=148)	22% (n=102)	30% (n=233)	28% (n=104)	39% (n=135)	28% (n=124)	35% (n=806)	27% (n=104)	24% (n=40)	32% (n=797)	39% (n=123)	34% (n=55)	39% (n=289)	37% (n=367)	27% (n=214)	24% (n=79)	37% (n=539)	27% (n=150)	31% (n=285)
10%+ (Do more)	10% (n=1000)	17% (n=121) *	10% (n=155)	6% (n=290)	7% (n=415)	13% (n=394)	7% (n=586)	14% (n=46)	9% (n=95)	7% (n=148)	18% (n=102) *	7% (n=233)	8% (n=104)	10% (n=135)	8% (n=124)	10% (n=806)	7% (n=104)	7% (n=40)	9% (n=797)	9% (n=123)	19% (n=55) *	15% (n=289) *	9% (n=367)	7% (n=214)	4% (n=79)	9% (n=539)	18% (n=150) *	4% (n=285) *

**Q11 – Trust and confidence in TCC**

*Trust on 0-10 scale*

Measure (base n)	Total n=1000	Age				Gender		Ward								Ethnicity			Tenure			Financial situation			Channel			
		15-34 n=122	35-44 n=155	45-64 n=290	65+ n=415	Male n=394	Female n=586	Aratiki n=46	Beilkehem n=95	Mataia-Olimatewai n=148	Teaone/Mount Maunganui n=102	Pāpāmoa n=233	Tauriko n=104	Te Papa n=135	Welcome Bay n=124	NZ European/Pākehā n=806	Māori n=104	Asian n=40	Owner-occupier n=797	Renter n=123	Other living arrangements n=55	Comfortable n=289	Managing n=367	Struggling n=214	Postal n=539	TCC email n=150	Online panel n=285	
Mean trust score (0-10)	<b>4.28 (n=1000)</b>	4.62 (n=121)	4.26 (n=155)	3.66 (n=290)	4.65 (n=415)	4.36 (n=394)	4.26 (n=586)	4.11 (n=46)	4.57 (n=95)	4.41 (n=148)	4.32 (n=102)	3.92 (n=233)	4.27 (n=104)	4.83 (n=135)	3.95 (n=124)	4.26 (n=806)	4.19 (n=104)	5.27 (n=40)	4.10 (n=797)	5.02 (n=123)	5.02 (n=55)	5.12 (n=289)	4.45 (n=367)	3.69 (n=214)	2.86 (n=79)	4.45 (n=539)	3.83 (n=150)	4.30 (n=285)
High trust (8-10) %	<b>10% (n=100)</b>	9% (n=121)	11% (n=155)	8% (n=290)	13% (n=415)	11% (n=394)	10% (n=586)	8% (n=46)	13% (n=95)	10% (n=148)	10% (n=102)	7% (n=233)	8% (n=104)	17% (n=135)	9% (n=124)	10% (n=806)	8% (n=104)	20% (n=40)	10% (n=797)	14% (n=123)	7% (n=55)	18% (n=289)	8% (n=367)	8% (n=214)	5% (n=79)	11% (n=539)	5% (n=150)	13% (n=285)
Moderate trust (4-7) %	<b>50% (n=500)</b>	60% (n=121)	43% (n=155)	40% (n=290)	57% (n=415)	51% (n=394)	51% (n=586)	56% (n=46)	50% (n=95)	53% (n=148)	50% (n=102)	48% (n=233)	53% (n=104)	49% (n=135)	47% (n=124)	51% (n=806)	52% (n=104)	57% (n=40)	47% (n=797)	57% (n=123)	79% (n=55)	54% (n=289)	57% (n=367)	45% (n=214)	29% (n=79)	53% (n=539)	40% (n=150)	48% (n=285)
Low trust (0-3) %	<b>39% (n=390)</b>	31% (n=121)	43% (n=155)	52% (n=290)	31% (n=415)	39% (n=394)	39% (n=586)	36% (n=46)	31% (n=95)	37% (n=148)	40% (n=102)	44% (n=233)	39% (n=104)	34% (n=135)	40% (n=124)	39% (n=806)	40% (n=104)	23% (n=40)	43% (n=797)	30% (n=123)	14% (n=55)	28% (n=289)	34% (n=367)	47% (n=214)	66% (n=79)	36% (n=539)	49% (n=150)	39% (n=285)

Q6 – Efficiency suggestions: theme categories

% of substantive Q6 responders (per-subgroup base in column header) who raised each theme category; cell (n) is the unweighted mention count. Unweighted. Categories with <5 total mentions excluded.

Theme category (base n)	Total n=790	Age				Gender		Ward								Ethnicity			Tenure			Financial situation				Channel		
		18-34 n=90	35-44 n=123	45-64 n=234	65+ n=327	Male n=307	Female n=483	Arataki n=35	Bethlehem n=70	Mutu-Ohimehua n=120	Kaua/Mount Maunganui n=83	Pipiroia n=85	Taurua n=80	Te Pahi n=112	Wakem Bay n=97	NZ European/Pākehā n=600	Māori n=84	Asian n=14	Owner-occupier n=647	Renter n=85	Other living arrangements n=41	Comfortable n=225	Managing n=287	Stretched n=170	Struggling n=64	Postal n=424	TCC email n=123	Online panel n=224
COUNCIL_OPERATIONS	33% (n=257)	21% (n=19) *	23% (n=28) *	42% (n=98) *	32% (n=105)	39% (n=120) *	28% (n=128)	49% (n=17) *	33% (n=23)	27% (n=32)	39% (n=32)	30% (n=46)	34% (n=27)	25% (n=28)	30% (n=29)	34% (n=205)	26% (n=22)	14% (n=2)	33% (n=27)	15% (n=13) *	27% (n=11)	33% (n=74)	31% (n=90)	35% (n=60)	22% (n=14)	32% (n=136)	33% (n=41)	35% (n=78)
ROADING_TRANSPORT	28% (n=209)	30% (n=21)	33% (n=40)	33% (n=41)	22% (n=73)	20% (n=41) *	23% (n=145)	9% (n=3) *	21% (n=15)	23% (n=40)	14% (n=12) *	27% (n=60)	30% (n=28)	30% (n=34)	25% (n=24)	30% (n=154)	27% (n=23)	29% (n=4)	20% (n=170)	23% (n=10)	20% (n=4)	24% (n=54)	27% (n=78)	26% (n=41)	26% (n=11)	27% (n=116)	27% (n=33)	29% (n=57)
HOUSING_GROWTH	20% (n=155)	17% (n=11)	18% (n=22)	21% (n=49)	20% (n=64)	22% (n=48)	18% (n=85)	20% (n=7)	30% (n=14)	28% (n=31) *	17% (n=14)	20% (n=17)	15% (n=13)	18% (n=20)	18% (n=17)	21% (n=125)	18% (n=15)	7% (n=1)	21% (n=13)	13% (n=11)	15% (n=4)	22% (n=50)	18% (n=53)	18% (n=10)	17% (n=11)	19% (n=81)	20% (n=32)	16% (n=35)
RATES_FINANCIAL	17% (n=134)	13% (n=12)	22% (n=27)	18% (n=43)	14% (n=45)	17% (n=32)	16% (n=76)	23% (n=8)	16% (n=11)	14% (n=17)	18% (n=15)	18% (n=14)	19% (n=16)	12% (n=14)	20% (n=19)	18% (n=97)	14% (n=12)	7% (n=1)	17% (n=11)	12% (n=10)	17% (n=7)	14% (n=31)	15% (n=43)	23% (n=19)	17% (n=11)	16% (n=69)	18% (n=22)	18% (n=40)
GENERAL_PRIORITIES	13% (n=106)	14% (n=13)	16% (n=20)	12% (n=27)	14% (n=45)	11% (n=35)	13% (n=70)	14% (n=5)	19% (n=13)	10% (n=19)	13% (n=11)	10% (n=18)	11% (n=9)	14% (n=16)	14% (n=14)	14% (n=86)	11% (n=9)	21% (n=3)	14% (n=88)	13% (n=11)	10% (n=4)	14% (n=31)	14% (n=41)	12% (n=20)	12% (n=8)	13% (n=55)	7% (n=3) *	18% (n=40)
GOVERNANCE_LEADERSHIP	12% (n=91)	10% (n=9)	11% (n=14)	14% (n=32)	9% (n=31)	12% (n=37)	11% (n=60)	11% (n=4)	10% (n=7)	7% (n=4)	14% (n=12)	11% (n=22)	8% (n=4)	11% (n=14)	19% (n=18) *	11% (n=66)	11% (n=11)	7% (n=1)	11% (n=80)	6% (n=5)	7% (n=3)	8% (n=19)	13% (n=37)	12% (n=21)	14% (n=9)	12% (n=53)	18% (n=21) *	6% (n=14) *
COMMUNITY_ENGAGEMENT	10% (n=81)	10% (n=9)	9% (n=11)	10% (n=23)	12% (n=38)	12% (n=36)	10% (n=44)	3% (n=1)	13% (n=9)	10% (n=12)	14% (n=12)	9% (n=17)	6% (n=5)	12% (n=14)	11% (n=11)	10% (n=61)	6% (n=5)	11% (n=7)	6% (n=5)	12% (n=4)	11% (n=25)	11% (n=32)	9% (n=15)	9% (n=4)	11% (n=46)	11% (n=14)	9% (n=21)	
ENVIRONMENT_NATURAL	8% (n=62)	7% (n=6)	8% (n=10)	7% (n=16)	9% (n=29)	6% (n=17)	9% (n=43)	9% (n=3)	9% (n=6)	11% (n=13)	4% (n=3)	7% (n=13)	6% (n=5)	9% (n=10)	9% (n=9)	8% (n=46)	7% (n=6)	7% (n=1)	7% (n=46)	12% (n=10)	12% (n=5)	5% (n=12)	9% (n=21)	7% (n=12)	11% (n=7)	8% (n=35)	8% (n=10)	7% (n=16)
CUSTOMER_SERVICE	5% (n=42)	4% (n=4)	7% (n=8)	6% (n=15)	5% (n=19)	5% (n=14)	6% (n=28)	0% (n=0)	10% (n=7)	4% (n=5)	6% (n=5)	8% (n=14)	4% (n=3)	4% (n=4)	3% (n=3)	6% (n=34)	2% (n=2)	7% (n=1)	6% (n=39)	2% (n=2)	0% (n=0)	7% (n=16)	4% (n=12)	5% (n=8)	8% (n=5)	7% (n=28)	4% (n=5)	4% (n=8)
COMMUNITY_FACILITIES	5% (n=40)	4% (n=7)	7% (n=8)	4% (n=9)	5% (n=15)	6% (n=18)	5% (n=21)	6% (n=3)	9% (n=6)	6% (n=7)	4% (n=3)	5% (n=9)	4% (n=3)	4% (n=7)	3% (n=3)	5% (n=29)	4% (n=3)	14% (n=1)	3% (n=14)	4% (n=3)	7% (n=3)	7% (n=15)	3% (n=10)	3% (n=5)	6% (n=4)	6% (n=26)	7% (n=8)	2% (n=5)
THREE_WATERS	4% (n=33)	2% (n=2)	2% (n=2)	3% (n=4)	6% (n=21)	4% (n=11)	5% (n=21)	0% (n=0)	3% (n=2)	6% (n=7)	6% (n=5)	4% (n=8)	2% (n=2)	6% (n=7)	2% (n=2)	4% (n=24)	5% (n=4)	7% (n=1)	4% (n=23)	4% (n=3)	5% (n=2)	3% (n=7)	4% (n=11)	6% (n=10)	3% (n=2)	5% (n=22)	2% (n=3)	3% (n=7)
ECONOMY_BUSINESS	4% (n=29)	2% (n=2)	7% (n=8)	4% (n=9)	3% (n=9)	6% (n=19)	2% (n=9)	11% (n=8) *	4% (n=3)	0% (n=0) *	6% (n=5)	2% (n=4)	5% (n=4)	4% (n=4)	4% (n=4)	4% (n=23)	2% (n=2)	0% (n=0)	4% (n=23)	4% (n=3)	7% (n=3)	3% (n=7)	3% (n=10)	5% (n=9)	3% (n=2)	4% (n=18)	5% (n=6)	2% (n=4)
GENERAL	3% (n=25)	1% (n=1)	2% (n=3)	4% (n=10)	3% (n=11)	4% (n=11)	3% (n=14)	6% (n=2)	0% (n=0)	4% (n=5)	1% (n=1)	3% (n=4)	5% (n=4)	4% (n=4)	3% (n=3)	3% (n=19)	4% (n=3)	7% (n=1)	3% (n=20)	6% (n=5)	0% (n=0)	2% (n=5)	4% (n=12)	3% (n=5)	3% (n=2)	3% (n=13)	2% (n=2)	4% (n=10)
INCLUSIVITY_ACCESS	2% (n=18)	1% (n=1)	2% (n=2)	3% (n=6)	3% (n=10)	2% (n=7)	3% (n=12)	3% (n=1)	3% (n=2)	2% (n=3)	0% (n=0)	3% (n=4)	1% (n=1)	3% (n=3)	3% (n=3)	2% (n=10)	3% (n=4)	0% (n=0)	2% (n=12)	8% (n=3) *	0% (n=0)	1% (n=3)	3% (n=8)	3% (n=4)	2% (n=1)	6% (n=4)	2% (n=3)	3% (n=7)
EVENTS_VIBRANCY	2% (n=14)	6% (n=5) *	2% (n=3)	1% (n=2)	1% (n=4)	1% (n=2)	2% (n=11)	0% (n=0)	1% (n=1)	2% (n=3)	0% (n=0)	2% (n=3)	1% (n=1)	4% (n=4)	1% (n=1)	2% (n=9)	4% (n=3)	0% (n=0)	1% (n=4)	6% (n=5) *	7% (n=3) *	1% (n=3)	2% (n=5)	2% (n=3)	5% (n=3)	1% (n=4)	2% (n=2)	1% (n=3)



Message to Elected Members: theme categories

% of substantive responders to the EM message (per subgroup base in column header) who raised each theme category; cell (n) is the unweighted mention count. Unweighted. Categories with <5 total mentions excluded.

Theme category (base n)	Total n=963	Age				Gender		Ward										Ethnicity			Tenure			Financial situation			Channel		
		18-34 n=109	35-44 n=148	45-64 n=277	65+ n=609	Male n=382	Female n=581	Aratani n=43	Bethlehem n=89	Mutu-Odimota n=145	Waia/Wairua n=104	Pipiroa n=217	Taurua n=100	Te Pahi n=132	Wakem Bay n=120	NZ European/Pākehā n=737	Māori n=102	Asian n=18	Owner-occupier n=772	Renter n=154	Other living arrangements n=55	Comfortable n=284	Managing n=352	Struggling n=201	Postal n=524	TCC email n=142	Online panel n=272		
GOVERNANCE_LEADERSHIP	41% (n=395)	20% (n=28) *	30% (n=53)	41% (n=114)	46% (n=106)	42% (n=161)	39% (n=221)	44% (n=19)	45% (n=40)	38% (n=55)	46% (n=48)	37% (n=81)	37% (n=37)	45% (n=59)	44% (n=53)	42% (n=113)	38% (n=39)	46% (n=8)	42% (n=26)	32% (n=17)	40% (n=22)	45% (n=129)	41% (n=144)	41% (n=82)	26% (n=20) *	40% (n=209)	47% (n=67)	41% (n=110)	
BATES_FINANCIAL	12% (n=11)	20% (n=31)	14% (n=10)	41% (n=114) *	27% (n=120) *	11% (n=19)	20% (n=185)	37% (n=16)	10% (n=11)	21% (n=36)	10% (n=10)	17% (n=40)	40% (n=40)	21% (n=21) *	20% (n=40)	11% (n=28)	20% (n=6)	18% (n=16)	20% (n=10)	10% (n=11)	21% (n=46) *	20% (n=10)	42% (n=84) *	32% (n=40) *	12% (n=18)	20% (n=47)	21% (n=6)		
GENERAL_PRIORITIES	14% (n=136)	11% (n=12)	11% (n=17)	14% (n=39)	16% (n=66)	13% (n=48)	15% (n=85)	16% (n=7)	10% (n=9)	14% (n=20)	13% (n=16)	15% (n=31)	18% (n=18)	8% (n=10) *	17% (n=20)	15% (n=14)	8% (n=8)	17% (n=13)	16% (n=13)	5% (n=6) *	11% (n=7)	17% (n=47)	15% (n=53)	12% (n=24)	9% (n=7)	12% (n=44)	15% (n=21)	17% (n=47)	
ROADING_TRANSPORT	12% (n=117)	12% (n=13)	18% (n=27) *	12% (n=33)	10% (n=41)	12% (n=46)	12% (n=70)	9% (n=4)	11% (n=12)	14% (n=21)	7% (n=7)	11% (n=24)	13% (n=13)	12% (n=16)	16% (n=19)	13% (n=97)	12% (n=12)	6% (n=1)	12% (n=96)	15% (n=17)	3% (n=3)	10% (n=27)	12% (n=43)	15% (n=30)	13% (n=10)	14% (n=71)	12% (n=17)	10% (n=28)	
COUNCIL_OPERATIONS	12% (n=114)	7% (n=8)	5% (n=8) *	18% (n=49) *	11% (n=46)	14% (n=52)	10% (n=57)	7% (n=3)	12% (n=11)	8% (n=12)	14% (n=15)	14% (n=31)	14% (n=14)	9% (n=12)	12% (n=14)	12% (n=88)	6% (n=6)	28% (n=5)	14% (n=10)	4% (n=4) *	4% (n=2)	10% (n=28)	11% (n=39)	14% (n=28)	14% (n=11)	12% (n=65)	13% (n=19)	11% (n=30)	
GENERAL	11% (n=107)	20% (n=22) *	14% (n=10)	11% (n=31)	8% (n=31) *	12% (n=48)	11% (n=99)	12% (n=5)	11% (n=10)	11% (n=19)	12% (n=13)	7% (n=16)	6% (n=6)	11% (n=20)	11% (n=14)	11% (n=80)	10% (n=10)	11% (n=8)	10% (n=77)	18% (n=21) *	11% (n=8)	11% (n=32)	12% (n=42)	8% (n=7)	11% (n=40)	11% (n=16)	10% (n=27)	11% (n=30)	
COMMUNITY_ENGAGEMENT	11% (n=104)	10% (n=11)	14% (n=10)	8% (n=21)	12% (n=49)	10% (n=40)	11% (n=62)	12% (n=5)	11% (n=12)	9% (n=13)	11% (n=11)	11% (n=23)	9% (n=9)	15% (n=20)	10% (n=10)	10% (n=75)	19% (n=19) *	0% (n=0)	10% (n=79)	10% (n=11)	11% (n=7)	10% (n=28)	13% (n=45)	9% (n=18)	9% (n=7)	10% (n=51)	15% (n=22)	11% (n=29)	
ECONOMY_BUSINESS	10% (n=94)	13% (n=14)	7% (n=10)	12% (n=33)	9% (n=35)	12% (n=44)	9% (n=50)	5% (n=2)	11% (n=11)	6% (n=9)	12% (n=12)	10% (n=22)	16% (n=16)	10% (n=13)	5% (n=6)	10% (n=77)	9% (n=9)	6% (n=1)	10% (n=76)	8% (n=8)	11% (n=7)	10% (n=29)	10% (n=34)	9% (n=19)	8% (n=8)	11% (n=40)	11% (n=16)	6% (n=17)	
COMMUNITY_FACILITIES	7% (n=69)	6% (n=7)	8% (n=12)	9% (n=26)	5% (n=21)	7% (n=27)	7% (n=39)	5% (n=2)	9% (n=8)	12% (n=12)	5% (n=19)	7% (n=7)	5% (n=7)	5% (n=7)	4% (n=5)	7% (n=55)	8% (n=8)	0% (n=0)	7% (n=56)	7% (n=8)	9% (n=5)	7% (n=21)	6% (n=21)	9% (n=19)	9% (n=7)	9% (n=48)	8% (n=11)	3% (n=9) *	
HOUSING_GROWTH	5% (n=48)	7% (n=8)	7% (n=10)	3% (n=9)	5% (n=22)	5% (n=21)	5% (n=27)	0% (n=0)	2% (n=2)	9% (n=12)	2% (n=2)	6% (n=13)	6% (n=6)	5% (n=7)	5% (n=6)	5% (n=39)	4% (n=4)	0% (n=0)	5% (n=36)	11% (n=13) *	0% (n=0)	5% (n=13)	5% (n=19)	7% (n=15)	0% (n=0) *	5% (n=20)	5% (n=7)	5% (n=16)	
EVENTS_VIBRANCY	4% (n=40)	4% (n=4)	6% (n=8)	4% (n=12)	4% (n=15)	4% (n=14)	5% (n=24)	9% (n=4)	3% (n=3)	6% (n=9)	3% (n=3)	2% (n=4)	3% (n=3)	6% (n=8)	2% (n=3)	4% (n=31)	4% (n=4)	6% (n=5)	4% (n=11)	6% (n=7)	2% (n=2)	4% (n=10)	5% (n=16)	5% (n=10)	3% (n=2)	5% (n=20)	4% (n=6)	3% (n=7)	
INCLUSIVITY_ACCESS	4% (n=38)	3% (n=3)	5% (n=8)	4% (n=11)	4% (n=14)	3% (n=12)	4% (n=25)	5% (n=2)	1% (n=1)	3% (n=4)	3% (n=3)	7% (n=16) *	3% (n=3)	5% (n=6)	2% (n=3)	3% (n=23)	6% (n=6)	0% (n=0)	4% (n=11)	5% (n=6)	0% (n=0)	3% (n=9)	4% (n=15)	3% (n=7)	8% (n=8)	4% (n=20)	1% (n=2)	4% (n=11)	
ENVIRONMENT_NATURAL	3% (n=33)	5% (n=5)	5% (n=7)	4% (n=10)	2% (n=10)	2% (n=7)	5% (n=26)	7% (n=3)	2% (n=2)	3% (n=5)	3% (n=3)	3% (n=6)	1% (n=1)	5% (n=7)	4% (n=5)	2% (n=18)	9% (n=9) *	0% (n=0)	3% (n=21)	7% (n=8)	2% (n=1)	4% (n=11)	3% (n=10)	3% (n=6)	3% (n=2)	4% (n=20)	3% (n=4)	2% (n=6)	
THREE_WATERS	1% (n=11)	2% (n=2)	0% (n=0)	1% (n=2)	2% (n=7)	1% (n=3)	2% (n=8)	2% (n=1)	1% (n=1)	1% (n=2)	2% (n=2)	2% (n=3)	0% (n=0)	2% (n=2)	0% (n=0)	1% (n=9)	2% (n=2)	0% (n=0)	1% (n=10)	1% (n=1)	0% (n=0)	1% (n=4)	1% (n=4)	0% (n=0)	1% (n=4)	1% (n=2)	1% (n=4)	0% (n=1)	

Message to Elected Members: individual topics

% of substantive responders to the EM message (per-subgroup base in column header) who mentioned each topic; cell (n) is the unweighted mention count. Unweighted. Topics with <10 total mentions excluded.

Topic (base n)	Total (n=663)	Age				Gender		Ward										Ethnicity					Tenure					Financial situation					Postal			Channel		Online panel (n=272)
		18-34 (n=109)	35-44 (n=148)	45-64 (n=277)	65+ (n=209)	Male (n=382)	Female (n=281)	Ararat (n=43)	Bethlehem (n=89)	Mtuna-Olmortal (n=145)	Mauro/Mount Maungan (n=104)	Pipawa (n=217)	Tauriko (n=100)	Te Pahi (n=132)	Welsh Bay (n=120)	NZ European/Pākehā (n=737)	Māori (n=102)	Asian (n=18)	Owner-occupier (n=154)	Renter (n=155)	Other living arrangements (n=284)	Comfortable (n=282)	Managing (n=201)	Stretched (n=77)	Struggling (n=201)	Postal (n=24)	TCC email (n=42)											
Concern: Wasteful spending on non-essentials	18% (n=151)	7% (n=6)	18% (n=26)	21% (n=59)	13% (n=54)	14% (n=56)	17% (n=69)	20% (n=11)	20% (n=18)	10% (n=15)	14% (n=15)	21% (n=46)	14% (n=14)	11% (n=14)	14% (n=17)	15% (n=13)	12% (n=12)	17% (n=5)	17% (n=10)	11% (n=13)	11% (n=6)	10% (n=29)	14% (n=50)	20% (n=40)	30% (n=23)	16% (n=63)	15% (n=21)	15% (n=42)										
Concern: Council not listening to residents	12% (n=121)	8% (n=9)	11% (n=18)	14% (n=40)	12% (n=49)	12% (n=41)	11% (n=71)	21% (n=9)	10% (n=9)	14% (n=20)	11% (n=11)	11% (n=11)	6% (n=6)	14% (n=18)	12% (n=14)	12% (n=10)	14% (n=14)	6% (n=1)	12% (n=6)	14% (n=14)	6% (n=1)	9% (n=26)	14% (n=48)	18% (n=22)	14% (n=11)	10% (n=10)	12% (n=22)	10% (n=4)										
Concern: Focus on core services / back to basics	10% (n=96)	8% (n=9)	10% (n=15)	12% (n=34)	9% (n=37)	10% (n=40)	10% (n=54)	7% (n=3)	7% (n=6)	7% (n=10)	10% (n=10)	11% (n=16)	15% (n=15)	7% (n=9)	12% (n=15)	9% (n=9)	9% (n=4)	9% (n=4)	7% (n=7)	8% (n=8)	6% (n=1)	11% (n=40)	11% (n=40)	11% (n=23)	14% (n=11)	9% (n=9)	12% (n=17)	10% (n=28)										
Concern: Be transparent and open with ratepayers	8% (n=77)	10% (n=11)	6% (n=9)	10% (n=27)	7% (n=28)	9% (n=36)	7% (n=41)	2% (n=1)	12% (n=11)	3% (n=5)	10% (n=10)	9% (n=19)	14% (n=14)	8% (n=11)	4% (n=5)	9% (n=4)	7% (n=7)	0% (n=0)	8% (n=6)	6% (n=7)	9% (n=5)	7% (n=21)	8% (n=28)	8% (n=17)	6% (n=5)	9% (n=49)	9% (n=13)	5% (n=14)										
Concern: Long term strategic planning	7% (n=70)	4% (n=4)	2% (n=3)	7% (n=20)	11% (n=44)	9% (n=33)	7% (n=39)	7% (n=3)	17% (n=15)	4% (n=6)	10% (n=10)	6% (n=12)	8% (n=8)	7% (n=9)	8% (n=10)	8% (n=11)	7% (n=7)	6% (n=1)	7% (n=7)	7% (n=8)	11% (n=14)	8% (n=24)	8% (n=29)	6% (n=13)	5% (n=4)	9% (n=49)	4% (n=5)	7% (n=18)										
Concern: Spend ratepayer money as if it were your own	7% (n=66)	3% (n=3)	6% (n=8)	7% (n=20)	9% (n=35)	5% (n=20)	8% (n=45)	7% (n=3)	6% (n=12)	5% (n=7)	6% (n=6)	7% (n=16)	12% (n=14)	7% (n=9)	12% (n=14)	7% (n=5)	11% (n=11)	6% (n=1)	8% (n=6)	4% (n=4)	4% (n=2)	10% (n=29)	7% (n=26)	13% (n=20)	1% (n=1)	6% (n=29)	11% (n=18)	7% (n=18)										
Concern: Rates are too high / unaffordable	7% (n=65)	10% (n=11)	9% (n=13)	9% (n=25)	4% (n=16)	5% (n=21)	8% (n=44)	9% (n=4)	7% (n=6)	8% (n=11)	5% (n=5)	8% (n=18)	8% (n=8)	5% (n=6)	6% (n=7)	7% (n=7)	6% (n=1)	7% (n=11)	9% (n=10)	4% (n=2)	4% (n=10)	5% (n=17)	11% (n=22)	14% (n=11)	8% (n=40)	8% (n=11)	4% (n=10)											
Concern: More meaningful community consultation	5% (n=48)	7% (n=8)	5% (n=7)	4% (n=10)	6% (n=23)	5% (n=20)	5% (n=27)	5% (n=2)	6% (n=5)	6% (n=8)	1% (n=1)	6% (n=14)	9% (n=9)	7% (n=9)	5% (n=6)	4% (n=5)	11% (n=11)	0% (n=0)	5% (n=4)	4% (n=5)	7% (n=4)	3% (n=8)	6% (n=22)	3% (n=10)	8% (n=6)	4% (n=23)	8% (n=11)	5% (n=13)										
Concern: Misleading / political agendas	5% (n=46)	2% (n=2)	5% (n=7)	4% (n=11)	6% (n=26)	5% (n=20)	5% (n=26)	5% (n=2)	4% (n=4)	5% (n=7)	7% (n=7)	4% (n=9)	4% (n=4)	5% (n=6)	5% (n=6)	4% (n=4)	3% (n=3)	0% (n=0)	4% (n=4)	2% (n=2)	0% (n=0)	6% (n=21)	5% (n=18)	3% (n=7)	2% (n=1)	5% (n=27)	4% (n=6)	5% (n=13)										
Concern: Lack of transparency / accountability	5% (n=45)	2% (n=2)	3% (n=4)	6% (n=17)	4% (n=18)	5% (n=19)	4% (n=22)	0% (n=0)	4% (n=4)	3% (n=4)	3% (n=4)	6% (n=12)	6% (n=6)	6% (n=8)	7% (n=8)	5% (n=5)	4% (n=4)	6% (n=1)	5% (n=4)	3% (n=3)	7% (n=4)	6% (n=18)	4% (n=13)	5% (n=10)	1% (n=1)	4% (n=20)	5% (n=7)	6% (n=16)										
Support: General appreciation of Council	5% (n=45)	11% (n=12)	5% (n=8)	4% (n=10)	3% (n=11)	4% (n=16)	5% (n=28)	2% (n=1)	7% (n=6)	4% (n=6)	9% (n=9)	1% (n=1)	6% (n=8)	6% (n=8)	4% (n=5)	4% (n=4)	11% (n=11)	4% (n=2)	8% (n=9)	7% (n=4)	5% (n=13)	5% (n=17)	3% (n=7)	4% (n=1)	6% (n=32)	4% (n=6)	3% (n=8)											
Concern: Lower the rates increase / keep rates flat	4% (n=41)	6% (n=6)	6% (n=9)	6% (n=11)	3% (n=13)	3% (n=13)	5% (n=26)	5% (n=2)	2% (n=2)	7% (n=10)	1% (n=1)	4% (n=9)	3% (n=3)	4% (n=5)	8% (n=9)	4% (n=4)	11% (n=11)	1% (n=1)	1% (n=1)	2% (n=2)	2% (n=2)	2% (n=7)	3% (n=9)	6% (n=13)	12% (n=9)	4% (n=23)	4% (n=5)	4% (n=11)										
Concern: Inefficiency and bureaucracy	4% (n=35)	2% (n=2)	1% (n=1)	6% (n=17)	3% (n=14)	5% (n=20)	3% (n=15)	2% (n=1)	0% (n=0)	4% (n=6)	4% (n=4)	4% (n=9)	6% (n=6)	4% (n=5)	3% (n=4)	4% (n=4)	4% (n=4)	4% (n=1)	4% (n=4)	2% (n=2)	0% (n=0)	4% (n=11)	4% (n=14)	3% (n=6)	5% (n=4)	4% (n=22)	3% (n=4)	3% (n=9)										
Concern: Speed up delivery and decision-making	4% (n=35)	5% (n=5)	3% (n=4)	3% (n=8)	4% (n=16)	4% (n=15)	4% (n=20)	7% (n=3)	6% (n=5)	5% (n=7)	7% (n=7)	3% (n=6)	4% (n=4)	2% (n=3)	4% (n=4)	4% (n=4)	6% (n=6)	4% (n=1)	4% (n=4)	2% (n=2)	2% (n=2)	4% (n=10)	3% (n=9)	2% (n=5)	0% (n=0)	3% (n=17)	4% (n=6)	4% (n=10)										
Concern: General dissatisfaction with Council	3% (n=33)	5% (n=5)	6% (n=9)	4% (n=12)	2% (n=7)	4% (n=17)	3% (n=16)	5% (n=2)	1% (n=1)	4% (n=6)	2% (n=2)	4% (n=9)	3% (n=3)	5% (n=6)	2% (n=3)	4% (n=4)	11% (n=11)	4% (n=2)	3% (n=3)	2% (n=2)	7% (n=8)	5% (n=13)	2% (n=7)	4% (n=13)	3% (n=4)	6% (n=5)	3% (n=4)	4% (n=12)										
Concern: Council / Mayor pay rises and perks	3% (n=30)	5% (n=5)	2% (n=3)	3% (n=9)	3% (n=13)	2% (n=6)	4% (n=24)	7% (n=3)	4% (n=4)	3% (n=4)	3% (n=3)	2% (n=2)	3% (n=3)	4% (n=5)	3% (n=4)	3% (n=3)	4% (n=4)	0% (n=0)	3% (n=3)	4% (n=2)	4% (n=2)	2% (n=6)	3% (n=11)	3% (n=7)	3% (n=2)	3% (n=16)	4% (n=5)	3% (n=9)										
Concern: Road parking discouraging CBD visits	3% (n=30)	5% (n=5)	1% (n=1)	3% (n=7)	4% (n=14)	2% (n=7)	4% (n=23)	5% (n=2)	4% (n=4)	4% (n=6)	2% (n=2)	1% (n=1)	5% (n=5)	2% (n=3)	4% (n=5)	4% (n=4)	0% (n=0)	3% (n=3)	3% (n=3)	5% (n=6)	4% (n=2)	2% (n=6)	3% (n=9)	5% (n=10)	4% (n=3)	4% (n=22)	2% (n=3)	2% (n=5)										
Concern: Maano / Mount tracks closure and slow response	3% (n=29)	1% (n=1)	3% (n=4)	3% (n=9)	3% (n=13)	3% (n=13)	2% (n=14)	2% (n=1)	4% (n=4)	3% (n=4)	10% (n=10)	4% (n=6)	0% (n=0)	0% (n=0)	1% (n=1)	3% (n=3)	2% (n=2)	0% (n=0)	3% (n=3)	1% (n=1)	2% (n=2)	4% (n=11)	3% (n=11)	3% (n=6)	0% (n=0)	4% (n=20)	4% (n=5)	1% (n=4)										
Concern: General suggestion for improvement	3% (n=29)	6% (n=6)	2% (n=3)	3% (n=9)	2% (n=10)	3% (n=12)	3% (n=16)	5% (n=2)	3% (n=3)	4% (n=6)	2% (n=2)	2% (n=4)	3% (n=3)	4% (n=5)	3% (n=4)	3% (n=3)	1% (n=1)	3% (n=3)	4% (n=5)	2% (n=2)	1% (n=1)	3% (n=12)	2% (n=4)	4% (n=3)	3% (n=4)	4% (n=20)	5% (n=7)	2% (n=6)										
Concern: Maintain existing assets before new builds	3% (n=28)	4% (n=4)	1% (n=1)	4% (n=10)	3% (n=11)	3% (n=13)	2% (n=14)	2% (n=1)	1% (n=1)	4% (n=6)	2% (n=2)	5% (n=11)	2% (n=2)	2% (n=3)	2% (n=2)	2% (n=2)	0% (n=0)	3% (n=3)	1% (n=1)	4% (n=2)	4% (n=12)	3% (n=10)	3% (n=6)	0% (n=0)	2% (n=11)	2% (n=3)	3% (n=13)											
Concern: Stick to governance, not operations	3% (n=28)	4% (n=4)	3% (n=4)	3% (n=7)	3% (n=11)	3% (n=13)	2% (n=12)	5% (n=2)	4% (n=4)	3% (n=4)	4% (n=4)	1% (n=1)	4% (n=4)	2% (n=3)	3% (n=4)	3% (n=3)	1% (n=1)	3% (n=3)	3% (n=3)	2% (n=2)	2% (n=2)	4% (n=10)	3% (n=10)	3% (n=6)	1% (n=1)	2% (n=11)	5% (n=7)	1% (n=4)										
Concern: Tighter procurement and value for money	3% (n=26)	3% (n=3)	1% (n=1)	4% (n=11)	2% (n=9)	3% (n=13)	2% (n=13)	0% (n=0)	2% (n=2)	1% (n=1)	3% (n=3)	2% (n=2)	2% (n=2)	4% (n=6)	3% (n=4)	2% (n=2)	0% (n=0)	3% (n=3)	1% (n=1)	2% (n=2)	2% (n=2)	4% (n=10)	3% (n=11)	2% (n=4)	3% (n=2)	3% (n=14)	4% (n=5)	2% (n=5)										
Concern: Plan roads ahead of growth / build proper capacity	3% (n=25)	3% (n=3)	6% (n=9)	2% (n=5)	2% (n=8)	3% (n=13)	2% (n=12)	2% (n=1)	3% (n=3)	1% (n=1)	3% (n=3)	1% (n=1)	3% (n=3)	3% (n=4)	6% (n=7)	0% (n=0)	0% (n=0)	3% (n=3)	1% (n=1)	2% (n=2)	3% (n=8)	3% (n=11)	2% (n=5)	1% (n=1)	3% (n=14)	2% (n=3)	2% (n=5)											
Concern: Growth happening too fast / infrastructure not keeping up	3% (n=24)	4% (n=4)	1% (n=1)	2% (n=6)	2% (n=8)	3% (n=12)	2% (n=8)	3% (n=15)	2% (n=6)	3% (n=3)	1% (n=1)	2% (n=6)	5% (n=5)	1% (n=1)	5% (n=6)	3% (n=3)	2% (n=2)	0% (n=0)	3% (n=3)	2% (n=2)	0% (n=0)	3% (n=8)	2% (n=6)	4% (n=9)	0% (n=0)	3% (n=17)	2% (n=3)	1% (n=4)										
Concern: Too many staff / management overhead	3% (n=24)	0% (n=0)	1% (n=1)	2% (n=6)	3% (n=14)	3% (n=10)	2% (n=12)	2% (n=1)	4% (n=4)	1% (n=1)	4% (n=4)	1% (n=1)	4% (n=4)	1% (n=1)	1% (n=1)	1% (n=1)	1% (n=1)	0% (n=0)	1% (n=1)	1% (n=1)	2% (n=2)	2% (n=6)	2% (n=5)	2% (n=4)	4% (n=8)	2% (n=10)	3% (n=4)	3% (n=7)										
Concern: Revitalize CBD with events and attractions	2% (n=24)	3% (n=3)	5% (n=8)	2% (n=5)	2% (n=8)	2% (n=8)	3% (n=15)	2% (n=1)	2% (n=2)	5% (n=7)	4% (n=4)	1% (n=1)	1% (n=1)	1% (n=1)	1% (n=1)	1% (n=1)	1% (n=1)	0% (n=0)	3% (n=3)	4% (n=4)	0% (n=0)	4% (n=10)	3% (n=9)	2% (n=5)	0% (n=0)	2% (n=12)	4% (n=5)	3% (n=7)										
Concern: Hold staff and contractors accountable	2% (n=22)	1% (n=1)	1% (n=1)	3% (n=8)	3% (n=12)	1% (n=7)	0% (n=0)	0% (n=0)	2% (n=2)	3% (n=4)	6% (n=6)	1% (n=1)	2% (n=3)	2% (n=3)	2% (n=2)	6% (n=6)	0% (n=0)	3% (n=3)	1% (n=1)	2% (n=2)	2% (n=2)	2% (n=6)	2% (n=4)	1% (n=1)	3% (n=14)	4% (n=5)	1% (n=3)											
Support: Confidence in the elected mayor / councillors	2% (n=21)	2% (n=2)	1% (n=1)	3% (n=8)	2% (n=10)	2% (n=9)	2% (n=12)	0% (n=0)	1% (n=1)	3% (n=4)	4% (n=4)	1% (n=1)	1% (n=1)	1% (n=1)	1% (n=1)	1% (n=1)	1% (n=1)	0% (n=0)	2% (n=2)	1% (n=1)	2% (n=2)	3% (n=9)	2% (n=6)	1% (n=2)	1% (n=1)	2% (n=14)	1% (n=2)	1% (n=3)										
Concern: Improve public transport frequency and reliability	2% (n=20)	3% (n=3)	3% (n=4)	1% (n=4)	2% (n=8)	1% (n=4)	2% (n=12)	0% (n=0)	3% (n=4)	0% (n=0)	1% (n=1)	0% (n=0)	1% (n=1)	3% (n=4)	2% (n=2)	1% (n=1)	1% (n=1)	0% (n=0)	2% (n=2)	2% (n=2)	2% (n=2)	2% (n=6)	2% (n=6)	1% (n=2)	1% (n=1)	2% (n=11)	3% (n=4)	1% (n=3)										
Concern: Poor value for money	2% (n=19)	1% (n=1)	2% (n=3)	2% (n=6)	2% (n=8)	1% (n=5)	2% (n=14)	0% (n=0)	4% (n=4)	1% (n=1)	3% (n=3)	1% (n=1)	1% (n=1)	3% (n=4)	2% (n=2)	1% (n=1)	1% (n=1)	0% (n=0)	1% (n=1)	0% (n=0)	0% (n=0)	2% (n=5)	1% (n=5)	2% (n=5)	4% (n=3)	2% (n=9)	1% (n=2)	3% (n=7)										
Concern: Engage diverse and younger residents	2% (n=19)	4% (n=4)	3% (n=4)	2% (n=6)	0% (n=0)	2% (n=8)	2% (n=10)	0% (n=0)	2% (n=2)	1% (n=1)	4% (n=4)	1% (n=1)	1% (n=1)	2% (n=2)	3% (n=4)	2% (n=2)	1% (n=1)	7% (n=7)	0% (n=0)	2% (n=2)	2% (n=2)	1% (n=3)	3% (n=9)	2% (n=4)	1% (n=1)	2% (n=8)	6% (n=8)	1% (n=3)										
Concern: Poor communication with residents	2% (n=18)	0% (n=0)	2% (n=3)	1% (n=4)	3% (n=11)	2% (n=8)	2% (n=10)	5% (n=2)	3% (n=3)	3% (n=3)	1% (n=1)	1% (n=1)	2% (n=2)	0% (n=0)	2% (n=2)	2% (n=																						

## 11.2 Draft Annual Plan 2026/27 at June 2026

**File Number:** A20273011

**Author:** Kathryn Sharplin, Head of Finance  
Tracey Hughes, Manager: Organisational Financial Performance and Corporate Planning  
Josh Logan, Team Leader: Policy & Corporate Planning

**Authoriser:** Craig Rice, Chief Operating and Financial Officer

### PURPOSE OF THE REPORT

1. This report presents the draft annual plan summary financials for the Annual Plan 2026/27 to be adopted on 23 June 2026. The June draft annual plan incorporates Council decisions on budgets and funding from April and May 2026 along with impacts of the updated capital programme and interest rate movements.

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### RECOMMENDATIONS

That the Council:

- (a) Receives the report "Draft Annual Plan 2026/27 at June 2026".
- (b) Approves to be incorporated in the Annual Plan for adoption on 23 June 2026:
  - (i) the Annual Plan 2026/27 Financials including a rates requirement of \$351m, which is an increase of 7.5% after growth of 0.5%.
  - (ii) the revised capital programme from **Attachment 3** of \$432m.
- (c) Notes additional carry forward budget requirements for capital projects of approximately \$18m are anticipated, which would bring the total capital programme for the year to \$450m.
- (d) Notes the financials do not meet the balanced budget requirement which the Local Government Funding Agency has included as a condition of its bespoke covenant with TCC (which includes growth interest but excludes development contribution revenue).
- (e) Notes Council will need to explain to the Board of Local Government Funding Agency the reasons this condition is not met.

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### EXECUTIVE SUMMARY

2. This report presents the draft Annual Plan 2026/27 incorporating Council decisions to date, revised debt forecasts, finalisation of the capital programme including impacts on operating expenditure and final internal review of budgets and funding. Interest budgets have been updated to reflect a higher interest rate assumption using latest market information and higher debt and deposit levels.
3. These adjustments are reflected in the financials contained in this report (Table 1) with the summary Statement of Comprehensive Revenue and Expenses and other summary information included in **Attachment 1**. A rates increase of 7.5% after growth of 0.5%, has been retained.

4. The rating impact by category is summarised in **Attachment 2**. Results for each category vary slightly influenced by relative changes in capital values. The rates increase for the median property in each category is as follows:
  - (a) median residential increase is 7.4%,
  - (b) median commercial increase is 7.5%,
  - (c) median industrial increase is 7.2%.
5. A capital programme of \$432m is budgeted for 2026/27 which is within the \$450m programme envelope, reflecting the rebudgeting of unspent project budget from 2025/26. A further carry forward amount of about \$18m is anticipated to be confirmed in July/August which would bring the total programme to be delivered up to \$450m.
6. Project savings have been identified totalling \$11.5m from major projects which is reflected in future capital budgets. The Papamoa East Interchange (PEI) in total has realised savings of \$8.5m with \$5.5m reflected in the 2025/26 budget year. Te Manawataki o Te Papa (TMoTP) has also realised a reduction in total project costs of \$3m. Details of the capital programme are included in **Attachment 3**.
7. The estimated year-end debt position at 30 June 2027 is \$1.736b, an increase of \$48m from the 21 April 2026 Annual Plan update report. This increase in debt results from a higher closing debt position in 2025/26, lower subsidy revenue and a change to the assumption of total capital delivery through 2026/27 based on the status of projects in the revised capital programme.
8. The balanced budget benchmark overall is 96.7%, with most of the imbalance relating to three waters which has a benchmark of 91.8%. TCC excluding 3 waters has a balanced budget benchmark of 98.6%. A balanced budget has been set as a condition of the Local Government funding Agency (LGFA) bespoke covenant. Council will need to advise the LGFA Board of the reasons for variance from 100% under the Prudence Benchmark calculation of the balanced budget.
9. Further rates surplus from 2025/26 could be added to the already agreed price volatility reserve to cover interest rate, price and material volatility. The available rates surplus will be confirmed at the 15 September City Delivery Committee meeting when the draft full year results are presented, subject to final audit.
10. The development of the Annual Plan document is underway. The format follows that of previous years. Financial tables are required to compare the Annual Plan operational budgets and capital programme with year 3 of the 2024-34 Long-term Plan. This Annual Plan document will be presented for adoption on 23 June 2026.

## BACKGROUND

11. At the 21 April 2026 Council meeting, Council agreed to a target rates increase of 7.5% after growth of 0.5% for the Annual Plan 2026/27. Projected rates surplus from 2025/26 of \$3.2m was agreed as a funding source for 2026/27 expenditure. Other expenditure was agreed to be funded by borrowing. Council also agreed to additional expenditure requests from two CCOs, Bay Venues and Tourism Bay of Plenty.
12. At the 12 May 2026 Council meeting, Council agreed to funding of this additional CCO expenditure from reserves, loans and 2025/26 rates surplus, reducing the potential price volatility reserve.
13. At the 10 February 2026 Council meeting, Council agreed to a total capital programme of \$450m for 2025/26 based on a programme of \$400m for the 2026/27 year and carry forward of unspent budgets from 2025/26 of \$50m.

## STATUTORY CONTEXT

14. This report continues the development of the Annual Plan 2026/27 as required under the Local Government Act 2002.

15. The Annual Plan document is a formal document to be adopted by Council identifying key changes from the Long-term Plan and summary financials.
16. The content of the Annual Plan document is currently being developed. In most respects the document follows that of previous years. Financial tables are required to compare the Annual Plan operational and capital budgets with year 3 of the 2024-34 Long-term Plan. The Annual Plan document will be presented for adoption on 23 June 2026 and will be circulated to elected members the week beginning 8 June for feedback.

**STRATEGIC ALIGNMENT**

17. The Annual Plan contributes to the promotion or achievement of the following strategic community outcome(s):

	Contributes
We are an inclusive city	✓
We value, protect and enhance the environment	✓
We are a well-planned city that is easy to move around	✓
We are a city that supports business and education	✓
We are a vibrant city that embraces events	✓

18. The Annual Plan aligns with all community outcomes as it represents the resources Council commits to run the organisation and deliver services, grants to other organisations and capital investments to achieve these outcomes.

**OPTIONS ANALYSIS**

19. There are no options presented in this report as it is an update of the draft Annual Plan resulting from previous decisions of Council and updates to the capital programme and debt and interest rate assumptions. This report is the final opportunity for Council to consider the draft before the final Annual Plan is presented to Council for adoption on 23 June 2026.

**FINANCIAL CONSIDERATIONS**

**Update of Key Financials for Draft Annual Plan 2026/27**

20. The draft Annual Plan key financials are summarised in Table 1 below. Consistent with Council’s earlier decision the rates increase proposed is 7.5%. The draft Annual Plan 2026/27 incorporates Council decisions to date, revised debt forecasts, finalisation of the capital programme and its operating cost impacts and final internal review of budgets and funding.

**Table 1 – Draft Key Financials for the 2026/27 Annual Plan**

Draft Key Financials for the 2026/2027 Annual Plan				
at 2 June 2026	TCC excluding 3 Waters	3 Waters	TCC including 3 Waters	Variance to previous year AP
	2027 Draft Annual Plan	2027 Draft Annual Plan	2027 Draft Annual Plan	Variance to 2026 Annual Plan
	\$m	\$m	\$m	Plan \$m
<b>Capital and Debt Summary</b>				
Capital Programme	238	140	378	(47)
Operational Expenditure of a Capital Nature	54	0	54	(24)
	292	140	432	(71)
Net Debt	1,098	638	1,736	88
Debt to revenue ratio (LGFA compliance)*	232%	421%	279%	19%
Financial Limit on Borrowing (debt to revenue ratio - bespoke)	330%	330%	330%	0%
Additional Borrowing Capacity at 330% D:R (Headroom)	446	(138)	309	
<b>Operational Summary</b>				
Total revenue including all asset development revenue	440	218	658	20
Capital subsidies	40	5	45	(16)
Total operating revenue	385	152	537	5
Total operating expenditure including losses & provisions	431	170	602	11
Balanced budget (LGFA requirement)	98.6%	91.8%	96.7%	(3.5)%
<b>Rates Revenue</b>				
Rates Revenue (Excluding WBM)	255	96	351	26
Water by Meter revenue	0	49	49	6
Rates Revenue (Including WBM)	255	145	400	32
<b>Year on Year Rates Increases</b>				
Total rates Increase Excluding WBM (net growth & penalties) %	7.5%	7.5%	7.5%	
Water by Meter revenue increase %		15.1%	15.1%	
Water by Meter unit rate and increase (\$m <sup>3</sup> incl GST)		\$4.16	\$4.16	7.5%

- Debt in the debt to revenue calculation is exclusive of borrower notes of \$57m in the debt to revenue calculation

21. The key operating metrics are shown in **Attachment 1**, with three waters activities shown separately from the rest of Council. In summary the key operating metrics are as follows:
- The rates requirement is \$351m which represents a rates increase of 7.5% after growth of 0.5% based on the overall movement in rates requirement year on year.
  - This increase in rates is reflected in the rates increases for various categories of ratepayers with some minor changes due to relative capital value changes. The median rates increase by ratepayer category for the median property are as follows:
    - Residential 7.4%
    - Commercial 7.5%

- (iii) Industrial 7.2%
- (c) The draft rate impacts by ratepayer category are included as **Attachment 2**.
- (d) Total revenue is \$658m with a reduction of subsidies related to Tauriko West timing offset by an increase in vested assets revenue based on an update in the timing of growth projects. A target of \$800,000 for other subsidy and partnership funding has been included in capital subsidies in addition to already agreed funding for specific projects.
- (e) Total expenditure is \$602m with most of this expenditure funded from rates and user fees but a portion funded from rates surpluses from 2025/26, loan funding and funding from the risk reserve. The combination of higher debt and higher interest rates has led to higher interest revenue and expense in the Annual Plan than in earlier drafts. There has been some movement between categories of expenditure, and changes to depreciation as a result of changes to the capital programme and assets created and their useful lives.

### Debt and Borrowing Limits

- 22. The budgeted year-end debt position is \$1.736b an increase of \$48m from the 21 April 2026 report. This increase reflects revision to timing of capital grants revenue, an increase in the assumption of the amount of the capital programme likely to be delivered for the year, and non-rates funding of additional expenditure.
- 23. With a debt to revenue ratio of 279%, Council is effectively at the standard LGFA borrowing limit (280%), with little headroom. This is because the waters activities have debt well above the limit. Recognising this challenge Council applied for and was provided a bespoke covenant by the Board of LGFA. The bespoke covenant limit is 330%. At this limit Council has borrowing headroom of \$308m. If the three waters activities were hypothetically already in a separate water organisation, Council would have a debt to revenue ratio of 232% and debt headroom of \$446m.

### Capital Programme

- 24. A capital programme of \$432m is included for 2026/27, which includes \$54m of opex of a capital nature. The amended rephasing and costing associated with the capital programme is detailed in **Attachment 3. Table 3.3b** in the attachment shows the projects that make up the \$54m opex of a capital nature. A further carry forward of project budgets of about \$18m is anticipated to be confirmed in July/August 2026. This carry forward would bring the total programme to be delivered up to \$450m.
- 25. Key changes from year 3 of the Long-term Plan have arisen from project savings, reductions in future budgets, rephasing and new projects.
- 26. Project savings have been identified totalling \$11.5m from major projects which is reflected in capital budgets across current and future years. The Papamoa East Interchange (PEI) in total has realised savings of \$8.5m with \$5.5m reflected in the 2025/26 budget year. Te Manawataki o Te Papa (TMoTP) has also realised a reduction in total project costs of \$3m. Future budgets for the Public Art Framework have also been scaled back.
- 27. Rephasing has included bringing forward Opal Drive Pump Station, Baypark Arena Extension and Mount College Pool. Offsetting this, some major projects have been deferred from the timing in the LTP as listed in attachment 3.2. Additional budgets have been included for Mount College pool, Te Maunga Closed Landfill and Mauao and Beachside remediation.
- 28. Revisions to the capital programme have resulted in changes to operating costs which are reflected in Attachment 1. Overall there has been only a small impact on total rates requirement which remains at 7.5% after growth of 0.5%.

**Interest rate Changes**

29. Interest revenue and expenditure budgets have been updated based on current market conditions. The future risk associated with interest costs arises primarily from the cost of borrowing, but also from the timing of expected loan drawdowns. The key revisions to market rate assumptions and borrowing are shown in Table 2 below.

**Table 2 – Interest Rate Assumptions**

2027 Annual Plan Treasury Metrics		March	May	Comments
Floating debt	90 day swap rate	2.99%	3.27%	Based on average of four major banks most recent forecasts
	LGFA margins	1.16%	0.99%	Average of 2034-2037 maturities as we are targeting longer terms.
	<b>Average interest on floating debt</b>	<b>4.15%</b>	<b>4.26%</b>	LGFA margins increased from March to May
Fixed debt	Average fixed for new debt	4.95%	4.95%	Average LGFA fixed rate term based on 2032 -2034 maturities. No change in assumption. Note at 19 May 5 year swap rate (2031) is 4.12% plus 76bp margin (4.88%)
	<b>Average cost of borrowing</b>	<b>4.05%</b>	<b>4.15%</b>	Generated by interest model. This includes existing debt which fixed
	<b>Weighted average cost of borrowing (WAC)</b>	<b>3.91%</b>	<b>3.98%</b>	Based on individual tranches
	2026 Debt (\$m)	1,500	1,510	2026 forecast assumption
	2027 borrowing including maturities	536	513	Includes \$288m of maturities
	<b>Calculated gross interest expense based on WAC</b>	<b>69.2</b>	<b>70.3</b>	2026 debt plus 2027 borrowing with phased approach

**Price Volatility Reserve**

30. The Middle East conflict creates significant budget risk for the annual plan due to ongoing price volatility of materials and fuel, and interest rate volatility.
31. To recognise these risks and enable some mitigation a price volatility reserve has already been agreed by Council. Final decisions on available surplus that could be carried forward to this reserve will be presented to Council for decision in August/September.

**Finalisation of Rates Surplus to Fund 2026/27 Expenditure**

32. The Annual Plan 2026/27 will be presented for adoption on 23 June 2026, with the budget to be in place from 1 July 2026. The Annual Plan assumes rates surpluses will be available to fund a portion of expenditure (\$3.2m). The available surplus will be confirmed in the draft financial results presented to City delivery Committee on 15 September 2026, subject to audit, with additional surplus potentially able to be transferred to the price volatility reserve.
33. Capital expenditure carry forwards will also be finalised at that time and the additional carry forward budget requests put to Council.

**Balanced Budget Performance**

34. Council’s balanced budget benchmark based on the Financial Prudence Regulations 2014 has moved to an unbalanced position in this Annual Plan. The benchmark is intended to show whether Council is collecting enough operational revenue to cover its operational expenditure with 100% being a balanced budget where revenue is equal to expenditure. **Table 1** shows the overall balanced budget at 96.7%, with 3 waters benchmark at 91.8% and the rest of Council at 98.6%.

35. Growth revenue and expenditure is inconsistently treated under the Balanced Budget prudence benchmark. Development Contribution (DC) revenue is excluded from the calculation but the interest expenditure on growth debt is included. For the 2026/27 Annual Plan DC revenue is budgeted at \$28.7m and growth interest expense is budgeted at \$26m. Most of the growth revenue and expenditure is in three waters activities. If Council were able to account for 75% of DC revenue in its calculation, which is what LGFA has allowed for waters CCO debt ratios, then three waters would have a balanced budget of (101.9%) and the whole of Council would have a balanced budget of 100.2%.
36. Funding of operating expenditure by loans, reserves and rates surpluses from prior years all contribute to an imbalanced budget metric, even if these funding sources are considered appropriate based on Council's Revenue and Financing Policy. For example, the use of loan funding for one-off expenditure to support grants to other organisations for assets, for waters establishment work, and migration off the ozone digital platform to SAP all contribute to the imbalanced budget as shown in the second half of Table 3. As most of this expenditure is short term in nature, and there is ongoing rating for debt retirement and contribution to the risk reserve, this imbalance is not expected to be a long-term problem other than the imbalance that results from not recognising DC revenue. In the early years of the 2027-37 Long-term Plan there is expected to be significant capital subsidy resulting from roading projects and the infrastructure funding and Financing drawdown on these projects. This will result in a favourable balanced budget metric.
37. The following table provides a summary of the balanced budget prudence benchmark results for TCC. The first half of the table shows the calculation of the balanced budget metric. The second half of the table looks more specifically at what Council operating expenditure has been funded from loans and reserves and the amount of unfunded depreciation.

**Table 3 Balanced Budget**

2027 Draft Annual Plan 15 May	TCC excluding 3 Waters	3 Waters	TCC including 3 Waters
Balanced Budget (LGFA/Financial Prudence)	\$m	\$m	\$m
Operating Revenue	385	152	537
Capital Subsidy revenue	40	5	45
Investment property reval gains	0	0	0
Other gains	0	0	0
<b>Total Revenue</b>	<b>425</b>	<b>156</b>	<b>582</b>
Operating Expenditure	431	170	601
Plus other losses and provisions	1	0	1
<b>Total Expenditure</b>	<b>431</b>	<b>170</b>	<b>602</b>
<b>Net Surplus/(Deficit)</b>	<b>(6)</b>	<b>(14)</b>	<b>(20)</b>
<b>Balanced Budget (LGFA/Financial Prudence)</b>	<b>98.6%</b>	<b>91.8%</b>	<b>96.7%</b>
If allow 75% DC revenue	99.6%	101.9%	100.2%
<b>Balance to Operating surplus/(deficit)*</b>			
<b>Net Surplus/(Deficit) - LGFA/Financial Prudence</b>	<b>(6)</b>	<b>(14)</b>	<b>(20)</b>
Remove Capital subsidy revenue	(40)	(5)	(45)
<b>Operating Surplus/(deficit)</b>	<b>(46)</b>	<b>(19)</b>	<b>(65)</b>
<b>Opex funded from debt:</b>			
- Waters CCO establishment costs		10	10
- TW loan - funded in advance of developer payments	3		3
- Digital SaaS loan funded (net)	8		8
- City Development loan funded (net)	3		3
- Loan funded planning costs (net)	0		0
- Grants for delivery of capital (net loan funded)	4		4
<b>Opex funded from reserves:</b>			
- Funding from prior year	3		3
- Weather event reserve funding	3		3
<b>Other funding impacts:</b>			
- Cash activity (surplus)/deficits	(8)	(7)	(15)
- Unfunded Transport Depreciation (NZTA)	22		22
- Capitalised interest from growth debt	7	19	26
- Other net reserve movements + debt repayment	1	(3)	(2)
<b>Balance</b>	<b>(0)</b>	<b>(0)</b>	<b>0</b>
*note this "operating deficit" differs from the surplus in the SOCRE which includes vested assets and development contributions			

**LEGAL IMPLICATIONS / RISKS**

- 38. There are no specific legal implications associated with the update on the annual plan.
- 39. There are risks relating to revenue and expenditure assumptions. Specific risks relate to interest rate and price volatility associated with the Middle East conflict and ongoing fuel supply issues that are reflected in higher prices for fuel and oil-related materials. Support in principle from Council to carry forward additional of rates surplus into a price volatility reserve is sought in this report, with final amounts to be contributed to this reserve decided by Council when considering the draft full-year results for the Annual Report 2025/26 in August/September.
- 40. There are also risks to the annual plan if the forecast rates surpluses do not eventuate. This could mean that there may be lower or no available reserves for price and interest volatility and that some of the expenditure intended to be funded by rates surplus will not have this funding available. Unfunded expenditure is effectively funded through Council borrowing. In that case unfavourable volatility would need to be managed through lower expenditure or higher debt.

## TE AO MĀORI APPROACH

41. The annual plan represents resourcing to include the outcomes agreed by Council. The outcomes are addressed through decisions on activities, capital expenditure and services. These should align with Council's Te Ao Māori approach. The level of resourcing for the annual plan should have regard to the agreed outcomes and deliverables the expenditure aims to achieve.

## CLIMATE IMPACT

42. The annual plan includes both operating and capital expenditure to adapt to a changing climate, reduce emissions and enhance nature and biodiversity. These initiatives are included in the Groups of Activity information.

## CONSULTATION / ENGAGEMENT

43. On 10 February 2026, Council resolved not to consult on the draft Annual Plan 2026/27.
44. At the same time Council resolved to conduct a demographically-sound survey of community sentiment across a number of issues, including matters relevant to both the Annual Plan 2026/27 and the development of the 2027-2037 Long-term Plan. The results of that survey are available as a separate report on this agenda.
45. There are a number of results from the survey that talk directly to matters relevant to the Annual Plan 2026/27 and decisions made in its development including, but not limited to, the following:
- When asked about the proposed rates increase of 7.5%:
    - 54% of those offering an opinion felt it should be lower
    - 32% felt it was about right
    - 11% felt that it should be higher.
  - When asked to rate the importance of council services, the services rating above the average rating (79%) were:
    - Roads, footpaths, and parking – 96%
    - Rubbish and recycling – 95%
    - Each of the three waters – 92%-95%
    - Emergency management – 88%
    - Parks, reserves, and open spaces – 87%
    - Climate resilience (including flood management) – 84%
  - When asked which activities respondents did not consider core council business, the activities rating higher than the average (14%) were:
    - Events and festivals – 38%
    - Supporting community organisations – 22%
    - Economic development – 20%
    - Environmental and sustainability – 16%
  - When asked which activities respondents were most comfortable seeing reduced or delayed delivery in order to reduce costs, the activities rating higher than the average (27%) were:
    - Events and festivals – 59%

- New community facilities – 44%
- Street and landscape improvements – 35%
- Libraries and cultural facilities – 31%

## SIGNIFICANCE

46. The Local Government Act 2002 requires an assessment of the significance of matters, issues, proposals and decisions in this report against Council's Significance and Engagement Policy. Council acknowledges that in some instances a matter, issue, proposal or decision may have a high degree of importance to individuals, groups, or agencies affected by the report.
47. In making this assessment, consideration has been given to the likely impact, and likely consequences for:
- (a) the current and future social, economic, environmental, or cultural well-being of the district or region
  - (b) any persons who are likely to be particularly affected by, or interested in, the matter.
  - (c) the capacity of the local authority to perform its role, and the financial and other costs of doing so.
48. In accordance with the considerations above, criteria and thresholds in the policy, it is considered that the matter is of medium significance.




## ENGAGEMENT

49. Taking into consideration the above assessment, that the matter is of medium significance, officers are of the opinion that no further engagement is required prior to Council making a decision.

## NEXT STEPS

50. The Annual Plan document will be circulated to Elected Members the week beginning 8 June for feedback before 12 June.
51. The Annual Plan 2026/27 will be presented to Council for adoption on 23 June 2026.
52. The draft Annual Report 2025/26 will be presented to Council in August/September with an indication of rates surpluses.

## ATTACHMENTS

1. **Attachment 1 - Operating budgets - SOCRE-KPIs-Rates-Allocations for 2 June - A20317860** [↓](#) 
2. **Attachment 2 - Annual Plan 2026-27 Rates Impact by Category - A20306694** [↓](#) 
3. **Attachment 3 - Capital Programme Summaries for 2027 Annual Plan - A20281229** [↓](#) 

Forecast SOCRE Draft 2027 AP at 22 May 2026	TCC ex 3 Waters				3 Waters				TCC Including 3 Waters			
	2026 Annual Plan (\$000s)	2027 Draft Annual Plan (\$000s)	2027 AP Var to 2026 AP (\$000s)	Variance %	2026 Annual Plan (\$000s)	2027 Draft Annual Plan (\$000s)	2027 AP Var to 2026 AP (\$000s)	Variance %	2026 Annual Plan (\$000s)	2027 Draft Annual Plan (\$000s)	2027 AP Var to 2026 AP (\$000s)	Variance %
<b>REVENUE</b>												
<b>OPERATING REVENUE</b>												
Rates*	236,260	254,902	18,643	8%	89,000	96,271	7,271	8%	325,260	351,173	25,913	8%
Water by meter (rates)	0	0	0	0%	42,736	49,206	6,470	15%	42,736	49,206	6,470	15%
Grants & Subsidies	78,171	48,247	(29,924)	(38)%	0	0	0	0%	78,171	48,247	(29,924)	(38)%
Fees & Charges	73,596	72,712	(883)	(1)%	5,920	6,116	196	3%	79,515	78,828	(687)	(1)%
Finance Revenue	6,142	9,589	3,447	56%	0	0	0	0%	6,142	9,589	3,447	56%
<b>TOTAL OPERATING REVENUE</b>	<b>394,168</b>	<b>385,450</b>	<b>(8,718)</b>	<b>(2)%</b>	<b>137,656</b>	<b>151,593</b>	<b>13,937</b>	<b>10%</b>	<b>531,824</b>	<b>537,043</b>	<b>5,219</b>	<b>1%</b>
<b>ASSET DEVELOPMENT REVENUE &amp; OTHER GAINS</b>												
Development Contributions	4,972	5,675	703	14%	19,559	23,019	3,460	18%	24,532	28,694	4,163	17%
Other Gains	(613)	(349)	264	(43)%	0	0	0	0%	(613)	(349)	264	(43)%
Grants, Subsidies & Other Capital Expenditure Contributions	57,132	39,989	(17,143)	(30)%	4,328	4,764	436	10%	61,460	44,752	(16,708)	(27)%
Vested Assets	7,271	33,219	25,948	357%	13,510	14,363	853	6%	20,781	47,582	26,801	129%
<b>TOTAL ASSET DEVELOPMENT REVENUE &amp; OTHER GAINS</b>	<b>68,762</b>	<b>78,534</b>	<b>9,772</b>	<b>14%</b>	<b>37,397</b>	<b>42,145</b>	<b>4,748</b>	<b>13%</b>	<b>106,159</b>	<b>120,679</b>	<b>14,520</b>	<b>14%</b>
<b>TOTAL REVENUE</b>	<b>462,930</b>	<b>463,984</b>	<b>1,053</b>	<b>0%</b>	<b>175,053</b>	<b>193,738</b>	<b>18,685</b>	<b>11%</b>	<b>637,983</b>	<b>657,722</b>	<b>19,739</b>	<b>3%</b>
<b>EXPENSE</b>												
<b>OPERATING EXPENDITURE</b>												
Personnel Expenses	114,634	120,579	5,945	(5)%	9,808	13,899	4,091	(42)%	124,442	134,478	10,036	(8)%
Depreciation & Amortisation Expenses	78,396	90,229	11,833	(15)%	47,486	49,066	1,580	(3)%	125,882	139,295	13,413	(11)%
Finance Expenses	35,642	46,645	11,003	(31)%	30,351	30,236	(115)	0%	65,993	76,881	10,888	(16)%
Other Operating Expenses	201,189	172,881	(28,308)	14%	73,204	77,189	3,984	(5)%	274,394	250,070	(24,324)	9%
<b>TOTAL OPERATING EXPENDITURE</b>	<b>429,861</b>	<b>430,334</b>	<b>473</b>	<b>(0)%</b>	<b>160,849</b>	<b>170,389</b>	<b>9,540</b>	<b>(6)%</b>	<b>590,710</b>	<b>600,723</b>	<b>10,013</b>	<b>(2)%</b>
<b>NON OPERATING EXPENDITURE</b>												
Other Losses	600	600	0	0%	0	0	0	0%	600	600	0	0%
Unrealised Loss on Interest Swaps	0	0	0	0%	0	0	0	0%	0	0	0	0%
Provisions Expense	500	500	0	0%	0	0	0	0%	500	500	0	0%
<b>TOTAL OTHER EXPENSES</b>	<b>1,100</b>	<b>1,100</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0%</b>	<b>1,100</b>	<b>1,100</b>	<b>0</b>	<b>0%</b>
<b>TOTAL EXPENDITURE</b>	<b>430,961</b>	<b>431,434</b>	<b>473</b>	<b>(0)%</b>	<b>160,849</b>	<b>170,389</b>	<b>9,540</b>	<b>(6)%</b>	<b>591,810</b>	<b>601,823</b>	<b>10,013</b>	<b>(2)%</b>
<b>SURPLUS/(DEFICIT) BEFORE TAX</b>	<b>31,969</b>	<b>32,550</b>	<b>580</b>	<b>2%</b>	<b>14,204</b>	<b>23,349</b>	<b>9,145</b>	<b>64%</b>	<b>46,173</b>	<b>55,899</b>	<b>9,726</b>	<b>21%</b>
<b>OTHER COMPREHENSIVE REVENUE &amp; EXPENSE</b>												
Asset Revaluation Reserve Gains/(Losses)	142,863	160,800	17,936	13%	90,969	95,639	4,670	5%	233,833	256,439	22,606	10%
<b>OTHER COMPREHENSIVE REVENUE &amp; EXPENSE</b>	<b>142,863</b>	<b>160,800</b>	<b>17,936</b>	<b>13%</b>	<b>90,969</b>	<b>95,639</b>	<b>4,670</b>	<b>5%</b>	<b>233,833</b>	<b>256,439</b>	<b>22,606</b>	<b>10%</b>
<b>TOTAL COMPREHENSIVE REVENUE &amp; EXPENSES</b>	<b>174,833</b>	<b>193,349</b>	<b>18,516</b>	<b>11%</b>	<b>105,173</b>	<b>118,988</b>	<b>13,815</b>	<b>13%</b>	<b>280,006</b>	<b>312,337</b>	<b>32,331</b>	<b>12%</b>

\* Less growth assumed at 0.5%

**Draft Key Financials for 2027 Annual Plan**

at 22 May 2026

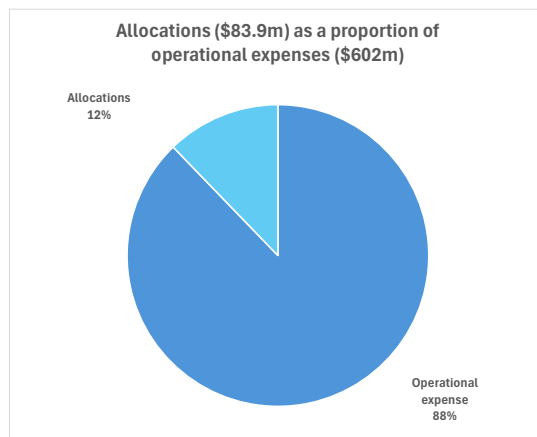
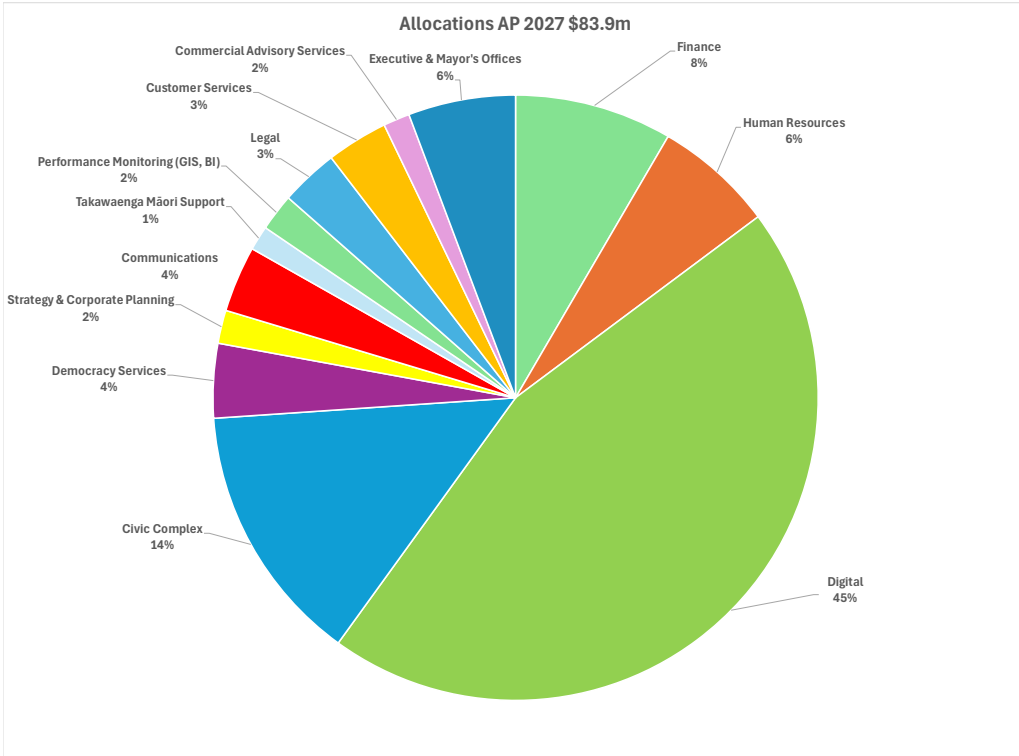
	TCC ex 3 Waters			3 Waters			TCC including 3 Waters		
	2026 Annual Plan \$m	2027 Draft Annual Plan \$m	Variance to 2026 Annual Plan \$m	2026 Annual Plan \$m	2027 Draft Annual Plan \$m	Variance to 2026 Annual Plan \$m	2026 Annual Plan \$m	2027 Draft Annual Plan \$m	Variance to 2026 Annual Plan \$m
<b>Capital and Debt Summary</b>									
Capital Programme	316	238	(78)	109	140	31	425	378	(47)
Operational Expenditure of a Capital Nature	78	54	(24)	0	0	0	78	54	(24)
	394	292	(102)	109	140	31	503	432	(71)
Net Debt	1,046	1,098	52	602	638	36	1,648	1,736	88
Debt to revenue ratio (LGFA compliance)	216%	232%	16%	390%	421%	31%	260%	279%	19%
Financial Limit on Borrowing (debt to revenue ratio - bespoke)	330%	330%	0%	330%	330%	0%	330%	330%	0%
Additional Borrowing Capacity at 330% D:R (Headroom)		446			(138)			309	
<b>Operational Summary</b>									
Total revenue including all asset development revenue	439	440	1	199	218	19	638	658	20
Capital subsidies	57	40	(17)	4	5	1	61	45	(16)
Total operating revenue	394	385	(9)	138	152	14	532	537	5
Total operating expenditure including losses and provisions	451	431	(20)	140	170	30	591	602	11
Balanced budget (LGFA requirement)	99.9%	98.6%	(1.3)%	101.3%	91.8%	(9.5)%	100.2%	96.7%	(3.5)%
<b>Rates Revenue</b>									
Rates Revenue (Excluding WBM)	236	255	19	89	96	7	325	351	26
Water by Meter revenue	0	0	0	43	49	6	43	49	6
Rates Revenue (Including WBM)	236	255	19	132	145	13	368	400	32
<b>Year on Year Rates Increases</b>									
Total rates Increase Excluding WBM (net growth & penalties) %		7.5%			7.5%			7.5%	
Water by Meter revenue increase %					15.1%			15.1%	
Water by Meter unit rate increase (\$m <sup>3</sup> incl GST)				\$3.87	\$4.16	7.5%	\$3.87	\$4.16	7.5%

### Rates by Activity

Activity Group	Activity	2027 rates \$000	2027 rates %
Support Services	101 - Corporate Treasury	(12,125)	-3%
Support Services	16 - Democracy	57	0%
Support Services	18 - Strategy & Corporate Planning	1,909	1%
Stormwater	26 - Stormwater	34,766	10%
Wastewater	27 - Wastewater	57,524	16%
Water Supply	29 - Water Supply	3,981	1%
Spaces & Places	31 - City Operations	18,642	5%
Sustainability & Waste	32 - Sustainability and Waste	22,535	6%
Transportation	38 - Transport	66,871	19%
Regulatory & Compliance	43 - Regulatory Services	437	0%
Emergency Management	44 - Emergency Management	1,723	0%
Regulatory & Compliance	46 - Environmental Planning	3,077	1%
Regulatory & Compliance	48 - Environmental Health	1,348	0.4%
Regulatory & Compliance	50 - Animal Services	344	0.1%
City & Infrastructure Planning	51 - City & Infrastructure Planning	9,241	3%
Regulatory & Compliance	52 - Building Services	1,074	0.3%
Community Services	54 - City Events	5,113	1%
Support Services	55 - Legal	297	0%
Community Development	56 - Community Development	5,654	2%
Spaces & Places	58 - BVL & CCOs	19,703	6%
Spaces & Places	59 - Spaces & Places	60,219	17%
Community Services	64 - Baycourt	3,514	1%
Community Services	65 - Arts & Culture	7,565	2%
Sustainability & Waste	66 - Waste Levy	620	0%
Spaces & Places	67 - Marine Facilities	2,300	1%
Support Services	69 - Asset Services	0	0.0%
Regulatory & Compliance	74 - Regulation Monitoring	721	0.2%
Economic Development	76 - Economic Development	5,539	2%
Community Services	77 - Libraries & Community Hubs	21,948	6%
Support Services	90 - Property Management	1,570	0.4%
Community Services	92 - Historic Village	3,473	1%
Support Services	95 - Commercial Advisory	1,536	0%
	<b>Grand Total</b>	<b>351,173</b>	<b>100%</b>

**Allocations 2027**

Allocating activity	Allocation actuals 2025	Allocation Budget 2026	Allocations AP 2027
Finance	6,964,526	7,239,817	7,049,186
Human Resources	6,213,447	5,877,716	5,364,573
Digital	40,682,155	37,740,005	37,879,986
Civic Complex	9,814,306	13,402,812	11,703,151
Democracy Services	3,646,325	3,025,500	3,330,103
Strategy & Corporate Planning	1,807,230	1,931,854	1,477,634
Communications	3,531,941	3,268,512	2,966,913
Takawaenga Māori Support	879,988	1,043,244	1,099,806
Performance Monitoring (GIS, BI)	-	2,053,589	1,657,783
Legal	3,718,707	2,806,034	2,586,778
Customer Services	2,731,440	2,657,095	2,758,408
Commercial Advisory Services	-	1,098,508	1,185,543
Executive & Mayor's Offices	5,096,138	4,302,453	4,809,883
<b>Grand Total</b>	<b>85,086,203</b>	<b>86,447,139</b>	<b>83,869,747</b>



	A	B	C	D	E	I	J	K	L	M
1	<b>FTE Movements by activity from Start of AP 2026 process to AP 2027 May Draft</b>									
2										
3				<b>2026 AP Establishment Pre re-set</b>	<b>2026 AP Reset Reductions and movements</b>	<b>2026 AP additional</b>	<b>2026 AP final</b>	<b>2027 AP Dec draft</b>	<b>2027 AP adjustments to May</b>	<b>2027 AP May draft</b>
4	<b>Group</b>	<b>Activity</b>		<b>FTE</b>	<b>FTE</b>	<b>FTE</b>	<b>FTE</b>	<b>FTE</b>	<b>FTE</b>	<b>FTE</b>
5	Support Services	10	Finance and Corporate Treasury	60.8	(8.3)	-	51.0	51.5	(1.0)	50.5
6	Support Services	11	Human Resources	35.7	0.5	-	36.2	35.2	1.2	36.4
7	Support Services	12	Executive Officer	35.7	(6.0)	-	29.7	30.7	(11.0)	19.7
8	Support Services	13	Digital Services	118.0	(5.4)	-	112.6	112.6	0.6	113.3
9	Support Services	15	Civic Complex	10.0	(2.0)	-	8.0	10.0	(2.0)	8.0
10	Community, People & Relationships	16	Governance & CCO Support Services	9.0	(6.0)	-	3.0	6.0	5.0	11.0
11	Support Services	18	Strategy, Corporate Planning & Climate Resilience	13.7	4.3	-	18.0	19.0	(1.0)	18.0
12	Community, People & Relationships	20	Communications & Engagement	30.8	(1.9)	-	28.9	29.9	-	29.9
13	Community, People & Relationships	21	Te Pou Takawaenga Maori Unit	7.0	0.5	-	7.5	7.5	0.5	8.0
14	Waters	26	Stormwater	8.3	(2.7)	-	5.6	5.6	(1.0)	4.6
15	Waters	27	Wastewater	16.7	1.1	-	17.8	15.8	1.0	16.8
16	Waters	29	Water Supply	25.7	0.8	-	26.5	25.3	(2.0)	23.3
17	Waters	30	City Waters (Support Services)	65.1	-	-	65.1	67.3	0.5	67.8
18	Spaces & Places	31	City Operations	115.8	(4.9)	53.3	164.2	161.4	4.3	165.6
19	Sustainability & Waste	32	Waste Operations	25.5	(16.6)	-	8.9	8.9	(1.1)	7.8
20	Transportation	38	Transportation	120.3	(39.8)	-	80.5	78.5	-	78.5
21	Regulatory & Compliance	43	Regulatory Services	15.0	23.5	-	38.5	37.1	(0.2)	36.9
22	Emergency Management and Civil Defence	44	Emergency Management and Civil Defence	6.0	0.5	-	6.5	6.5	5.2	11.7
23	Regulatory & Compliance	46	Environmental Planning	52.1	(9.6)	-	42.5	42.5	(4.3)	38.3
24	Support Services	47	Performance Monitoring & Assurance	26.8	(5.3)	-	21.5	20.5	(2.8)	17.8
25	Regulatory & Compliance	48	Environmental Health & Licensing	16.0	(2.0)	-	14.0	14.7	-	14.7
26	Regulatory & Compliance	50	Animal Services	9.8	(0.3)	-	9.5	9.9	-	9.9
27	City & Infrastructure Planning	51	City & Infrastructure Planning	34.4	(6.7)	-	27.7	31.7	(1.0)	30.7
28	Regulatory & Compliance	52	Building Services	91.0	(6.0)	-	85.0	82.0	(3.0)	79.0
29	Community Services	54	City Events	17.9	0.7	-	18.6	17.1	0.4	17.5
30	Support Services	55	Legal (Previously Legal, Risk and Procurement)	5.2	19.5	-	24.7	24.7	-	24.7
31	Community Services	56	Community Partnerships	15.9	(6.5)	-	9.4	13.9	0.1	14.0
32	Spaces & Places	58	Bay Venues	-	-	-	-	-	-	-
33	Spaces & Places	59	Spaces & Places	56.0	3.0	-	59.0	57.0	(2.0)	55.0
34	Community Services	61	City Centre Development & Partnerships	39.1	(7.9)	-	31.3	24.5	(1.5)	23.0
35	Community Services	64	Baycourt Community & Arts Centre	13.1	0.3	-	13.4	12.6	0.4	13.0
36	Community Services	65	Arts & Culture	9.8	1.0	2.0	12.8	10.8	1.4	12.2
37	Sustainability & Waste	66	Waste Levy	-	5.9	-	5.9	4.9	1.3	6.2
38	Spaces & Places	67	Marine Facilities	1.3	(1.0)	-	0.3	0.3	-	0.3
39	Spaces & Places	68	Beachside	5.0	-	-	5.0	5.0	(4.0)	1.0
40	Support Services	69	Asset Services	32.5	(17.1)	-	15.4	16.0	1.1	17.1
41	Support Services	71	Project Planning	-	-	-	-	-	3.0	3.0
42	City & Infrastructure Planning	72	Smartgrowth	-	-	-	-	-	-	-
43	Regulatory & Compliance	74	Regulation Monitoring	20.1	(0.3)	1.0	20.8	21.2	1.0	22.2
44	Economic Development	76	Economic Partnerships	-	-	-	-	-	-	-
45	Community Services	77	Libraries	107.6	(4.0)	-	103.5	121.0	(8.5)	112.5
46	Economic Development	81	Airport	2.0	-	-	2.0	2.0	1.3	3.3
47	Spaces & Places	84	Cemetery Operations	7.0	-	-	7.0	7.0	-	7.0
48	Transportation	85	Parking Management	1.0	1.0	-	2.0	2.0	-	2.0
49	Support Services	90	Property Management	13.0	(2.0)	-	11.0	11.0	0.3	11.3
50	Community Services	92	Historic Village	4.0	-	-	4.0	4.0	0.4	4.4
51	Support Services	95	Strategic Investment & Commercial Facilitation	26.0	(11.2)	-	14.8	14.8	(0.8)	14.0
53	<b>Total</b>			<b>1,325.5</b>	<b>(110.9)</b>	<b>56.3</b>	<b>1,269.4</b>	<b>1,279.6</b>	<b>(18.2)</b>	<b>1,261.4</b>
54										
55										

**Employee costs and Consulting spend**

- \* FTE reductions from reset have been maintained - includes + 53 for City Ops in 2026 and + 9 for Libraries in 2027.
- Total employee costs upwards movements reflect reduction in capitalisation budgets particularly in Digital (Loan funded), and reduction in churn assumption/salary savings
- \* Consulting budgets have also continued to reduce

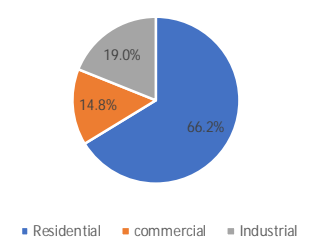
	2026 LTP	2026 draft AP before reset	2026 Final AP	2027 May draft AP	2026-2027 var	2026-2027 Var
	\$m	\$m	\$m	\$m	\$m	%
FTE	1,310	1,326	1,269	1,261	(8.0)	(1)%
Salaries (including market movement)	152.4	161.7	141.2	146.0	4.7	3.3%
Churn/Salary Savings	(11.4)	(13.4)	(7.7)	(5.0)	2.7	35%
Movement in Band	2.7	1.7	1.6	1.1	(0.5)	(31)%
Capitalised salaries	(24.0)	(19.7)	(19.3)	(15.7)	3.6	19%
Other employee costs	1.8	9.3	8.6	8.1	(0.5)	(5)%
<b>Total employee costs</b>	<b>121.5</b>	<b>139.6</b>	<b>124.4</b>	<b>134.5</b>	<b>10.1</b>	<b>8%</b>
Consultants	48.9	50.9	44.7	42.0	(2.7)	(6)%
<b>Total employee costs + consultants</b>	<b>170.4</b>	<b>190.4</b>	<b>169.1</b>	<b>176.5</b>	<b>7.4</b>	<b>4%</b>

**Indicative property rates**

your proposed rates breakdown for 2026/2027

Capital Value 2023	2026/2027	2025/2026	Proposed Total Rates and Levies	Total (Rates and Levies) Increase %	Increase \$/yr	Rates budget ( Plus IFF)	\$
Residential - single dwelling							
Low (1%)	\$450,000	\$2,802	\$2,617	\$2,843	7.1%	\$185	commercial differential 2.250
Lower (25%)	\$715,000	\$3,587	\$3,342	\$3,653	7.3%	\$245	Industrial differential 2.700
Median (50%)	\$875,000	\$4,061	\$3,780	\$4,142	7.4%	\$281	Residential 66.2%
Upper (75%)	\$1,080,000	\$4,668	\$4,341	\$4,768	7.5%	\$328	commercial 14.8%
High (99%)	\$3,430,000	\$11,631	\$10,772	\$11,948	8.0%	\$859	Industrial 19.0%
Average	\$1,009,532	\$4,460	\$4,148	\$4,553	7.5%	\$312	
<b>Commercial - ( excluding vacant)</b>							
	2026/2027	2025/2026	Proposed Total Rates and Levies	Total (Rates and Levies) Increase %	Increase \$/yr		
Low (1%)	\$120,000	\$2,933	\$2,730	\$2,981	7.4%	\$203	
Lower (25%)	\$661,250	\$6,831	\$6,354	\$7,097	7.5%	\$477	
Median (50%)	\$1,140,000	\$10,280	\$9,560	\$10,737	7.5%	\$720	
Upper (75%)	\$2,540,000	\$20,364	\$18,934	\$21,383	7.6%	\$1,430	
High (99%)	\$26,576,500	\$193,494	\$179,878	\$204,158	7.6%	\$13,617	
Average	\$2,889,711	\$22,882	\$21,276	\$24,042	7.6%	\$1,607	
<b>Industrial - (excluding vacant)</b>							
	2026/2027	2025/2026	Proposed Total Rates and Levies	Total (Rates and Levies) Increase %	Increase \$/yr		
Low (1%)	\$668,600	\$7,728	\$7,206	\$7,997	7.2%	\$522	
Lower (25%)	\$1,595,000	\$15,571	\$14,522	\$16,211	7.2%	\$1,049	
Median (50%)	\$2,540,000	\$23,571	\$21,984	\$24,590	7.2%	\$1,587	
Upper (75%)	\$4,905,000	\$43,591	\$40,659	\$45,560	7.2%	\$2,932	
High (99%)	\$41,284,440	\$351,559	\$327,933	\$368,125	7.2%	\$23,626	
Average	\$4,823,616	\$42,902	\$40,017	\$44,838	7.2%	\$2,886	

General rates by rating category



**Attachment 3 - Capital Programme Information**

**Contents**

Attachment No.	Name	Description
3.1	Key Project Changes Summary between February and May Models	Showing main drivers of net reduction of \$8.4m to capital budgets across FY26 & FY27 years (realised savings, budget reductions and timing adjustments) since February model was presented to Council.
3.2	Key Changes Summary between Y3 of Long-term Plan and 2027 Annual Plan Budgets	Summary of significant changes to project budgets and phasing from those set out in the Adopted 2024-34 Long-term Plan.
3.2b	Draft 27AP LTP Variance Table	Significant changes to project budgets and phasing from those set out in the Adopted 2024-34 Long-term Plan, incl financials (commentary to be provided later).
3.3	Revised 2027 Annual Plan Capital Programme by Groups of Activities - \$432m in 2026/27 (incl changes actioned since Feb 2026)	Pie chart showing capital budgets in updated 2027 Annual Plan broken down by groups of activities.
3.3b	Capex and Opex of a Capital Nature Split	Breakdown of projects included as opex of a capital nature.
3.4	Revised 2027 Annual Plan Capital Programme (incl changes actioned since Feb 2026)	Updated multiyear view of individual project budgets in our current corporate planning model (starting point for the next Long-term Plan).
3.5	Revised 2027 Annual Plan Capital Programme Contingency Budgets by Groups of Activities (incl changes actioned since Feb 2026)	Contingency allowance included in the programme broken down by groups of activities.
3.6	2027 Annual Plan Capital Programme Capital Programme Changes (since Feb 2026)	Detailed view of project changes since February model was presented to Council, including change justification commentary for completeness.

**Attachment 3.1 - Key Project Changes Summary between February and May Models**

Net Reduction Across FY26 & FY27 of \$8.4m, mostly driven by the following projects:

Project/s	Savings, Reductions or Timing Adjustments	Net Increase/(Decrease) across FY26 & FY27 (\$m)	Comments
Net Waters Changes	Timing	(4.8)	Net reduction across FY26 & FY27 due to rephasing and unders/overs across the programme. Mostly driven by \$3m deferral of Orophi Trunk Main Upgrade.
PEI Phase 3 Transport*	Realised Savings	(5.5)	Savings as a result of unspent contingency and risk funding. Net project savings of \$8.5m incl later years.
TSP032 City Centre Transport Hub	Realised Savings	(1.4)	Savings as a result of contingency reforecast.
New Transportation Model	Budget Reduction	(1.5)	Change of scope per signed business case. Net project savings of \$3.3m incl later years.
TSP007 Turret Rd 15th Ave multimodal imp	Timing	(1.3)	Deferred to FY28
Arterial Route Review and Implementation	Timing	1.6	Deferred to FY27
Kaweroa Dr - Taurikura/SH29 (DC funded)	Timing	(1.4)	Deferred to FY28
Rail Level Crossing Upgrades	Timing	(1.6)	Deferred to FY28
Badminton BoP (indoor facility)	Budget Reduction	(1.9)	Budgets reduced back to \$5m in FY28 per Council meeting on 12 May 2026. \$3m net reduction incl later years.
Baypark Master Plan	Timing	3.2	Budget brought forward per Council meeting on 12 May 2026.
CFIP Memorial Park Aquatics Facility	Timing	4.0	Design and early site works budget brought forward to FY27 per Council meeting on 12 May 2026.
Baypark Arena Expansion	Timing	2.0	Design and consenting budget brought forward to FY27 per Council meeting on 12 May 2026 (externally funded).
<b>Key Reductions Across FY26 &amp; FY27 included in Updated Model</b>		<b>(8.7)</b>	
Te Manawataki o Te Papa (TMoTP)**	Realised Savings	(3.0)	
<b>Key Reductions Across FY26 &amp; FY27 including TMoTP Savings</b>		<b>(11.7)</b>	

\*net project savings of \$8.5m including release of contingency budget from later years.

\*\*\$3m release of contingency from TMoTP programme not yet reflected in these numbers, but will be included in the year end wash up carry forward process (Jul-Aug 26) and presented back to the City Delivery Committee.

**Attachment 3.2 - Key Changes Summary between Y3 of Long-term Plan and 2027 Annual Plan Budgets**

Category	Project / Initiative	Change Description	Financial / Timing Impact
Reductions / Realised Savings	Public Art Framework	Scope reduced following Council decision	Reduced from \$1.9m (Y3 LTP) to \$0.5m
	Papamoa East Interchange (PEI) Phase 3	Project delivered under budget	Cost saving achieved (value within approved budget)
Early Delivery / Bring Forward	Opal Drive Pump Station	Delivery brought forward compared to LTP schedule	Earlier expenditure than planned
	Baypark Arena Extension	Design and consenting funding brought forward (externally funded)	\$2.0m shifted into earlier year
New Projects / Additional Budget	Mauao & Beachside Remediation	New project not included in LTP	+\$6.0m unbudgeted
	Mount College Pool	Additional funding and accelerated delivery	+\$2.8m in FY27 and earlier timing
	Te Maunga Closed Landfill	Additional funding required and delivery timing revised	Increased budget and delayed delivery
Delayed Delivery	Memorial Park Aquatics Facility	Timing deferred from LTP	Delivery pushed out
	Marine Precinct	Timing deferred from LTP	Delivery pushed out
	Turret Road / 15th Avenue	Timing deferred from LTP	Delivery pushed out
	Cameron Road Stage 2	Timing deferred from LTP	Delivery pushed out
	Truman Lane Reconstruction	Timing deferred from LTP	Delivery pushed out
	Western Corridor Stage 2 (Water Supply)	Timing deferred from LTP	Delivery pushed out
	Cambridge Reservoir Trunk Main Relocations	Timing deferred from LTP	Delivery pushed out
	Oropi Trunk Main Upgrade	Timing deferred from LTP	Delivery pushed out
Joyce Road WSTP Technology Renewal	Timing deferred from LTP	Delivery pushed out	

Attachment 3.2b

### Changes to the capital programme from LTP

The most significant changes (>\$2m) to our capital programme for this annual plan, compared with year three of the LTP, are in the table below.

#### Summary of changes to the capital programme

Programme	Per Year 3 of 2024-2034 LTP (\$000s)	2026/27 Annual Plan (\$000s)	Difference (\$000s)	Explanation (to be provided later)
Bay Venues New Capital	8,643	2,472	(6,171)	
Bridge Resilience Capital Works	2,832	0	(2,832)	
Bus Infrastructure	7,112	809	(6,302)	
Cameron Road Stage 2	40,925	4,460	(36,465)	
Capital Delivery Adjustment	(59,500)		59,500	
City Centre Development	9,996	2,410	(7,586)	
Community Centres	0	3,926	3,926	
Digital Services Capital Programme	19,079	12,837	(6,242)	
Disposal of Elder Housing - Capex portion	2,190		(2,190)	
Eastern Corridor - Papamoa East Wairakei	12,294	3,813	(8,481)	
Eastern Corridor - Trunk Wastewater	21,594	17,102	(4,491)	
Hewletts Improvements	4,971	2,585	(2,386)	
Local Roads Upgrades and Improvements	14,585	5,868	(8,717)	
Marine Precinct Upgrades & Renewals	1,095	10,774	9,679	
Mauao & Beachside Remediation	0	6,000	6,000	
Memorial Park Aquatics & Recreation Hub	20,784	4,000	(16,784)	
Memorial Park to City Centre Pathway	3,309	0	(3,309)	
Mount College Pool Redevelopment	0	2,762	2,762	
Mount/Papamoa Multimodal	3,006	0	(3,006)	
Sustainability & Waste Upgrds & Renewals	894	10,615	9,722	
SW Bulk Fund & Reactive Reserve	7,305	2,161	(5,144)	
Tauriko West Networks Connections	51,993	35,159	(16,833)	
Te Manawataki o Te Papa	39,185	46,326	7,140	
Te Maunga WW Treatment Plant	28,594	17,981	(10,612)	
Te Papa Intensification	54,365	14,983	(39,382)	
Waiari Water Treatment Plant Capital	2,724	440	(2,284)	
Wairakei Stream Culvert Upgrade	3,290	957	(2,333)	
Water Netwrk Upgrades & Renewals	17,745	9,015	(8,730)	
Water Supply Plant Upgrades & Renewals	9,715	3,795	(5,920)	

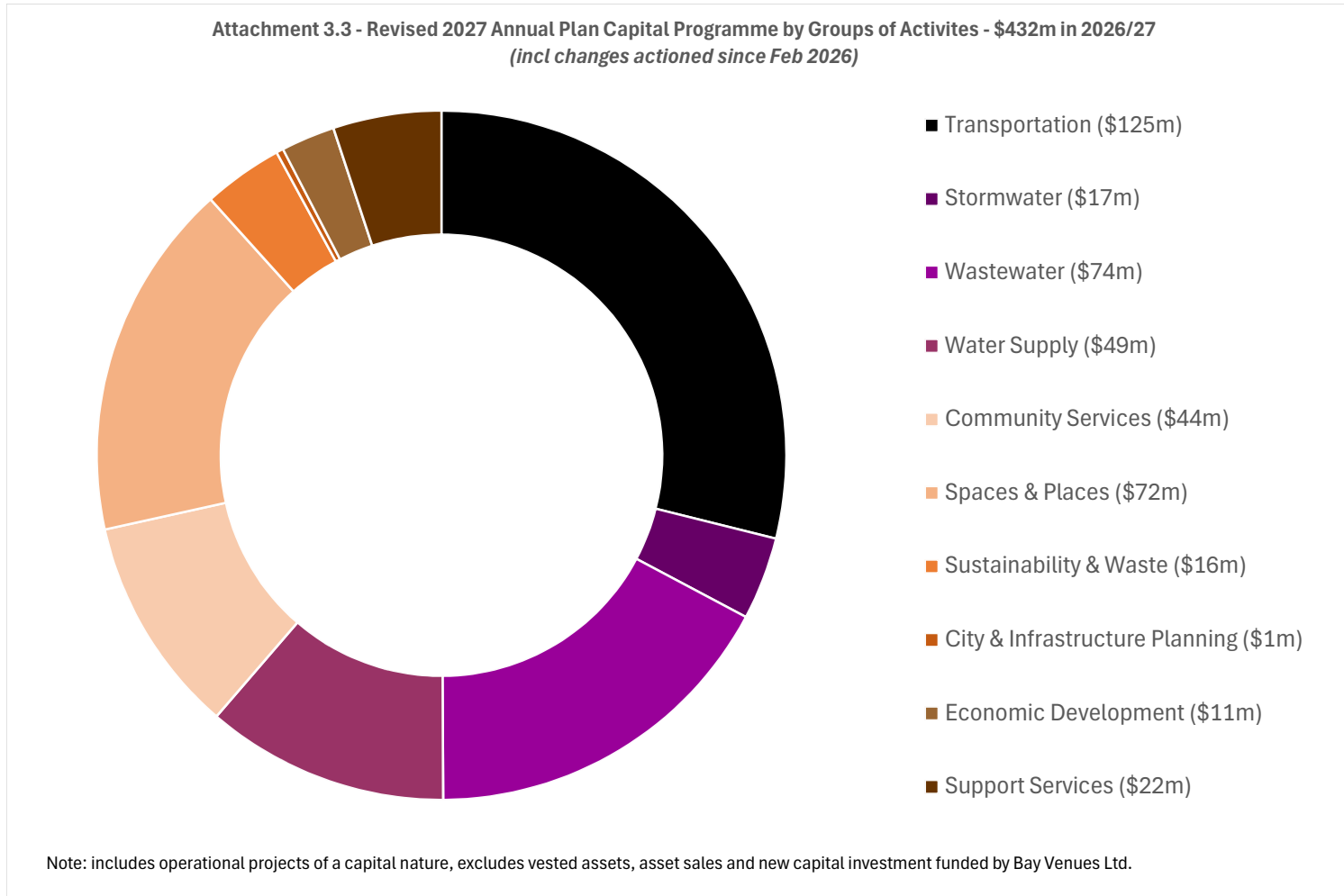
Attachment 3.2b

### Changes to the capital programme from LTP

The most significant changes (>\$2m) to our capital programme for this annual plan, compared with year three of the LTP, are in the table below.

#### Summary of changes to the capital programme

WC - Pyes Pa West Growth Area	0	2,129	2,129
WC - Tauriko Business Estate	329	5,981	5,653
Welcome Bay, Turret Rd & 15th Ave Corridor	43,587	10,133	(33,454)
Western Corridor - Belk Rd Plateau	0	2,140	2,140
Western Corridor - Social Infrastructure	0	2,000	2,000
Western Corridor - Tauriko West	9,732	4,553	(5,179)
WW Treatment Plant Renewals	8,022	4,824	(3,198)



Attachment 3.3b - Capex & Opex of a Capital Nature Split

Type	Activity Name	Name	FY26 Budget	FY27 Budget	FY28 Budget	FY29 Budget	FY30 Budget	FY31 Budget	FY32 Budget	FY33 Budget	FY34 Budget
Capital			345,151,050	377,974,929	664,045,844	594,347,717	492,976,330	417,192,522	462,765,273	592,713,348	628,159,534
Opex	ARTS & CULTURE	CWEM - Museum	632,262	1,507,058	2,215,561	0	0	0	0	0	0
Opex	ARTS & CULTURE	Art Gallery Door Relocation	3,554,029	0	0	0	0	0	0	0	0
Opex	CITY & INFRASTRUCTURE PLANNING	Te Tumu (Opex)	152,986	547,056	0	0	0	0	0	0	0
Opex	DIGITAL SERVICES	ERP Ozone	5,430,000	4,430,000	5,752,494	0	0	0	0	0	0
Opex	DIGITAL SERVICES	Safe and Secure Infrastructure	1,763,803	3,554,464	0	0	0	0	0	0	0
Opex	DIGITAL SERVICES	Safe & Secure Enterprise Platforms	2,999,571	1,850,000	0	0	0	0	0	0	0
Opex	DIGITAL SERVICES	ERP SAP	0	550,000	0	0	0	0	0	0	0
Opex	DIGITAL SERVICES	Business Improvements Data & Info	180,000	0	0	0	0	0	0	0	0
Opex	DIGITAL SERVICES	Bulk Fund Opex IT	0	0	3,916,530	5,575,997	4,637,966	4,666,637	7,098,554	7,119,637	7,065,379
Opex	PERFORMANCE MONITORING & ASSURANCE	BI Operational project	586,434	751,715	770,808	789,150	806,815	824,481	842,146	859,135	876,048
Opex	PERFORMANCE MONITORING & ASSURANCE	GIS Operational project	438,679	500,000	166,657	170,623	174,442	178,262	182,081	185,754	189,411
Opex	PERFORMANCE MONITORING & ASSURANCE	Project & Program Management System	200,000	333,000	0	0	0	0	0	0	0
Opex	SPACES & PLACES	CFIP Memorial Park Aquatics Facility	150,000	0	1,797,408	0	0	0	0	0	0
Opex	SPACES & PLACES	Mount College Pool	2,480,329	2,464,671	0	0	0	0	0	0	0
Opex	SPACES & PLACES	Hull Road Level Crossing - Operational project	400,000	0	0	0	0	0	0	0	0
Opex	TRANSPORTATION	TSP002 Hewletts Sub Area	150,000	1,200,000	256,350	0	0	0	0	0	0
Opex	TRANSPORTATION	TSP009 - Tauriko West - Northern Access	20,071,189	16,397,398	13,085,166	0	0	0	0	0	0
Opex	TRANSPORTATION	TSP009 Cambridge Rd Intersection Upgrade	15,520,753	15,042,699	9,566,159	0	0	0	0	0	0
Opex	TRANSPORTATION	TSP009 Intersection Kaweroa Dr & SH29	15,091,871	2,536,129	8,298,644	0	0	0	0	0	0
Opex	TRANSPORTATION	TSP043 - Whiore Avenue Upgrade	1,677,510	1,182,987	1,887,501	0	0	0	0	0	0
Opex	TRANSPORTATION	TSP030 - Keenan Road Access	66,000	0	0	0	0	0	0	0	0
<b>Grand Total</b>			<b>417,545,824</b>	<b>431,940,162</b>	<b>711,759,123</b>	<b>600,883,487</b>	<b>498,595,554</b>	<b>422,861,902</b>	<b>470,888,054</b>	<b>600,877,874</b>	<b>636,290,372</b>

**Attachment 3.4 - Revised 2027 Annual Plan Capital Programme (incl changes actioned since Feb 2026)**

Groups of Activities	Name	FY26 Budget	FY27 Budget	FY28 Budget	FY29 Budget	FY30 Budget	FY31 Budget	FY32 Budget	FY33 Budget	FY34 Budget
Transportation	TSP009 - Tauriko West - Northern Access	20,071,189	16,397,398	13,085,166	0	0	0	0	0	0
Transportation	TSP009 Cambridge Rd Intersection Upgrade	15,520,753	15,042,699	9,566,159	0	0	0	0	0	0
Transportation	Road resurfacing WC212	9,031,123	9,732,749	10,006,719	11,019,854	11,666,163	10,629,730	10,873,562	11,240,313	11,687,038
Transportation	TSP007 Turret Rd 15th Ave multimodal imp	2,500,000	8,693,135	62,807,693	63,465,319	602,887	0	0	0	0
Transportation	Pavement Rehabilitation WC214	7,328,087	8,196,000	10,667,147	11,020,747	11,559,560	11,508,265	11,820,262	12,081,225	12,420,323
Transportation	TSP009 Intersection Kaweroa Dr & SH29	25,752,364	6,121,769	8,658,617	0	0	0	0	0	0
Transportation	Minor Safety Improvements	621,423	5,590,416	3,944,011	4,034,774	4,233,524	4,367,799	4,502,673	4,610,434	4,730,171
Transportation	Arterial Route Review and Implementation	987,000	4,358,438	5,350,086	0	0	0	0	0	0
Transportation	TSP018 - Cameron Road Stage 2	350,000	4,000,000	4,485,750	49,000,000	40,450,000	500,000	0	0	0
Transportation	Pre Seal Repairs WC111	2,671,913	3,893,100	5,716,952	5,852,007	6,188,942	5,573,770	6,046,637	6,497,018	6,676,683
Transportation	Streetlight WC222 Renewal	2,299,996	3,255,707	2,915,063	2,463,232	2,512,662	2,557,854	2,598,810	2,637,647	2,698,140
Transportation	Papamoa Roading - Backlog (LOAN)	0	2,599,602	0	0	0	0	0	0	0
Transportation	TSP002 Hewletts Sub Area	400,000	2,584,875	8,246,670	13,107,500	28,197,330	33,372,000	43,194,600	43,878,600	37,397,806
Transportation	Bethlehem Rd Stg 3 & 4 Upgrading	240,400	2,581,350	0	0	0	0	0	0	0
Transportation	Strand Railway Crossing - Central Plaza	803,080	2,496,484	0	0	0	0	0	0	0
Transportation	Otumoetai Railbridge Footpath Renewal	233,000	1,955,000	200,192	177,905	0	0	0	0	0
Transportation	TSP052 - Te Marle/Newton Street Link Construction	199,870	1,912,310	0	0	0	0	0	0	0
Transportation	Footpath Renewals WC225	550,000	1,855,979	1,907,316	1,692,330	1,757,047	1,795,297	1,834,514	1,863,565	1,904,880
Transportation	Sands Avenue - The Boulevard to Te Okuroa Dr	3,114,460	1,624,814	0	0	0	0	0	0	0
Transportation	The Boulevard - Stevenson Drive to Sands Intersection	0	1,570,121	0	0	0	0	0	0	0
Transportation	TSP029 - Belk Road Futureproofing	0	1,399,643	0	0	0	4,227,441	9,969,725	0	0
Transportation	Intersection - Between Sands Ave and The Boulevard	0	1,201,097	0	0	0	0	0	0	0
Transportation	TSP043 - Whiore Avenue Upgrade	1,677,510	1,182,987	1,887,501	0	0	0	0	0	0
Transportation	TBE Footpaths in industrial area	50,000	1,050,000	1,032,000	1,062,000	1,091,700	1,119,000	1,145,800	1,171,100	0
Transportation	Construction of Belk Rd RAB	0	1,003,581	0	0	0	0	0	0	0
Transportation	TSP009 WC Ring Rd section within TBE (SH29 to Matakokiri Dr)	2,350,044	998,061	0	0	0	0	0	0	0
Transportation	Strand Railway Crossing - South	401,541	990,792	474,981	0	0	0	0	0	0
Transportation	Kerb, Channel & Sump WC231 Renewal	882,903	947,876	879,543	900,809	953,667	974,428	1,101,437	1,226,273	1,253,460
Transportation	TSP042 - Safe Network Programme	878,455	929,759	2,559,586	2,773,440	2,898,372	2,417,143	3,944,418	4,045,173	4,175,104
Transportation	Strand Railway Crossing - North	401,540	859,409	0	0	0	0	0	0	0
Transportation	Ngatai Rd/Bureta Rd intersection safety improvements	1,740,000	805,864	0	0	0	0	0	0	0
Transportation	TSP038 Speed Management Plan Impl	890,000	628,818	445,502	403,903	419,349	428,478	437,838	444,771	454,631
Transportation	Chapel Street Esplanade Walkway/Cycleway	170,000	590,000	0	0	0	0	0	0	0
Transportation	Commercial Footpath Renewals	491,007	507,631	524,721	537,117	567,657	580,014	650,112	718,745	734,680
Transportation	TSP028 Bus facility imp Tga Crossing	10,922,752	500,000	760,344	8,682,557	3,828,009	0	0	0	0
Transportation	PEI Phase 3 Transport	17,031,405	488,633	697,706	0	0	0	0	0	0
Transportation	Ngatai Road early learning pedestrian crossing	15,000	464,850	0	0	0	0	0	0	0
Transportation	TSP044 Gloucester St Extension	0	462,152	766,086	0	0	0	0	0	0
Transportation	PEI Land Swap Costs	267,837	433,111	0	0	0	0	0	0	0
Transportation	Traffic Services WC222 Renewals	326,077	339,709	353,780	362,137	388,274	396,726	475,957	555,176	567,485
Transportation	TBE Land Mark Entry Features	0	328,435	0	0	0	0	0	0	0
Transportation	Retaining Wall Component Renewals WC215	270,227	327,336	345,725	305,325	326,645	332,520	424,278	518,347	530,235
Transportation	Transportation Structures Renewals	316,583	327,286	338,291	346,282	365,941	373,908	418,921	462,984	473,248
Transportation	Taurikura Dr Road Widening 1S	0	327,060	0	0	0	0	0	0	0
Transportation	Ohauti Road safety and accessibility improvements	10,000	314,075	0	0	0	0	0	0	0
Transportation	Reactive works and operational improvements (BAU)	330,433	309,900	0	0	0	0	0	0	0

Groups of Activities	Name	FY26 Budget	FY27 Budget	FY28 Budget	FY29 Budget	FY30 Budget	FY31 Budget	FY32 Budget	FY33 Budget	FY34 Budget
Transportation	Off-road Carpark Resurfacing & Rehab	35,309	293,178	170,287	174,310	180,976	184,915	183,451	186,356	190,487
Transportation	Traffic Signals WC222 Renewals	270,981	258,223	137,773	468,211	490,802	159,183	709,345	54,665	317,479
Transportation	Intelligent Transport Systems	133,438	257,276	112,105	114,569	116,868	118,970	120,875	122,681	125,495
Transportation	TSP009 Belk Rd Roundabout Land purchase	0	241,500	0	0	0	0	0	0	0
Transportation	CCTV Camera Renewals	225,793	231,325	236,969	242,567	251,844	257,326	262,947	267,111	273,033
Transportation	Wairakei Town Centre bus facility	0	223,319	2,491,827	0	0	0	0	0	0
Transportation	New LPR Purchase for Parking Enforcement Activity	0	219,291	0	0	0	0	0	0	0
Transportation	Given Road pedestrian crossing upgrade	385,000	212,000	0	0	0	0	0	0	0
Transportation	TSP032 City Centre Transport Hub	810,686	204,790	4,082,034	1,382,571	2,497,293	0	0	0	0
Transportation	Tauriko BE - Land Offroad Cyclepaths	0	196,896	0	0	0	0	0	0	0
Transportation	Tauriko Business Park Land Costs	0	193,500	0	853,539	0	0	0	0	0
Transportation	Mt Maunganui Parking Management Plan	0	193,447	0	0	0	0	0	0	0
Transportation	Expansion of paid parking zones	100,766	188,562	150,109	153,407	156,486	159,300	161,851	164,270	168,037
Transportation	Rail Level Crossing Upgrades	0	185,565	3,881,753	2,179,085	0	0	0	0	0
Transportation	Streetlighting infill	43,775	184,888	327,429	208,313	216,596	126,182	130,193	91,730	138,980
Transportation	Pyes Pa Parking Management Plan & Implementation	0	166,500	280,265	0	0	0	0	0	0
Transportation	Farm Street placemaking and accessibility improvements	966,252	155,977	0	0	0	0	0	0	0
Transportation	Street Furniture Renewals	149,763	154,833	159,830	163,606	173,141	176,911	198,292	219,224	224,085
Transportation	New Transportation Model	183,367	133,300	154,800	212,666	0	0	0	0	0
Transportation	Operational Buildings - Renewals	140,190	131,709	82,782	284,072	55,679	63,715	127,358	293,826	198,190
Transportation	Bridge Component Replacement WC215	118,257	122,555	126,980	129,979	138,001	141,006	161,601	181,953	185,987
Transportation	Tauriko to Kennedy Rd Link Construct	0	105,782	0	0	0	0	0	0	0
Transportation	New camera installations	81,255	102,411	95,289	97,383	99,337	101,124	102,743	104,279	106,670
Transportation	Te Tumu Road Corridors x2	0	100,000	0	6,338,478	2,816,752	0	0	0	0
Transportation	Live Travel Information System	62,561	99,498	84,079	85,926	87,650	89,227	90,655	92,010	94,120
Transportation	Domain Rd Upgrading	50,137	93,583	178,630	0	0	559,634	604,716	646,430	6,252,574
Transportation	Cycle Path Renewals WC224	85,000	92,205	266,385	272,678	295,806	302,246	381,789	461,932	472,173
Transportation	Transportation Residential & Commercial Building Renewals	31,889	65,761	96,762	2,522	1,199	54,872	61,365	225,947	2,114
Transportation	Bus Shelter Renewals	60,942	63,774	66,521	67,983	71,880	73,173	87,555	104,725	107,126
Transportation	CCTV NVR Renewal	1,915	62,180	2,014	65,071	2,099	2,137	68,589	2,140	77,486
Transportation	Taurikura Dr - Construction	0	55,863	0	173,052	0	0	0	0	0
Transportation	Miro Street parking enhancements	521,000	50,000	0	0	0	0	0	0	0
Transportation	Welcome Bay/James Cook Drive	50,000	50,000	0	0	0	0	0	0	0
Transportation	TTOC Renewals (ICT element)	21,217	34,114	34,933	64,343	36,417	37,072	37,449	38,009	70,252
Transportation	Right of Access Te Tumu Corridor	97,209	26,631	0	0	0	0	0	0	0
Transportation	TSP036 Arataki Bus Facility Construction	31,423	22,167	0	0	0	0	0	0	0
Transportation	Beaumaris Boulevard flood mitigation	29,625	20,375	0	0	0	0	0	0	0
Transportation	Parau Farms Extension	99,621	19,874	0	0	0	0	0	0	0
Transportation	Ped/Cycle Counters maintenance/renewal and new installs	101,767	13,810	0	0	0	0	0	0	0
Transportation	Truman Lane Reconstruction	0	0	1,102,182	9,307,816	6,862,841	718,119	0	0	0
Transportation	Cycle Action Plan LCLR	0	0	1,457,373	1,489,396	2,191,274	2,230,686	815,906	3,281,724	2,509,897
Transportation	TSP008 15th Ave & Fraser St upgrades	79,301	0	0	0	0	0	0	0	0
Transportation	Maranui St Reconstruction	0	0	2,300,918	705,139	0	0	0	0	0
Transportation	TSP016 - Park and Ride - Eastern Corridor (Domain Road area)	0	0	0	0	0	0	0	1,307,843	2,066,863
Transportation	Ohauti Rd (Boscobel South)	0	0	0	0	563,736	0	0	0	0
Transportation	DC Backlog adjustment to Bethlehem West Transport	0	0	0	0	0	(3,836,698)	0	0	0
Transportation	Marshall Ave Footpath upgrade	0	0	571,371	587,593	3,748,720	3,841,129	3,936,276	0	0
Transportation	Hairini Bus Lane Operational Change	95,231	0	0	0	0	0	0	0	0
Transportation	Ashley Place new footpath	350,000	0	0	0	0	0	0	0	0

Groups of Activities	Name	FY26 Budget	FY27 Budget	FY28 Budget	FY29 Budget	FY30 Budget	FY31 Budget	FY32 Budget	FY33 Budget	FY34 Budget
Transportation	Papamoa Beach Rd Intersection Imprvmnts	0	0	0	0	0	1,260,464	0	0	0
Transportation	Papamoa bus facility	0	0	0	0	0	0	341,512	353,991	369,102
Transportation	Park & Ride Tauriko - Business Case and Design	0	0	0	0	0	0	0	0	1,030,847
Transportation	Park and Ride Trial	0	0	0	0	0	0	0	0	3,669,776
Transportation	Travel demand management (TDM) and behaviour change	0	0	1,378,129	1,462,743	1,543,479	2,370,018	2,445,367	3,131,290	3,237,868
Transportation	TSP006 - Fraser Street MultiModal	0	0	0	0	0	0	0	2,429,771	2,490,205
Transportation	Parton Road footpath widening	32,500	0	0	0	0	0	0	0	0
Transportation	TSP011 - Welcome Bay Road Stage 2	0	0	0	15,000,554	0	0	0	0	0
Transportation	DC Backlog adjustment to Pyes Pa West Transport	0	0	0	0	(975,030)	0	0	0	0
Transportation	Install red light running cameras	0	0	750,217	793,836	843,384	351,167	365,456	378,457	393,105
Transportation	DC Backlog Transfer Bethlehem West Transport	0	0	0	0	0	3,836,698	0	0	0
Transportation	TSP039 Bethlehem Bus Infrastructure Imp	0	0	0	0	0	0	0	0	455,640
Transportation	Kaweroa Dr - Taurikura/SH29 (DC funded)	1,567,611	0	1,473,212	0	0	0	0	0	0
Transportation	Matapihi Bridge Safety Improvements	0	0	553,950	0	0	0	0	0	0
Transportation	DC Backlog Transfer Pyes Pa West Transport	0	0	0	0	975,030	0	0	0	0
Transportation	TSP056 - Western Corridor Ring Road - TBE to SH36	0	0	435,522	0	0	0	0	0	0
Transportation	Waihi Road Bridge Resilience	0	0	112,033	288,036	0	0	0	0	393,190
Transportation	Matua Bridge Resilience	0	0	112,033	288,036	0	0	375,838	1,918,240	7,208,488
Transportation	Redwood Lane Widening	0	0	191,577	0	0	0	0	0	0
Transportation	Drainage Improvements	0	0	879,542	900,320	953,491	974,248	1,101,320	1,226,224	1,253,410
Transportation	Mount Maunganui to Arataki Spatial Plan (MSP) Accessibility Improve	0	0	447,320	587,470	620,103	642,668	668,819	654,248	0
Transportation	Brookfield Road network improvements to support OSP outcomes	0	0	596,786	318,589	6,679,180	7,007,507	7,404,019	179,817	0
Transportation	TSP005 Optimise PT infrastructure	100,559	0	2,103,600	859,241	0	0	0	0	0
Transportation	Cameron Road Stage1	300,000	0	0	0	0	0	0	0	0
Transportation	TSP010 - Smiths Farm Access Costs	0	0	11,931,570	0	0	0	0	0	0
Transportation	Burrows Street Boardwalk Renewal	0	0	0	0	0	343,842	367,888	380,598	0
Transportation	TSP013 - Te Okuroa Dr - Sands Ave to Te Tumu (Stages H and I)	2,199,793	0	0	0	0	3,052,047	0	0	0
Transportation	TSP015 Te Tumu Internal Multi Modal BCse	0	0	162,821	0	0	0	0	0	0
Transportation	TSP019 Active modes & PT City Periphery	21,102	0	0	0	0	0	0	0	0
Transportation	Tara Road Cycleway	0	0	0	0	1,675,107	1,754,570	1,828,918	0	0
Transportation	Tauriko Bus Shelters	0	0	238,303	0	0	0	0	0	0
Transportation	TSP030 - Keenan Road Access	66,000	0	0	0	0	0	0	0	0
Transportation	Maxwells Road railway crossing upgrade	0	0	1,276,543	0	0	0	0	0	0
Transportation	TSP040 - Brookfield Public Transport Improvements	0	0	0	3,437,068	0	0	0	0	0
Transportation	Land Purchases - Widening District Wide	0	0	0	0	0	246,553	188,955	191,947	196,202
Transportation	TSP044 - Arataki to Papamoa East Multimodal Stage 2	0	0	0	0	0	0	604,374	613,406	627,474
Transportation	TBE - Roundabouts	0	0	0	343,707	0	0	0	0	0
Transportation	Gargan Rd Widening	0	0	79,965	0	0	0	0	0	0
Transportation	Carmichael Rd Reconstruction	0	0	1,716,482	0	0	0	0	0	0
Transportation	Bethlehem Rd Stg 2 Reconstruction	609,029	0	0	0	0	0	0	0	0
Transportation	Welcome Bay Road Pavement Rehabilitation (TCC Contribution)	0	0	1,003,633	1,061,987	1,128,275	0	0	0	0
Transportation	Chapel Street Bridge resilience works	0	0	840,252	0	0	1,833,766	3,131,982	6,394,135	10,485,073
Transportation	Grenada Street Cycleway	0	0	0	7,811,264	0	0	0	0	0
Transportation	Traffic Signal Installation	0	0	0	0	0	852,872	0	0	0
Transportation	Mount Maunganui Bus Facility	0	0	0	164,216	172,357	180,010	1,684,173	1,745,705	1,820,227
Transportation	The Boulevard - Between Sands Ave and Te Tumu	0	0	164,106	1,058,333	1,753,394	1,186,953	0	0	0
Transportation	City Centre Transportation Development	413,747	0	13,720,202	0	0	0	30,067,029	20,461,232	18,472,768
Transportation	Safer school journeys - Mt Maunganui Intermediate	100,000	0	0	0	0	0	0	0	0
Transportation	Papamoa Roading - Backlog (PAPSIF)	0	(2,599,602)	0	0	0	0	0	0	0

Groups of Activities	Name	FY26 Budget	FY27 Budget	FY28 Budget	FY29 Budget	FY30 Budget	FY31 Budget	FY32 Budget	FY33 Budget	FY34 Budget
<b>Transportation Total</b>		<b>142,921,983</b>	<b>124,807,070</b>	<b>217,442,505</b>	<b>237,406,911</b>	<b>154,431,899</b>	<b>112,607,982</b>	<b>158,258,151</b>	<b>139,857,285</b>	<b>151,388,309</b>
Stormwater	Stormwater Reticulation Renewals	602,347	3,210,911	1,904,812	2,248,320	2,633,185	2,792,984	3,139,503	3,396,341	4,028,067
Stormwater	S2 Stormwater Levy - Reactive Reserve	289,319	1,710,681	2,328,732	3,368,393	3,481,938	3,579,985	3,680,878	6,737,915	2,770,622
Stormwater	Citywide SW Quality Programme	309,000	1,508,538	6,124,308	6,532,826	6,690,428	6,878,822	6,595,643	6,348,912	9,770,697
Stormwater	Pyes Pa West Pond 12B - Construction	138,823	1,164,000	202,219	0	0	0	0	0	0
Stormwater	Pond 12B - Inlet Pipelines	0	964,800	87,618	0	0	0	0	0	0
Stormwater	Wairakei Stream Culvert Upgrade	1,505,496	956,655	2,955,128	1,149,114	0	0	0	0	0
Stormwater	Bethlehem Rd East LID - Stage 1	221,000	819,112	1,224,301	0	0	0	0	0	0
Stormwater	Te Papa Inten SW Upg Priority Dev Areas	443,108	812,472	1,800,371	15,708,797	16,237,590	16,694,829	17,165,313	17,595,993	18,088,613
Stormwater	CSC SW Treatment Dev & Imp	370,000	523,070	801,156	0	0	0	0	0	0
Stormwater	Wairakei Corridor Landscaping	90,000	515,500	1,342,160	0	0	0	0	0	0
Stormwater	Stormwater Minor Works	500,000	515,500	531,377	549,008	567,514	583,494	599,939	614,992	632,209
Stormwater	Stormwater Flood Modelling	0	438,500	253,440	400,286	1,032,806	317,860	894,321	75,641	232,126
Stormwater	Bethlehem West Stormwater Management -Western Active Reserve Dev	0	435,031	0	0	0	0	0	0	0
Stormwater	Wairakei Stream - Overflow to Kaituna	439,527	396,000	228,507	322,138	0	0	0	16,354,161	1,622,024
Stormwater	15th Ave SW pipe upgrade	16,382	390,000	0	0	0	0	0	0	0
Stormwater	Stormwater Treatment Assets Renewals	90,000	345,453	340,266	332,869	264,405	291,712	231,012	315,309	240,748
Stormwater	Beth West: SW Upg Culvert under SH2	226,310	345,000	4,536,212	1,738,886	0	0	0	0	0
Stormwater	Te Papa SW Nwk Upg & Land acquisition	184,996	337,734	3,043,178	11,145,244	11,520,938	11,845,353	12,179,187	12,365,466	12,527,698
Stormwater	Stormwater network capacity upgrades - Tauranga existing areas	173,996	329,280	291,657	3,007,510	3,108,886	3,196,437	3,190,779	3,390,135	3,362,402
Stormwater	Wairakei Stream Landscape Cultural Plan	68,750	301,250	0	0	0	0	0	0	0
Stormwater	Ntwrk Capacity Upg Mt Maung Plan	185,000	280,000	245,730	225,941	0	0	0	0	0
Stormwater	Cameron Rd. Upgrade - Stormwater Stage 2	0	215,000	257,700	132,228	1,480,174	2,395,759	2,259,069	0	0
Stormwater	Bethlehem West SW Mgmt Carmichael Rd	121,280	200,000	0	0	0	0	0	0	0
Stormwater	Ntwrk Capacity Upg Otumoetai area Plan	195,000	180,000	335,419	294,667	110,090	0	0	0	0
Stormwater	Stormwater network capacity upgrades - Otumoetai and surrounds	234,996	136,932	113,045	116,796	362,199	372,398	888,311	4,219,668	17,101,183
Stormwater	Freshwater Mngmnt Tool establishment	68,768	130,000	119,736	0	0	0	0	0	0
Stormwater	SW Resilience - Sulphur Point	0	54,834	56,523	533,766	0	0	0	0	0
Stormwater	Stormwater Residential Renewals	0	23,403	41,610	1,523	12,814	26,408	11,646	176,154	1,001
Stormwater	Waiti Place stormwater upgrade	0	11,746	30,924	116,795	5,201,501	1,538,531	12,737,413	4,669,238	0
Stormwater	Quail Ridge SW Reserve access track	50,000	0	0	0	0	0	0	0	0
Stormwater	Tauriko - Walkways/Cycleways	0	0	260,904	0	0	0	0	0	0
Stormwater	Pyes Pa West Dam 5 And Wetland 5	2,602,344	0	2,519,013	0	0	0	0	0	0
Stormwater	Bethlehem Rd. East LID - Stage 2	0	0	465,746	1,443,597	1,492,259	1,278,566	0	0	0
Stormwater	Pyes Pa West Floodway F4 Land Purchase	0	0	999,871	0	0	0	0	0	0
Stormwater	Waitaha Road Top End - Road stormwater management	0	0	318,204	0	0	0	0	0	0
Stormwater	Pyes Pa West Floodway F2 Construction	0	0	321,365	0	0	0	0	0	0
Stormwater	Tauriko - Reticulation - Taurikura Drive from Gargan Road to Pond C	0	0	531,377	549,008	0	0	0	0	0
Stormwater	Stormwater network capacity upgrades - Papamoa and Wairakei	165,996	0	335,405	3,805,152	3,575,205	3,675,879	3,669,391	3,940,407	3,866,766
Stormwater	Te Maunga Managed Fill Capacity Imprvmnt	0	0	46,575	156,390	0	0	0	0	0
Stormwater	Mount North (CBD/High Density) Stormwater	0	0	0	0	0	0	906,180	1,112,083	1,412,210
Stormwater	James Cook Dr/Resolution Rd Welcome Bay	0	0	2,075,133	1,751,938	0	0	0	0	0
Stormwater	SW Resilience - Beach Road	0	0	0	116,796	0	124,133	638,155	3,270,832	6,724,809
Stormwater	Wairakei Stream Landscape Plan Stage 2	0	0	130,002	257,242	277,686	285,505	733,878	752,291	781,087
Stormwater	SW Resilience - Ngatai Road at Carlton Reserve	0	0	113,045	0	120,733	620,663	3,190,775	9,812,497	14,632,984
<b>Stormwater Total</b>		<b>9,292,438</b>	<b>17,251,401</b>	<b>37,312,770</b>	<b>56,005,228</b>	<b>58,170,351</b>	<b>56,499,317</b>	<b>72,711,395</b>	<b>95,148,036</b>	<b>97,795,245</b>
Wastewater	WW Reticulation Renewals	10,196,844	13,065,691	12,053,479	11,972,503	12,315,539	13,655,887	14,779,943	15,515,736	15,493,737
Wastewater	Te Maunga WWTP Headworks	2,353,654	8,331,083	18,913,847	12,303,486	8,455,199	12,536,773	15,785,045	0	0
Wastewater	Main Wairakei Pump Station Papamoa East	1,852,938	7,967,324	13,785,940	14,284,323	0	0	0	0	0

Groups of Activities	Name	FY26 Budget	FY27 Budget	FY28 Budget	FY29 Budget	FY30 Budget	FY31 Budget	FY32 Budget	FY33 Budget	FY34 Budget
Wastewater	Wairakei Rising Main PHASE 1	588,657	6,630,840	4,502,716	6,705,727	0	0	0	0	0
Wastewater	Te Maunga WWTP Bioreator 2	14,245,708	5,411,062	30,924	0	0	0	0	0	0
Wastewater	Churchill Rd Foreshore Sewer (TAU02)	1,760,179	3,998,200	1,393,331	1,955,150	3,018,039	3,436,242	0	0	0
Wastewater	WWTP Renewals	1,167,934	3,946,338	2,193,955	2,797,715	736,253	1,408,053	1,013,894	1,038,892	903,420
Wastewater	WW Network Upgrade & Renewals- CBD	638,220	3,619,027	3,165,266	3,270,284	3,407,295	744,796	0	0	0
Wastewater	Ila Pl WW Upgrade Phase 1- Harrisfield drive gravity sewer	497,783	3,284,282	2,535,928	0	0	0	0	0	0
Wastewater	WW Pumpstation Renewals	2,588,693	2,669,642	5,767,958	4,413,312	4,051,318	3,929,407	4,246,020	4,040,697	4,197,054
Wastewater	Mateme st upgrade	517,541	2,092,723	881,070	900,126	0	0	0	0	0
Wastewater	Te Maunga WWTP Clarifier 3	677,274	1,842,417	3,690,070	208,855	0	0	0	0	0
Wastewater	Tauriko West Temporary pump station rising main- initial stage	4,350,000	1,517,938	0	0	0	0	0	0	0
Wastewater	Opal Drive Pump Station	18,037,126	1,347,151	1,268,915	0	0	0	0	0	0
Wastewater	Te Maunga WWTP Pumped Hopper Feed	739,603	1,184,608	1,000,257	0	0	0	0	0	0
Wastewater	Opal Drive to Te Maunga Rising Main	183,998	599,629	599,768	0	0	0	0	21,519,830	22,807,863
Wastewater	Te Maunga WWTP Electrical Power Upgrade	725,423	500,913	957,916	2,573,587	0	0	0	0	0
Wastewater	WW Chapel Street Building Upgrades	0	500,000	4,345,545	5,839,792	0	0	0	0	0
Wastewater	Newton St & Hewletts Rd gravity main upgrades (MTM02) - planning (cor	403,788	493,294	152,494	0	0	0	0	0	0
Wastewater	Te Maunga WWTP Aeration Upgrade Stage 1	850,425	446,125	2,147,401	552,361	164,723	0	0	0	0
Wastewater	WW Electrical Upgrades	206,965	438,740	492,849	589,131	643,843	532,637	604,037	537,967	436,358
Wastewater	Te Tumu Rising main	30,000	430,209	596,864	0	0	556,690	719,927	859,758	5,404,124
Wastewater	Western Corridor Wastewater Stage 1	894,314	413,494	401,323	233,610	1,810,994	1,535,939	12,004,064	13,999,162	14,391,091
Wastewater	Local Wastewater Network Upgrades	143,916	396,870	871,056	1,203,073	1,581,687	1,521,997	1,671,993	1,517,684	1,560,137
Wastewater	SW Inflow Reduction Project	180,238	300,000	733,438	757,772	783,316	805,373	828,070	848,847	862,171
Wastewater	Smiths Farm New Rising Main	0	295,815	0	0	0	0	0	0	0
Wastewater	WC WW Strategy Stage 1A	1,930,004	270,000	362,837	0	0	0	0	0	0
Wastewater	West Beth WW retic Carmichael cnr SH2 - Planning	131,707	250,000	0	0	0	0	0	0	0
Wastewater	Cameron Rd Stage 2 Wastewater Upgrade	0	245,000	309,240	588,954	692,367	595,164	155,984	211,557	145,560
Wastewater	Matua Bch Rd/Kulim Ave & Vale St Mains	0	209,484	291,676	1,412,062	1,085,347	0	0	0	0
Wastewater	Palm Beach Boulevard main upgrade (PAP05)	0	198,006	301,668	2,131,237	1,693,648	0	0	0	0
Wastewater	Te Maunga WWTP - Sludge treatment	0	155,871	366,832	213,000	0	3,421,715	3,518,149	3,973,883	4,235,897
Wastewater	WW Plant & Pump Station Bdg Renewals	93,000	155,363	170,261	248,760	381,429	88,072	123,694	919,520	299,377
Wastewater	Papamoa Manifold Pipeline (Trunk main) replacements	66,000	127,066	0	0	0	309,335	458,717	1,616,827	3,989,022
Wastewater	WW Resilience - Beach Road - Otumoetai to Chapel St	0	105,281	169,568	471,855	0	4,344,641	10,210,480	10,705,782	0
Wastewater	Chapel St WWTP Recuperative Thickening	0	100,000	241,037	1,432,910	1,683,246	1,633,784	0	0	0
Wastewater	Mansels Road WW Construction & Renewal	4,338,860	94,489	105,440	0	0	0	0	0	0
Wastewater	WWTP Measuring Carbon Emissions	0	65,800	67,828	0	0	0	0	0	0
Wastewater	Pump Stations Catchment 2 Papamoa East	0	65,000	107,644	364,767	0	0	0	0	0
Wastewater	Te Maunga - Ponds Conversion	0	59,221	61,045	325,860	1,492,862	1,534,900	2,220,779	0	0
Wastewater	Chapel St WWTP Misc Capital Works	54,000	56,479	123,836	127,945	132,258	135,982	139,815	143,323	147,335
Wastewater	Te Maunga WWTP Upgrade Marine Outfall	131,359	50,000	313,554	1,389,005	1,435,807	1,476,285	4,227,806	4,333,874	9,983,936
Wastewater	WW Miscellaneous Minor Works	54,000	41,632	107,030	109,810	113,510	116,710	119,990	122,999	126,439
Wastewater	Johnson Reserve Pipe Upgrade	1,356,181	25,000	0	0	0	0	0	0	0
Wastewater	Tip Lane Reseal	0	0	86,199	0	0	0	0	0	0
Wastewater	Otumanga PS Upgrade	0	0	0	0	0	0	0	184,388	176,816
Wastewater	Owens Park upgrades (TAU04)	0	0	0	0	0	230,470	536,487	1,739,068	2,387,136
Wastewater	New WW pumpstation Hastings rd Waugh land	0	0	0	0	267,425	0	0	0	0
Wastewater	Tawa St pipeline upgrade (MTM01)	0	0	0	0	0	136,291	248,430	1,182,868	3,763,244
Wastewater	Te Maunga WWTP Picket Fence Thickener 3	0	0	0	0	0	230,724	171,026	1,942,460	1,814,353
Wastewater	Kennedy Rd Pump Station Pyes Pa West	0	0	1,610,841	0	0	0	0	0	0
Wastewater	WW Resilience - Kopurererua Stream Outlet to Cypress St	0	0	0	0	181,099	620,663	0	4,579,165	8,069,771

Groups of Activities	Name	FY26 Budget	FY27 Budget	FY28 Budget	FY29 Budget	FY30 Budget	FY31 Budget	FY32 Budget	FY33 Budget	FY34 Budget
Wastewater	Watling St Storage	0	0	0	0	0	0	0	217,206	274,303
Wastewater	Jasper Drive PS053 pump upgrade (PAP04B)	0	0	66,515	137,323	659,830	468,880	0	0	0
Wastewater	Te Maunga WWTP Outfall Pumpstation	0	0	282,613	1,755,637	10,734,381	6,545,668	1,425,106	806,696	2,532,788
Wastewater	Newton St and Hewletts Rd gravity main upgrades (MTM02) - detailed de	0	0	0	0	0	939,943	1,276,310	1,308,333	1,383,745
Wastewater	Te Maunga WWTP Bioreactor 3	0	0	0	0	0	0	0	30,191,163	31,241,386
Wastewater	WW Resilience - Welcome bay Rd From Otumanga WW PS to Waitaha Ri	0	0	0	0	0	0	191,446	0	3,362,405
Wastewater	Ashley Place Sewer Upgrades	0	0	0	827,382	0	0	0	0	0
Wastewater	WW Sewer Extensions	64,000	0	183,626	71,371	73,777	75,854	77,992	79,949	82,187
Wastewater	Te Maunga WWTP Clarifier 4	0	0	0	0	616,177	1,198,060	426,404	12,203,330	15,681,058
<b>Wastewater Total</b>		<b>72,050,332</b>	<b>73,997,105</b>	<b>87,811,600</b>	<b>82,168,684</b>	<b>58,211,371</b>	<b>64,766,936</b>	<b>77,181,608</b>	<b>136,340,964</b>	<b>155,752,715</b>
Water Supply	Cambridge Rsvr trunk main relocations	4,962,892	13,830,676	13,383,629	15,287,290	10,409,118	16,240,268	5,388,037	0	0
Water Supply	Water Pipe Asset Renewals	7,425,380	6,180,347	7,256,847	7,848,003	8,233,284	8,837,404	9,086,466	9,445,404	9,978,836
Water Supply	Chadwick/Poolies Rd - Cameron Rd & Fraser street Watermain link	472,687	5,222,365	4,555,618	4,081,263	1,812,596	0	0	0	0
Water Supply	Water Supply Reservoir Renewals	3,707,213	4,249,000	2,226,418	2,574,892	2,843,268	2,024,756	1,553,704	1,280,875	2,383,502
Water Supply	Reservoir Seismic Upgrade	1,138,910	2,730,000	2,789,104	3,520,195	5,420,913	2,270,959	1,386,741	283,364	682,283
Water Supply	Tauriko West High Level Watermain	4,000,000	2,622,396	0	3,170,358	0	0	0	0	0
Water Supply	CMF Membrane Module Replacements	270,600	1,700,064	1,499,800	117,816	966,329	414,658	1,319,138	1,657,299	135,672
Water Supply	Water Supply M&E Asset Renewals	590,478	1,375,449	1,451,082	2,686,898	2,621,098	791,189	955,613	5,491,026	1,272,940
Water Supply	WS Network Renewal & Upgrades- CBD	1,425,288	1,254,712	1,130,452	1,751,938	0	0	0	0	0
Water Supply	Turret Rd strategic watermain link	80,530	1,190,000	8,247,786	6,935,589	4,313,106	2,499,528	0	0	0
Water Supply	Cameron Rd WS Bulk Watermain	12,100	1,095,600	1,030,800	8,059,179	9,420,732	6,418,439	6,694,237	6,149,915	9,605,018
Water Supply	Smiths Farm Water Main	0	970,557	0	0	0	0	0	0	0
Water Supply	Water Supply Meter Asset Renewals	937,537	960,000	1,606,342	1,500,856	1,148,192	1,837,260	1,701,338	1,880,084	1,789,186
Water Supply	Oropi Trunk Main Upgrade	1,098,976	600,000	9,916,778	0	0	0	0	8,609,881	7,716,557
Water Supply	Cam Rd WS Upgd 17th Ave to Barkes Corner S2	0	596,607	934,748	0	2,326,807	5,251,450	5,399,450	9,113,772	4,299,023
Water Supply	Mt Maunganui WS Main Upgrade	97,010	540,000	3,326,864	3,587,016	3,768,075	1,776,338	148,052	0	0
Water Supply	Water Supply Bulk Fund	459,816	464,962	404,156	350,415	241,481	124,145	0	0	0
Water Supply	WTP Plant Replacements	113,899	390,207	393,826	57,277	59,208	359,835	62,590	73,880	2,705,380
Water Supply	Wairakei Reticulation Mains	78,000	311,094	858,917	602,615	616,959	0	0	0	0
Water Supply	Cambridge Rd Reservoir No 4	211,334	300,000	129,981	0	0	2,155,436	6,046,201	14,207,534	15,463,837
Water Supply	15th Ave Main (roading)	50,000	250,000	1,447,810	2,743,060	0	0	0	0	0
Water Supply	Coastal Water Trunk Mains 2: ex Waiari Stage 3 375mm Watermain	40,000	240,000	4,872,206	3,926,275	3,659,546	0	0	0	0
Water Supply	Testable Backflow Renewals	215,844	240,000	578,886	460,444	618,480	575,484	793,944	808,550	1,427,140
Water Supply	WS Joyce Rd Mini Hydro	93,000	222,888	0	0	0	0	0	0	0
Water Supply	Mt Maunganui Reservoir	180,566	206,516	2,855,286	2,611,668	4,282,460	8,733,487	4,981,438	130,833	4,420,890
Water Supply	Carmichael Road Watermain	98,780	200,000	0	0	0	0	0	0	0
Water Supply	Joyce Rd WSTP Technology Renewal	1,410	200,000	2,236,717	7,220,341	0	0	0	0	0
Water Supply	Water Supply Equipment & Systems	109,561	112,957	116,437	120,300	124,355	127,857	131,460	134,758	138,531
Water Supply	Western Active Reserve - Taniwha Place Water Supply Renewal/realign	0	112,957	0	0	0	0	0	0	0
Water Supply	Western Corridor Stage 1 West	300,000	112,747	55,663	0	0	0	0	0	0
Water Supply	Waiari Intake & Water Treatment Plant	100,000	100,000	1,050,576	0	0	0	0	0	0
Water Supply	Coastal Water Trunk Mains 1: ex Waiari Stage 2 Watermain (to Mangatav	67,008	99,996	825,328	0	0	0	0	21,238,182	21,832,766
Water Supply	Gloucester Street Extension	21,249	45,183	0	0	0	0	0	0	0
Water Supply	Joyce WTP water trunk main upgrade	165,972	20,000	1,125,214	564,156	0	0	33,326,606	24,067,077	3,793,255
Water Supply	Water Supply Operational Building Renewals	105,000	16,071	219,531	74,297	166,339	43,750	19,388	288,185	98,093
Water Supply	Water Supply Residential Renewals	0	13,814	59,578	54,270	26,732	1,619	15,591	95,994	38,418
Water Supply	Tauriko Drive Water main upgrade	82,162	0	0	0	0	0	0	0	0
Water Supply	Western Corridor Water land purchase- Reservoir and PS land	0	0	0	0	0	127,857	0	0	0
Water Supply	Oropi WTP Intake Silt Management System	0	0	1,030,800	1,579,902	885,312	0	0	0	0

Groups of Activities	Name	FY26 Budget	FY27 Budget	FY28 Budget	FY29 Budget	FY30 Budget	FY31 Budget	FY32 Budget	FY33 Budget	FY34 Budget
Water Supply	WS Resilience - Fernland Spa Slips	0	0	169,568	0	0	2,172,321	3,582,877	0	0
Water Supply	TBE Gargan Rd to Roundabout Retic Mains	21,090	0	226,802	48,813	0	0	0	0	0
Water Supply	Greerton Water Supply Rezoning	0	0	0	721,798	0	0	0	0	0
Water Supply	Cambridge road Water PS TW	0	0	0	0	0	0	0	0	3,345,525
Water Supply	Upper Joyce booster pump	0	0	698,620	0	0	0	0	0	0
Water Supply	Oropi CW Reservoir 3	0	0	0	0	0	0	0	0	1,525,187
Water Supply	Western Corridor Stage 2	0	0	0	0	0	7,103,998	0	0	0
Water Supply	Waiari Reservoirs	0	0	0	0	0	0	0	0	4,034,886
<b>Water Supply Total</b>		<b>28,734,292</b>	<b>48,777,144</b>	<b>78,712,168</b>	<b>82,256,922</b>	<b>63,964,389</b>	<b>69,888,038</b>	<b>82,592,871</b>	<b>104,956,613</b>	<b>96,686,923</b>
Community Services	CWEM – Exhibition & Gallery	21,048,553	17,173,500	16,170,122	0	0	0	0	0	0
Community Services	CWEM – Museum	15,173,155	14,147,875	13,393,617	0	0	0	0	0	0
Community Services	Central Library & Community Hub	35,494,038	3,745,141	0	0	0	0	0	0	0
Community Services	Baycourt Upgrade	0	2,003,346	10,383,411	4,595,181	0	0	0	0	0
Community Services	Library Buildings Renewals	229,518	1,659,803	272,316	508,705	214,375	259,572	387,549	117,462	407,889
Community Services	Mount Maunganui Library Extension	150,342	1,203,699	0	0	0	0	0	0	0
Community Services	Library Stock (Priority 1)	1,070,255	1,151,617	1,179,255	1,205,167	1,229,351	1,251,462	1,271,500	1,290,501	1,320,098
Community Services	Historic Village Grounds Developments	364,894	737,955	0	318,314	340,728	235,901	31,470	44,516	12,864
Community Services	Historic Village Renewals	642,355	716,104	807,884	616,577	2,172,588	313,663	276,606	201,905	0
Community Services	Public Art Framework	765,758	500,000	512,000	523,250	533,750	543,350	552,050	560,300	573,150
Community Services	Technical Equipment Replacement	235,000	363,534	307,200	536,129	352,275	195,606	276,025	224,120	229,260
Community Services	Mount Maunganui Façade and Entrance Upgrade	0	245,011	0	0	0	0	0	0	0
Community Services	Cargo Shed Renewals	0	170,000	133,042	136,851	174,208	144,898	148,343	187,248	191,680
Community Services	Baycourt Building Renewals	140,729	169,753	754,260	177,259	65,103	70,646	78,146	508,542	148,399
Community Services	B18 Upgrades	209,800	110,000	0	0	0	0	0	0	0
Community Services	Furniture & Equipment Replacement	30,701	31,530	82,734	32,996	33,658	34,263	34,812	35,332	36,143
Community Services	Library Archive Offsite Climate Controlled Space	615,656	29,585	0	0	0	0	0	0	0
Community Services	Replacement of Non-Technical Equipment	17,568	18,042	25,600	26,947	160,125	28,823	30,162	31,531	18,310
Community Services	B19, B20, B57 Upgrades	253,821	0	0	0	0	0	0	0	0
Community Services	City Centre – Historical and Cultural Precinct	768,847	0	2,242,114	922,132	961,581	986,828	2,019,875	2,048,269	2,060,613
Community Services	Minor Improvements to Libraries	10,980	0	11,686	5,900	6,019	6,127	6,044	6,134	6,275
Community Services	B26 Upgrades	531,990	0	0	0	0	0	0	0	0
Community Services	Kiln Shed	411,476	0	0	0	0	0	0	0	0
Community Services	Art Gallery Door Relocation	3,554,029	0	0	0	0	0	0	0	0
<b>Community Services Total</b>		<b>81,719,465</b>	<b>44,176,494</b>	<b>46,275,241</b>	<b>9,605,408</b>	<b>6,243,759</b>	<b>4,071,139</b>	<b>5,112,581</b>	<b>5,255,861</b>	<b>5,004,680</b>
Spaces & Places	Marine Asset - Renewals	1,721,345	4,223,559	3,265,049	1,182,545	814,066	1,199,402	607,255	673,840	474,825
Spaces & Places	CFIP Memorial Park Aquatics Facility	150,000	4,000,000	20,998,362	31,930,544	51,659,814	21,294,002	0	0	0
Spaces & Places	Baypark Master Plan	1,148,427	4,000,000	13,776,218	3,026,363	19,178,993	0	0	0	0
Spaces & Places	Mauao Remediation (in Spaces & places)	0	4,000,000	0	0	0	0	0	0	0
Spaces & Places	Gate Pa Community Centre	1,860,000	3,900,601	0	0	0	0	0	0	0
Spaces & Places	Civic Plaza	1,793,548	3,857,673	7,585,543	1,660,680	0	0	0	0	0
Spaces & Places	Gordon Spratt Master Plan	1,465,000	3,364,134	0	0	0	0	0	0	0
Spaces & Places	Waterfront Central Plaza	283,561	3,000,000	1,302,668	0	0	0	0	0	0
Spaces & Places	Mount College Pool	2,480,329	2,761,563	0	0	0	0	0	0	0
Spaces & Places	Site A Civic Establishment	2,407,790	2,641,033	0	0	0	0	0	0	0
Spaces & Places	Cemetery Crematorium Building	164,541	2,342,700	0	0	0	0	0	0	0
Spaces & Places	Mount Maunganui Public Toilets	316,768	2,117,829	0	0	0	0	0	0	0
Spaces & Places	Baypark Arena Expansion	0	2,000,000	0	0	401,535	9,565,322	7,510,541	6,277,082	0
Spaces & Places	Beachside Remediation	0	2,000,000	0	0	0	0	0	0	0
Spaces & Places	Play AIP	950,400	1,910,655	3,492,572	4,037,956	3,017,515	4,173,233	4,241,325	3,910,134	3,163,413

Groups of Activities	Name	FY26 Budget	FY27 Budget	FY28 Budget	FY29 Budget	FY30 Budget	FY31 Budget	FY32 Budget	FY33 Budget	FY34 Budget
Spaces & Places	City Centre – Parks, Reserves and Green Space	546,340	1,910,000	2,277,779	546,662	577,105	597,996	619,100	634,493	641,294
Spaces & Places	Fisherman's Wharf	500,000	1,825,000	5,606,400	0	0	0	0	0	0
Spaces & Places	Compliance (H&S, Building Security, Accessibility, Sustainability, Cultu	1,200,000	1,666,165	1,149,705	2,564,026	1,120,449	1,331,139	1,066,415	1,287,050	1,119,650
Spaces & Places	Parks & Reserves Renewals - Structures	1,380,879	1,496,927	1,722,252	1,652,636	2,046,060	1,547,142	2,503,225	2,540,681	3,185,609
Spaces & Places	Simpson Reserve - Playground & Reserve		1,482,908	1,135,970						
Spaces & Places	Sydenham & Lees Park - Play Space & community enhancement		1,478,349							
Spaces & Places	Te Papa – suburban centers open space and public realm improvement	0	1,450,000	4,033,602	2,714,138	2,768,602	2,818,398	3,392,958	2,453,625	1,254,949
Spaces & Places	Upgrades to Sports Fields Network	2,429,435	1,345,191	1,681,585	1,718,534	1,402,415	1,189,700	1,208,749	1,226,813	1,254,949
Spaces & Places	Parks Roading Renewals	283,345	1,333,937	918,475	867,809	311,928	3,038,338	1,378,677	2,242,022	1,368,583
Spaces & Places	CFIP Western Active Reserve Community	207,585	1,100,000	6,371,904	7,290,993	1,184,551	799,754	0	0	0
Spaces & Places	Parks & Reserves Surface Renewals	1,413,696	965,691	1,108,901	2,043,162	1,249,067	1,216,630	2,569,880	3,992,719	2,760,369
Spaces & Places	Strand Waterfront Whare Waka	869,850	760,786	0	0	0	0	0	0	0
Spaces & Places	Aquatics Network – new capital projects (Baywave, Greerton & Mount Hi	360,000	711,443	3,026,402	1,550,342	6,964,257	1,867,804	26,930	841,212	593,753
Spaces & Places	Coastal Structures Renewals	777,814	688,000	365,568	763,945	373,625	869,360	386,435	392,210	515,835
Spaces & Places	Oropi Forest and Mountain Bike Trail Restoration Works	567,096	658,477	0	0	0	0	0	0	0
Spaces & Places	TRMP Implementation Projects Bulk Fund	404,044	570,508	396,849	666,026	693,026	718,164	741,314	763,594	798,930
Spaces & Places	Memorial Park Upgrade (Ex S2)	0	500,000	3,682,265	2,067,377	0	0	0	0	0
Spaces & Places	Strand Seawall - South	0	500,000	3,951,648	0	0	0	0	0	0
Spaces & Places	Reserves and Open Space – Investing in Spaces for Community Program	444,527	489,326	467,237	600,407	620,036	637,303	655,020	671,893	690,510
Spaces & Places	Parks Utilities Renewals	1,419,315	476,488	781,402	482,596	292,278	571,088	792,279	501,917	914,293
Spaces & Places	Public Toilet Renewals	423,975	433,926	694,282	257,811	278,527	416,734	383,087	718,325	366,669
Spaces & Places	Coastal Structure Renewals	462,488	427,726	711,917	862,181	153,552	185,776	174,780	84,661	327,208
Spaces & Places	Strand South Reserve	337,500	415,115	9,400,893	0	0	0	0	0	0
Spaces & Places	Reserves AIP	638,904	332,531	2,599,309	2,630,933	2,675,529	2,022,225	2,046,653	2,069,383	1,971,044
Spaces & Places	Playground Shade (Active Rec)	545,245	312,228	425,558	509,286	525,936	540,583	555,611	569,923	585,715
Spaces & Places	Central Plaza Wharf	0	295,932	2,805,573	2,817,512	4,576,795	0	0	0	0
Spaces & Places	City operations tools, equipment and vehicle renewals	170,997	247,971	293,506	1,281,256	432,214	172,338	79,780	673,746	1,458,681
Spaces & Places	S&P Community Building Renewals	132,384	238,471	356,623	404,666	430,163	475,249	307,080	876,508	1,377,520
Spaces & Places	Reserves and Open Space – Space for Culture and Storytelling programr	643,068	220,000	1,574,844	729,892	753,790	774,774	796,355	816,810	808,564
Spaces & Places	Automated Public Toilet Mngmt Systems	293,690	218,956	224,201	229,147	0	0	0	0	0
Spaces & Places	Cremator for the Cemetery	49,209	181,628	0	0	0	0	0	0	0
Spaces & Places	Accessibility Hotspots (Active Rec)	612,916	180,694	351,827	495,646	505,561	514,646	522,901	530,740	542,914
Spaces & Places	TCT Park Development	244,848	165,424	119,584	117,727	126,177	132,453	136,135	139,642	81,236
Spaces & Places	Purchase of in-housing Vehicles & Equipment	1,881,321	164,217	168,151	171,860	87,000	0	0	0	0
Spaces & Places	Willow St Upgrade	431,455	161,404	5,697,524	1,166,373	0	0	0	0	0
Spaces & Places	S&P Residential & Operational Building Renewals	56,846	124,526	30,652	124,474	61,878	218,872	129,674	70,992	154,036
Spaces & Places	Bay Venues Managed Community Centre - Property Renewals	42,809	115,280	70,727	200,905	54,405	37,016	136,185	187,354	164,259
Spaces & Places	Beachside Renewals	872,947	106,524	78,890	108,106	116,640	139,775	75,824	1,419,061	442,974
Spaces & Places	Hamilton, Wharf & Durham Footpath Upgrades	1,620,785	104,169	1,544,395	49,054	0	0	0	0	0
Spaces & Places	Cemetery Chapel	0	100,000	0	0	0	0	0	0	0
Spaces & Places	Community Centres and Halls – new capital projects	0	94,400	531,351	0	719,482	0	0	0	1,130,915
Spaces & Places	Non-Leased Vehicles, Mowers, Tools and Equipment	89,118	77,468	4,086	23,684	57,493	104,694	2,660	2,700	14,900
Spaces & Places	Cemetery Building Renewals	57,333	69,964	15,848	14,732	99,171	149,590	44,649	27,625	139,857
Spaces & Places	Cemetery Cremator Renewals	13,371	53,707	24,497	4,082	313,768	38,727	170,685	36,151	35,603
Spaces & Places	Merivale Community Centre	1,043,583	25,000	0	0	0	0	0	0	0
Spaces & Places	Parks Commercial Buildings Renewals	28,230	23,301	82,522	97,941	66,901	3,100	32,106	85,928	62,731
Spaces & Places	Asbestos Removal	22,653	22,799	21,215	21,195	21,620	22,009	22,361	22,696	23,216
Spaces & Places	Cemetery Landscaping	5,490	5,638	5,773	5,900	6,019	6,127	6,044	6,134	6,275
Spaces & Places	Mt Maunganui Depot Set up	8,083	0	0	0	0	0	0	0	0

Groups of Activities	Name	FY26 Budget	FY27 Budget	FY28 Budget	FY29 Budget	FY30 Budget	FY31 Budget	FY32 Budget	FY33 Budget	FY34 Budget
Spaces & Places	Community Centers - AIP	0	0	0	0	1,168,680	4,758,798	0	1,641,475	6,274,743
Spaces & Places	Pilot Bay Jetty upgrade	0	0	485,791	496,465	506,428	0	0	0	0
Spaces & Places	Community Stadium - Tauranga Domain	0	0	0	0	0	0	0	44,581,565	45,006,541
Spaces & Places	S1 - General Intensification - Land development Mount Infill	0	0	0	885,045	0	0	0	0	0
Spaces & Places	CFIP Strategic Land Purchase for Social Infrastructure - Western Corridor	0	0	8,521,898	3,570,707	5,470,540	1,963,927	6,225,056	0	0
Spaces & Places	Coronation Park refurbishment	0	0	1,412,222	729,906	753,769	774,761	447,918	459,456	472,187
Spaces & Places	Beachside Holiday Park Facilities Imps	5,243	0	0	0	0	0	0	0	0
Spaces & Places	Public Toilet - Whareroa Boat Ramp	0	0	0	0	300,757	0	0	0	0
Spaces & Places	Sports - new capital projects	0	0	3,690,881	2,333,057	731,161	78,914	80,790	82,857	84,818
Spaces & Places	Strand Waterfront - Full Road and Reserve Upgrade	0	0	12,801,349	0	0	0	0	0	0
Spaces & Places	Te Papa Spatial Plan Implementation General	270,656	0	2,439,336	0	0	0	0	0	0
Spaces & Places	Tree Pit Upgrades	76,270	0	41,342	86,764	89,601	92,096	0	0	0
Spaces & Places	Events - new capital projects	0	0	995,075	1,793,270	1,845,422	0	0	0	0
Spaces & Places	Fence from Manawa to Simpson Road	0	0	112,106	0	0	0	0	0	0
Spaces & Places	Blake Park Shared Sports Facility (Active Rec)	0	0	3,293,497	5,081,685	0	3,586,996	0	0	0
Spaces & Places	Fergusson Park Master Plan	0	0	1,666,882	0	0	0	0	0	0
Spaces & Places	Cemetery Car Park	100,000	0	966,134	0	0	0	0	0	0
Spaces & Places	Beachside Utility Vehicles & Mowers	0	0	0	20,594	0	0	0	0	51,400
Spaces & Places	Cemetery Loop Road	0	0	0	458,276	467,472	475,880	0	0	0
Spaces & Places	Tauranga & Wharepai Domain Improvements	0	0	1,365,192	2,571,095	784,477	0	0	0	0
Spaces & Places	CFIP Western Corridor Community Centre land purchase and construct	0	0	0	0	557,193	0	630,408	646,540	7,942,109
Spaces & Places	Hull Road Level Crossing - Operational project	400,000	0	0	0	0	0	0	0	0
Spaces & Places	City Centre - Public Realm Upgrades, Placemaking and Community Amr	422,851	0	2,277,779	2,186,653	2,308,418	2,391,982	1,857,301	1,903,477	1,923,884
Spaces & Places	Operational Nursery	52,525	0	28,027	0	0	0	0	0	0
Spaces & Places	Indoor Courts	0	0	0	0	0	0	3,626,246	7,360,876	12,549,486
Spaces & Places	OSP bulk Fund Spaces & Places	0	0	1,252,779	0	0	0	0	0	0
Spaces & Places	Indoor Courts - 483 Cameron Road	381,060	0	0	0	0	0	0	0	0
Spaces & Places	Papamoa Shared Pathway	1,000,000	0	0	0	0	0	0	0	0
Spaces & Places	Kennedy Rd/Hastings Rd Res Land Purchase	608,096	0	0	0	0	0	0	0	0
Spaces & Places	Climate AIP	144,562	0	293,010	144,927	145,033	145,121	145,189	145,253	146,606
Spaces & Places	Kopurererua Place Finding and Entrances	0	0	470,749	126,026	128,555	101,124	102,743	104,279	106,670
Spaces & Places	Cemetery Activity Development Projects	49,409	0	0	0	0	0	0	0	0
Spaces & Places	Links Ave Artificial Turf	3,075,478	0	0	0	0	0	0	0	0
Spaces & Places	Pump track at Cambridge Park	0	0	0	0	759,642	0	0	0	0
Spaces & Places	Marine Park Development - Public Toilets	0	0	0	483,825	0	0	0	0	0
Spaces & Places	Masonic Park Upgrade	447,771	0	0	0	0	0	0	0	0
Spaces & Places	Matua Peninsula Reserve Development	0	0	0	0	152,646	287,152	0	0	0
Spaces & Places	Badminton BoP (indoor facility)	115,000	0	5,117,000	0	0	0	0	0	0
Spaces & Places	S1 - Kennedy Rd/Hastings Rd Res Land Dev	423,741	0	0	0	0	0	0	0	0
Spaces & Places	Signage implementation	100,000	0	751,322	0	0	0	0	0	0
Spaces & Places	Mauao Development	87,838	0	34,640	0	0	0	0	0	0
Spaces & Places	Marine Parade Boardwalk (Active Rec)	265,413	0	0	0	0	0	0	0	0
Spaces & Places	Maunganui Road commercial area streetscape enhancements	0	0	482,888	249,580	0	0	0	0	0
Spaces & Places	Cemetery Masterplan	0	0	5,036,948	2,703,667	1,745,036	1,793,633	1,843,495	1,890,984	0
Spaces & Places	Strand Waterfront (Road/Footpath Upgrade)	0	0	1,062,212	0	0	0	0	0	0
Spaces & Places	Sulphur Point project	0	0	824,271	868,259	5,974,921	2,373,836	0	0	0
Spaces & Places	Merivale Community Reserve	391,700	0	0	0	0	0	0	0	0
Spaces & Places	Tatua Reserve Development	0	0	455,556	0	0	0	0	0	0
Spaces & Places	Merricks Farm Development	0	0	0	0	0	2,379,399	0	0	0

Groups of Activities	Name	FY26 Budget	FY27 Budget	FY28 Budget	FY29 Budget	FY30 Budget	FY31 Budget	FY32 Budget	FY33 Budget	FY34 Budget
Spaces & Places	Monticola Reserve Toilet Block - Papamoa East	500,000	0	0	0	0	0	0	0	0
Spaces & Places	Tauriko West public toilets	0	0	0	0	360,909	184,729	0	0	0
Spaces & Places	Te Papa Spatial Plan Implementation - City Centre Public spaces	58,865	0	0	0	0	0	0	0	0
Spaces & Places	Mount Cricket Club	73,300	0	0	0	0	0	0	0	0
Spaces & Places	Te Papa Spatial Plan Implementation General Open Space Projects Cult	0	0	66,394	0	0	0	13,901	14,108	14,432
Spaces & Places	Blake Park Reserve Development	0	0	3,092,178	0	0	0	0	0	0
Spaces & Places	Te Ranga masterplan	0	0	1,264,167	0	254,904	635,740	653,414	670,246	688,817
Spaces & Places	Mount Maunganui to Arataki Spatial Plan (MSP) Open Space, Culture an	0	0	531,482	549,392	567,354	499,845	513,741	526,975	541,576
Spaces & Places	CFIP Ohauiti Reserve Development	0	0	0	0	0	3,748,841	0	0	0
Spaces & Places	Mount Spatial Plan - Cultural Recognition	0	0	57,734	59,003	60,187	61,270	0	0	0
Spaces & Places	Mt Maunganui Holiday Park Master Plan	0	0	1,404,073	0	0	0	0	0	0
Spaces & Places	Nature and Biodiversity AIP	105,534	0	221,968	113,423	115,699	91,012	92,469	93,851	96,004
Spaces & Places	New Public toilets	0	0	548,916	564,632	0	0	612,046	0	0
Spaces & Places	Waterfront Playground/North Reserve	419,154	0	0	0	0	0	0	0	0
Spaces & Places	Western Corridor Destination Playground Development (Active Rec)	0	0	0	0	0	0	0	0	138,456
Spaces & Places	CFIP Strategic Land Purchase for Social Infrastructure - Eastern Corrido	0	0	0	0	0	630,281	3,021,872	0	0
Spaces & Places	CFIP Strategic Land Purchase for Social Infrastructure - Eastern Corrido	0	0	0	0	0	2,974,249	3,021,872	3,067,032	3,137,372
Spaces & Places	Memorial Park to City Centre Pathway - Stage 1	1,260	0	0	0	0	0	0	0	0
<b>Spaces &amp; Places Total</b>		<b>47,850,609</b>	<b>72,447,942</b>	<b>179,997,905</b>	<b>105,767,354</b>	<b>131,986,746</b>	<b>89,419,049</b>	<b>56,211,134</b>	<b>99,936,636</b>	<b>107,607,379</b>
Sustainability & Waste	Te Maunga Closed Landfill	630,000	9,793,372	0	0	0	0	0	0	0
Sustainability & Waste	Waste Facilities Redevelopment	1,000,000	5,008,728	2,854,364	10,163,369	8,175,922	8,369,657	0	0	0
Sustainability & Waste	Public Place Bins & Signs - Renewals	219,859	613,313	632,657	712,694	439,553	481,431	461,414	446,432	461,646
Sustainability & Waste	Kerbside Bins	954,315	588,050	602,163	615,394	627,743	639,034	649,266	658,969	674,082
Sustainability & Waste	Sustainability & Waste Road Renewals	28,040	147,167	27,266	18,210	61,094	48,918	27,787	114,000	51,675
Sustainability & Waste	Sustainability & Waste Infrastructure Renewals	84,603	50,264	106,281	43,144	82,963	33,240	28,575	92,648	11,752
Sustainability & Waste	Transfer Stations - Minor Works	7,821	11,276	10,207	0	0	0	0	0	0
Sustainability & Waste	Waste Minimisation Infrastructure	21,980	0	23,094	0	0	0	0	0	0
Sustainability & Waste	Cambridge Road - Closed Landfill upgrade	1,497,085	0	0	0	0	0	0	0	0
Sustainability & Waste	Land purchase for transfer station site development from 95	0	0	15,049,125	0	0	0	0	0	0
City & Infrastructure Planning	Te Tumu (Opex)	152,986	547,056	0	0	0	0	0	0	0
City & Infrastructure Planning	Waste Infrastructure	290,000	500,000	0	0	0	0	0	0	0
City & Infrastructure Planning	Keenan Rd Opex 22-31	265,884	388,056	0	0	0	0	0	0	0
City & Infrastructure Planning	Tauriko West Opex	28,475	0	0	0	0	0	0	0	0
<b>City &amp; Infrastructure Planning Total</b>		<b>737,344</b>	<b>1,435,112</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Economic Development	Marine Precinct - Alongside Wharf	0	6,888,838	5,511,099	0	0	0	0	0	0
Economic Development	Marine Precinct Renewal	0	3,885,012	8,867,840	0	0	0	0	0	0
Economic Development	New Apron Gates	377,940	60,500	0	0	0	0	0	0	0
Economic Development	Airport Mower Replacements	73,024	49,265	0	0	0	0	0	0	0
Economic Development	New Hangar Lease Sites	703,148	0	0	0	0	0	0	0	0
Economic Development	CAA - required Security Upgrade	0	0	0	0	0	0	0	0	1,938,896
Economic Development	John Deere Replacements	0	0	0	120,297	0	0	0	0	0
Economic Development	Replacement of No. 2 Fire Truck	1,249,633	0	0	0	0	0	0	0	0
Economic Development	Kubota Farm Vehicle (Renewals Funded)	38,429	0	0	0	0	42,889	0	0	0
Economic Development	Barrier Arm and security camera	35,000	0	0	0	0	0	0	0	0
Economic Development	Airport Renewals	14,500	0	0	0	0	0	0	0	0
Economic Development	New Power Centre & Airfield lighting	71,000	0	0	0	0	0	0	0	0
Economic Development	Apron Resurfacing	329,883	0	0	0	0	0	0	0	0
Economic Development	Road Resurfacing	25,647	0	0	81,344	0	0	0	0	0
Economic Development	Ski Data Equipment Upgrade	32,100	0	0	0	0	0	0	0	0

Groups of Activities	Name	FY26 Budget	FY27 Budget	FY28 Budget	FY29 Budget	FY30 Budget	FY31 Budget	FY32 Budget	FY33 Budget	FY34 Budget
Economic Development	New Car Park	144,910	0	0	0	0	0	0	0	0
Economic Development	New Fire Station	117,000	0	0	0	0	0	0	0	0
<b>Economic Development Total</b>		<b>3,212,214</b>	<b>10,883,615</b>	<b>14,378,939</b>	<b>201,641</b>	<b>0</b>	<b>42,889</b>	<b>0</b>	<b>0</b>	<b>1,938,896</b>
Support Services	Safe and Secure Infrastructure	4,450,014	5,776,767	0	0	0	0	0	0	0
Support Services	ERP Ozone	5,430,000	4,430,000	5,752,494	0	0	0	0	0	0
Support Services	Strategic Acquisition Non Growth	0	2,665,000	5,605,284	2,864,223	2,921,699	2,974,249	3,021,872	3,067,032	3,137,372
Support Services	CWEM - Civic Whare	4,945,027	2,491,397	5,254,054	0	0	0	0	0	0
Support Services	Safe & Secure Enterprise Platforms	2,999,571	1,850,000	0	0	0	0	0	0	0
Support Services	Strategic Acquisition Fund Growth	1,700,000	1,380,000	5,605,284	2,864,223	2,921,699	2,974,249	3,021,872	3,067,032	3,137,372
Support Services	BI Operational project	586,434	751,715	770,808	789,150	806,815	824,481	842,146	859,135	876,048
Support Services	GIS Capital Project	118,496	748,831	855,346	863,255	898,247	930,849	960,897	989,833	1,033,433
Support Services	ERP SAP	0	550,000	0	0	0	0	0	0	0
Support Services	GIS Operational project	438,679	500,000	166,657	170,623	174,442	178,262	182,081	185,754	189,411
Support Services	Project & Program Management System	200,000	333,000	0	0	0	0	0	0	0
Support Services	Business Improvements AI	265,000	230,000	0	0	0	0	0	0	0
Support Services	Health & Safety Risk Control Bulk Fund	109,798	112,763	115,469	118,006	120,374	122,539	120,875	122,681	125,495
Support Services	Office furniture & chattels	50,694	35,493	67,263	68,741	70,121	71,382	72,525	73,609	75,297
Support Services	Laboratory Equipment Renewals	22,000	29,634	25,015	51,083	111,767	24,649	132,006	25,981	51,591
Support Services	Residential Property Renewals	175,928	27,430	235,713	86,869	107,167	62,319	82,984	84,224	86,156
Support Services	Commercial Property Renewals	89,162	23,603	80,746	95,313	64,312	2,951	30,216	80,016	58,144
Support Services	Civic Building IT Infrastructure	134,499	0	0	0	0	0	0	0	0
Support Services	Bulk Fund Opex IT	0	0	3,916,530	5,575,997	4,637,966	4,666,637	7,098,554	7,119,637	7,065,379
Support Services	Business Improvements Data & Info	180,000	0	0	0	0	0	0	0	0
Support Services	Emissions Reduction Programme	383,760	0	717,476	733,241	747,955	594,850	604,374	613,406	627,474
Support Services	Art Gallery Land Purchase	3,789,168	0	0	0	0	0	0	0	0
Support Services	Civic Administration Building	65,501	0	0	0	0	0	0	0	0
Support Services	IT Hardware	0	0	1,330,492	1,557,909	2,568,363	2,542,412	1,481,745	1,625,159	2,452,358
Emergency Management	Tsunami Evacuation Bridges	47,982	0	0	0	0	0	0	0	0
Emergency Management	Emergency Operations Centre Fit-Out - 483 Cameron Rd	379,254	0	0	0	0	0	0	0	0
Regulatory & Compliance	Building & Equipment Renewals	8,223	16,475	834	67,544	35,987	12,191	1,123	156,930	1,542
Regulatory & Compliance	Building Team Miscellaneous Equipment	10,980	0	23,371	12,350	12,849	12,254	0	0	0
Regulatory & Compliance	Dog Trap Replacement	3,294	0	0	0	0	0	0	0	0
<b>Regulatory &amp; Compliance Total</b>		<b>22,497</b>	<b>16,475</b>	<b>24,205</b>	<b>79,894</b>	<b>48,837</b>	<b>24,444</b>	<b>1,123</b>	<b>156,930</b>	<b>1,542</b>
<b>Grand Total</b>		<b>417,545,824</b>	<b>431,940,162</b>	<b>711,759,123</b>	<b>600,883,487</b>	<b>498,595,554</b>	<b>422,861,902</b>	<b>470,888,054</b>	<b>600,877,874</b>	<b>636,290,372</b>

**Attachment 3.5 - Revised 2027 Annual Plan Capital Programme Contingency Budgets by Groups of Activities (incl changes actioned since Feb 2026)**

<b>Groups of Activities</b>	<b>FY26 Budget</b>	<b>FY27 Budget</b>	<b>FY28 Budget</b>	<b>FY29 Budget</b>	<b>FY30 Budget</b>	<b>FY31 Budget</b>	<b>FY32 Budget</b>	<b>FY33 Budget</b>	<b>FY34 Budget</b>
Transportation	1,766,880	5,155,527	61,856,091	53,208,882	29,624,260	9,202,021	28,598,359	27,903,767	32,831,621
Stormwater	0	19,683	6,079,069	13,604,341	7,806,922	8,597,103	10,672,194	19,522,591	23,382,278
Wastewater	3,047,078	1,476,021	11,916,488	21,405,485	12,009,939	22,197,666	23,981,841	7,191,861	29,388,551
Water Supply	0	66,846	1,915,694	11,882,727	19,413,898	25,400,199	26,505,635	19,780,842	64,312,285
Community Services	7,453,403	4,646,177	5,165,297	509,095	0	0	0	0	0
Spaces & Places	1,093,115	4,177,665	15,414,075	10,942,036	37,163,808	4,355,546	1,451,375	6,234,073	6,524,966
Sustainability & Waste	0	1,727,963	0	0	0	0	0	0	0
Economic Development	0	1,239,991	989,970	0	0	0	0	0	0
Support Services	11,850	495,790	717,465	86,326	89,825	93,085	96,090	98,984	101,254
Emergency Management	17,150	0	0	0	0	0	0	0	0
<b>Grand Total</b>	<b>13,389,476</b>	<b>19,005,662</b>	<b>104,054,151</b>	<b>111,638,891</b>	<b>106,108,652</b>	<b>69,845,618</b>	<b>91,305,493</b>	<b>80,732,117</b>	<b>156,540,955</b>

Attachment 3.6 - 2027 Annual Plan Capital Programme Capital Programme Changes (since Feb 2026)												
Change Type	GOA	Name	Change Justification	FY26 Budget (Inflated Feb 26 Model)	FY27 Budget (Inflated Feb 26 Model)	FY28-34 Total Budget (Inflated Feb 26 Model)	FY26 Budget (Inflated May 26 Model)	FY27 Budget (Inflated May 26 Model)	FY28-34 Total Budget (Inflated May 26 Model)	Total Uninflated Variance FY26-34 (May vs Feb 26 models)	Total Inflated Variance FY26-34 (May vs Feb 26 models)	Net Variance Across FY26 & FY27
Increase	Community Services	Art Gallery Door Relocation	Out of Scope costs recharge which has been recovered from Tauranga Art Gallery Trust	2,887,989	0	0	3,554,029	0	0	666,040	666,040	666,040
Increase	Community Services	Historic Village Renewals	Deferred to FY28, minor adjustment	642,355	1,009,053	4,088,889	642,355	716,104	4,389,222	345	7,384	(292,949)
Increase	Economic Development	Airport Renewals	Air Conditioning unit needed to be replaced unexpectedly	0	0	0	14,500	0	0	14,500	14,500	14,500
Increase	Regulatory & Compliance	Building Team Miscellaneous Equipment	Minor update	10,980		59,186	10,980	0	60,824	1,556	1,638	0
Increase	Spaces & Places	Indoor Courts - 483 Cameron Road	Increase due to additional re-design of the lift shaft as part of the installation of a new passenger lift, and upgrade to electrical switchboard.	313,273	0	0	381,060	0	0	67,787	67,787	67,787
Increase	Transportation	TSP008 15th Ave & Fraser St upgrades	Additional budget required to cover historic spend, memo underway to seek approval at GM level.	56,862	0	0	79,301	0	0	22,439	22,439	22,439
Increase	Transportation	TSP019 Active modes & PT City Periphery	Additional budget required to cover historic spend, memo underway to seek approval at GM level.	0	0	0	21,102	0	0	21,102	21,102	21,102
Increase	Transportation	Road resurfacing WC212	Minor increase	9,000,000	9,732,749	77,123,378	9,031,123	9,732,749	77,123,378	31,123	31,123	31,123
Increase	Transportation	TSP038 Speed Management Plan Impl	Budget decrease in error in Feb model, reversed back to meet contractual obligation. Carry forward contingency.	105,020	613,065	3,034,471	890,000	628,818	3,034,471	800,733	800,733	800,733
Increase	Transportation	Ngatai Rd/Bureta Rd intersection safety improven	Works have been rephased slightly and it is expected that budget in FY27 will need to be bought forward. Minor increase.	1,634,680	797,075	0	1,740,000	805,864	0	114,109	114,109	114,109
Increase	Transportation	New LPR Purchase for Parking Enforcement Activity	Non-budgeted business case			0	0	219,291	0	219,291	219,291	219,291
Increase	Wastewater	Tauriko West Temporary pump station rising main- initial stage	Part of Tauriko Programme of works being managed by NZTA. Minor adjustment.	1,671,521	2,093,760	2,096,497	4,350,000	1,517,938	0	68,803	6,160	2,102,657
Increase	Wastewater	WW Pumpstation Renewals	Minor adjustment	2,757,283	2,500,000	30,645,764	2,588,693	2,669,642	30,645,764	1,052	1,052	1,052
Increase	Wastewater	WW Sewer Extensions	Minor cost increase impacting later years	64,000	67,015	530,209	64,000	0	644,756	44,109	47,532	(67,015)
Increase	Wastewater	Local Wastewater Network Upgrades	Error in FY28 budget in Feb 26 model corrected. No change in the total FY26-34 budget from that set previously.	143,916	396,870	9,703,264	143,916	396,870	9,927,626	217,658	224,362	0
Increase	Water Supply	WS Network Renewal & Upgrades- CBD	Budgets rephased to accommodate bring forwards and reduce AP27. Error in FY27 budget in Feb 26 model corrected.	740,000	970,009	2,882,389	1,425,288	1,254,712	2,882,389	969,991	969,991	969,991
Increase	Water Supply	Western Corridor Stage 1 West	Part of Tauriko Programme of works being managed by NZTA. Minor change.	312,000	146,747	7,795	300,000	112,747	55,663	438	1,868	(46,000)
<b>Increase Total</b>				<b>20,339,879</b>	<b>18,326,343</b>	<b>130,171,843</b>	<b>25,236,347</b>	<b>18,054,735</b>	<b>128,764,094</b>	<b>3,261,076</b>	<b>3,217,112</b>	<b>4,624,860</b>
Decrease	Community Services	CWEM - Museum	Budget brought forward due to deposits on early purchase of materials and project running ahead of schedule.	14,151,721	15,469,309	13,393,617	15,173,155	14,147,875	13,393,617	(300,000)	(300,000)	(300,000)
Decrease	Community Services	Public Art Framework	Budget reduced to \$500k per annum per Council meeting on 24 March 26	765,758		14,266,253	765,758	500,000	3,797,650	(9,267,402)	(9,968,403)	500,000
Decrease	Economic Development	Ski Data Equipment Upgrade	Minor reduction in budget	96,182	0	0	32,100	0	0	(64,082)	(64,082)	(64,082)
Decrease	Economic Development	Marine Precinct - Alongside Wharf	Reduce to agreed \$12.4m funding for Alongside Wharf	518,828	6,370,010	6,522,890	0	6,888,838	5,511,099	(970,136)	(1,011,791)	0
Decrease	Economic Development	Marine Precinct Renewal	Reduce to agreed \$16.8m funding for Bridge Wharf	1,161,448	2,723,564	10,061,812	0	3,885,012	8,867,840	(1,165,988)	(1,193,972)	0

Change Type	GOA	Name	Change Justification	FY26 Budget (Inflated Feb 26 Model)	FY27 Budget (Inflated Feb 26 Model)	FY28-34 Total Budget (Inflated Feb 26 Model)	FY26 Budget (Inflated May 26 Model)	FY27 Budget (Inflated May 26 Model)	FY28-34 Total Budget (Inflated May 26 Model)	Total Uninflated Variance FY26-34 (May vs Feb 26 models)	Total Inflated Variance FY26-34 (May vs Feb 26 models)	Net Variance Across FY26 & FY27
Decrease	Spaces & Places	Strand Waterfront (Road/Footpath Upgrade)	Correction of error in February model in FY26.	384,874	0	1,062,212	0	0	1,062,212	(384,874)	(384,874)	(384,874)
Decrease	Spaces & Places	Baypark Master Plan	Delay in direction from Council. Budget has been rephased.	1,998,427	0	44,570,970	1,148,427	4,000,000	35,961,573	(4,829,115)	(5,439,397)	3,150,000
Decrease	Spaces & Places	Badminton BoP (indoor facility)	Reducing to \$5m in FY28 per Council meeting on 12 May 26.	115,000	1,939,482	6,140,400	115,000	0	5,117,000	(2,939,482)	(2,962,882)	(1,939,482)
Decrease	Spaces & Places	Merivale Community Reserve	Project is delivered well under the approved budget. \$125k contingency is not needed	516,700	0	0	391,700	0	0	(125,000)	(125,000)	(125,000)
Decrease	Spaces & Places	Merivale Community Centre	Project is delivered well under the approved budget. \$125k contingency is not needed	1,168,583	25,000	0	1,043,583	25,000	0	(125,000)	(125,000)	(125,000)
Decrease	Support Services	Strategic Acquisition Fund Growth	Deferred unspent budget to FY27 per Strategic Acquisition Fund Policy	3,080,382	0	23,591,731	1,700,000	1,380,000	23,591,731	(382)	(382)	(382)
Decrease	Transportation	TSP028 Bus facility imp Tga Crossing	Contingency reduction, more confident in updated forecast.	11,413,276	500,000	13,270,910	10,922,752	500,000	13,270,910	(490,524)	(490,524)	(490,524)
Decrease	Transportation	TSP032 City Centre Transport Hub	Savings as a result of contingency reforecast	2,231,872	204,790	7,961,898	810,686	204,790	7,961,898	(1,421,186)	(1,421,186)	(1,421,186)
Decrease	Transportation	City Centre Transportation Development	Minor reduction	500,000	0	82,721,231	413,747	0	82,721,231	(86,253)	(86,253)	(86,253)
Decrease	Transportation	Chapel Street Esplanade Walkway/Cycleway	Carry forward and minor reduction	470,000	330,000	0	170,000	590,000	0	(40,000)	(40,000)	(40,000)
Decrease	Transportation	The Boulevard - Stevenson Drive to Sands Intersection	Delivery timing is driven by the developer under the Development Agreement, resulting in a re-phasing of expenditure rather than a change in scope. Staging has been updated, with associated works and land acquisition costs deferred into later years.	0	1,345,404	1,342,193	0	1,570,121	0	(1,080,283)	(1,117,476)	224,717
Decrease	Transportation	PEI Phase 3 Transport	Savings as a result of unspent contingency and risk funding	22,531,405	488,633	3,678,372	17,031,405	488,633	697,706	(8,398,071)	(8,480,666)	(5,500,000)
Decrease	Transportation	Intersection - Between Sands Ave and The Boulevard	The variance reflects updated staging and delivery timing aligned to the developer programme. Works are delivered in response to development progression, with costs re-phased accordingly. This is consistent with the Development Agreement framework where timing follows development sequencing. Programme changes are actively monitored and discussed through ongoing PCG forums, supporting alignment between Council forecasts and developer delivery.	0	622,499	637,670	0	1,201,097	0	(41,402)	(59,072)	578,598
Decrease	Transportation	Minor Safety Improvements	Minor savings	1,160,000	5,051,839	30,441,181	621,423	5,590,416	30,423,386	(15,077)	(17,795)	0
Decrease	Transportation	Footpath Renewals WC225	Error in FY26 budget in Feb model corrected	632,500	1,855,979	12,754,951	550,000	1,855,979	12,754,950	(82,500)	(82,501)	(82,500)
Decrease	Transportation	Otumoetai Railbridge Footpath Renewal	Due to the multiple utility stakeholder requirements in this project (Powerco and Kiwirail) the physical works have been delayed. Estimates for entire project has been revised as requirements are better understood.	1,722,726	948,901	1,043,844	233,000	1,955,000	378,097	(1,137,506)	(1,149,374)	(483,627)
Decrease	Transportation	Retaining Wall Component Renewals WC215	Minor reduction	310,761	327,336	2,783,075	270,227	327,336	2,783,075	(40,534)	(40,534)	(40,534)
Decrease	Transportation	Hairini Bus Lane Operational Change	Minor reduction	110,000	0	0	95,231	0	0	(14,769)	(14,769)	(14,769)
Decrease	Transportation	Miro Street parking enhancements	Minor reduction	553,574	50,000	0	521,000	50,000	0	(32,574)	(32,574)	(32,574)
Decrease	Transportation	Ashley Place new footpath	Minor reduction	380,000	20,000	0	350,000	0	0	(50,000)	(50,000)	(50,000)
Decrease	Transportation	Safer school journeys - Mt Maunganui Intermodal	Reduction in FY26	250,000	0	0	100,000	0	0	(150,000)	(150,000)	(150,000)
Decrease	Transportation	Ngatai Road early learning pedestrian crossing	Minor reduction	50,000	464,850	0	15,000	464,850	0	(35,000)	(35,000)	(35,000)

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Decrease	Transportation	New Transportation Model	Change of scope per signed business case	1,066,089	775,000	2,136,428	183,367	133,300	367,466	(3,230,429)	(3,293,384)	(1,524,422)
Decrease	Transportation	Tauriko BE - Land Offroad Cyclepaths	Minor reduction	0	215,558	0	0	196,896	0	(18,662)	(18,662)	(18,662)
Decrease	Transportation	TSP009 Balk Rd Roundabout Land purchase	Minor reduction	0	255,661	0	0	241,500	0	(14,161)	(14,161)	(14,161)
Decrease	Transportation	Tauriko West Connections	Removed budgets from FY28 and FY30 as this project should not have been included in the Feb model.			36,699,222	0	0	0	(34,561,588)	(36,699,222)	0
Decrease	Wastewater	Main Wairakei Pump Station Papamoa East	Minor reduction	1,476,603	8,350,000	28,070,263	1,852,938	7,967,324	28,070,263	(6,341)	(6,341)	(6,341)
Decrease	Wastewater	SW Inflow Reduction Project	Minor reduction	180,238	618,130	5,266,239	180,238	300,000	5,618,987	(4,230)	34,618	(318,130)
Decrease	Water Supply	Tauriko West High Level Watermain	Part of Tauriko Programme of works being managed by NZTA. Minor change.	3,110,396	1,654,397	5,085,596	4,000,000	2,622,396	3,170,358	(408)	(57,635)	1,857,603
<b>Decrease Total</b>				<b>72,107,343</b>	<b>50,606,342</b>	<b>353,502,958</b>	<b>58,690,737</b>	<b>57,086,363</b>	<b>285,541,249</b>	<b>(71,122,959)</b>	<b>(74,898,293)</b>	<b>(6,936,585)</b>
Rephasing	City & Infrastructure Planning	Te Tumu (Opex)	Deferred to FY27 as requested to meet the 7.5% rate rise target	542,985	157,056	0	152,986	547,056	0	1	1	1
Rephasing	City & Infrastructure Planning	Keenan Rd Opex 22-31	Deferred to FY27 as requested to meet the 7.5% rate rise target	496,883	157,056	0	265,884	388,056	0	1	1	1
Rephasing	Community Services	CWEM - Exhibition & Gallery	Budget brought forward due to deposits on early purchase of materials and project running ahead of schedule.	19,704,435	18,517,618	16,170,122	21,048,553	17,173,500	16,170,122	(1)	(1)	(0)
Rephasing	Community Services	B18 Upgrades	Delay due to poor ground conditions and working around new tenant's business operations	319,800	0	0	209,800	110,000	0	0	0	0
Rephasing	Community Services	Historic Village Grounds Developments	Delayed by structural investigation and assessment / Bring forward from FY28 to FY27	654,894	155,006	1,283,773	364,894	737,955	983,792	(1)	(7,032)	292,349
Rephasing	Community Services	Mount Maunganui Library Extension	Delayed by structural investigation and assessment	494,112	0	880,051	150,342	1,203,699	0	1	(20,122)	859,930
Rephasing	Community Services	Library Buildings Renewals	Delayed by structural investigation and assessment	729,518	1,159,803	2,167,870	229,518	1,659,803	2,187,870	0	0	0
Rephasing	Spaces & Places	Te Papa Spatial Plan Implementation General	Pukahinahina Masterplan land purchase delayed until FY28	1,270,656	0	1,415,336	270,656	0	2,439,336	0	24,000	(1,000,000)
Rephasing	Spaces & Places	Cremator for the Cemetery	Delayed by the progress of the Crematorium Building	80,837	150,000	0	49,209	181,628	0	0	0	0
Rephasing	Spaces & Places	Cemetery Crematorium Building	Delay in direction from Council and value engineering deliberations	664,541	1,842,700	0	164,541	2,342,700	0	0	0	0
Rephasing	Spaces & Places	Waterfront Central Plaza	Delay in direction from Council	3,283,561	0	1,302,668	283,561	3,000,000	1,302,668	0	0	0
Rephasing	Spaces & Places	Coastal Structures Renewals	Works relating to the Pilot Bay seawall which is dependent on events occurring in this area of the harbour as well as other Wharf renewals projects	1,122,814	343,000	3,666,978	777,814	688,000	3,666,978	0	0	0
Rephasing	Spaces & Places	Marine Asset - Renewals	Delay in general marine renewals is due to contractor availability	2,041,069	3,903,835	8,216,981	1,721,345	4,223,559	8,216,981	0	0	0
Rephasing	Spaces & Places	Strand Seawall - South	Re-sequencing of seawall project to tie into Wharewaka project	0	0	4,483,648	0	500,000	3,951,648	0	(12,000)	500,000
Rephasing	Spaces & Places	Gordon Spratt Master Plan	Delay in direction from Council	2,945,000	1,884,134	0	1,465,000	3,364,134	0	0	0	0
Rephasing	Spaces & Places	Gate Pa Community Centre	Delayed by Resource Consent process	2,500,000	3,260,601	0	1,860,000	3,900,601	0	0	0	0
Rephasing	Spaces & Places	Mount Maunganui Public Toilets	Design outcomes delayed by multiple stakeholder involvement and community feedback	886,768	1,547,829	0	316,768	2,117,829	0	0	0	0
Rephasing	Spaces & Places	CFIP Memorial Park Aquatics Facility	Design and early site works costs brought forward to FY 2027	150,000	0	130,136,422	150,000	4,000,000	125,882,722	0	(253,701)	4,000,000
Rephasing	Spaces & Places	Reserves and Open Space - Space for Culture and Storytelling programme	Hopukiore Playground delayed by value engineering activities	863,068	0	6,255,030	643,068	220,000	6,255,030	0	0	0
Rephasing	Spaces & Places	Baypark Arena Expansion	Bring forward design and consenting budget to FY27 (externally funded)	0	0	26,036,679	0	2,000,000	23,754,480	0	(282,200)	2,000,000

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Rephasing	Spaces & Places	Oropi Forest and Mountain Bike Trail Restoration Works	Work scheduled in the last quarter of this financial year has been delayed by park closure and repair-works as a result of storm damage.	687,096	538,477	0	567,096	658,477	0	0	0	0
Rephasing	Spaces & Places	CFIP Western Active Reserve Community	Council direction was given in March 2026. Planning and design work will extend into FY27.	307,585	1,000,000	15,647,202	207,585	1,100,000	15,647,202	0	0	0
Rephasing	Stormwater	Cameron Rd. Upgrade - Stormwater Stage 2	Bring forward to FY27 & FY28	0	0	6,779,150	0	215,000	6,524,931	(0)	(39,219)	215,000
Rephasing	Stormwater	S2 Stormwater Levy - Reactive Reserve	Partial carry forward to FY27	2,000,000	0	25,948,461	289,319	1,710,681	25,948,461	0	0	0
Rephasing	Stormwater	Stormwater Reticulation Renewals	Partial carry forward to FY27	1,095,618	2,717,634	20,143,212	602,347	3,210,911	20,143,212	6	6	6
Rephasing	Stormwater	Stormwater network capacity upgrades - Papamoa and Wairakei	Budgets rephased to accommodate bring forwards and reduce AP27	165,996	325,383	22,521,672	165,996	0	22,868,205	(1)	21,149	(325,383)
Rephasing	Stormwater	Wairakei Corridor Landscaping	New legislation requires new consent to continue the footpath for area 5, also sequencing Bluehaven has been delayed resulting in rephasing budget	770,000	515,500	641,216	90,000	515,500	1,342,160	0	20,944	(680,000)
Rephasing	Stormwater	Wairakei Stream Landscape Cultural Plan	Deferred to FY27	370,000	0	0	68,750	301,250	0	0	0	0
Rephasing	Stormwater	Bethlehem Rd East LID - Stage 1	Deferred to FY28	221,000	1,160,373	872,529	221,000	819,112	1,224,301	0	10,511	(341,261)
Rephasing	Support Services	CWEM - Civic Whare	Budget brought forward due to deposits on early purchase of materials and project running ahead of schedule.	4,428,360	3,008,064	5,254,054	4,945,027	2,491,397	5,254,054	(0)	(0)	0
Rephasing	Support Services	Strategic Acquisition Non Growth	Deferred unspent budget to FY27 per Strategic Acquisition Fund Policy	2,665,000	0	23,591,731	0	2,665,000	23,591,731	0	0	0
Rephasing	Support Services	ERP SAP	Deferred to FY27	550,000	0	0	0	550,000	0	0	0	0
Rephasing	Support Services	Project & Program Management System	Deferred to FY27	533,004	0	0	200,000	333,000	0	(4)	(4)	(4)
Rephasing	Sustainability & Waste	Te Maunga Closed Landfill	To complete the project in 2027	1,000,000	9,423,372	0	630,000	9,793,372	0	0	0	0
Rephasing	Transportation	TSP007 Turret Rd 15th Ave multimodal Imp	Deferred to FY28	3,000,000	9,443,135	125,590,274	2,500,000	8,693,135	126,875,899	0	35,625	(1,250,000)
Rephasing	Transportation	TSP036 Arataki Bus Facility Construction	Deferred to FY27	53,590	0	0	31,423	22,167	0	0	0	0
Rephasing	Transportation	Ped/Cycle Counters maintenance/renewal and new installs	Deferred to FY27	115,577	0	0	101,767	13,810	0	0	0	0
Rephasing	Transportation	Domain Rd Upgrading	Deferred to FY27	143,720	0	8,241,984	50,137	93,583	8,241,984	0	0	0
Rephasing	Transportation	Right of Access Te Tumu Corridor	Deferred to FY27	123,840	0	0	97,209	26,631	0	0	0	0
Rephasing	Transportation	TSP052 - Te Marie/Newton Street Link Construction	Deferred to FY27	364,870	1,747,310	0	199,870	1,912,310	0	0	0	0
Rephasing	Transportation	Beaumaris Boulevard flood mitigation	Deferred to FY27	50,000	0	0	29,625	20,375	0	0	0	0
Rephasing	Transportation	TSP002 Hewletts Sub Area	Deferred to FY27 & FY28	2,000,000	1,534,875	206,830,836	400,000	2,584,875	207,394,506	0	13,670	(550,000)
Rephasing	Transportation	Arterial Route Review and Implementation	Deferred to FY27	1,375,658	2,350,072	7,008,667	987,000	4,358,438	5,350,086	0	(38,873)	1,619,708
Rephasing	Transportation	Farm Street placemaking and accessibility improvements	Deferred to FY27	1,072,229	50,000	0	966,252	155,977	0	0	0	0
Rephasing	Transportation	Griven Road pedestrian crossing upgrade	Deferred to FY27	547,000	50,000	0	385,000	212,000	0	0	0	0
Rephasing	Transportation	Maxwells Road railway crossing upgrade	Deferred to FY28	80,000	0	1,193,983	0	0	1,278,543	0	2,560	(80,000)
Rephasing	Transportation	Onawiri Road safety and accessibility improvements	Deferred to FY27	40,000	284,075	0	10,000	314,075	0	0	0	0
Rephasing	Transportation	TBE Footpaths in industrial area	Deferred to FY27	100,000	1,000,000	6,621,600	50,000	1,050,000	6,621,600	0	0	0
Rephasing	Transportation	Welcome Bay/James Cook Drive	Deferred to FY27	100,000	0	0	50,000	50,000	0	0	0	0
Rephasing	Transportation	Operational Buildings - Renewals	Deferred to FY27	210,811	61,088	1,105,624	140,190	131,709	1,105,622	(2)	(2)	(0)
Rephasing	Transportation	Off-road Carpark Resurfacing & Rehab	Deferred to FY27	162,256	166,231	1,270,785	35,309	293,178	1,270,782	(3)	(3)	(0)
Rephasing	Transportation	Mt Maunganui Parking Management Plan	Deferred to FY27	193,447	0	0	0	193,447	0	0	0	0
Rephasing	Transportation	Expansion of paid parking zones	Deferred to FY27	142,737	146,591	1,113,464	100,766	188,562	1,113,461	(3)	(3)	(1)
Rephasing	Transportation	Streetlight WC222 Renewal	Deferred to FY27	2,595,500	2,960,203	18,383,408	2,299,996	3,255,707	18,383,408	0	0	0
Rephasing	Transportation	Live Travel Information System	Deferred to FY27	79,951	82,108	623,668	62,561	99,498	623,668	0	0	0
Rephasing	Transportation	New camera installations	Deferred to FY27	90,610	93,056	706,825	81,255	102,411	706,825	0	0	0
Rephasing	Transportation	Streetlighting Infill	Deferred to FY27	228,663	0	1,239,423	43,775	184,888	1,239,423	0	0	0
Rephasing	Transportation	TSP030 - Keenan Road Access	Bring forward to FY26	0	0	67,671	66,000	0	0	5	(1,671)	66,000
Rephasing	Transportation	Tauriko Business Park Land Costs	Deferred to FY27	193,500	0	853,539	0	193,500	853,539	0	0	0
Rephasing	Transportation	Taurikura Dr - Construction	Deferred to FY27	55,863	0	173,052	0	55,863	173,052	0	0	0
Rephasing	Transportation	Gargan Rd Widening	Deferred to FY28	77,749	0	0	0	79,965	1	2,216	(77,749)	
Rephasing	Transportation	Kaweroa Dr - Taurikura/SH29 (DC funded)	Deferred to FY28	3,000,000	0	0	1,567,611	0	1,473,212	0	40,823	(1,432,389)
Rephasing	Transportation	Construction of Belk Rd RAB	Deferred to FY27	1,003,581	0	0	0	1,003,581	0	0	0	0
Rephasing	Transportation	Bethlehem Rd Stg 3 & 4 Upgrading	Deferred to FY27	250,000	2,571,750	0	240,400	2,581,350	0	0	0	0
Rephasing	Transportation	Parau Farms Extension	Deferred to FY27	119,495	0	0	99,621	19,874	0	0	0	0

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Rephasing	Transportation	TSP009 WC Ring Rd section within TBE (SH29 to Matakakiri Dr)	Deferred to FY27	3,348,105	0	0	2,350,044	998,061	0	0	0	0
Rephasing	Transportation	TSP029 - Belk Road Futureproofing	Deferred to FY27	782,422	617,220	14,197,168	0	1,299,643	14,197,168	(1)	(1)	1
Rephasing	Transportation	Taurikura Dr Road Widening 1S	Deferred to FY27	327,060	0	0	0	327,060	0	0	0	0
Rephasing	Transportation	TSP043 - Whiere Avenue Upgrade	Rephasing of later years	1,677,510	1,182,987	1,687,153	1,677,510	1,182,987	1,687,501	0	348	0
Rephasing	Transportation	TSP009 Intersection Kaweroa Dr & SH29	Rephasing of later years	15,091,871	2,536,129	8,299,055	15,091,871	2,536,129	8,298,644	0	(411)	0
Rephasing	Transportation	Rail Level Crossing Upgrades	Deferred to FY28	0	1,806,273	4,394,969	0	185,565	6,060,839	0	46,162	(1,619,708)
Rephasing	Wastewater	Wairakei Rising Main PHASE 1	Reduced priority around planning and design reflected by rephasing of budget further out	1,295,137	6,590,860	10,521,415	588,657	6,630,840	11,208,443	0	20,528	(666,500)
Rephasing	Wastewater	Opal Drive to Te Maunga Rising Main	Partial carry forward to FY27	344,064	439,563	44,927,461	183,998	599,629	44,927,461	0	0	0
Rephasing	Wastewater	Opal Drive Pump Station	Partial carryforward to FY27	18,384,277	1,000,000	1,268,915	18,037,126	1,347,151	1,268,915	0	0	0
Rephasing	Wastewater	Te Maunga WWTP Bioreator 2	Minor carryforward	14,243,776	5,412,994	30,924	14,245,708	5,411,062	30,924	0	0	0
Rephasing	Wastewater	Te Maunga WWTP Headworks	Deferred to FY27	3,357,332	7,327,405	67,994,350	2,353,654	8,331,083	67,994,350	0	0	0
Rephasing	Wastewater	Te Maunga WWTP Pumped Hopper Feed	Deferred to FY27	1,285,180	555,000	1,086,877	739,603	1,184,608	1,000,257	0	(2,588)	84,031
Rephasing	Wastewater	Te Maunga WWTP Electrical Power Upgrade	Deferred to FY27	930,090	296,246	3,531,504	725,423	500,913	3,531,504	0	0	0
Rephasing	Wastewater	WC WW Strategy Stage 1A	Deferred to FY28	1,997,694	554,306	0	1,930,004	270,000	362,837	0	10,841	(351,996)
Rephasing	Wastewater	Maleme st upgrade	Minor bring forward	454,264	2,156,000	1,781,196	517,541	2,092,723	1,781,196	0	0	0
Rephasing	Wastewater	WWTP Renewals	Deferred to FY28	1,349,996	3,946,338	9,904,512	1,167,934	3,946,338	10,092,182	0	5,608	(182,062)
Rephasing	Wastewater	WWTP Measuring Carbon Emissions	Deferred to FY28	0	131,601	0	0	65,800	67,828	0	2,027	(65,801)
Rephasing	Water Supply	Turret Rd strategic watermain link	Deferred to FY28	80,530	1,480,000	21,697,077	80,530	1,190,000	21,996,009	0	8,932	(290,000)
Rephasing	Water Supply	Joyce WTP water trunk main upgrade	Reduced priority around planning and design reflected by rephasing of budget further out	395,696	320,000	62,312,152	165,972	20,000	62,876,309	0	34,432	(529,724)
Rephasing	Water Supply	Mt Maunganui Reservoir	Budgets rephased to accommodate bring forwards and reduce AP27	180,566	364,259	27,853,461	180,566	206,516	28,016,062	0	4,858	(157,749)
Rephasing	Water Supply	Coastal Water Trunk Mains 1: ex Waiari Stage 2 Watermain (to Mangatawa)	Delays with design reflected by rephasing of budget further out	504,000	463,671	43,070,948	67,008	99,996	43,896,276	0	24,661	(800,667)
Rephasing	Water Supply	Chadwick/Pooles Rd - Cameron Rd & Fraser street Watermain link	Initial plans completed but further design requirements reprioritised and budget pushed out	1,275,000	5,363,010	9,445,226	472,687	5,222,365	10,449,477	0	61,292	(942,958)
Rephasing	Water Supply	Water Pipe Asset Renewals	Bring forward to FY26	6,675,380	6,930,347	60,686,242	7,425,380	6,180,347	60,686,242	0	0	0
Rephasing	Water Supply	Mt Maunganui WS Main Upgrade	Project reprioritised and FY26-28 budgets rephased	315,000	1,200,000	11,701,313	97,010	540,000	12,606,345	0	27,042	(877,990)
Rephasing	Water Supply	Cameron Rd WS Bulk Watermain	Deferred to FY27	42,700	1,065,000	47,378,319	12,100	1,095,600	47,378,319	0	0	0
Rephasing	Water Supply	Oropi Trunk Main Upgrade	Deferred to FY28	1,464,694	3,274,702	23,109,152	1,098,976	600,000	26,243,216	(0)	93,644	(3,040,420)
Rephasing	Water Supply	Testable Backflow Renewals	Deferred to FY34	215,844	581,860	4,843,671	215,844	240,000	5,262,928	0	77,397	(341,860)
Rephasing	Water Supply	TBE Gargan Rd to Roundabout Retic Mains	Minor adjustment in later years	21,090	0	285,773	21,090	0	275,615	0	(10,158)	0
<b>Rephasing Total</b>				<b>147,154,524</b>	<b>129,902,707</b>	<b>1,186,628,420</b>	<b>118,153,061</b>	<b>152,937,579</b>	<b>1,192,516,302</b>	<b>(1)</b>	<b>(78,709)</b>	<b>(5,966,591)</b>
Reallocation	Community Services	City Centre – Historical and Cultural Precinct	\$220k financial contribution from the Monmouth redoubt project will be carried forward directly from Cultural and Heritage Precinct in FY26 to Wharepa project in FY27.	1,074,847	0	11,241,410	768,847	0	11,241,410	(306,000)	(306,000)	(306,000)
Reallocation	Economic Development	New Hangar Lease Sites	Budget moved from new apron gate project for additional work	213,148	0	0	703,148	0	0	490,000	490,000	490,000
Reallocation	Economic Development	New Apron Gates	Budget moved from new apron gate project for additional work	928,440	0	0	377,940	60,500	0	(490,000)	(490,000)	(490,000)
Reallocation	Spaces & Places	Blake Park Shared Sports Facility (Active Rec)	Budget moved from Planning & Design to Construction and Contingency	0	0	11,962,177	0	0	11,962,177	0	0	0
Reallocation	Spaces & Places	City Centre – Public Realm Upgrades, Placemaking and Community Amenities	\$800k budget moved to City Centre - Parks, Reserves and Green Space for laneway	1,222,856	0	14,849,494	422,851	0	14,849,494	(800,005)	(800,005)	(800,005)
Reallocation	Spaces & Places	TRMP Implementation Projects Bulk Fund	Poor ground conditions at Carlton Reserve requires mitigation work that has delayed delivery. Includes reallocation to site specific projects.	426,440	758,108	5,018,543	404,044	570,508	4,777,903	(444,996)	(450,636)	(208,996)

Change Type	GOA	Name	Change Justification	FY26 Budget (Inflated Feb 26 Model)	FY27 Budget (Inflated Feb 26 Model)	FY28-34 Total Budget (Inflated Feb 26 Model)	FY26 Budget (Inflated May 26 Model)	FY27 Budget (Inflated May 26 Model)	FY28-34 Total Budget (Inflated May 26 Model)	Total Uninflated Variance FY26-34 (May vs Feb 26 models)	Total Inflated Variance FY26-34 (May vs Feb 26 models)	Net Variance Across FY26 & FY27
Reallocation	Spaces & Places	Reserves AIP	Progress on the Papamoa Destination Playground was delayed by site selection and community engagement - \$60k carried forward to FY27. Includes reallocation to site specific projects.	698,904	602,531	16,015,076	638,904	332,531	16,015,076	(329,999)	(329,999)	(330,000)
Reallocation	Spaces & Places	Play AIP	Poor ground conditions at Carlton Reserve requires mitigation work that has delayed delivery. Includes reallocation to site specific projects.	1,430,400	2,910,655	26,511,191	950,400	1,910,655	26,036,149	(1,940,000)	(1,955,042)	(1,480,000)
Reallocation	Spaces & Places	Accessibility Hotspots (Active Rec)	FY27 and FY28 budgets have been allocated as per approved Play Programme	612,913	473,603	3,597,354	612,916	180,694	3,464,234	(422,906)	(426,026)	(292,906)
Reallocation	Spaces & Places	Upgrades to Sports Fields Network	Funding has been reallocated to the Mount College Car Park	2,429,435	1,642,173	9,682,744	2,429,435	1,345,191	9,682,744	(296,982)	(296,982)	(296,982)
Reallocation	Spaces & Places	City Centre – Parks, Reserves and Green Space	\$200k from City Centre – Historical and Cultural Precinct and \$800k from City Centre – Public Realm Upgrades, Placemaking and Community Amenities. Earmarked for laneway development pending Council decision (based on City Delivery Committee workshop in 2025)	1,436,331	0	5,894,429	546,340	1,910,000	5,894,429	1,020,009	1,020,009	1,020,009
Reallocation	Spaces & Places	Reserves and Open Space – Investing in Spaces for Community Programme	FY27 and FY28 budgets have been allocated as per approved Play Programme	444,527	669,326	4,456,003	444,527	489,326	4,342,406	(290,000)	(293,597)	(180,000)
Reallocation	Spaces & Places	Mount College Pool	School carpark expansion budget received from Upgrades to Sports Field Network project	2,590,000	2,355,000	0	2,480,329	2,761,563	0	296,892	296,892	296,892
Reallocation	Spaces & Places	Playground Shade (Active Rec)	Delay due to poor ground conditions requiring mitigation work. Includes reallocation to site specific projects.	545,245	507,228	3,883,008	545,245	312,228	3,712,612	(360,000)	(365,396)	(195,000)
Reallocation	Spaces & Places	Parks & Reserves Renewals - Structures	Budget has been allocated to Sydenham & Lees Park	1,380,879	1,620,276	15,197,605	1,380,879	1,496,927	15,197,605	(123,349)	(123,349)	(123,349)
Reallocation	Spaces & Places	Mauao Remediation (in Spaces & places)	Budget moved from Mauao to Beachside remediation		6,000,000	0	0	4,000,000	0	(2,000,000)	(2,000,000)	(2,000,000)
Reallocation	Spaces & Places	Beachside Remediation	Budget moved from Mauao to Beachside remediation			0	0	2,000,000	0	2,000,000	2,000,000	2,000,000
Reallocation	Spaces & Places	Strand Railway Crossing - Central Plaza	Budget moved from S&P to Transport delivery team	574,099	2,496,484	0	0	0	0	(3,070,583)	(3,070,583)	(3,070,583)
Reallocation	Spaces & Places	Strand Railway Crossing-North	Budget moved from S&P to Transport delivery team	576,883	859,409	0	0	0	0	(1,436,292)	(1,436,292)	(1,436,292)
Reallocation	Spaces & Places	Strand Railway Crossing-South	Budget moved from S&P to Transport delivery team	69,499	990,792	475,303	0	0	0	(1,520,544)	(1,535,595)	(1,060,291)
Reallocation	Spaces & Places	Simpson Reserve - Playground & Reserve	Re allocation from S&P bulk funds to make project reporting clearer in FY27			0		1,482,908	1,135,970	2,582,908	2,618,878	1,482,908
Reallocation	Spaces & Places	Sydenham & Lees Park - Play Space & community enhancement	Re allocation from S&P bulk funds to make project reporting clearer in FY27			0		1,478,349	0	1,478,349	1,478,349	1,478,349
Reallocation	Support Services	Safe & Secure Enterprise Platforms	Budget reallocated from Business Improvements Data & Info and AI to Safe & Secure Enterprise Platforms	2,319,571	2,400,000	0	2,999,571	1,850,000	0	130,000	130,000	130,000
Reallocation	Support Services	Business Improvements Data & Info	Budget reallocated from Business Improvements Data & Info and AI to Safe & Secure Enterprise Platforms	210,000	0	0	180,000	0	0	(30,000)	(30,000)	(30,000)
Reallocation	Support Services	Business Improvements AI	Budget reallocated from Business Improvements Data & Info and AI to Safe & Secure Enterprise Platforms	365,000	230,000	0	265,000	230,000	0	(100,000)	(100,000)	(100,000)

Change Type	GOA	Name	Change Justification	FY26 Budget (Inflated Feb 26 Model)	FY27 Budget (Inflated Feb 26 Model)	FY28-34 Total Budget (Inflated Feb 26 Model)	FY26 Budget (Inflated May 26 Model)	FY27 Budget (Inflated May 26 Model)	FY28-34 Total Budget (Inflated May 26 Model)	Total Uninflated Variance FY26-34 (May vs Feb 26 models)	Total Inflated Variance FY26-34 (May vs Feb 26 models)	Net Variance Across FY26 & FY27
Reallocation	Sustainability & Waste	Sustainability & Waste Road Renewals	Budget transferred to cover transfer station renewal costs	68,038	147,167	348,950	28,040	147,167	348,950	(39,998)	(39,998)	(39,998)
Reallocation	Sustainability & Waste	Sustainability & Waste Infrastructure Renewals	Budget brought forward from future year renewals budget to cover renewals in the current year	5,426	87,653	398,603	84,603	50,264	398,603	41,788	41,788	41,788
Reallocation	Transportation	Sands Avenue - The Boulevard to Te Okuroa Dr	Increase offset by savings across the programme	4,296,381	216,640	0	3,114,460	1,624,814	0	226,253	226,253	226,253
Reallocation	Transportation	TSP013 - Te Okuroa Dr - Sands Ave to Te Tumu (Stages H and I)	No change to overall scope, with funding reallocated across years to reflect revised staging. Later-stage works have shifted, deferring associated costs, including land purchases into outer years. This reflects updated programme alignment with the developer. PCG governance arrangements provide a mechanism for ongoing review of staging, timing, and forecast updates, ensuring changes are understood and incorporated into Council planning.	2,660,000	0	3,052,047	2,199,793	0	3,052,047	(460,207)	(460,207)	(460,207)
Reallocation	Transportation	The Boulevard - Between Sands Ave and Te Tumu	Increase offset by savings across the programme	0	0	3,954,197	0	0	4,162,787	84,707	208,590	0
Reallocation	Transportation	Pre Seal Repairs WC111	Pre Seal Repairs reduction offset by Pavement Rehabilitation Increase	3,500,000	3,893,100	42,552,009	2,671,913	3,893,100	42,552,009	(828,087)	(828,087)	(828,087)
Reallocation	Transportation	Pavement Rehabilitation WC214	Pre Seal Repairs reduction offset by Pavement Rehabilitation Increase	6,500,000	8,196,000	81,077,530	7,328,087	8,196,000	81,077,529	828,086	828,086	828,087
Reallocation	Transportation	TSP042 - Safe Network Programme	Minor reduction	1,157,630	929,759	22,813,236	878,455	929,759	22,813,236	(279,175)	(279,175)	(279,175)
Reallocation	Transportation	Parton Road footpath widening	Reallocation of bulk fund	55,000	0	0	32,500	0	0	(22,500)	(22,500)	(22,500)
Reallocation	Transportation	Strand Railway Crossing - Central Plaza	Budget moved from S&P to Transport delivery team	0	0	0	803,080	2,496,484	0	3,299,564	3,299,564	3,299,564
Reallocation	Transportation	Strand Railway Crossing - North	Budget moved from S&P to Transport delivery team	0	0	0	401,540	859,409	0	1,260,949	1,260,949	1,260,949
Reallocation	Transportation	Strand Railway Crossing - South	Budget moved from S&P to Transport delivery team	0	0	0	401,541	990,792	474,981	1,852,586	1,867,314	1,392,333
Reallocation	Water Supply	Reservoir Seismic Upgrade	Reallocation of bulk fund budget to upgrade Waikite Reservoir	2,178,910	4,730,000	16,353,558	1,138,910	2,730,000	16,353,558	(3,040,000)	(3,040,000)	(3,040,000)
Reallocation	Water Supply	Water Supply Reservoir Renewals	Reallocation of bulk fund budget to upgrade Waikite Reservoir	3,216,213	1,700,000	14,887,416	3,707,213	4,249,000	14,887,416	3,040,000	3,040,000	3,040,000
Reallocation	Water Supply	Water Supply Bulk Fund	Moved from bulk fund to Joyce Road Hydro project	552,819	548,337	1,120,197	459,816	464,962	1,120,197	(176,378)	(176,378)	(176,378)
Reallocation	Water Supply	WS Joyce Rd Mini Hydro	Moved from bulk fund to Joyce Road Hydro project	0	139,493	0	93,000	222,868	0	176,375	176,375	176,375
<b>Reallocation Total</b>				<b>43,739,834</b>	<b>45,103,734</b>	<b>315,342,079</b>	<b>39,493,327</b>	<b>49,265,999</b>	<b>315,553,522</b>	<b>464</b>	<b>127,200</b>	<b>(64,243)</b>
No change				175,972,352	154,695,486	2,019,781,199	175,972,352	154,695,485	2,019,781,200	(1)	(1)	(1)
<b>Grand Total</b>				<b>459,712,186</b>	<b>459,799,220</b>	<b>4,005,426,499</b>	<b>417,545,624</b>	<b>431,940,162</b>	<b>3,942,156,366</b>	<b>(67,861,421)</b>	<b>(71,632,690)</b>	<b>(6,362,556)</b>

**11.3 Development Contributions Policy 2026/27 - consultation feedback and deliberations**

**File Number: A20325306**

**Author: Caroline Irvin, Governance Advisor**

**Authoriser: Sarah Holmes, Team Leader: Governance & CCO Support Services**

**BACKGROUND**

1. The report accompanying this agenda item, 'Development Contributions Policy 2026/27 - consultation feedback and deliberations', will be circulated separately prior to the meeting.

#### **11.4 User Fees and Charges 2026/27 - Hearings and Deliberations**

**File Number:** A20325369

**Author:** Caroline Irvin, Governance Advisor

**Authoriser:** Sarah Holmes, Team Leader: Governance & CCO Support Services

#### **BACKGROUND**

1. The report accompanying this agenda item, 'User Fees and Charges 2026/27 - Hearings and Deliberations', will be circulated separately prior to the meeting.

## 11.5 Te Awanui Maori ward

**File Number:** A19992273

**Author:** Jeremy Boase, Head of Strategy, Governance & Climate Resilience  
Anne Payne, Principal Strategic Advisor

**Authoriser:** Christine Jones, General Manager: Strategy, Partnerships & Growth

### PURPOSE OF THE REPORT

1. To determine whether to retain or dissolve the Te Awanui Māori ward at the end of this Council term in October 2028.

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### RECOMMENDATIONS

That the Council:

- (a) Receives the report "Te Awanui Maori ward".

#### Te Awanui Māori ward

- (b) Approves
  - (i) Option 1A: Disestablish the Te Awanui Māori ward at the end of this Council's term  
**Or**
  - (ii) Option 1B: Hold a binding poll on whether to retain the Te Awanui Māori ward  
**Or**
  - (iii) Option 1C: Conduct a non-binding survey of community views before considering the substantive issue of the future of the Māori ward

#### Timing of referendum (direction only required if Option 1B selected above)

- (c) Approves
  - (i) Option 2A: Hold the binding poll as early as possible  
**Or**
  - (ii) Option 2B: Hold the binding poll as late as possible (before 28 March 2027)  
**Or**
  - (iii) Option 2C: Hold the binding poll at a different date

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### EXECUTIVE SUMMARY

2. Under current legislation, Council is required to consider whether it wants to disestablish the Te Awanui Māori ward or to put the matter of that ward's future to a binding poll of the community. That decision has to be made before 30 November 2026 and any resulting binding poll to be held by 28 March 2027. Council is invited to make a decision through this report but does not statutorily need to so until November.

3. Also under current legislation, the existence or otherwise of a Māori ward or wards is a key element of the wider representation review (being how the community is represented by elected members) that Council needs to undertake during 2027.
4. Recent announcements by the government regarding the potential for structural reform of local government in the reasonably near future involve timelines that cross-over with the existing legislative requirements noted above. There is currently a lack of clarity as to the impact of those announcements on existing legislative requirements. This lack of clarity may or may not be addressed soon. In the meantime, this report is written in accordance with the legislation as it currently stands.
5. The Te Awanui Māori ward is strongly supported by Te Rangapū Mana Whenua o Tauranga Moana.
6. If Council decides to put the issue of the Māori ward to a binding poll of the community, the costs of such a poll are likely to be between \$500,000 and \$600,000. Mayor Drysdale has written to relevant Ministers seeking to defer any poll to be held alongside the 2028 local authority elections. This would save the costs of a stand-alone poll.
7. More than 40 other councils took the issue of their Māori wards to binding polls during the 2025 local authority elections. Half of these resulted in the Māori ward being retained, and half saw the Māori wards disestablished.
8. If a poll is held, and particularly if it is held earlier rather than later, there is the opportunity to also ask the community a range of other binding or non-binding questions about matters of Council's choosing. This could enable significant feedback on matters that may be relevant to the representation review, the development of the draft long-term plan, or any number of other issues.
9. The key matters to be considered when deciding whether to hold a poll or to disestablish the Māori ward relate to leadership, relationships, cost, and the provision or otherwise of certainty as the representation review commences.
10. The government announcements on potential structural reform create significant uncertainty, and that uncertainty itself becomes a factor as Council considers the matters raised in this report.
11. No recommendations are provided on these matters as this issue is political rather than technical.

## BACKGROUND

### Framing – Head Start pathway

12. The substance of this report has been prepared in accordance with the Local Electoral Act 2001 as currently enacted.
13. On 5 May 2026, the government announced its 'Head Start pathway' as part of its Simplifying Local Government programme that is intended to lead to the development of reorganisation plans for regions.
14. The government's commentary and publications to date are unclear as to how the Head Start pathway (or the 'backstop approach' that will apply to councils not involved in the Head Start pathway) dovetails with existing legislative requirements including many referenced in the remainder of this report.
15. This paper assumes that Council will wish to make a decision on its Māori ward in accordance with the existing legislation. However, it also recognises that efforts have been initiated to address the apparent incoherence between the Head Start pathway and existing legislative requirements.

### Te Awanui Māori ward – origins and elections

16. The Te Awanui Māori ward originated in two reports considered at Tangata Whenua / Tauranga City Council (“TW/TCC”) Committee meetings in June and July 2020<sup>1</sup>. At the second of these meetings, that committee resolved to recommend to Council the establishment of a Māori ward.
17. On 25 August 2020, the elected-Council of the day approved the recommendation from the TW/TCC Committee and agreed to establish a Māori ward for the 2022 election. At that time, the legislation allowed for 5% of voters to petition for a binding poll (i.e. referendum) on this decision.
18. Council received a valid petition seeking a binding poll on 29 January 2021. Public notice that a binding poll would be held was given on 12 February 2021.
19. The part of the legislation which allowed electors to demand a poll on a proposed Māori ward<sup>2</sup> was then repealed by the government, effective 2 March 2021<sup>3</sup>. The repealing legislation also stated that any valid demand for a poll under the legislation before it was repealed should be disregarded<sup>4</sup>. As such, on 9 March 2021 Council gave public notice that the binding poll had been cancelled.
20. On 12 April 2021, the elected-Council’s decision on August 2020 was reconsidered by the Commission. The Commission had three options available to it under the legislation at that time:
  - (a) Confirm the establishment of the Māori ward, consistent with the elected Council’s decision of August 2020
  - (b) Revoke the elected Council’s decision
  - (c) Hold a non-binding referendum before making a decision between options (a) and (b).
21. The Commission confirmed the decision of the elected Council which, under the legislation at that time, meant that that decision was final.
22. The Te Awanui Māori ward was first contested at council-wide elections that closed on 20 July 2024<sup>5</sup>. Cr Mikaere Sydney was elected.
23. When Cr Sydney resigned due to ill health, a by-election for the Te Awanui Māori ward was held that closed on 29 April 2025. Cr Hēmi Rolleston was elected.

### Further changing legislation

24. On 30 July 2024, the Local Government (Electoral Legislation and Māori Wards and Māori Constituencies) Amendment Act 2024 (“the Amendment Act”) received Royal Assent and was enacted. The amendments were then reflected in the Local Electoral Act 2001.
25. Among other changes, the Amendment Act required that any council that had established a Māori ward and wished to retain it, needed to test that decision via a binding public poll<sup>6</sup>.
26. For all councils except Tauranga, the new legislative requirements were actioned prior to or during the October 2025 local authority elections.

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<sup>1</sup> Noting that a previous Council decided not to introduce Māori wards ahead of the 2016 triennial elections (Council meeting 17 Nov 2014)

<sup>2</sup> Sections 19ZA to 19ZG, Local Electoral Act 2001

<sup>3</sup> Section 7, Local Electoral (Māori Wards and Māori Constituencies) Amendment Act 2021

<sup>4</sup> Clause 5 of Schedule 1, Local Electoral (Māori Wards and Māori Constituencies) Amendment Act 2021

<sup>5</sup> This was an ‘out-of-sequence’ election date, as determined by the Minister of Local Government (Kieran McNulty) under powers vested in him by sections 258I and 258J of the Local Government Act 2002

<sup>6</sup> The legislation allowed for some exceptions, including where Māori wards had been established by specific legislation. This applies to Bay of Plenty Regional Council where its three Māori wards are established under the Bay of Plenty Regional Council (Māori Constituency Empowering) Act 2001.

27. Because Tauranga's 2025 election was cancelled by the Minister of Local Government<sup>7</sup> ('early' elections having been held in July 2024), the Amendment Act provides legislative direction specific to Tauranga City Council<sup>8</sup>. That legislation provides that:

*Council must, by 30 November 2026,--*

*(a) resolve to disestablish (for the 2028 triennial general election onwards) its Māori ward; or*

*(b) resolve to hold, by 28 March 2027, a poll on the question whether the district should be divided into 1 or more Māori wards<sup>9</sup>.*

28. The legislation also states that:

- a decision to disestablish the Māori ward does not affect representation arrangements in place until the 2028 election<sup>10</sup>, and
- a decision to disestablish the Māori ward (whether by Council or by the results of a binding poll) applies to the next two triennial general elections of Council (i.e. 2028 and 2031)<sup>11</sup>.

29. For clarity, this means that the outcome of the Council's decision on the Māori Ward (whether directly or by the results of a binding poll) must be included in the Council's 2027 representation review<sup>12</sup>.

### **Wider representation review**

30. The decision on whether to retain or disestablish the Māori ward is one part of a wider series of decisions regarding representation and elections.
31. By 31 July 2027, Council must determine by resolution the proposed representation arrangements for the 2028 election<sup>13</sup>. Such representation arrangements include the number (if any) of wards, the number of elected members, the distribution of those elected members across the wards or 'at large', and the inclusion or otherwise of community boards.
32. The final decision on the Te Awanui Māori ward will affect the wider representation review. Until that decision is made, the representation review may need to proceed under two separate assumptions: with a Māori ward, and without one.
33. The process to reach a resolved position is lengthy and is likely to involve 'pre-consultation' with the Tauranga community later in 2026. Once Council has resolved its initial proposal, the legislation requires:
- public notice and a period of consultation
  - Council making a final proposal
  - a period for appeals and objections
  - the forwarding of all appeals and objections to the Local Government Commission
  - hearings by the Local Government Commission
  - a final determination by the Local Government Commission
  - appeals to the High Court.
34. A representation review needs to be undertaken at least once every six years. Since the Local Electoral Act 2021 was enacted, this council has undertaken four representation

<sup>7</sup> Using the same powers as allowed the Minister to set the 20 July 2024 election date

<sup>8</sup> Sections 47 to 54 of Schedule 1, Local Electoral Act 2001

<sup>9</sup> Section 48 of Schedule 1, Local Electoral Act 2001

<sup>10</sup> Section 49(1) and Section 53(4) of Schedule 1, Local Electoral Act 2001

<sup>11</sup> Section 49(2) of Schedule 1, Local Electoral Act 2001

<sup>12</sup> Section 53(5) of Schedule 1, Local Electoral Act 2001

<sup>13</sup> Sections 19H, 19J, and 19K, Local Electoral Act 2001

reviews (ahead of the 2004, 2010, 2016, and subsequently-cancelled 2022 elections respectfully). Each of those processes has resulted in appeals or objections to Council's final proposal and therefore the Local Government Commission has made the final decision. In two of these processes, the Local Government Commission has supported Council's final proposal. On the other two occasions it has made amendments<sup>14</sup>.

### Electoral system

35. In addition to the representation review, Council will also need to determine whether it continues with single transferable voting ("STV") as the electoral system for the next two elections, or changes back to first-past-the-post ("FPP").
36. This decision needs to be made by 12 September 2026<sup>15</sup>.
37. The decision on STV versus FPP is linked to the representation review as there are specific advantages and disadvantages of each system depending on the number of members to be elected in any ward or at large. In general, the more members to be elected in each ward, the more advantages accrue to the STV system. A full paper on this issue will be brought to Council ahead of the September deadline.

### Māori ward, or wards

38. This report is written as focusing on the existing Te Awanui Māori ward. However, the potential number of future Māori wards is dependent on other decisions made through the representation review.
39. The way in which the number of Māori wards is calculated is set out in Schedule 1A of the Local Electoral Act 2001. In essence, this provides for the number of Māori ward members compared to non-Māori ward members (excluding the mayor) to be in the same proportion as the size of the Māori electoral population compared to the general electoral population.
40. With the current complement of nine elected members (excluding the mayor), the calculations allow for one Māori ward member. If decisions are made through the representation review to increase the total number of elected members, then the number of Māori ward members would need to be recalculated and may also increase.
41. If the numbers require two Māori ward members, then Council will have a decision through the representation review as to whether those two members represent a single ward or whether two Māori wards are established.
42. That is a decision for a future time. At this stage, all references to 'Māori ward' or 'Te Awanui Māori ward' should be read as referring to the existing ward and any potential changes through the representation review if the concept of Māori wards is retained.

### Local Government Act 2002 ("LGA")

43. The LGA requires that all local authorities must act in accordance with the principle that it should provide '*opportunities for Māori to contribute to its decision-making processes*'<sup>16</sup>.
44. Similarly, the LGA requires that all local authorities must '*establish and maintain processes to provide opportunities for Māori to contribute to the decision-making processes of the local authority*'<sup>17</sup>
45. The inclusion of a Māori ward is one avenue for Council to respond to these legislative requirements but it is not the only one. Council has resolved to include mana whenua

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<sup>14</sup> In 2004, Council proposed three wards of four members each; the LGC then decided on seven members at large and three wards with one member each. In 2010, Council proposed ten members all at large; the LGC then decided on four members at large and three wards with two members each.

<sup>15</sup> Section 27, Local Electoral Act 2001

<sup>16</sup> Section 14(1)(d), Local Government Act 2002

<sup>17</sup> Section 81(1)(a), Local Government Act 2002

representation on each of its main committees; the Tangata Whenua / Tauranga City Council Committee has been in place for many years; there are other specific committees and advisory groups that have mana whenua membership per their terms of reference; and council supports and regularly consults with Te Rangapū Mana Whenua o Tauranga Moana.

### **Te Rangapū Mana Whenua o Tauranga Moana (“Te Rangapū”)**

46. Te Rangapū have consistently and strongly supported the Te Awanui Māori ward.
47. This support was evident when Council considered the matter in 2014 and again when it was considered in 2020.
48. More recently, the Chair of Te Rangapū presented their views to the Tangata Whenua / Tauranga City Council Committee meeting on 22 April 2026. Those views strongly supported the retention of the Te Awanui Māori ward and requested that Council show leadership by voting to retain the ward and therefore proceeding to a binding poll.
49. These views were included in a tabled document of ‘Additional Comments’ referred to when the Chair spoke to her report to that meeting. A copy of the relevant elements of those Additional Comments is included as **Attachment 1** to this report.
50. In response to the Te Rangapū Chair’s report, the Tangata Whenua / Tauranga City Council Committee resolved as follows:

That the Tangata Whenua / Tauranga City Council Committee:

- (a) Recommends to Council:
  - (i) To retain the Māori Ward; and
  - (ii) To investigate and advocate for the deferral of the Māori Ward referendum to the 2028 election.

51. This recommendation was considered by Council at its meeting of 26 May 2026.

### **Other councils’ experiences**

52. During the 2025 triennial elections, 42 councils held binding polls regarding the future of their Māori ward(s). Of those, 20 electorates supported their Māori ward proposal and 22 electorates rejected theirs. A small number of councils (for example, Kaipara and Upper Hutt) voted to disestablish their Māori ward without recourse to a poll.
53. Within those results, there were some noticeable regional differences. For instance, the electorates for all seven councils in the greater Wellington region supported their Māori wards, while the four electorates in the Taranaki region and the four in the Hawkes Bay region all rejected Māori wards.
54. In the central North Island, 13 councils took Māori ward proposals to a binding poll (as required where the council wished to retain the Māori ward). Five of these proposals were supported and eight rejected.
55. Within the five that were supported, it should be noted that four of these were the four council areas with the highest Māori populations per the 2023 census, ranging from 43% to 63% (Rotorua, Whakatane, Gisborne and Kawerau). On the same basis, Tauranga has a Māori population of 19%.
56. Of the other nine councils in the central North Island, only Hamilton city voters voted to retain their Māori ward. The other eight council areas voted by an average of 57.5% to 42.5% to reject their Māori ward proposals.
57. See **Attachment 2** to this report for further details on other councils’ experiences during the 2025 elections.

**Binding poll / referendum – challenges**

58. As noted above, should Council decide to retain the Te Awanui Māori ward, it must test that decision with the community via a binding poll.
59. While 42 other councils undertook this process during the 2025 triennial elections, this council faces some challenges that are distinct to its circumstances.
60. From a **publicity** perspective, council will be undertaking the binding poll on its own. There is no opportunity for 'awareness building' efforts to benefit from neighbouring councils, or other councils where non-resident ratepayers live, undertaking their own publicity around the issue of Māori wards.
61. From a **cost** perspective, the 42 councils were able to absorb the binding poll into their wider triennial election activities. As such, the cost for many was likely to be relatively minor. Because this council does not have the opportunity to share costs between the binding poll and a triennial election, the direct costs are significantly greater.
62. On 24 March 2026, Council resolved to budget \$500,000 for a binding poll in the 2026/27 financial year, if one was required by today's decision. That was in large part based on an early indication from council's election provider, electionz.com. Since that early indication was received, global events have seen marked increases in oil and fuel prices which are likely to flow through to postal rates.
63. An updated proposal from electionz.com was received on 1 May 2026. That shows an increase in estimated postal costs of \$77,510 over the estimate used for the 24 March paper noted above. This estimated increase is based on NZ Post's recent increase. electionz.com use DX for their postal needs, and DX have yet to announce any increases but it would be prudent to consider the potential for increases, hence the updated proposal. Note that the updated proposal does not include any change to the electoral officer's fees, just to the postage costs.

**Binding poll / referendum – opportunities**

64. The legislation does not prohibit council asking **other questions** of the electorate alongside the binding poll on the Māori ward decision. As such, and depending on the timing of a poll, council could use the opportunity to undertake, for instance, pre-consultation on long-term plan issues or pre-consultation for the representation review itself or for anything else where the opinions of city-wide voters would be helpful.
65. While the responses would be non-binding, such questions could be 'poll-like' (i.e. largely binary or simple voting or ranking) and fairly easily integrated into the poll. It is likely there would be additional costs for printing and processing, but the core cost of postage would be unaffected.
66. If there was a desire to ask questions that are more narrative in nature, staff would need to engage more fully with electionz.com as to how the responses would best be processed and reported.

**Binding poll / referendum – timing**

67. If Council decides to hold a binding poll, the Local Electoral Act specifies certain actions and processes, each of which have defined timeframes. In short, if Council decides today to hold a binding poll and notified the electoral officer tomorrow, the earliest that a binding poll could be held is Tuesday 15 September 2026.
68. The latest date that the binding poll can be held is 28 March 2027<sup>18</sup>.
69. There are advantages and disadvantages of holding a binding poll earlier or later. These are outlined in the options section of this report.

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<sup>18</sup> Clause 48, Schedule 1, Local Electoral Act 2001

**Binding poll – possibility for statutory relief**

- 70. In response to both the resolution of the Tangata Whenua / Tauranga City Council Committee referenced above, and the cross-over between the current statutory requirements and the government’s Head Start pathway initiative, on 19 May 2026 Mayor Drysdale wrote to the relevant Ministers seeking a ‘pragmatic alternative’ to the requirement to hold a binding poll.
- 71. That alternative is to defer ‘Council’s statutory requirement to resolve or hold a poll on this matter, with the intent that it be addressed as part of any future governance arrangements arising from the Simplifying Local Government reforms.’ A copy of the letter is included as **Attachment 3** to this report.
- 72. At the time of writing, no substantive response has been received from the Ministers.

**STATUTORY CONTEXT**

- 73. Relevant provisions in the Local Electoral Act 2001 and the Local Government Act 2002 are set out in detail in the Background section of this report and are not repeated here.
- 74. Similarly, the currently non-statutory ‘Head Start pathway’ approach to local government reform has been addressed in the Background section of this report.

**STRATEGIC ALIGNMENT**

- 75. This contributes to the promotion or achievement of the following strategic community outcome(s):

	Contributes
We are an inclusive city	✓
We value, protect and enhance the environment	<input type="checkbox"/>
We are a well-planned city that is easy to move around	<input type="checkbox"/>
We are a city that supports business and education	<input type="checkbox"/>
We are a vibrant city that embraces events	<input type="checkbox"/>

- 76. Māori representation on Council, or involvement in Council decision-making, contributes to the *Tauranga Matarauui – An inclusive city* outcome. The Inclusive City Strategy recognises that ‘*The three iwi of Tauranga Moana, Ngāti Ranginui, Ngāi Te Rangī and Ngāti Pukenga provide the foundation stones for an inclusive city. Part of this foundation are the Māori values of:*
  - *Manaakitanga – holistic hospitality whereby mana whenua have inherited obligations to be the best hosts they can be*
  - *Kothitanga – unity, cohesion, and collaboration*
  - *Whanaungatanga – a relationship through shared experiences and working together which provides people with a sense of belonging’.*
- 77. Each of these values can speak to the formal and informal relationships that council has with mana whenua. One expression of those relationships is currently through the Māori ward.

**OPTIONS ANALYSIS**

- 78. There is one key decision to be made through this report, while a second consequential decision on timing may be required depending on the decision on the first.

**Issue 1: to retain or disestablish the Te Awanui Māori ward**

- 79. Under the legislation, there are two options available to Council as set out earlier in this report. A third option is provided which allows for the collection of more information from the community before the two main options are considered.

Option 1A: Disestablish the Te Awanui Māori ward at the end of this Council’s term

- 80. Under this option the current electoral arrangements would remain in place until October 2028 when the next triennial election is to be held. At that time, the Te Awanui Māori ward would then cease to exist and whatever representation arrangements that Council and/or the Local Government Commission put in place for the 2028 election and beyond would not include a Māori ward or wards.
- 81. If adopted by Council, this option is a final decision.

Advantages	Disadvantages
Provides certainty to the electorate.	Removes the community’s opportunity to make this decision directly.
Provides certainty as Council undertakes its representation review.	Inconsistent with the long-standing views of Te Rangapū Mana Whenua o Tauranga Moana on behalf of iwi and hapu in the city.
Avoids the need for a costly binding poll.	Under the Local Electoral Act 2001 as currently enacted, this decision applies to the next two triennial elections (i.e. 2028 and 2031).
	Potentially reduces the opportunity to argue for Māori wards through the Head Start pathway process.

- 82. In addition to the matters raised above, this option has the following risks:
  - Risk that this decision has a negative impact on council / mana whenua relationships.

Option 1B: Hold a binding poll on whether to retain the Te Awanui Māori ward

- 83. Under this option a binding poll would be held. The final decision on whether or not the Te Awanui Māori ward is retained for the 2028 elections and beyond would be made by the community through that poll.
- 84. As for Option 1A, the current electoral arrangements would remain in place until October 2028 regardless of the outcome of the poll.
- 85.

Advantages	Disadvantages
Clear statement of support from the Council.	Cost of the binding poll.
Consistent with the long-standing views of Te Rangapū Mana Whenua o Tauranga Moana.	Extends the uncertainty about the future of the Māori ward as Council and the community embark on the representation review.
Supports continuing formal presence of mana whenua in Council decision-making.	Uncertainty as to the impact of a binding poll on the likely success of any Head Start proposal that involves this council.
Allows the community to make the final decision directly.	
Provides a clear current Council direction if the matter of Māori wards is to be considered through the Head Start pathway process.	
If a binding poll is held before any Head Start	

pathway proposal is submitted, would provide evidence of the wider community's views on Māori wards.	
Would provide for a process consistent with that of the other councils that may be involved with this council on Head Start pathway processes.	

86. In addition to the matters raised above, this option has the following risks and opportunities:

- Risk that the binding poll and the public discourse surrounding it will lead to divisions in the Tauranga community
- Opportunity to use the binding poll process to ask other (binding or non-binding) decisions of the community

Option 1C: Conduct a non-binding survey of community views before considering the substantive issue of the future of the Māori ward

87. Under this option, council would conduct a demographically-sound survey of the community as a guide to the likely outcomes of a future binding poll. Such a survey would mimic the question to be posed in the binding poll but would simply be for the benefit of Council in deciding whether or not to adopt Option 1A or Option 1B at a future time (before the statutory deadline of 30 November 2026 to make that decision).

88. Council could determine the sample size for the survey depending on the calculated margin of error that it was willing to accept in the results.

89. As a guide, a similar 1,000 response survey that was undertaken adjacent to the 2026/27 annual plan process cost approximately \$50,000. That survey had a margin of error of +/- 3.1% at the 95% confidence level.

90. If a survey about the Māori ward involved just a single question, the processing and reporting costs would be expected to be less than the multi-question survey recently undertaken. (Likewise, if Council took the opportunity to ask other questions through the survey then costs could naturally increase depending on the number and complexity of those questions.)

91.

<b>Advantages</b>	<b>Disadvantages</b>
Allows Council a more detailed view of the community's views before making a decision.	Cost of the survey is potentially in addition to the cost of the subsequent referendum.
Potential for significant financial savings (\$450,000-plus) if the survey firmly indicates a binding poll is unlikely to support the Māori ward and Council therefore decides not to proceed with that poll.	Extends the uncertainty about the future of the Māori ward as Council and the community embark on the representation review.
If undertaken quickly, the survey could be used to inform any Head Start pathway proposal (and could ask wider questions on that process).	

92. If this option is resolved, it is recommended that the survey be held as early as possible to enable Council's substantive decision (Option 1A or Option 1B above) at the earliest possible opportunity.

**Issue 2: timing of a binding poll (only relevant if option 1B adopted above)**

93. If Council decides to hold a binding poll, there is flexibility as to when that poll could be held. This report offers three broad options to help guide staff in arranging the poll:

- As early as possible
- As late as possible
- Somewhere in the middle

Option 2A: Hold the binding poll as early as possible

94. The Local Electoral Act 2001 sets out the steps that must be taken in preparing for the binding poll, and the various timeframes for those steps.
95. With a decision on 2 June 2026 and the electoral officer formally being informed within 48 hours, the earliest that a poll could be held under the legislation is on or around Tuesday 15 September. This is the date that voting closes. Voting papers would start being delivered approximately one month prior.
- 96.

Advantages	Disadvantages
Opportunity to ask timely non-binding questions about the wider representation review alongside the binding poll question.	Provides less time for those on either side of the debate to organise campaigns.
Opportunity to ask timely non-binding questions about the preparation of the draft long-term plan alongside the binding poll question.	Provides less time for people to ensure they are on the electoral roll (though special votes can and will be taken up to the poll date).
Provides a definitive answer as early as possible so that it can be taken into account in the wider representation review, allowing for efficiencies in that process.	
Avoids the timeframe of the upcoming general election (Tuesday 15 September is seven-and-a-half weeks before the Saturday 7 November date for the general election).	
Opportunity to also ask questions to inform any final Head Start pathway proposal that Council may be considering.	

97. From a staff perspective, and taking into account the potential opportunities for efficiencies in other processes, this option is recommended. No opinion is provided by staff on the political advantages or disadvantages of an early poll.

Option 2B: Hold the binding poll as late as possible

98. The statutory deadline for the binding poll is Sunday 28 March 2027.
- 99.

Advantages	Disadvantages
Provides more time for those on either side of the debate to organise campaigns.	Reduced or nil opportunity to ask timely non-binding questions about the wider representation review alongside the binding poll question (Council's representation

	proposal needs to be resolved by 31 July 2027 at the latest but could be earlier depending on Council’s will).
Provides more time for people to ensure they are on the electoral roll (though special votes can and will be taken up to the poll date).	No opportunity to ask timely non-binding questions about the preparation of the draft long-term plan alongside the binding poll question.
Avoids the timeframe of the upcoming general election (Sunday 28 March 2027 is 20 weeks after the Saturday 7 November 2026 date for the general election).	Provides a definitive answer as early as possible so that it can be taken into account in the wider representation review, allowing for efficiencies in that process.
	Too late to meaningfully impact on any final Head Start pathway proposal that Council is considering (current timelines are for final proposals in late March).

100. In addition to the above, this option has the following opportunity:

- If Council has agreed its draft long-term plan early enough, it is possible that a non-binding poll could be conducted alongside the formal consultation on the long-term plan that is scheduled for mid-March to mid-April 2027. To ensure that all respondents are able to contribute equally, this would require all draft long-term plan details to be finalised and published before voting packs are distributed in late February. This could be a challenging deadline.

Option 2C: Hold the binding poll somewhere in the middle

101. This option clearly has a wide variability, though once various other constraints are taken into account that variability reduces somewhat.

102. Holding a local binding poll close to the general election may be considered confusing for voters. Equally, it could be seen as an opportunity to ensure that voters are engaged in the voting process and therefore are more likely to contribute. If the general election period is to be avoided, and given that there is approximately one month between voting packs being distributed and the poll closing, then options for the poll date closing are centred on mid-December.

103. Holding a binding poll through the summer school holidays is not considered likely to increase turnout. Releasing voting packs in mid-January for a mid-February poll closing date is considered the earliest realistic possibility (the advantage and disadvantages of this period including Waitangi Day on 6 February would also need to be considered).

104. In effect, the options for a ‘somewhere in the middle’ poll centre on the poll closing:

- 7 November, if wanting to merge with the general election, or
- Approx. 7 December to, say, 18 December 2026, if wanting to avoid the general election and its build-up, or
- Mid-February to mid-March 2027 (any later effectively blends into Option 2A).

105. If this option is selected, a further paper with more details about the options and the timeframes needed for the various implementation steps (particularly the impact around the Christmas / New Year / school holidays period for council and electionz.com staff) will be brought to the next Council meeting. Advantages and disadvantages of specific date-ranges will be provided at that time.

## FINANCIAL CONSIDERATIONS

106. Council has budgeted \$500,000 for a poll in its draft 2026/27 annual plan. At the time this decision was made<sup>19</sup> it was explicitly stated that this decision related to the budget provision and was not a substantive decision on whether a binding poll would be held.
107. The \$500,000 budget was prepared based on an early quote from electionz.com and an allowance made for an advertising and promotions budget to accompany the poll.
108. The exact cost of a poll will depend on:
  - up-to-date information on, in particular, postage costs at the time the poll is held<sup>20</sup>
  - the extent of advertising and promotions activities to accompany the poll
  - the extent of any other information provided to voters (printing costs)
  - the type and extent of any other questions asked alongside the binding poll (processing and reporting costs).
109. As noted earlier in this report, an updated proposal from the electoral officer shows an estimated increase in postal costs of \$77,000 (or 34%) since an earlier proposal provided in late 2025.
110. If Council determines not to hold a poll (i.e. it adopts Option 1A above), the \$500,000 budget can be removed from the 2026/27 annual plan. This has a \$350,000 impact on the rating requirement.
111. A non-binding survey, undertaken as a precursor to a future decision, is expected to cost no more than \$50,000.

## LEGAL IMPLICATIONS / RISKS

112. As noted earlier in this report, the process to hold a binding poll is specified in detail in the Local Electoral Act 2001. Adherence to this Act and the processes contained within will reduce any legal risks through this process.

## TE AO MĀORI APPROACH

113. The matter of a Māori ward or wards is clearly of significant interest to the Māori community in Tauranga. As noted in the Background section to this report, and in Attachment 1, the existing Māori ward has been strongly and consistently supported by Te Rangapū for many years.
114. In terms of Council's Te Ao Māori Approach, this matter aligns strongly with several of the key principles within that approach:
  - Manaakitanga – ahurutanga / haumarutanga – a strong duty of care and safety for our people
  - Rangatiratanga – mana motuhake – self determination
  - Whanaungatanga – relationships and network support systems

## CLIMATE IMPACT

115. The matter of the retention or disestablishment of the Te Awanui Māori ward has negligible impact on council's climate responsibilities.

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<sup>19</sup> Council meeting, 24 March 2026

<sup>20</sup> NZ Post have announced a 24% increase in the price of standard medium envelope postage effective 1 July 2026. Council, through electionz.com, use DX Mail who at time of writing have yet to release their pricing plans. Understandably, the price of fuel is having a significant impact on postal companies' operating costs.

## CONSULTATION / ENGAGEMENT

116. No specific pre-engagement has been undertaken with the community prior to writing this report.
117. Feedback on the Te Awanui Māori ward has been received through a range of sources. These include at the time the elected-Council and then the Commission approved the establishment of the Te Awanui Māori ward, at the time of the 2024 election and the 2025 by-election, and through other submission processes such as the 2024-2034 long-term plan. Collectively, this feedback shows that the community has a wide range of views on the establishment of, and therefore potentially retention of, the Te Awanui Māori ward.
118. As noted in the Background section of this report, Te Rangapū Mana Whenua o Tauranga Moana also provided feedback on this matter to the Tangata Whenua / Tauranga City Council Committee on 22 April 2026.

## SIGNIFICANCE

119. The Local Government Act 2002 requires an assessment of the significance of matters, issues, proposals and decisions in this report against Council's Significance and Engagement Policy. Council acknowledges that in some instances a matter, issue, proposal or decision may have a high degree of importance to individuals, groups, or agencies affected by the report.
120. In making this assessment, consideration has been given to the likely impact, and likely consequences for:
- the current and future social, economic, environmental, or cultural well-being of the district or region
  - any persons who are likely to be particularly affected by, or interested in, the decision.
  - the capacity of the local authority to perform its role, and the financial and other costs of doing so.
121. In accordance with the considerations above, criteria and thresholds in the policy, it is considered that the decision is of high significance. It is a statutorily required decision that is likely to have high or, in some quarters, very high community interest.

## ENGAGEMENT



122. Taking into consideration the above assessment, that the decision is of high significance, and depending on the actual decision taken by Council, the following engagement should occur:
- If the decision is to retain the Te Awanui Māori ward (as soon as possible under Option 2B or at some future time under Option 2C), a binding poll needs to be conducted under the Local Electoral Act 2001. The extent of information and material to be provided to the community around that poll will need to be determined by Council.
  - If the decision is to disestablish the Te Awanui Māori ward, engagement with mana whenua and the wider community regarding that decision needs to be carefully considered.

## NEXT STEPS

123. The next steps will depend on the decision made on Issue 1 (and then on Issue 2 if applicable).
124. If Council decides to disestablish the Te Awanui Māori ward, this decision is final and no further substantive action is required. Under the current legislation, Tauranga City Council would not have a Māori ward at the 2028 and 2031 elections.

125. If Council decides to retain the Te Awanui Māori ward and decides to hold the binding poll as soon as possible, the next step is for the chief executive to formally inform the electoral officer. This will initiate the formal process under the Local Electoral Act 2001. At a subsequent Council meeting, Council will be invited to provide further direction on what, if any, other matters should be put to the electorate alongside the binding question on the Māori ward.
126. If Council decides to retain the Te Awanui Māori ward but to hold the binding poll other than at the earliest opportunity, or wishes to defer the substantive decision until after a non-binding survey is undertaken, staff will bring back further options on these matters to a subsequent Council meeting.
127. Alternatively, Council could choose to make no decision at this stage and defer consideration of this matter to another time closer to the current statutory deadline on 30 November. During that deferral period further information may emerge regarding a Ministerial response to Mayor Drysdale's letter, the intersection of existing legislation and the Head Start pathway process, and this and other councils' views on what any Head Start pathway proposal might look like.

## ATTACHMENTS

1. **Te Rangapu views on Maori ward issue - A20319186** [↓](#) 
2. **Maori ward votes in 2025 referenda PDF - A20319245** [↓](#) 
3. **Letter to Hon Simon Watts and Hon Chris Bishop re Maori Ward poll - A20319341** [↓](#) 

## Te Rangapū views on Māori ward issue

Extracted from 'Additional Comments' document tabled (at item 10.2 Te Rangapū Mana Whenua o Tauranga Moana Report – April 2026) at the Tangata Whenua / Tauranga City Council Committee meeting of 22 April 2026 (Obj ID: A20191576)

### Māori Ward

Tauranga City Council must decide by 30 November 2026 whether to retain the Te Awanui Māori Ward, and if it votes to retain it, it must hold a public poll by 28 March 2027. If Council votes to disestablish the ward in November '26, that ends the process and no poll is held.

We believe that Council make an early political commitment to retain Te Awanui, to budget for the referendum, and to treat the period between now and March 2027 as a structured civic campaign about democracy, fairness, Tiriti partnerships, and better decision-making. Staff have already advised councillors that budgeting around \$500,000 for a potential referendum is the prudent option and that not budgeting it could be seen as prematurely deciding the ward's fate.

Build safeguards that do not depend on the results of a referendum, referenda are blunt instruments anyway. Council can build on and strengthen tangata whenua influence through standing committee presentation, mana whenua/tangata whenua agreements, formal advisory boards, appointments to CCOs and subcommittees, co-designed engagement protocols, and agreement policy requirements for early iwi/hapū involvement that exist today.

The best council option is to act as through representation matters even when the law is hostile.

The strongest and most defensible course of action for Tauranga City Council is to publicly state now that:

- Te Awanui has had only a short period in operation and deserves a fair chance to demonstrate value before abolition is considered.
- The city should not pre-empt the November 2026 decision by starving the referendum process of budget or public education.
- If a poll must occur, it should be accompanied by neutral but robust civic information explaining what Māori wards are, what they are not, and why they exist.

That is a moderate position, not a radical one. It is legally safe, fiscally manageable, and consistent with Tauranga's current published timetable.

Council has a responsibility to lead on matters of representation. The referendum is a statutory requirement, not a substitute for leadership.

In saying that, as chair on behalf of Te Rangapū Mana Whenua o Tauranga Moana Partnership, I encourage our elected members to support the retention of the Te Awanui Māori Ward knowing it will trigger a public referendum.

Retention is the right decision for Tauranga, and the referendum is not a reason to avoid that decision, it is the next step after making it.

Resolving to retain the Māori Ward is the only option that both reflects Council's leadership role and preserves the community's right to participate through a referendum.

Choosing not to retain pre-empts that democratic process and removes the opportunity for the community to consider the value of Māori representation.

Trust your community, regardless of the thousands of emails by members of the Hobsons Pledge movement who only oppose Māori representation and who mobilise a national voice, not a Tauranga Moana voice.

Te Rangapū are working on a strategic plan that will include communication and engagement and focused on mobilising our people.

## Māori ward votes - 2025

Central N.I.	Keep		Remove		Māori popn %
Waipa	6,950	43%	9,290	57%	16%
Matamata-Piako	3,815	37%	6,544	63%	19%
<b>Tauranga</b>					19%
Thames-Coromandel	4,873	41%	6,995	59%	19%
Western BoP	5,892	41%	8,462	59%	22%
Hamilton	19,190	54%	16,320	46%	25%
Hauraki	2,392	42%	3,291	58%	24%
Waikato	9,358	48%	10,065	52%	27%
Taupo	6,058	40%	9,047	60%	31%
Otorohanga	1,410	48%	1,531	52%	33%
Rotorua	11,363	57%	8,507	43%	43%
Whakatane	7,484	61%	4,877	39%	49%
Gisborne	9,904	63%	5,704	37%	55%
Kawerau	1,557	69%	710	31%	63%

South Waikato and Waitomo do not have Māori wards

Opotiki was not required to conduct a poll because it conducted a non-binding poll in 2022

Bay of Plenty Regional Council has its own legislation for Māori wards and was therefore not required to conduct a poll

### Rest of NZ

Northland Regional	30,878	49%	31,539	51%	
Far North	13,346	56%	10,619	44%	50%
Whangarei	13,206	45%	16,219	55%	31%
Hawkes Bay Regional	24,447	46%	28,193	54%	
Hastings	12,216	48%	13,327	52%	28%
Napier	8,844	43%	11,656	57%	24%
Central Hawke's Bay	2,371	40%	3,502	60%	25%
Taranaki Regional	16,721	44%	21,095	56%	
New Plymouth	12,046	45%	15,004	55%	20%
Stratford	1,320	38%	2,170	62%	16%
South Taranaki	3,687	46%	4,370	54%	29%
Horizons Regional	36,864	51%	36,088	49%	
Ruapehu	2,098	51%	1,982	49%	46%

Whanganui	9,292	55%	7,462	45%	28%
Rangitikei	2,651	51%	2,516	49%	28%
Manawatu	5,380	57%	4,114	43%	18%
Palmerston North	13,373	56%	10,718	44%	21%
Tararua	3,049	46%	3,576	54%	27%
Horowhenua	5,747	49%	5,935	51%	28%
Greater Wellington Regional	109,644	63%	63,029	37%	
Kapiti Coast	10,790	58%	7,952	42%	16%
Porirua	11,775	69%	5,240	31%	23%
Hutt	19,976	63%	11,688	37%	20%
Wellington	52,677	68%	24,365	32%	10%
Masterton	4,810	53%	4,229	47%	23%
South Wairarapa	2,911	56%	2,291	44%	15%
Tasman	8,216	44%	10,529	56%	10%
Nelson	10,168	57%	7,590	43%	12%
Marlborough	5,786	42%	8,111	58%	15%



Office of the Mayor



19 May 2026

Hon. Simon Watts  
Minister of Local Government

Hon. Chris Bishop  
Minister for Infrastructure  
Minister Responsible for RMA Reform

By Email: [s.watts@ministers.govt.nz](mailto:s.watts@ministers.govt.nz)

By email: [c.bishop@ministers.govt.nz](mailto:c.bishop@ministers.govt.nz)

Dear Ministers

Thank you for your time in Tauranga last week, including the signing of the City and Regional Deal for the Western Bay of Plenty sub-region. I am excited about the opportunity ahead for our sub-region, as well as unlocking our shared ambition of this fast-growing sub-region for the benefit of our communities and New Zealand as a whole.

I am enthusiastic about the partnership we are building through the Deal and see it as a practical demonstration of how central and local government can work together to deliver more coordinated, efficient, and future-focused outcomes.

As discussed, I am working with colleagues across the Bay of Plenty to explore progressing an application through the Government’s proposed ‘Head Start’ process, as part of the Simplifying Local Government reform. I have consistently advocated for change in the sector and am keen for our region to play a part in designing a collective approach that supports the Government’s objectives while delivering enduring and locally appropriate outcomes for our communities.

I would like to raise a related matter unique to Tauranga City Council. Under the Local Electoral Act, Council is required to resolve – by 30 November 2026 – either to disestablish its Māori Ward (the Te Awanui Ward) for the 2028 election or hold a poll – by 28 March 2027 - on whether one or more Māori Wards should be retained. This requirement arises from the timing of Tauranga’s return to elected member governance in 2024, and does not apply to any other council in the same way.

My colleagues and I support giving the Tauranga community a say on this issue, consistent with the approach taken by other councils at the 2025 local elections. However, the estimated cost of holding this standalone poll is approximately \$600,000.

Mayor Mahé Drysdale MNZM

Tauranga City Council, Private Bag 12022, Tauranga 3143, New Zealand

07 577 7000 [mayor@tauranga.govt.nz](mailto:mayor@tauranga.govt.nz) [www.tauranga.govt.nz](http://www.tauranga.govt.nz)



At a time when both central and local government are focussed on improving value for money and reducing unnecessary costs on our ratepayers, this represents a significant and, in our view, avoidable process and cost.

Importantly if Tauranga progresses through the Head Start process, governance and representation arrangements are likely to be considered as part of that broader reform. In that context, processing with a standalone poll ahead of that work risks of process, misalignment of the reform pathway and unnecessary cost to ratepayers.

On that basis, I seek your consideration of a pragmatic alternative—namely, deferring Tauranga City Council's statutory requirement to resolve or hold a poll on this matter, with the intent that it be addressed as part of any future governance arrangements arising from the *Simplifying Local Government* reforms. This approach would help avoid unnecessary cost and effort on a process that may become redundant under a revised local government structure.

Deferring the requirement would also enable better alignment with the broader reform programme and reduce the potential for avoidable costs to ratepayers at this time.

I would appreciate your consideration of this request and the opportunity to work through a practical solution.

Thank you again for your engagement with Tauranga and the wider Bay of Plenty.

Yours sincerely



Mahé Drysdale MNZM  
**Mayor of Tauranga**

## 11.6 Draft Amendment to the Street Use and Public Places Bylaw 2026

**File Number:** A19853013

**Author:** Jane Barnett, Policy Analyst

**Authoriser:** Sarah Omundsen, General Manager: Regulatory and Community Services

### PURPOSE OF THE REPORT

1. To seek Council approval of the proposed draft fireworks amendment to the Street Use and Public Places Bylaw (the bylaw) and associated Statement of Proposal for public consultation and seek direction on whether to reconsider the proposed real estate sign size dimensions and associated enforcement timeframes.

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### RECOMMENDATIONS

That the Council:

- (a) Receives the report "Draft Amendment to the Street Use and Public Places Bylaw 2026".
- (b) Approves the draft amendments to the Street Use and Public Places Bylaw 2026 (**Attachment One**) and associated Statement of Proposal (**Attachment Two**) for community consultation which proposes to:
  - (i) prohibit the lighting of fireworks in all public places owned, managed, maintained or controlled by Tauranga City Council without approval and
- (c) Retain the real estate sign size limits adopted on 3 March 2026 but defer their enforcement commencement date from 1 July 2026 to 1 February 2028.
- (d) Resolves, in accordance with section 155 of the Local Government Act 2002, that the proposed draft amendments:
  - (i) are the most appropriate way to address public safety, nuisance, animal welfare and environmental risk associated with fireworks in council controlled public places;
  - (ii) are the most appropriate form of bylaw to address those risks; and
  - (iii) are not inconsistent with the New Zealand Bill of Rights Act 1990, noting that any limitations are reasonable and demonstrably justified in a free and democratic society (**Attachment Three**).
- (e) Delegates the General Manager: Regulatory and Community Services to approve the final wording of the bylaw amendments and Statement of Proposal (as per Council direction) prior to consultation.

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### EXECUTIVE SUMMARY

2. During consultation on the draft Street Use and Public Places Bylaw (the 'bylaw') in late 2025, a submission from the SPCA asked Council to consider prohibiting the use of fireworks in public places unless prior approval is granted by Tauranga City Council.
3. Fireworks were not within the scope of the original consultation and Council was therefore unable to introduce any changes to the firework rules without undertaking further community consultation.

4. On 3 March 2026, Council adopted the Street Use and Public Places Bylaw 2026 and agreed to consider a prohibition on fireworks being lit in public places<sup>21</sup> without approval. Council directed staff to prepare a draft amendment and supporting material for community consultation.
5. This report gives effect to that direction by seeking Council approval to consult on the proposed draft fireworks amendment.
6. In addition, the report provides Council with the opportunity to consider whether the proposed real estate size dimensions within the bylaw are appropriate, or whether modification to either the permitted size or the enforcement commencement date is warranted. Feedback received, from three sign installation companies, since the adoption of the bylaw indicates that they consider the proposed sign size dimensions to be restrictive and challenging to implement in practice.
7. Extending the effective date for the real estate sign size provision has been recommended to allow more time for transitioning to the new requirements, while maintaining the intended safety and amenity outcomes of the bylaw.
8. The proposed amendments address concerns relating to public safety, nuisance, animal welfare, fire risk and damage to Council and addresses concerns about complying with the new real estate size dimensions.
9. In accordance with section 155 of the Local Government Act 2002 (LGA), the draft amendments are considered the most appropriate and proportionate way to address the identified issues and is not inconsistent with the New Zealand Bill of Rights Act 1990.
10. There are no significant direct financial implications associated with seeking approval to consult. Consultation and reporting costs will be met within existing budgets. If adopted, any enforcement costs for either fireworks controls or real estate sign rules are expected to be modest and absorbed within existing compliance activities.
11. It is recommended that Council approve the proposed draft amendment and Statement of Proposal for consultation to enable community feedback.
12. Subject to Council approval, consultation is proposed to occur between mid-June and mid-July 2026, with staff reporting back to Council following hearings.

## BACKGROUND

### Fireworks

13. During the community consultation held between November and December 2025 on the draft Street Use and Public Places Bylaw, the SPCA raised concerns about fireworks in public places owned or operated by Tauranga City Council. Their submission highlighted:
  - Distress and harm to domestic animals and wildlife
  - Injury risk to children and adults
  - Fires in reserves, dunes and parks
  - Excessive noise affecting vulnerable residents.
14. The SPCA requested that Council update the bylaw to include clear restrictions on the use of fireworks in public places unless *'part of an approved public display, where risk management planning, professional handling, and advance public communication help protect people, property, the environment and animals.'*

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<sup>21</sup> Means an area that is open to or used by the public, and which is owned, managed, maintained or controlled by Tauranga City Council. Public places include, but are not limited to roads, streets, footpaths, alleys, cycle tracks, lanes, accessways, carparks, reserves, parks, domains, beaches, foreshore, berms, verges and recreational grounds.

15. Regulation of fireworks has been raised with council in past submissions, complaints, and consultation processes. It has also been raised by the public at national level, including recent petitions to Parliament calling for tighter controls, signalling growing interest in reducing harm associated with fireworks.
16. Other councils (including Auckland, Wellington, and Hamilton) already have stronger regulatory approaches, including bans on fireworks in public places such as beaches, reserves, and sports fields.
17. On 3 March 2026, Council agreed to consider this and directed staff to prepare a draft bylaw amendment for community consultation. This report responds to this directive.
18. The draft amendment is provided in **Attachment One**. It proposes to amend clauses 7.3 and 7.4 of the bylaw to prohibit the lighting fireworks in public places without approval. It also adds a definition of 'fireworks' and inserts a new clause 7.5 to clarify that clauses 7.3 and 7.4 are subject to prohibitions or restrictions imposed by Fire and Emergency New Zealand.

### Real Estate Signs

19. The bylaw adopted on 3 March 2026 includes updated provisions for real estate signs displayed on public places. These provisions were developed to support improved amenity outcomes, pedestrian and traffic safety, and greater consistency of signage across the city. In particular, the approach reflects advice from transport engineers, which identified the need to manage potential impacts on pedestrian movement, sightlines and driver visibility, especially where larger signs may create obstructions or distractions in the road corridor.
20. The current Street Use and Public Places bylaw does not set a size limit for real estate signs displayed in public places. The new bylaw, due to come into force on 1 July 2026, introduces a maximum size limit of 1200mm high x 800 mm wide for all real estate and auction signs in public places. This aligns with the existing provisions for all other business signs. These dimensions apply only to signs displayed in public places; signs on private land are regulated under the City Plan.
21. Since the adoption of the bylaw, we have received feedback from three sign installation companies indicating that the new size dimensions will be challenging to comply with in practice, particularly during the transition from the larger sign formats currently in use.
22. Three real estate agents have also been in touch seeking information on the new rules. One agent expressed strong support for the new provisions, while the other two were neutral.
23. Sign installation companies have advised that their current standard sign boards are typically 1800mm high x 1200 wide and that the new size limits coming into force will have a significant impact on their business.
24. This report provides Council with the opportunity to decide if they want to reconsider the appropriateness of the size dimensions or whether any changes to either the permitted size or enforcement date are warranted. These options are outlined in the Options Analysis section of this report. Any changes to the sign size would require consultation under the LGA, as this would constitute a change to the bylaw.
25. The recommended option is to extend the enforcement commencement date for real estate sign size provision from 1 July 2026 to 1 February 2028. This would allow time for affected businesses to transition and align existing signage with the new requirements, while maintaining the intended safety and amenity outcomes of the bylaw.

### STATUTORY CONTEXT

26. The ability for Council to make this amendment comes from sections 145 and 146 of the LGA. Section 145 enables Council to make bylaws for the purpose of protecting public health and safety and protecting the public from nuisance in public places. The requirement for Council approval provides a proportionate mechanism to manage those risks.
27. The proposed change to the enforcement commencement date for the real estate sign size provisions within the bylaw does not require formal consultation because the substance of

the rule is not changing instead it introduces a transitional period to allow sign installers and real estate companies to adjust.

28. Section 155 of the LGA requires Council to assess whether the proposed amendment is the most appropriate way of addressing the perceived problem and whether the proposed amendment gives rise to any implications under the New Zealand Bill of Rights Act 1990. This analysis is presented in **Attachment Three**.

**STRATEGIC ALIGNMENT**

29. This contributes to the promotion or achievement of the following strategic community outcome(s):

	Contributes
We are an inclusive city	✓
We value, protect and enhance the environment	✓
We are a well-planned city that is easy to move around	✓
We are a city that supports business and education	☐
We are a vibrant city that embraces events	✓

- 1.
30. The proposed draft fireworks amendment aligns with four of the community outcomes. It contributes to:
- an inclusive city by reducing distress and harm for vulnerable residents and animals by preventing unpredictable fireworks in public places
  - valuing and protecting the environment minimises fire risk and environmental damage in sensitive areas like dunes, beaches and reserves
  - a well-planned city that is easy to move around by improving public safety and reducing potential hazards on roads, berms and footpaths by prohibiting fireworks in public places
  - being a vibrant city that embraces events by supporting well managed community fireworks displays by allowing Council approved events.
31. The proposed change to the enforcement commencement date supports a proportionate and practicable transition while maintaining the bylaw’s intended outcomes.

**OPTIONS ANALYSIS**

**Fireworks amendment**

32. Council is asked to decide whether to approve the proposed draft fireworks amendment and the associated Statement of Proposal for community consultation.

Option	Advantages	Disadvantages
<p><b>Option One:</b> Approve for community consultation the:</p> <ul style="list-style-type: none"> <li>• proposed draft amendment to prohibit the lighting of fireworks without approval and</li> <li>• Statement of Proposal</li> </ul> <p><b>Recommended</b></p>	<ul style="list-style-type: none"> <li>• Provides the opportunity for the community to give feedback on the fireworks proposal that was raised during submissions.</li> <li>• Meets legislative requirements under the LGA.</li> <li>• Responds to concerns raised by the SPCA.</li> <li>• Responds to concern about</li> </ul>	<ul style="list-style-type: none"> <li>• If a prohibition is ultimately adopted, fireworks use may be displaced to private property and there may be increased enforcement expectations.</li> </ul>

Option	Advantages	Disadvantages
	<p>safety, animal welfare, nuisance, fire risk or damage to Council assets associated with fireworks in public places.</p> <ul style="list-style-type: none"> <li>Aligns with the 3 March 2026 Council decision to progress consideration of a fireworks amendment.</li> </ul>	
<p><b>Option Two:</b> Do not approve the proposed draft amendment and statement of proposal for community consultation.</p> <p>Retain the current approach of allowing fireworks in public places.</p>	<ul style="list-style-type: none"> <li>Retains the current approach, providing continuity for users of public places.</li> <li>Reduces the risk of fireworks use being displaced to private property.</li> </ul>	<ul style="list-style-type: none"> <li>Does not provide an opportunity to understand current community views on fireworks in public places.</li> <li>Does not address public safety, animal welfare, nuisance, fire risk or damage to Council assets associated with fireworks in public places.</li> <li>Does not respond to the SPCA's concerns.</li> <li>Inconsistent with the Council decision made on the 3 March 2026 to consider a fireworks prohibition in public places.</li> </ul>
<p><b>Option Three:</b> Rely solely on non-regulatory approaches (e.g. education and reliance on Police response) to address safety, animal welfare and nuisance and fire risk.</p>	<ul style="list-style-type: none"> <li>No additional regulation required.</li> <li>Supports voluntary compliance through education and awareness- raising.</li> <li>Avoids potential compliance and enforcement expectations associated with the bylaw amendment.</li> </ul>	<ul style="list-style-type: none"> <li>Does not respond directly to concerns public safety, animal welfare, nuisance, fire risk or damage to Council assets associated with fireworks in public places.</li> <li>Education alone may not reliably address repeat or high-risk behaviour.</li> <li>Does not provide a clear framework for setting expectations.</li> </ul>

**Real Estate Sign Provisions**

33. Council can consider whether it wishes to reconsider the real estate sign provisions adopted as part of the Street Use and Public Places Bylaw 2026. Feedback received since adoption is that some stakeholders consider the current size limits to be restrictive in practice,

particularly given the existing signage and the costs associated with transition to the new size requirements.

2. Option	3. Advantages	4. Disadvantages
<p><b>Option One:</b> No change</p> <p>Retain maximum dimensions of 1200mm (H) x 800 mm (W) for all real estate and auction signs in public places to take effect 1 July 2026.</p>	<ul style="list-style-type: none"> <li>• Supports safety and reduced visual clutter in public places.</li> <li>• Consistent with the maximum dimensions for business signs.</li> <li>• Consistency with Council’s recent decision.</li> <li>• Larger signs can still be displayed on private property.</li> </ul>	<ul style="list-style-type: none"> <li>• Limited time for industry to adapt and may create operational challenges.</li> <li>• May be viewed as restrictive by some of the real estate industry.</li> <li>• May reduce sign visibility, potentially impacting property marketing.</li> <li>• Risk of non-compliance or pushback during early implementation.</li> </ul>
<p><b>Option Two:</b> Retain the dimensions but delay enforcement.</p> <p>Keep the 1200 x 800 mm limit but extend the transition period before enforcement begins from 1 July 2026 to 1 February 2028.</p> <p><b>Recommended</b></p>	<ul style="list-style-type: none"> <li>• Allows time for stakeholders to adjust.</li> <li>• Supports safety and reduced visual clutter in public places.</li> <li>• Consistent with the maximum dimensions for business signs.</li> <li>• Larger signs can still be displayed on private property.</li> </ul>	<ul style="list-style-type: none"> <li>• Delays improvements in safety risk and visual amenity.</li> <li>• Risk that the delay is perceived as weakening the intent of the bylaw.</li> <li>• Continued use of larger signs in the interim means no change in safety or visual amenity.</li> </ul>
<p><b>Option Three:</b> Propose to amend the rule to allow larger signs (1800 mm x 1200 mm) as requested by industry stakeholders.</p> <p><b>Note:</b> This option would require public consultation. The consultation could be added to the consultation on the firework amendment.</p>	<ul style="list-style-type: none"> <li>• Responds directly to feedback from sign installation companies.</li> <li>• Greater visibility for property marketing.</li> <li>• May improve compliance.</li> <li>• No transition issues for existing sign stock.</li> </ul>	<ul style="list-style-type: none"> <li>• Increased visual clutter and reduced amenity outcomes.</li> <li>• Inconsistent with the provision for business signs set out in the bylaw.</li> <li>• May result in requests for larger business signs.</li> </ul>

**FINANCIAL CONSIDERATIONS**

34. There are no significant direct financial implications associated with seeking Council approval to consult on the proposed bylaw amendment.
35. Consultation costs (including communications, analysis of submissions, and reporting back to Council) will be met within existing budgets.

36. If the amendment is adopted there may be modest ongoing costs associated with enforcement. However, these are expected to be minimal and absorbed within existing compliance and monitoring activities. Over time, the prohibition may result in cost savings through reduced damage to council assets such as parks, reserves, playgrounds, litter bins and reduced clean-up costs following fireworks use.
37. Any approval requests for fireworks displays will be managed through existing approval processes.

### LEGAL IMPLICATIONS / RISKS

38. Fireworks were not included in the scope of the earlier consultation on the Street Use and Public Places Bylaw 2026. As a result, introducing a prohibition on fireworks without further consultation would be inconsistent with the consultation requirements of the Local Government Act 2002, given that the proposal represents a substantive policy matter.
39. This report addresses that risk by seeking Council approval to consult on the proposed amendment and statement of proposal before any decision is made to adopt the prohibition.
40. Consistency with the New Zealand Bill of Rights 1990 has also been considered through the section 155 analysis in **Attachment Three**.
41. If Council decide to reconsider the size dimensions for real estate signs in public places this will require community consultation. There are also protentional perception risks with Council amending provisions adopted on 3 March 2026.

### TE AO MĀORI APPROACH

42. The proposed consultation aligns with Te Ao Māori principles, particularly Manaakitanga and Kaitiakitanga, which inform council's approach to managing public spaces.
43. From a Manaakitanga perspective, the proposal supports community wellbeing by promoting safer, more inclusive use of public places and reducing potential harm, distress and nuisance for people and animals.
44. From a Kaitiatanga perspective, the proposal supports the protection and stewardship of the natural and built environment. Reducing the use of fireworks in public places has the potential to minimise harm to native species, companion animals, vegetation and public spaces that are collectively cared for on behalf of present and future generations.
45. Consultation will provide an opportunity for Māori, mana whenua, and the wider community to share their views on the proposal and any potential impacts.

### CLIMATE IMPACT

46. There are no direct or specific climate change impacts associated with the proposal to consult on a bylaw amendment relating to fireworks in public places.
47. The proposal may, however, have indirect environmental benefits. These include reduced litter, pollution and damage to vegetation in public places. By strengthening Council's ability to manage activities in shared spaces, the proposed amendment supports the ongoing protection of green infrastructure, such as trees and planted areas which contribute to environmental wellbeing and climate resilience.

### SIGNIFICANCE

48. The LGA requires an assessment of the significance of matters, issues, proposals and decisions in this report against Council's Significance and Engagement Policy. Council acknowledges that in some instances a matter, issue, proposal or decision may have a high degree of importance to individuals, groups, or agencies affected by the report.
49. In making this assessment, consideration has been given to the likely impact, and likely consequences for:

- a. the current and future social, economic, environmental, or cultural well-being of the district or region
  - b. any persons who are likely to be particularly affected by, or interested in, the decisions.
  - c. the capacity of the local authority to perform its role, and the financial and other costs of doing so.
50. The matters addressed in this report involve two related decisions, each of which has a different level of significance.
  51. The decision to approve consultation on a proposed amendment to the Street Use and Public Places Bylaw 2026 is considered of low significance.
  52. The decision is procedural and does not itself introduce any changes to regulatory controls, community practices or rights and obligations. Its purpose is to enable community views to be sought and considered before Council decides whether to adopt the proposed amendment.
  53. Given the limited immediate impact and absence of direct consequences, the decision to consult does not meet the threshold for medium or high significance under the Significance and Engagement Policy.
  54. However, the proposed prohibition on the use of fireworks in public places, if adopted following consultation, is considered of medium significance. The proposal would introduce a new rule for public places and would affect a broad range of users, including individuals, community groups and event organisers. It raises matters of public interest relating to public safety, animal welfare, nuisance, fire risk and protection of Council assets.
  55. While important to sections of the community, the proposal:
    - Applies only to public places owned, managed, maintained or controlled by Tauranga City Council;
    - Allows approved and controlled public firework displays to continue; and
    - Does not involve a significant financial implication or long-term constraints on Tauranga City Council's ability to perform its role.
  56. For these reasons, the proposal does not meet the threshold for high significance under the policy.
  57. Real estate sign dimensions are assessed as having low to moderate significance. While it affects a specific stakeholder group and has some impact on community amenity, it does not materially affect the wider community, Council finances, strategic assets or levels of service.
  58. However, the issue does have public visibility, amenity and safety implications and these factors can elevate the matter above low significance.

## ENGAGEMENT




59. Taking into consideration the above assessment, that the decision to consult is of low significance, officers are of the opinion that no further engagement is required prior to Council making a decision.
60. Public consultation is appropriate and required before any decision is made on whether to adopt the proposed prohibition, due to the medium significance of the potential change and the LGA requirements.
61. If Council decide to reconsider and amend the currently adopted real estate sign provisions, consultation will be required, as any amendment to the bylaw must be consulted on in accordance with the LGA.

## NEXT STEPS

62. If Council approves the proposed draft bylaw amendment and statement of proposal for community consultation this will be carried out in June/July 2026.

63. If there are any submitters who wish to speak to their submission, Council will hold hearings in August/September 2026. Council will then deliberate on the issues and consider formally adopting the bylaw amendment.

### ATTACHMENTS

1. **Draft Fireworks Amendment - Street Use and Public Places Bylaw 2026 - A20269962**  [↓](#)
2. **Draft Statement of Proposal - A20110030**  [↓](#)
3. **Section 155 Analysis for Fireworks Amendment - A20102349**  [↓](#)

## DRAFT AMENDED STREET USE AND PUBLIC PLACES BYLAW 2026



<b>First adopted</b>	<i>8 December 2005</i>	<b>Minute reference</b>	M05/142
<b>Revisions/amendments</b>	<i>18 March 2013 20 November 2018 27 February 2020 3 March 2026</i>	<b>Minute references</b>	M13/12 M18/101.6 CO2/20/3 CO/26/3/1
<b>Review date</b>	<i>March 2036</i>		
<b>Engagement required</b>	<i>Special Consultative Procedure</i>		
<b>Associated documents</b>	<i>Street Use Policy 2024 Traffic and Parking Bylaw 2023 Use of Council Land Policy 2022 Freedom Camping Bylaw 2019 Beaches Bylaw 2018 Alcohol Control Bylaw 2018 Dog Management Bylaw 2018 Dog Management Policy 2018</i>		
<b>Relevant legislation</b>	<i>This bylaw is made under sections 145 and 146 of the Local Government Act 2002, section 22AB of the Land Transport Act 1998, section 64 of the Health Act 1956 and section 12 of the Litter Act 1979.</i>		

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## 1. TITLE

1.1. This bylaw is the Street Use and Public Places Bylaw 2026.

## 2. COMMENCEMENT

- 2.1. This bylaw comes into force on 1 July 2026, **except that clause 14 (Real Estate Signs) comes into force on the 1 February 2028.**
- 2.2. **The provisions of the Tauranga City Council Street Use and Public Places Bylaw 2018 relating to real estate signage, including clauses 13 and 10.2 to 10.5 to the extent they apply to real estate signage, continue in force until the commencement of clause 14 and then revoked.**

## 3. APPLICATION

3.1. This bylaw applies to Tauranga City.

## 4. PURPOSE

- 4.1. The purpose of this bylaw is to:
- (a) protect the public from nuisance, promote and maintain public health and safety and minimise the potential for offensive behaviour in public places;
  - (b) protect the environment, land, structures, property and assets managed or under the control of Tauranga City Council; and
  - (c) regulate commercial activity in public places.

## 5. DEFINITIONS

- 5.1. For the purposes of this bylaw words which refer to the singular include the plural, and the plural includes the singular.
- 5.2. For the purposes of this bylaw the following definitions shall apply:

Term	Definition
<b>Approval</b>	means a licence, permit, or other form of written permission granted by an authorised officer under this bylaw, which must be obtained before undertaking the activity to which it relates, and includes any conditions to which the approval is subject.  The approval will include the duration of the approval period.
<b>Authorised Officer</b>	means an employee or contractor of Tauranga City Council who carries out duties under this bylaw as part of their role and includes any person who has been formally delegated authority to exercise powers under this bylaw.
<b>Bylaw</b>	means the Tauranga City Council Street Use and Public Places Bylaw.

Term	Definition
<b>Commercial Activity</b>	<p>means any activity undertaken for payment or reward whether direct or indirect. This includes but not limited to:</p> <ul style="list-style-type: none"> <li>(a) trading;</li> <li>(b) advertising goods, services;</li> <li>(c) street performing;</li> <li>(d) promotional giveaways.</li> </ul>
<b>Commercial Display</b>	<p>means any temporary structure, installation or arrangement placed in a public place for the purpose of promoting, selling or advertising goods, services or brands. This includes, but is not limited to:</p> <ul style="list-style-type: none"> <li>(a) retail displays such as product stands and promotional tables;</li> <li>(b) coin-operated machines including vending machines amusement devices or similar equipment;</li> <li>(c) advertising activations such as temporary installation and branded props.</li> </ul>
<b>Community Event Sign</b>	<p>means any sign advertising an event (regardless of frequency) or community message.</p>
<b>Council</b>	<p>means the elected member body representing Tauranga City.</p>
<b>Directional Real Estate Sign</b>	<p>means a temporary sign used to guide potential buyers or renters to a property that is for sale or lease and is open for viewing as part of an open home or to auction event.</p>
<b>Election Sign</b>	<p>means any sign that:</p> <ul style="list-style-type: none"> <li>(a) may reasonably be regarded as encouraging or persuading a person to vote or not vote for a candidate, party, type of candidate or party, or in any particular way; and</li> <li>(b) is associated with an election, by-election, poll or referendum;             <ul style="list-style-type: none"> <li>(i) in the Electoral Act 1993, Local Electoral Act 2001 or any legislation that enables a referendum; or</li> <li>(ii) relating to a trust which owns shares in a public utility company for the benefits of its beneficiaries in Tauranga City.</li> </ul> </li> </ul>
<b>Event</b>	<p>means a temporary, organised activity that takes place on one or more days in a public place, and may include community, cultural, commemorative, recreational, sporting, artistic, educational, or entertainment activities.</p> <p>For the purposes of this bylaw, "event" does not include informal recreation (for example, a picnic in a park) or peaceful protest or demonstration protected under the New Zealand Bill of Rights Act 1990.</p>

Term	Definition
<b>Filming</b>	means the recording of images, moving or still, for commercial purposes or at a scale that might unduly obstruct use of a public place.
<b>Fireworks</b>	means an object containing hazardous substance with explosive properties.
<b>Footpath</b>	means a path or way principally designed for and used by pedestrians and includes a footbridge.
<b>Frontage</b>	means the area directly between the shop front and the road kerb.
<b>Magazine Sign</b>	means any portable sign independently supported by means such as a post, frame, stand or wall.
<b>Mobile Shop</b>	<p>means a vehicle from which goods or services are offered for sale or hire in a public place, including where payment is made electronically, remotely, or in advance of the goods or services being transferred.</p> <p>For the purposes of enforcement under the Land Transport Act 1998 or any regulations made under it, mobile shop has the meaning given in 22AB (6) of that Act.</p>
<b>Nuisance</b>	has the same meaning as Section 29 of the Health Act 1956 and includes a person, animal, thing or circumstance causing unreasonable interference with the peace, comfort or convenience of another person whether or not that person is in a public place.
<b>Open Home/Auction sign</b>	means a temporary sign used to advertise and direct people to a property or site that is available for an open home viewing or being auctioned.
<b>Person</b>	means an individual, a corporation sole, a body corporate, and an unincorporated body.
<b>Pedestrian Way</b>	<p>means the portion of the footpath that provides a continuous, unobstructed path for pedestrians, with a minimum width of 1.8 metres, unless otherwise specified by Council resolution.</p> <p>The pedestrian way is measured as follows:</p> <ul style="list-style-type: none"> <li>(i) 0.8 metres from the kerb (road frontage zone); and</li> <li>(ii) 1.5 metres from the property boundary (frontage zone).</li> </ul> <p>Where total footpath width is less than 4.1 metres, the frontage zone will be reduced as required to maintain the minimum pedestrian way.</p> <p><b>Explanatory note:</b> On 8 July 2024 Crown Commissioners specified by resolution a 1.5 metre pedestrian way width for Maunganui Road, Pacific Avenue, Prince Avenue, Banks Avenue and Sailsbury Avenue. Resolution CO9/24/8</p>

Term	Definition
<b>Public Place</b>	means an area that is open to or used by the public, and which is owned, managed, maintained or controlled by Tauranga City Council. Public places include, but are not limited to roads, streets, footpaths, alleys, cycle tracks, lanes, accessways, carparks, reserves, parks, domains, beaches, foreshore, berms, verges and recreational grounds.
<b>Real Estate Sign</b>	means a sign advertising the sale, lease, rental or auction of all or part of a property or premises.
<b>Reserve</b>	means any land which is vested in or under the control on Tauranga City Council and which is set aside for public enjoyment as a reserve, park, garden or greenspace, whether or not that land has been vested a reserve under the Reserves Act 1977.
<b>Reserve Management Plan</b>	means a plan prepared under section 41 of the Reserves Act 1977.
<b>Road</b>	has the same meaning as road in section 315 of the Local Government Act 1974.
<b>Shop front</b>	means the common boundary between the legal road and the adjacent shop or other business.
<b>Sign</b>	means an advertisement, message or notice conveyed using any visual medium, which advertises a premises, service, good, product, activity and / or event or acts to inform, influence or warn any person.
<b>Street dining furniture</b>	means any movable furniture placed in a public place to facilitate dining and social interaction. For example, tables and chairs.
<b>Street performance</b>	means the provision of entertainment in a public place (for example, playing an instrument, singing, dancing, juggling, mime, puppetry, performance art, conjuring, aerobatics, recitation, undertaking artworks and performing other acts of theatrical or visual forms).
<b>Tauranga City Council</b>	means Council or any Committee, Sub Committee or elected member of Council or officer or other person authorised to exercise the authority of Council.
<b>Trade, trading and trading activity</b>	means the sale, hire, or offer of goods or services for payment, reward, or otherwise, and includes displaying goods or services for sale.

- 5.3. Explanatory notes are not part of this bylaw, and may be added, amended or deleted at any time without amending the bylaw.

**Explanatory note:** Explanatory notes are used for a number of reasons, including to explain the intent or a clause in less formal language, to include additional helpful information, or because the information may be subject to change and need to be updated before the bylaw itself has to be updated.

## 6. OBSTRUCTIONS IN PUBLIC PLACES

- 6.1. A person must not obstruct:
- (a) the pedestrian way;
  - (b) the entrance to or exit from a public place.
- 6.2. Except where otherwise provided in this bylaw, no person must place or leave any material or thing in a public place without approval.
- 6.3. No owner or occupier of land shall allow trees or any other vegetation growing on such land to overhang or encroach by their roots or branches onto any public place so as to obstruct access to the public place or cause a nuisance.
- 6.4. If any tree or vegetation is in the opinion of an authorised officer, hazardous or is obstructing the pedestrian way or causing a nuisance the authorised officer may issue a written notice requiring the owner or occupier to cut back the tree or vegetation.
- 6.5. The owner or occupier is responsible for carrying out the works required by that notice under clause 6.4 and for meeting the costs of those works. If the owner or occupier fails to comply with the notice, Tauranga City Council may carry out such works and recover the costs from the owner or occupier.

**Explanatory note:** Section 355 of the Local Government Act 1974 empowers Tauranga City Council to require owners of land adjoining roads to manage trees and other vegetation on their property that affect public roads.

## 7. NUISANCE, PUBLIC SAFETY AND DAMAGE TO PUBLIC PLACES

- 7.1. A person may not cause a nuisance in a public place.
- 7.2. No person may, without approval:
- (a) cause or allow any material or thing to be deposited or dropped onto a public place;
  - (b) place or leave any materials, thing, or substance in a public place that is likely to be hazardous or injurious to any person, or likely to create a nuisance;
  - (c) deposit in or around a public litter bin any household, business or trade refuse;
  - (d) damage, deface, interfere with, destroy or remove anything, or any part of anything in a public place, including any structure or building, any sign, artwork, and vegetation;
  - (e) erect, construct or place any building, structure or plant any vegetation in a public place, except as provided for in clause 19;
  - (f) cause or permit to be done any act that may damage any public place, or any work or thing in, on, over or under a public place;

- (g) use any vehicle or be in control of an animal which damages any part of a public place;
- (h) ride or take a bicycle or motorcycle or any other vehicle on or around Mauao.

**Explanatory note:** The Summary Offences Act 1981 enables the New Zealand Police to address more serious instances of obstruction, intimidation, disorderly and offensive behaviour or language in public places.

In accordance with section 13 and 14 of the Litter Act 1979 and the Council resolution M12/68.9 (23 October 2012) any person who breaches clauses 7.3(a), (b) and (c) may incur a fee of up to \$400.

- 7.3. No person may light any fire **or fireworks** in any public place without approval.
- 7.4. Clause 7.3 ~~subject to prohibitions or restrictions on the lighting of fires imposed by Fire and Emergency New Zealand~~, does not apply to:
- (a) barbecues (meaning a fixed or portable electric or gas fired appliance or device, designed or intended for the cooking of food in the open air);
  - (b) ~~fireworks (having the same meaning as the Hazardous Substances (Fireworks) Regulations 2004);~~
  - (c) emergency flares;
  - (d) fires lit in accordance with the Beaches Bylaw, as amended or replaced.
- 7.5 ~~Clauses 7.3 and 7.4 are subject to any prohibitions or restrictions imposed by Fire and Emergency New Zealand~~

**Explanatory note:** Fireworks may be used on private property. However, it is an offence under the Summary Offences Act 1981 to use fireworks in a manner that causes injury or alarm to any person in a public place. For example, throwing fireworks at people in public places from private property.

## 8. COMMERCIAL ACTIVITIES, EVENTS AND FILMING IN A PUBLIC PLACE

- 8.1. No person may conduct a commercial activity, filming or hold an event in a public place without approval.

**Explanatory note:** Commercial activity includes market and stalls, mobile shops, fundraising or a charitable cause, soliciting of any subscription or collection of any donation, street performance, distribution of promotional goods and materials and hire of equipment.

## 9. STREET DINING AND COMMERCIAL DISPLAYS

- 9.1. All businesses operating from fixed premises are permitted to place street dining furniture and commercial displays on the footpath, subject to the following conditions:
- (a) the area used must not exceed a total floor area of 1.5 square metres and must not protrude more than 1.5 metres from the front of the premises unless approval has been obtained;
  - (b) any protrusion up to 1.5 metres is permitted only where a pedestrian way of no less than 1.8 metres width, unless otherwise specified by Council resolution, is maintained on the footpath for unobstructed pedestrian movement;

- (c) street dining furniture and commercial displays can only be placed in the front of the business;
  - (d) street dining furniture and commercial displays must not be placed in or otherwise obstruct the pedestrian way;
  - (e) street dining furniture and commercial displays may only be placed on the footpath during the business's hours of operation;
  - (f) the street dining furniture must be made available for use by any member of the public;
  - (g) unless otherwise authorised by Council, the street dining furniture and commercial display may not be placed:
    - (i) within 1 metre of any tree trunk or any Tauranga City Council street furniture (e.g. public bench);
    - (ii) within 0.8 metre of any road kerb;
  - (h) street dining furniture and commercial display must not obstruct access to parking meters, rubbish bins, accessibility features, bus stops or shelters, mobility spaces, pedestrian crossings, vehicular entrances or hinder visibility to or of pedestrian and vehicle traffic;
  - (i) street dining furniture and commercial displays must not encroach into the frontages of adjacent businesses unless all parties concerned agree in writing and have provided written notification to an authorised officer of their agreement;
  - (j) street dining furniture and commercial displays must be removed from the footpath:
    - (i) outside the business's hours of operation;
    - (ii) between the hours of 3am and 7am;
    - (iii) when requested by an authorised officer to facilitate street works, services, repairs, or other public utilities, or to ensure the health and safety of the public;
  - (k) any business placing street dining furniture on the footpath must:
    - (i) keep the street dining furniture clean and in good order and repair;
    - (ii) ensure that all waste, water and rubbish on or near the street dining furniture is removed;
    - (iii) comply with all statutes, regulations and ordinances regarding the conduct of the business and the use of the footpath for that purpose.
- 9.2. Commercial displays must be securely mounted or anchored and free from litter and objects that could fall or be blown into the path of pedestrians or traffic.
- 9.3. Commercial displays must not have any sharp edges or protruding objects that could injure the public.
- 9.4. Commercial displays must not include weapons, dangerous objects, music or amplified sound.
- 9.5. Approval must be obtained to use any area in addition to the area set out in clause 9.1(a).

## 10. SKATEBOARDS AND SCOOTERS

- 10.1. No person shall ride or use a skateboard, scooter, roller skates or similar device in any public place in such a manner as to be dangerous or cause a nuisance.
- 10.2. Council may by resolution determine areas where riding or using a skateboard, scooter, roller skates or similar device is prohibited (a **Prohibited Area**). Council may prohibit one or more of these wheeled recreational devices for example, skateboards but not scooters.
- 10.3. No person shall ride or use a skateboard, scooter, roller skates or a similar device in any prohibited area.
- 10.4. A fee of \$55 is applicable for any breach of clauses 10.1 or 10.3.

## 11. GENERAL REQUIREMENTS FOR SIGNS

- 11.1. Except as provided for elsewhere in this bylaw, no sign shall be displayed in any public place without approval.
- 11.2. All signs and their supporting structures must be constructed, fixed, placed and maintained so they do not pose a danger to property or the public or cause a nuisance.
- 11.3. Without limiting 11.2, a sign must:
  - (a) be secure, structurally sound, not easily broken, and not able to be displaced under poor or adverse weather conditions;
  - (b) be maintained in a condition that does not endanger public safety (for example become structurally unsound or fall over) or cause a nuisance;
  - (c) not use illumination, luminescence, movement or material that may cause a distraction (for example flashing lights, lasers or reflective or luminescent material);
  - (d) not cover the display of any number allocated to a premises under the Local Government Act 1974;
  - (e) not emit smoke, steam or other matter.
- 11.4. Signs attached beneath street verandas shall have a minimum of 2.5 metres clearance from the footpath below.
- 11.5. No sign shall be placed or shall remain in a public place where in the opinion of an authorised officer that sign would affect the safe and efficient movement of pedestrian and vehicle traffic.
- 11.6. Without limiting 11.5 a sign must
  - (a) not obstruct or be likely to obstruct the line of sight, view of any corner, bend, intersection, vehicle crossing, pedestrian crossing or private entrance, traffic sign or traffic signal;
  - (b) not distract unduly or be likely to distract unduly the attention of road users or footpath users;
  - (c) not constitute or be likely to constitute in any way a danger to road users or footpath users;

- (d) be able to be read by a driver of a vehicle on a road moving at the legal speed limit if the sign is directed at drivers.

11.7. An authorised officer may by notice in writing (or without notice if the sign is deemed to be dangerous by an authorised officer), require the owner or user of any non-complying or unsafe sign to remove the offending sign from any public place.

**Explanatory note:** Safe line of sight standards can be viewed in the Austroads Guide to Road Design (Part 4A, Section 3.2.2).

Minimum recommended letter sizes and other design elements to ensure signs can be safely read by drivers of vehicles can be viewed in the New Zealand Transport Agency's Waka Kotahi's Traffic Control Devices Manual Part 3 Advertising Signs.

## 12. BUSINESS SIGNS

12.1. Businesses operating from fixed premises are permitted to place signs on the footpath subject to compliance with section 11, clauses 12.2 and 12.3.

12.2. Siting of business signs:

- (a) businesses with one street front entrance shall be permitted one sign in addition to magazine signs;
- (b) businesses with more than one street front entrance may have a maximum of two signs in addition to magazine signs;
- (c) magazine signs shall be placed against the shop front;
- (d) signs, other than magazine signs, shall be located:
  - (i) within the frontage of the shop or business being advertised;
  - (ii) in the area within 1.5 metres from the shop front or within 0.8 metre from the kerb line;
  - (iii) in no case within the pedestrian way.
- (e) businesses using common entrance ways may only have a composite sign encompassing all businesses therein unless individual businesses within the arcade or mall have their own street frontage.

12.3. Dimensions of business signs:

- (a) the maximum size of a free standing sign (including a composite sign) shall be 1200 millimetres high x 800 millimetres wide;
- (b) the maximum size of an upright fabric banner style signs shall be 1200 millimetres high x 800 millimetres wide;
- (c) the maximum size of a magazine sign shall be 0.5 square metres.

## 13. MOBILE SHOP SIGNS

13.1. Mobile shops are permitted to have two roadside signs displayed. Any other advertising must be directly attached to the mobile shop. Mobile shop signs must meet the general requirements for signs in Clause 11 of this bylaw.

13.2. Mobile shop signs must be no larger than one square metre and must not be located further than 100 metres from the mobile shop.

## 14. REAL ESTATE SIGNS

- 14.1. Real Estate signs must be placed directly outside the property to which the signage refers and as close to the street front boundary of that property as practicable.
- 14.2. Where a property is marketed by a sole agency one real estate sign is permitted, where a property is marketed by multiple agencies a maximum of 3 real estate signs are permitted.
- 14.3. A real estate sign, open home or auction sign placed in a public place must not exceed maximum dimensions of 1200 millimetres in height and 800 millimetres in width.
- 14.4. Real estate signs must be removed no later than 14 days after the property is sold and comply with the general conditions in section 11.
- 14.5. Directional real signs may be displayed on the day of an open home or auction provided they comply with the following conditions, in addition to the general conditions in section 11:
  - (a) each sign must not exceed 0.3 metres in area;
  - (b) the maximum height of each sign must not exceed 1 metre above ground level;
  - (c) maximum of 1 directional sign adjacent to the property for sale or auction site;
  - (d) a maximum of 1 directional sign at each of the 3 nearest intersections leading toward the property or auction site.
- 14.6. In addition to the directional real estate signs permitted in clause 14.4 on the day of an open home or auction one open home or auction sign may be displayed on a public place or attached to a lawfully parked vehicle directly outside the site or property and complies with the general conditions in section 11.

**Explanatory note:** Clause 14 does not come into force until 1 February 2028. Until that time, the provisions of the Tauranga City Council Street Use and Public Places Bylaw 2018 relating to real estate signage (clause 13) continue apply.

## 15. ELECTION SIGNS

- 15.1. Approval must be obtained for the display of election signs on or in a public place.
- 15.2. The maximum size of any local election sign must not exceed 1.5 square metres in area.
- 15.3. Local election signs must comply with:
  - (a) clause 11 of this bylaw;
  - (b) Tauranga City Council's relevant policy on elections signs.
- 15.4. In accordance with the Electoral Act 1993 general election signs of up to 3 metres in size are permitted to be displayed 9 weeks before polling day.
- 15.5. General election signs must comply with Tauranga City Council's relevant policy on elections signs.

**Explanatory note:** Council's current policy on elections signs is the Local Elections policy.

The Electoral Act 1993 sets out specific conditions for election signs including the requirement for a promoter statement.

## 16. COMMUNITY EVENT SIGNS

- 16.1. Approval is required for community event signs.
- 16.2. Approved community events signs may only be erected at sites or on frames specifically reserved for that purpose. Signs must comply with Reserve Management Plans and any specifications for reserve signage.

## 17. GARAGE SALE SIGNS

- 17.1. Subject to clause 16.2, signs advertising garage sales are permitted in a public place provided clauses 11.2 to 11.6 of this Bylaw are complied with.
- 17.2. Signs advertising garage sales are only permitted to be displayed in the period starting 24 hours prior to the commencement of the garage sale and finishing at the end of the garage sale.

## 18. FENCES ADJACENT TO A PUBLIC PLACE

- 18.1. If any rail, gate fence, wall or retaining wall adjacent to a public place is in a state of disrepair as to be in the opinion of an authorised officer dangerous to persons passing within the public place, the authorised officer may give written notice requiring the owner or occupier of the land to repair or remove the rail, gate, fence, cover, wall or retaining wall to the satisfaction of the authorised officer. The owner or occupier must comply with such a notice.

**Explanatory note:** The Building Act 2024 allows Tauranga City Council to regulate fence construction. The Fencing Act 1978 addresses fence encroachment issues. The Tauranga City Plan regulates fences, walls and retaining structures adjoining walkways and the coastal marine area. Section 355 of the Local Government Act allows Tauranga City Council to require removal or lowering of fences that may obstruct traffic.

## 19. BUILDING AND STRUCTURES

- 19.1. No person may, without approval, except where otherwise provided for in the City Plan or relevant Reserve Management Plan:
  - (a) erect, construct, or place any building, dwelling or other structure or erection whatsoever, or any part thereof under, on, above, or across any public place;
  - (b) install any veranda, projecting window, balcony, wall, lamp, doorstep, cellar door, signboard, window shutter, gatepost, curtain, awning, blind or other obstruction, enclosure or projection of any kind in a position that may interfere with or cause obstruction in any public place;
  - (c) hang, or allow to be hung, any door or gate abutting any public place so that it may swing over or across a public place;
  - (d) omit or neglect to secure and maintain the foundations of any building, wall or fence, or cause or permit any encroachment by any building, wall, or fence abutting a public place, in a way that may damage or obstruct a public place;
  - (e) mix concrete or carry out any other work upon any public place that may damage, deface or obstruct the public place.

## 20. ROAD AND BUILDING IDENTIFICATION

- 20.1. No person shall give any name to or affix, set up, or paint any name on any street, or public place without approval.
- 20.2. The size of the numbers required to mark every building shall be not less than 50mm in height for residential dwellings and not less than 150 mm in height for all other buildings. The numbers shall be displayed in such a position as to be readily visible from any street fronted by that building or access way to that building.
- 20.3. An authorised officer has power to:
  - (a) alter the number of any building where it may be in Tauranga City Council's opinion necessary or advisable to do so;
  - (b) affix or apply a number to any premises in such manner and position as it thinks fit.
- 20.4. No person shall destroy, pull down, obliterate, or deface the name of any street, or the number of any building.

## 21. TAURANGA CITY COUNCIL FACILITIES

- 21.1. Rules may be displayed at the main entrance to any public place or Tauranga City Council facilities (library, public swimming pool or other Tauranga City Council facility), to regulate the use by members of the public. Every person must comply with such rules or the reasonable request of an authorised officer about conduct at these facilities.

## 22. APPROVAL

- 22.1. No person may undertake any activity for which approval (including a licence or permit) is required under this bylaw without first obtaining written approval from an authorised officer.
- 22.2. The form of approval required under this bylaw will be determined by an authorised officer.
- 22.3. Conditions may be attached to any approval and include the duration of approval.
- 22.4. Any approval under this bylaw attaches to the person who obtained it and is not transferable to any other person unless the approval expressly provides otherwise.
- 22.5. Any approval granted under this bylaw may be reviewed to:
  - (a) to respond to noncompliance of the conditions of the approval;
  - (b) be consistent with changes to legislation;
  - (c) to address any public safety, nuisance or misuse issues arising from the exercise of the approval (for example unsafe or hazardous conditions, unreasonable obstruction, damage);
  - (d) if the activity is likely to interfere with any authorised works by Tauranga City Council or a network utility operator.
- 22.6. Tauranga City Council may take action for failure to comply with an approval. This clause applies to a person who has been granted an approval who:
  - (a) fails to comply with the approval, including any condition of an approval; or

- (b) provided inaccurate information on any application for an approval which materially influenced the decision made on the application.

22.7. Tauranga City Council may take any one or more of the following actions against a person to whom clause 22.6 applies:

- (a) issue a written warning which may be used as evidence of a bylaw breach during any subsequent consideration of an approval or enforcement action;
- (b) review of the approval which may result in its amendment, suspension or cancellation.

22.8. Any approval granted under this bylaw may be suspended for a period during the staging of any special event, by giving the approval holder 10 days' notice in writing.

22.9. Approval may be suspended for the purposes of protecting the public from nuisance or for protecting, promoting or maintaining public health and safety.

**Explanatory note:** Tauranga City Council may charge fees for approvals and inspections under this bylaw. Authorised Officers can issue notices requiring action to fix breaches. Tauranga City Council also has powers to remove things built in breach of the bylaw and recover costs and may issue infringement fees under the Land Transport Act 1998 where applicable.

**ATTACHMENTS STREET USE AND PUBLIC PLACES BYLAW**

The Street Use and Public Places Bylaw allows Council by resolution to determine:

- (a) areas where riding or using a skateboard, scooter, roller skates or a similar device are prohibited (Prohibited Areas);

These proposed attachments are provided for information only and do not form part of the Bylaw itself.

**ATTACHMENT A**

Council resolution: 20 November 2018

By Council resolution under clause 10.2 of the bylaw riding or using the following wheeled recreational device:

**Skateboard or Roller Skates**

Are prohibited in the following areas:

**Tauranga Central Area:**

Prohibited on Road and Footpath:

1. Hamilton Street from Durham Street to Willow Street (inclusive).
2. Wharf Street from Durham Street to Willow Street (inclusive).
3. Spring Street from Durham Street to Willow Street (inclusive).
4. Te Manawataki o Te Papa Civic Precinct.
5. Spring Street Carpark Building.
6. Elizabeth Street Carpark Building.

Prohibited on Footpath only:

1. Wharf Street from Willow Street to the Strand (inclusive).
2. Grey Street from Elizabeth Street to Spring Street (inclusive).
3. Devonport Road from Elizabeth Street to Spring Street (inclusive).
4. The Strand from Spring Street to Harington Street (inclusive).

**Mount Maunganui Central Area:**

Prohibited on Footpath only:

1. Maunganui Road from Pacific Avenue to its intersection with Tawa Street.
2. Prince Avenue from Victoria Road to Maunganui Road.

**Greerton Commercial Area:**

Prohibited on Road and Footpath:

1. Cameron Road from intersection with Cornwall Street to intersection with Pooles Road.
2. Chadwick Road from intersection with Mitchell Street to intersection with Hayes Avenue.
3. Greerton Road from intersection with Emmett Street to northern boundary of the Greerton Road carpark.
4. Greerton Road carpark.
5. Lincoln Terrace Walkway and Greerton Village Square and linking walkways.







## **Statement of Proposal**

### **Proposed fireworks amendment to the Street Use and Public Places Bylaw 2026**

#### **Fireworks in public places**

Tauranga City Council is seeking feedback on a proposed amendment to the Street Use and Public Places Bylaw 2026.

The proposed amendment would prohibit the use of fireworks in public places owned, managed, maintained or controlled by Tauranga City Council, unless prior approval has been granted by council. This would apply to places such as parks, reserves, beaches, roads, footpaths and berms.

This consultation provides you an opportunity to share your views before the mayor and councillors make a decision.

#### **Background**

In late 2025, Council consulted on the draft Street Use and Public Places Bylaw 2026. During that consultation, a submission from the SPCA raised concerns about the impacts of fireworks in public places, including risks to public safety, harm to animals and environmental impacts.

Fireworks were not included in the scope of the original consultation. As a result, we cannot introduce a prohibition without further public consultation.

On 3 March 2026, Council adopted the Street Use and Public Places Bylaw 2026 and directed staff to prepare a draft bylaw amendment and consult on the potential prohibition of fireworks in public places.

#### **What is being proposed?**

We are proposing to change the rules in the bylaw to prohibit anyone from lighting fireworks in any public place owned, managed or controlled by Tauranga City Council unless prior approval has been granted by council. This would allow approved fireworks displays (such as organised public events) to continue.

The proposal would not apply to private property, which continues to be regulated under national legislation.

#### **Why are we proposing this change?**

The proposed amendment aims to address concerns relating to:

- public safety, including risk of injury
- animal welfare
- fire risk, particularly in reserves, dunes and parks
- nuisance and excessive noise
- damage to council assets

We are seeking feedback to understand whether the community supports this approach and whether there are any other matters council should consider before making a decision.

Council considers that a bylaw amendment may be an appropriate way to manage fireworks in public places. The proposed approach is targeted, proportionate and intended to protect public safety and the rights of others, while allowing approved public firework displays to continue.

### **Have your say**

We want to know what you think about the proposed prohibition on fireworks in public places unless approved. Starting on **15 June 2026** we are asking for feedback on the proposed change to the Street Use and Public Places bylaw.

You can give your feedback:

- Entering your feedback online at [letstalk.tauranga.govt.nz/XXXX](http://letstalk.tauranga.govt.nz/XXXX)
- Emailing it to [policy@tauranga.govt.nz](mailto:policy@tauranga.govt.nz)
- Filling in the form attached to this statement of proposal

### **Timeframes:**

- Consultation period: **15 June 2026 until 5pm 17 July 2026**
- Hearings: **August/September 2026**
- Deliberations: **October/November 2026**

**Section 155 Determinations for the proposed draft fireworks amendment**

Section 155 of the Local Government Act 2002 must be followed when reviewing a bylaw. Section 155(1) requires a council to determine whether a bylaw is the **most appropriate way of addressing a perceived problem**. If Council determines that it is, then before making the bylaw it must determine if the proposed bylaw is in the most appropriate form and assessing whether it gives rise to any implications under the New Zealand Bill of Rights Act 1990.

**Identified problem**

*There are a range of issues associated with fireworks in public places, including:*

- Public safety risks
- Fire hazards particularly in dry coastal environments
- Animal welfare concerns
- Nuisance and amenity impacts including noise and litter
- Damage to Council assets such as playground, bins, parks and reserves

<b>Section 155 (1)</b> <b>Is a bylaw the most appropriate way of addressing the perceived problem?</b>	<b>Section 155 (2) (a)</b> <b>Is the proposed draft bylaw the most appropriate form of bylaw</b>	<b>Section 155 (2) (b)</b> <b>Any implications under the New Zealand Bill of Rights Act 1990 (NZBoRA)?</b>
<p>Fireworks lit in public places pose risks to public safety, animal welfare, council assets and can cause nuisance. Alternative tools such education campaigns or reliance on police response are limited in scope and do not provide an effective way to prevent or manage fireworks use in high-risk public places.</p> <p>A bylaw prohibition is therefore the most appropriate and proportionate response, as it provides a clear and enforceable rule that targets public places owned, managed, maintained or controlled by Tauranga City Council, aligns with approaches adopted by other councils, and still allows for approved, controlled public displays.</p>	<p>The proposed bylaw amendment inserts a clause that prohibits the lighting of fireworks in any public place owned, managed, maintained or controlled by Tauranga City Council, while enabling council to approve controlled fireworks displays subject to conditions. This form is appropriate because it is clear, simple and easy for the public to understand, applies only to public places owned, managed, maintained or controlled by council and uses a straightforward prohibition with an option for approval to manage risk.</p> <p>The amendment fits within the Street Use and Public Places Bylaw, which already regulates activities that could pose safety, nuisance and amenity risk in public places. The form of the amendment is the most appropriate form.</p>	<p>The proposed amendment may affect how people choose to celebrate or use public places owned, managed, maintained or controlled by Tauranga City Council. However, any impact on individual freedoms is limited and justified. The restriction applies only to the use of fireworks (not access to public places or freedom of movement), is confined to public places owned, managed, maintained or controlled by council, and allows for approved fireworks displays and cultural or community celebrations to continue in a controlled manner.</p> <p>Individuals may continue to use fireworks on private property in accordance with national legislation. As such, the proposed amendment is reasonable and proportionate response to the identified risks and is a justifiable limitation in the public interest, consistent with section 5 of the New Zealand Bill of Rights Act 1990.</p>

## 11.7 Review of Tauranga and Western Bay of Plenty Transport Committee Terms of Reference

**File Number:** A20282692

**Author:** Sarah Holmes, Team Leader: Governance & CCO Support Services

**Authoriser:** Reneke van Soest, General Manager: Operations & Infrastructure

### PURPOSE OF THE REPORT

1. The purpose of the report is to provide the Council with proposed amendments to the Tauranga and Western Bay of Plenty Transport Committee (the Committee) Terms of Reference, as endorsed by Bay of Plenty Regional Council (BOPRC) and Western Bay of Plenty District Council (WBOPDC).

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### RECOMMENDATIONS

That the Council:

- (a) Receives the report "Review of Tauranga and Western Bay of Plenty Transport Committee Terms of Reference".
- (b) Endorses changes to the Tauranga and Western Bay of Plenty Transport Committee Terms of Reference as attached, including:
  - (i) Changing the frequency of meetings to quarterly (or as required).
  - (ii) Increasing the Western Bay of Plenty District Council representation from one member to two, plus an alternate.
  - (iii) Amending the name of the committee from 'Tauranga and Western Bay of Plenty Transport Committee' to the 'Western Bay of Plenty Transport Committee'
- (c) Notes that the Tauranga and Western Bay of Plenty Transport Committee may further review its Terms of Reference, and that any additional changes would require the approval of all three partner councils.

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### DISCUSSION

2. The Bay of Plenty Regional Council (BOPRC) recently considered several matters relating to its governance structure, with the intention of clarifying transport governance, particularly in the Western Bay of Plenty sub-region.
3. Due to this review, the first meeting in 2026 for the Tauranga and Western Bay of Plenty Transport Committee was delayed.
4. On 24 March 2026, BOPRC re-confirmed the Tauranga Western Bay of Plenty Transport Committee, appointing Cr Tim Maltby, Cr John Scrimgeour, and Cr Kat Macmillan (alternate) to the Committee. It also approved some proposed changes to its Terms of Reference (subject to agreement of partner Councils), including:
  - (a) Changing the frequency of meetings to quarterly (or as required)
  - (b) Increasing the Western Bay of Plenty District Council representation from one member to two
  - (c) Amending the name of the Committee to the Western Bay of Plenty Transport Committee

5. At its Council meeting on 28 April 2026, WBOPDC confirmed the same changes to the Terms of Reference and appointed Cr Laura Rae and Cr Rodney Joyce to the Committee, with Mayor James Denyer as the alternate.
6. The proposed amended Terms of Reference are included as Attachment 1 to this report.
7. The Terms of Reference state that the appointment of the Chair/Deputy and the Committee the associated administrative support is rotated on an annual basis between BOPRC and Tauranga City Council (TCC), meaning that this year the governance support sits with TCC.
8. The following meeting dates have been set for the remainder of 2026:
  - (a) 5 June 2026
  - (b) 11 September 2026
  - (c) 27 November 2026

### NEXT STEPS

9. If approved by all parties, the updated Terms of Reference will be approved and in force.

### ATTACHMENTS

1. **Proposed Western Bay of Plenty Transport Committee Terms of Reference - A20284257**  

## Western Bay of Plenty Transport Committee Terms of Reference

### Membership

**Chair** Cr Rick Curach

**Deputy Chair** TBC

*Appointment of the Chair and Deputy Chair and associated administrative support to be rotated between TCC and BOPRC on an annual basis.*

#### Members

Bay of Plenty Regional Council (BOPRC) x 2 Cr Tim Maltby  
Cr John Scrimgeour

*Cr Kat Macmillan (alternate)*

Tauranga City Council (TCC) x 2 Cr Glen Crowther

Cr Rick Curach

*Cr Rod Taylor (alternate)*

Western Bay of Plenty District Council x 2 Cr Laura Rae

Cr Rodney Joyce

*Mayor James Denyer (alternate)*

#### External Member (non-voting) Representation

Waka Kotahi NZ Transport Agency Susan Collins

Western Bay of Plenty Transport Partnership (TSP) Matthew Kilpatrick

**Quorum** Three members, consisting of more than half the number of voting members.

**Meeting frequency** Quarterly, or as required by the need for decisions.

### Purpose

Provide effective political governance of an integrated transport system across the Tauranga and Western Bay of Plenty subregion through joint recommendations.

Ensure co-ordinated decision-making for effective delivery of transport initiatives that addresses system-wide benefits, risks and strategic priorities for the community.

### Role

The Western Bay of Plenty Transport Committee is a joint committee of Bay of Plenty Regional Council, Tauranga City Council and Western Bay of Plenty District Council that reports to the respective Councils.

The area covered by the Joint Committee extends to the Tauranga City Council and Western Bay of Plenty District Council boundaries.

The primary role of the Joint Committee is to deliver effective governance of the subregional transport system; providing advice and direction back to the Councils in order to achieve an integrated transport system and enhanced community value.

Functions within the scope of the Joint Committee include, but are not limited to:

- Enabling integrated transport system thinking and decision making for the Tauranga and Western Bay of Plenty subregion.
- Ensuring transport decision making in the Tauranga and Western Bay of Plenty subregion delivers on the transport and land use outcomes set out in the SmartGrowth Strategy and Future Development Strategy, the Urban Form and Transport Initiative (UFTI) Programme Business Case and Tauranga Transport System Plan (TSP).
- Providing governance level community engagement opportunities on the subregional transport system.
- Preparing and reviewing a Tauranga and Western Bay of Plenty integrated transport work programme.
- Receiving reporting on the performance of the Tauranga and Western Bay of Plenty transport system, including public transport services and strategic infrastructure delivery, and making recommendations for improvement.

For the avoidance of doubt, the Joint Committee's role does not include:

- Transport matters considered to be of a routine nature related to the statutory functions of the respective Councils and not of collective interest.
- Adopting, varying or renewing the Regional Land Transport Plan or Regional Public Transport Plan, which are functions of the Regional Council.

Reports to the Joint Committee will be prepared in partnership between the councils. Where differences of view at officer level are apparent, these will be clearly set out in order for Committee Members to make an objective and balanced decision.

## Power to Act

To make all decisions necessary to fulfil the role and scope of the Joint Committee; with relevant powers delegated from the respective Council committees.

Any recommendations that impose financial commitments to any party are to be referred to the respective councils for approval.

Any variation to the Joint Committee's terms of reference are by formal agreement by all councils.

## Power to Recommend

The Western Bay of Plenty Transport Committee recommends and reports directly to the respective councils on all transport matters, with the following exceptions:

- Recommendations to the Regional Transport Committee on Tauranga and Western Bay of Plenty land transport matters to be considered as part of the Regional Land Transport Plan process.

## 11.8 Temporary Road Closure Report for Events 2026 - 2027

**File Number:** A20206811

**Author:** Shawn Geard, Manager: Transport System Operations  
Jenna Quay, Events Facilitation Manager

**Authoriser:** Reneke van Soest, General Manager: Operations & Infrastructure

### PURPOSE OF THE REPORT

1. To seek Council approval for temporary road closures associated with upcoming events.

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### RECOMMENDATIONS

That the Council:

- (a) Receives the report "Temporary Road Closure Report for Events 2026 - 2027".
- (b) Pursuant to Clause 11(e) of the Tenth Schedule of the Local Government Act 1974, approves the temporary closure of the roads listed in Attachment A to ordinary vehicular traffic, on the dates and during the times specified, to facilitate the safe and effective delivery of the events identified.

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### EXECUTIVE SUMMARY

2. In accordance with Clause 11(e) of the Tenth Schedule of the Local Government Act 1974, this report seeks Council approval for temporary road closures associated with events outlined in Attachment A.
3. The proposed road closures are intended to enable safe, well-managed events by protecting participants, supporting efficient transport network operation, and minimising disruption to residents and businesses.
4. Event organisers are required to:
  - Engage with affected residents and businesses prior to the event.
  - Submit a detailed Temporary Traffic Management Plan (TMP) to the Corridor Access and Temporary Traffic Management Team for approval as part of the Council's event approval process.
  - The TMP must outline road and parking closures, detour routes, and all required signage, in accordance with the New Zealand Guide to Temporary Traffic Management (NZGTTM).

### BACKGROUND

5. Council staff coordinate an annual events calendar in collaboration with event organisers and key stakeholders. Planning meetings are held in advance of events, involving Council teams, external stakeholders, and event organisers. Traffic management and road closures are critical to ensuring public safety and maintaining an efficient transport network during some events.
6. Road closures enable safe access to and from event sites by separating pedestrian and vehicle movements. The broader event approval process, led by the Event Facilitation Team, also manages impacts on residents and ensures compliance with regulatory requirements, including noise control, building consents, liquor licensing, and communications planning for example.

**STATUTORY CONTEXT**

- 7. This report seeks approval under Clause 11(e) of the Tenth Schedule of the Local Government Act 1974.

**STRATEGIC ALIGNMENT**

- 8. This contributes to the promotion or achievement of the following strategic community outcome(s):

	Contributes
We are an inclusive city	✓
We value, protect and enhance the environment	<input type="checkbox"/>
We are a well-planned city that is easy to move around	✓
We are a city that supports business and education	✓
We are a vibrant city that embraces events	✓

- 9. Supporting these temporary road closures enables the safe and effective delivery of events, contributing to a vibrant city that embraces and celebrates community activity. They also support a well-planned city by effectively managing traffic flows and maintaining safe, efficient movement for all road users during events.

**OPTIONS ANALYSIS**

- 10. Council can either approve or decline the proposed temporary road closures. Approving the closures enables the safe and effective delivery of events, supports coordinated traffic management, and contributes to a vibrant, event-friendly city.
- 11. Declining the closures may result in events being cancelled or significantly altered, increased safety risks, and negatively impact the community and local businesses.
- 12. On balance, approval is recommended as it best supports safe event delivery and effective transport management.

**FINANCIAL CONSIDERATIONS**

- 13. There are no direct financial implications. Traffic management costs are the responsibility of the event organisers.

**LEGAL IMPLICATIONS / RISKS**

- 14. Council approval of the road closures represents the first stage of a two-step approval process. The second stage requires a warranted Site Traffic Management Supervisor (STMS), typically engaged by the event organiser, to submit a TMP for approval.
- 15. The Corridor Access Team, acting under delegated authority as Traffic Management Coordinator (TMC), is responsible for reviewing and approving TMPs in accordance the New Zealand Guide to Temporary Traffic Management (NZGTTM).
- 16. The traffic management contractor must ensure, so far as reasonably practicable, the safe and efficient movement of all road users. This includes undertaking a risk assessment prior to implementing any traffic management measures.

**TE AO MĀORI APPROACH**

- 17. There are no specific Te Ao Māori implications. This report relates to statutory regulatory requirements.

**CLIMATE IMPACT**

- 18. There are no identified climate impacts. This report relates to statutory regulatory requirements.

## CONSULTATION / ENGAGEMENT

19. Temporary road closures must be publicly notified, allowing time for public submissions. Any objections must be considered by Council prior to making a decision.
20. The proposed road closures were publicly notified in the *Bay of Plenty Times* on Monday 11 May 2026, with the consultation period ending on Sunday 31 May 2026. Staff will advise Council of any objections received at the meeting.

## SIGNIFICANCE

21. The Local Government Act 2002 requires an assessment of the significance of matters, issues, proposals and decisions in this report against Council's Significance and Engagement Policy. Council acknowledges that in some instances a matter, issue, proposal or decision may have a high degree of importance to individuals, groups, or agencies affected by the report.
22. In making this assessment, consideration has been given to the likely impact, and likely consequences for:
  - (a) the current and future social, economic, environmental, or cultural well-being of the district or region
  - (b) any persons who are likely to be particularly affected by, or interested in, the decision.
  - (c) the capacity of the local authority to perform its role, and the financial and other costs of doing so.
23. In accordance with the considerations above, criteria and thresholds in the policy, it is considered that the decision is of low significance.

## ENGAGEMENT

24. Taking into consideration the above assessment, that the decision is of low significance, officers are of the opinion that no further engagement is required prior to Council making a decision.

## NEXT STEPS

25. Staff to progress the event approval process with event organisers.

## ATTACHMENTS

1. **Attachment A - Temporary Road Closure Report for Events 2026 - 2027 - A20221391** [↓](#)  


**Attachment A – Temporary Event Road Closures****Pāpāmoa ‘Light up the Waterway’ Matariki**

Santa Monica Drive from Gravatt Road to Sandspit Way  
 From 3pm-9pm on Friday 10 July 2026

**Mount Maunganui Half Marathon**

Oceanbeach Road from Tweed Street to Concord Avenue  
 From 7am-9.30am on Saturday 29 August 2026

Adams Avenue from Maunganui Road to Marine Parade  
 Marine Parade from Adams Avenue to Tweed Street  
 From 7am-1pm on Saturday 29 August 2026  
 Postponement Date: Saturday 17 October 2026

**Ultimate Athlete**

Marine Parade from Grace Avenue to Pacific Avenue  
 From 6am-6pm on Saturday 10 October 2026  
 Postponement Date: Sunday 11 October 2026

**HOT Pink Walk**

The Strand from Harington Street to Devonport Road  
 Hamilton Street from The Strand to Willow Street  
 Devonport Road from The Strand to Elizabeth Street  
 From 3.30pm-9pm on Wednesday 28 October 2026

**Tinman Triathlon and 2026 World Triathlon Cup**

Salisbury Wharf Car Park the entire car parking area  
 Salisbury Avenue from Victoria Road to The Mall  
 The Mall from Salisbury Avenue to Prince Avenue  
 From 6am Saturday 21 November - 8pm Sunday 22 November 2026

Oceanbeach Road from Marine Parade to Concord Avenue  
 Marine Parade from Adams Avenue to Oceanbeach Road  
 From 5am-12pm on Sunday 22 November 2026

The Mall from Prince Avenue to Adams Avenue including the Pilot Bay Boat Ramp  
 Adams Avenue from The Mall to Marine Parade  
 Prince Avenue from The Mall to Victoria Road roundabout  
 Marine Parade from Adams Avenue to Banks Avenue  
 Banks Avenue from Marine Parade to May Street  
 May Street from Banks Avenue to Pacific Avenue  
 Pacific Avenue from Marine Parade to Maunganui Road  
 Maunganui Road from Pacific Avenue to Grace Avenue  
 Grace Avenue from Marine Parade to Maunganui Road  
 From 5am-6.30pm on Sunday 22 November 2026

**Orange Day Walk**

Nikau Crescent from Rata Street to Maunganui Road  
 From 7am-11am Thursday 26 November 2026

Maunganui Road from Salisbury Avenue to Pacific Avenue  
 Prince Avenue from Victoria Road to Maunganui Road  
 From 9am-11am Thursday 26 November 2026

**Pāpāmoa Christmas Parade**

Dickson Road from Longview Drive to Douglas Place  
 From 8am-2pm on Sunday 29 November 2026

Dickson Road from Douglas Place to Domain Road  
 Domain Road from Percy Road to Gravatt Road  
 From 9am-2pm on Sunday 29 November 2026  
 Postponement Date: Sunday 6 December 2026

**Surfbreaker Triathlon**

Marine Parade from Adams Avenue to Tweed Street  
 Adams Avenue from Maunganui Road to Marine Parade  
 From 5am-11am on Sunday 27 December 2026

**Sikh Parade**

Burrows Street from Fourteenth Avenue to Fifteenth Avenue  
 From 11am-3pm on Sunday 10 January 2027

**Women's Triathlon**

Salisbury Wharf Car Park the entire car parking area  
 Salisbury Avenue from Victoria Road to The Mall  
 The Mall from Salisbury Avenue to Adams Avenue including the Pilot Bay Boat Ramp  
 Prince Avenue from The Mall to Victoria Road roundabout  
 Adams Avenue from The Mall to Marine Parade  
 Marine Parade from Adams Avenue to Oceanbeach Road  
 From 5am-12pm on Sunday 14 February 2027

**Marra Sprint Triathlon**

Salisbury Wharf Carpark the entire car parking area  
 Salisbury Avenue from Victoria Road to The Mall  
 The Mall from Salisbury Avenue to Adams Avenue including the Pilot Bay Boat Ramp  
 Prince Avenue from The Mall to Victoria Road roundabout  
 Adams Avenue from The Mall to Marine Parade  
 Marine Parade from Adams Avenue to Oceanbeach Road  
 From 5am-12pm on Sunday 14 March 2027

**Ultimate Athlete**

Marine Parade from Grace Avenue to Pacific Avenue  
 From 6am-6pm on Saturday 10 April 2027  
 Postponement Date: Sunday 11 April 2027

**Anzac Day Dawn Parade**

Marine Parade from Commons Avenue to Banks Avenue  
 Pacific Avenue from Rita Street to Marine Parade  
 From 2am-9am on Sunday 25 April 2027

**Anzac Day Dawn Parade and Civic Services**

Eleventh Avenue from Devonport Road to Fraser Street  
 Fraser Street from Eleventh Avenue to Thirteenth Avenue  
 From 2am-12pm Sunday 25 April 2027

**11.9 Remuneration for Tangata Whenua Appointed to Council Standing Committees and Water Organisation Joint Committee**

**File Number: A20316624**

**Author: Christine Jones, General Manager: Strategy, Partnerships & Growth**

**Authoriser: Christine Jones, General Manager: Strategy, Partnerships & Growth**

**PURPOSE OF THE REPORT**

- To seek a Council decision on remuneration of Tangata Whenua representatives on standing committees of Council and the Water Organisation Joint Committee.


**RECOMMENDATIONS**

That the Council:

- Receives the report "Remuneration for Tangata Whenua Appointed to Council Standing Committees and Water Organisation Joint Committee".
- Approves remuneration for the Tangata Whenua representatives on the City Future Committee, the City Delivery Committee, the Audit and Risk Committee and the Water Organisation Joint Committee at \$1,118 per Committee meeting and \$559 per workshop or approved duties, effective from 2 June 2026.

**BACKGROUND**

- At the Council meeting of 24 March 2025 Council resolved to approve remuneration for the Tangata Whenua representatives on the City Future Committee, the City Delivery Committee and the Audit and Risk Committee at \$1,085 per Committee meeting and \$542 per workshop or approved duties.
- The decision took into account independent advice from Strategic Pay (with the key recommendations copied below).

<b>StrategicPay</b> 				
<b>Recommendation</b>				
<b>Role / Committee</b>	<b>Recommended Fees Range</b>		<b>Full day Pay</b>	<b>Half day pay</b>
Strategic Pay Directors Fees Survey	\$20,000	\$27,171	\$1,086	\$543
SSC Fees Framework	\$15,535	\$29,875	\$1,195	\$597
Relativities to Councillor Analysis (approximately 15% - 20% of full council duties based on workload)	\$20,385	27,180	\$1,085	\$542

- At the 21 April 2026 Council meeting, a Water Organisation (WO) Joint Committee (JC) was established. Western Bay of Plenty District Council also passed a resolution approving the establishment of the WO JC. At the 12 May 2026 Council meeting TCC, as administrative

agent for the Local Waters Done Well partnership, appointed the tangata whenua representatives and alternates to the WO JC.

5. Council has given Tangata Whenua an undertaking to have the remuneration of TW representative based on independent advice of the appropriate remuneration level.

**REMUNERATION FOR TANGATA WHENUA REPRESENTATIVE ON WATER ORGANISATION JOINT COMMITTEE (INCLUDING OPTIONS)**

6. It is proposed that the remuneration be based on the Strategic Pay advice considered in March 2025, and updated for inflation at 3%. This would move the remuneration to \$1,118 per Committee meeting and \$559 per workshop or approved duties. It is proposed that this would apply to the Standing Committees of Council and the WO JC so that there is parity across these.
7. An option of seeking an independent advice report on the appropriate remuneration level / band was considered, but this was not progressed due to:
  - The previous advice from Strategic Pay is just over a year old, so reasonably current.
  - Market information in respect of staff remuneration levels shows that there have not been significant movements in the market remuneration over the last year.
  - Information publicly available suggests that public sector governance roles similarly have not experienced significant movements.
  - Cost of the independent advice quoted at a band of \$4,500 - \$5,500 plus 1.5% office fee.
8. Discussions have been held with WBOPDC staff who have advised that WBODPC endorses the proposal. WBOPDC has also confirmed that the current arrangements that for administrative matters the administrative agents’ arrangements and policies would apply.
9. Remuneration for Tangata Whenua representatives on the SmartGrowth Leadership Group will continue to be paid in accordance with the TCC Tangata Whenua Remuneration Policy. <https://www.tauranga.govt.nz/Portals/0/data/council/policies/files/tangata-whenua-remuneration-policy.pdf>

**STRATEGIC ALIGNMENT**

10. This contributes to the promotion or achievement of the following strategic community outcome(s):

	Contributes
We are an inclusive city	✓
We value, protect and enhance the environment	<input type="checkbox"/>
We are a well-planned city that is easy to move around	<input type="checkbox"/>
We are a city that supports business and education	<input type="checkbox"/>
We are a vibrant city that embraces events	<input type="checkbox"/>

**FINANCIAL CONSIDERATIONS**

11. Costs of remuneration for Council committees are included in the Democracy budget. It is has been agreed with WBOPDC that the Tangata Whenua remuneration for the WO JC would be funded by the Water Organisation transition budget.

**TE AO MĀORI APPROACH**

12. This decision will support the partnership with Tangata Whenua as it provides remuneration and recognition of Tangata Whenua participation in governance processes.

### CONSULTATION / ENGAGEMENT

13. As noted above, discussions have been held with WBOPDC who are supportive of the proposed approach.
14. Tangata Whenua representatives have previously advised that they support the remuneration being set based on independent advice.

### SIGNIFICANCE

15. The Local Government Act 2002 requires an assessment of the significance of matters, issues, proposals and decisions in this report against Council's Significance and Engagement Policy. Council acknowledges that in some instances a matter, issue, proposal or decision may have a high degree of importance to individuals, groups, or agencies affected by the report.
16. In making this assessment, consideration has been given to the likely impact, and likely consequences for:
  - (a) the current and future social, economic, environmental, or cultural well-being of the district or region
  - (b) any persons who are likely to be particularly affected by, or interested in, the .
  - (c) the capacity of the local authority to perform its role, and the financial and other costs of doing so.
17. In accordance with the considerations above, criteria and thresholds in the policy, it is considered that the decision is of low significance. This is because there has already been agreement that remuneration will be paid and this report only sets the level based on independent advice.

### ENGAGEMENT

18. Taking into consideration the above assessment, that the decision is of low significance, officers are of the opinion that no further engagement is required prior to Council making a decision.

### NEXT STEPS

19. Remuneration for Tangata Whenua participation will be paid in accordance with the resolution going forward.

### ATTACHMENTS

**Nil**

**11.10 Status updates on actions from prior Council meetings**

**File Number:** A20325406

**Author:** Caroline Irvin, Governance Advisor

**Authoriser:** Sarah Holmes, Team Leader: Governance & CCO Support Services

**BACKGROUND**

1. The report accompanying this agenda item, 'Status updates on actions from prior Council meetings', will be circulated separately prior to the meeting.

**12 DISCUSSION OF LATE ITEMS**

**13 PUBLIC EXCLUDED SESSION**

**Resolution to exclude the public**

**RECOMMENDATIONS**

That the public be excluded from the following parts of the proceedings of this meeting.

The general subject matter of each matter to be considered while the public is excluded, the reason for passing this resolution in relation to each matter, and the specific grounds under section 48 of the Local Government Official Information and Meetings Act 1987 for the passing of this resolution are as follows:

<b>General subject of each matter to be considered</b>	<b>Reason for passing this resolution in relation to each matter</b>	<b>Ground(s) under section 48 for the passing of this resolution</b>
<p><b>13.1 - Public Excluded Minutes of the Council meeting held on 12 May 2026</b></p>	<p>s6(a) - The making available of the information would be likely to prejudice the maintenance of the law, including the prevention, investigation, and detection of offences, and the right to a fair trial</p> <p>s7(2)(a) - The withholding of the information is necessary to protect the privacy of natural persons, including that of deceased natural persons</p> <p>s7(2)(b)(ii) - The withholding of the information is necessary to protect information where the making available of the information would be likely unreasonably to prejudice the commercial position of the person who supplied or who is the subject of the information</p> <p>s7(2)(g) - The withholding of the information is necessary to maintain legal professional privilege</p> <p>s7(2)(h) - The withholding of the information is necessary to enable Council to carry out, without prejudice or disadvantage, commercial activities</p> <p>s7(2)(i) - The withholding of the information is necessary to enable Council to carry on, without prejudice or disadvantage, negotiations (including commercial and industrial negotiations)</p>	<p>s48(1)(a) - the public conduct of the relevant part of the proceedings of the meeting would be likely to result in the disclosure of information for which good reason for withholding would exist under section 6 or section 7</p>

**14 CLOSING KARAKIA**